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Philips HearSuite 2024.2

PHILIPS



Learner outcomes

After this course, participants will be able to:

- ...discuss how Philips HearSuite fitting software provides support for the HearLink 9050 miniRITE device
- ...identify the various software updates and how they can improve both first and follow-up fittings of Philips HearLink devices
- ...perform a first fit of a HearLink 9050 miniRITE within HearSuite fitting software



Support for HearLink 9050

miniFit Detect speaker

SoundGuide

Low Frequency Enhancement optimization

Data Logging wearing time counter

Tap control for calls



miniFit Detect speaker



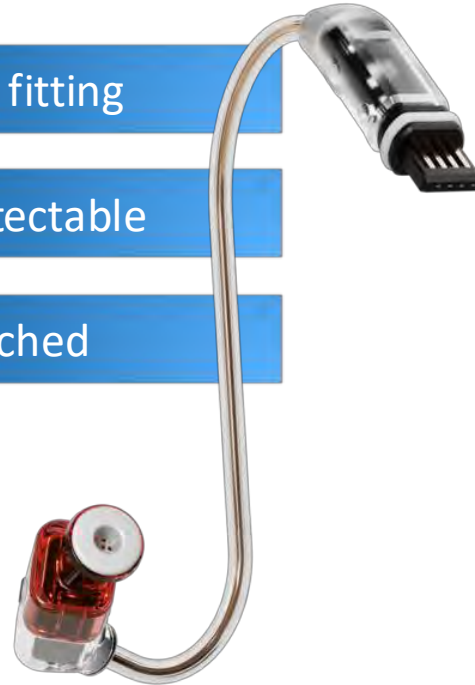
miniFit Detect



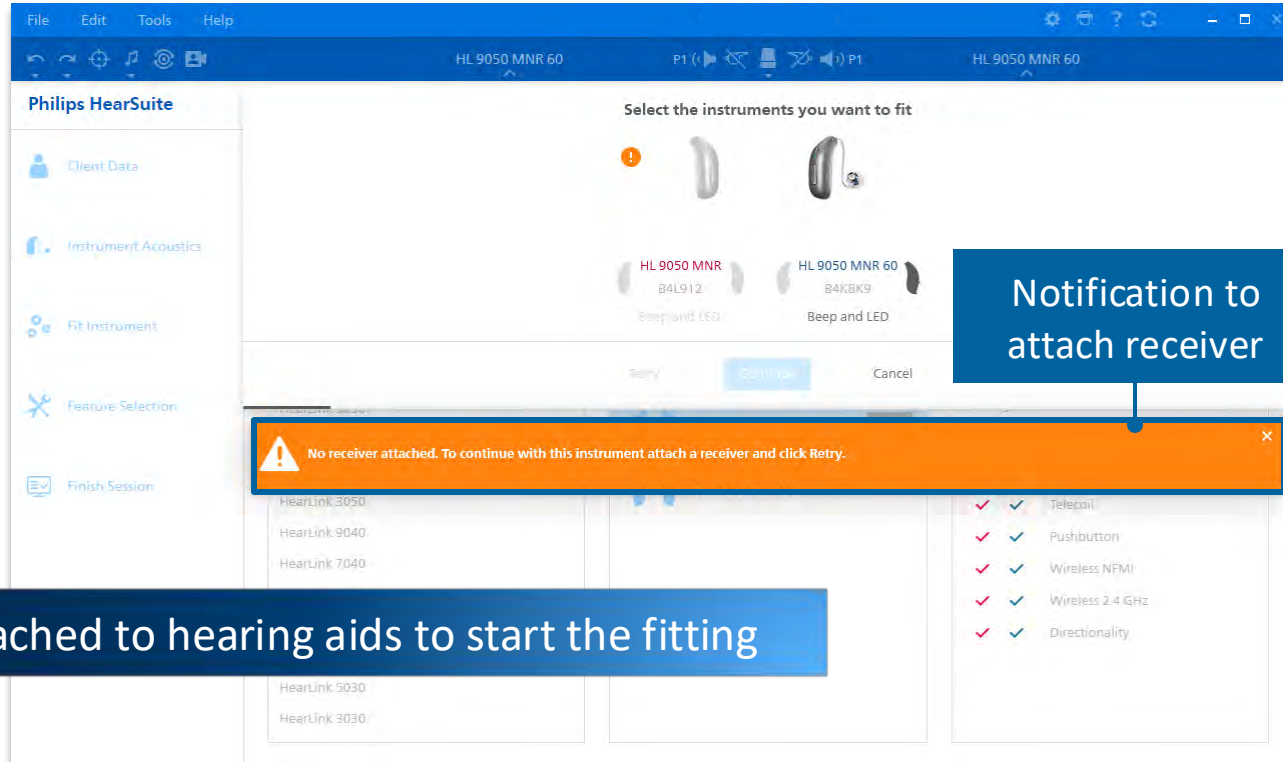
Must be attached to hearing aids to start the fitting

Level, length, serial number, and left/right detectable

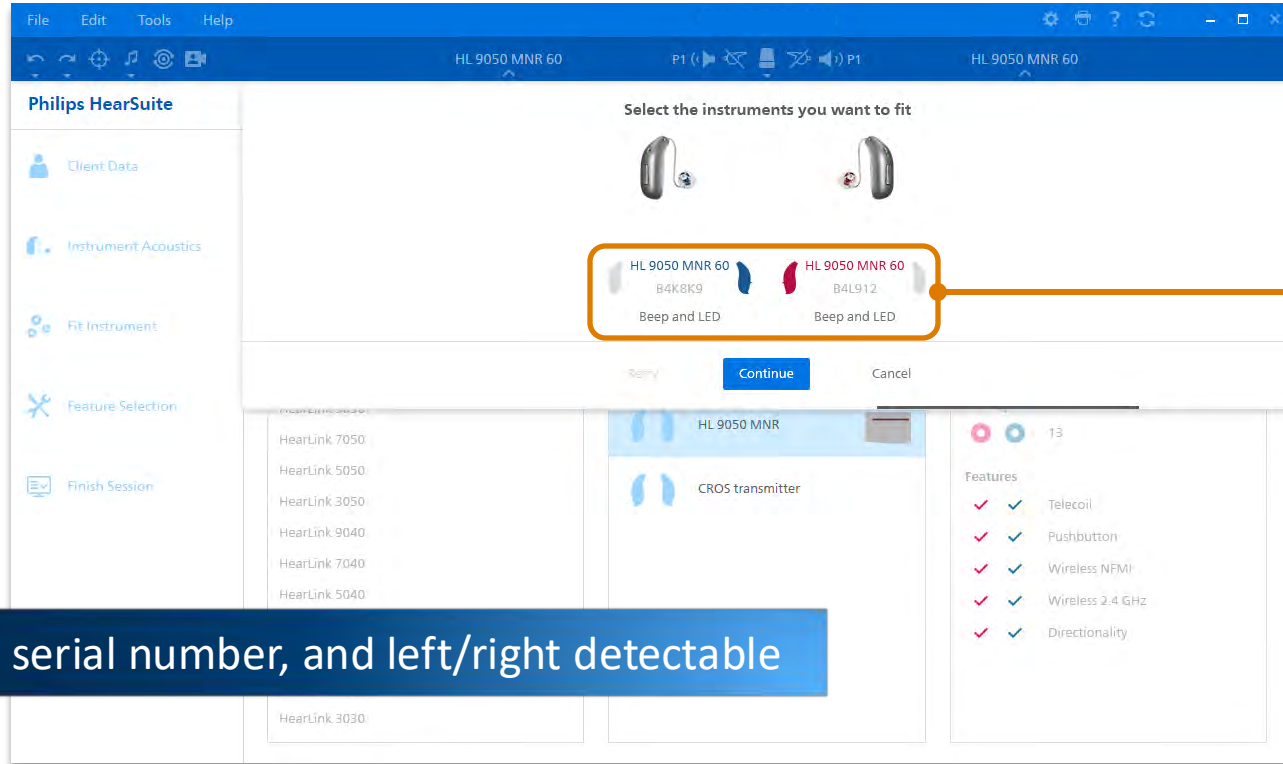
Error-mode ensures correct receiver is attached



