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Learning objectives

After this course, participants will be able to:

1 Identify the ReSound Nexia™ product family.

2 Describe ReSound Nexia 360 All-Around directionality.

3 Identify new ReSound Nexia connectivity features.

4 Describe ReSound Smart Fit™ 1.18 updates.



“The development of
the world is dependent
on communication”

-C.F. Tietgen, GN founder, 1869



Next-era hearing

Made for Auracast™.
Top-rated for hearing in noise.
Available in all styles. And...

ReSound Government Services
May 2024 What's New on Contract?



ReSound Nexia

Exciting Contract Updates!

Welcome ReSound Nexia Product Family

RESOUND NEXIA RICs and BTEs

- **NEXIA 60 MICRO RIC-R**
 - **New!** MICRO in model name-
 - Moved to a more logical: *micro, mini and std.*
- NEXIA 61 MINI RIC
- NEXIA 62 STD RIC
- **NEXIA 60 MICRO CROS-R**
- NEXIA 77 STD BTE-R
- NEXIA 88 P/HP BTE-R
 - POWER 133/67 PLASTIC EARHOOK
 - HIGH POWER 133/73 METAL EARHOOK

RESOUND NEXIA CUSTOM

- NEXIA FS-R
- NEXIA HS-R
- NEXIA ITC-R
- NEXIA NON-W CIC

Streamlining of Product Offerings

PRODUCT DEPARTURES:

LiNX QUATTRO 61 MINI RIC
LiNX QUATTRO 61 MINI RIC-R
LiNX QUATTRO 62T STD RIC
LiNX QUATTRO 67 MINI BTE
LiNX QUATTRO 88 PWRBTE
LiNX QUATTRO MIH
LiNX QUATTRO WLESS CIC

ACCESSORY UPDATE:

- **TV STREAMER +**

Notable Changes:

- *PEARL WHITE and SILVER colors will no longer be offered for ReSound LiNX Quattro™ and ENZO Q™*
- **Desktop charger will be available for order in ROES for RICs.**
- **ReSound Smart Fit 1.18**
 - Ability to **disable Hands Free - for SCIF patients**
 - *Larger Print for Patient Reports*

ReSound Nexia

Mild to profound hearing loss



ReSound OMNIA

Mild to profound hearing loss



ReSound ENZO Q

Severe to profound hearing loss



ReSound LiNX Quattro

Mild to profound hearing loss



Where will you join us?

Seminars and Training

Each year, ReSound hosts numerous Government Services national seminars and training opportunities for Government Audiologists.

For additional resources, please visit [Audiology Online](#) for a list of live and on-demand training courses or visit the [ReSound YouTube page](#) for patient tutorial and support videos.



ReSound Government Services - National Seminars

Scottsdale, AZ - June 26 - 28, 2024

Asheville, NC - September 18 - 20, 2024

SAVE THE DATE! - December 16 - 18, 2024: New York, NY -
Registration Opens in August

Made for Bluetooth® Low Energy Audio and Auracast

A new era that will make the world more hearing friendly and accessible for everyone

ReSound GN



Choose language
at the theater



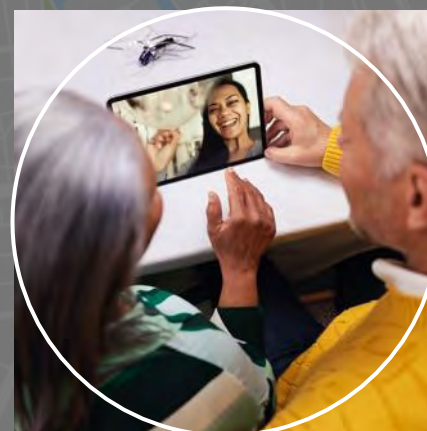
Conference venues



Public transport



Any TV you want



Electronic devices



Airports

...it just keeps getting better



For mild-to-severe HL

- TapControl to answer phone calls*
- CROS/BiCROS wireless transmitter
- Made for next generation of Bluetooth Low Energy (LE) Audio and Auracast broadcast audio

*TapControl is available in ReSound Nexia Micro RIE models only. For a complete list of compatible devices, visit pro.resound.com/compatibility.

Available in all styles

Custom

RIE

BTE



NXCIC

NXITC-DWC

NXITE-DWC

CIC

ITC

ITE

10A battery

Rechargeable

Rechargeable



NX60S-DRWC

NX61-DRW

NX62-DRW

Micro RIE

Standard RIE

Rechargeable

312, 13 battery



NX77-DWC

NX88-DWC

BTE

PBTE

Rechargeable

Next-era hearing

Top-rated for
hearing in noise

150%

150% improvement in
speech understanding
in noise*

*4.36 dB SNR improvement compared to legacy products. Jespersen & Groth (2022)

ReSound Nexia
ReSound OMNIA™
360 All-Around

ReSound ONE™
All Access Directionality

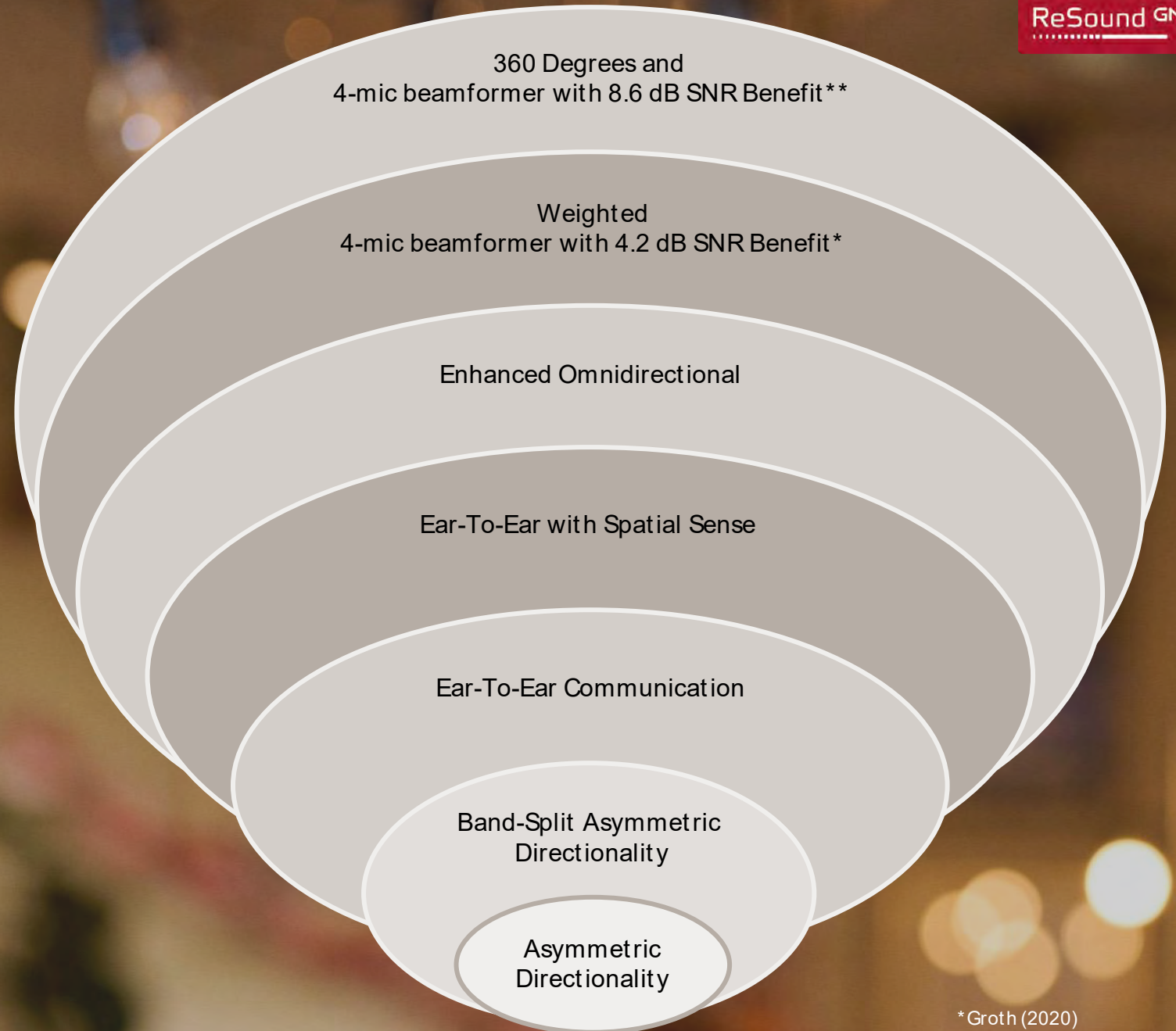
ReSound LINX Quattro™
Binaural Directionality III

ReSound LINX²™
ReSound LINX 3D™
Binaural Directionality II

ReSound Verso™
ReSound LINX™
Binaural Directionality

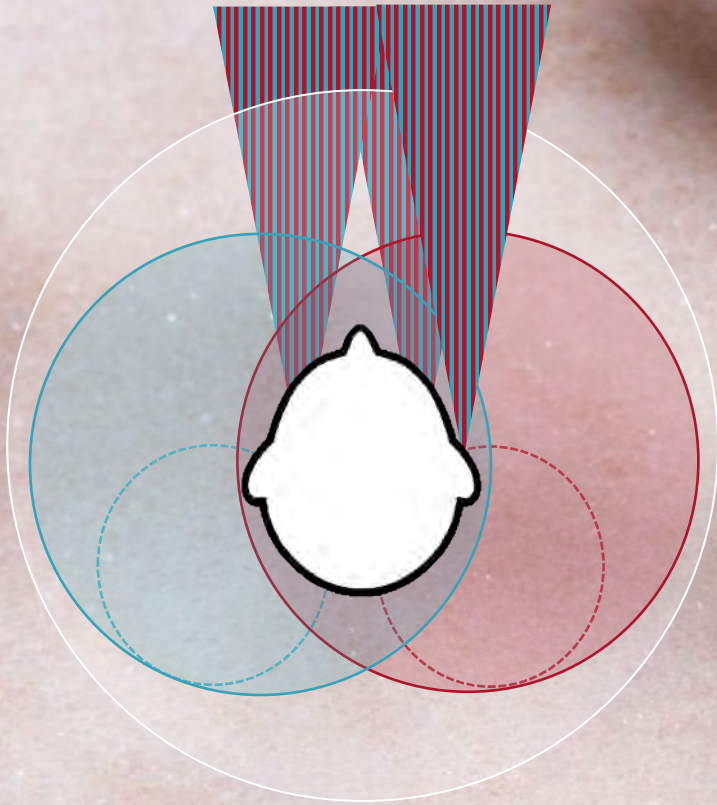
ReSound Alera™
ReSound Live™
Natural Directionality II

ReSound Azure™
Natural Directionality



*Groth (2020)

