

Welcome and house keeping

Webinar FAQs

How to ask a question:

Click Q&A, type your question and Send.

Where to get the handout:

Download from Pending Courses

Or Click on link from Chat

How to earn CEUs:

After the webinar, go to your Pending Courses and pass the multiple-choice exam.

For assistance or tech support:

Call 800-753-2160

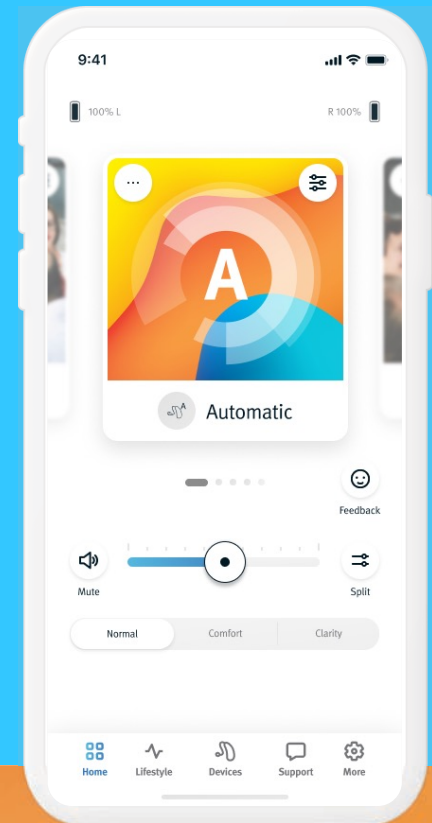
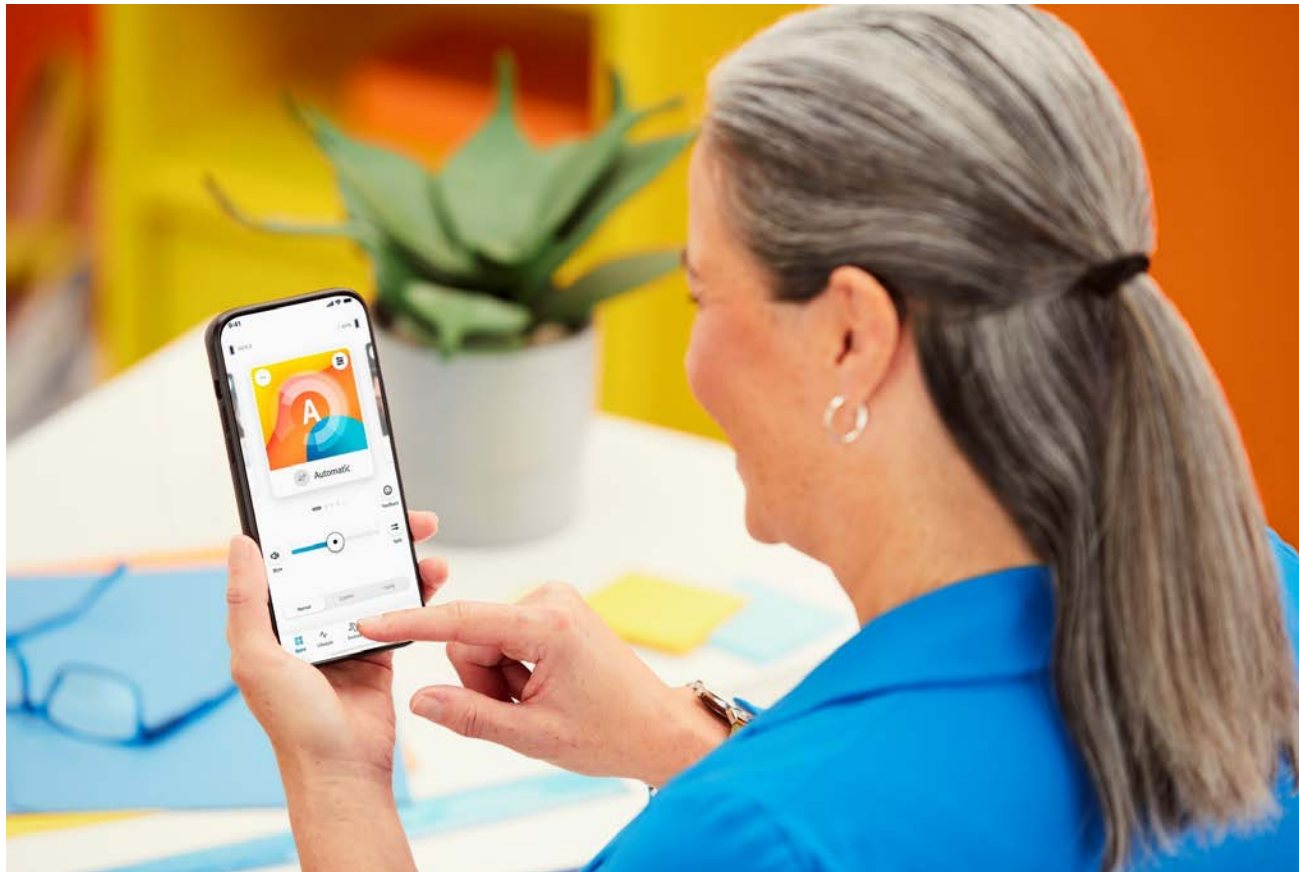
customerservice@audiologyonline.com

Use the Q&A window

Love the New Remote Plus App Experience

Riley Garrone, AuD





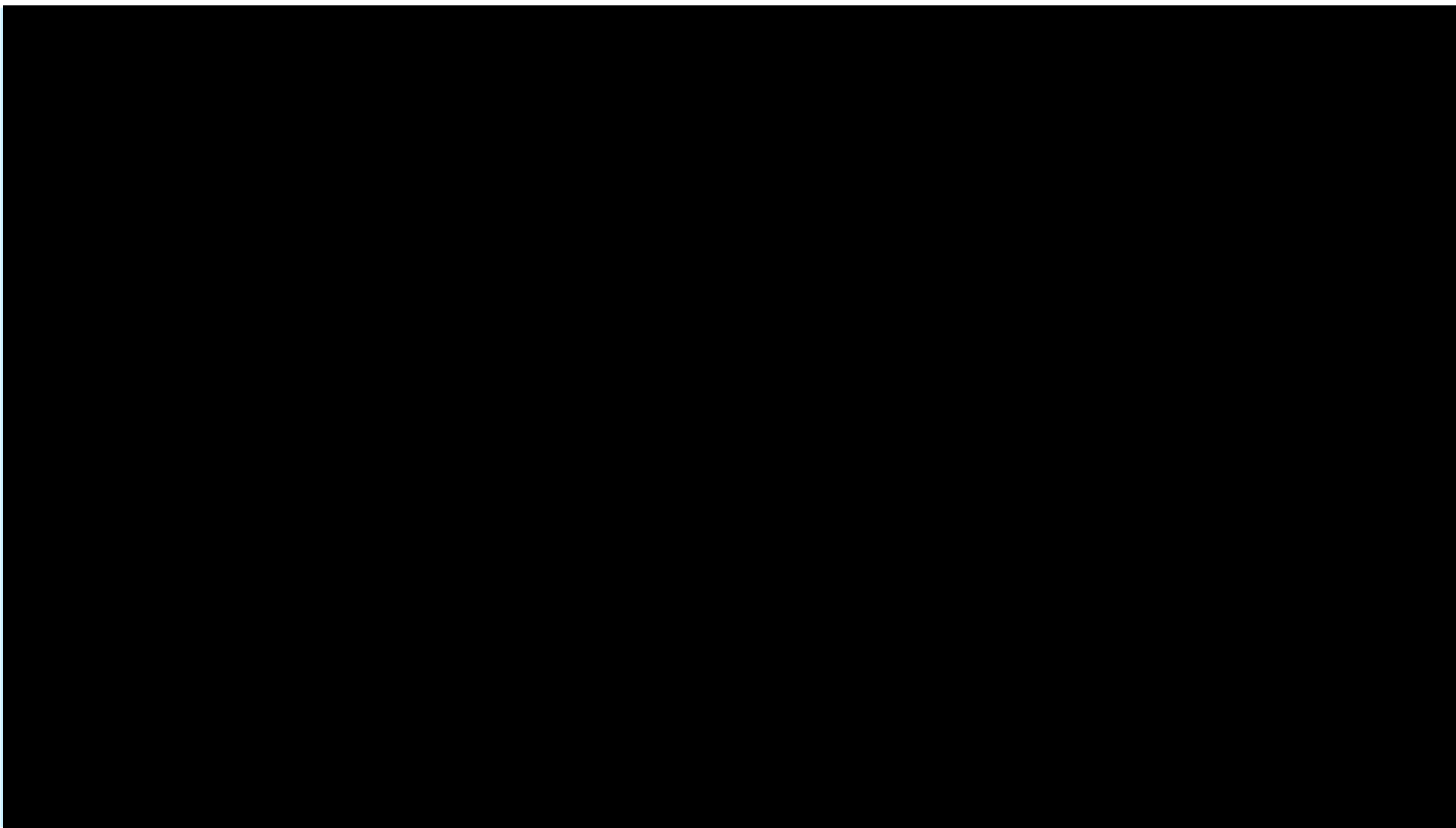
Put the power to choose in the palm of their hands



Objectives and agenda

- Outline the workflow of the Remote Plus app.
- Identify patient and HCP benefits of the Remote Plus app.
- Summarize features and many functions of the Remote Plus app.