miniFit Detect



miniFit Detect



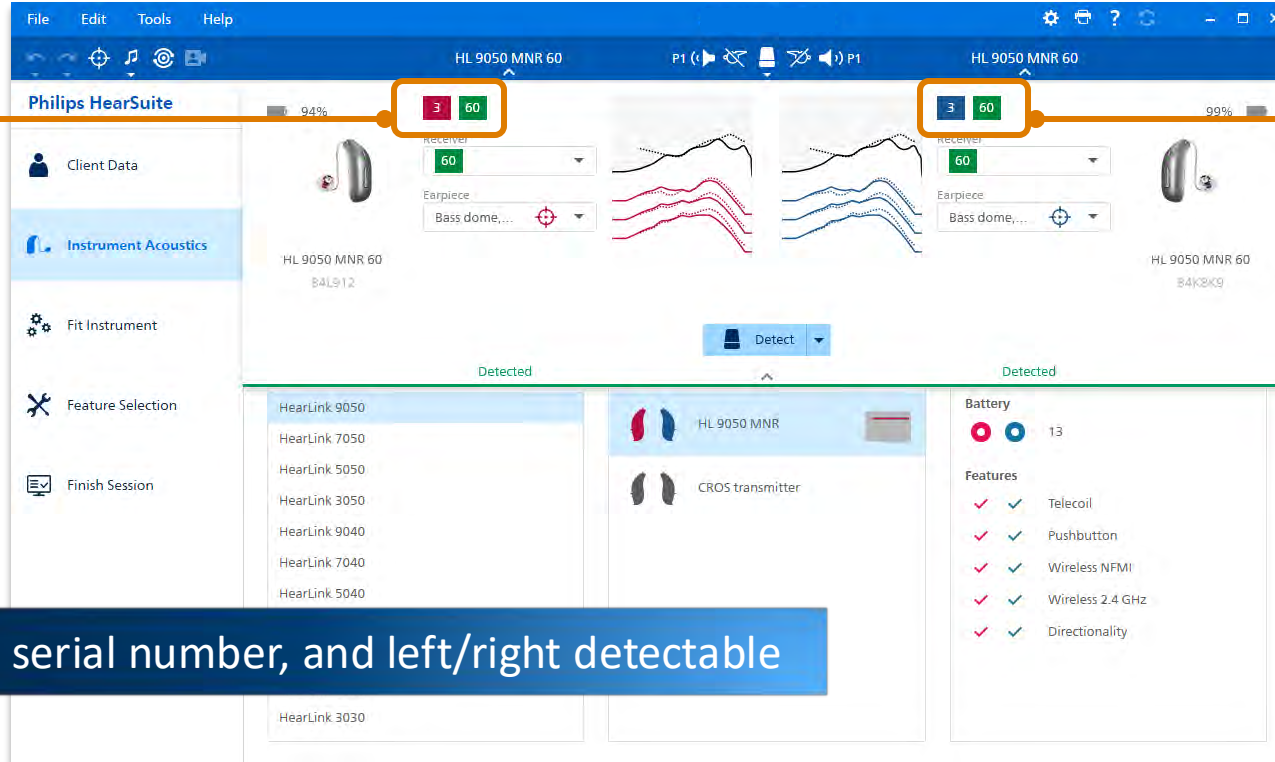
Side assigned
based on
mounted
receiver

miniFit Detect

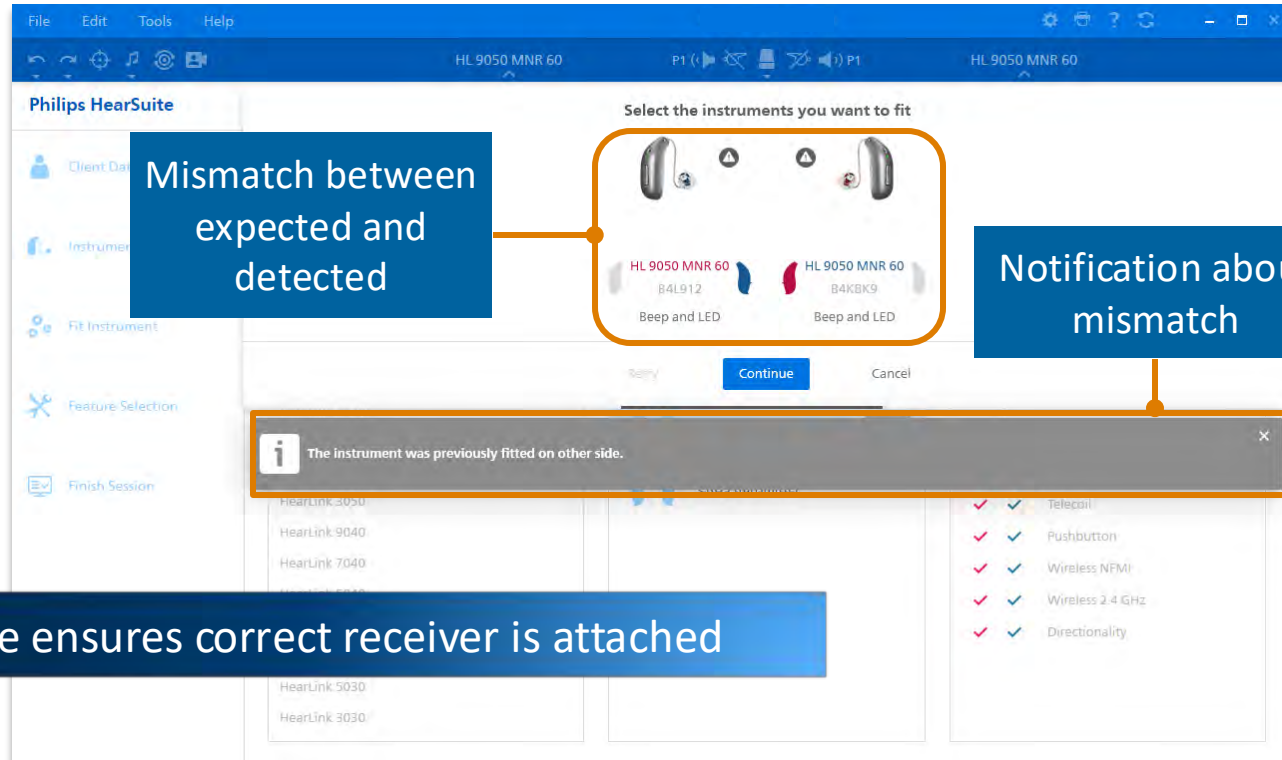


Receiver
length

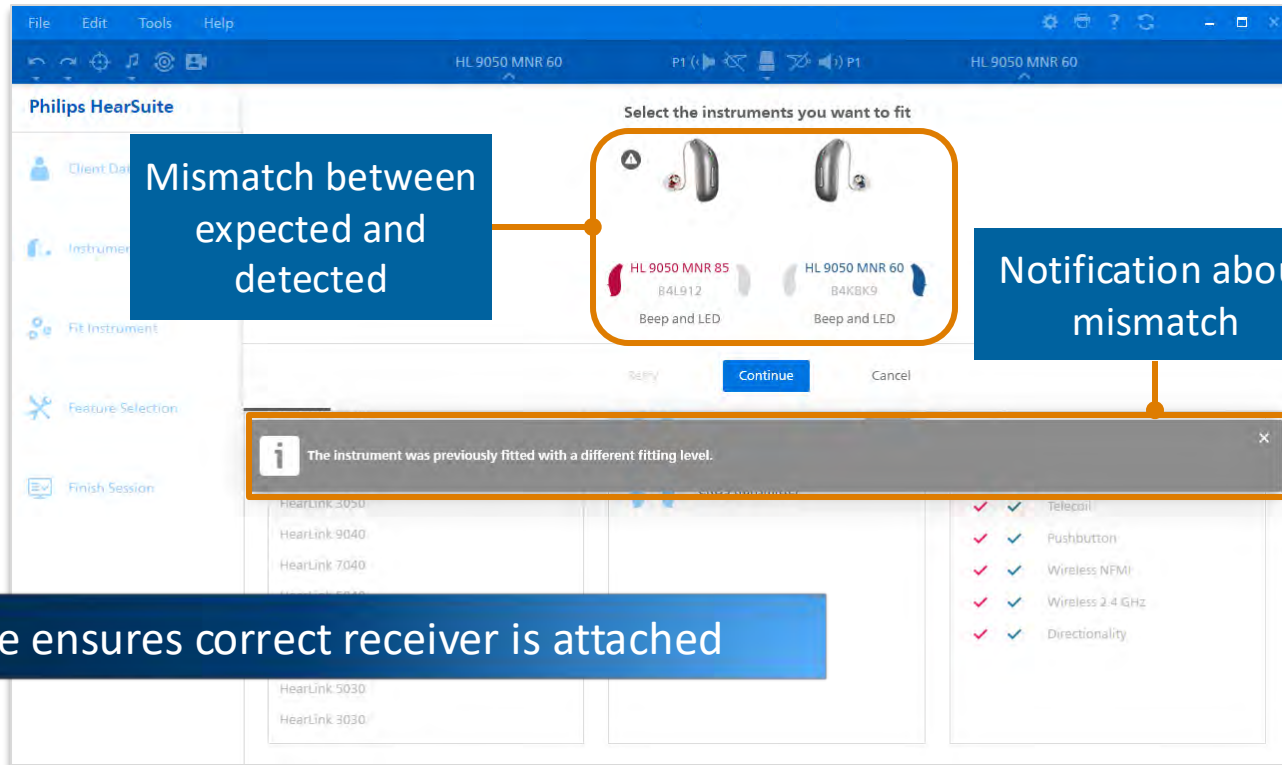
Receiver
fitting
level



miniFit Detect



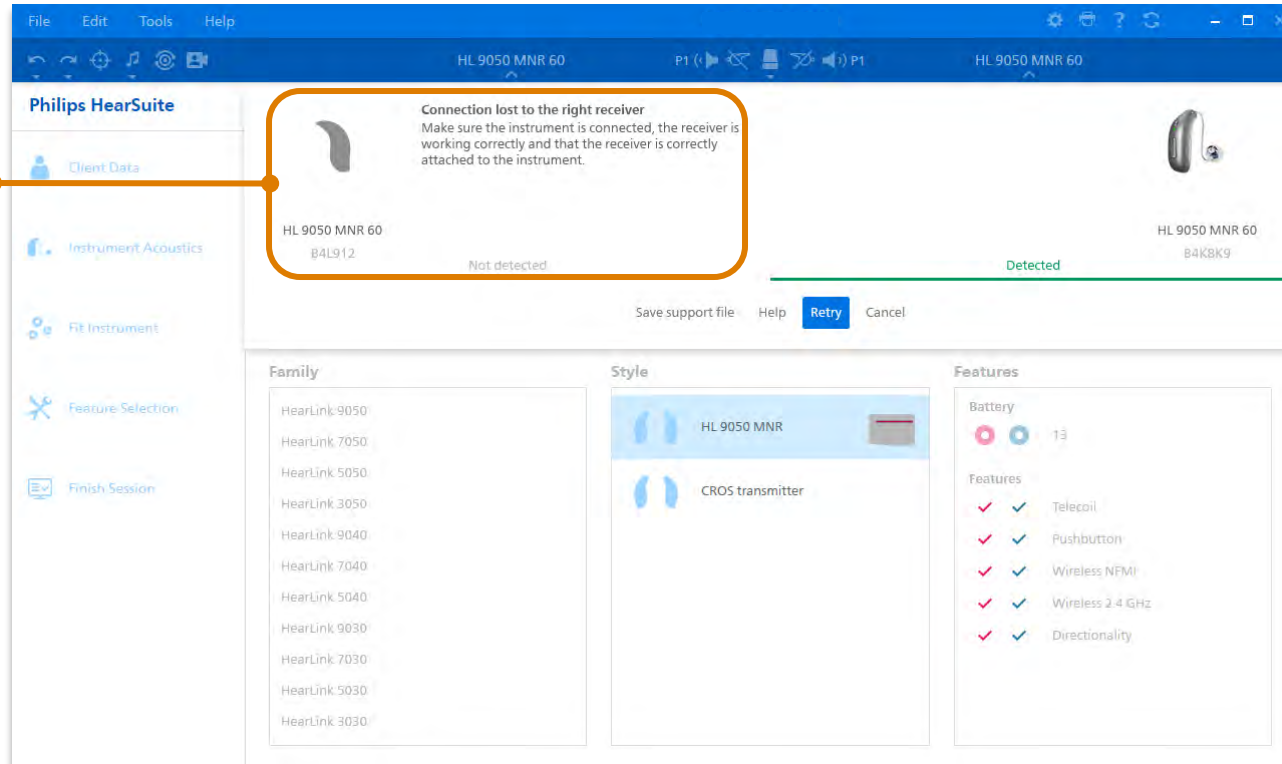
miniFit Detect



miniFit Detect



Lost
connection to
receiver
warning





HearLink 9050 SoundGuide



HearLink 9050



Philips HearSuite

Client Data

Instrument Acoustics

Fit Instrument

Feature Selection

Finish Session

HL 9050 MNR 60

P1

HL 9050 MNR 60

94%

Receiver: 3 60

Earpiece: Bass dome,...

HL 9050 MNR 60

84L912

Detect

Programmed

HearLink 9050

HearLink 7050

HearLink 5050

HearLink 3050

HearLink 9040

HearLink 7040

HearLink 5040

HearLink 9030

HearLink 7030

HearLink 5030

HearLink 3030

HL 9050 MNR

CROS transmitter

Battery: 13

Features:

- ✓ ✓ Telecoil
- ✓ ✓ Pushbutton
- ✓ ✓ Wireless NFM
- ✓ ✓ Wireless 2.4 GHz
- ✓ ✓ Directionality

SoundGuide



The screenshot displays the Philips HearSuite software interface. The top menu bar includes File, Edit, Tools, and Help. Below the menu bar, there are icons for various functions and a status bar showing 'HL 9050 MNR 60'. The left sidebar contains several options: Client Data, Instrument Acoustics, Fit Instrument, Feature Selection (highlighted with an orange box), and Finish Session. The main window is divided into three tabs: Features, Accessories, and Data Logging. The Features tab is active, showing the General Settings section. In the General Settings, the SoundGuide feature is enabled, indicated by a blue toggle switch. A blue callout box explains: 'A motion sensor that automatically adjusts the level of Directionality Mode and Noise Reduction Mode based on the movement of the user.' Below this, the Binaural Noise Management feature is also enabled. The SoundMap Noise Control section is visible, showing two identical panels for 'P1 General' and 'P2 General'. Each panel contains sliders for Directionality (Pinna, Fixed Directional, Adaptive Directionality, Dynamic Directionality), Maximum Effect (Low, Medium, High), Pinna Mode (Omni Directional, Pinna), and SoundMap Noise Control Transition. The 'P1 General' button is highlighted at the bottom.



