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On a Mac

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- Click dropdown menu on the right “preview”
- Click layout
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SoundTie 3: Creating Connections that Matter

PHILIPS

Learner outcomes

After this course, participants will be able to:

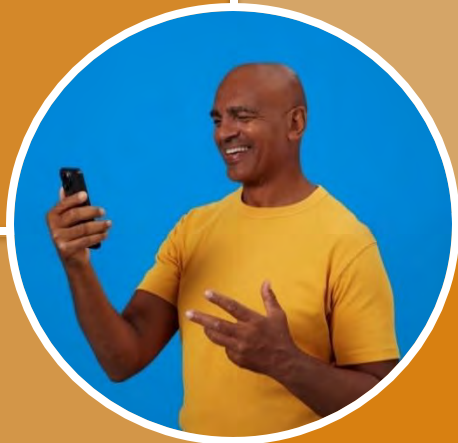
- ...identify the various connectivity protocols and the key benefits of each
- ...discuss hands-free communication and what is needed for this feature to work with Philips HearLink devices
- ...list the main features of the Philips HearLink 2 app

SoundTie 3



Connectivity protocols

Wireless accessories



Hands-free communication

HearLink 2 app and
Apple Watch

Connectivity protocols



SoundTie 3 connectivity protocols

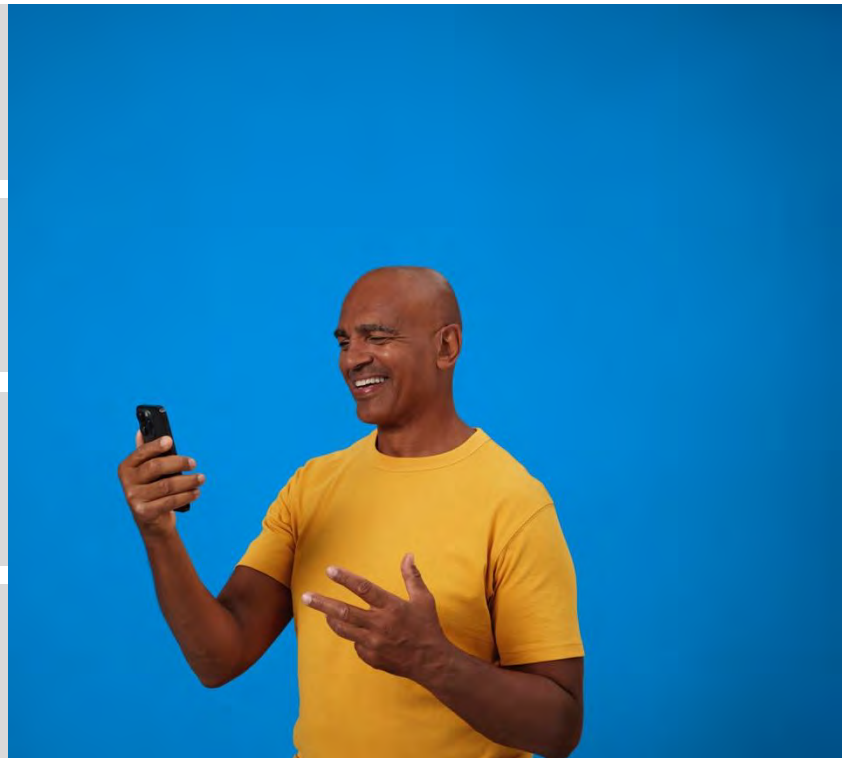


Bluetooth® LE Audio – next generation of Bluetooth

Made for iPhone® - and now works with Mac

ASHA protocol – direct streaming with Android™

Bluetooth Low Energy technology – easily connect to accessories



Bluetooth LE Audio

The future of wireless sounds

Ready for Auracast™ broadcast audio

Hands-free calls with Android™

Connect to Window 11 PCs



Made for iPhone



Now including Mac

HearLink 9050 becomes a wireless headset

Stream sound and make online calls

Native control of hearing aids



ASHA Protocol



Direct one-way streaming with Android



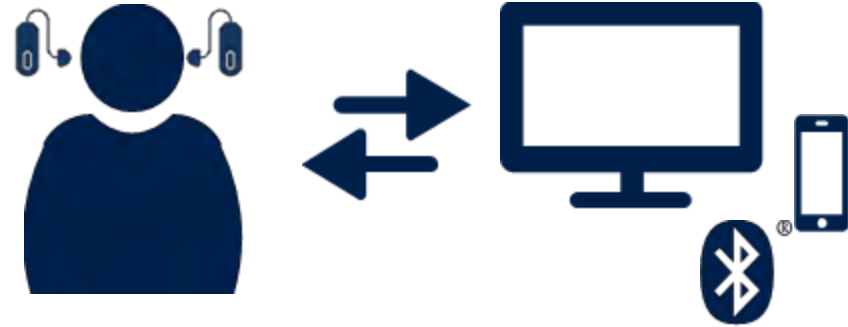
Bluetooth Low Energy technology



Universally open frequency and technology

Strong connection over long distances

Low power consumption



Easily connect to accessories

