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- Click layout
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Signia Integrated Xperience: Continuing the Conversation

Government Service

November 2024 Contract Update

Lisa A. Perhacs, Au.D.

GS

Government
Services

Be
Brilliant™

audiologyonline



Signia Government Services: November 2024 Contract Update



audiologyonline

Webinar FAQs

- **How to earn CEUs:**
 - After the course, go to your Pending Courses on AudiologyOnline and pass the multiple-choice exam
 - Must have a paid membership to earn CEUs
- **For assistance or tech support:**
 - Call 800-753-2160
 - customerexperience@continued.com



Learner Outcomes

Upon completion of this course attendees will be able to:

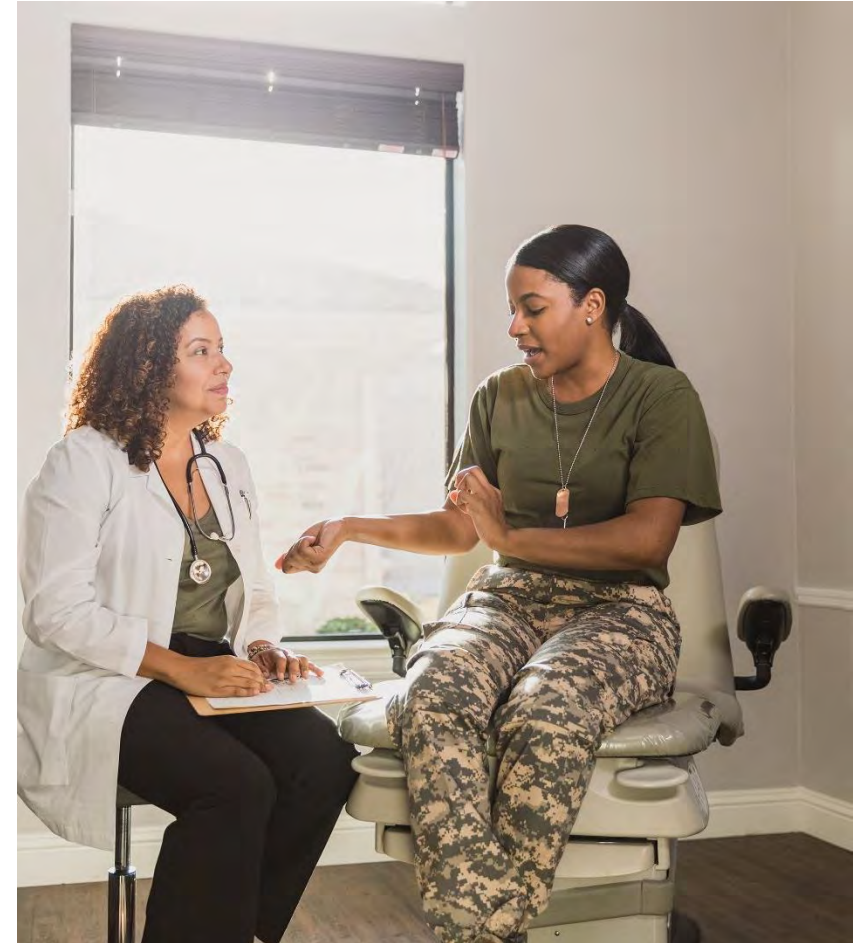
- 1) Discuss the research claims earned that support the Integrated Xperience platform.
- 2) Discuss the key benefits of split processing for wearers.
- 3) List all form factor offerings on the Government contract.



How do you decide what's best for your patient?

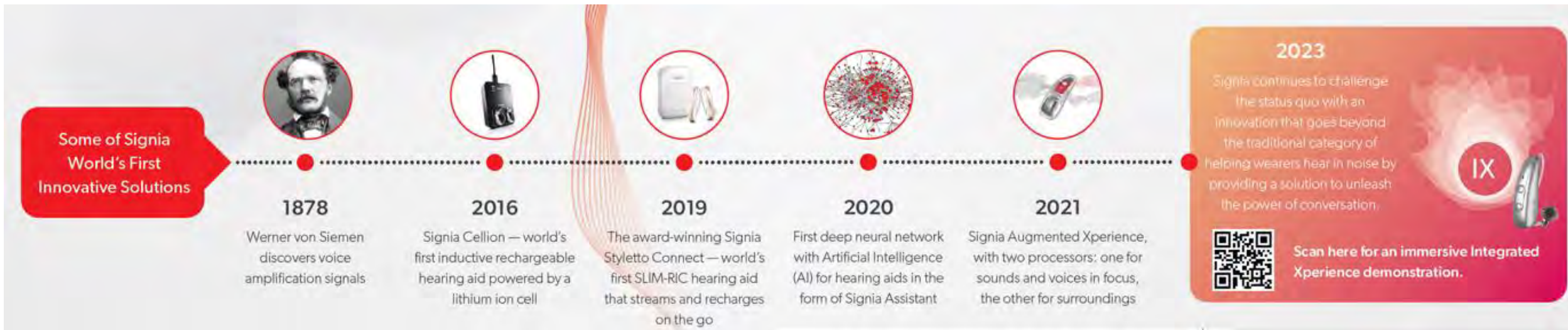
- What's important to them?
- What kind of processing technology would be best for them?
- What is their routine and lifestyle?
- Do they use a smartphone?
- Is ease of use critical?

How do you help them decide?





Signia's History of Innovation



140 years in the industry with many world's firsts

7 research hubs with over 1,100 employees

\$160 million annual investment in technology R&D

Pioneer of innovations across design, connectivity, and rechargeability

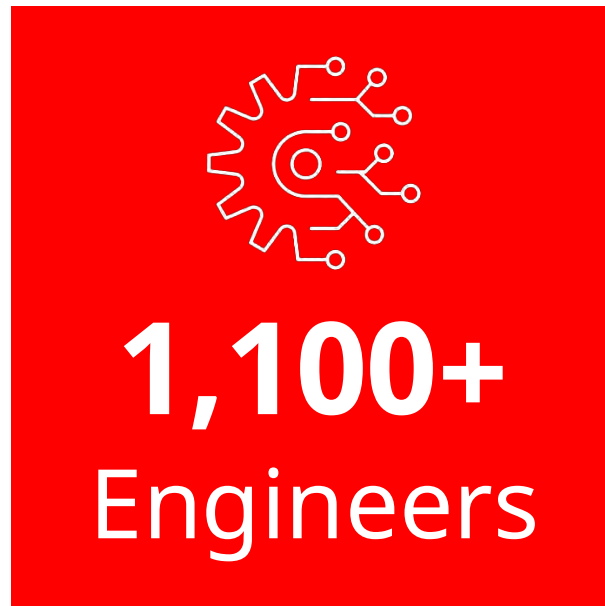
WS Audiology is the #1 patent applicant for conventional assistive hearing technology

25% of the hearing aids globally are powered by Signia technology

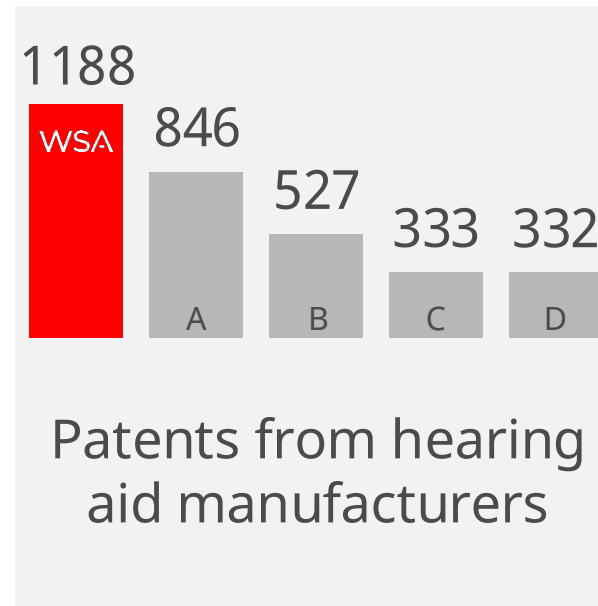


Research & Design and Innovation Overview

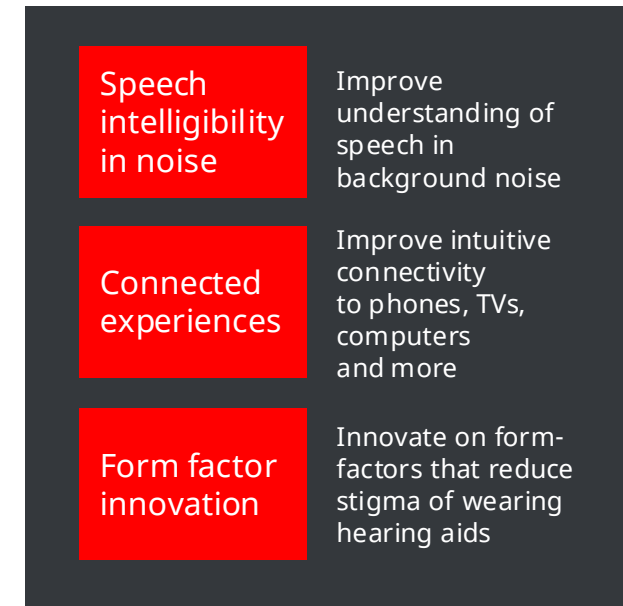
R&D Facts



Innovation in Numbers



Defined Innovation Fields





Signia is Winning
in Technology and
Service!



signia

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Signia 2024 Award Wins



Signia Integrated Xperience was a winner of the 2024 BIG Innovation Awards in the Healthcare Platform category. This award win speaks to the genuine innovation behind Signia Integrated Xperience, and its ability to make a significant impact on the quality of life for those in need of hearing health technology and support.



Signia Pure Charge&Go IX won Gold at the 2024 Digital Health Awards® in the Personal Digital Health Devices/ Wearables category because of its ability to help wearers listen and contribute effortlessly to the conversations around them.



Signia was named a Best of Innovation honoree in the 2024 CES Innovation Awards for the Signia Silk Charge&Go IX hearing aid, which provides unprecedented sound clarity and definition for wearers in noisy group conversations — even when the wearer or speakers are in motion.



Signia was a Globee® Awards winner in the Achievement in Customer Service Excellence category. The prestigious win reflects our team's ability to elevate the customer experience and drive success.



Signia won the BIG Excellence in Customer Service 2024 Award in the Transformation of the Year category. This award win is a testament to our amazing staff's commitment to service excellence!



Signia Styletto IX has been named a winner of the Future Innovation Awards in the Active Lifestyle category. This prestigious award win illustrates Signia's excellence and innovation in designing hearing aid form factors that empower users to lead vibrant, dynamic lives.



