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61% Better Hearing in Noise: The Roger Portfolio

Steve Hallenbeck, AuD
Audiology Manager

A Sonova brand

PHONAK
life is on

Learning objectives

- After this course, participants will be able to:
 - List the Roger portfolio
 - Describe the benefit of using Roger
 - Explain how to select the best Roger solution for their patients

Unique. Elegant. Connected. With Phonak Slim



MFA and 2 active connections



Push button and Tap Control



myPhonak App

Phonak Slim compatibility

Roger microphones*



Roger On™



Roger Select™



Roger Table Mic II

Phonak accessories and digital solutions



PartnerMic



RemoteControl



TV Connector



myPhonak app

Let's talk ROGER



The digital standard that bridges the understanding gap by wirelessly transmitting the speaker's voice directly to the listener

A microphone connects to a receiver and transmits an adaptive digital wireless signal on the 2.4 GHz band.





Roger: How it works



roger



Adaptive – As the background noise gets louder, the Roger signal gets louder too



Automatic – AutoSense OS selects the Roger program. Automatic microphone modes



Access to multiple talkers – MultiTalker Network provides access to multiple talkers in any situation



Compatibility – Roger is compatible with almost any hearing aid and cochlear implant

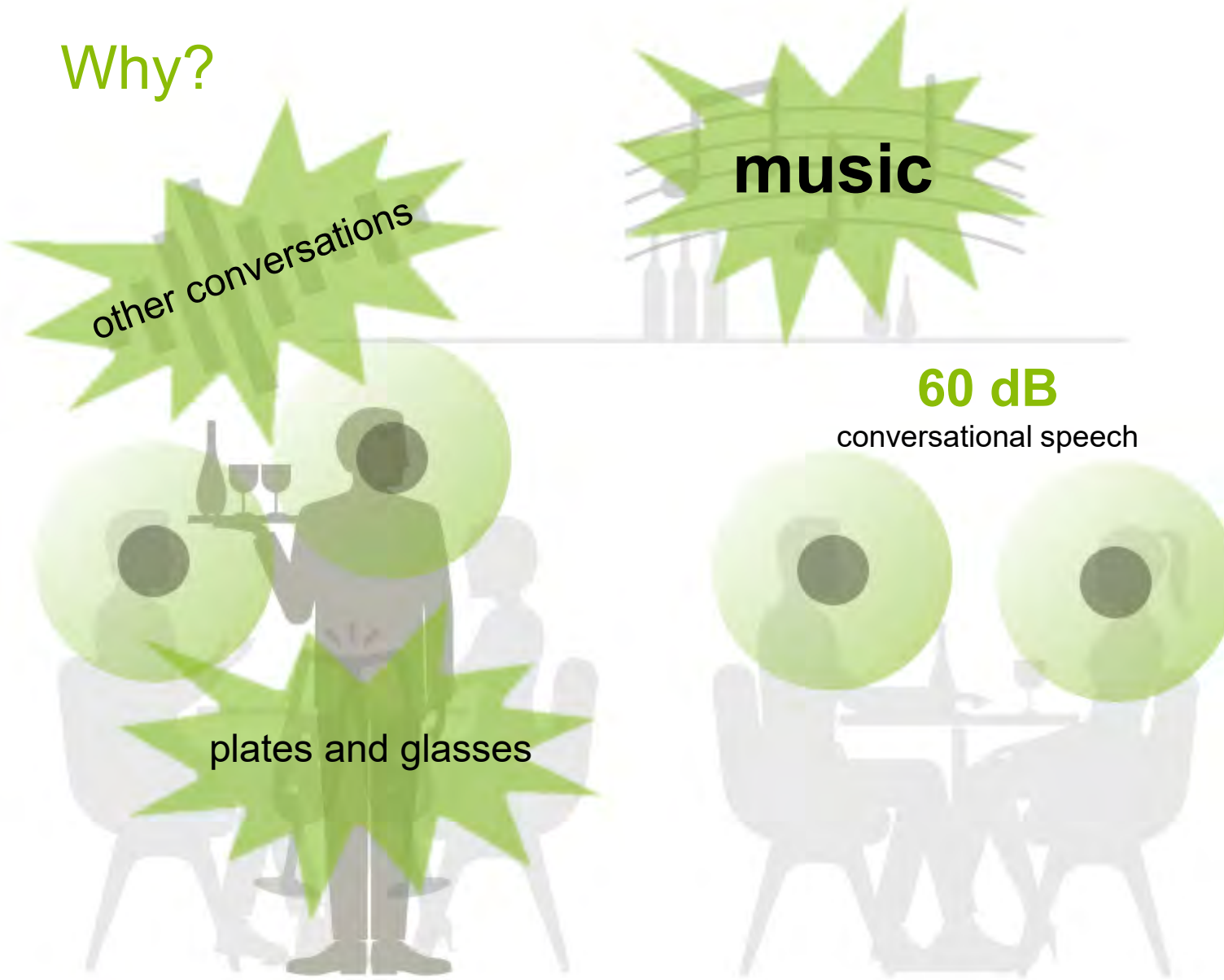
What is the fundamental challenge?