Low Frequency Enhancement optimization

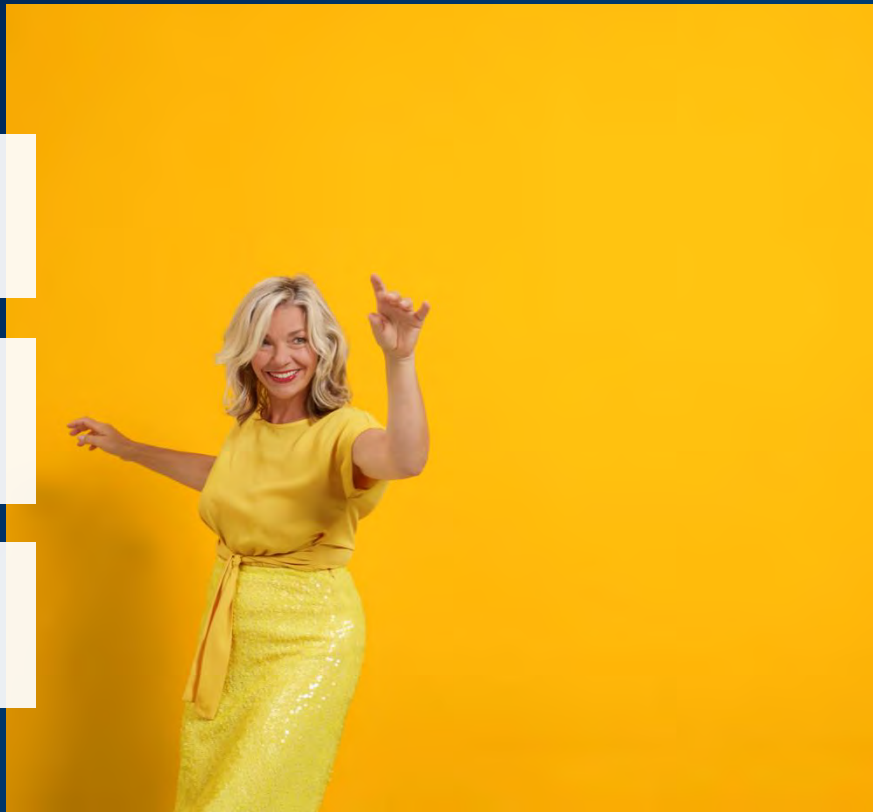
Low Frequency Enhancement optimization



Increased gain in low frequencies during streaming

Improved streaming experience, especially for open fittings

The more open the fitting, the more bass is applied



Low Frequency Enhancement



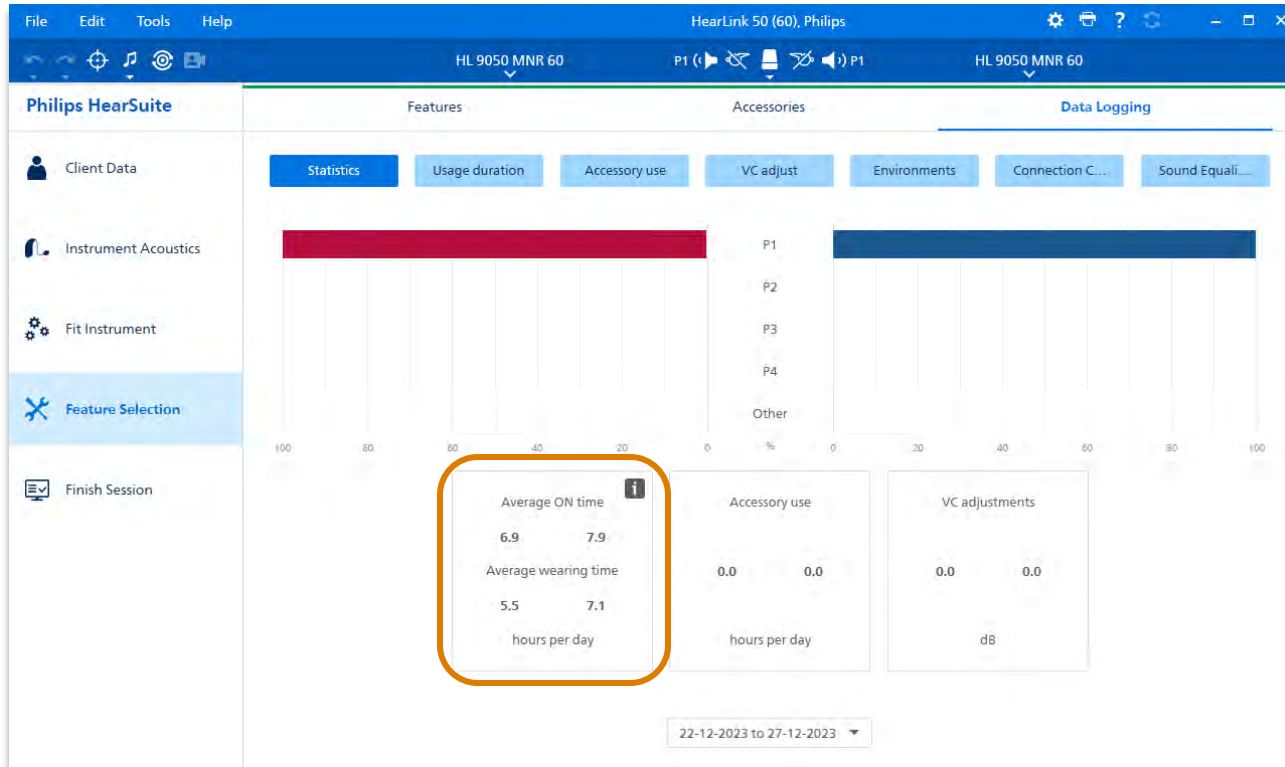
Setting	125 Hz	250 Hz	500 Hz	625 Hz
High	12 dB (10.3)	8 dB (0)	5 dB (0)	2 dB (0)
Medium	9 dB (6.7)	5 dB (0)	3 dB (0)	1 dB (0)
Low	6 dB (4.2)	2 dB (0)	2 dB (0)	1 dB (0)

* Chart shows optimized Low Frequency Enhancement for HearSuite 24.2 compared to previous settings in parenthesis



