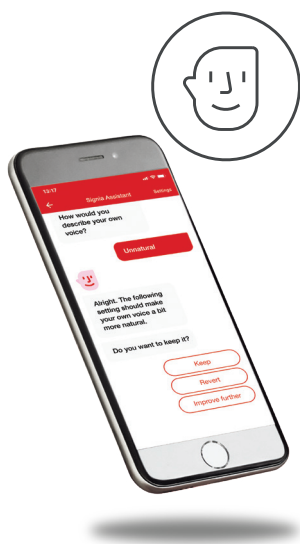




# Augmented Xperience/Xperience Quick Guide

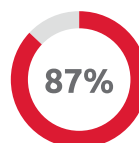


Signia Assistant is a smart hearing companion for Signia AX and X wearers.

- Signia Assistant offers on-demand support for the wearer to effortlessly increase satisfaction in their real-world settings.
- Signia Assistant is available for wearers with Signia Augmented Xperience and Xperience Bluetooth-enabled hearing aids and the Signia app on their smartphone (iPhone® and Android™).\*
- Signia Assistant offers guided adjustment in response to changing listening needs in the real world.

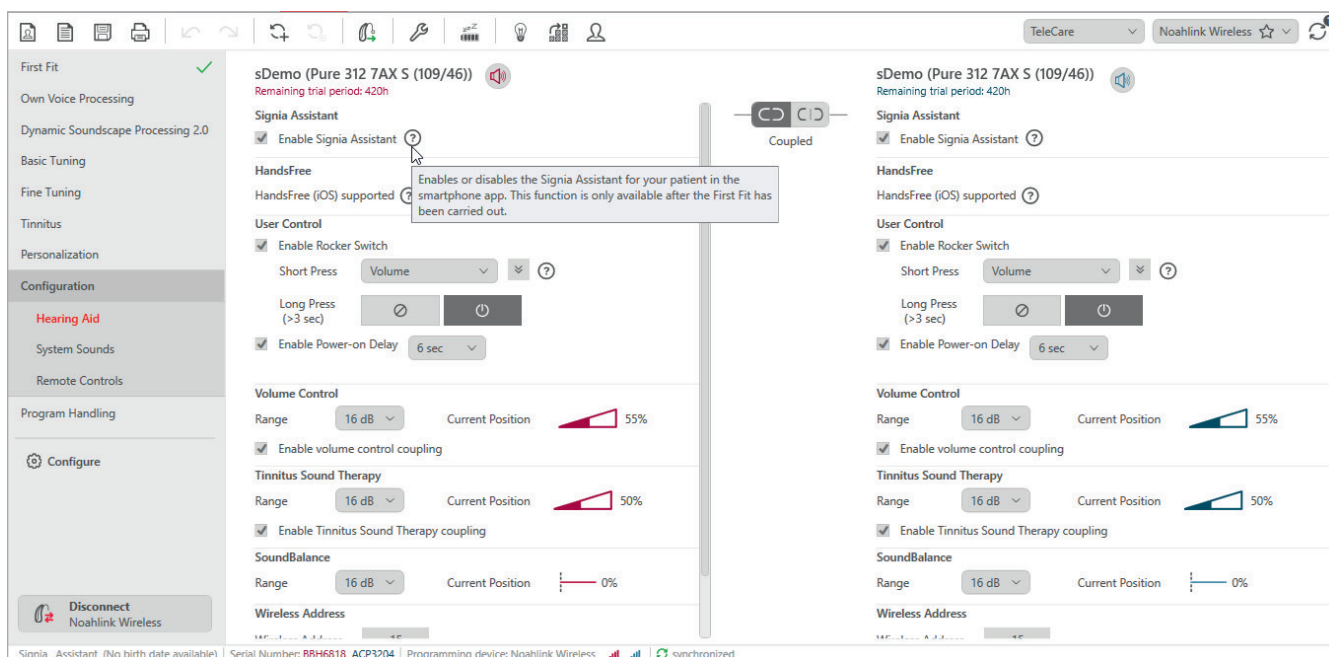


93% stated that using the Signia Assistant improved their satisfaction for listening in difficult situations.\*\*



When buying new hearing aids, 87% of wearers would choose hearing aids with an assistant.\*\*

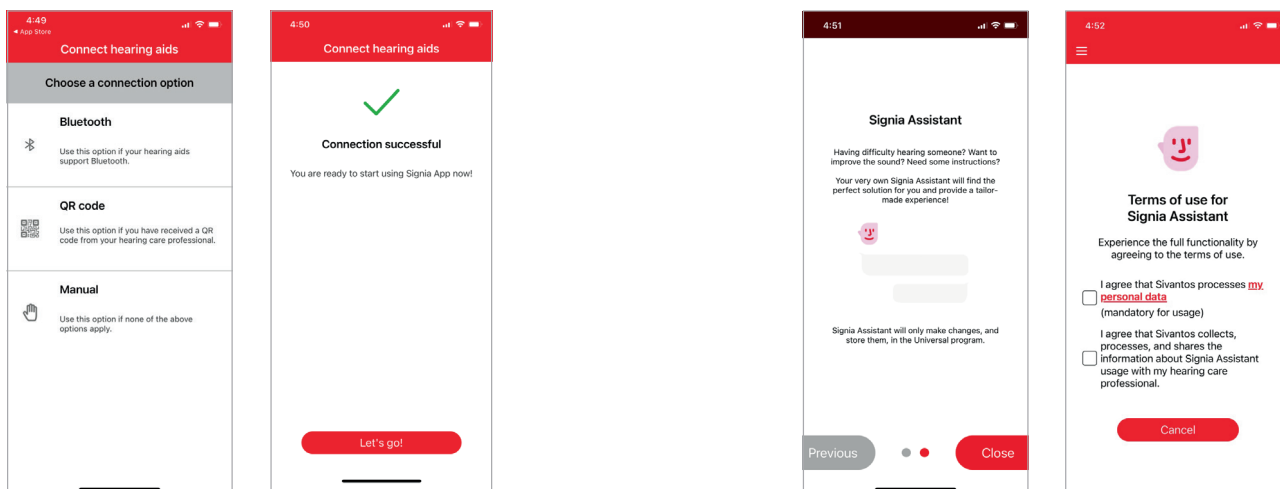
- Detect and First Fit hearing aids from the Augmented Xperience (AX) or Xperience (X) platform
- In **Configuration > Hearing Instrument** menu, ensure a check mark is placed next to **Enable Signia Assistant**:



\* Signia Assistant not active for CROS/BiCROS fittings. \*\* Data on file.

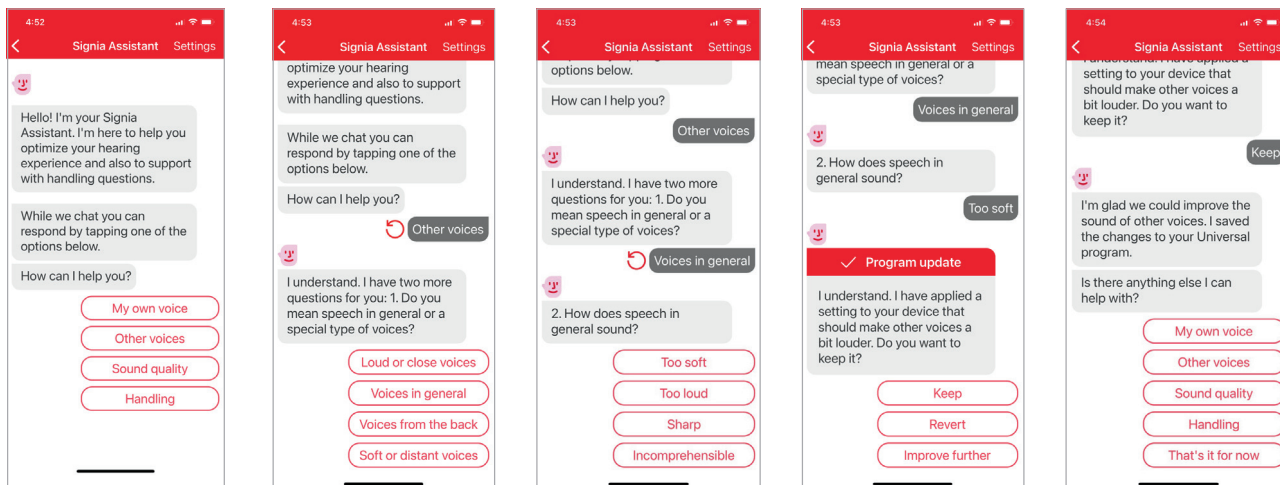


- Disconnect hearing aids and close **Connexx**
- Download the Signia App from the App Store® or the Google Play Store
  - Allow the app to use phone's **Bluetooth**®
  - Accept terms/conditions and privacy policy
  - Choose whether to allow notifications
- Connect using **Bluetooth**® option (confirm hearing aids are paired to the phone before this step)
  - Allow app to use location
  - App will now read hearing aids and display connection successful (click **Let's Go**)
- A pop-up appears describing the functionality of Signia Assistant. **Accept** Terms of Use



- Tap the **Signia Assistant** icon in the upper right of the app screen to open. Signia Assistant will proceed to 'walk' through common issues. Use Signia Assistant to make changes to the hearing aids. Below are examples of a dialog between Signia Assistant and a hearing aid wearer:

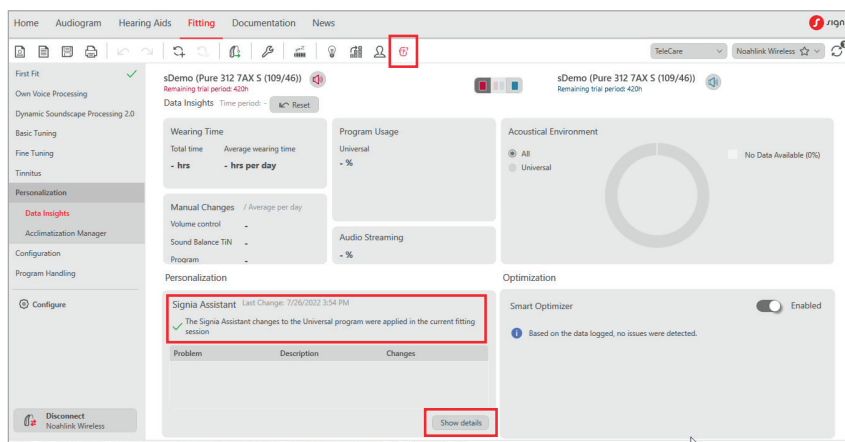
- Following program updates by Signia Assistant, the wearer has the option to keep, revert, or improve further:





- At any time, if wearer is not satisfied with new settings: Tap **Settings** (upper right corner) > select **Revert to hearing care professional's settings**

- When wearer returns to the HCP or the hearing aids are connected via TeleCare, changes made by the Signia Assistant can be viewed by:
- Clicking on the Signia Assistant icon (top tool bar)
- Selecting "Show Details" on Signia Assistant screen under Data Insights



Connexx will display a screen that shows adjustments made (grey are the previous session settings; pink are the changes made by Signia Assistant). Notice that the HCP has the option to discard changes made by Signia Assistant.



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