Wireless accessories



Accessories



Philips
TV Adapter



Philips
AudioClip



Philips
Remote Control

Hands-free communication



What is 'hands-free'?



Enabled by Bluetooth® Low Energy technology

Voice picked up directly by hearing aid microphones

Answer and end calls using push-button or tap control

Hands-free communication

iPhone

iPad

Mac

Made for iPhone

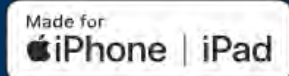


Android
smartphones

Android
tablets

Windows PCs

Bluetooth LE Audio



How does it work?



Example with iPhone or iPad



Make or receive call
on iPhone or iPad



Hearing aid shifts to 'hands-free
communication' and
captures member's voice



Member's voice
sent to iPhone or iPad

Call handling with push-button

Accept a call: Use a short press on either push-button

Reject a call: Press and hold on either push-button

End a call: Press and hold on either push-button

Adjust volume of a call: Use a short press on push-button



Call handling with tap control



Accept a call: **Double-tap** on either hearing aid

End a call: **Double-tap** on either hearing aid





What if my member doesn't
have a compatible device?

Hands-free calling with any mobile device



Hands-free calls on Mac or PC





Philips HearLink 2 app





Philips HearLink 2 app



Empower users with Philips Journal

Discreet control and personalized sound

Access to remote support via Remote Fitting

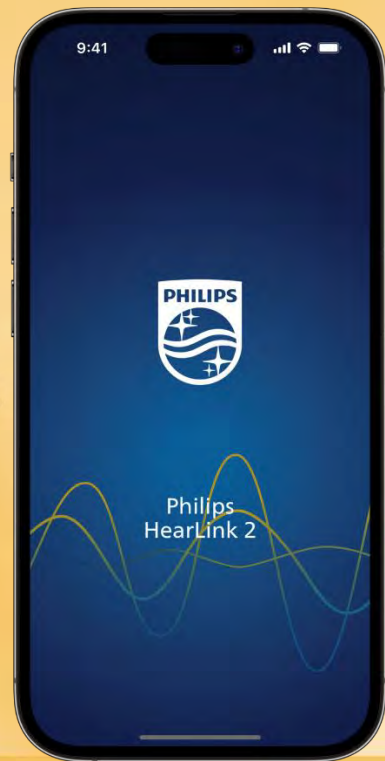
Philips HearLink 2 app on Apple Watch

Discreet adjustment of hearing aids

Flexibility and ease of use



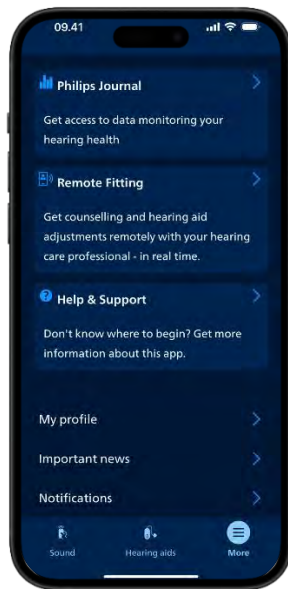
What's new in Philips HearLink 2 app 1.3.0