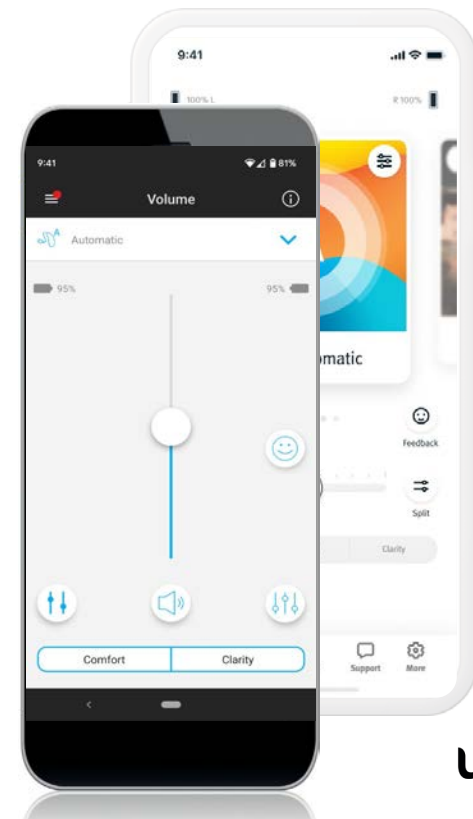
Unitron Remote Plus app



Remote Plus app

Why a hearing instruments companion app?

- Hearing instruments sound controls
 - Volume control (up / down, mute, split)
 - Comfort / Clarity controls
 - Equalizer controls
- Sound settings
 - Noise reduction
 - Speech enhancement
- Optimized and customizable programs
- Tinnitus masking

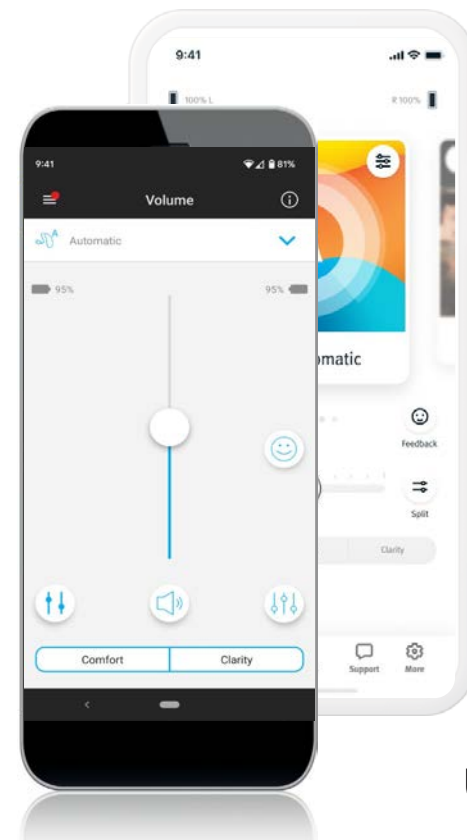


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Remote Plus app

Why a hearing instruments companion app?

- Hearing instruments device monitoring / management
 - Battery life monitoring
 - Tap control
 - Behavior out of charger (auto-on)
 - BT connectivity
 - Receive phone calls
 - Stream media

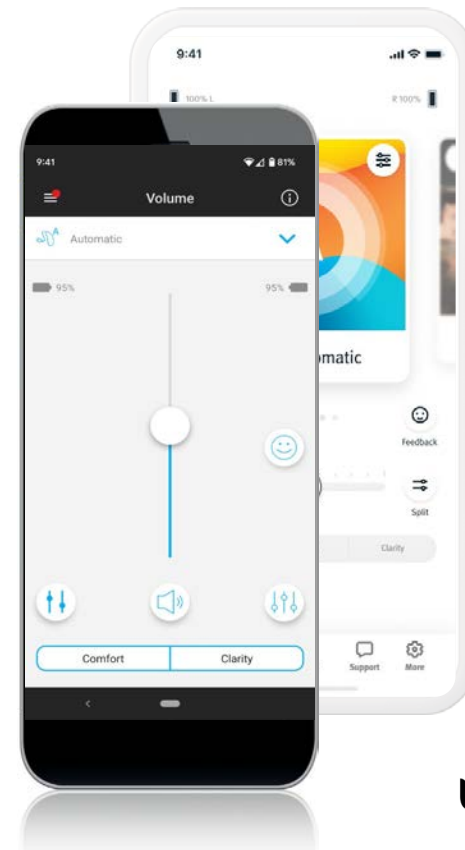


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Remote Plus app

Why a hearing instruments companion app?

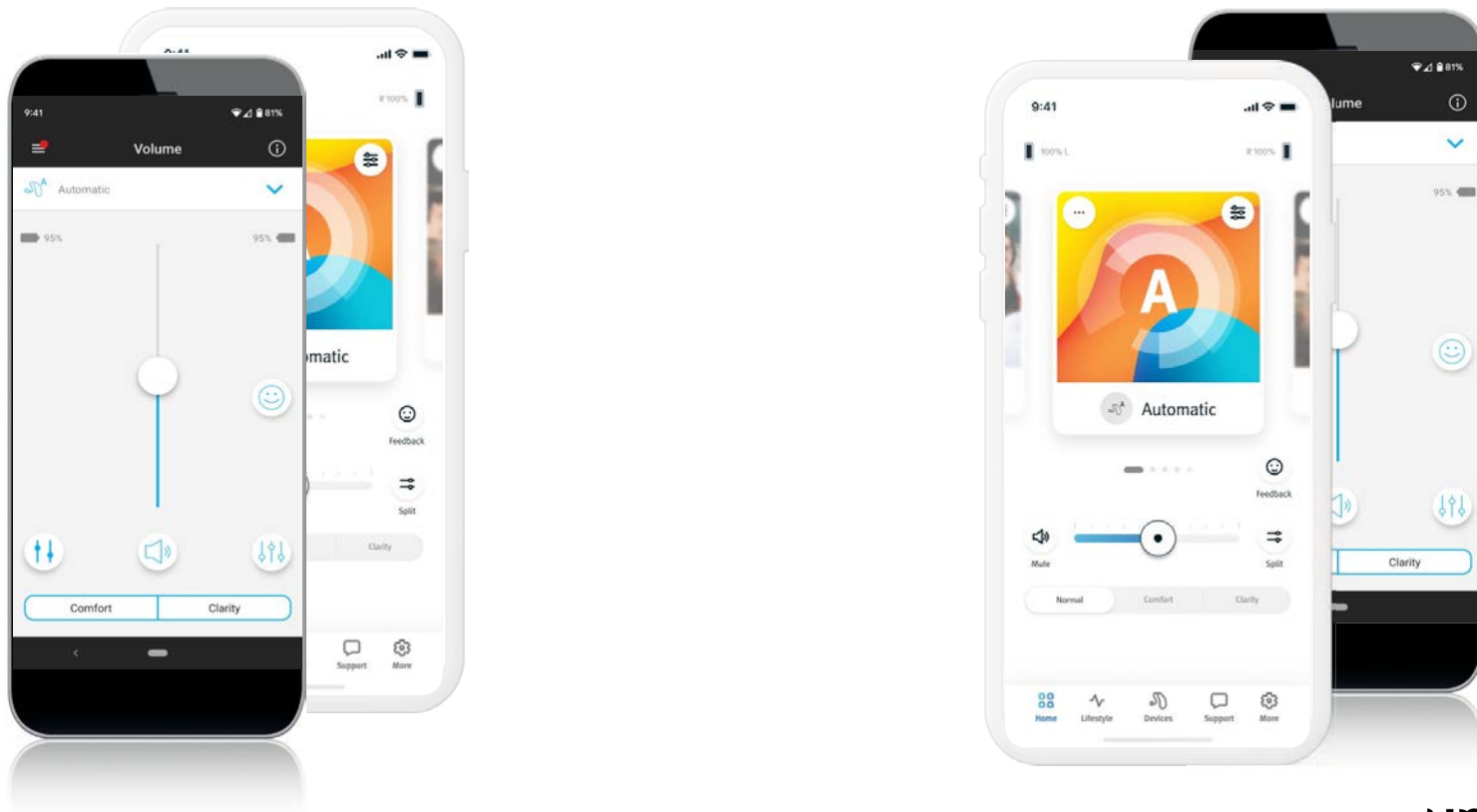
- Hearing journey support
 - Staying in touch with the HCP
 - Ratings
 - Remote Adjust
 - Educational resources
 - Coach notifications
 - How-to videos
 - Tips and FAQ's
 - Data logging
 - Log It All
 - Wearing time
 - Physical activity