Service Excellence – Operations Improvements

Facts

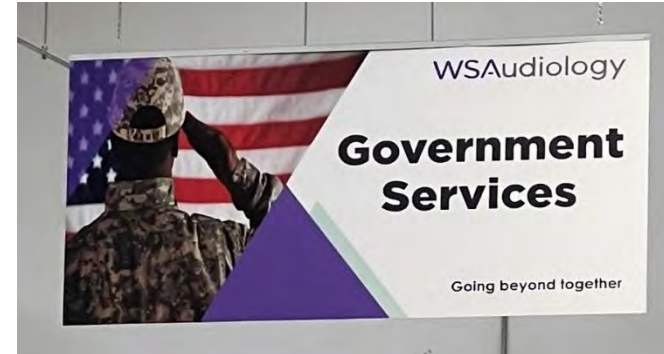
- **State-of-the-art** manufacturing & distribution center
- **Dedicated** Government Services Ops team
- **Fully automated** order flow from ROES in place
- **First Fits done** automatically via Signia “SmartFit”
- **Fit experts** reviewing all Custom ITE and Earmolds
- **New customer feedback loop** in place to continuously improve service and quality

>\$20m

invested in
new setup

>95%

of orders
shipped in 5 days



Your Signia Government Services Team

YOUR SIGNIA GOVERNMENT SERVICES TEAM

Phone: (800) 955-4327
 Fax: (732) 562-6653
 Consumer Hotline: (800) 350-6093
 Website: veterans.signiausa.com
 Hours of Support: 7am - 7 pm EST



CENTRAL (T66)



Diana Jarocki, Au.D.
 (636) 779-3326
diana.jarocki@signiausa.com



Shannon MacDonald, Au.D.
shannon.macdonald@signiausa.com

NORTHEAST (T60)



Kristen Lewis, M.S.
 (724) 799-9401
kristen.lewis@signiausa.com



Lauren Yanouzas, Au.D.
lauren.yanouzas@signiausa.com

WEST (T63)



Caitlin Turriff, Au.D.
 (206) 761-8081
caitlin.turriff@signiausa.com



Alaina Feliz, Au.D.
alaina.feliz@signiausa.com



MOUNTAIN (T65)



Suman Burua, Au.D.
 (385) 347-8469
suman.burua@signiausa.com



Shannon MacDonald, Au.D.
shannon.macdonald@signiausa.com

SOUTH (T62)



Janelle Scanlon, M.A.
 (913) 291-4570
janelle.scanlon@signiausa.com



Alaina Feliz, Au.D.
alaina.feliz@signiausa.com

MID ATLANTIC/PUERTO RICO (T67)



Lindsay Roberts, Au.D.
 (724) 812-8769
lindsay.roberts@signiausa.com



Lauren Yanouzas, Au.D.
lauren.yanouzas@signiausa.com

SOUTHEAST (T61)



Spencer Reeder, Au.D.
 (352) 449-9659
spencer.reeder@signiausa.com



Courtney Hill, Au.D.
courtney.hill@signiausa.com

GS MANAGEMENT TEAM



Chief Clinical Officer
 Sheena Oliver, Au.D.
Sheena.Oliver@wsa.com



Director of Sales
 Brian Fasler, Au.D.
brian.fasler@signiausa.com



GS Manager
 Kerin McDavitt
kerin.mcdavitt@signiausa.com



GS Lead Engineer
 Andrei Bucur
andrei.bucur@signiausa.com



Sr. Product Manager
 Erin Robison Au.D.
erin.robison@wsa.com

GS SUPPORT TEAM



Rajal Patel
rajal.patel@wsa.com



Rajesh Khatri
rajesh.khatri@signiausa.com



Daniela Valencia
daniela.valencia@signiausa.com



Signia's focused is on

Improving real-world conversation,
making it easier than ever to
contribute fully to the wonderful
moments in life



Providing unique wearer
benefits powered by multiple
integrated breakthrough
technologies

Designing innovative form
factors to make hearing aids
more accessible



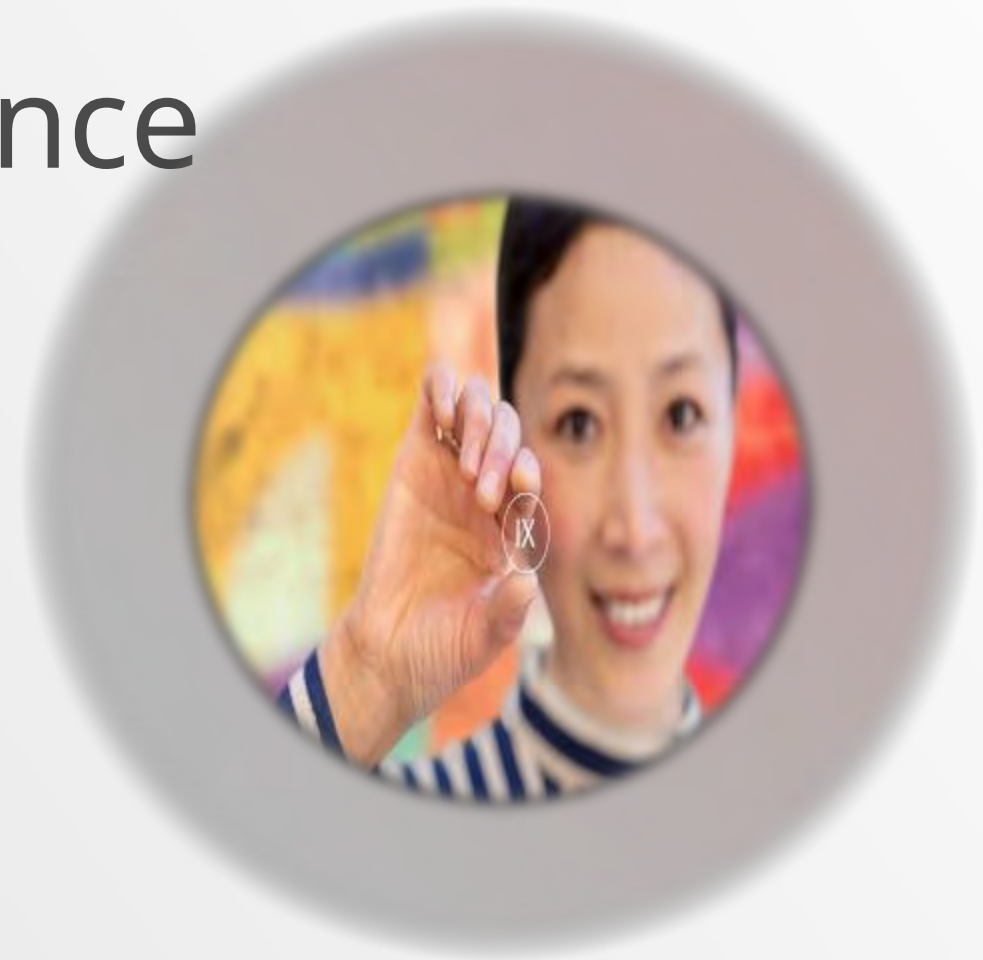
World's first and only split processing Built on Augmented Focus™



No compromise in how speech and ambient sound are processed



Integrated Xperience



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Brilliant™



Signia Integrated Xperience with RealTime Conversation Enhancement

A breakthrough approach to
address the long-standing
challenges faced by hearing
aid wearers



Group Conversation in Noise is Difficult...

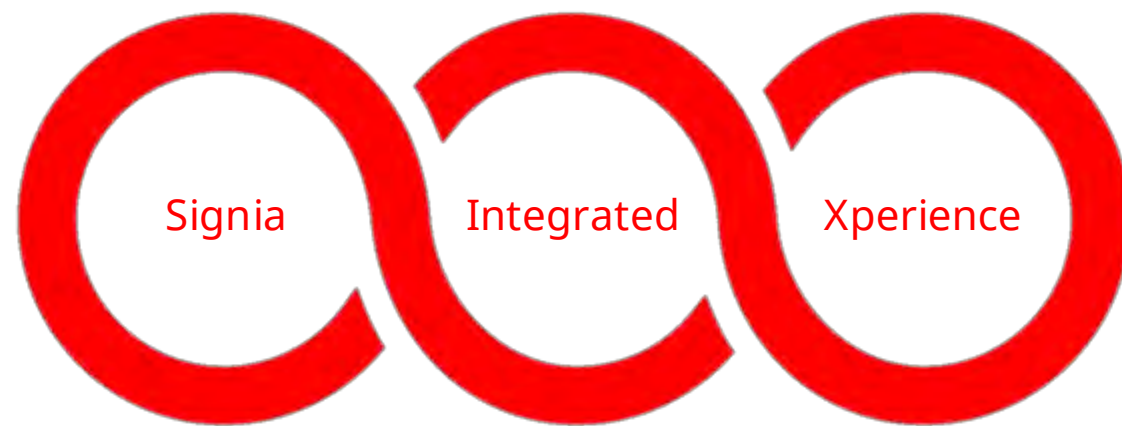


Group conversations in noise are the biggest unmet need for people with hearing loss

Can lead to frustration, isolation and ultimately withdrawal

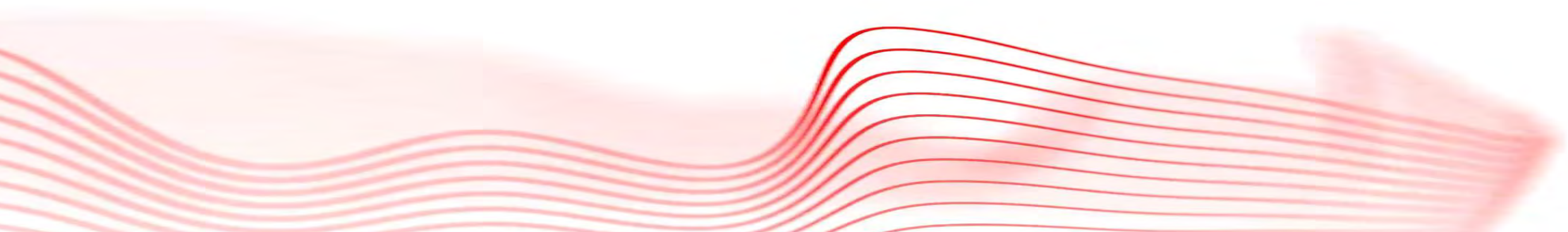
They miss out on the moment, we miss out on their contribution to the conversation