Data Logging: Wearing time counter

Wearing Time counter

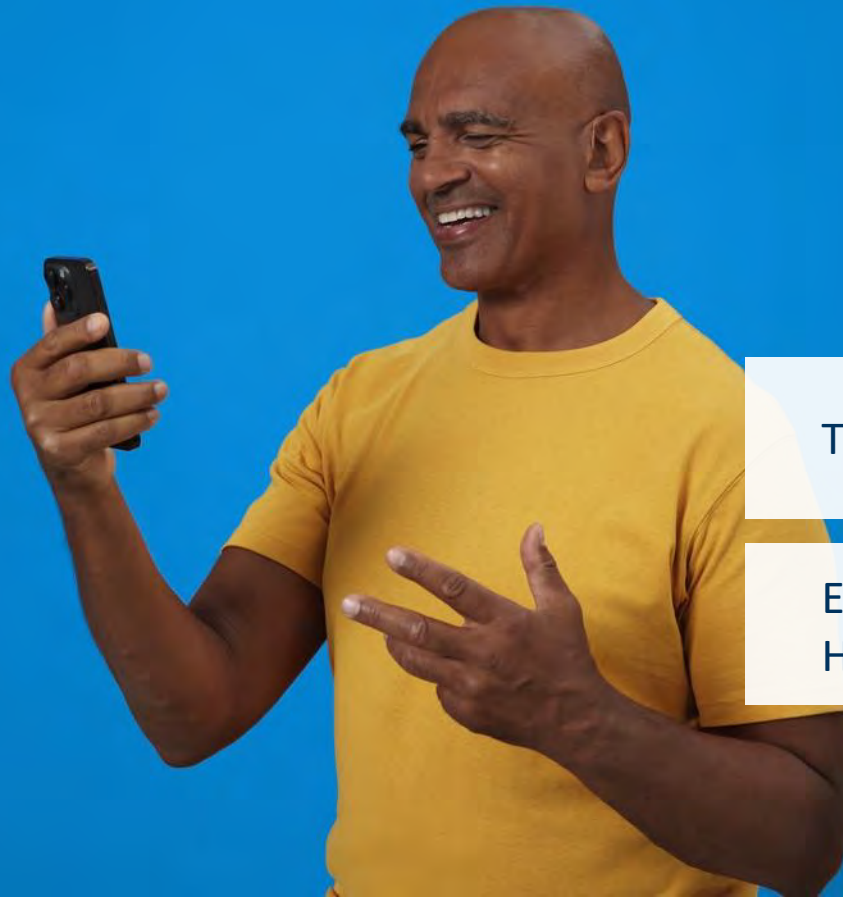




Tap control for calls



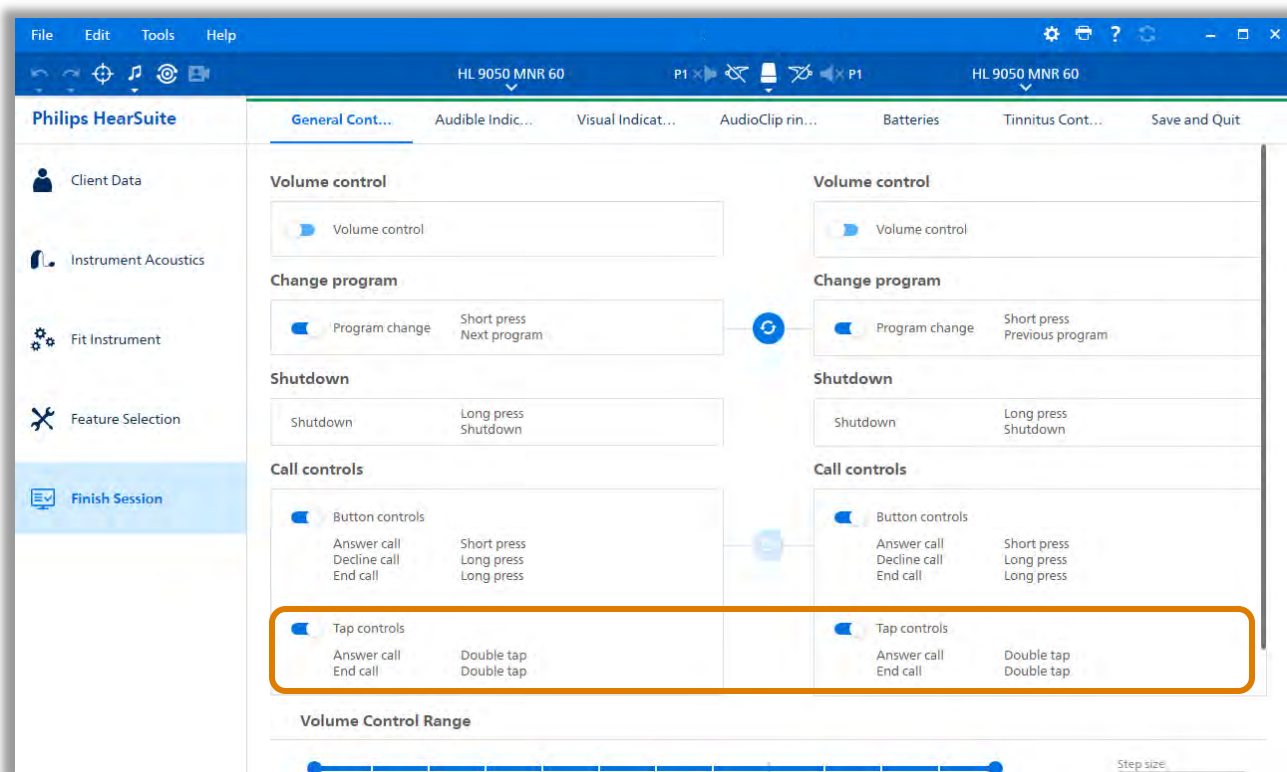
Tap control for answering calls



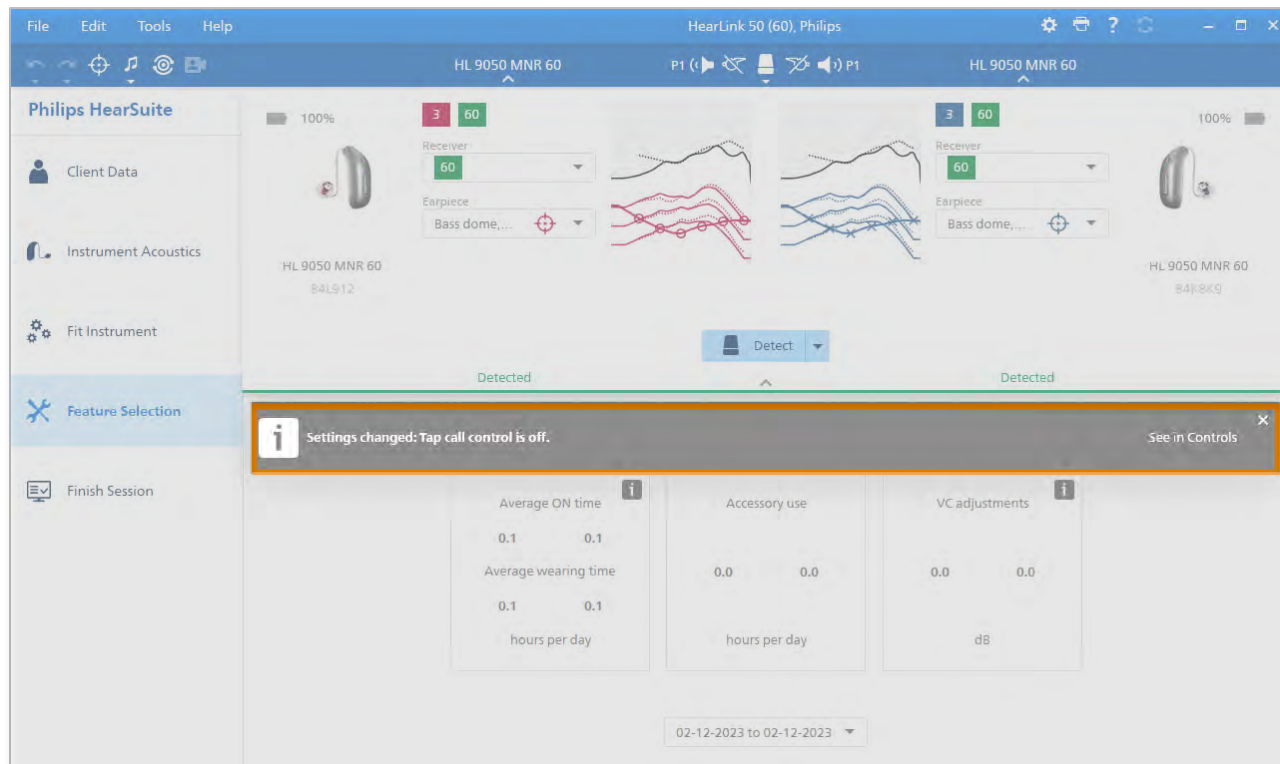
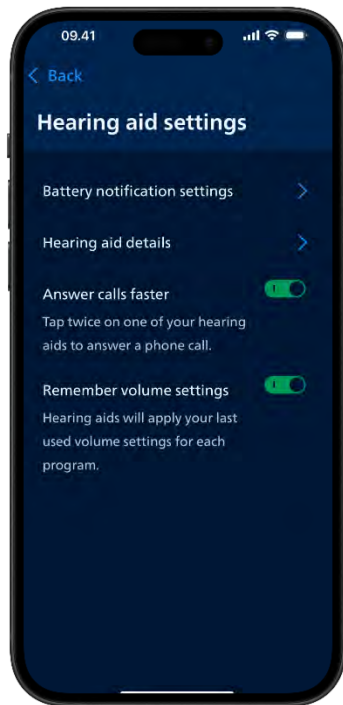
Turned ON by default