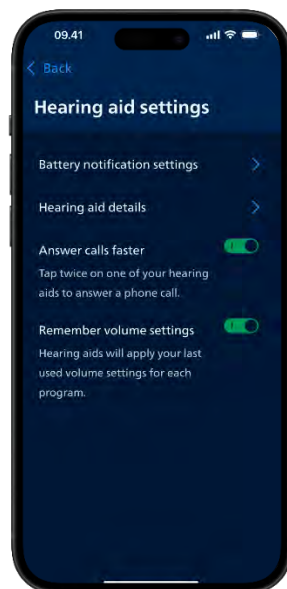
What's new in Philips HearLink 2 app 1.3.0



**Charging
status**



**Notifications
section**



**Answer calls
faster**



Charging status

Charging status



Hearing aids stay connected to app while charging

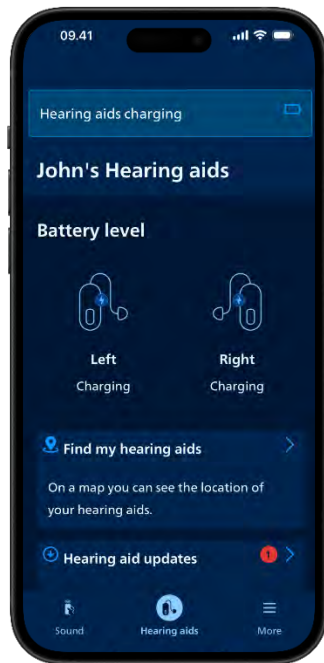
Displays charging status via persistent banner

Displays charging status on the volume sliders

Features only available for HearLink 9050

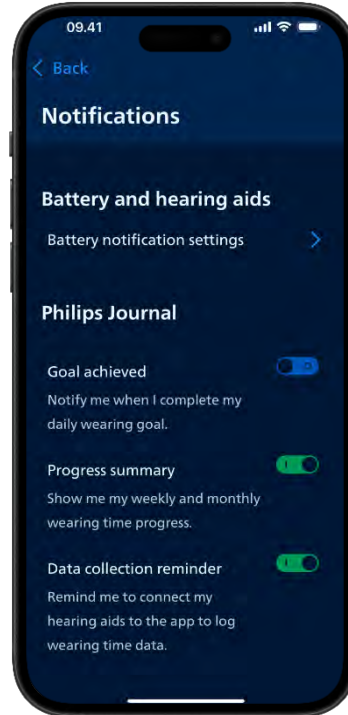
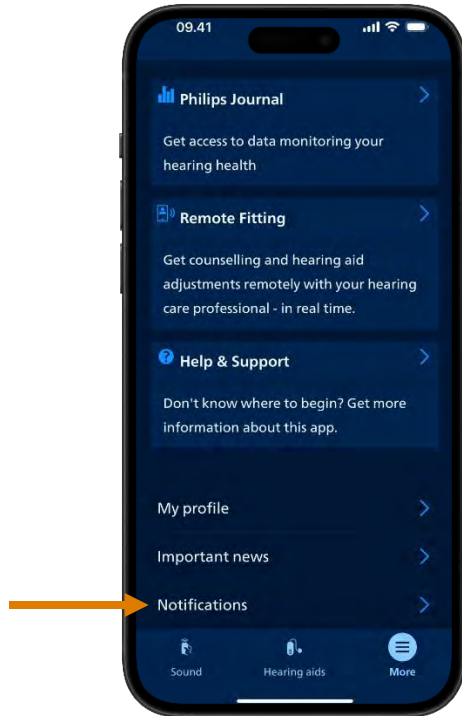