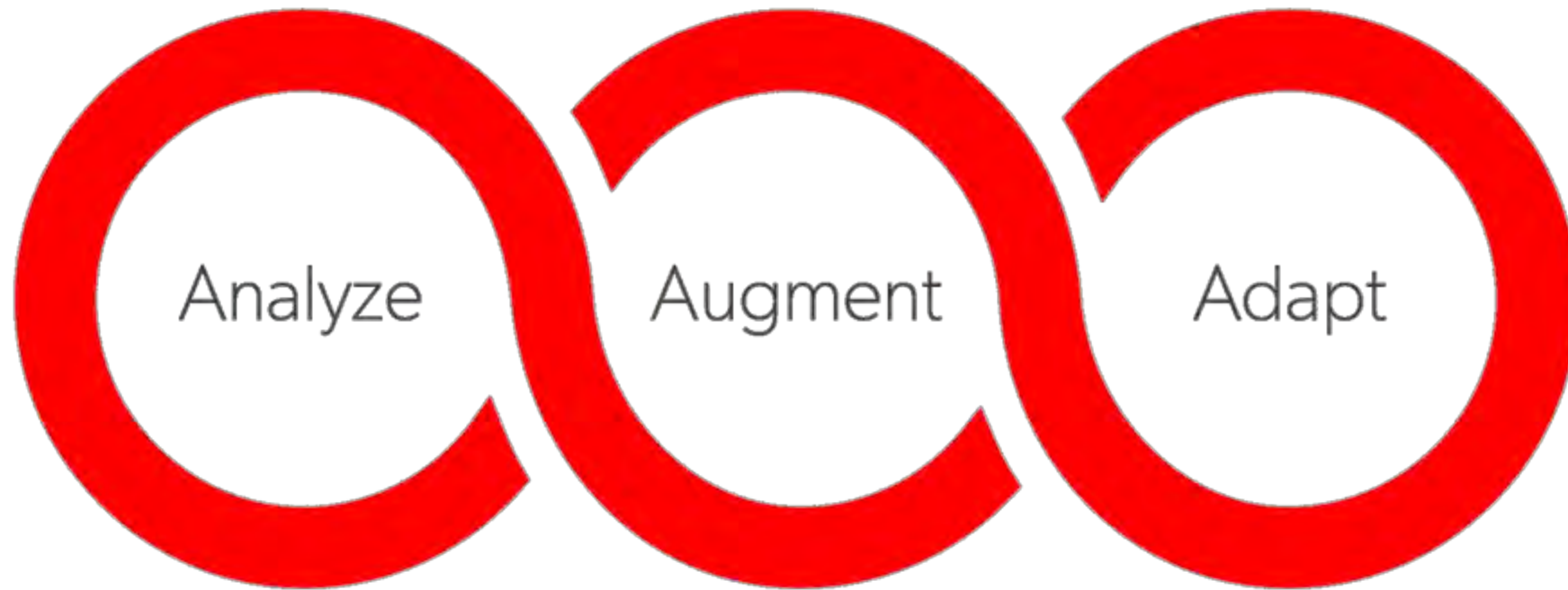


with RealTime Conversation Enhancement

The world's first hearing aid with a multi-stream architecture capable of accurately pinpointing multiple moving speakers in real-time conversation