Listening
in noise,
is difficult

31%

of hearing aid wearers
experience difficulties
in background noise

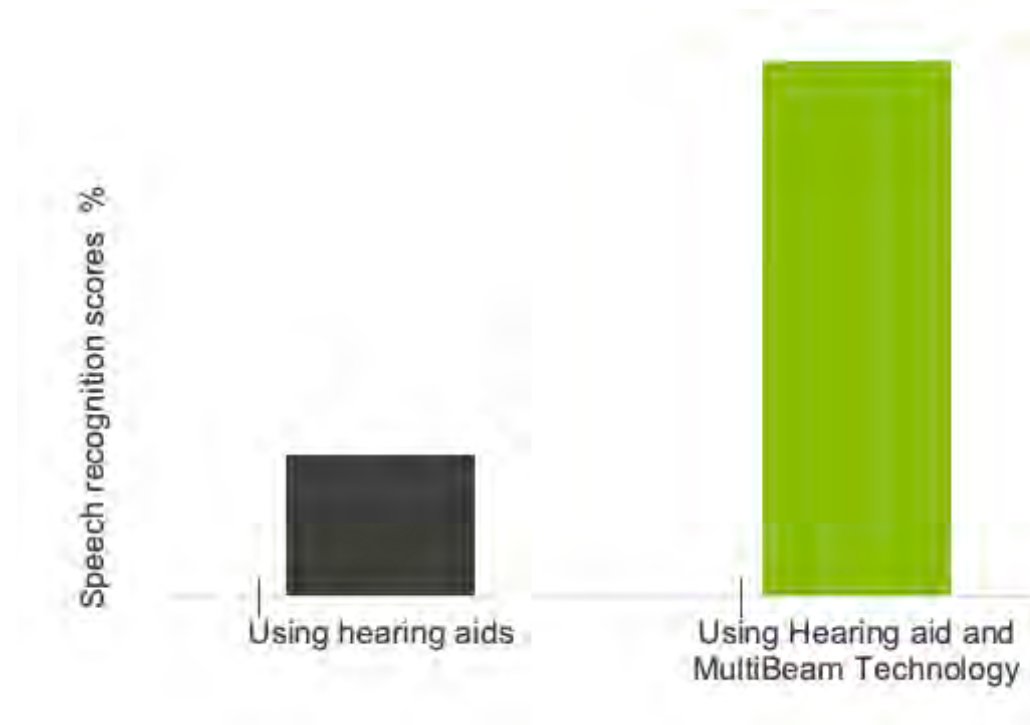
Why?



Noise levels in restaurants:

- Coffee shop: **73 dB** city traffic
- Food court: **80 dB** vacuum
- Wine bar: **86 dB** lawn mower
- Brew pub: **90 dB** motorcycle

Proven Roger performance: MultiBeam Technology compared to hearing aids alone



Improves speech
understanding up to

61%

in group conversation

Roger technology

Outstanding performance in noise and over distance¹

Hearing aid users understand almost

10 times

better with Roger technology in noise and over distance than people with normal hearing.¹



of current Roger users would recommend a Roger microphone to their friends and family.²

Improved speech intelligibility

Speech intelligibility improved from
27% to 81%
using a Roger system*
in background noise compared using
hearing aids alone.¹

* Roger system= Roger NeckLoop and Roger Table Mic II.

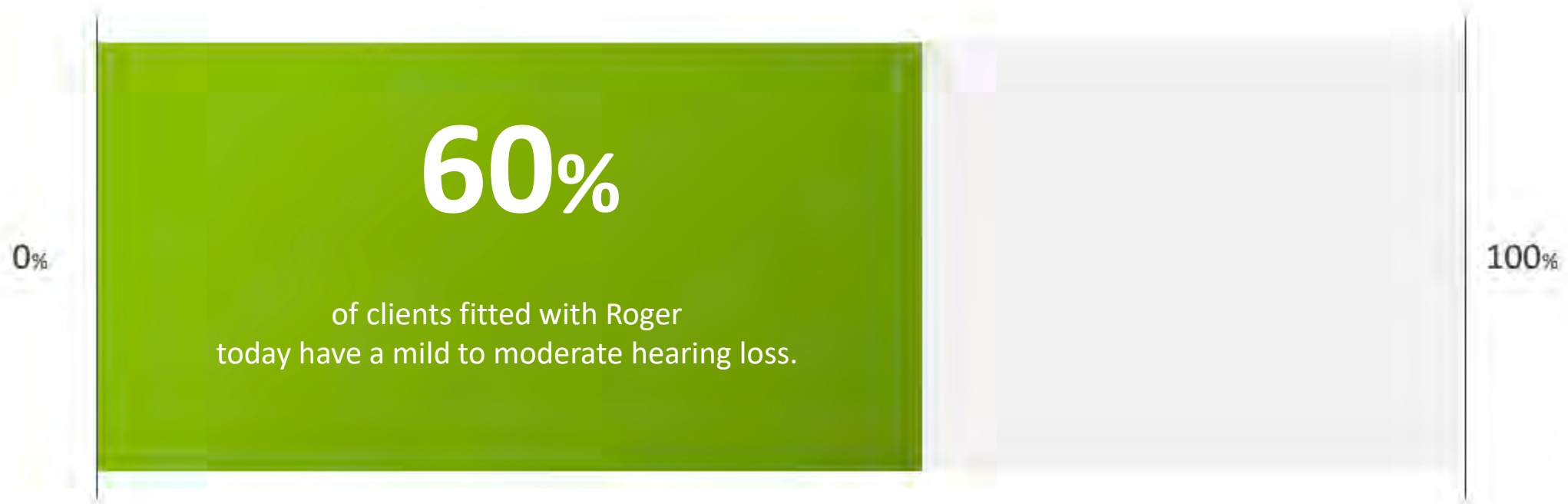
1. FSN in preparation "Speech improvement using Roger NeckLoop with different brands of hearing aids".

Users prefer Roger systems



of the test participants preferred using
a Roger system* compared with hearing
aids alone.¹

Who is using Roger systems?



Who is a Roger candidate?

Roger candidate

Clients with:

- Any level or type of hearing loss
- Poor speech understanding in noise
- Word discrimination below 100%
- Cochlear implant and BAHA users
- Unilateral hearing loss
- Auditory processing disorders

- Clients who express hearing challenges at work and are concerned that their hearing loss is impacting their performance at work.
- Clients who lead active lifestyles and report they regularly experience challenging listening situations involving noise and distance.
- Clients who are withdrawing from social situations.
- Clients who express they would like increased clarity with the TV, cell phone, landline phone or multimedia.
- Clients who are current hearing aid users who still struggle to understand and communicate in challenging situations.

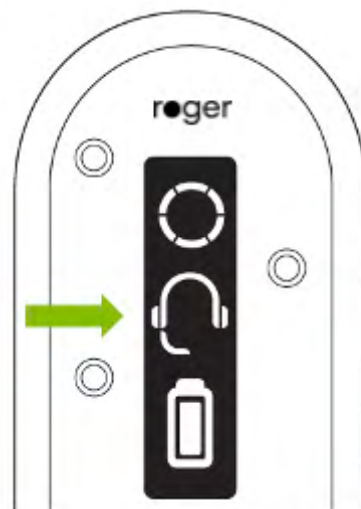


Roger On.