Charging status displayed in app

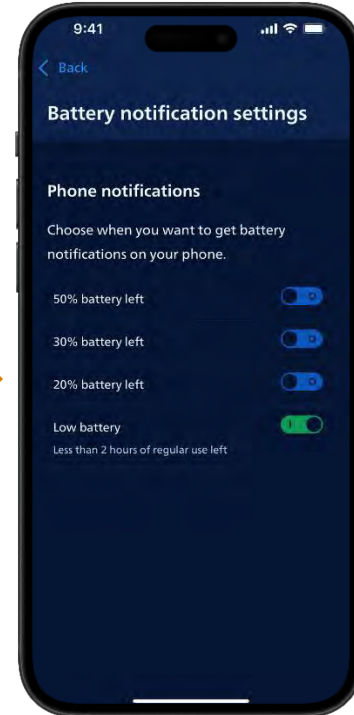


Notifications

New Notifications section



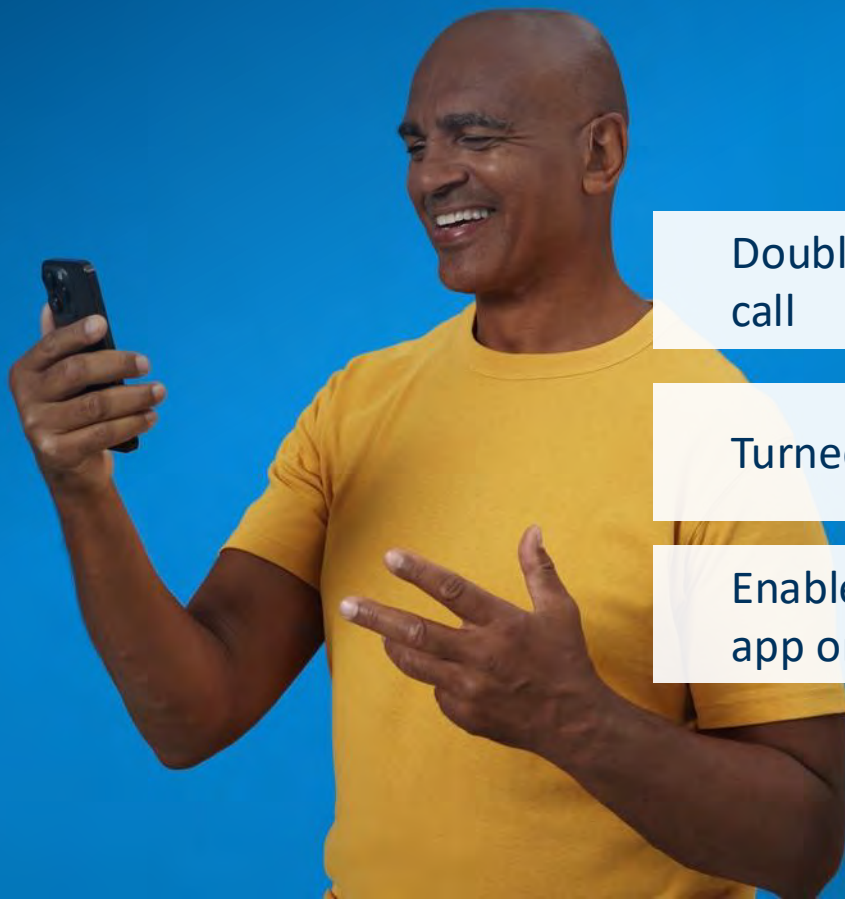
Philips Journal
notifications



Battery notifications
settings

Answer calls faster

Answer calls faster