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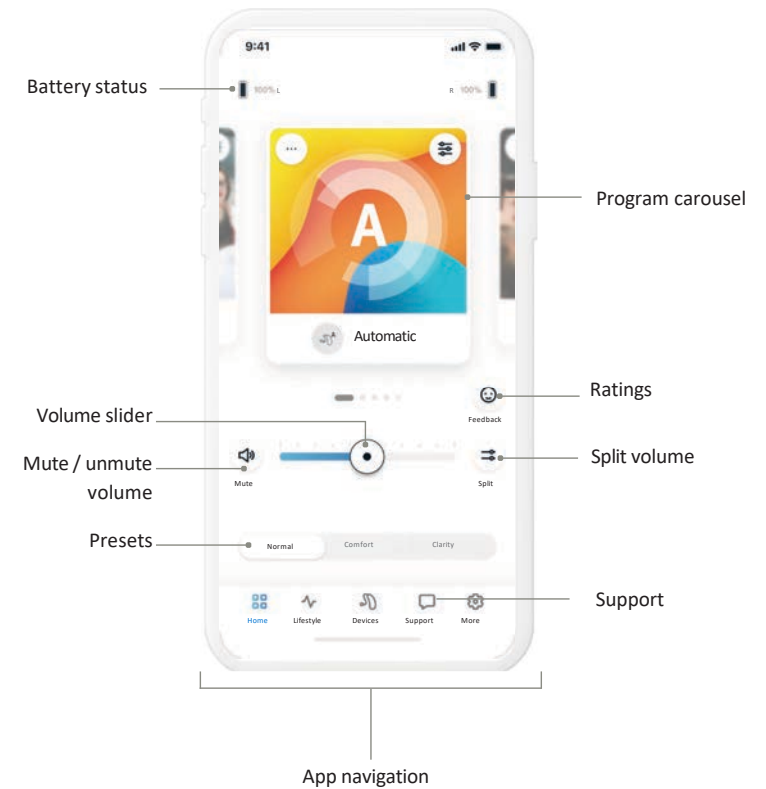
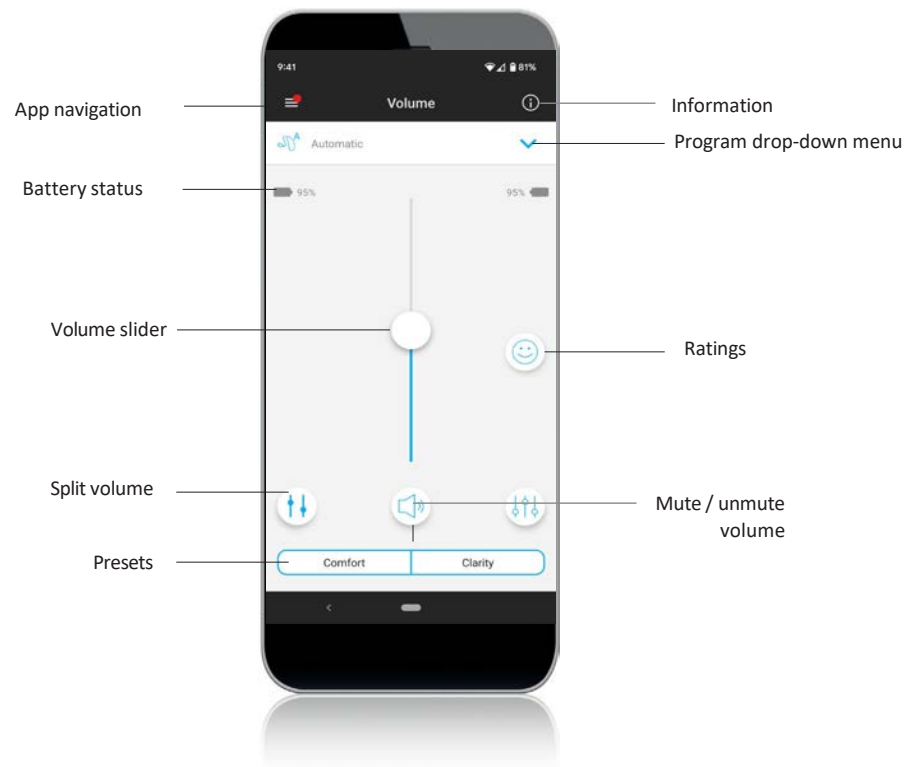


Unitron Remote Plus app – App refresh



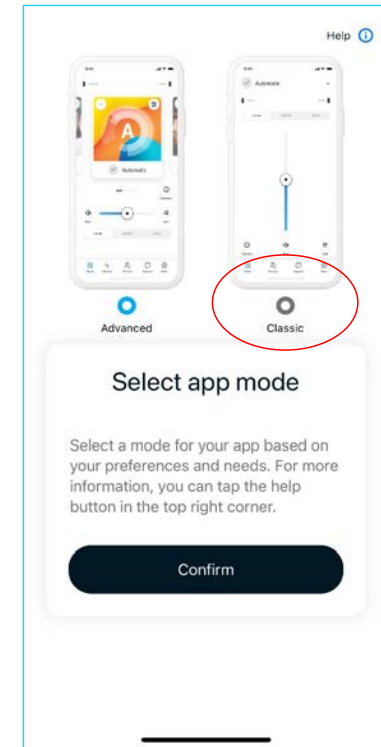
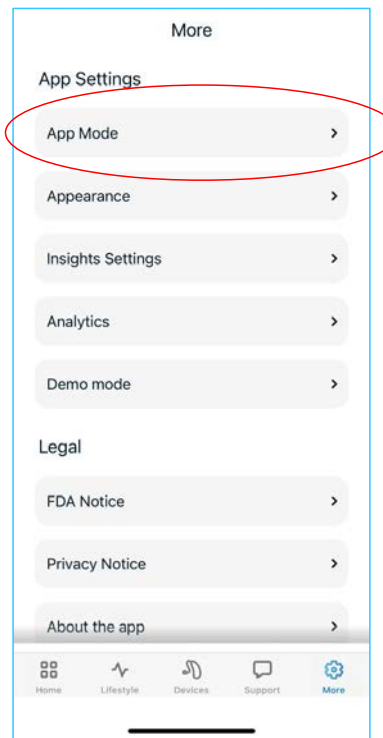
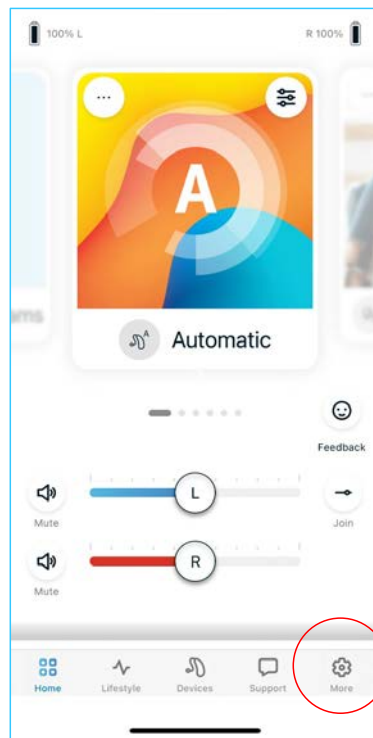
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Remote Plus app – App refresh



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Remote Plus app – App mode

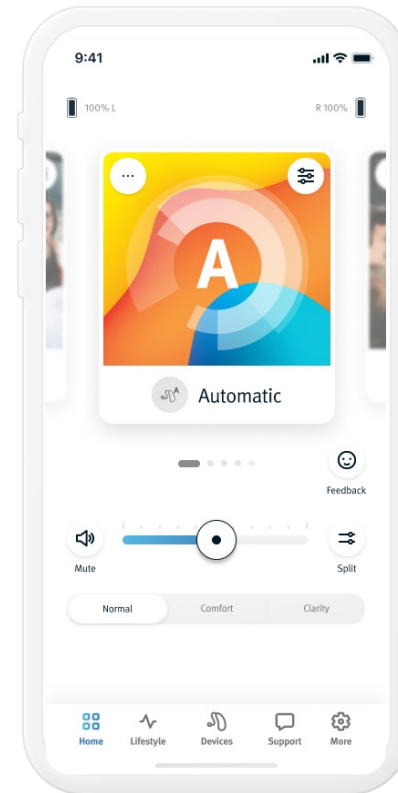


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Remote Plus app

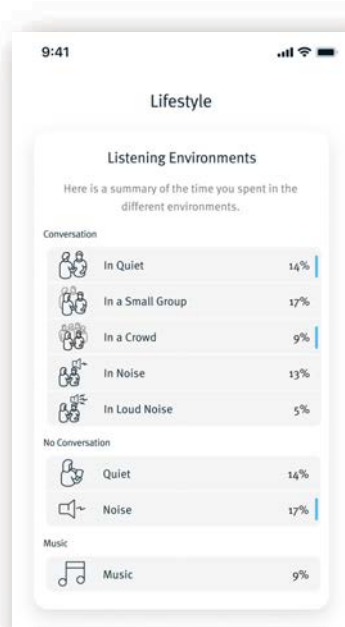
Top 3 reasons for the app refresh

- Intuitive design and easy navigation
 - Efficient use of screen real estate
 - Minimization of user effort
- Designed with accessibility in mind
 - Adapts to user's phone settings
 - New design enables future accessibility enhancements
- Modern look and feel
 - Alignment with the new Unitron brand and visual identity
 - Modern colors, typography, iconography, photography

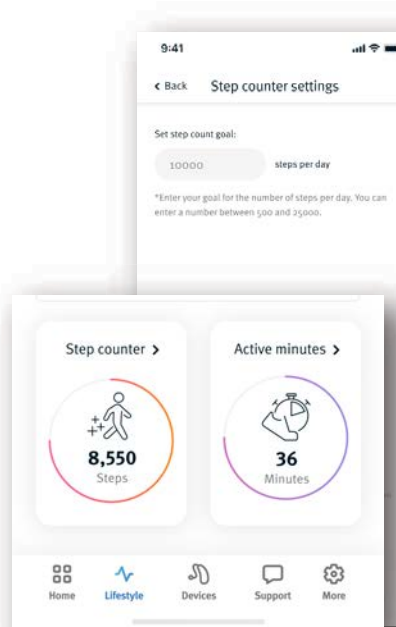


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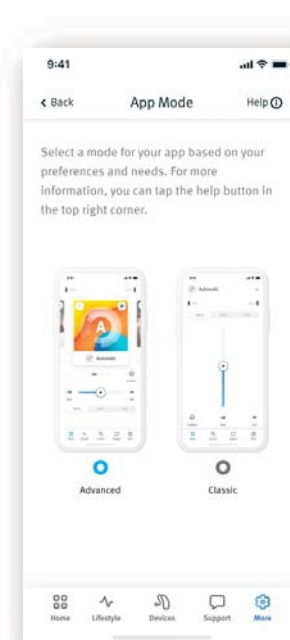
Remote Plus app – Top 3 new features