The third ear to compliment
your patients' lifestyle

What's new in Roger On™ V2

1. Headset mode - Roger On V2 can be used like a headset during online calls



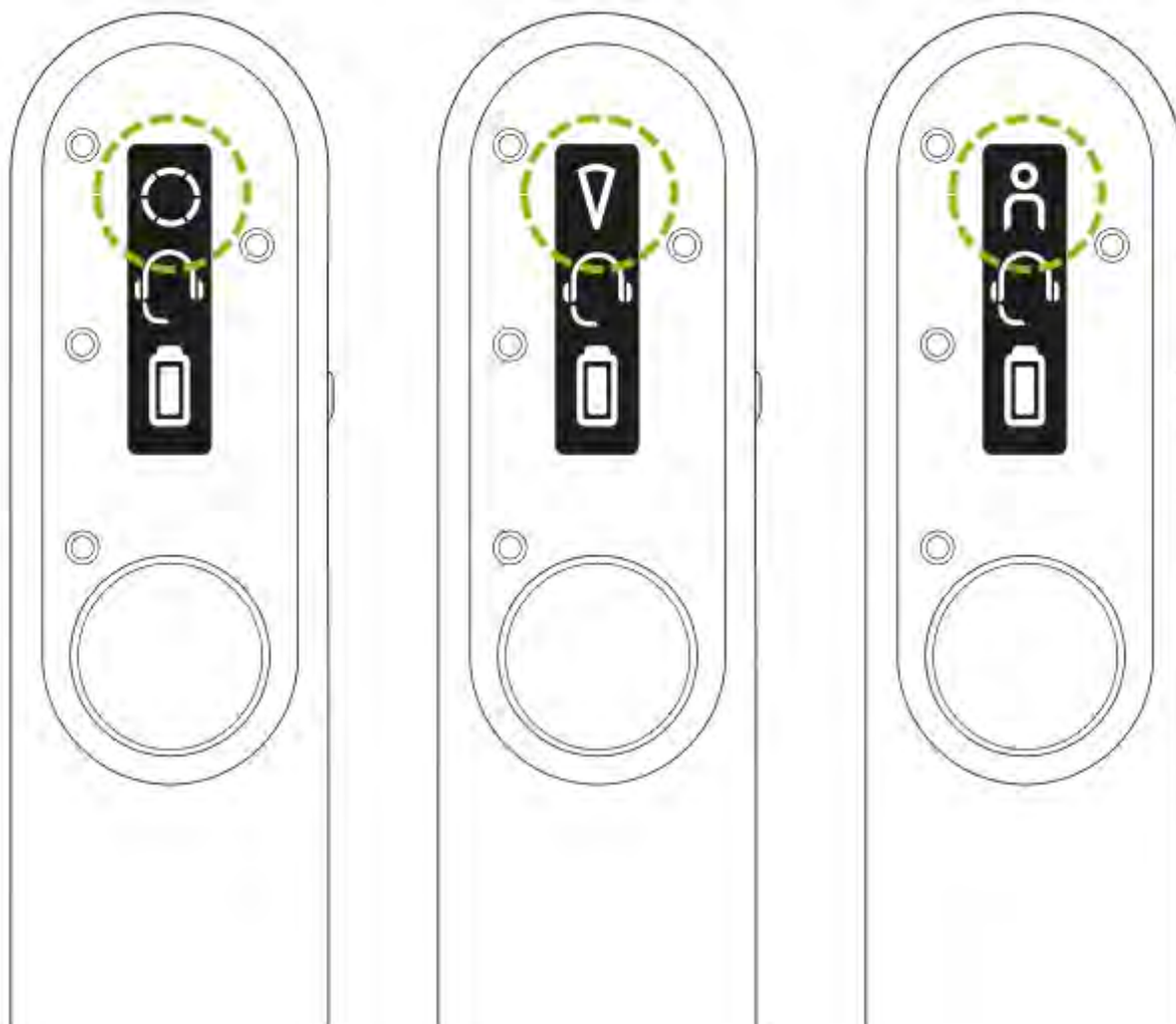
Benefits of Roger On V2

Roger On V2 has two-way voice streaming

- Participate in online calls anywhere thanks to noise reduction and directionality!

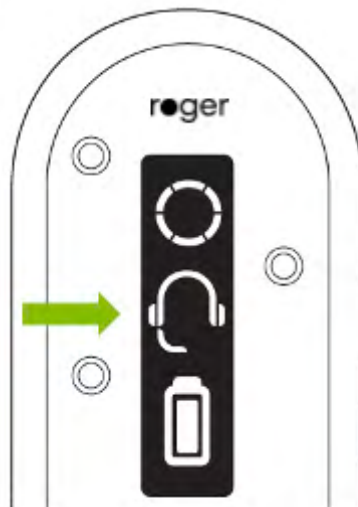


How to position Roger On during online calls



What's new in Roger On™ V2

1. Headset mode - Roger On V2 can be used like a headset during online calls
2. Easy Roger demo and trial with the pre-installation of Roger receivers into all trial HIs
3. Docking station's volume indication



Not just for some hearing aids

Versatility in your patients' hands:

1

Compatible with
virtually all hearing aids
and cochlear implants

2

One microphone to
suit all situations:

Group discussion
Distant talker
Handheld style
TV / Music streaming

3

Complete solution
for online calls

Personal microphones

Roger Select
Roger Select iN



Roger On
Roger On iN



Roger TableMic II
Roger TableMic II iN



Roger On

Improved performance

MultiBeam Technology 2.0

Pointing Mode 2.0



Multi-functionality with phone calls through Bluetooth, and TV or multimedia through the docking station. **Headset mode/two-way communication new with Roger On v2!**



Ease of use through Table mode, Selection mode, Lapel mode and with the myRogerMic app



Compatible with Naída Link CI & Naída M and Sky M Link

most manufacturer hearing aids, cochlear implants and BAHAs



MultiBeam 2.0 Technology

- MultiBeam 2.0 Technology* selects the microphone beam with best SNR
- Tells the client the direction of the speaker



*MultiBeam 2.0 Technology is only available using Sonova hearing devices with RogerDirect.

Pointing mode 2.0

- Pointing mode 2.0 uses three microphones
- Well defined microphone beam
- Zoom in to a speaker in a conversation



myRoger mic app



- **How it works:**

- It works by pairing the app with the Roger On device.
- Bluetooth must be enabled on the smartphone to connect to Roger On.

