

WIDEX SOUNDCONNECT QUICK GUIDE



This quick guide provides you with the most important information on the Widex SoundConnect at a quick glance.

What is the Widex SoundConnect?

The Widex SoundConnect is a discreet, stylish USB device that can be used for streaming audio directly from a personal computer (PC) to a hearing aid wearer's compatible Widex hearing aids.

Which software applications can the Widex SoundConnect be used with?

The Widex SoundConnect can be used to stream audio from any software application with an audio output, for example: Microsoft Teams, Zoom, Skype, Google Meet, and other music/media players.

Technical information

Connector Type	USB-A "standard" connector
Hearing Aid Compatibility	Widex Moment, Widex Magnify Bluetooth-enabled hearing aids
App Compatibility	Widex MOMENT, Widex MAGNIFY apps
PC Setup	Plug-and-play*
Range	26 feet (line of sight)

* In rare cases, where multiple audio output devices are connected to the PC, it might be necessary to actively select the Widex SoundConnect as an audio output device.

How to pair the Widex SoundConnect to hearing aids

- 1 Insert the Widex SoundConnect into the PC/laptop's USB port.
- 2 Turn the hearing aids off and on to put them into pairing mode (will stay in pairing mode for three minutes).
- 3 Press and hold the button on the end of the Widex SoundConnect until the light flashes blue.
Make sure that the hearing aids and Widex SoundConnect are within approximately 5 feet of each other.
- 4 The light indicator will turn a solid green (dim) when the pairing is complete.

Light indicators

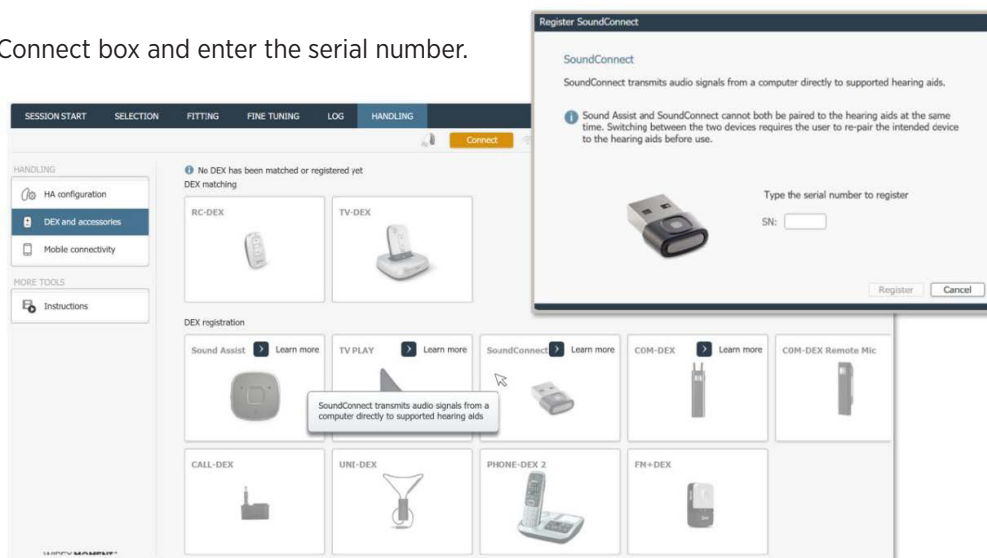
The meanings of the different colors on the LED light indicator are:

Flashing white	Not paired to hearing aids
Flashing blue	Pairing mode
Flashing green	Searching for previously paired hearing aids
Solid green (dim)	Connected to hearing aids, but not streaming audio
Solid green (bright)	Streaming sound to the hearing aids
Solid orange	Service mode
Flashing red	Error mode

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Register the Widex SoundConnect serial number (optional)

- 1 Open Compass™ GPS and connect to the Widex hearing aids. Click on HANDLING in the menu bar at the top of the screen.
- 2 Open “DEX and accessories” in the sidebar and click on the “SoundConnect” box.
- 3 Select the SoundConnect box and enter the serial number.



Widex SoundConnect firmware update

- 1 Insert the Widex SoundConnect into the USB port of the computer.
- 2 Open Compass GPS and navigate to Session Start > Firmware update > SoundConnect > Check for update.
- 3 Press the button three times quickly on the Widex SoundConnect and the light will turn orange. Click Next and follow the prompts until the update is completed.