Enable or disable in
HearLink 2 App or HearSuite

Call tap control



Call tap control





General software updates

Keep binaural pairing

Support for Noahlink Wireless 2

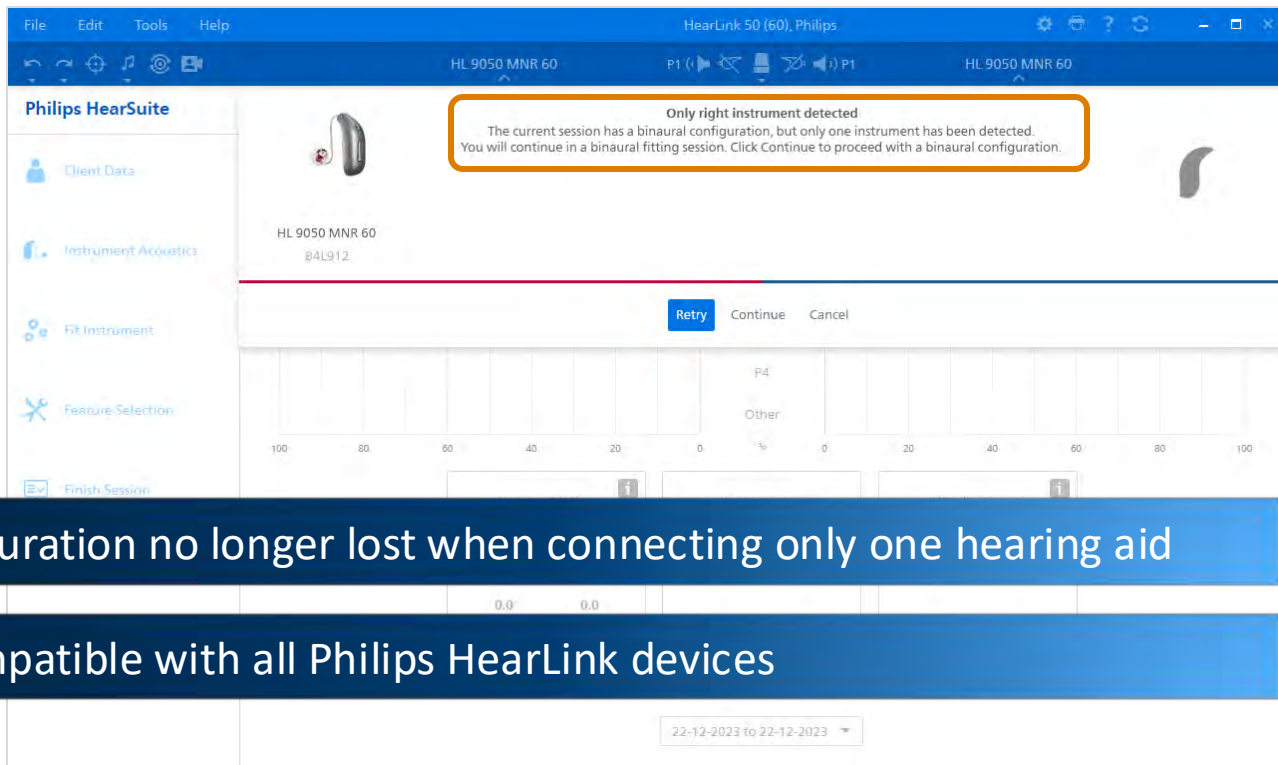
Finish Session updates





Keep binaural pairing

Keep binaural pairing



Binaural configuration no longer lost when connecting only one hearing aid

Backwards compatible with all Philips HearLink devices



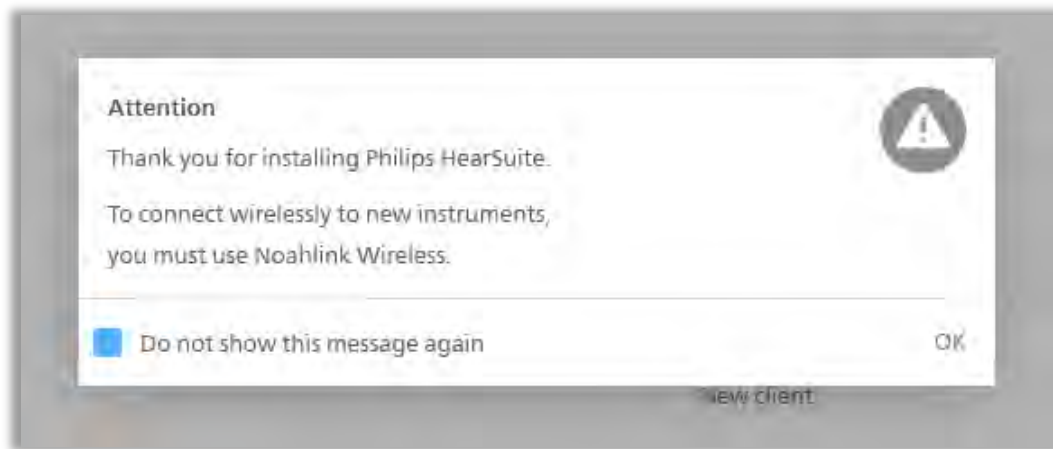
Noahlink Wireless updates

Noahlink Wireless updates



Support for Noahlink Wireless 2

Noahlink Wireless updates



Removal of Noahlink Wireless dialogue Box

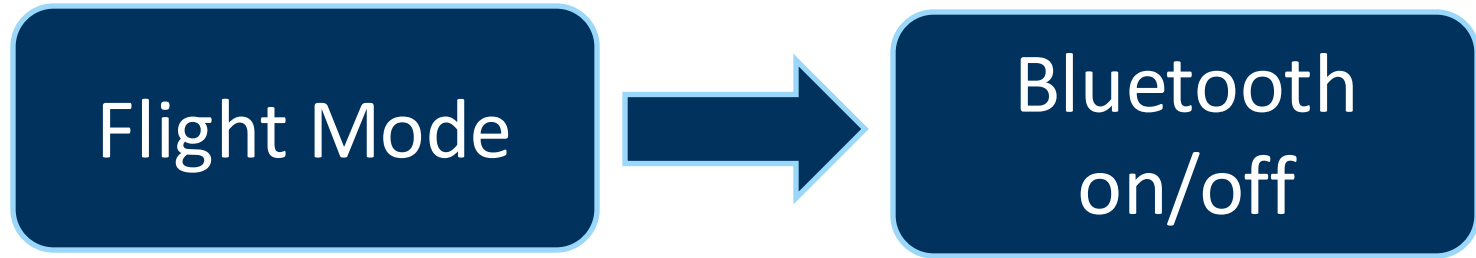


Finish Session updates

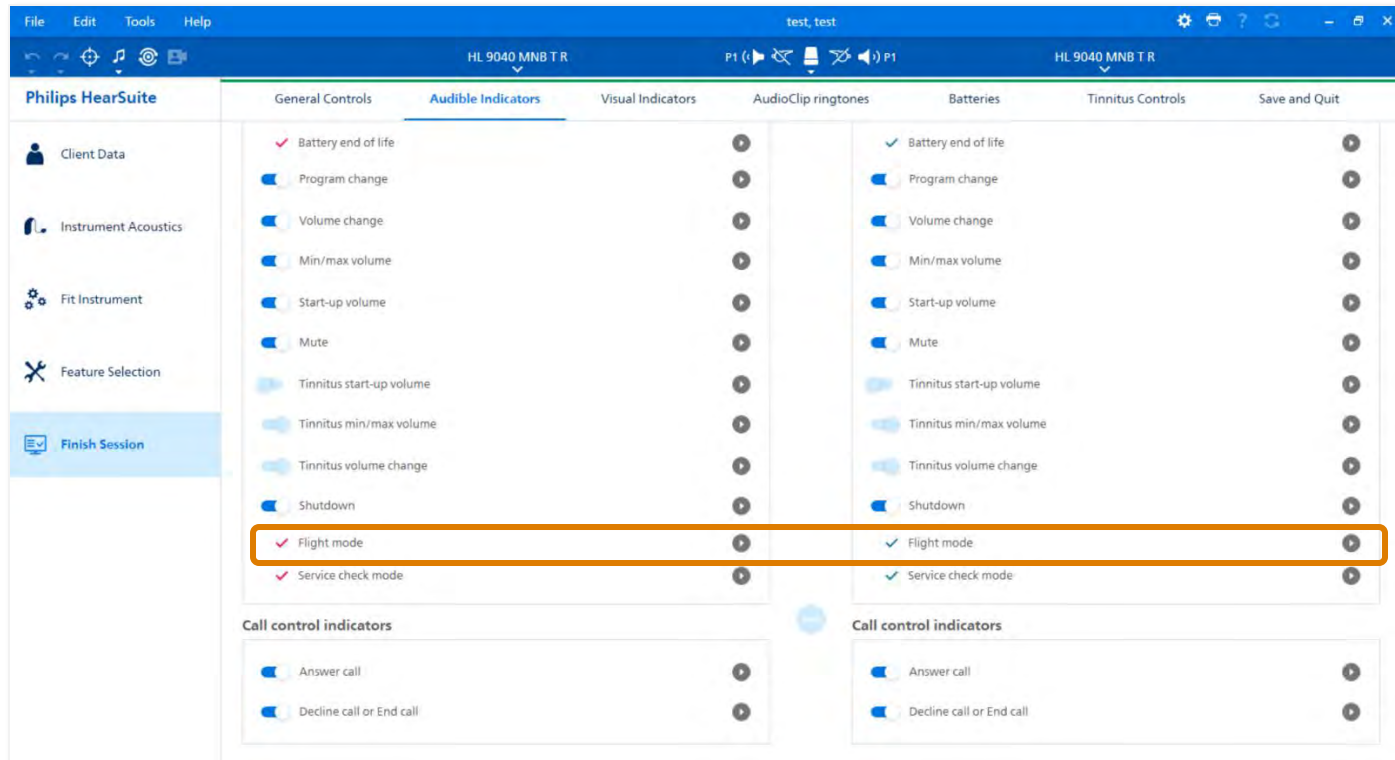
Updated naming of indicator



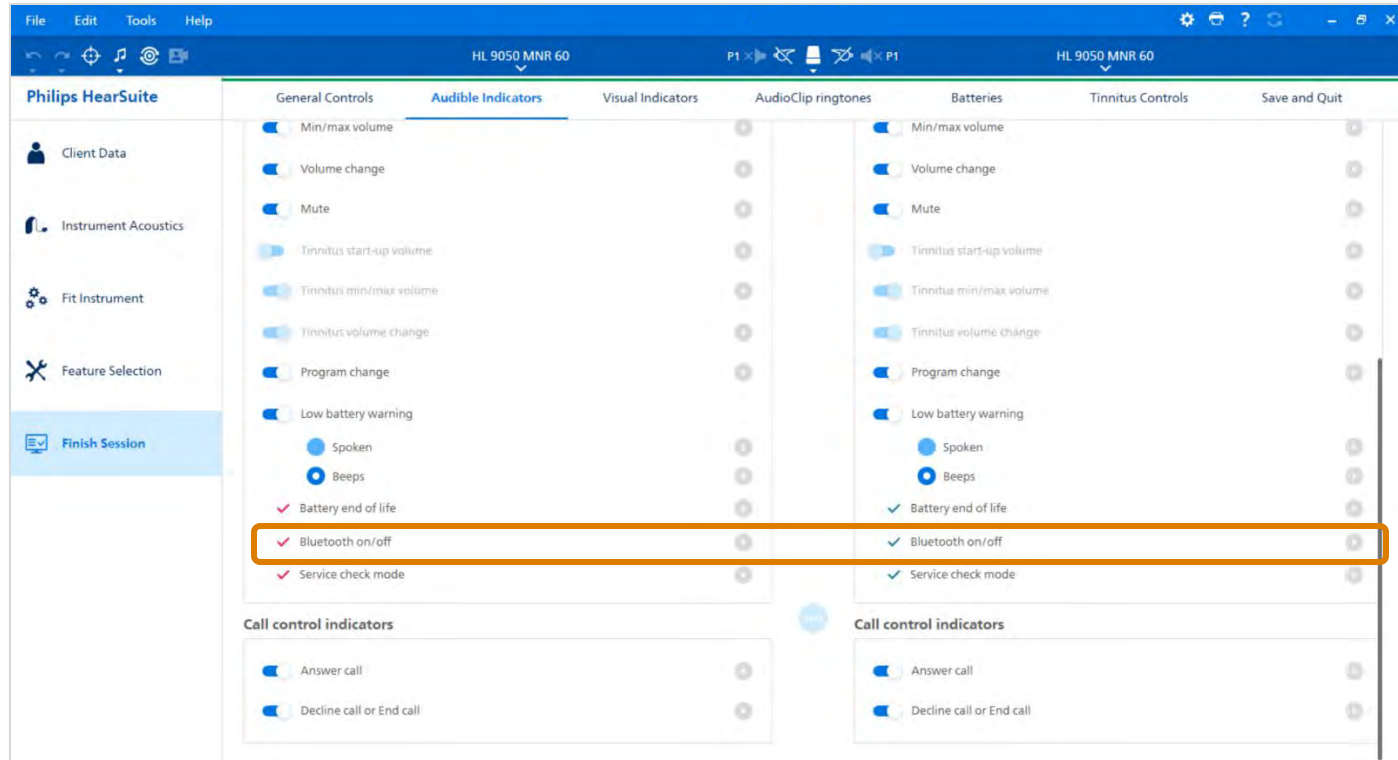
- Audible/Visual Indicator renamed for ease of use



Naming in HearSuite 2023.2



Naming in HearSuite 2024.2



Successful fittings with HearLink 9050



Tips for success



- Devices remain active in charging unit for up to 120 minutes
 - Use of new 'Beep and LED' button
- Ensure secure connection of miniFit Detect speaker system
 - Push in and gently 'tug' to test
- Understanding of 'Error mode'
 - Wrong side/level versus malfunction
- Push button is disabled during fitting
 - Always end session using 'Save and Quit'