Compatible Roger devices:

- Roger On
- Roger On iN

- **Uses:**

- With the myRogerMic app your patients can control their Roger On remotely. It allows users to:
- Steer the direction of the beam(s) towards the people you want to listen to
- Change microphone mode(s)
- Mute/unmute
- Check current device status such as battery level and actual microphone mode

- **Smartphone compatibility:**

- Download from the Apple App/GooglePlay store
- myRogerMic app can be used on smartphones with Bluetooth® Low-Energy (BT-LE) capability and is iOS® Version 13.0 or newer.
- myRogerMic app can be used with Google Mobile Services (GMS) certified Android devices supporting Bluetooth 4.2 and Android OS 7.0 or newer.

Universal Compatibility



- Roger receivers are compatible with virtually every make and model of hearing aid, cochlear implant and BAHA.
- Use the Roger configurator to check your receiver options
- <https://www.phonak.com/en-int/roger-configurator>



RogerDirect™

Easy access to even more hearing performance¹

No external receiver
needs to be attached

Direct streaming to
Marvel, Paradise and Lumity
hearing aids



Up to

42%

smaller*

On average

27%

less battery
consumption*

Choosing the right Roger: easyguide.phonakpro.com



✓  Meetings or group work (up to 4 participants)	✓  Meetings or group work (up to 6 participants)
✓  Meetings or group work (more than 6 participants)	✓  Meetings with presenter or moderator (up to 6 participants)
✓  Meetings with presenter or moderator (more than 6 participants)	✓  Distant talker (presenter, moderator, speaker, teacher or instructor)
✓  One-on-one conversation at a table (with business partner / client / co- worker / student)	✓  One-on-one conversation in a hallway (with business partner / client / co- worker / student)
✓  One-on-one conversation in a cafeteria (with business partner / client / co- worker / student)	✓  Phone calls
✓  Audio or multimedia device (computer, smartboard, conference call system)	✓  Lunch at a table with colleagues

Lumity portfolio

Audéo Lumity



R

RT

Life



LR

Slim



Apps



MyPhonak



MyRoger Mic

Roger™ microphones

Roger On



Roger Table Mic II



Roger Select



roger

Phonak chargers



Phonak Charger Ease



Phonak Charger Case Go™



Phonak Life Charger



Phonak Slim Charger

Roger
microphones/transmitters

Roger for home/adults



Roger for education



Roger receivers



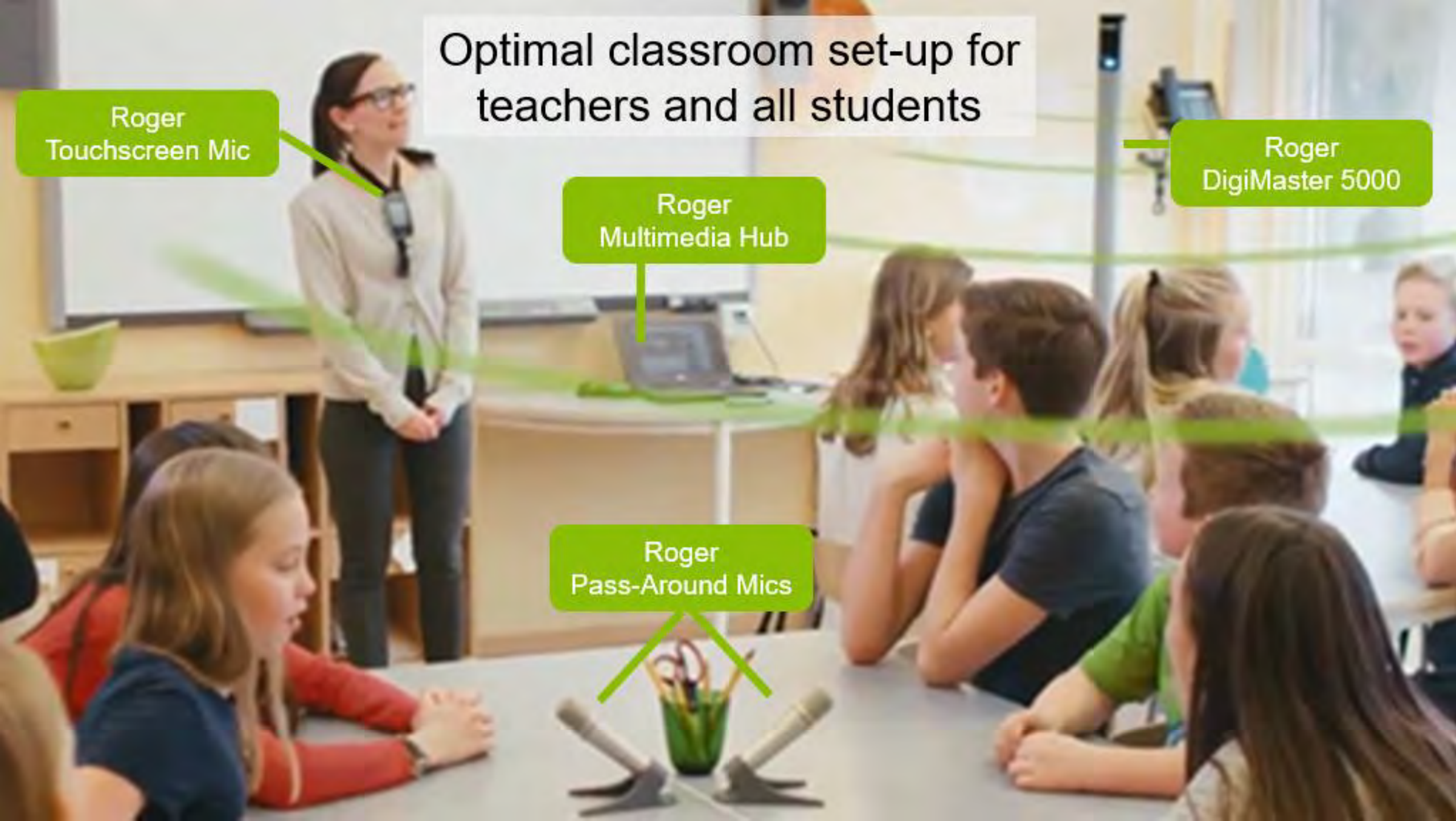
Optimal classroom set-up for teachers and all students

Roger
Touchscreen Mic

Roger
DigiMaster 5000

Roger
Multimedia Hub

Roger
Pass-Around Mics



What's **new** in Roger DigiMaster /V2?

