

Oticon CROS & Oticon CROS PX

Quick Fitting Guide

The Oticon CROS transmitter coupled with a compatible Oticon hearing aid is a solution for people with single-sided deafness (SSD).

A CROS fitting is appropriate when hearing on the better ear is normal, whereas a BiCROS fitting is appropriate when hearing on the better ear is impaired and hearing loss must be compensated for.

In this guide, both fitting scenarios are described in a few simple steps.

Hearing aid families compatible with Oticon CROS and Oticon CROS PX**	Oticon Real™ (1, 2, 3)	Oticon More™ (1, 2, 3)	Play PX (1, 2)	Zircon (1, 2)	*Opn ST™ (1, 2)	Xceed (1, 2, 3)	*Opn Play™ (1)	Xceed Play (1, 2)	Ruby (1, 2)
Hearing aid styles compatible with Oticon CROS and Oticon CROS PX	miniRITE R	miniRITE T	miniRITE	miniBTE R	miniBTE T	BTE	BTE Plus Power	BTE Super Power	BTE Ultra Power

*Updated to firmware version 8.0

** Oticon Own™ custom instruments are not compatible with CROS or CROS PX

For more information on CROS transmitters go to: www.oticon.com/solutions/cros

1. Place the transmitter and receiving hearing aid within 20–30 cm (8–12 inches) of each other on a table or on the patient's ears.

2. Family/Selection step:

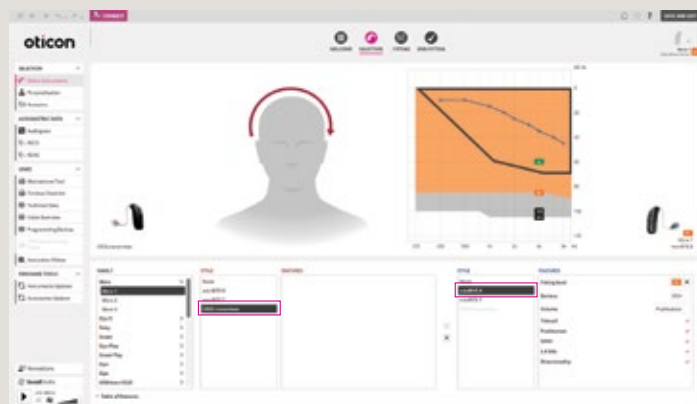
Detect the hearing aid on the better ear. If the hearing aid family and/or style supports a CROS fitting, the CROS transmitter will appear for selection in the Style list for the other ear.

The CROS transmitter exists as a miniRITE T and miniRITE R style.

3. Selection step:

Select CROS transmitter for the non-hearing aid ear. The CROS transmitter and receiving hearing aid will pair once you proceed with the fitting session.

Please Note: The CROS transmitter is not detected or connected to the software, but it is actively streaming throughout the fitting. Make sure both devices have fresh batteries (or are fully charged) and are turned on.



4. Fitting step:

The patient can now hear streamed sound from the CROS transmitter in the receiving hearing aid.

Check active streaming by running your finger along the transmitter microphone and listen for the microphone activity in the receiving hearing aid.

5. Fitting step:

Go to the CROS/BiCROS tab in the left taskpane to select a mode: BiCROS, CROS, or No CROS/BiCROS.

The selection of mode controls which microphones are in use. It is possible to create several programs in the hearing aid, each with its own mode.



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6. Fitting step, CROS mode:

Ask your patient to listen to the sound coming from the right and left sides to determine the appropriate transmission level. In CROS mode, the hearing aid microphone is off by default.

In Fine-tuning, choose an appropriate adaptation step (1, 2 or 3) and adjust the overall gain of the transmitted signal as needed.

Go to step 8.



7. Fitting step, BiCROS mode:

It is possible to adjust the CROS input level or balance of sound coming from the CROS transmitter versus the receiving hearing aid where the microphone is on by default.

The balance trimmer adjusts the CROS transmitter input level in 2 dB steps.

As a default, it is set to 0, meaning equal sound from the transmitter and receiver, respectively, enters the ear canal.

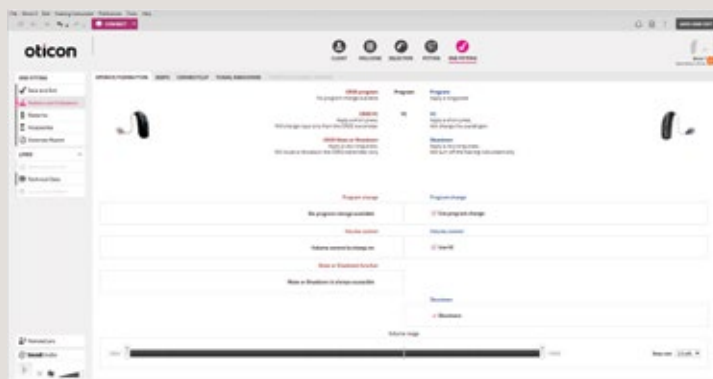
The receiver input level is fixed but can be adjusted in the overall gain in the Fine-tuning tab.

8. End Fitting step:

It is not possible to configure buttons and indicators for the CROS transmitter, but under the Operate Push button tab, it is possible to see how buttons are configured on the transmitter.

Be aware that beeps are configured to be High Frequency for transmitter alerts, whereas receiving hearing aid alerts are Medium Frequency by default.

If no changes to beeps are made by the hearing care professional, beeps will sound different from the transmitter versus receiver to help the patient distinguish between the two more easily.



9. Save and Exit.

Genie 2 features without CROS transmission

When performing Feedback Analyzer, In-situ Audiometry and Technical Measurements, the CROS transmission is not available to ensure that the transmission does not interfere with the measurements.

CROS transmission continues after exiting these functions in Genie 2.

Oticon CROS fittings and Real Ear Measurements (REM)

To objectively verify how the CROS transmitter is functioning and overcoming the head shadow effect, it is possible to run a REM measurement within the REM AutoFit tool in Genie 2 with the transmitter actively streaming.

No specific REM AutoFit CROS protocol exists, but a general REM verification guide is available from Oticon.

If an active transmitter is not desired during REM, mute or shut down the CROS device.