A revolutionary three stage process that puts conversation first





Analyze

Individual
Speakers

Location/Proximity
Speech level

Conversation
Dynamics

Turn taking
Timing

Surrounding
Sound

Noise Level
Location

An incredible 192,000 datapoints every second







Built on Augmented Focus™ split processing



No compromise in how speech and ambient sound are processed



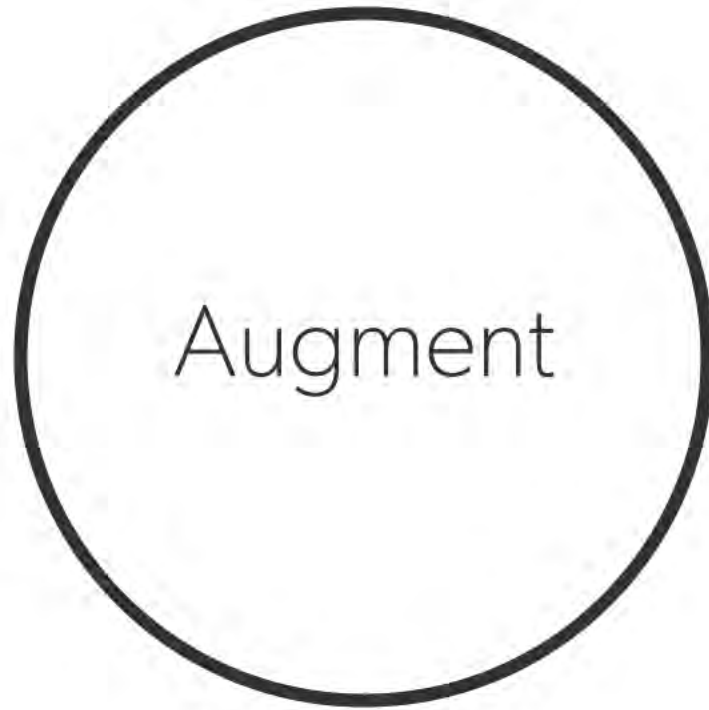
Augment

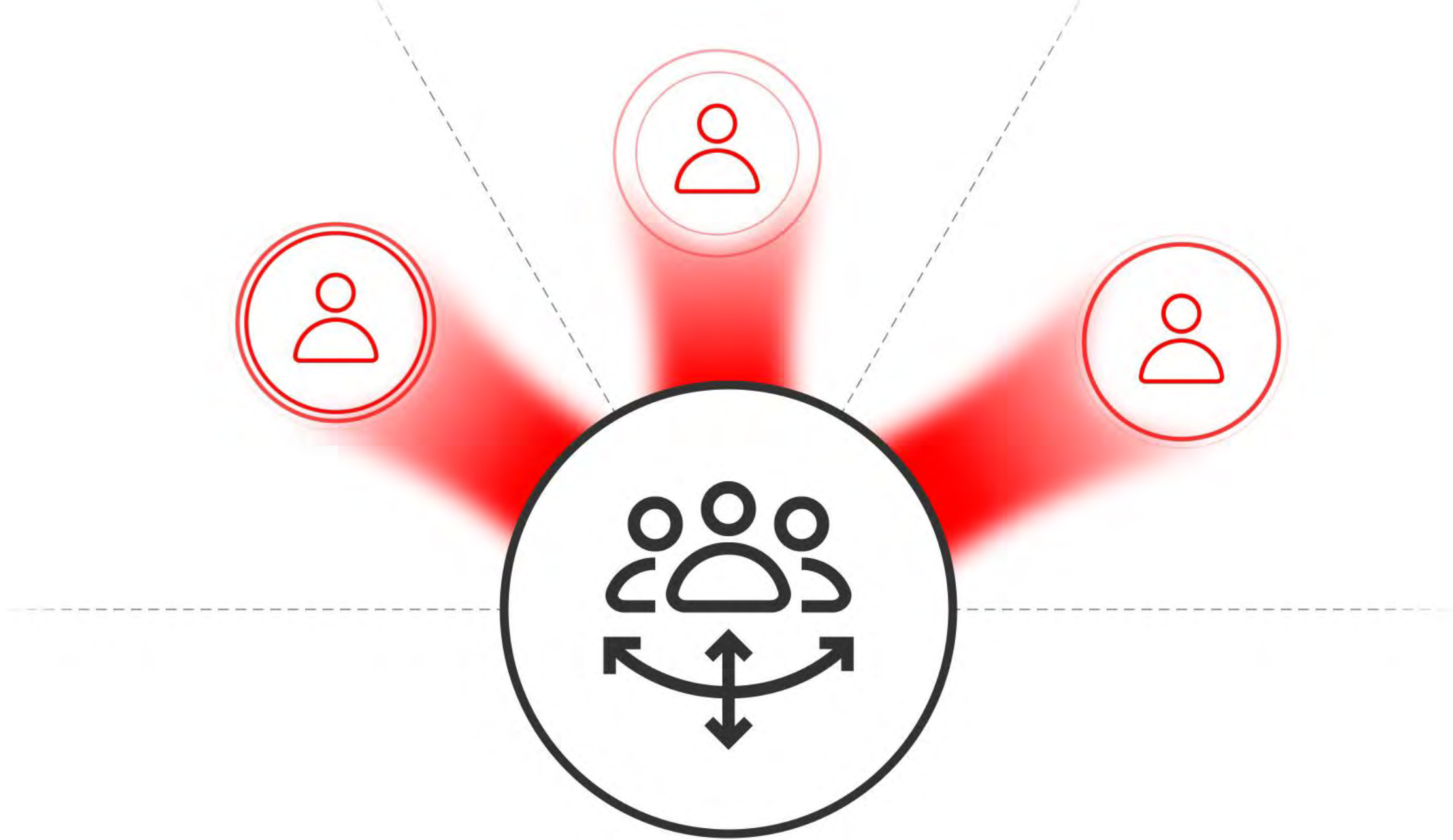
Focus Stream

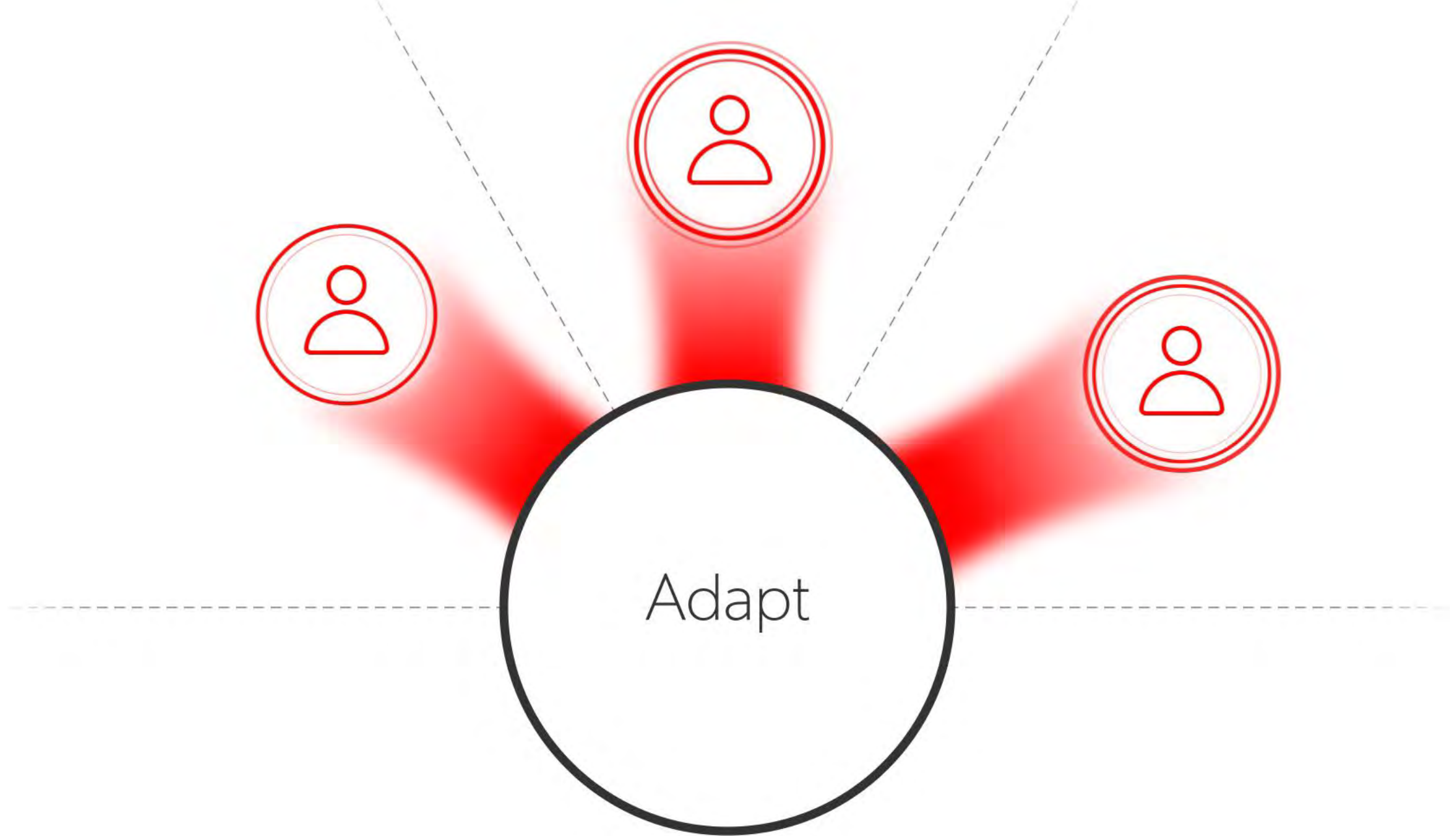


Surrounding Stream

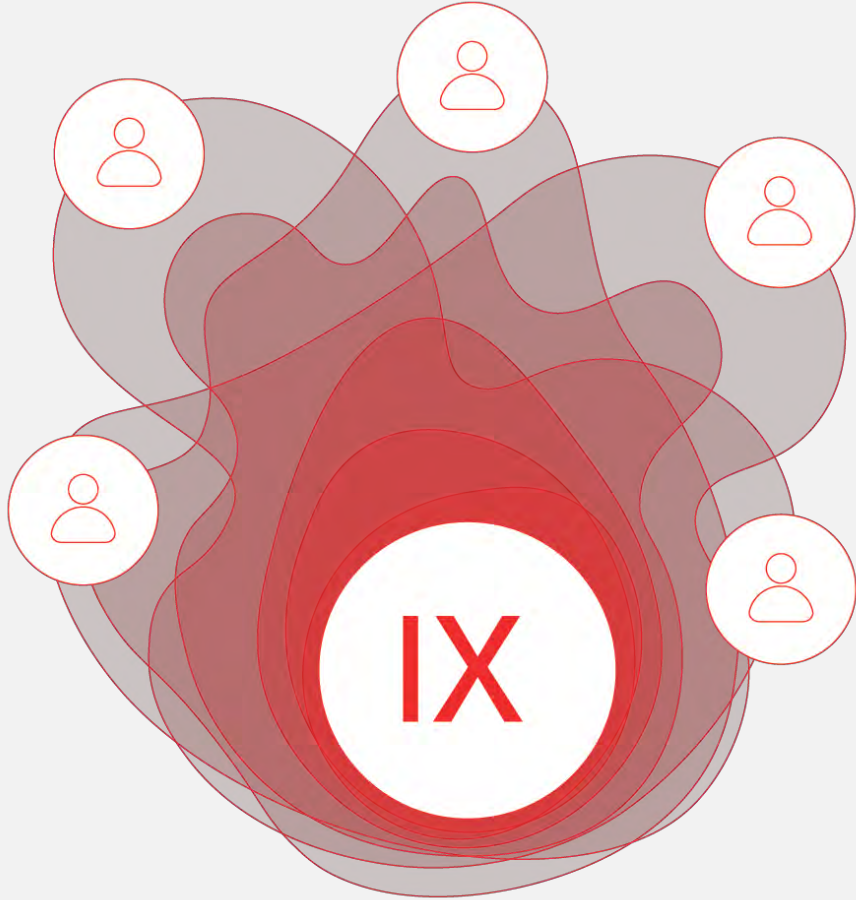






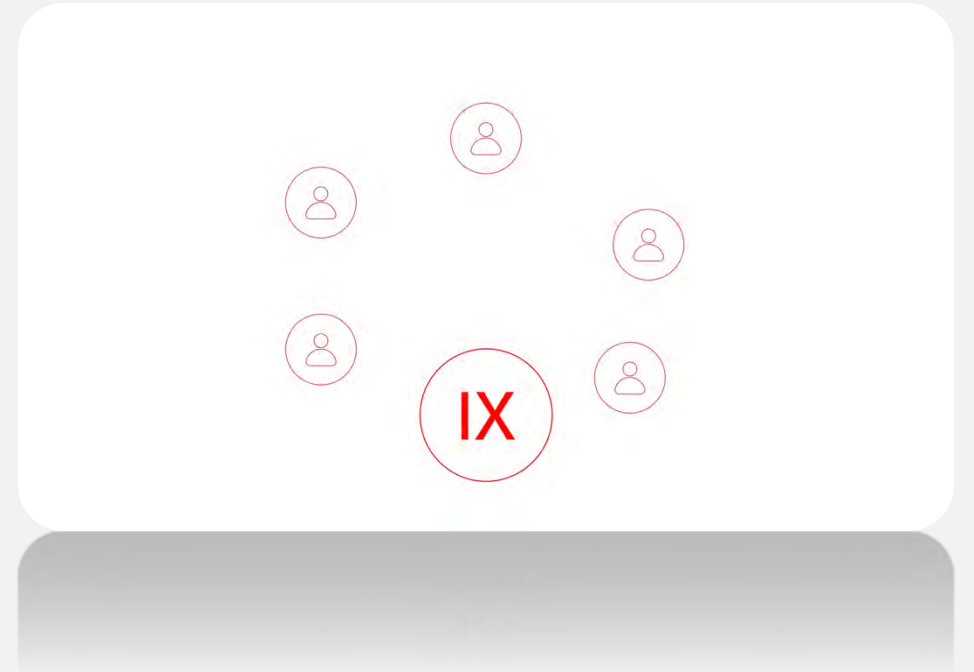


Adapt



Signia IX with RealTime Conversation Enhancement

Revolutionary three stage process



A live auditory space

Immersed in surrounding sound

Smoothly enhancing multiple speakers



Signia Integrated Xperience (IX) with RealTime Conversation Enhancement

Allows the wearer to converse with all conversation partners, by creating a live, dynamic auditory space so the wearer can feel confident and participate wherever they go