- Bluetooth® connectivity to connect smart devices like tablets and computers
- More bass for multimedia when streamed via Bluetooth® or direct input

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New Bluetooth® connectivity to connect smart devices

Allowing easy connection to multimedia devices used in classrooms like:

- TVs
- Smartphones & tablets
- Interactive whiteboards
- Laptops

It's easy to connect your device to Roger DigiMaster /V2

Roger™ DigiMaster SoundField
Pairing a Bluetooth® multimedia device

Bluetooth streaming and Multimedia Hub comparison

Bluetooth streaming

- Ideal for classrooms with **normal-hearing students**
- Allows for audio mixing of the audio signal and the teacher's voice or another microphone in the classroom network
- Audio bandwidth is **100 Hz to 20 kHz**, allowing access to improved audio streaming with more bass

Multimedia Hub

- Ideal for classrooms with **students using personal Roger receivers**
- Allows for audio mixing of the audio signal and the teacher's voice or another microphone in the classroom network
- Audio bandwidth is **200 Hz to 7.5 kHz**, allowing access to the frequency range most important for speech understanding

Audio input and output

For direct connection to audio and recording devices



New! More bass for multimedia

Thanks to:

New high-quality
mini-loudspeakers



New transducers, which convert
electrical energy into sound
energy



A new mechanical seal
cover inside the loudspeaker



Roger DigiMaster /V2 5000



12 individual speakers
within the tower

Roger DigiMaster /V2 7000



The right speaker
for every room



Americans with Disabilities Act (ADA)



- The Americans with Disabilities Act of 1990 or ADA is a civil rights law that prohibits discrimination based on disability.
 - Federal employees also protected by Rehabilitation Act of 1973; FEHB
 - Allows for “reasonable accommodations” to be made upon request, in the workplace
 - **Employer** pays for the accommodation
 - **ADA law applies for businesses of 15 or more employees**
- How can one apply? Simply indicate to your employer that you need an adjustment or change at work for a reason related to a medical condition

Reasonable Accommodations

The ADA requires reasonable accommodations as they relate to three aspects of employment:

1. Ensuring equal opportunity in the application process;
2. Enabling a qualified individual with a disability to perform the essential functions of a job;
3. Making it possible for an employee with a disability to enjoy equal benefits & privileges of employment.



Clinical Tools for Easy Conversations

Standardizing the ADA Accommodation Process

Roger for challenging listening situations at work

- A tool designed to nurture need for Roger tech
- Introduce awareness for Reasonable Accommodation



Why do you need Roger?

Today's hearing aid technology does an excellent job of improving speech understanding. However, 31% of hearing aid wearers report they still have challenges hearing in noisy situations.¹

Roger technology is designed to boost the performance of hearing aids and cochlear implants, regardless of background noise or the distance to the person talking, by picking up the voice and transmitting it wirelessly to the listener.

Adaptive to sound

No matter if you work in an office, a factory or a store, noise ebbs and flows. Sometimes it's quiet with only one or two talkers, then there is a flurry of activity and conversation. The adaptive feature of Roger makes it different from remote microphones in that it still drives speech intelligibility, even when its loud.

Improved speech understanding in group conversations in noise

MultiBeam Technology enables you to experience exceptional speech understanding in group conversations in noise.

Access to multiple talkers

MultiTalker Network allows several Roger microphones to be used together, providing you with access to multiple talkers in any situation. This is helpful if you work in a large space like corporate meeting rooms or retail counters where you want to hear colleagues and customers.

Roger® for challenging listening situations at work

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life is on



Roger and your well-being

Growing evidence shows that treating hearing loss can positively impact your social-emotional, cognitive and physical well-being.²

Roger technology allows you to actively participate and socialize in more activities and meetings by giving you access to speech, in noise and over distance, so you can focus on work rather than on hearing.

¹ Alvarado, B. B., & Kline, J. (2015). An introduction to Maricopa, AZ: A New Solution for the Hearing Aid Market. Hearing Review, 22(9), 10.
² Dubois, L. (2016). Benefits of Speech Recognition in Noise with Remote Wireless Microphone in Group Settings. American Journal of Audiology, 15(3), 404-405.
³ Rosenbaum, C., Fingard, M., Kravitz, S., Mei, M., Smith, D., Senn, R., Stoppel, J., P. Gray, R., Harkins, L., Holube, J., Carter, S., Linder, D., Rabin, D., Parnis, E., Scherper, S., Wessman, R., & Parnis, A. (2013). Well-being in the hearing aid market. Hearing Review, 21, 15-20.

The versatility of Roger

Small meetings

Place one microphone on the table to hear input from your manager and all of your colleagues.

Large meetings

In larger meetings multiple Roger microphones will do an excellent job picking up all voices.

Meetings with presenters

Use a wearable Roger microphone for the presenter along with table microphones to hear all participants.

Workshop meetings

In stand-up meetings and workshops where people are moving around, use the pointing mode to focus in on the person talking.

One-to-one

When in a noisy or crowded environment, hang a Roger microphone around your colleague's neck or clip it on their collar.

Conference calls

With Roger technology, you can connect to your laptop, tablet or smartphone to participate and communicate in work meetings and conference calls.

The right solution for you

Explore your needs online with our Roger Easy Guide: easyguide.phonakpro.com



Roger On™

Experience the hearing performance with our latest microphone. With its ability to distinguish the direction of incoming speech and Pointing mode 2.0, users have the flexibility to focus on the conversations that truly matter. It can be placed on a table, held in the hand or worn by a presenter. Personal settings is easily handled with the myRogerMic app.



Roger Easy Mic II

Designed for meetings, multiple microphones can be connected in a MultiTalker Network to cover large meetings. It selects the person who's talking and switches automatically between the meeting participants.



Roger Select™

Can be worn by a presenter or placed on a table. When multiple conversations take place, the listener can manually select whom to listen to.

Receiver options

In hearing aids featuring RogerDirect™ the receiver can be installed directly. No need to add an external receiver. For other hearing aids and implants there are several types of receivers available.



How to get Roger

Roger systems may be reimbursed for work. Talk to your hearing care professional and learn more at www.morethanhearingaid.com/usa.

Roger & ADA brochure:

- Drive understanding and awareness of Roger, RA & introduce application process

Foundations for reimbursement Americans with Disabilities Act (ADA)

The Americans with Disabilities Act of 1990 or ADA is a civil rights law that prohibits discrimination based on disability. Reasonable accommodations, including assistive listening devices, like Roger, are granted upon employee request.

How can I get funding for Roger?