1. Patient Log It All view

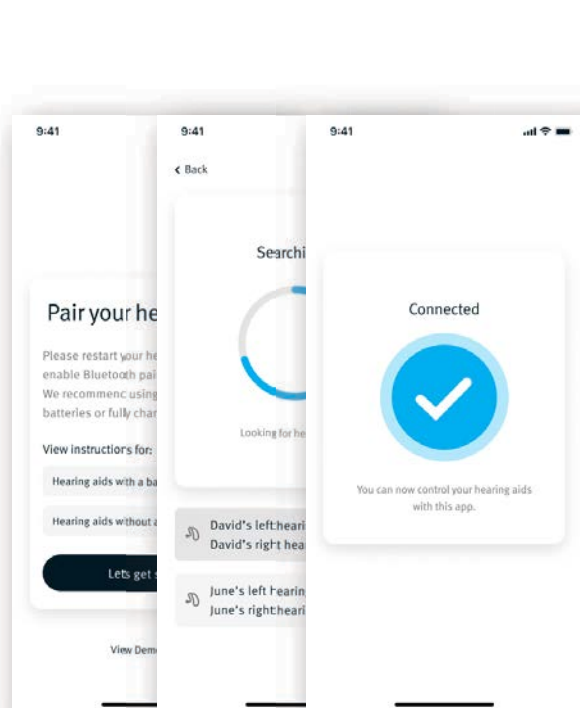


2. Lifestyle physical activity data including goal setting

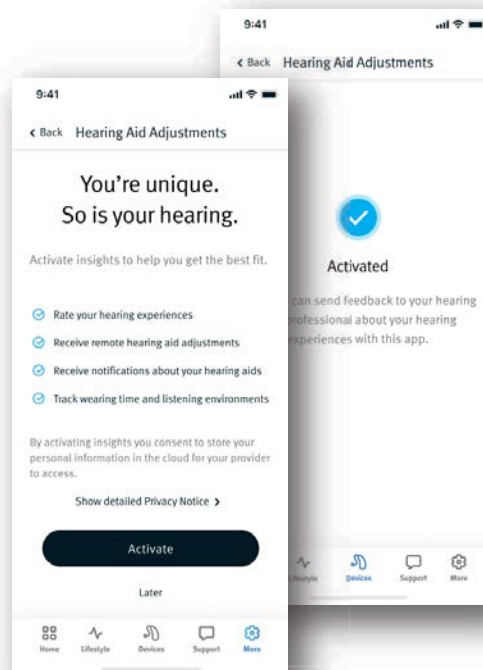


3. Mode selection

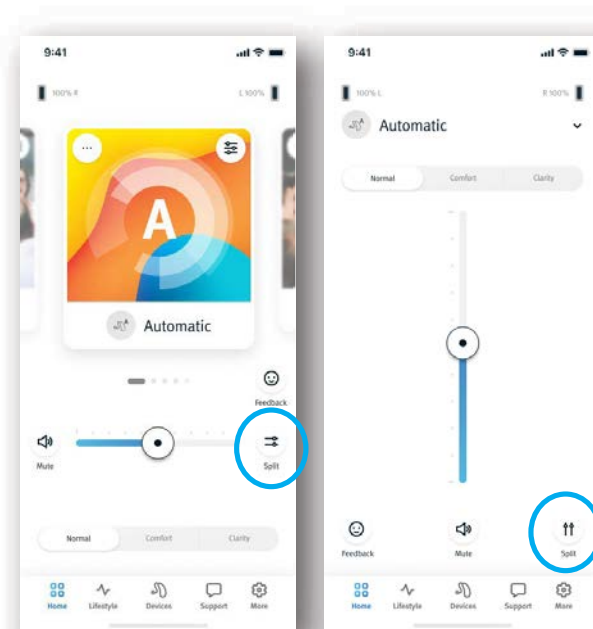
Remote Plus App – Top 3 improvements



1. Faster pairing



2. Seamless Insights activation in-app

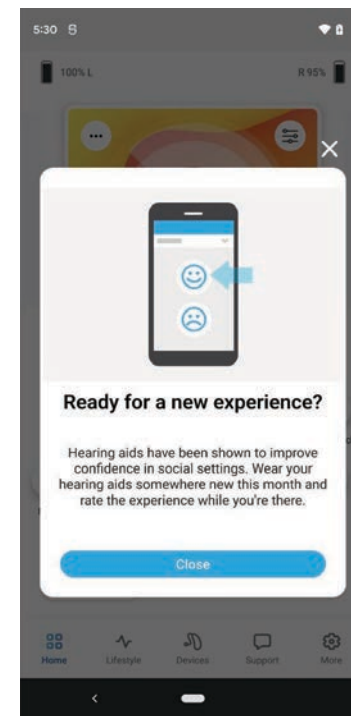
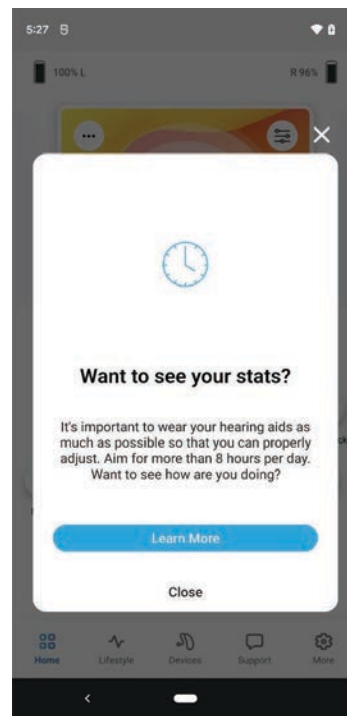
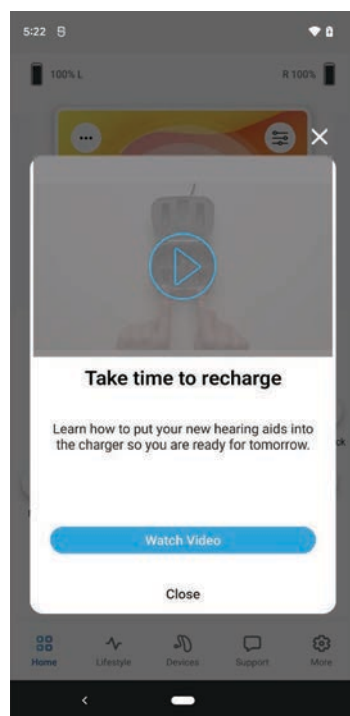
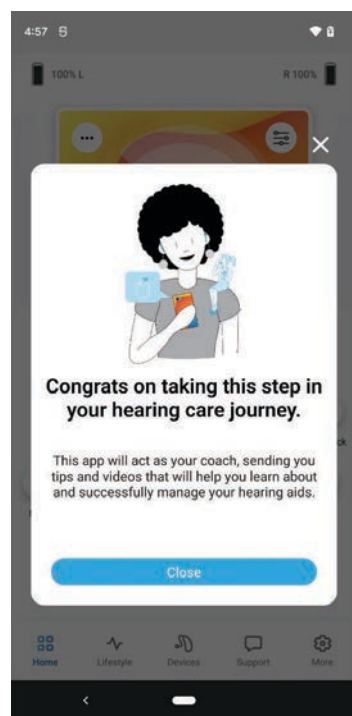