**Jespersen et al (2022)



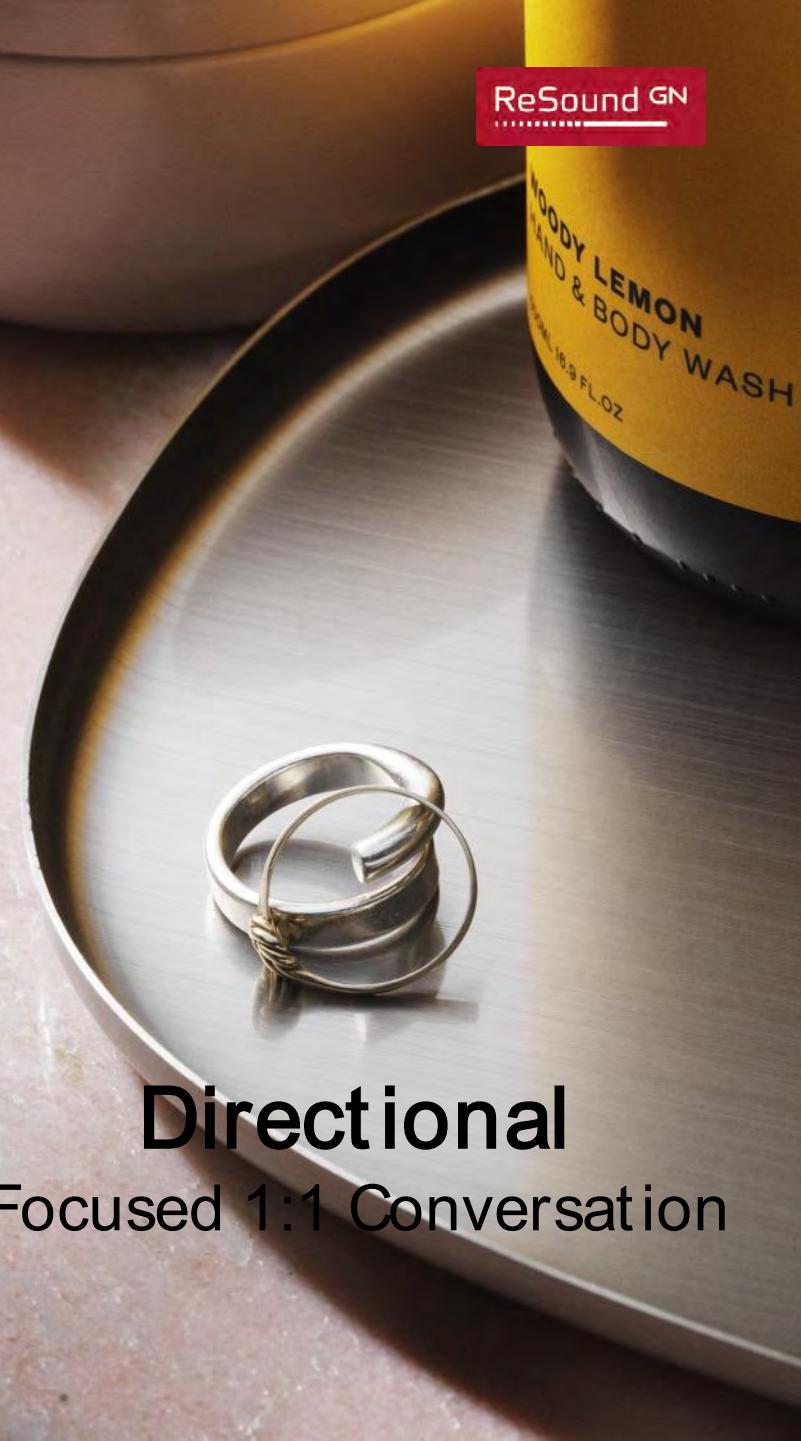
Asymmetrical

Multiple
Speech & Noise Sources



Omnidirectional

Quiet



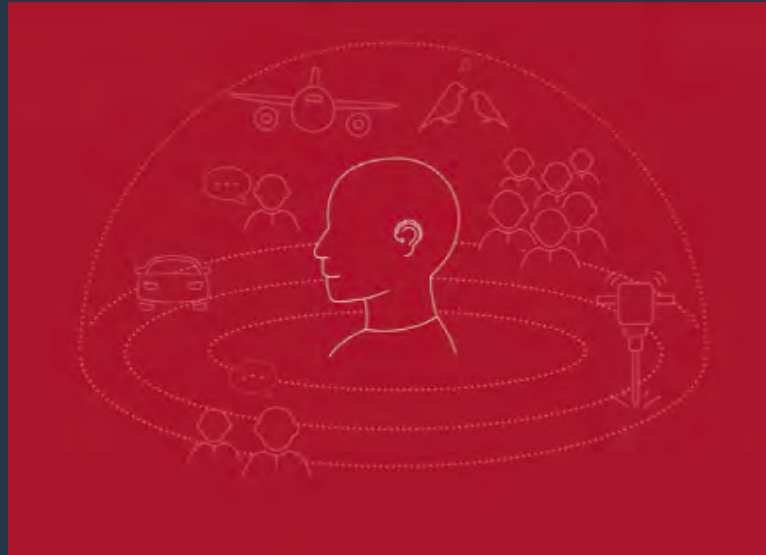
Directional

Focused 1:1 Conversation

Top-rated performance in noise



Wider sound
environment
mapping



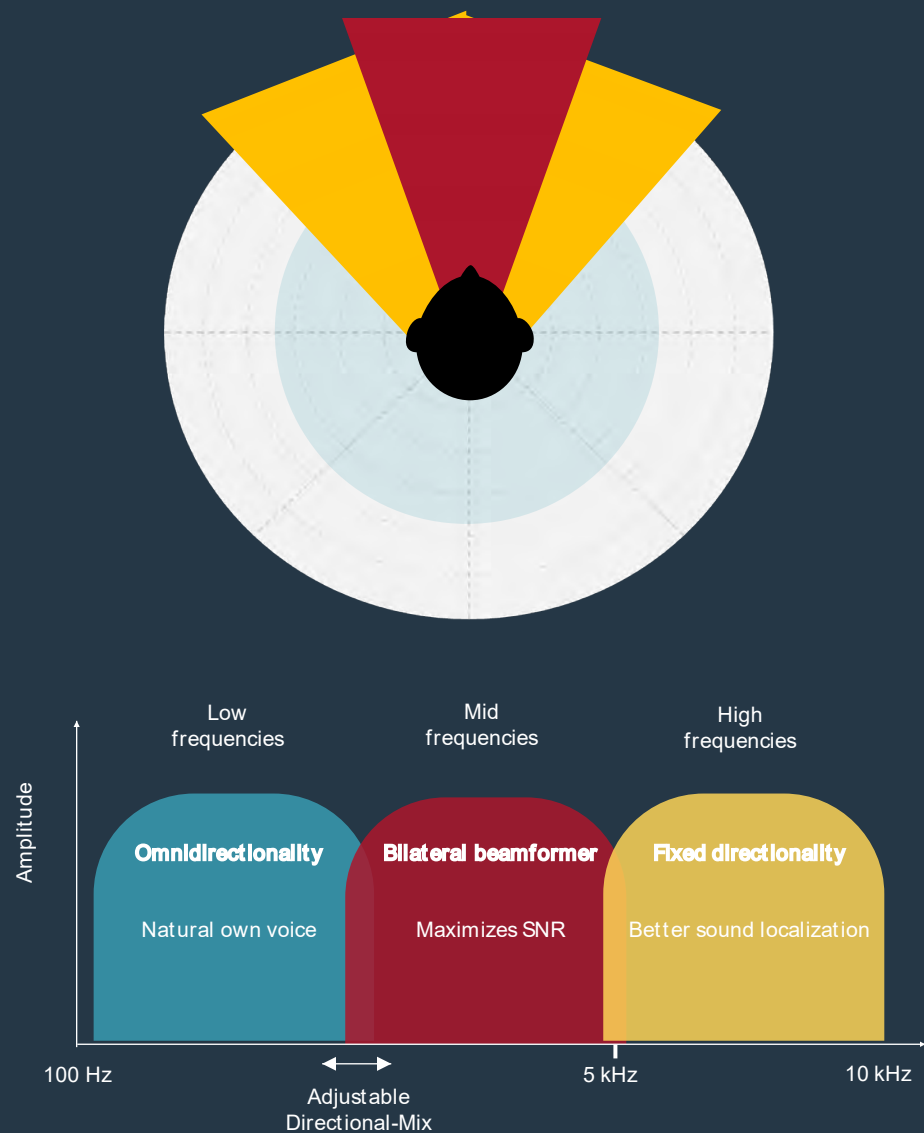
Faster detection,
selection and adaption
to environments



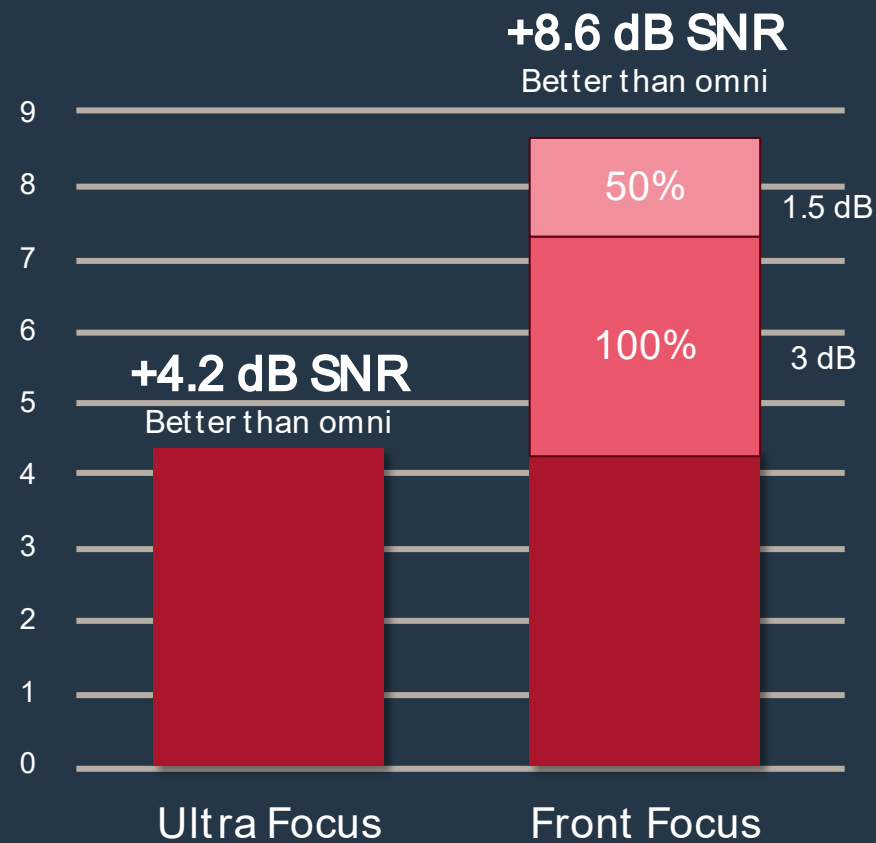
More precise beamforming
for best speech clarity in
any environment

Top-rated for hearing in noise

ReSound GN



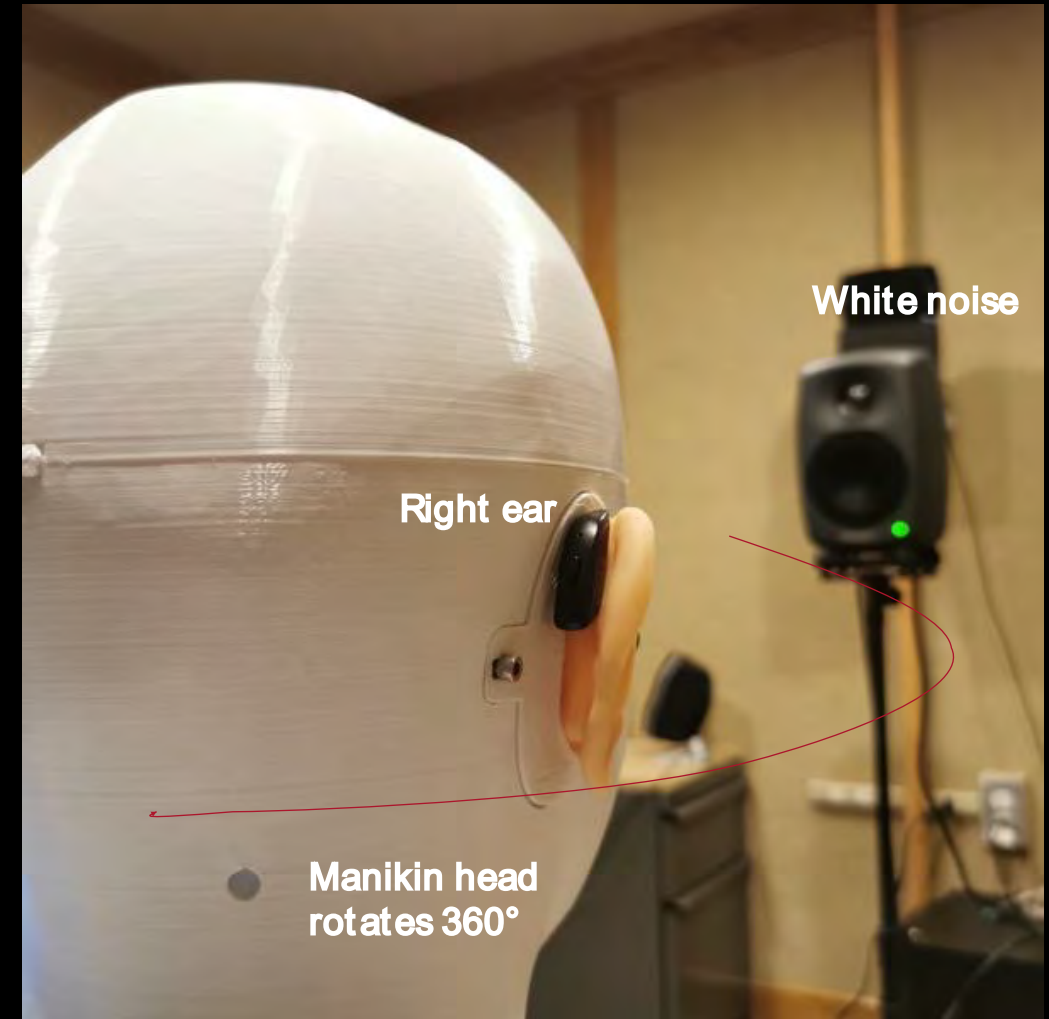
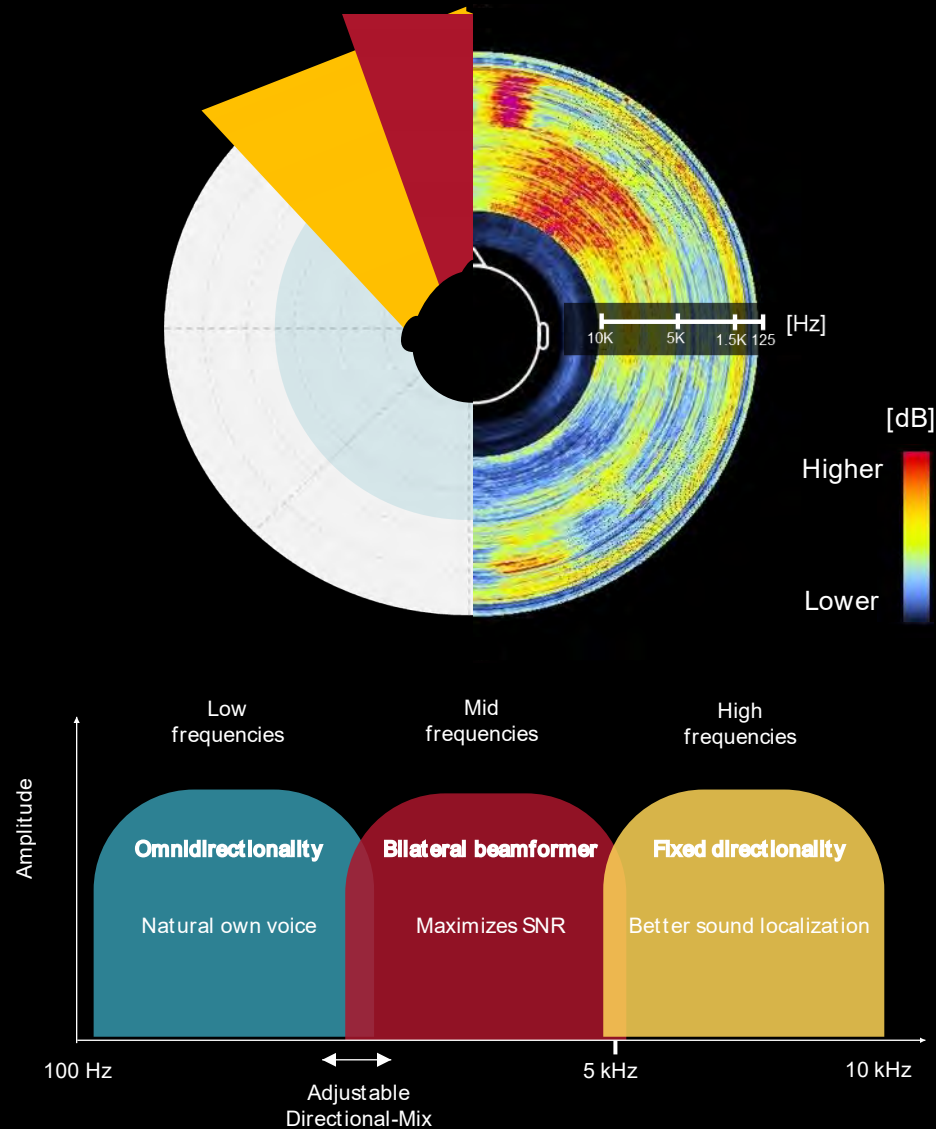
Directional performance (dB)



150%
improvement in
speech
understanding
than previous
generation*

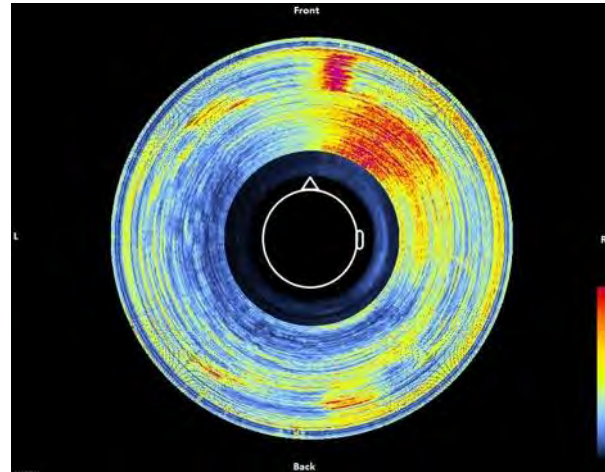
* Jespersen et al (2022)