A Foundation of Multi-Modal Research

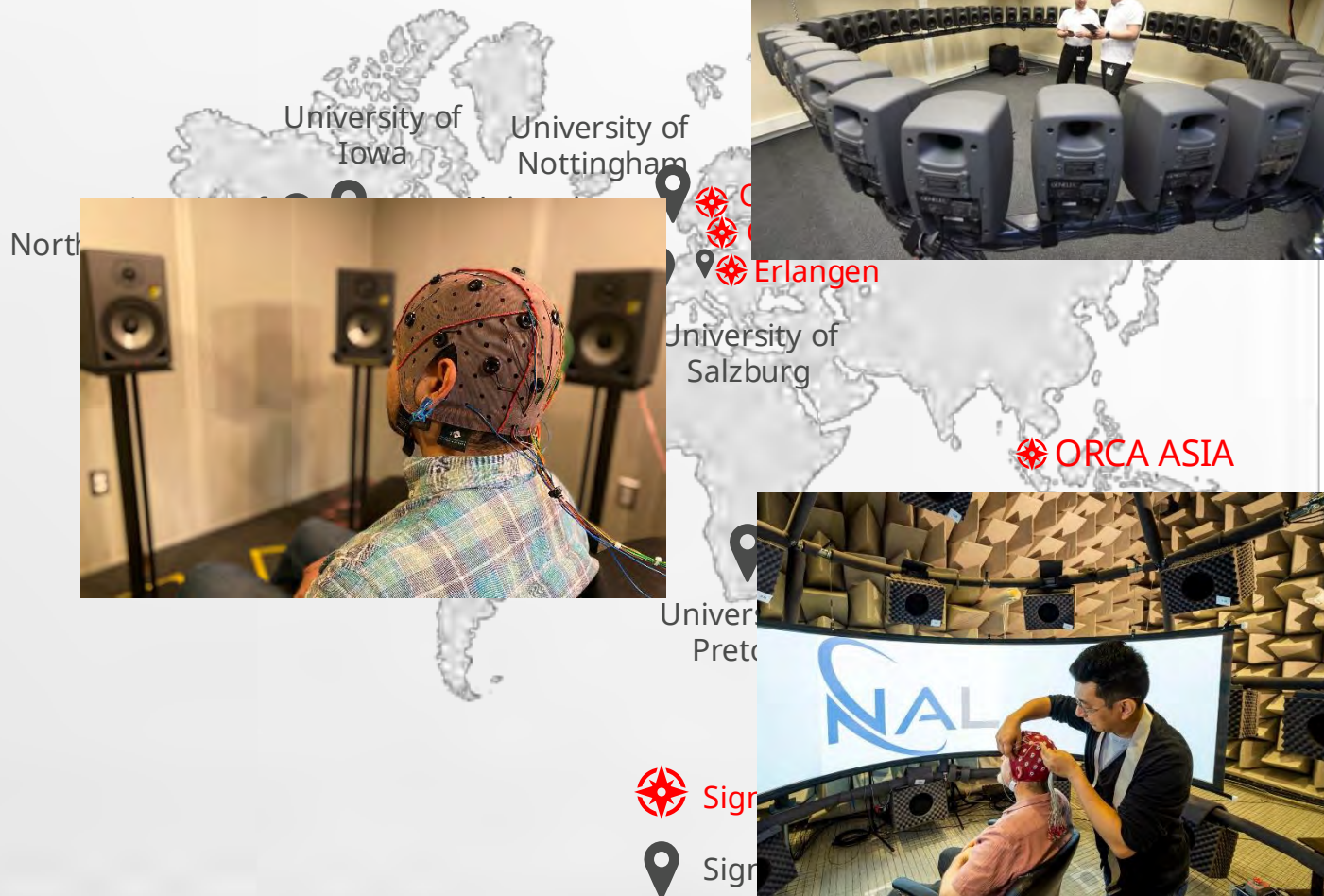


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The Signia research network

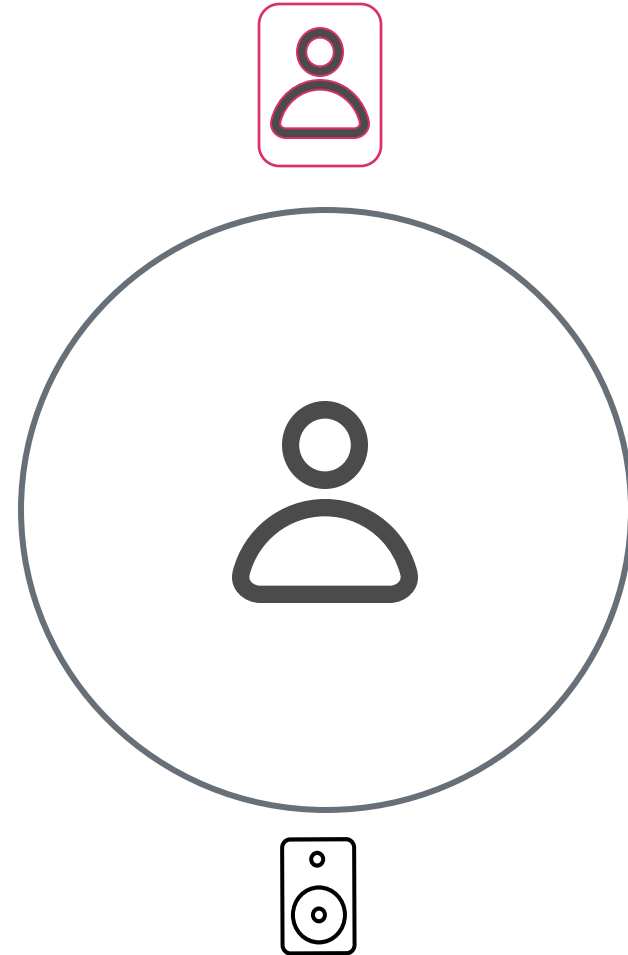
Working to improve conversation is at the core of what we do:

- Multi-modal objective and subjective data with a holistic focus:
 - Physiological
 - Neural
 - Behavioral
- Hundreds of publications across multiple centers involving 1000's of participants



95% of Wearers Had Improved Performance in a Group Conversation Scenario*

Group conversation
scenario...not your typical
lab setup



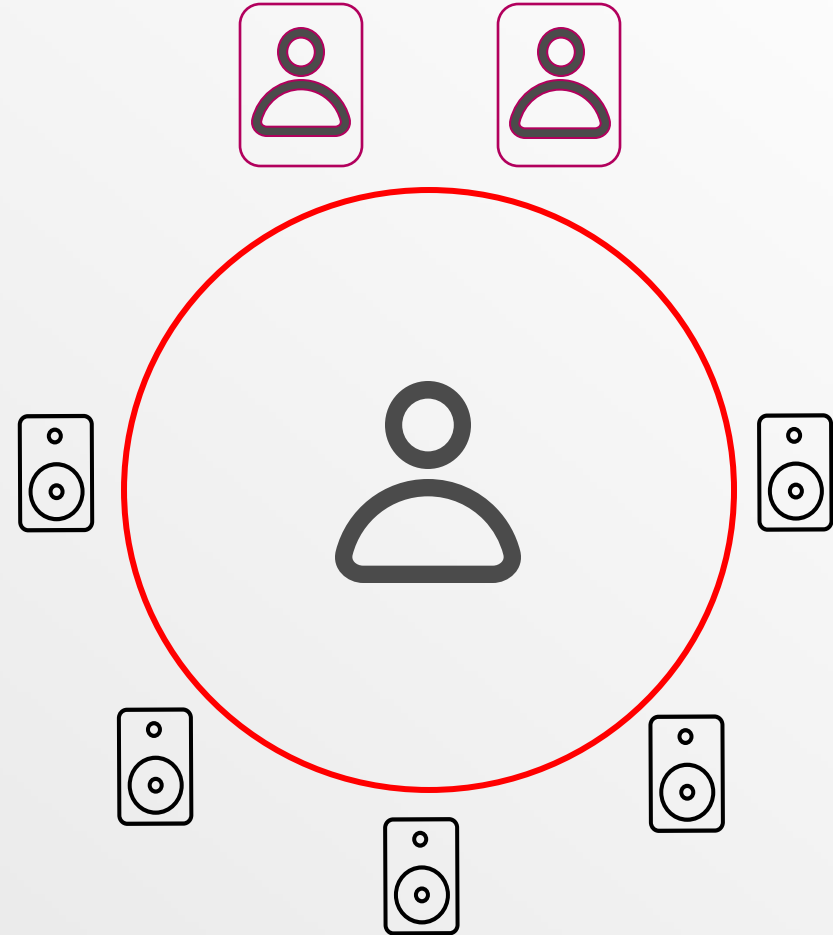
*Compared to RealTime Conversation Enhancement off
Visit for more details: <https://www.signia-pro.com/en-us/local/en-us/claims-data/>



95% of wearers had improved performance in a group conversation scenario^{*}

1

**Group conversation
scenario...not your typical lab
setup**



*Compared to RealTime Conversation Enhancement off

¹ Jensen NS, Wilson C, Kamkar Parsi H & Taylor B. 2023. Improving the signal-to-noise ratio in group conversations with Signia Integrated Xperience and RealTime Conversation Enhancement. Signia White Paper.

Visit for more details: <https://www.signia-pro.com/en-us/local/en-us/claims-data/>

The research question

Do participants prefer RealTime Conversation Enhancement
in a real-world noisy group conversation scenario?



Assessing Signia IX in the Real-World

1



- University of Western Ontario, Canada
- Principal investigator: Dr. Susan Scollie



- N = 20 experienced hearing aid wearers
- Bilateral symmetrical sensorineural hearing loss
- 11 female, 9 male
- Mean age 73.6 years (range: 61-84 years)



- Signia Pure C&G 7IX, M-receiver and power domes
- IX First Fit, REM verification vs. NAL-NL2
- One program with RTCE activated (RTCE ON)
- One program with RTCE deactivated (RTCE OFF)
- All other features activated, incl. Augmented Focus



- Paper published at the American Journal of Audiology July 2024

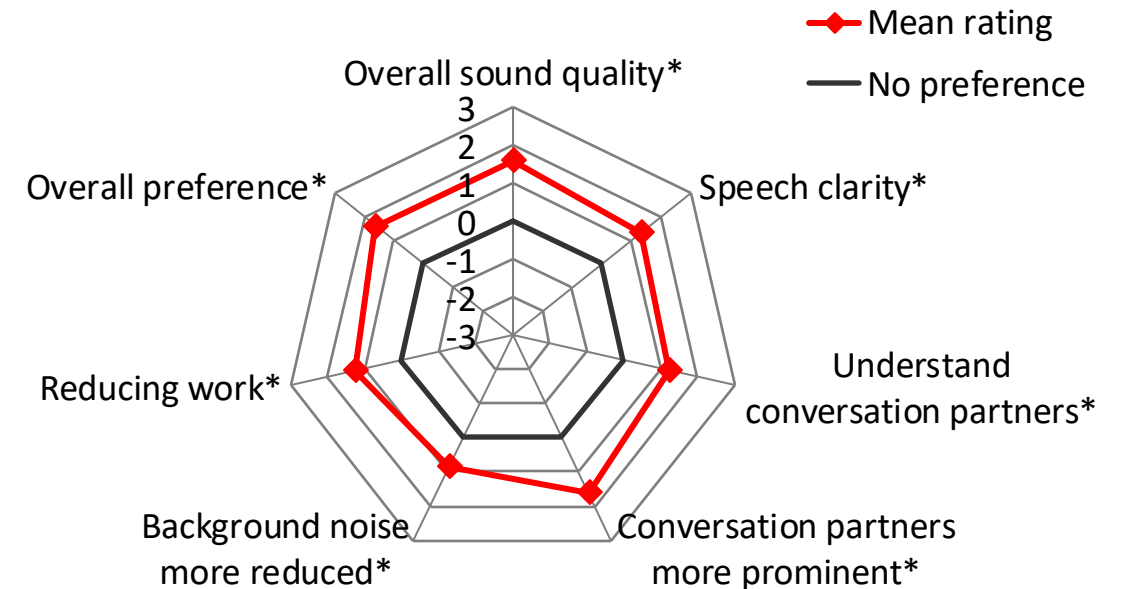


¹ Folkeard, Scollie, et al. (American Journal of Audiology, July 2024).



Results – Average preference ratings of all participants

- RealTime Conversation Enhancement was preferred on all investigated aspects of the group conversation experience
- 80% of participants had an overall preference for RealTime Conversation Enhancement
- Results strongly indicate speech is prominent and the sound quality is high and immersive



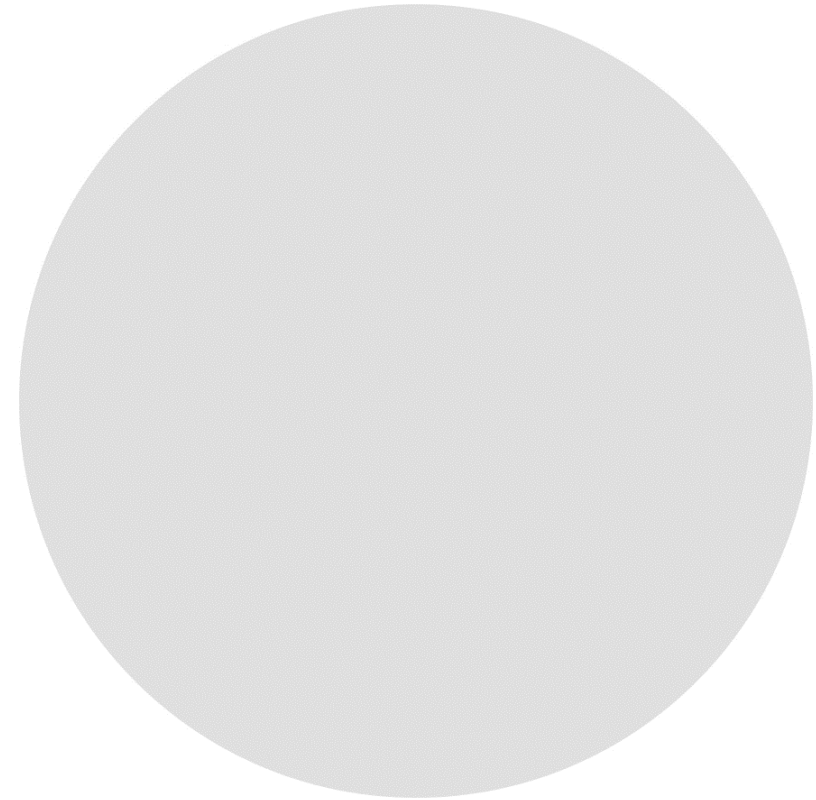
Strongly prefer RTCE OFF	Prefer RTCE OFF	Slightly prefer RTCE OFF	No preference	Slightly prefer RTCE ON	Prefer RTCE ON	Strongly prefer RTCE ON
(-3)	(-2)	(-1)	(0)	(1)	(2)	(3)