Double-tap to answer or end a call

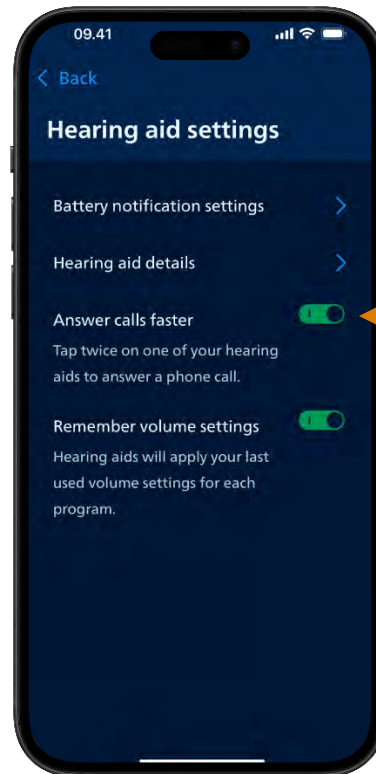
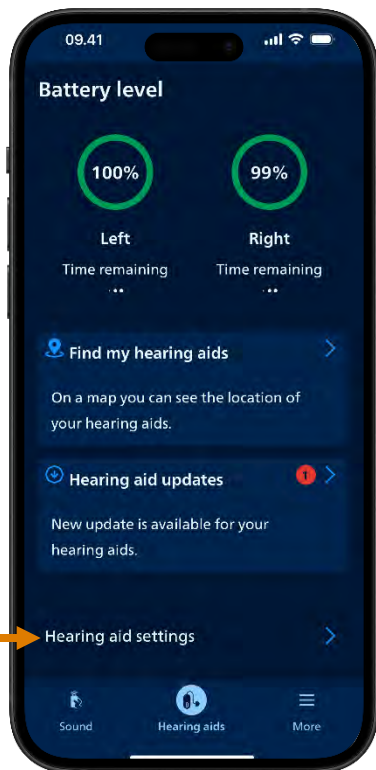
Turned ON by default

Enable or disable via HearLink 2 app or HearSuite

Answer calls faster

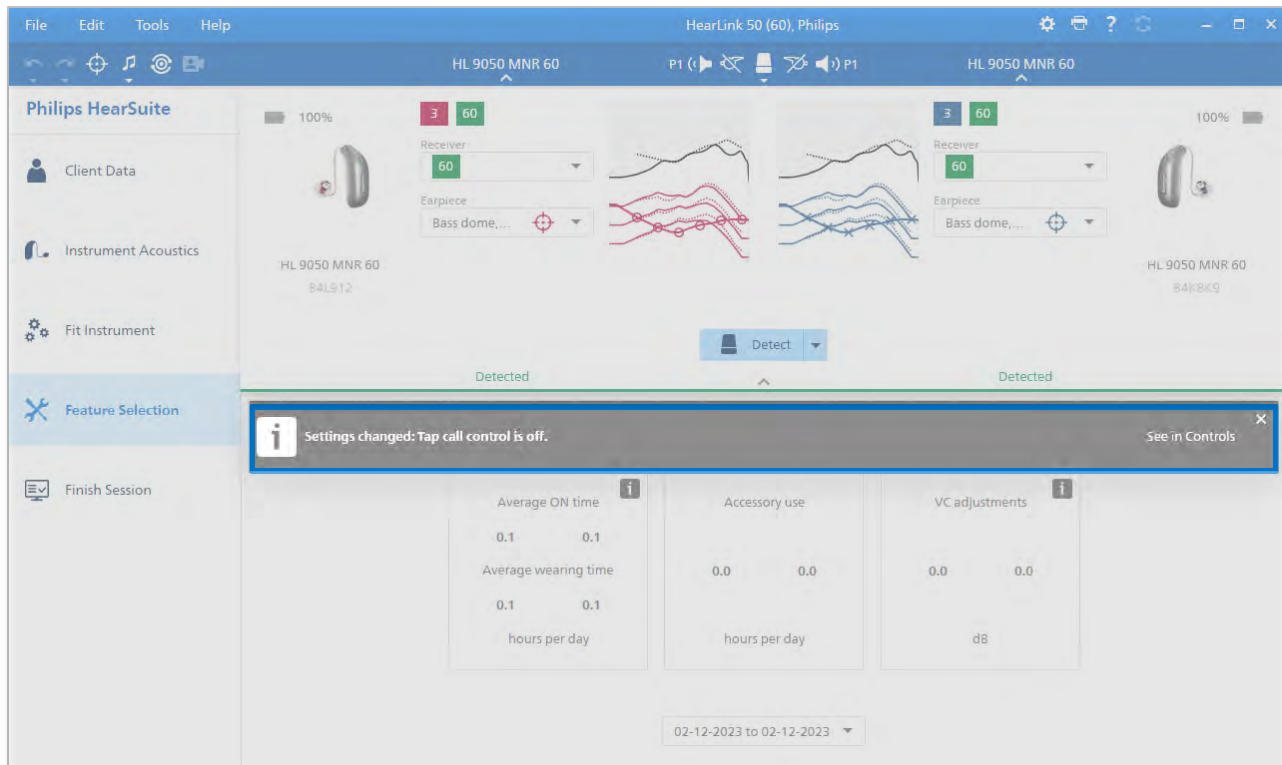
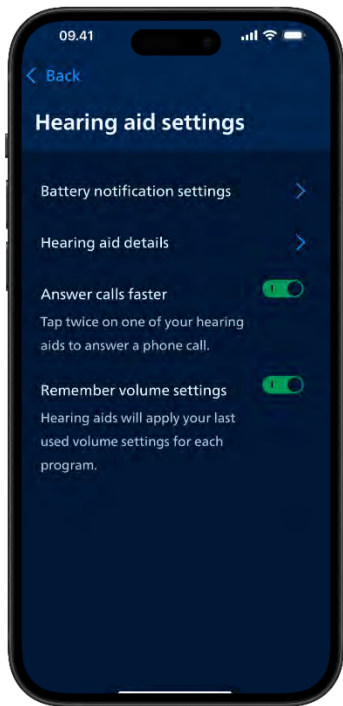