Industry's most narrow directional beamwidth

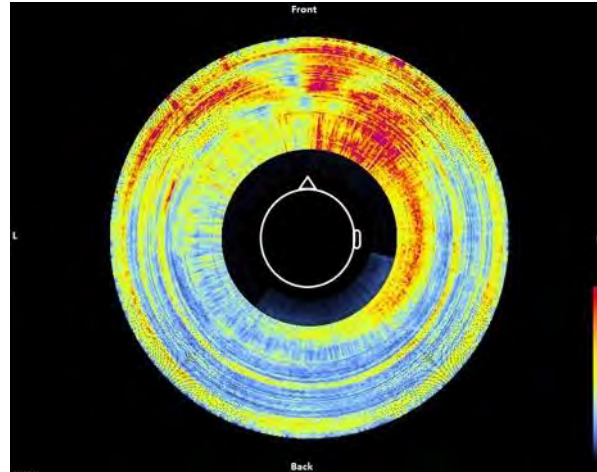


Comparison to other premium brands

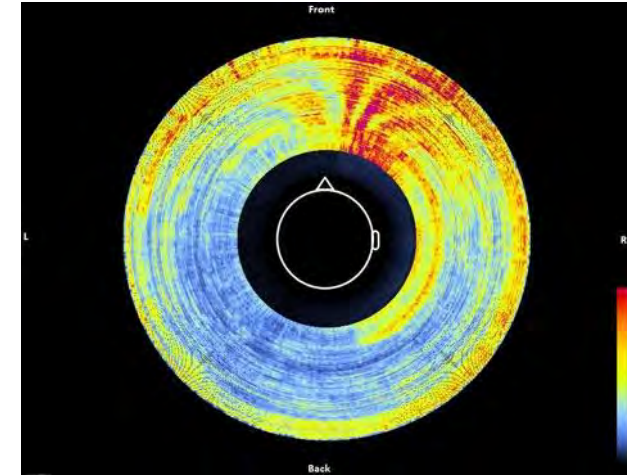
Center to Edge of plot:
High frequencies to low frequencies



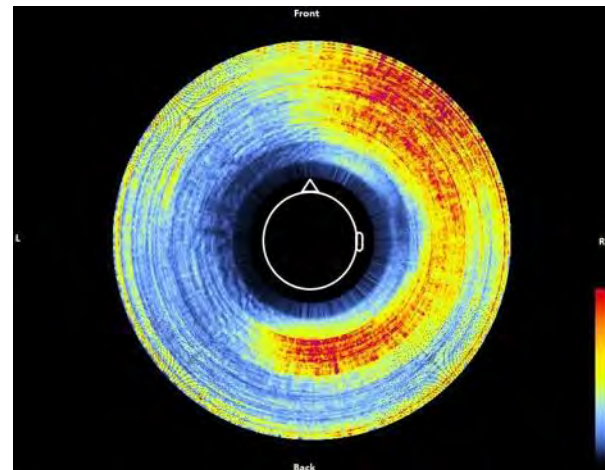
ReSound



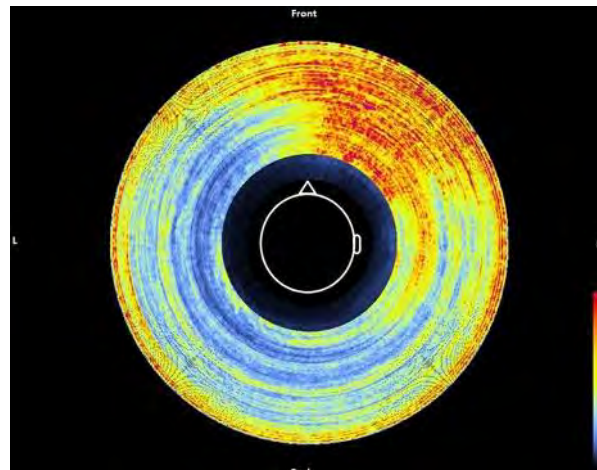
Brand A



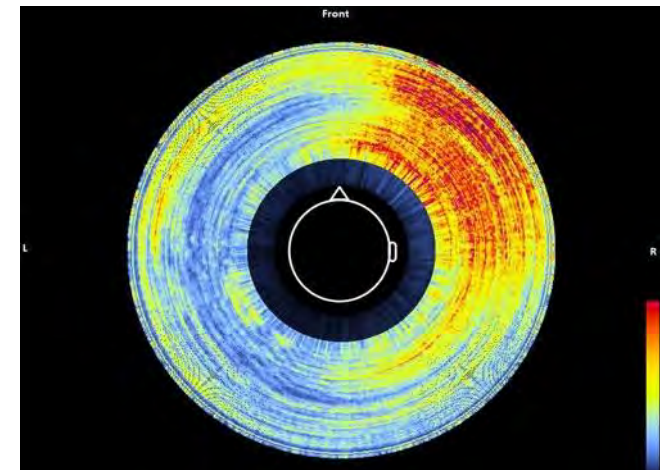
Brand B



Brand C

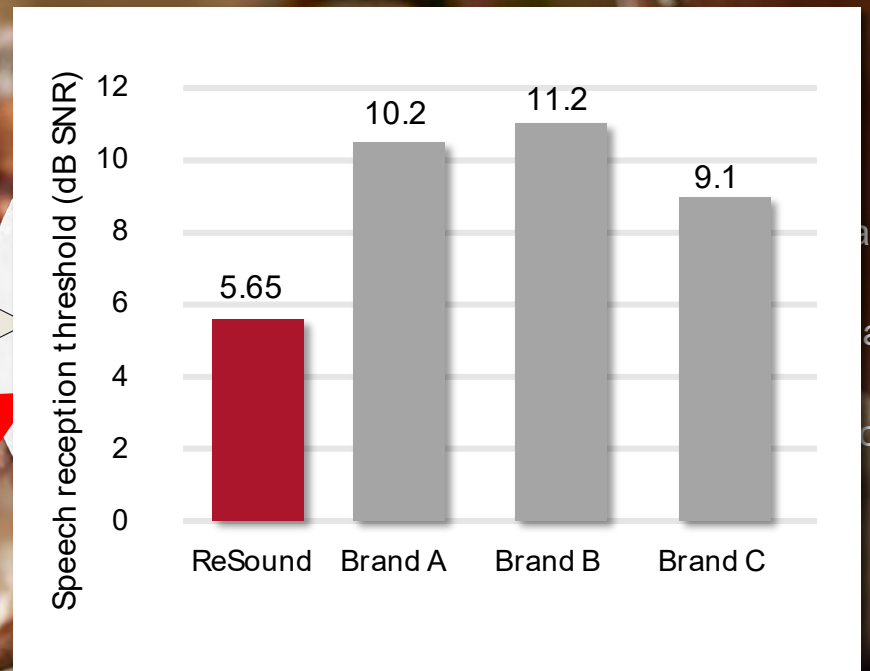


Brand D



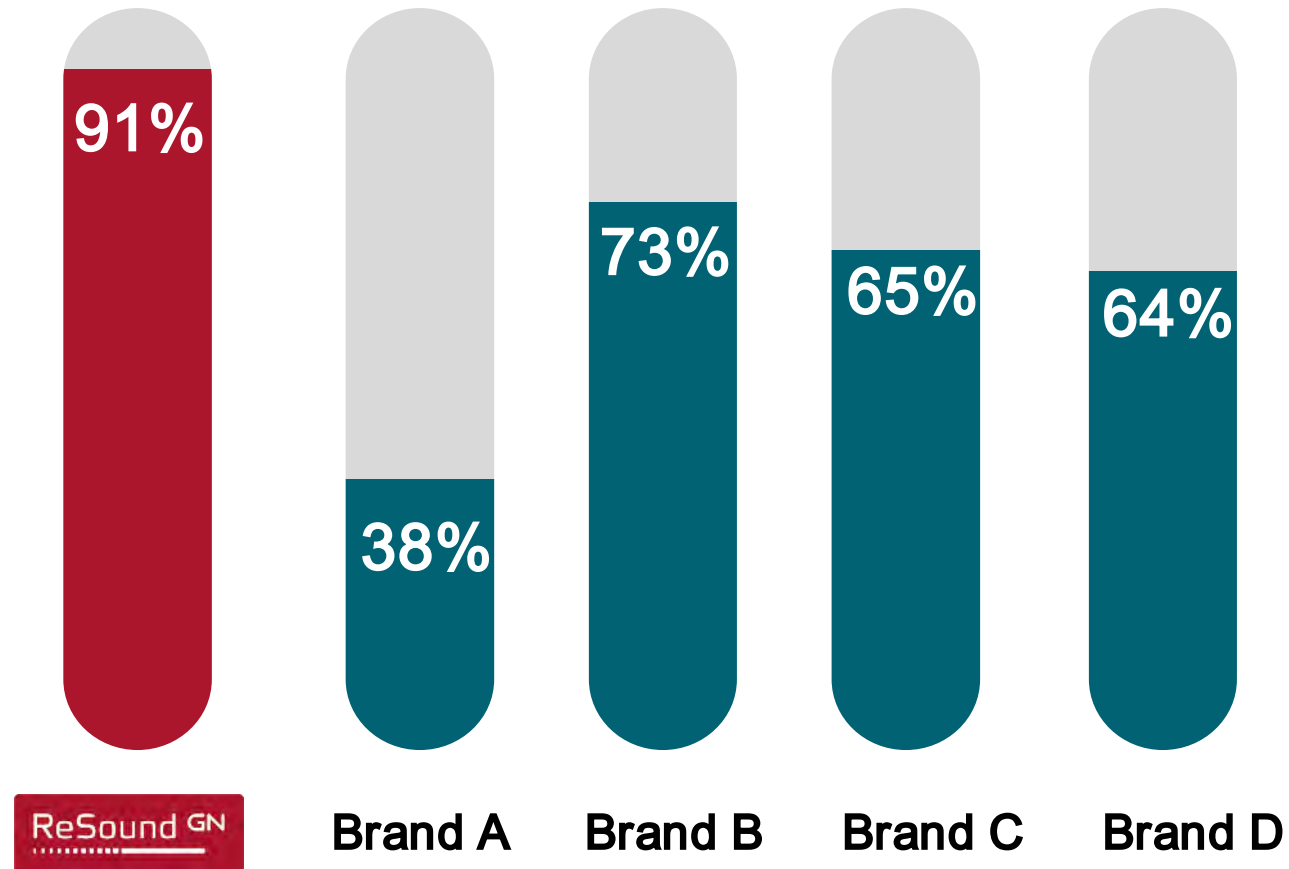
Brand E

Industry best at providing access to surrounding sound in noise



Industry's most accurate environmental classifier*

Accuracy of speech
identification in
noisy environments



* Compared to other premium brands providing environmental classification data (Groth et al., 2023)

Everything is better with M&RIE

Benefits confirmed by National Acoustic Laboratories (NAL)

ReSound GN

80%

Of listeners were better at localizing sound*

80%

Of listeners preferred M&RIE in background noise*

90%

Of listeners experienced less listening effort*

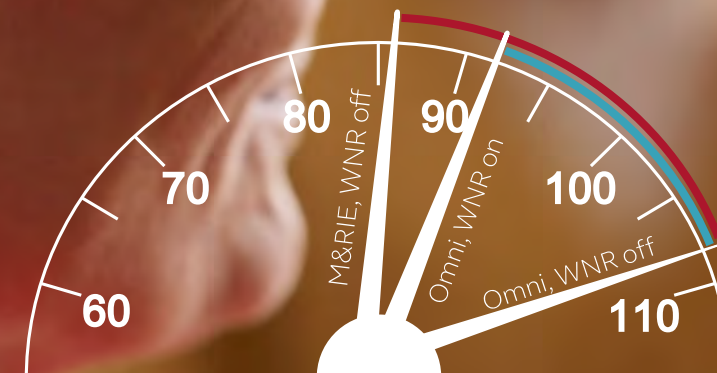
M&RIE reduces wind noise, naturally**

22dB

Natural wind noise reduction with M&RIE

16dB

Attenuation



Wind noise level [dBA]

* National Acoustic Laboratories, Kitterick & Kwok (2023)

** Schumaker (2023); Newall et al. (2023)

Single-sided deafness (SSD)

SSD is the significant or total loss of hearing in one ear

Main consequences



Hearing speech
from the
impaired side



Poor sound
localization



Understanding
speech in noise



Auditory
fatigue

ReSound GN

Poorer Ear:
Severe or worse
(PTA > 70 HL)

Better ear:
Normal hearing
(PTA ≤ 20 HL)
Mild to profound
(PTA > 25 HL)

Did you know?

