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Signia QuickTips: What's New in Connexx 9.8

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- [Jamie] Hello, and thank you for joining us on AudiologyOnline for our Quick Tips series with Signia. My name's Jamie Loschen and I am a clinical education specialist. And today I'm gonna show you what's new and Connexx 9.8. If you have any difficulty with the audio or visual from today's course, please reach out to AudiologyOnline at 1800-753-2160, and please do visit the AudiologyOnline website for other live and recorded events from Signia. All right, so we are in Connexx 9.8 right now. If you're not sure whether or not you have the correct software installed, if you go up to the Help tab and click Info About Connexx, you can see right here that I have Connexx 9.8 installed. So again, that's how you check your software version if you're already in.

But I'm gonna start off on our fitting panel here and show you this configure option that's now available. So you can see that you are now able to customize that fitting panel in an order that makes sense for you. So if there's a specific way you like to do your fittings, you can reorder these just to help with your flow. Anything with a check mark is something you can remove. So if that's a feature you don't use, then you can remove it so it doesn't show up in that fitting panel anymore. And anything that's grayed out is just showing you that that is a feature that's not available with the currently connected hearing aids. So again, you are really able to customize this.

Just be aware anything with a lock next to it has to remain in the fitting panel. You can reorder them, you just cannot remove them. Of course, if you ever wanna just go back to where you started, you can hit the Reset to Default option and that'll put things back in their original order. So the next thing I wanna show you is our new Data Insights screen. So this is a nice screen to go to just to get a quick snapshot of what your patient has been doing with their hearing aids. The nice thing here is that there is now a panel for Signia Assistant. So if your patient has been making adjustments via the Signia Assistant, this panel will show you exactly what has been applied to the hearing aids.

And that's in addition to all of this other data information that we can get from the hearing aids. So it's a really nice way to know exactly how your patient is using the hearing aids. So another thing you might notice within the software is a redesigned center panel. So we have changed our icons a bit to make it a little more intuitive and obvious whether or not you have the right and the left coupled. So if you do not want right and left coupled, you can just click the Decoupled option. And again, it's just a little more obvious what is going on here. And the same goes for the coupling of our programs. If you want adjustments you're making to the universal program to carry over to your additional programs, you can do that.

Just make sure your programs are coupled. If you want to make those adjustments individually, just make sure your programs are decoupled. And again, it's just really nice to glance and see what's going on there. We also redesigned our view options. So all of the components are still there, they're just reordered and look a little different, but you can still change the display type to an output curve if that's your preference. So again, all the components are still there, it just is a little bit more intuitive how it's laid out for you. So we also changed our Audio Streaming tab. Now you will be able to see if the patient has made adjustments via the Signia Assistant within this panel.

So if your patient has used the Signia Assistant to address their streamed audio, it'll be very apparent that those changes have been applied within the Audio Streaming tab. Additionally, our Fitting Assistant is now going to give you just a little bit more information about exactly where they're able to apply the recommended changes. So you can see with this selection, you are only able to apply those binaurally, but for some adjustments, you can apply to just the right or just the left based on what your patient is reporting to you. So again, Fitting Assistant's just giving you a little bit more information about where they're able to apply their recommended changes. So this adjustment with our notch therapy option might not be as apparent to you by looking at

it, but what we've done is we changed when the hearing aids go into Measurement Mode.

So essentially, with previous versions of Connexx, right when you went into notch therapy, the hearing aids were going into essentially a measurement mode, which could be audible to the patient. They might perceive it as a shift in sound quality or loudness. Now the hearing aids will only go into Measurement Mode once you initiate pitch matching procedures. So it's just helpful for your flow in anticipating when Measurement Mode is going to be active so you can prepare the patient for it. So it just, again, makes it a little bit more intuitive for you. And last but not least, with the introduction of Styletto AX, we introduced an exciting new feature called Call Control which allows the wearer to answer and end phone calls from their hearing aids.

With Styletto AX, that will be achieved via a tapping control feature. You can disable or enable the tapping control feature within the configuration tab in Connexx 9.8. So if this is a feature that your patient just does not want to use, go ahead and go into Configuration and disable tapping control right here. And if they wanna use it, then you can leave tapping control on so they can enjoy the convenience of truly hands-free phone calls. Thanks again for joining us here on AudiologyOnline. If you're interested in learning more about our products and software, please reach out to your Signia representative, or you can contact us at 1-800-766-4500. Additionally, please do browse AudiologyOnline for additional course offerings from Signia. I hope you have a wonderful day. Thank you so much.