Hearing aid settings



Toggle button

HCP is notified about user changes



Highlights of Philips HearLink 2 app



Change program

Adjust volume

Remember volume settings

Sound equalizer

Streaming equalizer

Answer calls faster



Philips Journal

Apple Watch app

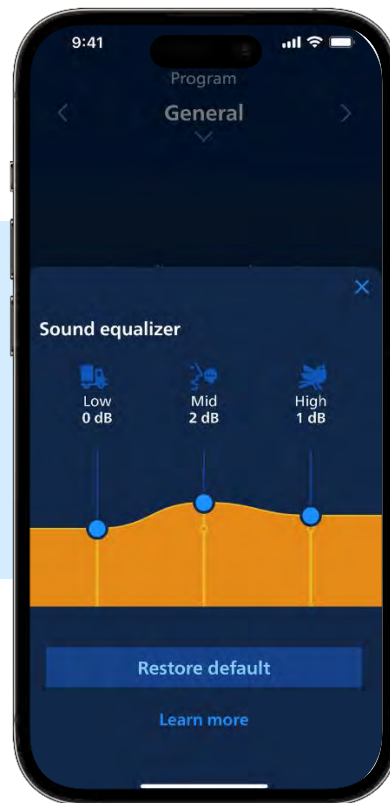
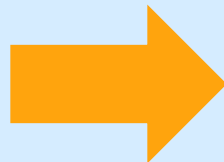
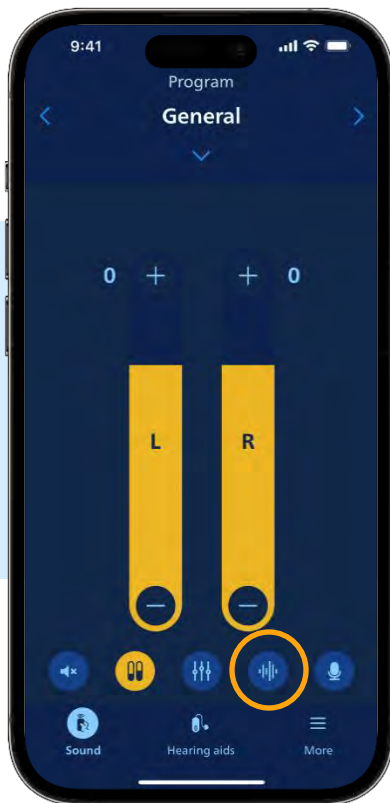
Battery level status