In USA, the prevalence of SSD is estimated at 0.14%, amounting to nearly 350,000 Americans

New ReSound Nexia CROS Transmitter



CX160S-DRWC

Transmitter available as rechargeable Micro RIE

Compatible with any ReSound Nexia RIE
for CROS/BiCROS fittings

CROS Transmitter: SureFit 3 LP, MP, HP receivers

Hearing aid side: SureFit 3 LP, MP, HP, UP receivers

ReSound GN

Poorer Ear:
Severe or worse
(PTA > 70 HL)

Better ear:
Normal hearing
(PTA ≤ 20 HL)
Mild to profound
(PTA > 25 HL)

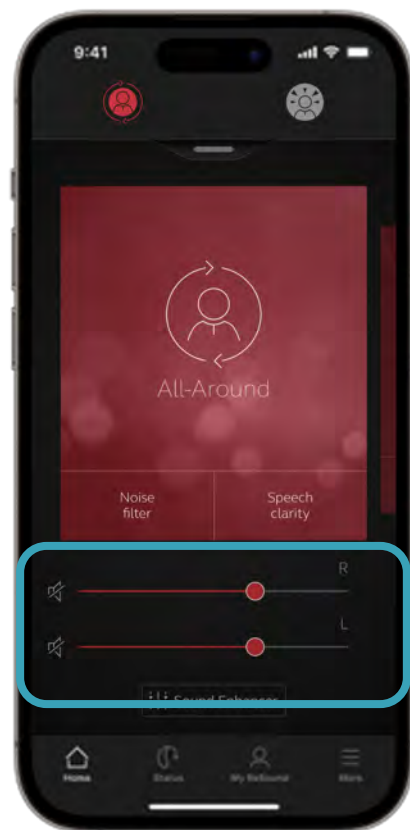


16h

Battery life when
streaming audio to
the opposite ear

ReSound Smart 3D™ CROS/BiCROS

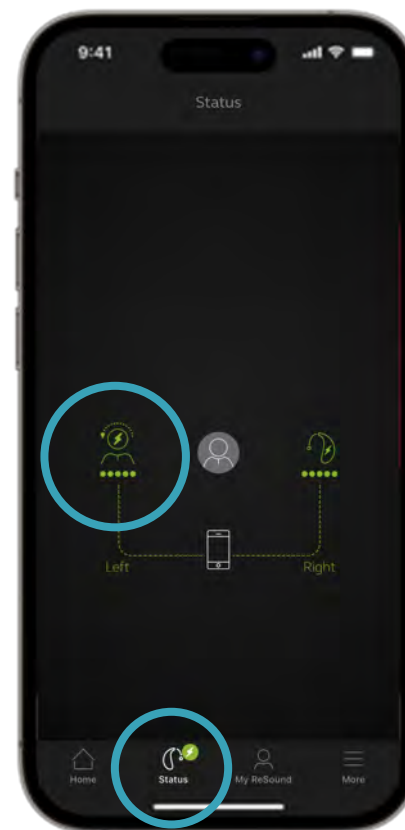
ReSound GN



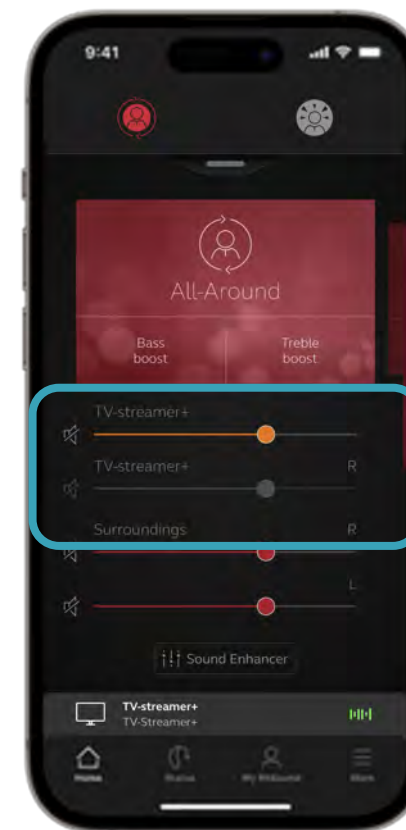
Hearing Aid Volume
CROS Balance



Status



Charging

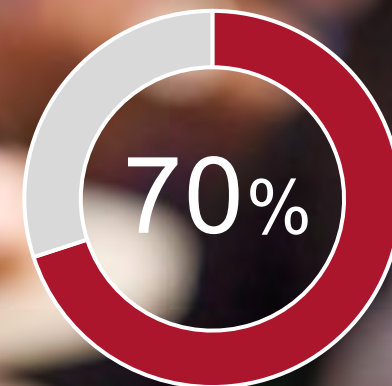


Accessory
Streaming

ReSound Nexia

ReSound GN

Did you know?



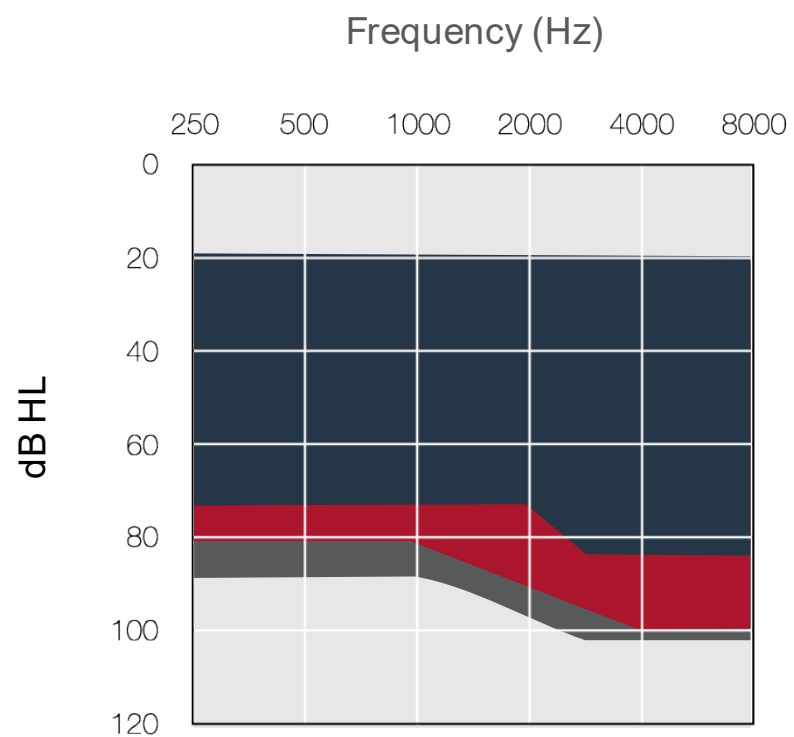
Of patients actively choose
smallest size possible*

Next-era hearing

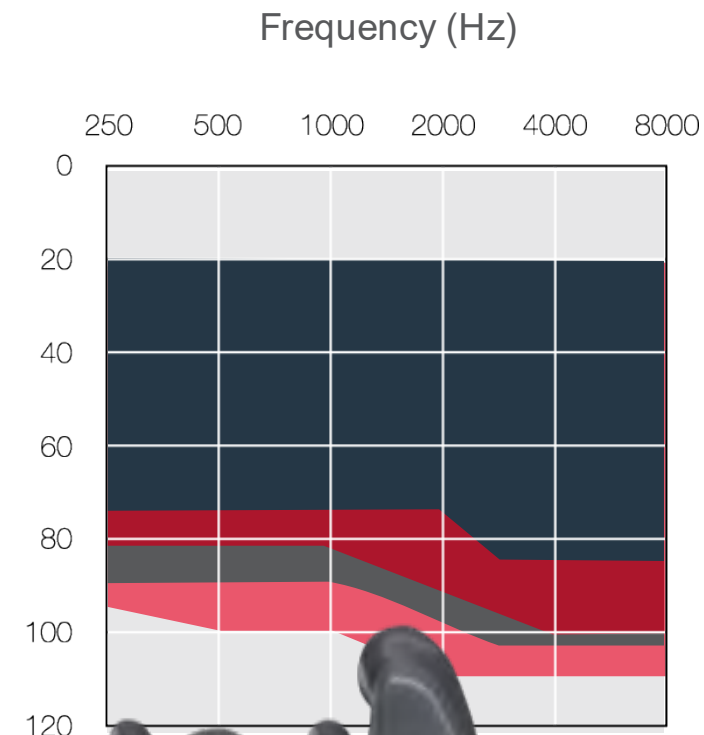
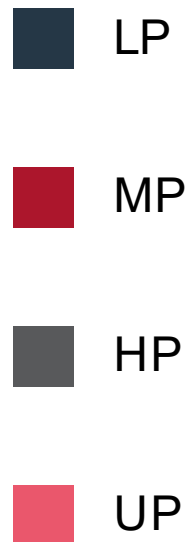
Smaller than ever

* Discreetness perceptions, GNH Qualitative & Quantitative Study (2021)

Fitting range



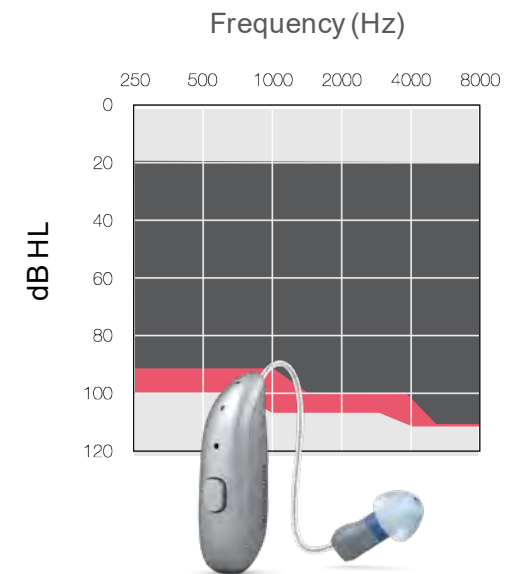
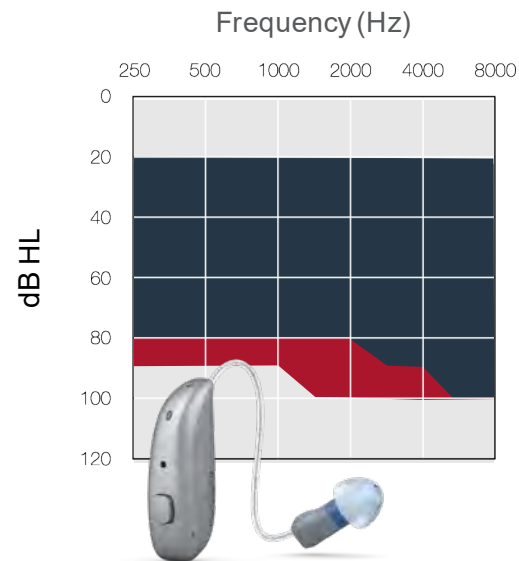
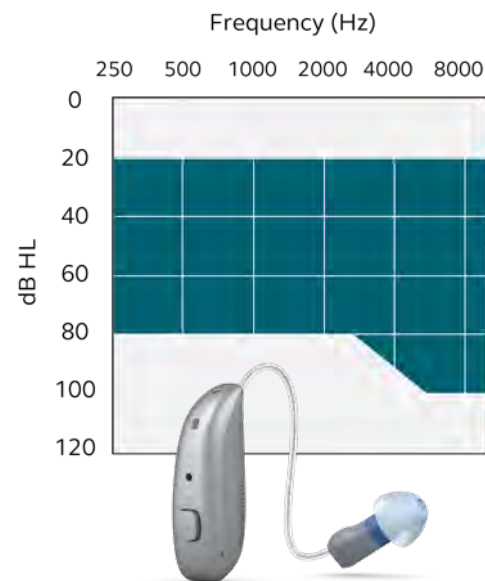
CIC



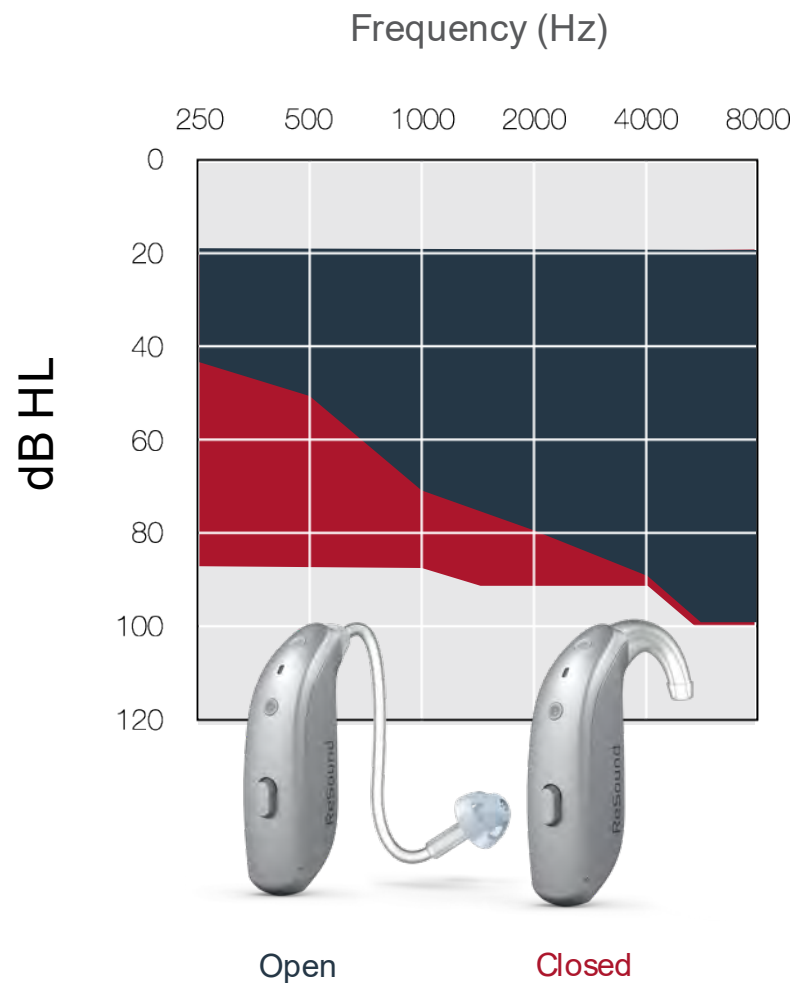
ITC/ITE

LP for ITC only

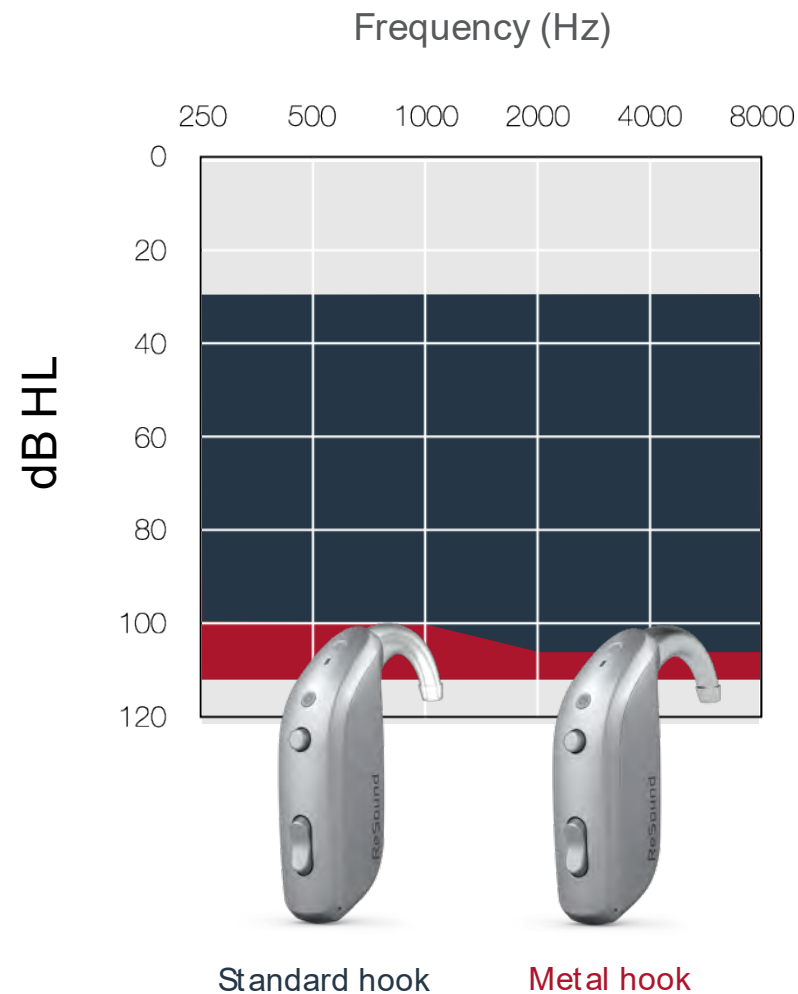
Fitting range



Fitting range



NX77 -DWC



NX88 -DWC

RIE/BTE colors

ReSound GN



Custom colors



Blue/Red and clear shells available

All styles



**All-weatherproof with IP68 protection rating in & out,
including RIE receivers**

All-day power without compromises



24 hr

All-day battery on one charge, with three more charges available with the premium charger*



20 hr

When streaming audio 50% of the time*



*All-day battery provides a maximum of 30 hours of use with typical use time of 24 hours on one charge or 20 hours when streaming 50% of the time. Battery life can vary by use.