First fit guide



- Step 1 – Verify fitting rationale and demographics
- Step 2 – Verify instrument acoustics
- Step 3 – Feedback manager
- Step 4 – Real ear verification
- Step 5 – Set Adaptation level
- Step 6 – Select programs
- Step 7 – Finish session

Step 1 - Client Data



File Edit Tools Help Philips, Philip

Philips HearSuite

Personal Data Audiogram Personalization RECD

1

Client Data

Instrument Acoustics

Fit Instrument

Feature Selection

Finish Session

Client information

First name
Philip

Last name
Philips

Gender
Female

Date of birth
5/13/1973

Age group
18 - 70 years

Client language

None

Recently selected

All languages

Abkhazian

Afar

Afrikaans

Akan

Albanian

Amharic

Arabic

Aragonese

Armenian

Fitting rationale

☐ Fit4Speech

☐ Fit4Comfort

☒ NAL-NL2

☐ NAL-NL1

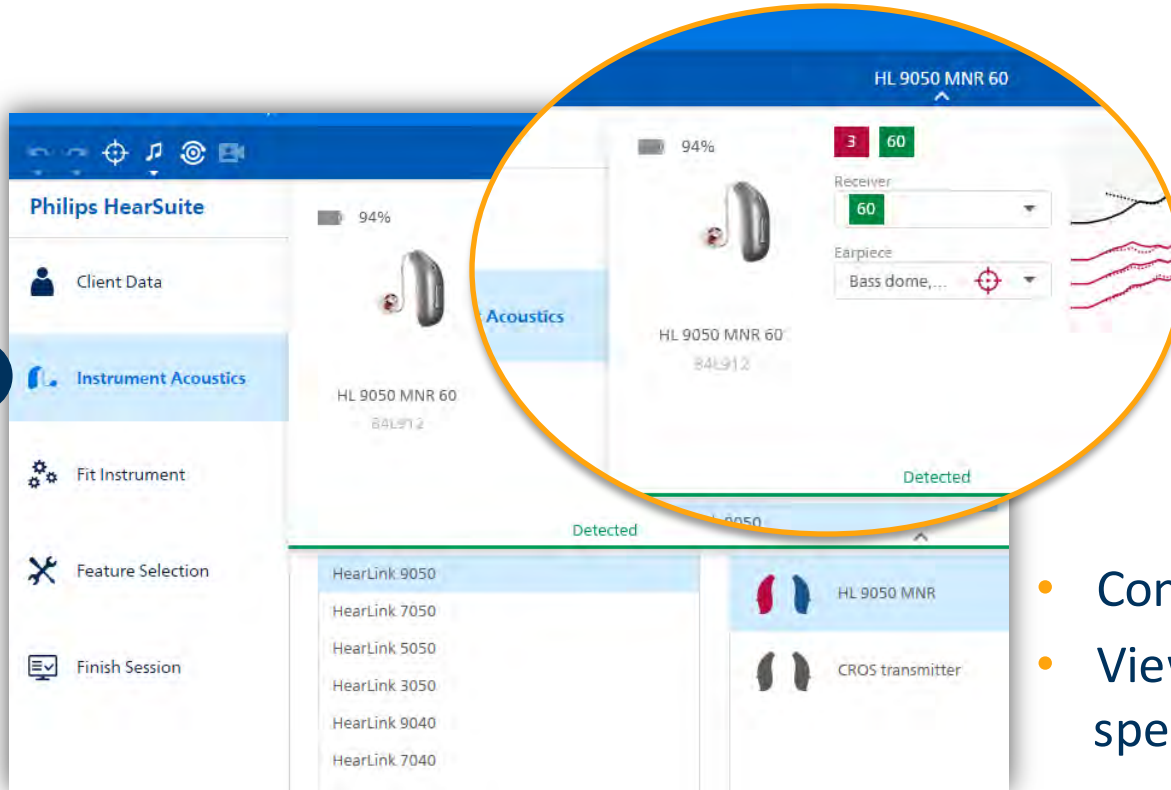
☐ DSL 5 (Adult)

☐ DSL 5 (Child)

Step 2 - Instrument Acoustics



2

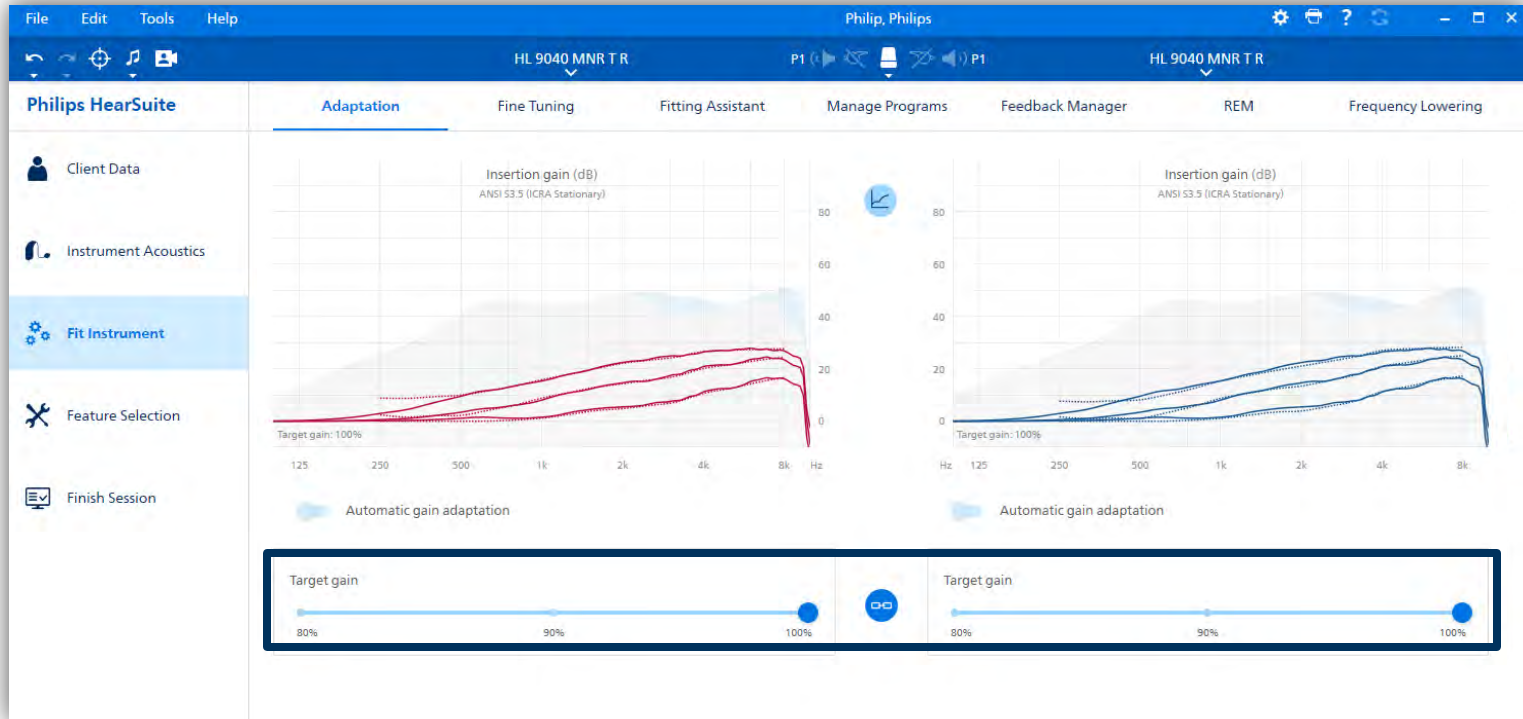


- Confirm via 'Beep and LED'
- View details on miniFit Detect speaker and select earpiece