3. Split volume button visible by default

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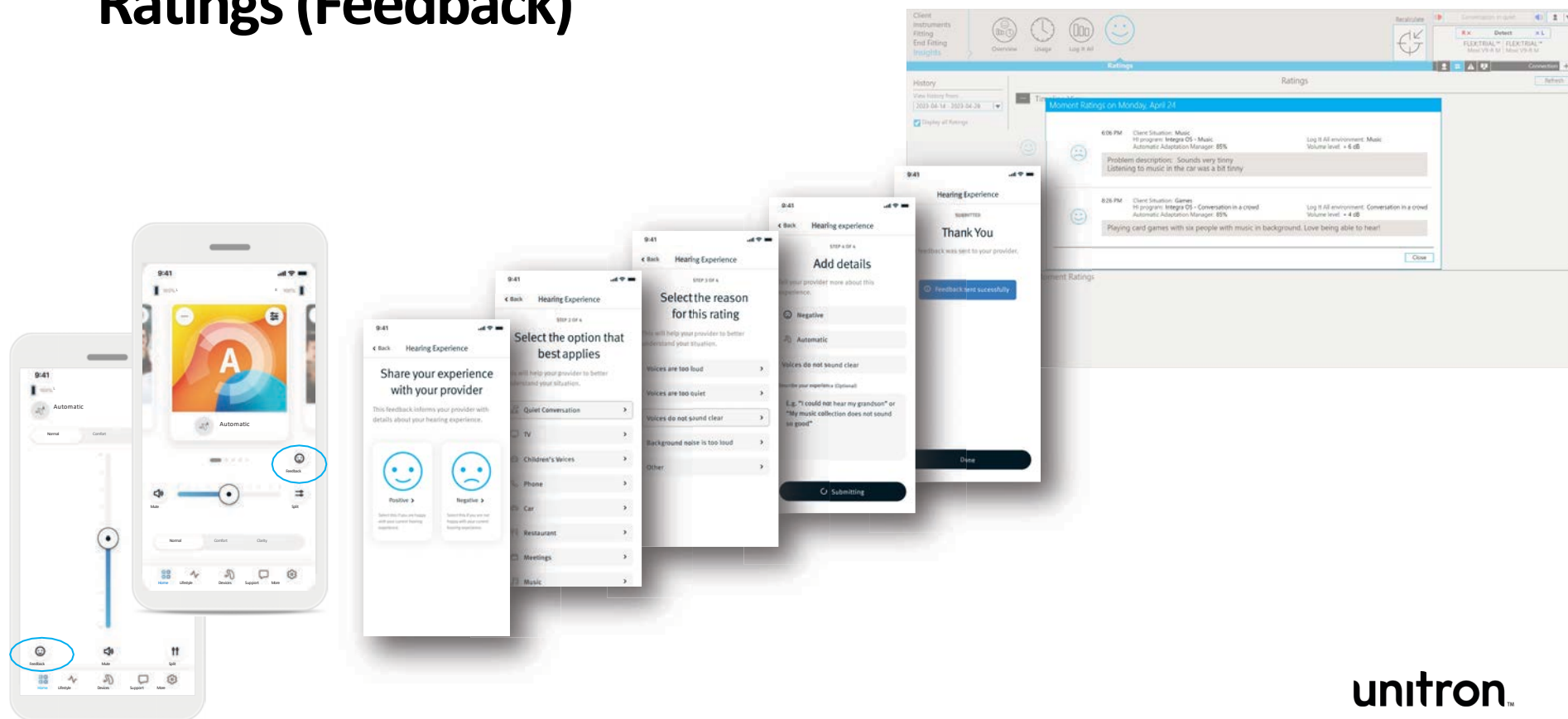
Unitron Remote Plus App Experience Innovations

Remote Plus App – Experience Innovations Coach



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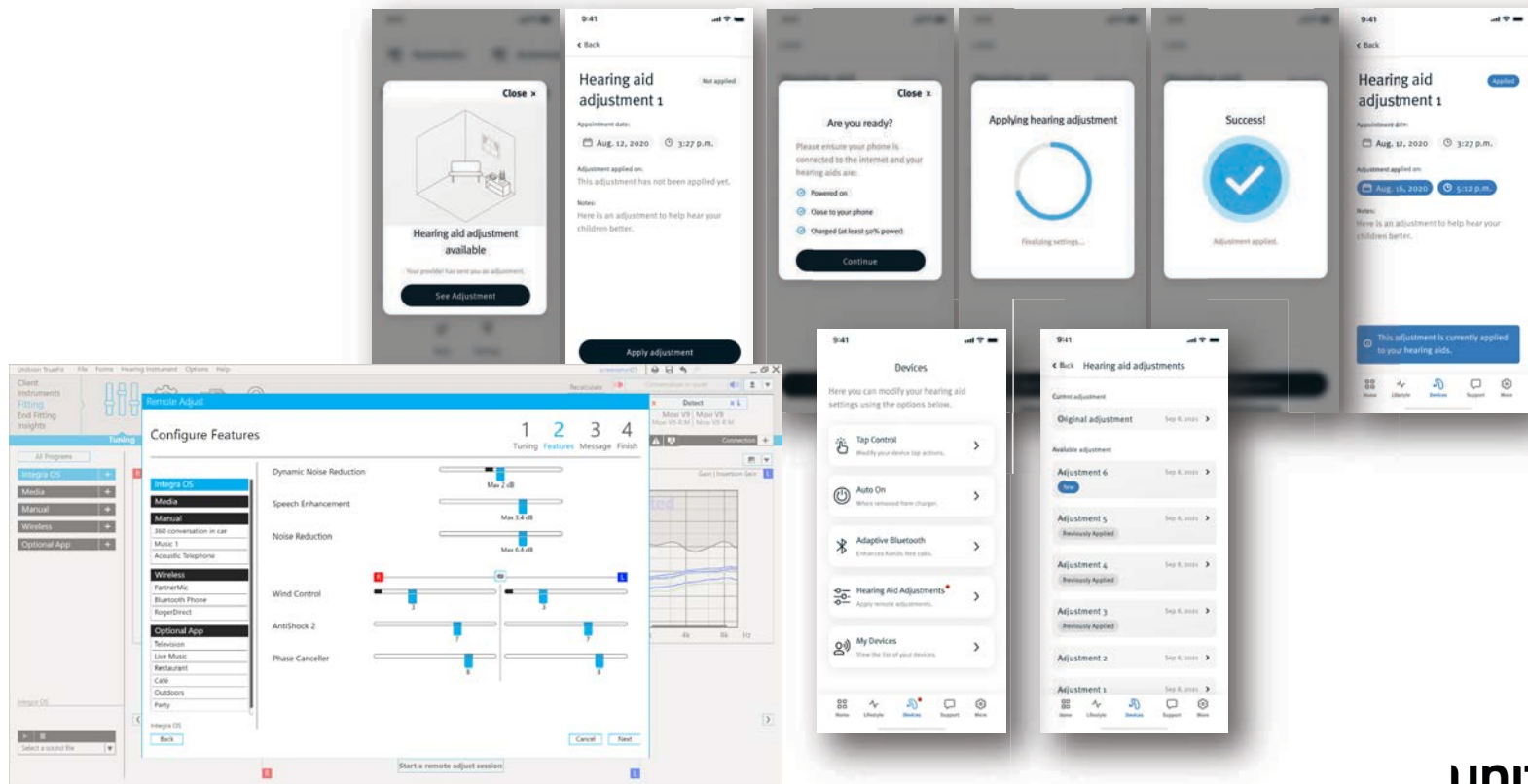
Remote Plus App – Experience Innovations Ratings (Feedback)



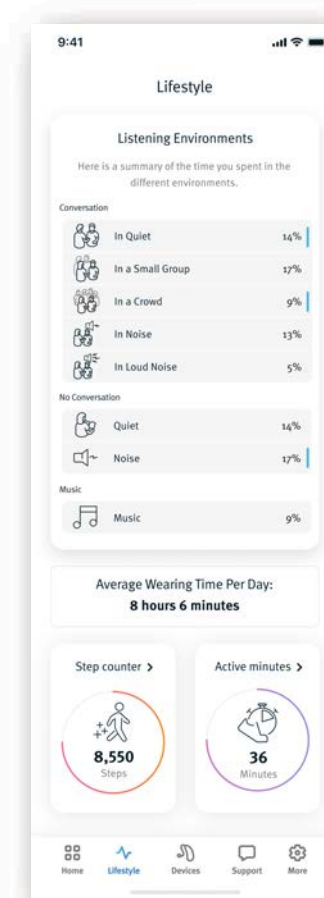
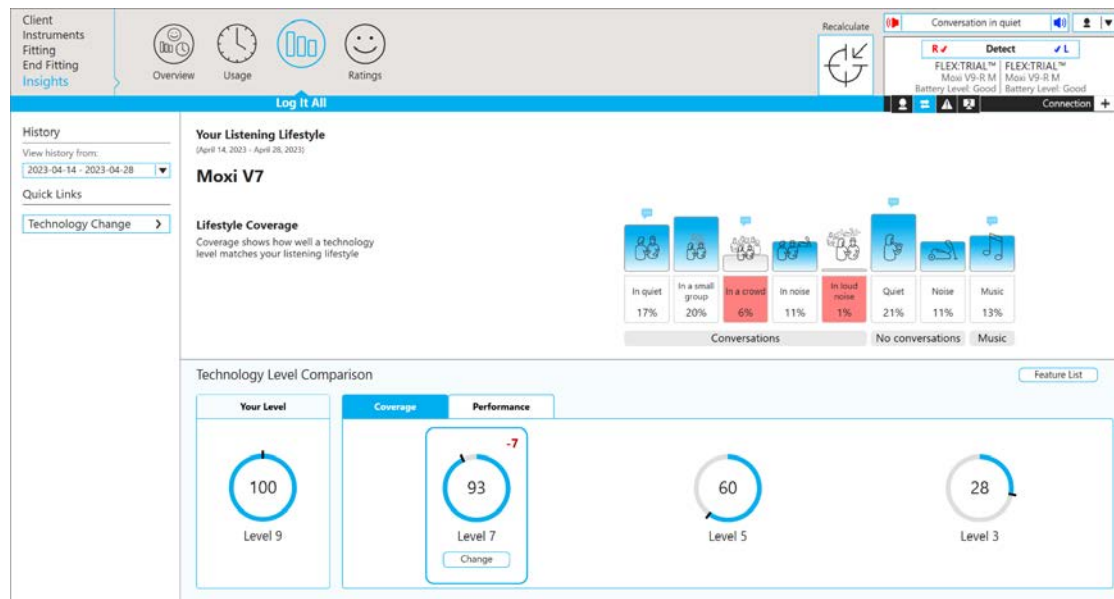
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Remote Plus App – Experience Innovations