ReSound Nexia Chargers



Premium charger

- Micro RIE hearing aids
- Induction charging
- Integrated on-board battery
- Works as carrying case
- Provides up to 3 charges on the go
- LED battery status indicator



Desktop charger

- Micro RIE hearing aids
- BTE hearing aids
- Induction charging
- Charges while connected to power cable
- Stylish, timeless design



Custom charger

- Custom hearing aids
- Induction charging
- Charges while connected to power cable with lid closed
- Protective carrying case
- Removable customized inserts
- LED lights

Introducing TapControl



*TapControl is available in ReSound Nexia Micro RIE models only. For a complete list of compatible devices, visit pro.resound.com/compatibility.

ReSound Nexia

ReSound GN

Next-era hearing

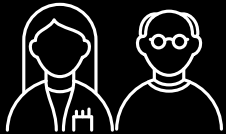
Made for Auracast



Connectivity is important for patients, but frustrating for hearing care professionals...



Connectivity is among the top 3 key satisfaction drivers when using hearing aids¹



Hearing care professionals connect daily +50% of their patients to their smartphones²



Most hearing care professionals experience frustrating challenges with connectivity and prefer not to recommend it to their patients³

1. MarkeTrak 10, 2019

2. Audiologist Survey | Jan 2020, US Study, n = 225 HCPs

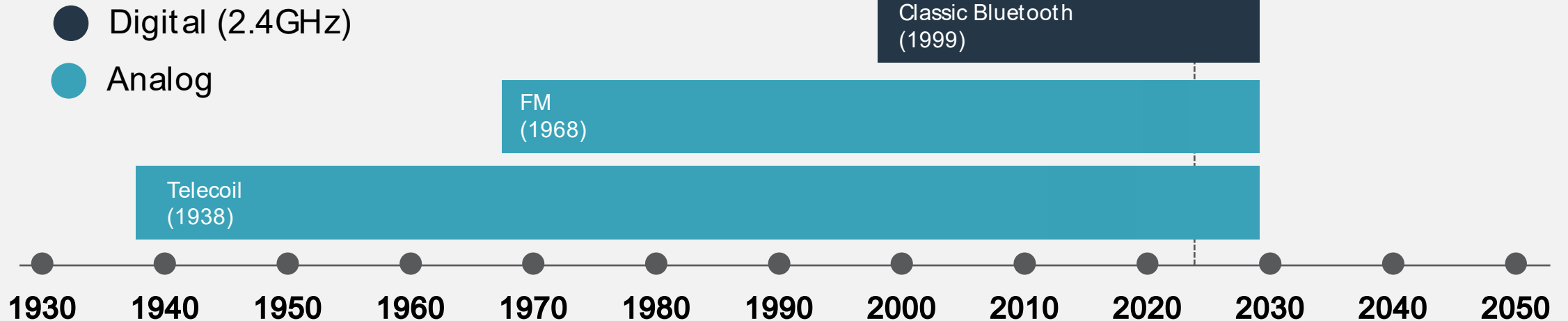
3. HCP interviews in US, UK & Benelux



A new era of communication has just started

Did you know?

Bluetooth LE Audio is expected to be the preferred audio standard for wireless communication in electronic devices for the next 20 years



Connect to anything, anywhere



Bluetooth LE Audio

3 BILLION

Bluetooth LE Audio
enabled devices will
ship annually by 2027

ABI Research, 2023

Bluetooth versions: what you should know

	Bluetooth Classic	Bluetooth Low Energy	
		MFi and Android Streaming	Bluetooth LE Audio
 Pros	• Good sound quality • Widely used (more than 5 billion devices by 2021)	• Good sound quality • Low battery consumption • Low latency	• Enhanced sound quality • Low battery consumption • Low latency • Universal and future proof • Flexible, better for developers • Allows for new experiences and applications • Auracast broadcast audio
 Cons	• Battery hungry, not ideal for hearing aids • High latency • Not optimal for developers • Soon to be obsolete	• Not universal	• Emerging technology. Not yet broadly implemented

Benefits of Bluetooth LE Audio



Improved Codec

Richer sound quality

Lower battery consumption



Multi-stream

Connect to multiple devices simultaneously

Two-way communication: makes possible hands-free calls* in Android phones



AURACAST
A BLUETOOTH® TECHNOLOGY

Broadcasting and audio sharing

In personal electronic devices and public places

NEW LC3 CODEC

**Higher sound quality,
Lower battery consumption**

Preferred sound quality
over Classic Bluetooth even
at lower bit rates.

Bluetooth® Codec Comparison

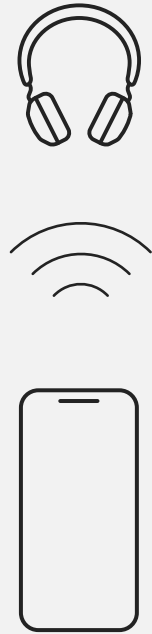
Standard Stereo Listening Test



Source: FORCE Technology, SenseLab

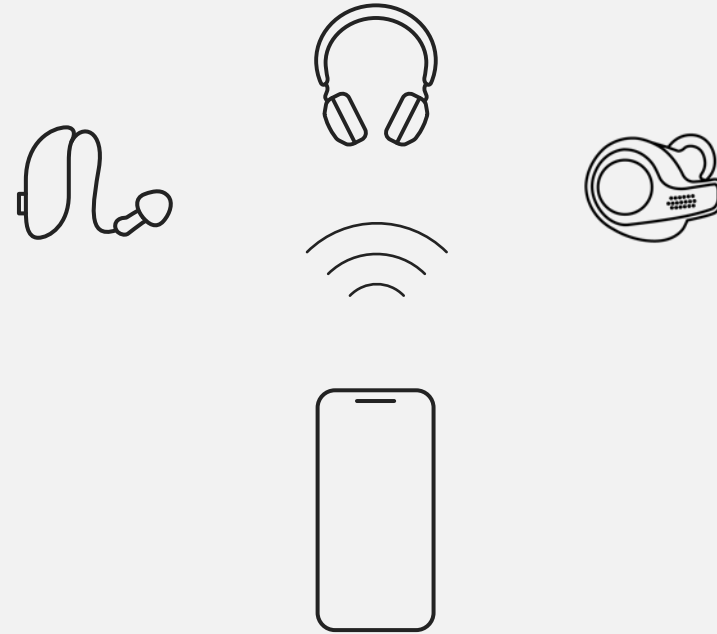


What is Auracast broadcast audio?



Classic Bluetooth

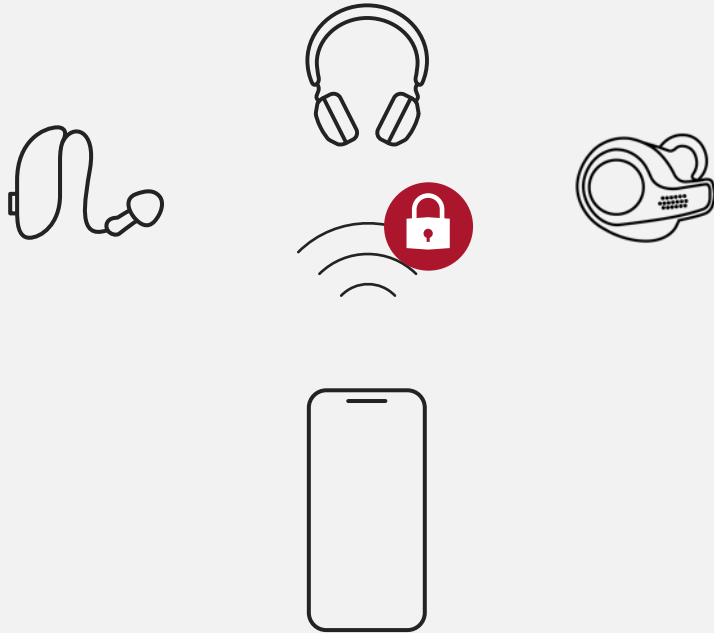
Only allows for one-to-one communication between devices



Auracast Broadcast Audio

Auracast will allow electronic devices to broadcast audio simultaneously to an unlimited number of nearby audio devices with Bluetooth LE Audio

Where can I enjoy Auracast?



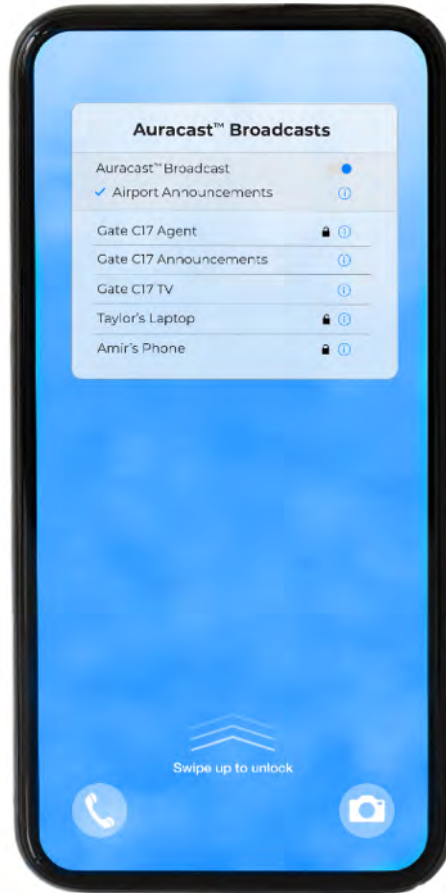
Personal electronic devices



Public places

Auracast broadcast audio can be public for everyone, or private with a password

How to join Auracast



With a compatible smartphone,
similar to connecting to Wi-Fi

- Pair hearing aids with a Bluetooth LE Audio and Auracast compatible phone and confirm Bluetooth is on
- Smartphone will scan for available Auracast broadcasts
- Select the desired Auracast broadcast to connect
- Hearing aids will now stream audio from the selected Auracast stream

Auracast will make the world more hearing friendly and accessible for everyone



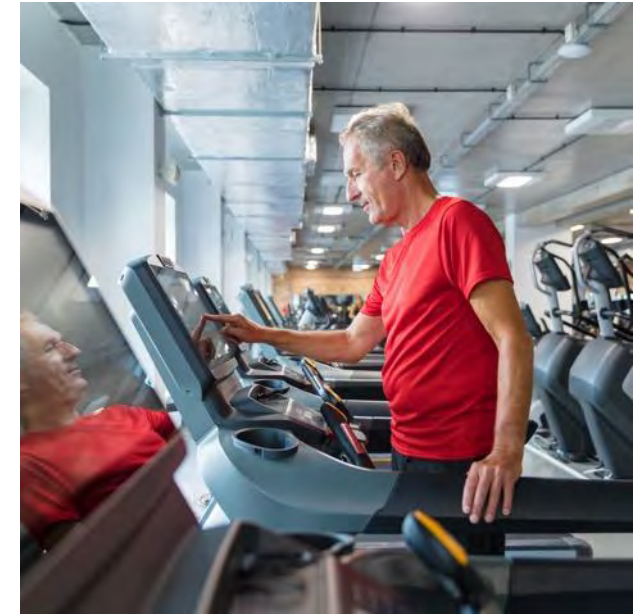
Share your audio

Enjoy shared listening from personal devices.



Hear your best

Connect to public address (PA) systems and assistive listening (ALS) systems in public locations.



Unmute your world

Enjoy listening to TVs in public settings for a complete viewing experience.

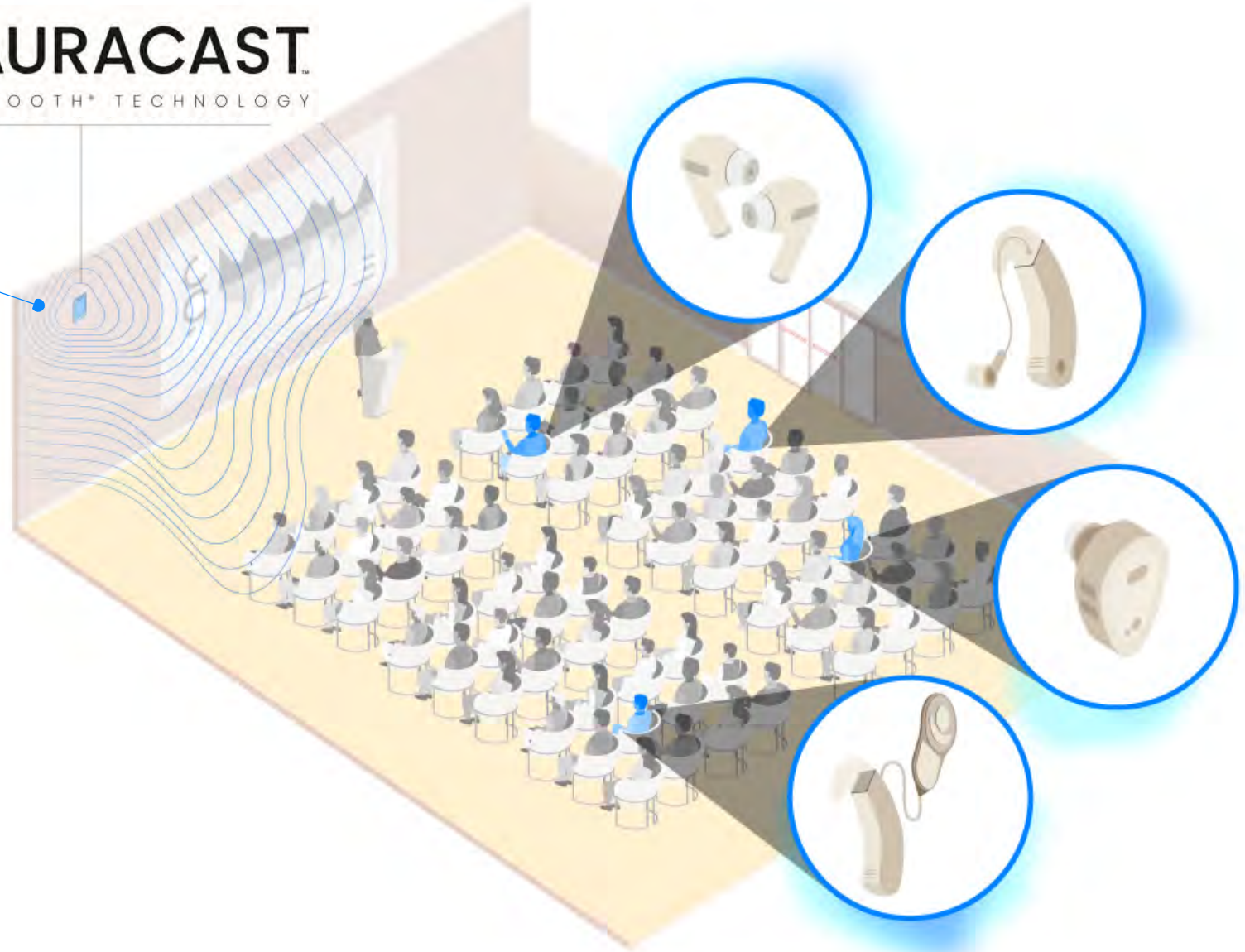
 **AURACAST**
A BLUETOOTH® TECHNOLOGY



2.5 MILLION

locations will offer
Auracast audio
globally by 2030

ABI Research, 2023





New TV-Streamer+

Works with Auracast

New TV-Streamer+ Set up

Auracast (public broadcast)
Capacity: Unlimited

Private (1:1) streaming
Capacity: 10
paired devices

Did you know?