*Statistically significant effect



Integrated Xperience is an Industry Breakthrough*

- Test conditions applicable to the real world
- Objective technical measurement recording the output of the hearing aids in a KEMAR manikin



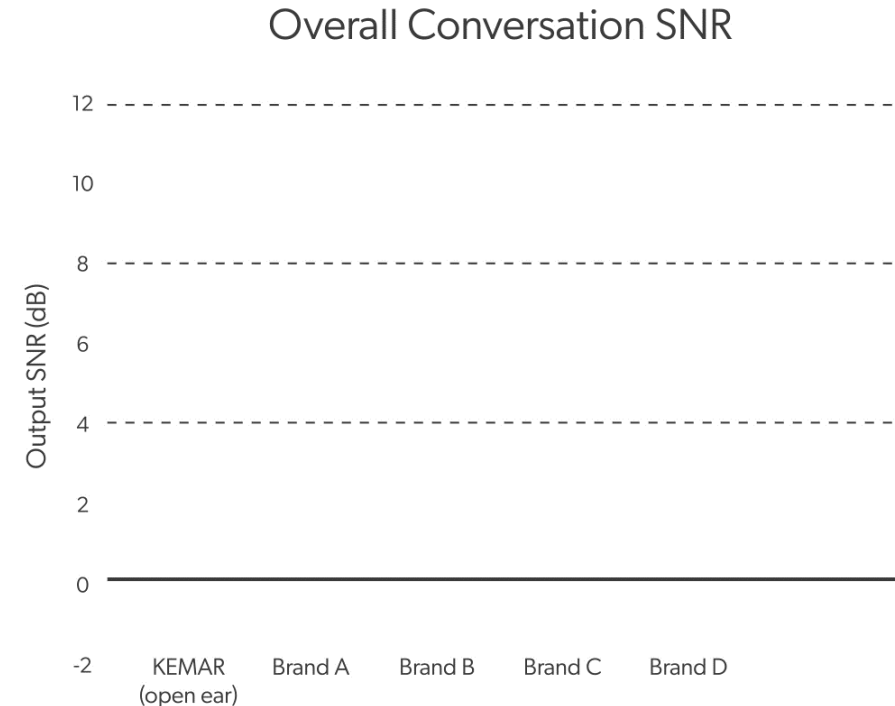
*Visit for more details: <https://www.signia-pro.com/en-us/local/en-us/claims-data/>



Integrated Xperience is an industry breakthrough

1

- Test conditions applicable to the real world
- Objective technical measurement recording the output of the hearing aids in a Kemar manikin
- Shows a remarkable **4.1 dB SNR** improvement compared to the absolute best the competition had to offer

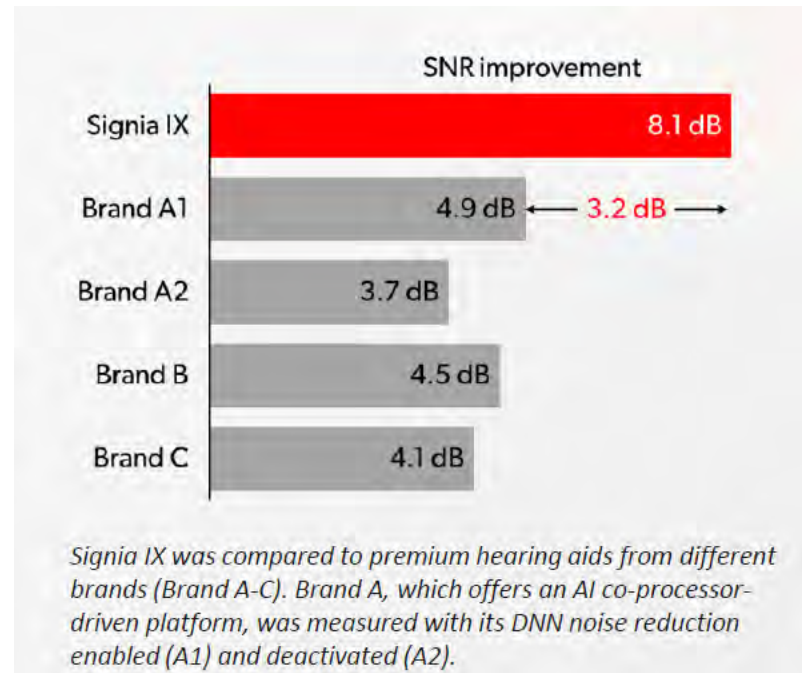


¹ Jensen et al. (2023). Power the conversation with Signia Integrated Xperience and RealTime Conversation Enhancement. Visit for more details: <https://www.signia-pro.com/en-us/local/en-us/claims-data/>



This just in! Twice the speech enhancement benefit than the closest competitor

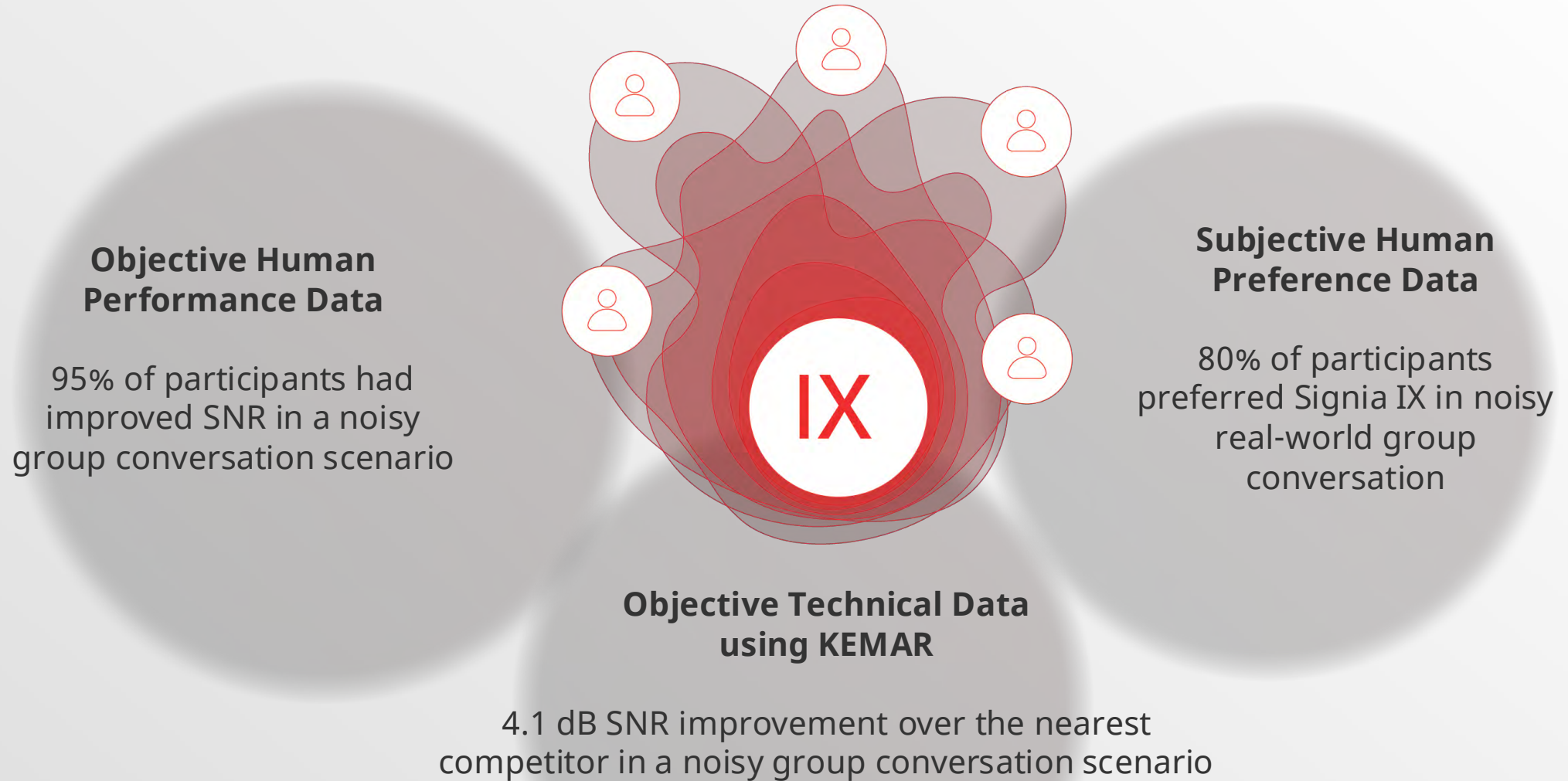
Signia Integrated Xperience (IX) delivers more than twice the speech enhancement benefit in a noisy group conversation than the closest competitors, including AI co-processor-driven platforms, with a remarkable 3.2 dB SNR improvement over the closest competitor*



* Jensen NS, Wilson C, Kamkar Parsi H, Samra B, Hain J, Best S & Taylor B. 2024. Signia IX delivers more than twice the speech enhancement benefit in a noisy group conversation than the closest competitors. Signia White Paper.



Signia IX Research summary



Study replicated in 2024 - Signia IX delivers an additional 3.2dB SNR, which is more than twice the speech enhancement benefit in a noisy group conversation than the competition's newest platform

Signia Product Portfolio

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One complete portfolio serving a world of needs

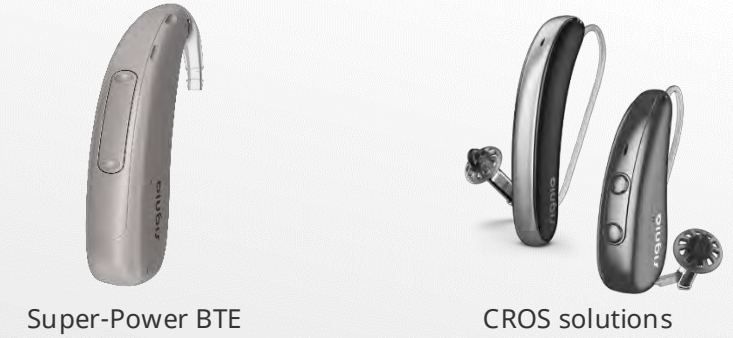
Classic Form Factors



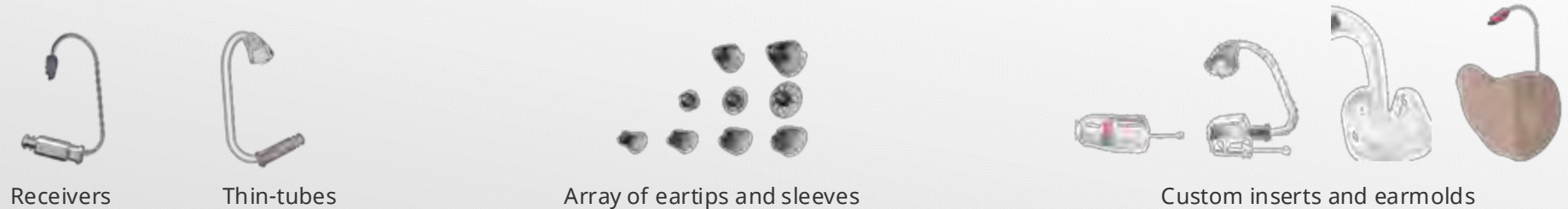
Accessible Design



Specialist Solutions



A Range of Earmolds, Tips and Sleeves



Comprehensive selection of charging solutions



Pure Charge&Go IX



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Advanced Hearing Technology & Thoughtful Design