Remote Adjust



Remote Plus App – Experience Innovations Log It All



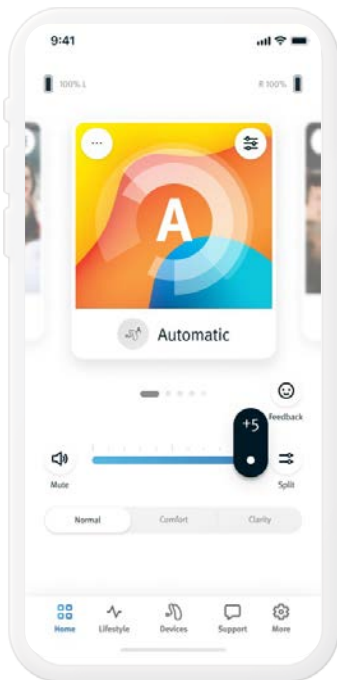
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Unitron Remote Plus App Walkthrough

App walkthrough – Home tab

Advanced mode

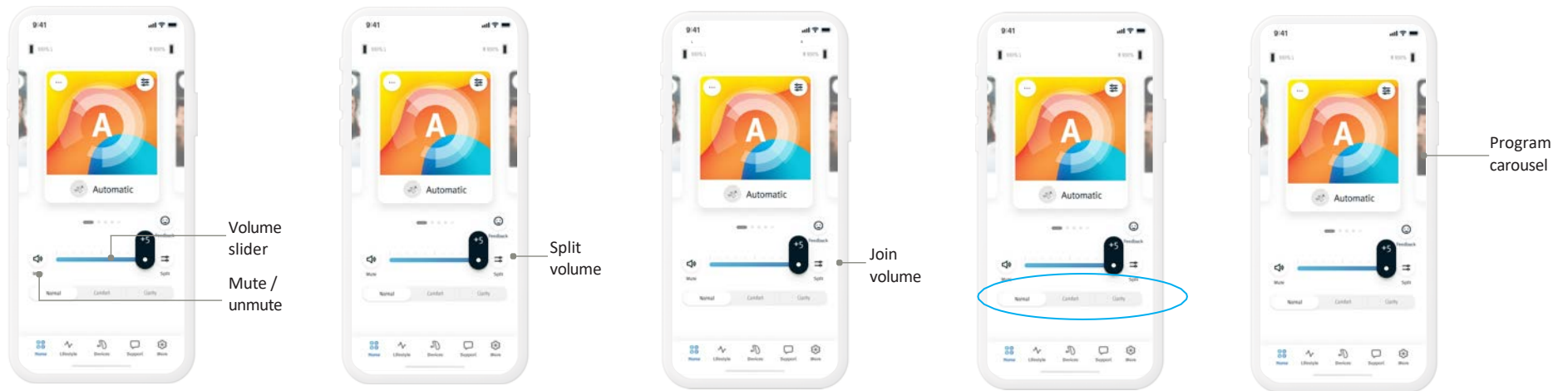
Home Advanced mode



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App walkthrough – Home tab

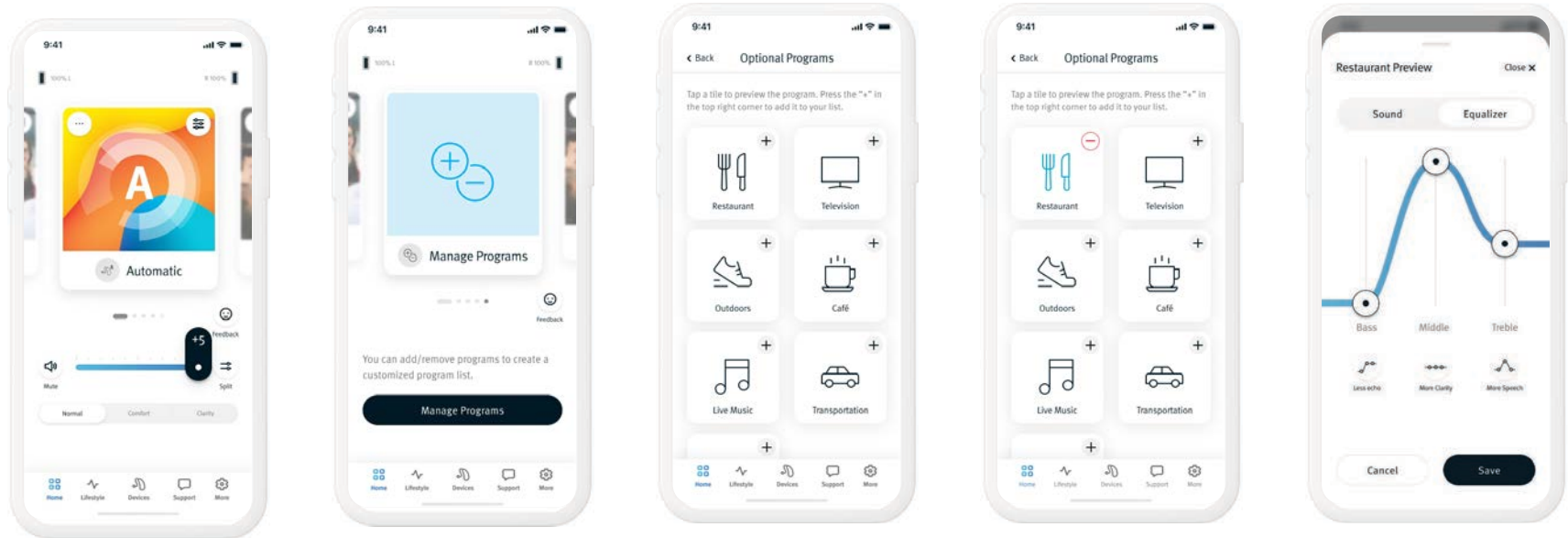
Advanced mode



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App walkthrough – Home tab

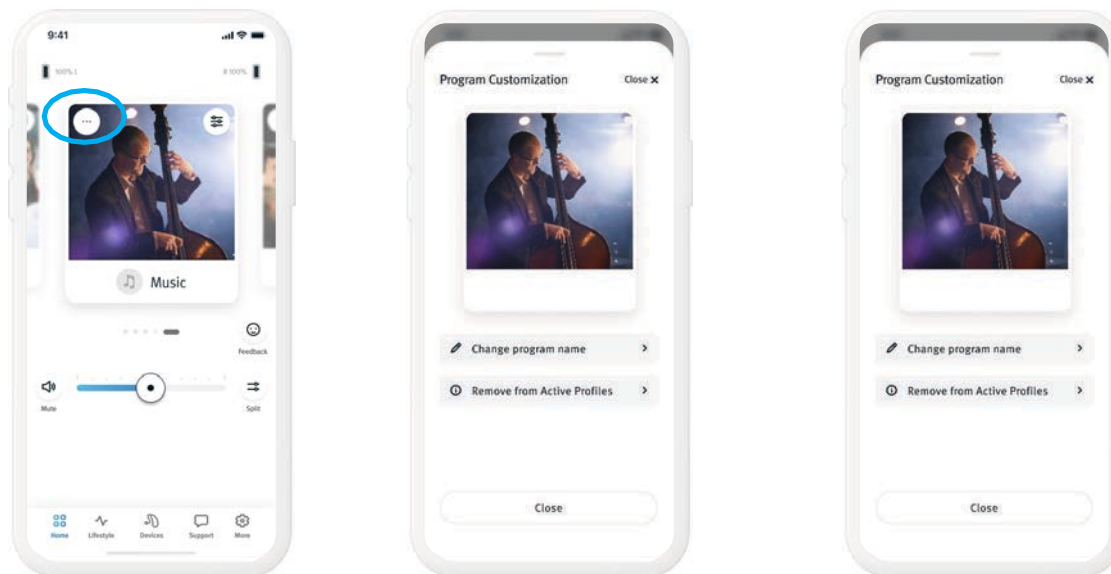
Advanced mode – Optional App Programs (OAPs)



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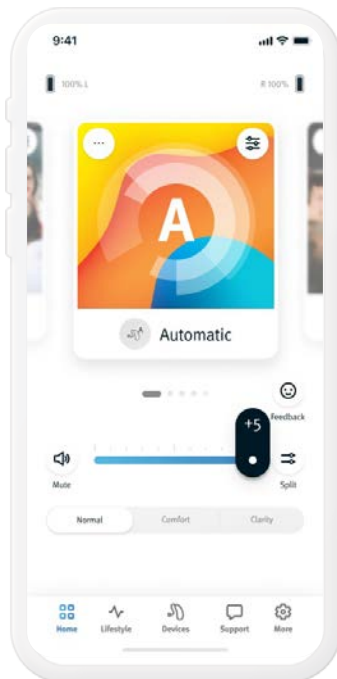
App walkthrough – Home tab