You can pair the TV-Streamer+ to the ReSound Smart 3D app to:

- Update accessory firmware
- Turn off stereo sound
- Adjust audiovisual delay
- Select public broadcast with Auracast, or private

Three pairing sequences

ReSound GN



Pairing hearing aid(s) to phone



Pairing hearing aid(s) to TV-Streamer+



Pairing TV-Streamer+ to ReSound Smart 3D app



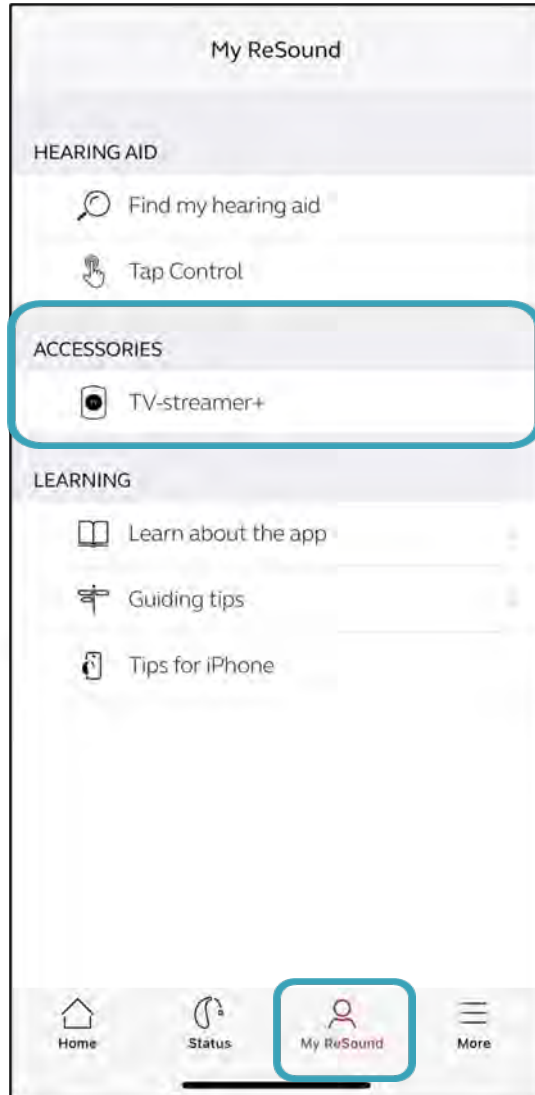
Pairing hearing aid(s) to TV-Streamer+

New OneTouch Pairing!



No hearing aid reboot required.

Pairing TV-Streamer+ to ReSound Smart 3D app



Top-rated for clear TV streaming

Improved speech understanding of sound
streamed from TV compared to not using
TV Streamer in different scenarios

Jespersen et al, 2024

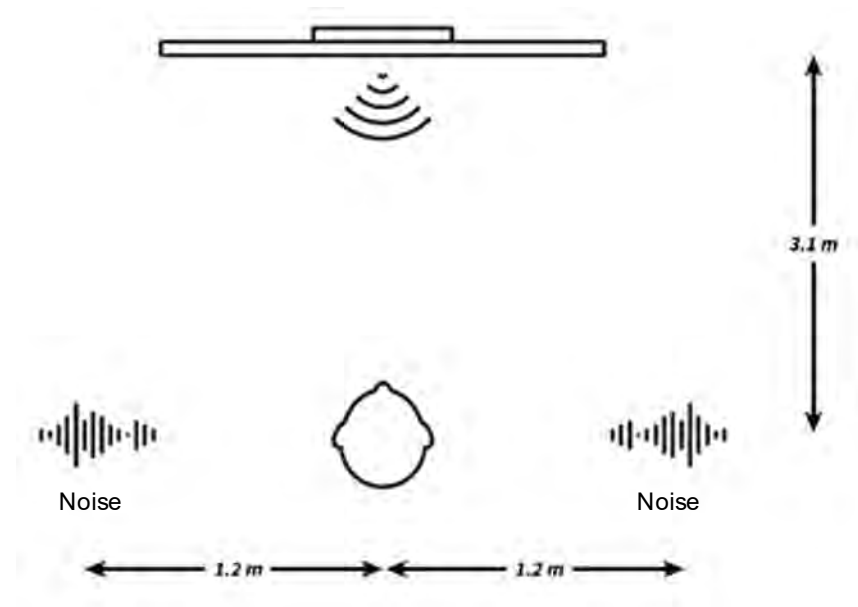
ReSound GN



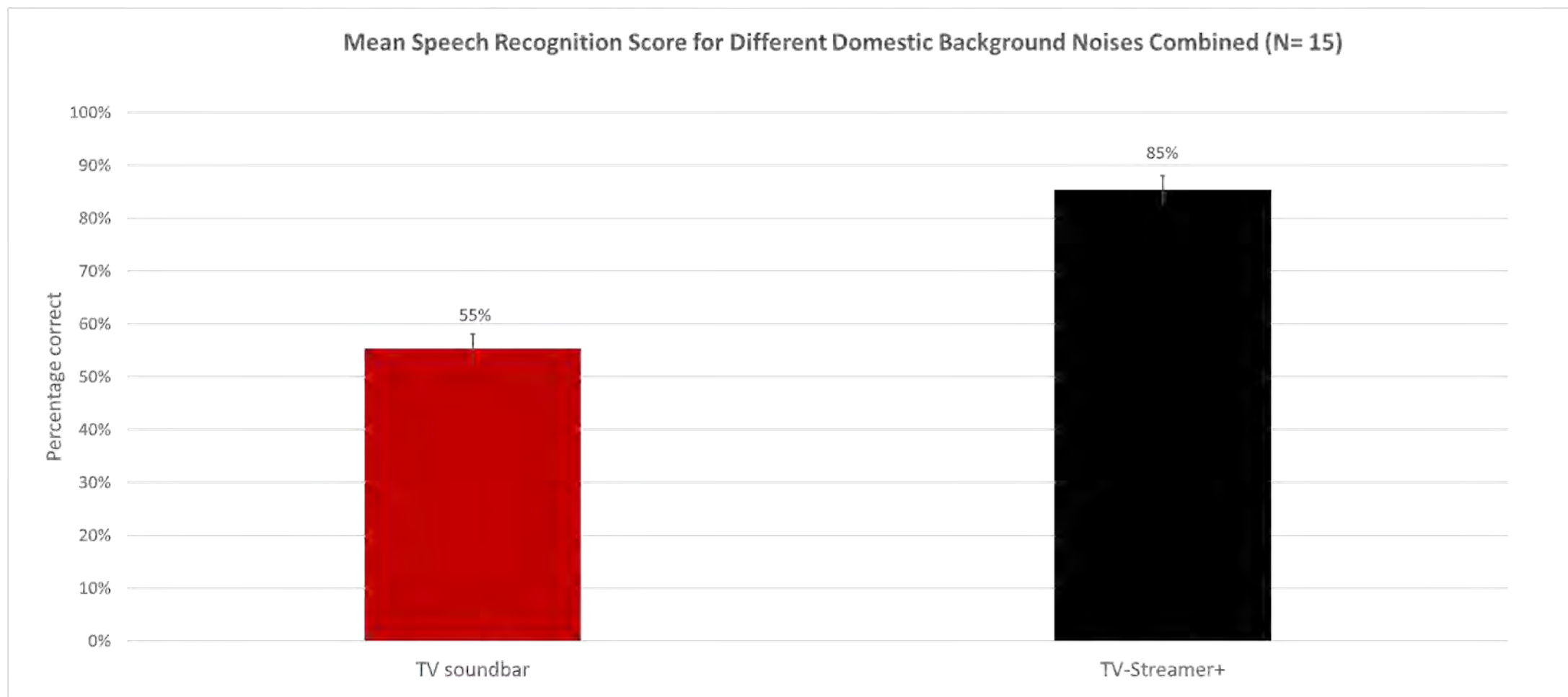
TV-Streamer+

TV-Streamer+ benefit test

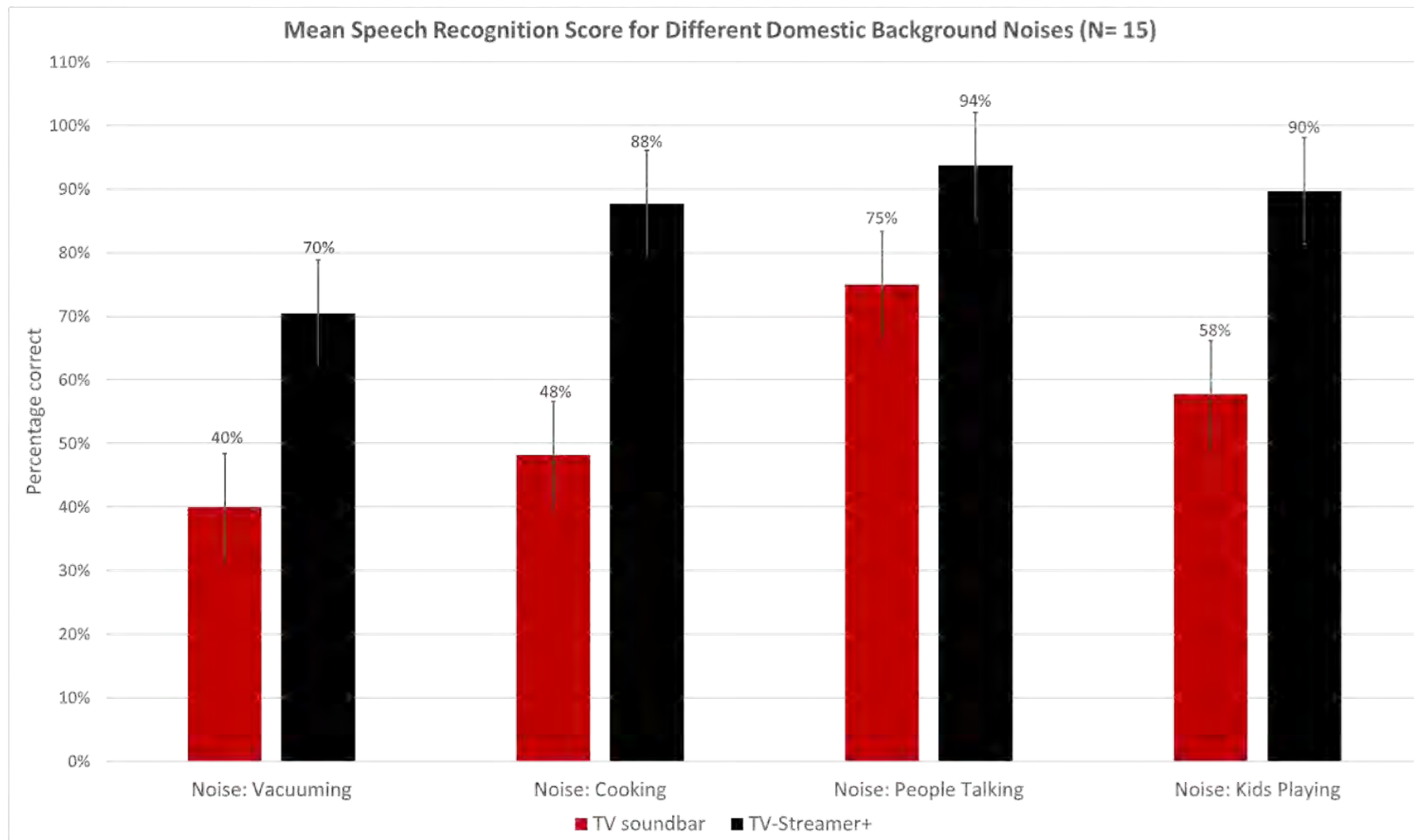
- 15 individuals with moderate-to-severe hearing loss
- TV mounted on wall in front of participant
- Measured % correct speech for:
 - Speech presented from a TV sound bar
 - Speech streamed from TV-Streamer+
- Competing “domestic” background noise presented from speakers on each side of participant
 - Vacuuming
 - Cooking
 - People talking
 - Kids playing
 - Quiet



TV-Streamer+ results



TV-Streamer+ results



Ready for the future without compromises

ReSound GN



* With wireless accessory

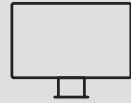
** With wireless accessory or in selected models

How many devices can be paired to ReSound Nexia?