- 1) Determine which Roger Solution is best:
With your audiologist or through the EasyGuide.phonak.com, describe your work environment so you can get the accommodation that helps you thrive at work.
- 2) Ask your audiologist to use a trial of recommended Roger device:
If you can try the Roger out in the real-world, this will help you understand how it will help you.
- 3) Download a templated request letter at:
www.morethanahearingaid.com/ada
In a letter to your human resources or line manager, request the accommodation you've been prescribed. Be sure to include a copy of recent audiological results, along with the Roger device recommendation of your audiologist.*
- 4) Set up the fitting appointment with your audiologist
- 5) After the employer agrees to your accommodation, you may need another appointment with your audiologist. If not, be sure that your employer gets a copy of the invoice to pay.

* You can even provide your employer information about possible accommodations. These resources were available at the time this document was created.

life is on

At Phonak, we believe that well-hearing equates to well-being and is essential to living life to the fullest. For more than 70 years, we have remained passionate about creating a world where 'life is on' for everyone. Our innovative hearing solutions are designed for people of all ages and all degrees of hearing loss, to connect socially, thrive mentally and emotionally.

For more information on ADA accommodation visit:
us.morethanahearingaid.com/ada
- www.askjan.org
www.ada.gov

us.morethanahearingaid.com

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Roger™ wireless solutions for work Reasonable Accommodation funding

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Bridging the understanding gap

Even the most sophisticated hearing aids have limitations. This is no more apparent than the challenging listening environment of the modern workplace. Roger technology is designed to boost the performance of hearing aids and cochlear implants, regardless of background noise or the distance to the person talking, by picking up the voice and transmitting it wirelessly to the listener.

Roger microphones

- Roger Table Mic II**
Designed for meetings, multiple microphones can be connected to a Multi-Use Meeting Room for large meetings.
- Roger Select®**
A versatile microphone with a compact size and the same wide listening area with 2.4 GHz wireless technology.
- Roger Dn®** (available Spring 2013)
A tiny microphone in a portable case, it can be placed on a table, held in the hand or worn by the user.

Receiver options

In hearing aids featuring RogerDirect®, the receiver can be placed directly. Alternatively, an external receiver, also featuring RogerDirect, can be used with several types of receivers available.



Hearing aid with RogerDirect Roger NeckLoop Design-Integrated

The RogerDirect® word mark and logo are registered trademarks for owned by Sonova AG. All other marks and services of such marks by Sonova AG are trademarks.

Situations with background noise or where the sound source is at a distance are ones where Roger truly excels:

Small meetings



Small meetings can be overwhelming for people wearing hearing aids. Place one microphone on the meeting table and hear your colleagues clearly.

Large meetings



In large meetings multiple Roger Table Mic II will do an excellent job picking up all voices.

Meetings with presenters



When the presenter wears a Roger microphone that works with the table microphone you can hear the speech clearly from all participants.

Additional situations where Roger can help overcome communication challenges:

One-on-one conversation in noise



When surrounded by distracting noise bring a Roger microphone around your colleague's neck or clip it on to the collar.

Multimedia



Video conferencing systems and Internet calls are frequently used at work. Simply connect your Roger microphone, using the audio cable.

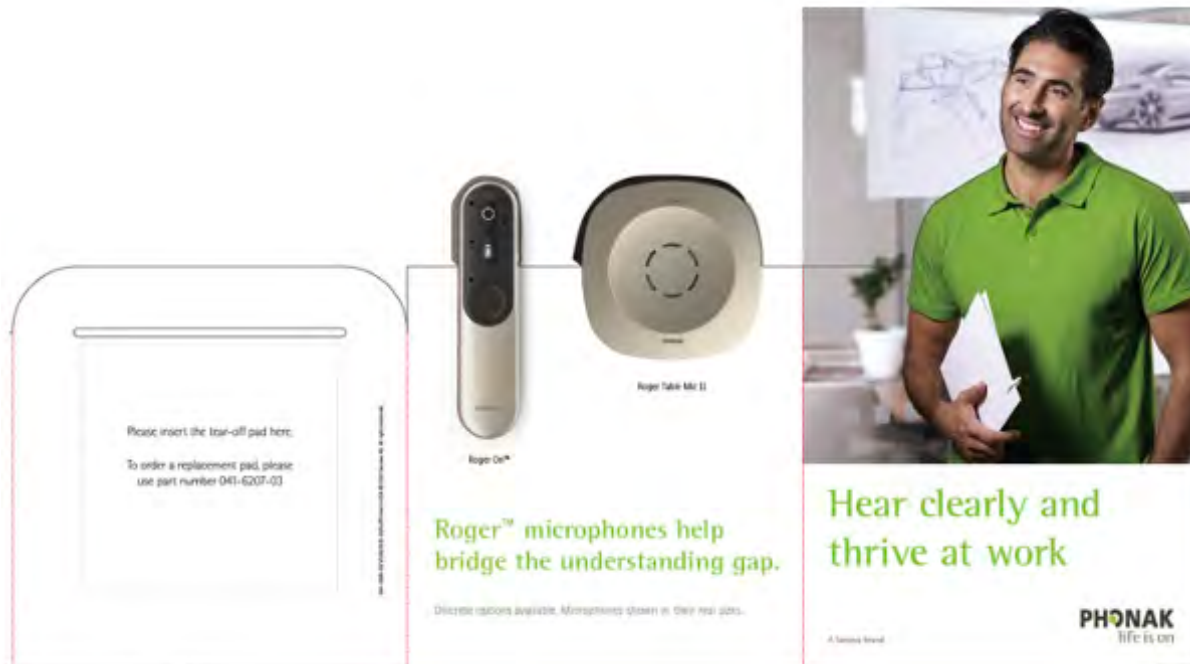
Phone calls



By connecting Roger Pen or Roger Select to your phone via Bluetooth you can hear phone calls directly through your hearing aids or implants.

Reasonable Accommodation Display Stand

- Creates awareness around funding opportunities for Roger via an employer.
- Tool for the front office to drive action



Modern hearing technology does a great job. But when you're listening more than 4.5 feet away, an extra boost is needed.



Did you know that under the American with Disabilities Act your employer must provide you with reasonable accommodations order to provide you with you equal opportunities as your normal hearing colleagues?

Download a simple letter template you can use to ask your HR department for the remote microphone technology you need to hear clearly at work.