Pure Charge&Go T IX



Up to 39 hrs runtime
34 hrs w/ 5 hrs of streaming



Up to 6 hrs of additional runtime with
a 30-minute fast charge



Hydrophobic & oleophobic protection



Patented anti-capillary design



IP 68 rating



- I – 6: dust tight, no ingress of dust after 2h
- P – 8: still functional after immersion in 1 meter of water for 1h

Colors

Pure Charge&Go T IX



Same 10 color choices as AX

Receiver Strengths*

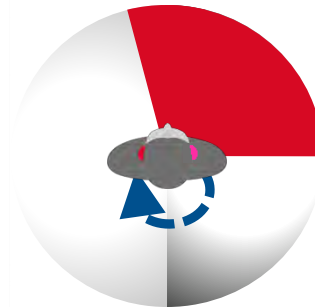
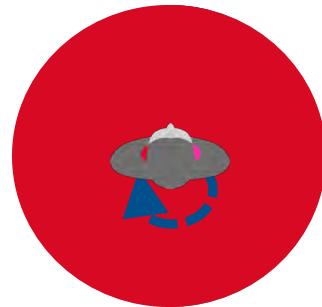
S-Receiver	M-Receiver	P-Receiver	HP-Receiver
46 dB / 110 dB SPL	60 dB / 119 dB SPL	65 dB / 122 dB SPL	75 dB / 131 dB SPL

*Compatible with EarWear 3.0

CROS Pure Charge&Go IX

CROS battery runtime

- Up to 29 hours
- Compatible with all performance levels 7/5/3/2/1
- Directional pattern skewed toward the unaidable ear for improved speech understanding in noise



Charger Options in ROES at Time of Order



Portable Charger



Dry&Clean Charger



Standard Charger

Clinic Multi Charger

NEW!



Pure Charge&Go T IX Accessories

StreamLine™ TV

Direct high-quality streaming of TV sound.
Perfect and clear TV signal directly into the hearing aids.



StreamLine™ Mic

Stream audio from any Bluetooth device
Remote mic

miniPocket™

Discrete convenient remote control.



Pure Charge&Go T IX Connectivity



Styletto IX

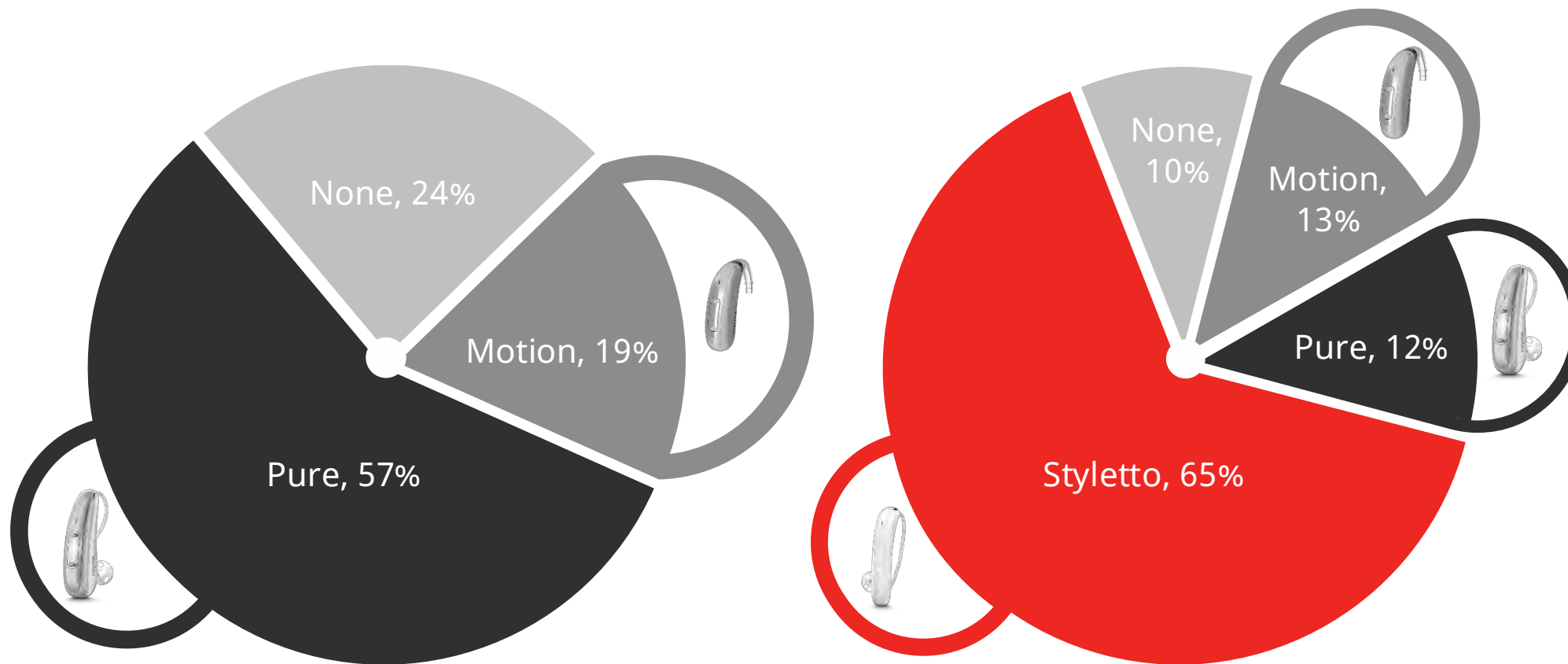
A Conversation Starter



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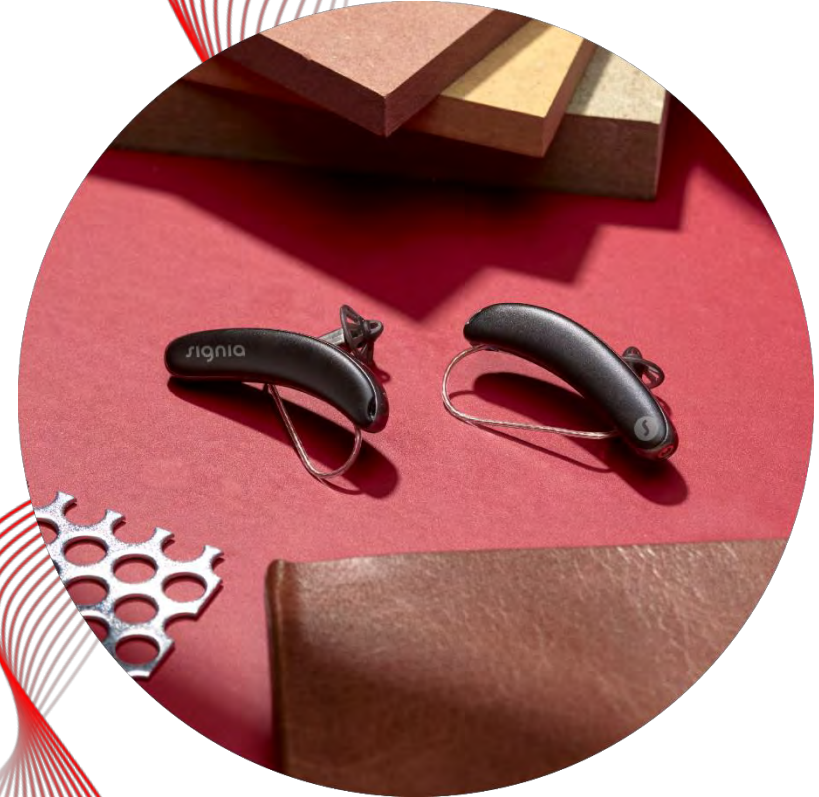
9 Out Of 10 Consumers Indicated They Would Select a Hearing Aid When Styletto was Included in the Portfolio*



* Styletto Connect: Exceptional Hearing Technology Meets Modern Design 2018-08-27
Christina Hakvoort, MBA & Pamela Burton, Au.D.

Styletto IX - A Conversation Starter

- Many older adults still have very little awareness of modern hearing aids
- Start the conversation with Styletto IX and redefine what a hearing aid can be
- Styletto IX and its modern, super-slim and sleek design can open the door to the unique benefits of Signia IX



Styletto IX – Ensuring Best Performance



IP 68 rating

Can be immersed in under 1m of water for 60-min
No dust ingress after 2 h in a dust chamber



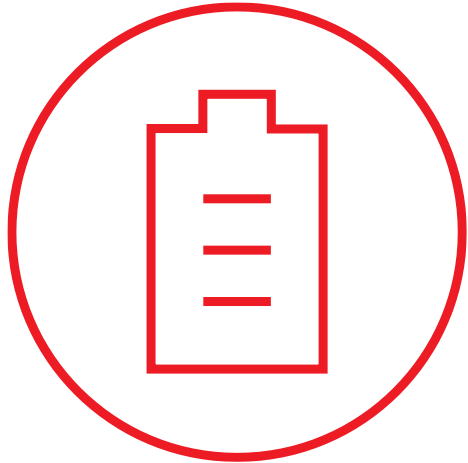
Hydrophobic & Oleophobic coating

Water and oil protection



Patented anti-capillary design

Styletto IX Ready for a Full Day



20 hours of runtime

17 hours of battery runtime, including 5 hours of streaming

Get up to an additional 5 hours of runtime with a 30-minute fast charge



*These values are the minimal guaranteed runtime of a fresh cell 20% capacity degradation expected after 2 years



Styletto IX – Acoustical Performance With EarWear 3.0



miniReceiver 3.0:

Lengths: 0,1,2,3

Power: S, M, P

Eartips 3.0:

Open: All sizes (XS, S)

Tulip: All sizes (M,L)

Round: All sizes (S,M,L)

Sleeves 3.0:

Vented: XS, S, M

Closed: XS, S, M

Custom earmolds 3.0

Compatible: Yes



Open EarTips 3.0



Round One EarTips 3.0



Tulip EarTips 3.0



Sleeves 3.0

Styletto IX Color Portfolio



Styletto IX Color Portfolio



Desert Camo/Black



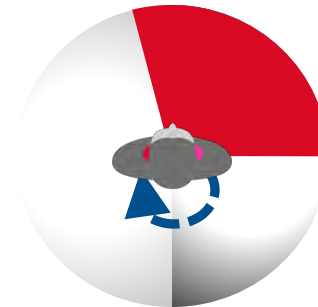
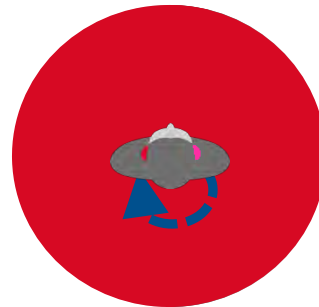
Forest Camo/Black

Exclusive Offerings for Government Services

CROS Styletto IX

CROS battery runtime

- Up to 23 hours +
- Compatible with all performance levels 7/5/3/2/1
- Directional pattern skewed toward the unaidable ear for improved speech understanding in noise



Multiple Charger Options in ROES at Time of Order



Styletto IX Charger

- Integrated power bank holds five additional charges
- LEDs to indicate charging status of hearing aids and of charger
- Can be charged wirelessly (Qi) or via USB-C cable



Styletto IX Dry&Clean Charger

- Same product for Styletto IX and Styletto AX
- Charges, cleans and dries the hearing aids to ensure peak performance
- UV cleaning cycle takes 15 minutes
- LEDs indicate status



Styletto IX Accessories

StreamLine™ TV

Direct high-quality streaming of TV sound.
Perfect and clear TV signal directly into the hearing aids.