ReSound GN

Electronic devices

Bluetooth LE Audio, MFi and Android streaming



Electronic devices

TV-Streamer+

Up to 8 devices

TV Streamer 2/Multi Mic/Micro Mic

Previous generation of wireless accessories



Up to 3 in total

Phone Clip+

Connects to phones with Classic Bluetooth®

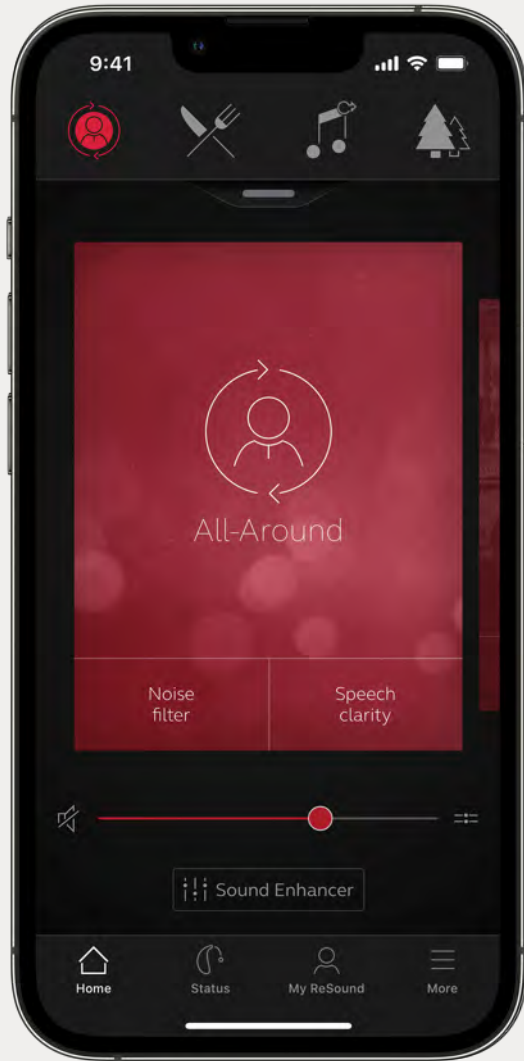


1 unit

Remote Control



1 unit



ReSound Smart 3D app

Check My Fit to wear your hearing aids correctly from the start



70% of users
wear their hearing
aids better with
Check My Fit*



11dB of stable
gain improvement*

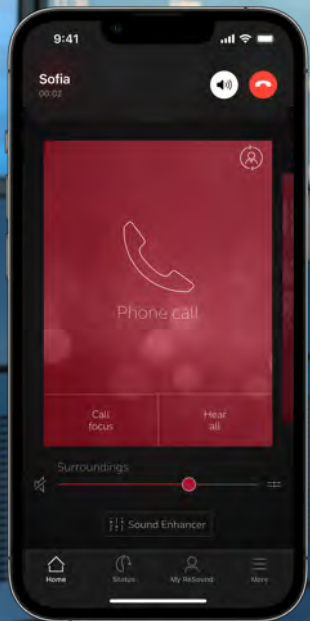


Compatible with
all wireless models

The easiest answer for phone calls

Hands-free calls

ReSound GN



Connecting hands-free to iPhone, iPad* and compatible Android devices.**

Made for
iPhone | iPad | iPod

Works with
Android

*Hands-free calls are compatible with iPhone 11 or later, iPad Pro 12.9-inch (5th generation), iPad Pro 11-inch (3rd generation), iPad Air (4th generation), iPad mini (6th generation), iPad (10th generation) or later, with software updates iOS 15.3 and iPadOS 15.3 or later.

** See compatibility pro.resound.com/compatibility.



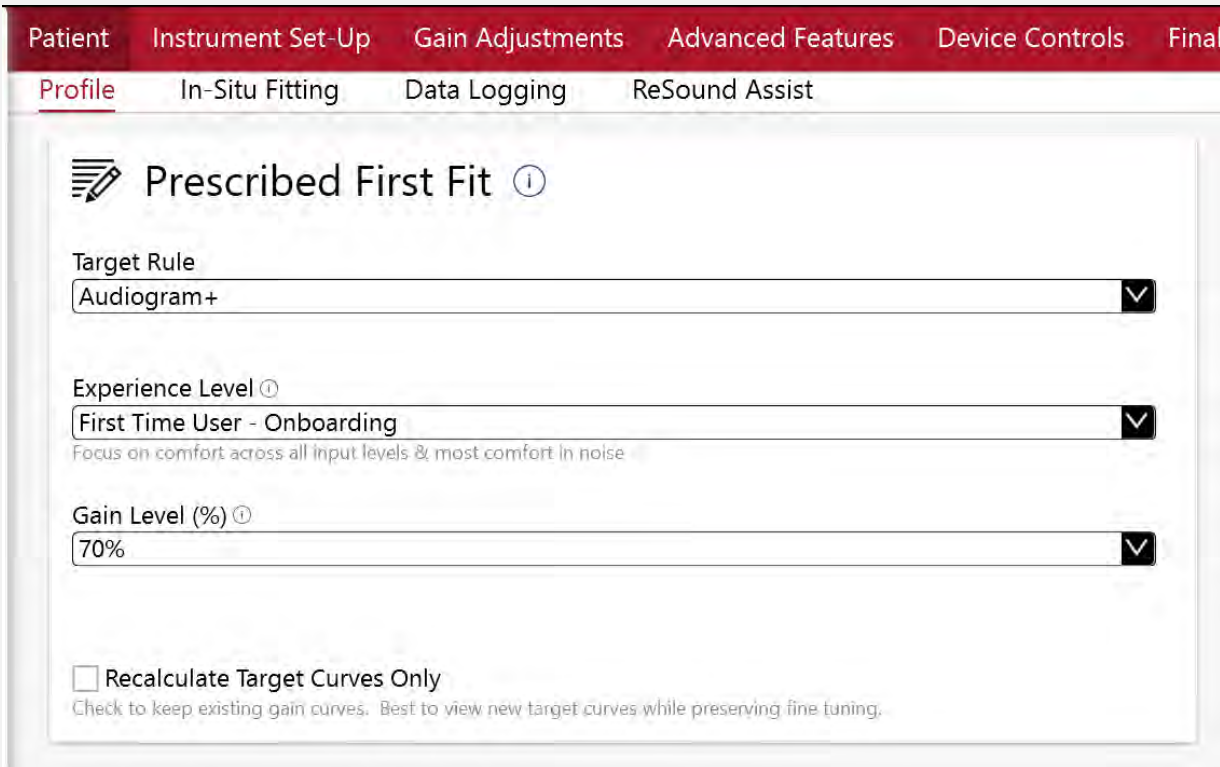
ReSound Smart Fit 1.18

ReSound GN

Onboarding your patients has
never been easier



New profile for patients who prefer a more comfortable sound experience at first fit



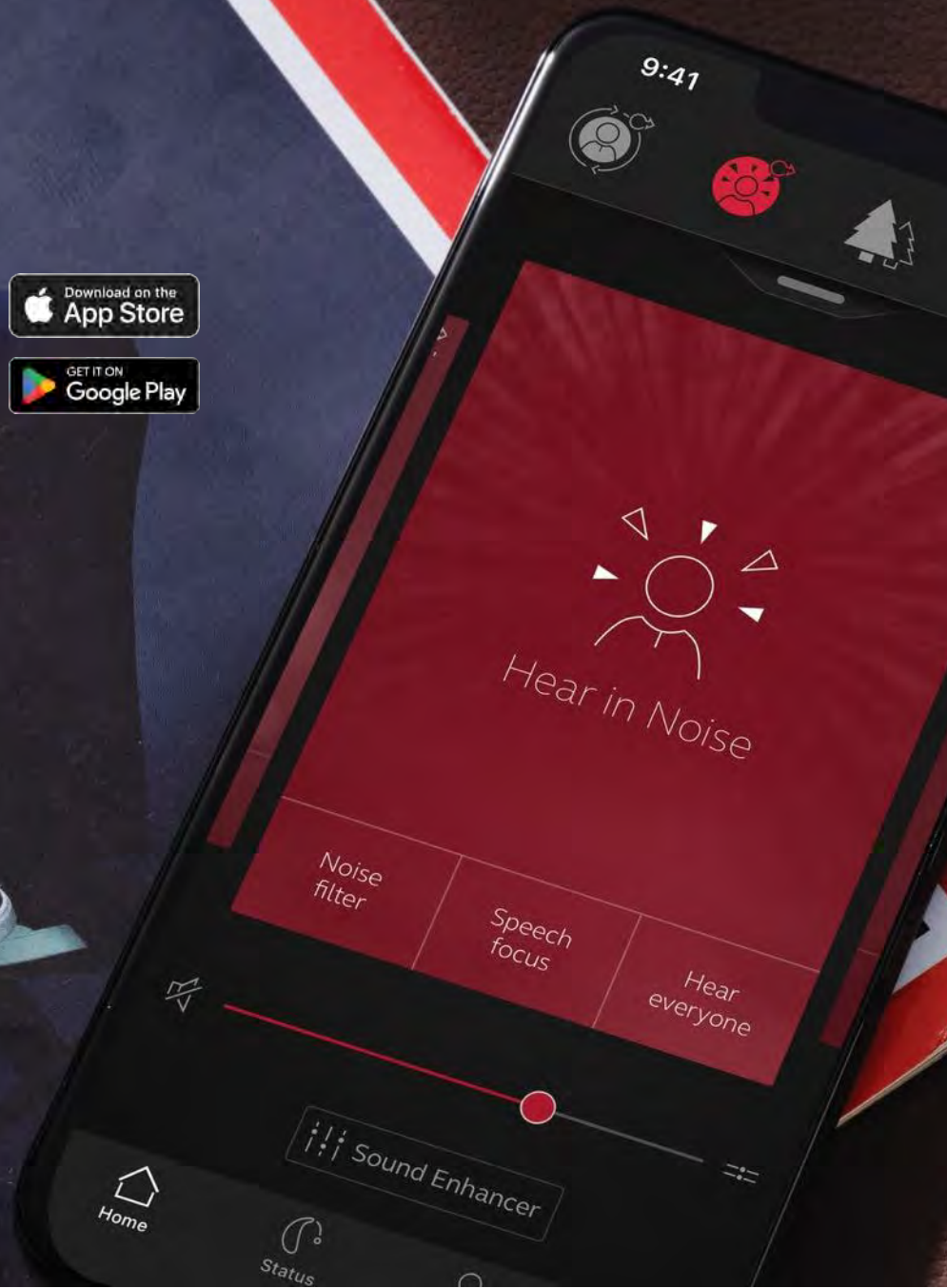
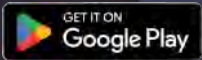
The screenshot shows the 'Prescribed First Fit' settings in the ReSound GN software. The interface has a red header bar with tabs: Patient, Instrument Set-Up, Gain Adjustments, Advanced Features, Device Controls, and Final. Below this is a sub-header with tabs: Profile (selected), In-Situ Fitting, Data Logging, and ReSound Assist. The main content area is titled 'Prescribed First Fit' with an information icon. It contains three dropdown menus: 'Target Rule' set to 'Audiogram+', 'Experience Level' set to 'First Time User - Onboarding' (with a sub-note: 'Focus on comfort across all input levels & most comfort in noise'), and 'Gain Level (%)' set to '70%'. At the bottom, there is a checkbox labeled 'Recalculate Target Curves Only' with a sub-note: 'Check to keep existing gain curves. Best to view new target curves while preserving fine tuning.'

First Time User - Onboarding

Sets gain level to 70% of the prescribed target level, reducing overall loudness.

Increases noise reduction settings in Advanced Features

Replaces the profile “Comfort User” now with a more significant reduction in perceived loudness



New Hear in Noise program

For clearer guidance when using the app



Restaurant



**Ultra Focus &
Front Focus**



Hear in Noise

Hear in Noise

All-Around ▾ **Hear in Noise** ⓘ

All	250	500	750	1K	1.5K	2K	3K	4K	6K	8K
50	9	11	14	15	14	12	12	7	6	4
65	5	7	8	9	8	7	7	3	3	1
80	2	3	3	2	1	0	2	-1	0	0
CR	1.3	1.3	1.7	1.7	1.8	1.7	1.5	1.4	1.3	1.1
MPO	99	105	106	107	108	109	109	109	109	109

Handles:

Front Focus ▾ Directionality ⓘ

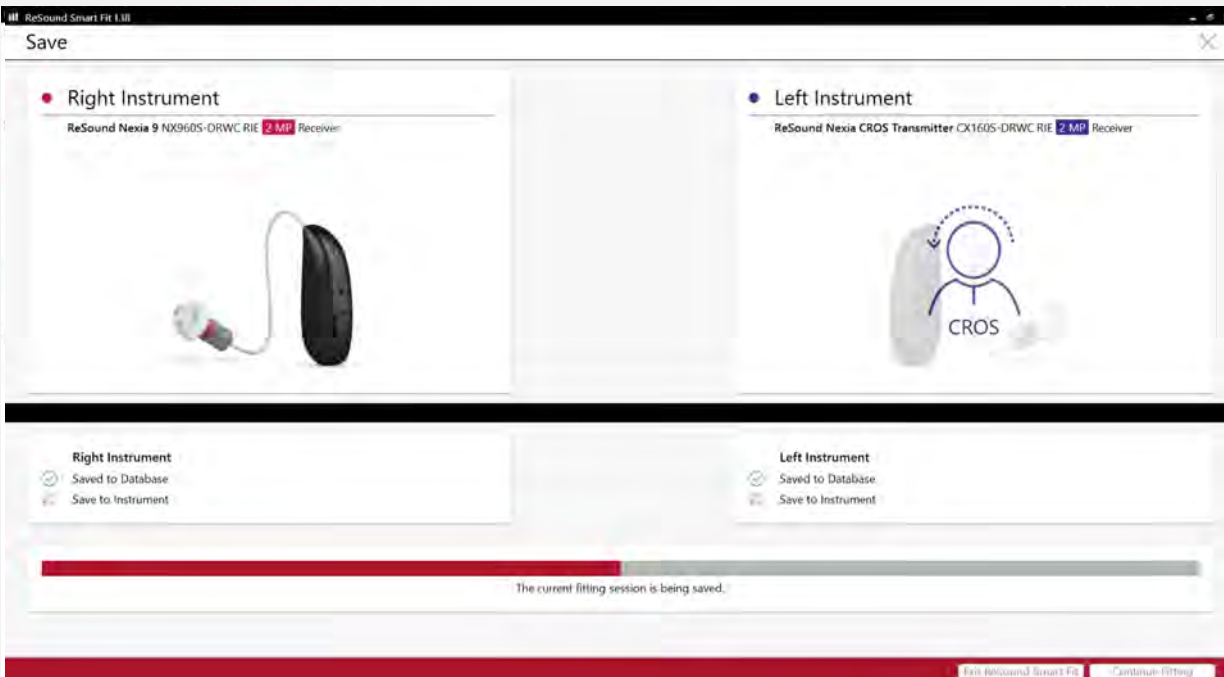
Very Low Low Medium **High** Directional Mix ⓘ

Syllabic Fast Moderate **Slow** Time Constants ⓘ

Off Very Mild (5K) Mild (4K) Moderate (3.5K) Strong (2.5K) Sound Shaper ⓘ

Next-era hearing offers flexible fitting options for all patient needs

Fitting a CROS/BiCROS



- Assign ReSound Nexia CROS Transmitter to the poorer ear and any ReSound Nexia RIE to the better ear.
- Choose the appropriate domes or earmolds.
- Run Digital Feedback Suppression (DFS).
- Adjust gain on the hearing aid side.
- Adjust Balance of the CROS microphone.
- Assign push button parameters.
- Finish & save.