Advanced mode – Program customization

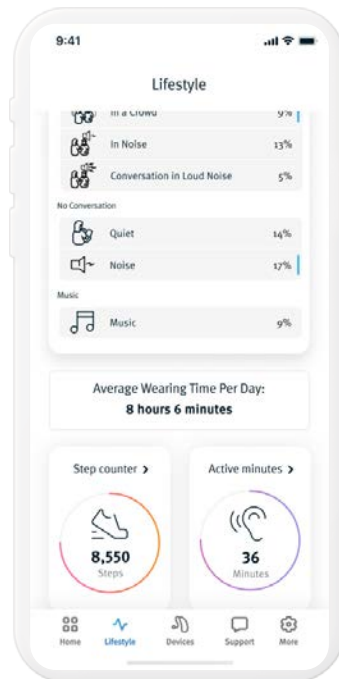


App walkthrough – Lifestyle tab

Home Advanced mode

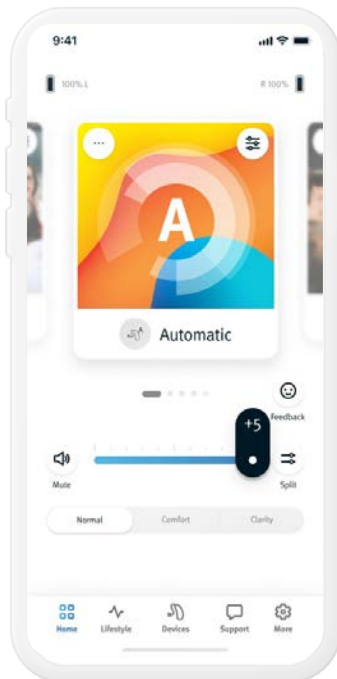


Lifestyle

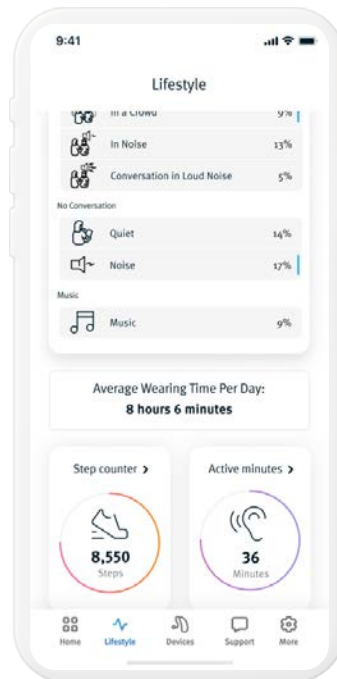


App walkthrough – Devices tab

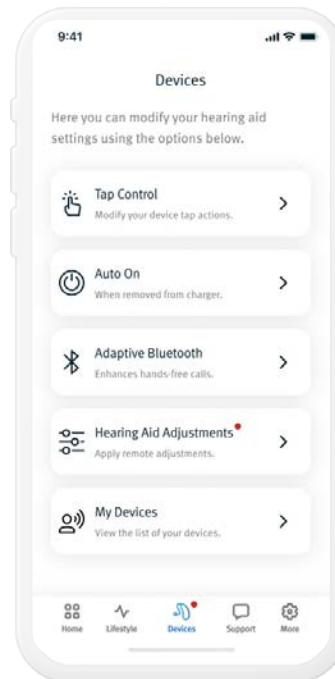
Home Advanced mode



Lifestyle

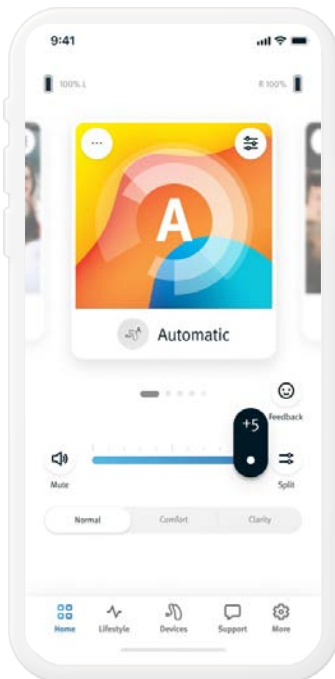


Devices

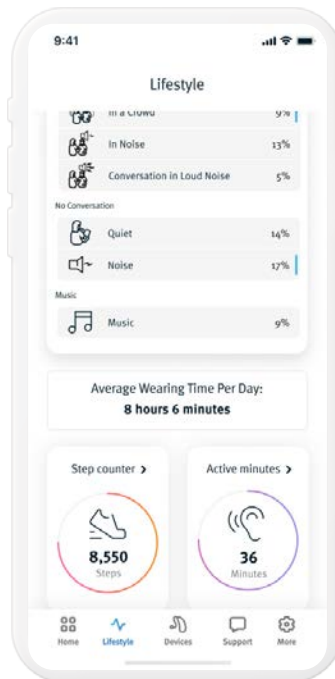


App walkthrough – Support tab

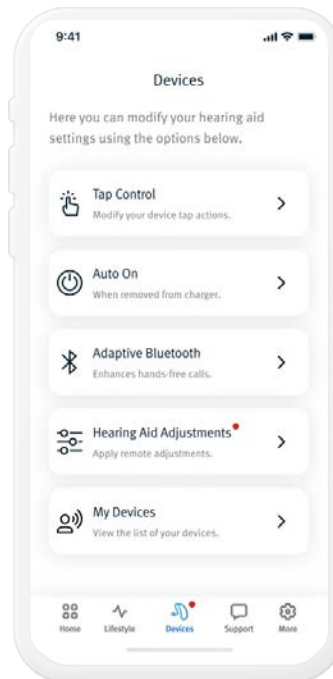
Home Advanced mode



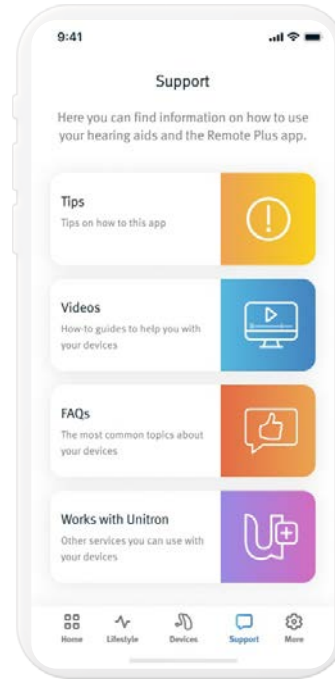
Lifestyle



Devices



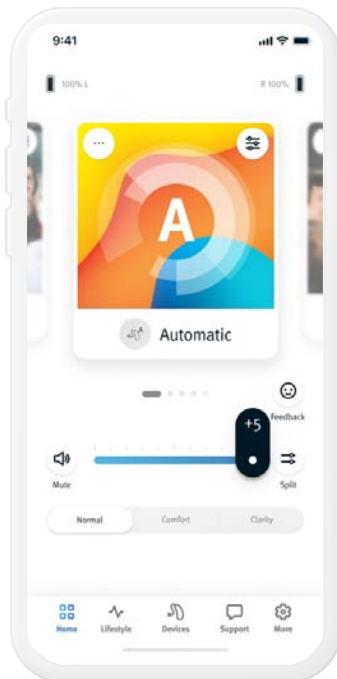
Support



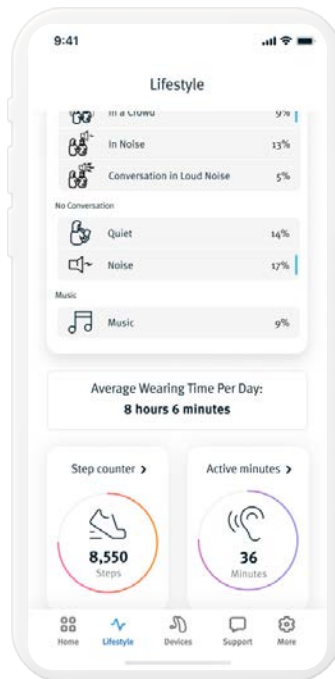
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App walkthrough – More tab