Learn more: us.morethanahearingaid.com/ada

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A Sonova brand

Phonak Roger™ microphones work with nearly every brand and type of hearing instruments to help you hear clearly in noisy situations and at a distance.

Employees may choose to use a Roger microphone:

- On a conference room table to hear all colleagues
- To listen to big presentations at work
- When working at a retail counter to hear customers clearer
- To listen and participate in a remote, web-based meeting

Listen to Roger at Work and see a demonstration:




sonova
HEAR THE WORLD

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Poster: Roger at Work → Funding did you know?

Creates awareness around funding opportunities for Roger through the patient's employer.



Did you know that under the Americans with Disabilities Act your employer must provide you with reasonable accommodations?

Get the remote microphone technology you need to hear clearly at work!
Phonak Roger™ microphones work with nearly every brand and type of hearing aids to help you hear clearly in noise and at a distance. You may choose to use a Roger microphone at work:

- On a conference room table to hear all colleagues
- To listen to guest speaker or presentation
- When working at a retail counter to hear customers clearer
- To listen and participate in a remote, web-based meeting

Download a simple request letter template at us.morethanahearingaid.com/ada and submit to your HR department.



Experience the
Roger difference!
Scan the QR code to listen
to a Roger at work demo.

Roger On & RA

• Roger On and RA worksheet

Roger On™

Stay connected to the conversation. Roger On is a microphone dedicated for conversations that occur in noise and over distance.

Who is it for?

Roger is for everyone! 60% of patients fitted with Roger today have a moderate or lesser degree of hearing loss.¹

What is it?

- Roger On is a multi-situation Roger microphone.
- Connects wirelessly with hearing aid via RogerDirect™ or associated Roger receiver.

Unique benefits:

Versatility:

Works in nearly every use case — groups, impromptu conversation, lecture, and streaming TV or music, etc.

Performance:

- MultiBeam 2.0 — has the ability to distinguish the direction of incoming speech, and automatically selects the person who is talking to support in conversations.
- Pointing Mode 2.0 — understand more when one can't give the mic to the speaker (e.g. social distancing).
- Adaptive volume — keeps the speech signal above the background noise.

Compatibility:

- Compatible with virtually any hearing aid or cochlear implant regardless of brand and hearing loss level.

myRogerMic app:

- Allows for microphone settings customization according to environment and personal preferences.

Why choose Roger?

Enhance hearing performance no matter the situation.

With Roger, speech understanding improves up to 61% in a group conversation in 75 dBA noise compared to hearing aids alone!²

31% of hearing aid wearers report they still have challenges hearing in noisy situations.³



Get started with Reasonable Accommodation (RA)

Is your patient working?

If your patient is currently employed by a company with 15 or more employees, or seeking employment, and has a documented hearing loss, then they can apply for Reasonable Accommodation.

At work does your patient have difficulty understanding in the following situations — please select all that apply:

- ☐ Small group meeting/discussion < 4 people
- ☐ Large group meeting/discussion > 4 people
- ☐ Presentation/lectures with one main speaker
- ☐ Phone
- ☐ Spontaneous conversations
- ☐ Other: _____

How does your patient rate the listening effort required for success in their workplace, given the challenges selected in the prior question?

- ☐ High effort — My listening challenges leave me exhausted by day's end
- ☐ Medium effort — My listening challenges tired me out, but I can find ways to cope
- ☐ Low effort — My listening challenges are a minor inconvenience
- ☐ No effort — My listening challenges are not bothersome

If your patient checked any difficult listening situations or rated their daily listening effort medium or higher, RA should be a consideration. All companies with 15 or more employees are bound by American with Disabilities Act (ADA) law, but some states have less stringent guidelines.

5 steps to Reasonable Accommodation:

- 1 Determine which Roger solution is best for your patient.**
 - Use the Roger Easy Guide found by scanning the QR code below
- 2 Trial the prescribed Roger set-up at work.**
 - Nothing trumps real world experience — encourage your patient to test their mic setup and make changes if needed.
- 3 Download a templated accommodation request letter.**
 - Patient downloads and submits accommodation letter/request to their HR manager or line manager
- 4 Set appointment to fit prescribed Roger solution.**
 - After accommodation is agreed upon between patient and employer, fit the Roger solution
- 5 Provide a copy of the invoice to employer or copy of paid receipt for reimbursement (whichever is agreed upon with employer).**



Scan the QR code to learn more.

¹ Senn, M., Baney, L. (2018). An analysis of programs Roger Pin distribution across hearing loss — Phonak Target Fitting Data. Unpublished data. Contact claims@phonak.com if you are interested in further information. This claim is not appropriate for Naida target audience.
² Thibodeau L. M. (2020). Benefits in Speech Recognition in Noise with Remote Wireless Microphones in Group Settings. *Journal of the American Academy of Audiology*, 31(6), 404–411.
³ Abrams, H. B., & Kilm, J. (2015). An Introduction to MarkeTrak IX: A New Baseline for the Hearing Aid Market. *Hearing Review*, 22(8), 16.

Request Letter Templates for patients

- Standardized letter template for employee:
 - Sample accommodation request letter
- Alternative accommodation request worksheet

Date:

Name:

Address:

Employer's Name:

Employer's Address:

Dear (e.g. supervisor, manager, human resources, personnel):

- Identify yourself as a person with a hearing loss
- State that you are requesting accommodations under the Americans with Disabilities Act of 1990 (or the Rehabilitation Act of 1973 if you're a Federal employee)
- Identify your specific problematic job tasks
- Refer to attached, **current audiological results (good to include Speech in Noise testing if possible)**
- Identify your accommodation idea (take this opportunity to also describe your hearing care professionals Roger system recommendation – this should be echoed on the audiological exam results)
- Request your employer's accommodation ideas
- Ask that the employer respond to your request in a reasonable amount of time

Sincerely,

Signature

Printed name

Reasonable Accommodation Communication Kit

- Provides content needed to confidently communicate RA.

Reasonable Accommodation Marketing Communications Support Kit



Phonak is dedicated to help you create awareness and reach a broader audience. This support kit allows to provide patients with the content they need to comfortably request and negotiate reasonable accommodation under the Americans with Disabilities Act (ADA) The link includes:

1. **Employees Practical Guide to Requesting and Negotiating Reasonable Accommodation under the Americans with Disabilities Act**
2. **How to build an accommodation request letter**
3. **Tax Incentive for Businesses**
4. **Roger™ wireless solutions for work - Reasonable Accommodation funding**
5. **Communications for you to share with existing patients**

Need help? Our marketing team is ready to support you.
Email practiceservices@phonak.com

Social Media examples – share share share!