TapControl

Enabled/Call checked:
Ready to use TapControl

Enabled checked/Call unchecked: TapControl can be activated in ReSound Smart 3D app

Enabled unchecked: Call is greyed out; TapControl not activated and feature not available in app

File Edit View Instrument Fitting Help GN Online Services Login Menu

Patient Instrument Set-Up Gain Adjustments Advanced Features Device Controls Finalize

Manual Controls Standard Beeps Accessories

Right Instrument

ReSound Nexia 9 NX960S-DRWC
RIE **2 MP** Receiver

Copy

☐ Enabled

Flight Mode Control ⓘ

☒ Enabled
☒ Call

☒ Enabled

Hands Free Control ⓘ

Button Options ^

Volume Up ▼
Change Program ▼

Short Button Push
Long Button Push

Customize the push button on the aids for multiple actions. To test your settings, you will need to save and disconnect the instrument(s).

Volume Control Range: ⓘ
☒ Synchronize Volume Changes

Left Instrument

ReSound Nexia 9 NX960S-DRWC
RIE **2 MP** Receiver

☐ Enabled

☒ Enabled
☒ Call

☒ Enabled

Volume Down ▼
Activation of Streaming ▼

Save

TapControl



*TapControl is available in ReSound Nexia Micro RIE models only. For a complete list of compatible devices, visit pro.resound.com/compatibility.

Hands Free Control



Enabled checked:
Hands-free calls*
enabled; voice pick up
by hearing aid
microphones

Enabled unchecked:
Hands-free calls
disabled; voice pick up
by phone microphone

FileEditViewInstrumentFittingHelp

GN Online Services LoginMenu

PatientInstrument Set-UpGain AdjustmentsAdvanced FeaturesDevice ControlsFinalize

Manual ControlsStandard BeepsAccessories

Right Instrument

ReSound Nexia 9 NX960S-DRWC
RIE 2 MP Receiver



☐ Enabled

☒ Enabled

☒ Enabled

Volume Up

Change Program

-12

0

0

12

Left Instrument

ReSound Nexia 9 NX960S-DRWC
RIE 2 MP Receiver



☐ Enabled

☒ Enabled

☒ Enabled

Volume Down

Activation of Streaming

-12

0

0

12

→ Copy ←

Flight Mode Control

Tap Control

Hands Free Control

Button Options

Short Button Push

Long Button Push

Volume Control Range

☒ Synchronize Volume Changes

Customize the push button on the aids for multiple actions. To test your settings, you will need to save and disconnect the instrument(s).

Save

Push button configuration

Monaural RIE/BTE fittings with push button

Selecting Volume Up for either the short or long button push will automatically select Volume Down for the other option.

ReSound ONE or newer RIE/BTE models

PatientInstrument Set-UpGain AdjustmentsAdvanced FeaturesDevice ControlsFinalize

Manual ControlsStandard BeepsAccessories

● Right Instrument

ReSound Nexia 9 NX960S-DRWC
RIE 2 MP Receiver



☐ Enabled

Flight Mode Control ⓘ

☒ Enabled

Tap Control ▼ ⓘ

☒ Enabled

Hands Free Control ⓘ

Button Options ▲
Short Button Push
Long Button Push

push button on the aids for multiple actions. To test your settings, you will need to save

Change Program
None
Volume Up
Volume Down
Change Program
Activation of Streaming
Minimum Volume
Mute/Unmute

Volume Control Range: ⓘ

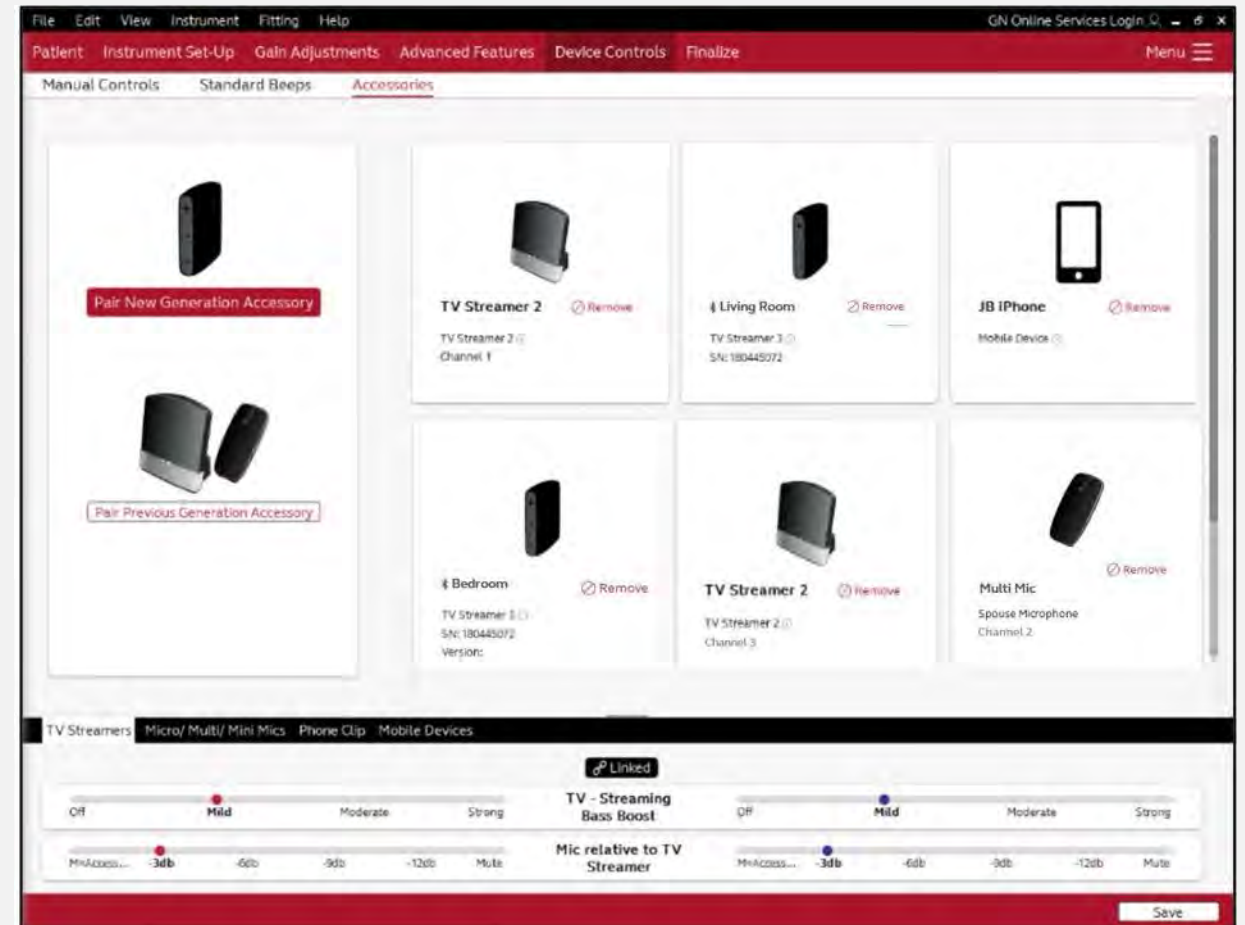
Updates when fitting accessories

ReSound Nexia and the new generation TV-Streamer+

Pair up to eight Bluetooth LE devices

No specific channel

Mix-in streaming



Easier personalized reports for you and your patients

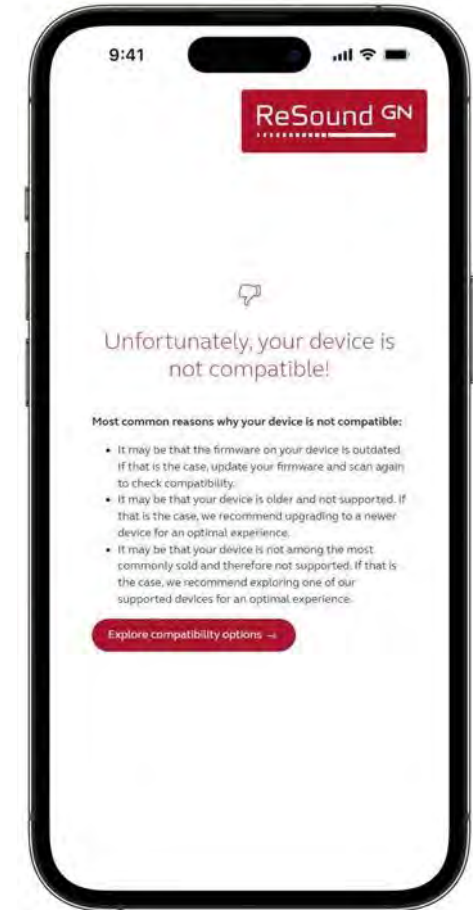
The screenshot displays the 'GN Online Services Login' interface with a red header bar containing navigation links: 'Reports', 'Advanced Features', 'Device Controls', and 'Finalize'. A 'Menu' icon is on the right. The main content area is divided into three sections. On the left, a sidebar contains a search bar (labeled 1) and a list of report topics (labeled 2). The central area is titled 'Reports Layout' and has two sections: 'For Clinicians' and 'For Patients'. The 'For Clinicians' section includes checkboxes for 'Patient Information', 'Audiograms', 'Fitting / Session Information', 'Programs', 'Instruments', and 'Accessories'. The 'For Patients' section includes checkboxes for 'Next appointment', 'Clinic Information', 'Fitting / Session Information', 'Instruments', 'Program Guide', 'Accessories', and 'Session Notes'. Both sections have 'Restore Defaults' and 'Unselect All' links. On the right, a 'Print' section contains a 'Settings' box with radio buttons for 'Print Section' (All, For Clinicians, For Patients), a dropdown for 'Print Language' (English), and a checkbox for 'Larger Font'. Below the settings are three buttons: 'Print Preview', 'Save as PDF', and 'Email'. Numbered callouts (1-6) highlight these key features: 1 points to the search bar, 2 points to the report topics list, 3 points to the 'For Patients' section, 4 points to the 'Print Language' dropdown, 5 points to the 'Larger Font' checkbox, and 6 points to the 'Print Preview' button.

1. Select the report
2. Select topics to add to the report
3. Customize editable topics
4. Select the language
5. Select a larger font size
6. Preview, save as a pdf, and/or email

Smart phone compatibility

ReSound GN

Scan this QR code to check your smartphone direct streaming compatibility with ReSound hearing aids.



Making connections to support easy

Veteran assistance for pairing, connecting, and troubleshooting support for ReSound:

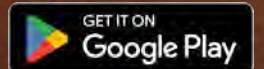
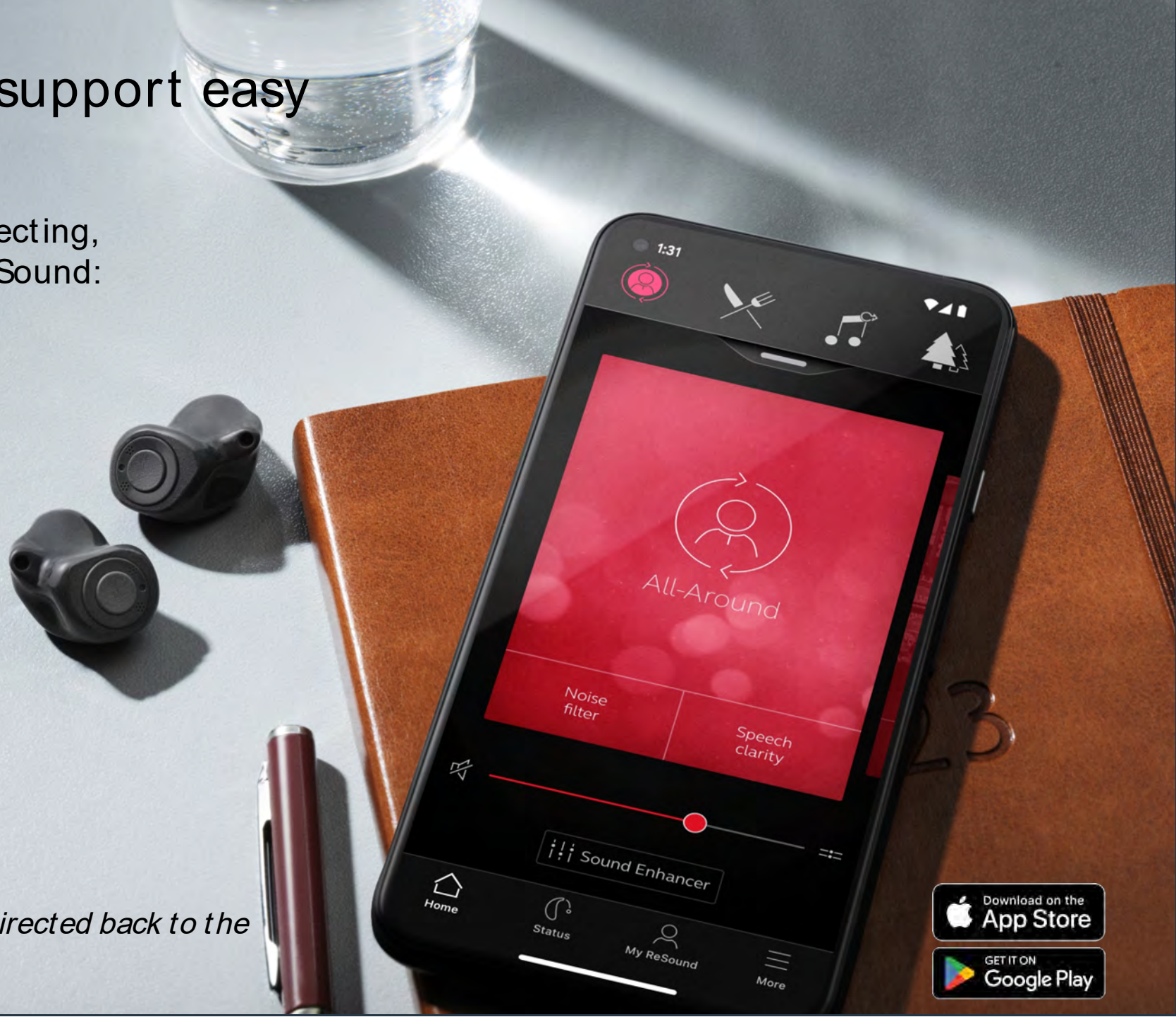
- MFi
- Android
- Apps
- Wireless accessories

1-888-879-7036

Monday –Friday

7:00AM –6:00PM CST

Note: All audiological questions will be directed back to the VA audiologists



Resources for you and your patients



<http://www.gs.resound.com>
www.resound.com/compatibility



<http://www.youtube.com/user/ReSoundUS>



<https://twitter.com/resoundus>



<https://www.facebook.com/gnresound>

ReSound Nexia

Next-era hearing

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1-800-392-9932

gs.resound.com