Set Target gain to 100%



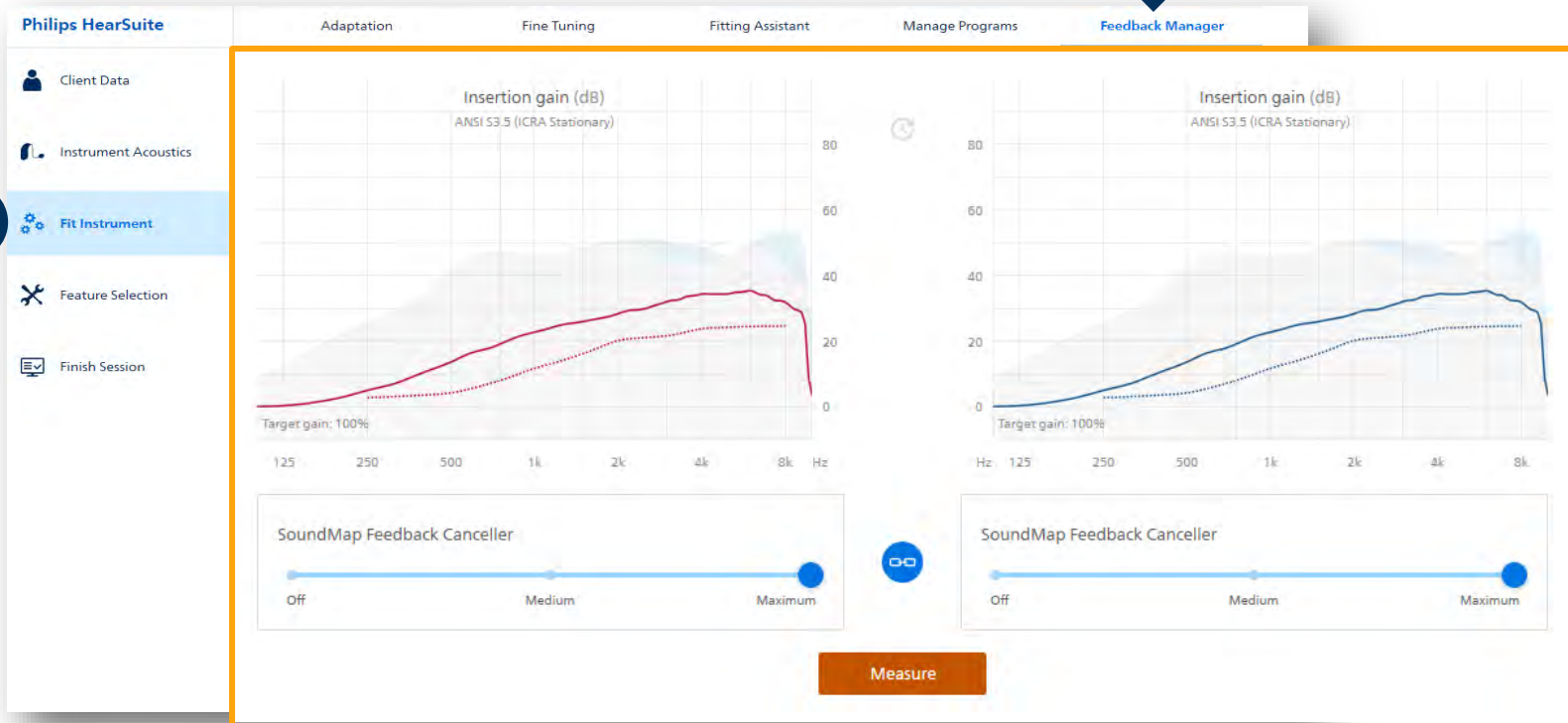
Before proceeding it is important to set Target gain to 100%



Step 3 - SoundMap Feedback Cancellor



3



Step 4 - Real ear measurements



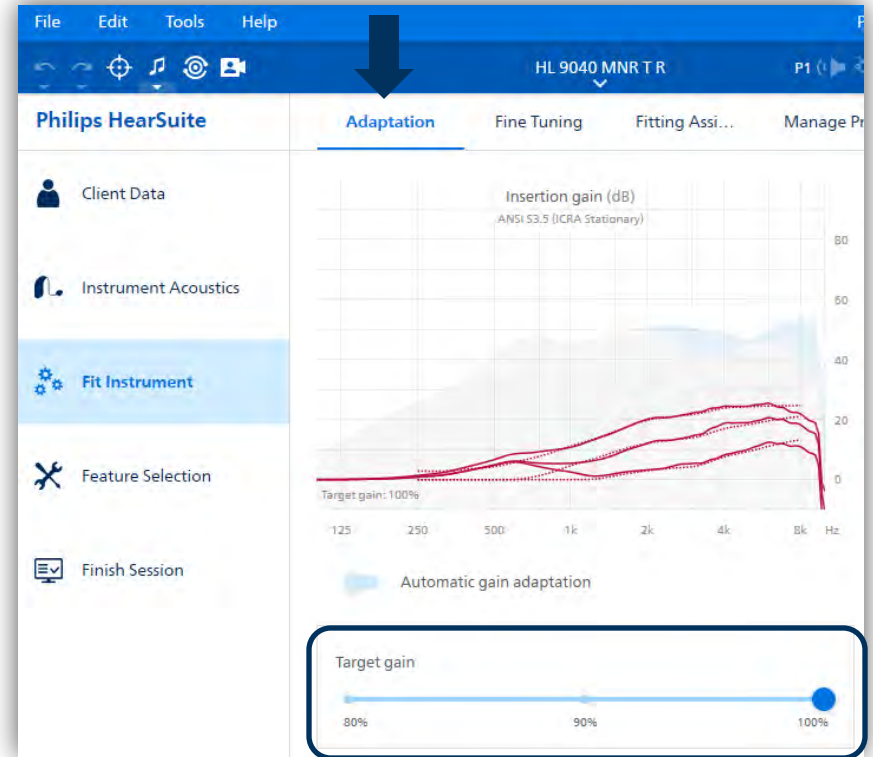
4



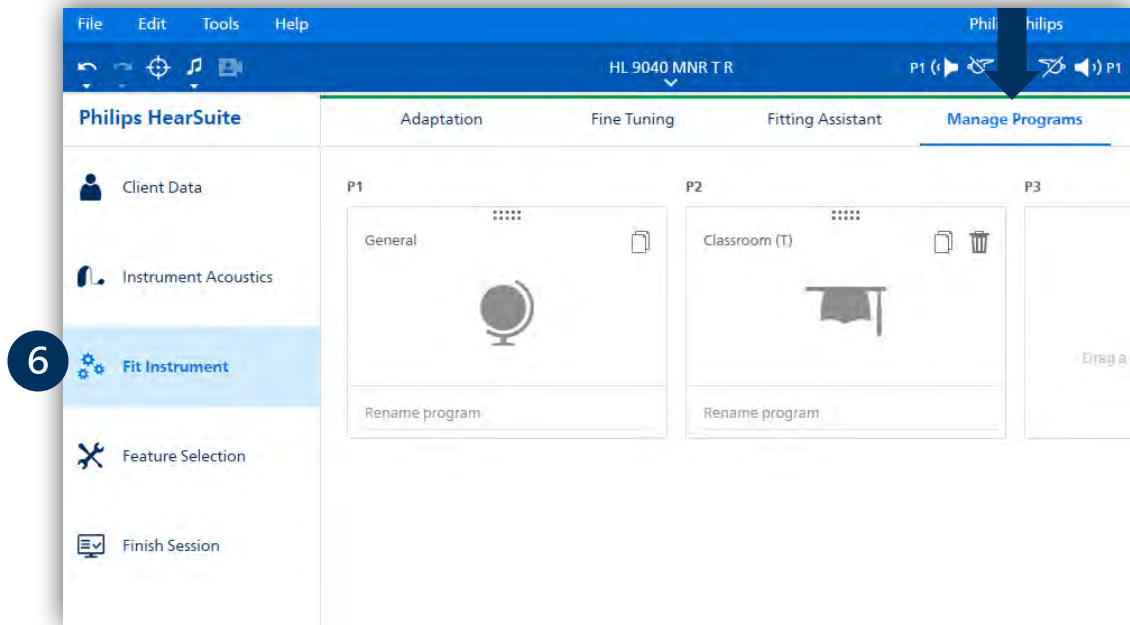
Step 5 – Set adaptation level



- After feedback and Real Ear measurements are performed, target gain can be adjusted based on member feedback
- Navigate to Fit instrument > Adaptation
- If Target gain is adjusted below 100%, enable Automatic gain adaptation



Step 6 - Manage programs



Step 7 - Finish Session – Save & Quit



7

Philips HearSuite

General Controls Audible Indicators Visual Indicators AudioClip ringtones Batteries Battery History **Save and Quit**

Client Data

Instrument Acoustics

Fit Instrument

Feature Selection

7 Finish Session

Programs

- ✓ P1 General
- ✓ P2 Classroom (T)
- P3 Empty
- P4 Empty

Options

☒ Data logging

Accessories

Devices paired: 1 Paired devices

Save fitting?

Save fitting to the database and instrument(s) or discard all changes since the last time you saved.

HL 9040 MNRT R Programmed ✓

HL 9040 MNRT R Programmed ✓

Comment

Save Discard Cancel

End session

First fit of HearLink 9050



HearSuite software will now detect speaker side, length, strength. No longer need to select in software.

First fit is faster, easier and more effective with HearLink 9050

Summary



HearSuite 2024.2 introduces numerous features to support HearLink 9050 and improve clinical efficiency

Support for HearLink 9050

Support for Noahlink Wireless 2

Low Frequency Enhancement optimization

Keep binaural pairing

Data Logging Wearing time counter

Finish session updates

Tap control for answering calls

Familiar first fit protocol

Thank you!



Philips HearSuite 2024.2

- Any questions?
 - 800.327.3394
 - learning@sbohearing.com
- Philips Costco portal
 - <https://uscostco.sbohearing.com>
 - Quick links can be accessed without a login