1. Step by Step RA introduction and application tutorial video
2. General awareness posts directing to form captures and application assets & process



Provide the device invoice from your hearing care provider so payment or compensation can be provided from your employer.

Did you know that under the Americans with Disabilities Act an employer must provide US residents with reasonable accommodations?

This means you can get hearing devices like Roger microphones at no cost.

Find out more here: <http://ow.ly/7Ch050I60PT>

#PhonakRoger #Rogeratwork



Thanks to the Americans with Disabilities Act (ADA), workplace accommodations, including assistive listening devices, like Roger, are granted for free upon US employee request.

Find more resources here: <http://ow.ly/pqaJ50IEjaw>

#PhonakRoger #Rogeratwork



Web Support

us.morethanahearingaid.com/ada

Easily locate resources
for in office use

Quickly refer patients to
resources to digest at
own pace

RA eLearning Modules

Education and Awareness

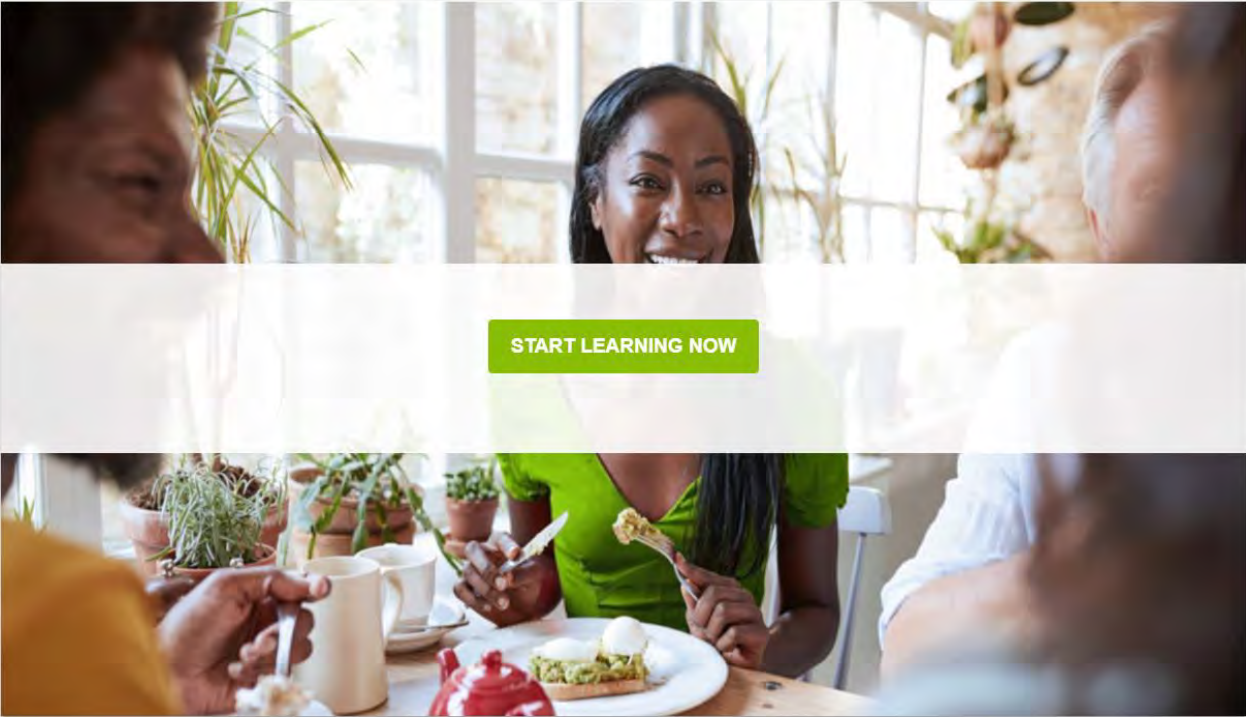


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Roger and Reasonable Accommodation (HCP) 

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How would you rate this course? ☆☆☆☆☆0

 **Roger & Reasonable Accommodation EN V.1**

 **Get started with Reasonable Accommodations – secure your starter kit today!**

 **Phonak_Survey**

Reasonable Accommodation

5 steps to Reasonable Accommodation:

1

Determine which Roger solution is best for your patient.

- Use the Roger Easy Guide found by scanning the QR code below

2

Trial the prescribed Roger set-up at work.

- Nothing trumps real world experience – encourage your patient to test their mic setup and make changes if needed

3

Download a templated accommodation request letter.

- Patient downloads and submits accommodation letter/request to their HR manager or line manager

4

Set appointment to fit prescribed Roger solution.

- After accommodation is agreed upon between patient and employer, fit the Roger solution

5

Provide a copy of the invoice to employer or copy of paid receipt for reimbursement (whichever is agreed upon with employer).

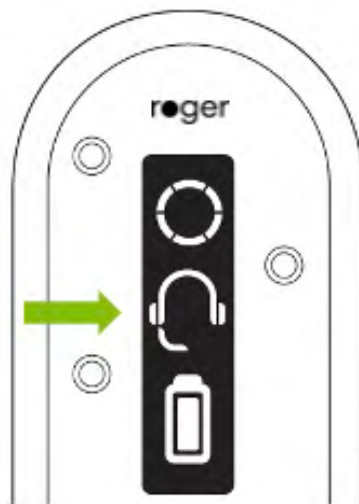


Smart on the Inside

- AutoSense OS 5.0
- SmartSpeech Technology
- Made For All
- Hands-free
- Personalization with myPhonak app
- Engagement via Remote Support
- Compatibility with Roger and Phonak accessories

What's new in Roger On™ V2

1. Headset mode - Roger On V2 can be used like a headset during online calls



What's **new** in Roger DigiMaster /V2?

- Bluetooth® connectivity to connect smart devices like tablets and computers
- More bass for multimedia when streamed via Bluetooth® or direct input

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Sonova AG is under license.



Summary

- The Roger portfolio
- The benefits of using Roger
- How to select the best Roger solution for their patients
- Assets for Reasonable Accommodations
 - For consumers: worklife@phonak.com
- New Roger Updater:
 - <https://www.phonak.com/en-int/hearing-devices/microphones/roger-upgrader>





Together,
we change lives.