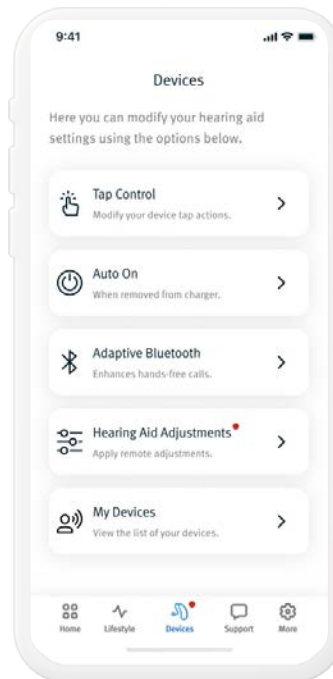
Home Advanced mode



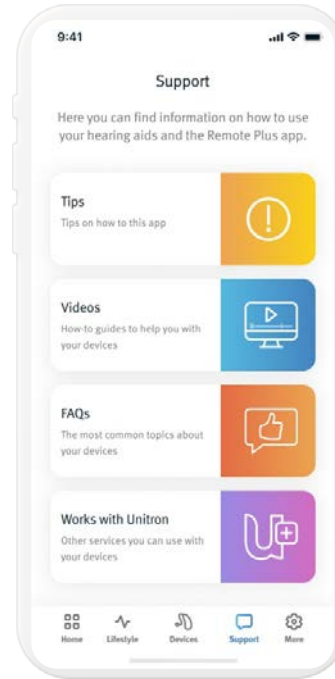
Lifestyle



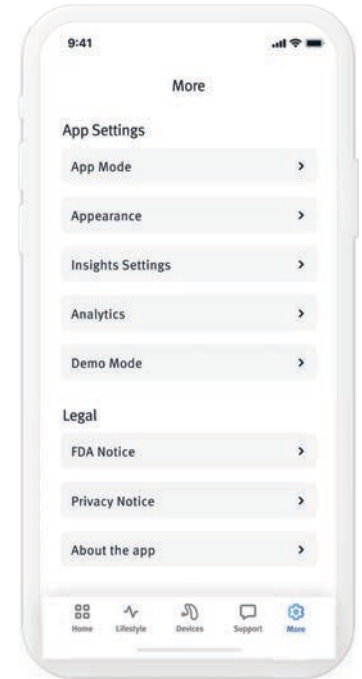
Devices



Support

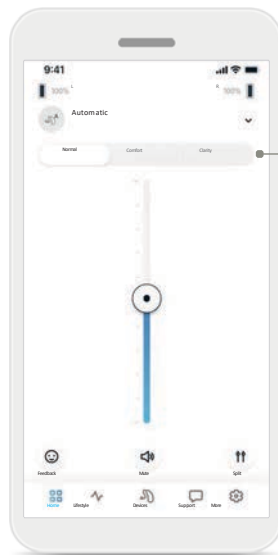


More

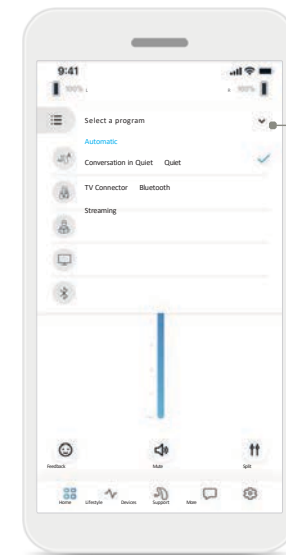
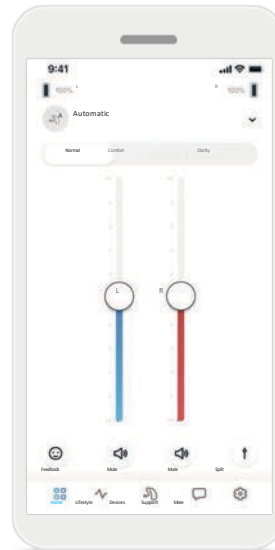


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App walkthrough – Home tab Classic mode

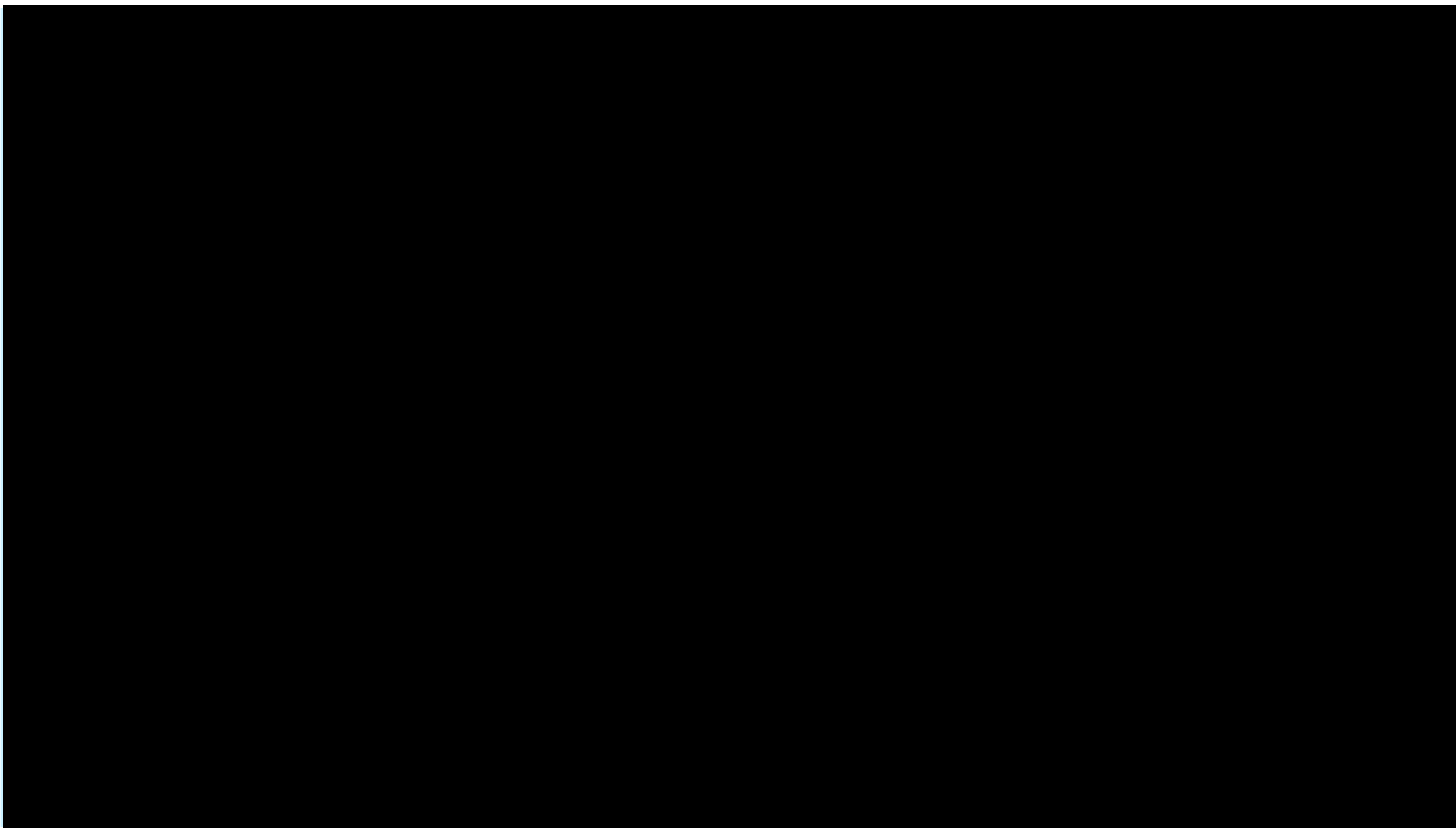


Presets:
Normal /
Comfort /
Clarity



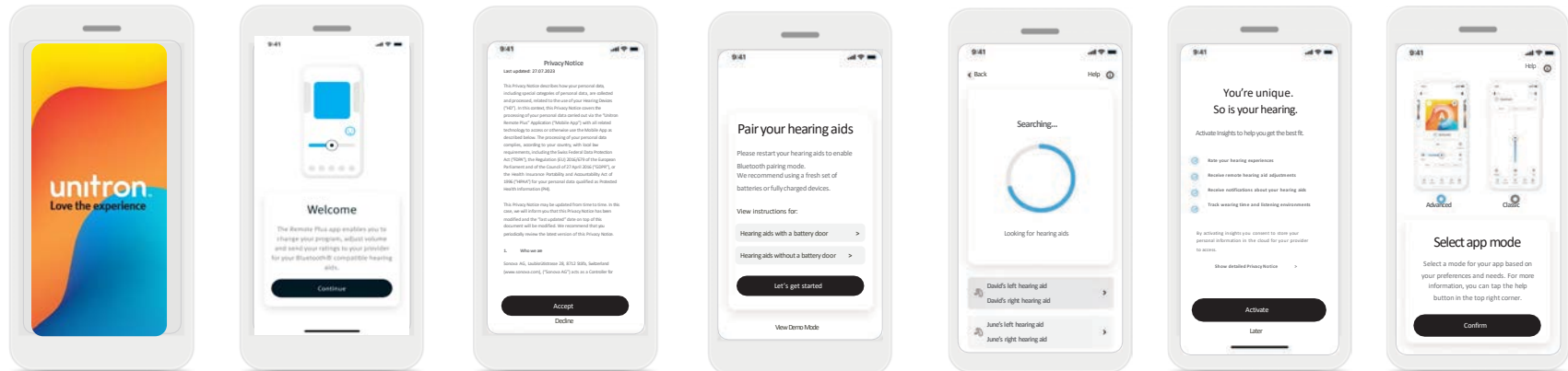
Dropdown
program list

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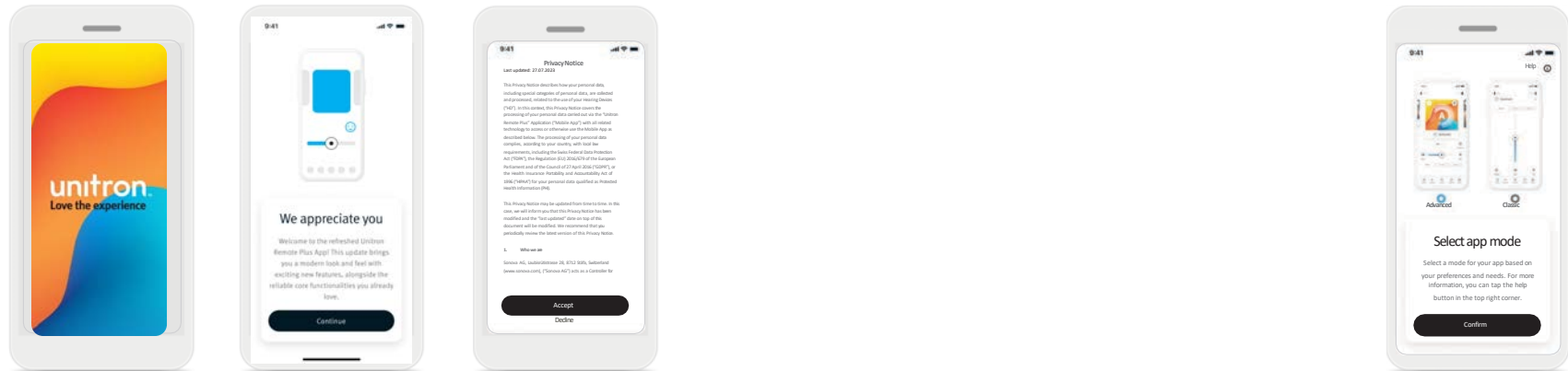


Onboarding journey – New & existing users

New users



Existing users



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Unitron Remote Plus App Questions & Answers

OPTIONS FOR
**every kind
of awesome**