"Find my hearing aids"

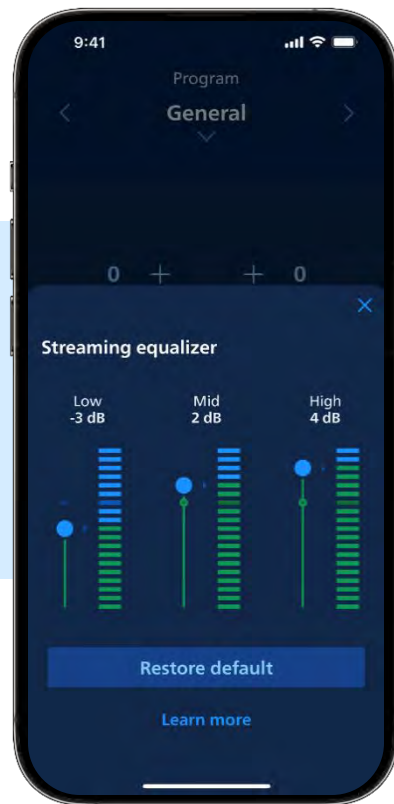
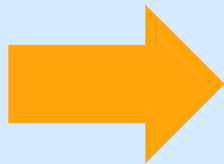
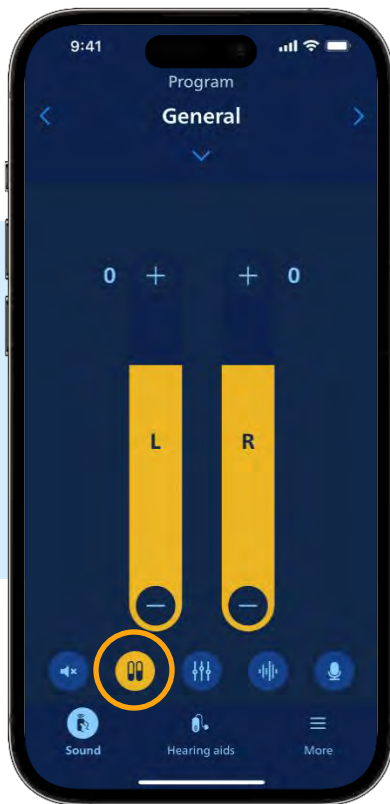
Remote Fitting

Troubleshooting...and more

Sound equalizer



Streaming equalizer



Summary - What is new?

Charging status

Notifications menu

Answer calls faster



Compatibility



QR compatibility code

[HearLink compatibility | Philips](#)



Compatible devices - iOS



- iPhone
 - HearLink 2 app: iOS 15 or later
 - Hands-free communication: iOS 15.2 or later
- Apple Watch
 - Watch OS 8
 - Series 4 or later
- Mac
 - MacOS 14 with M2 chip and select M1 chip devices



Compatible devices - Android



- HearLink 2 app
 - Android OS 8.0 or later
- Streaming with ASHA
 - Android OS 10.0 or later
- Streaming with Bluetooth LE Audio
 - Select devices
 - Android 14.0 or later



Windows 11 PCs



Supports streaming and video calls

PC must support Bluetooth LE Audio

Version 22H2 or newer

No native HA controls on PC



Summary



Connectivity

Wireless accessories

Hands-free communication

HearLink 2 app

Thank you!



SoundTie 3: Creating Connections that Matter

- Any questions?
 - 800.327.3394
 - learning@sbohearing.com
- Philips Costco portal
 - <https://uscostco.sbohearing.com>
 - Quick links can be accessed without a login



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