StreamLine™ Mic

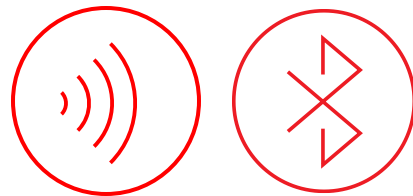
Stream audio from any Bluetooth device
Remote mic

miniPocket™

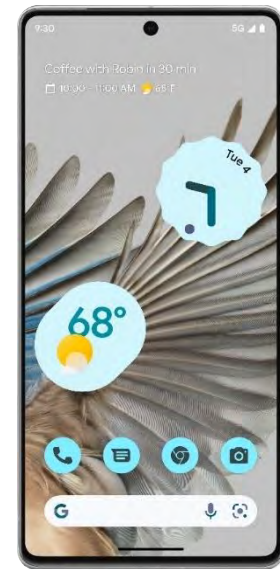
Discrete convenient remote control.



Styletto IX - Seamless Connectivity



LE Audio Ready*



*Future firmware update required



2 Styles of Full-featured RICs

Pure Charge&Go IX



- Full IX platform
- On-board Rocker control
- Extended battery life
- T-coil
- Portable rechargeability

Styletto IX



- Full IX platform
- Super-Slim
- All-day battery
- Innovative design
- Portable rechargeability

Insio Charge&Go AX



Signia Delivers Reliability and Rechargeability

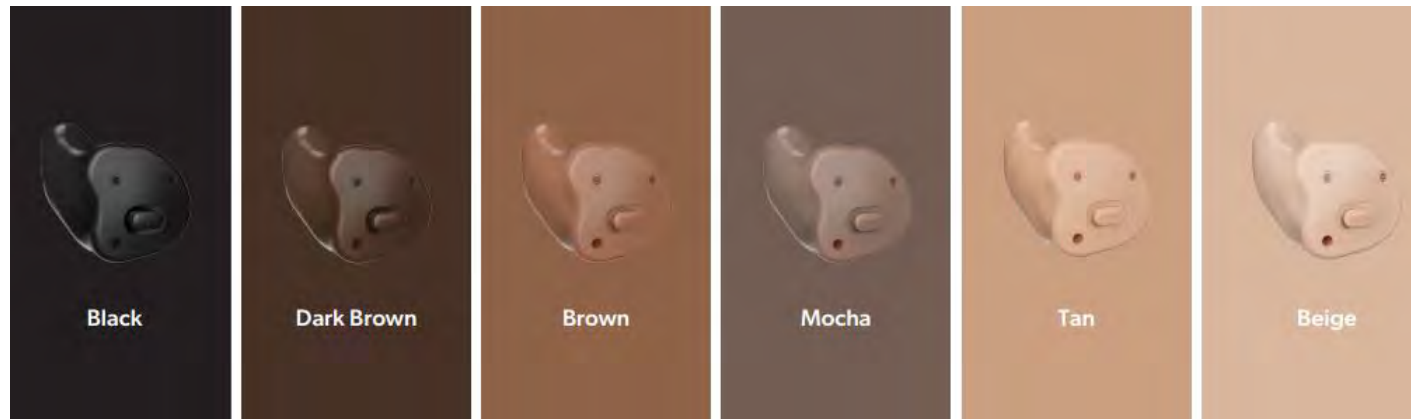
Insio Charge&Go AX is the
first rechargeable IP68
custom hearing aid solution



Insio Charge&Go AX



- Sleek design
- No charging contacts
- Bluetooth® connectivity
- Direct streaming from Apple® & Android™ devices with the ASHA protocol
- Available in ITC/HS and ITE



Insio Charge&Go AX



Standard

- Customizable push button



Optional

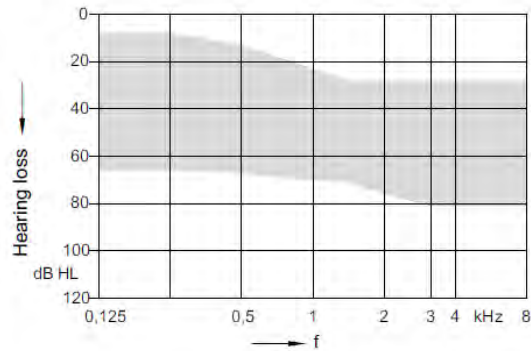
- Removal Options
 - Removal string
 - Filament loop
 - Retrieval Post
 - Oto Ring
- Indicator Options
 - Red/Blue/White dot color indicators
 - Side indication with large color-coded R/L
 - Patient name printed on the shell
- Canal Grip

Insio Charge&Go AX

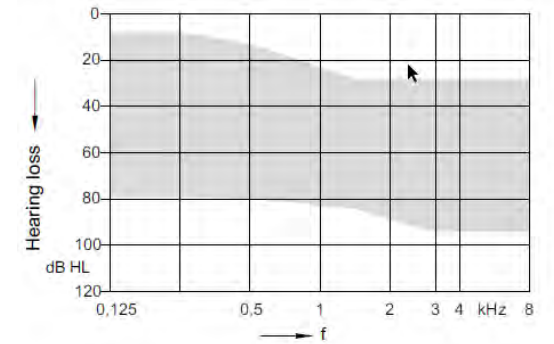
124/65 dB SPL, 118/55 dB SPL, 113/50 dB SPL



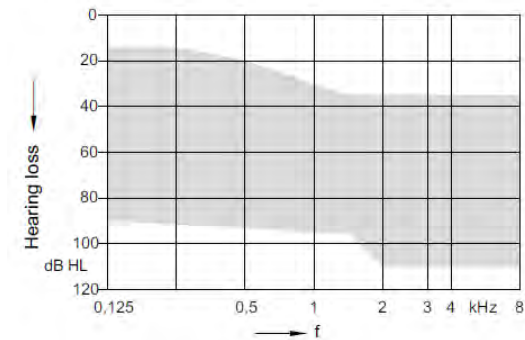
113/50



118/55



124/65



Insio Charge&Go AX



24h run time



20h incl. 5h streaming

Insio Charge&Go AX - Charger



Stationary charging via USB-C

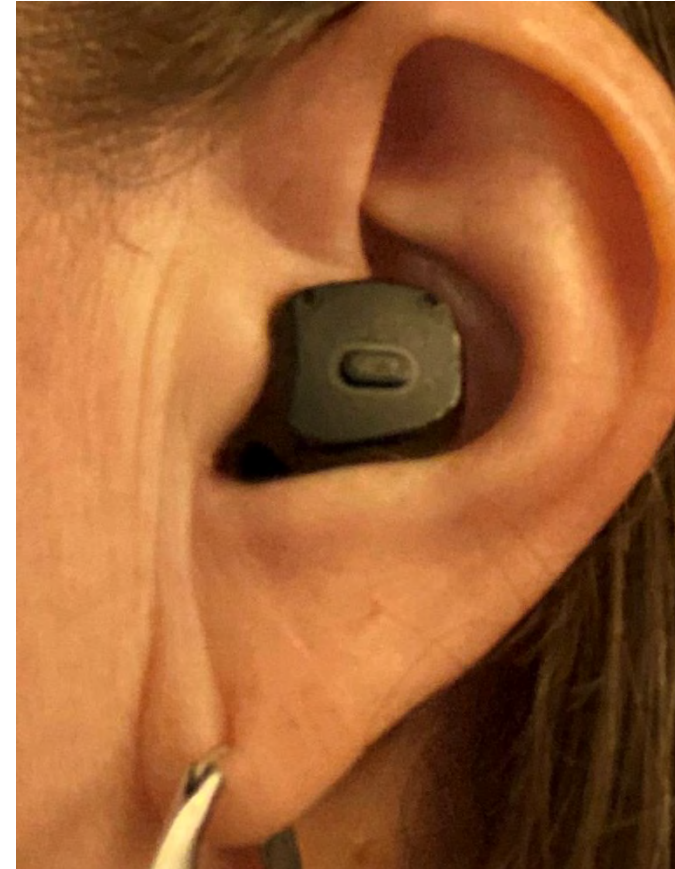
Easy to use via contactless charging

- Intuitive placement in the charger
- Automatic on/off
- LED status indicators

Improved Modeling with Optimized Fit



Initial Launch



Current Build

AmpCROS using TwinPhone program



Connexx File Edit Fitting Preferences Service Help

Home Audiogram Hearing Aids **Fitting** Documentation News

TeleCare Noahlink Wireless

First Fit ☒

Own Voice Processing

Dynamic Soundscape Processing 3.0

Basic Tuning

Fine Tuning

Sound & Loudness

Frequency Compression

Sound Settings

Measurement Settings

Fitting Assistant

Audio Streaming

Tinnitus

Personalization

Configuration

Program Handling

Configure

Connect Noahlink Wireless

Simulation (Pure C&G T 7IX S (110/46))

1 Universal

2 TwinPhone

min med max

min med max

min max

Speech and Noise Management

Broadband Multichannel

min med max

Microphone Modes

TruEar

Input-Configuration

Mode: Microphone

Contra lateral Side: Left Side Phone Side: Right Side

Contra lateral microphone level -21 dB 0 dB max



Insio IX IIC/CIC

Engineered for Conversation



Be
Brilliant™



Insio IX IIC/CIC



Insio IX CIC



Insio IX IIC



Introducing Custom IX IIC/CIC... Engineered for Conversation

Upgraded to the Integrated Xperience platform:

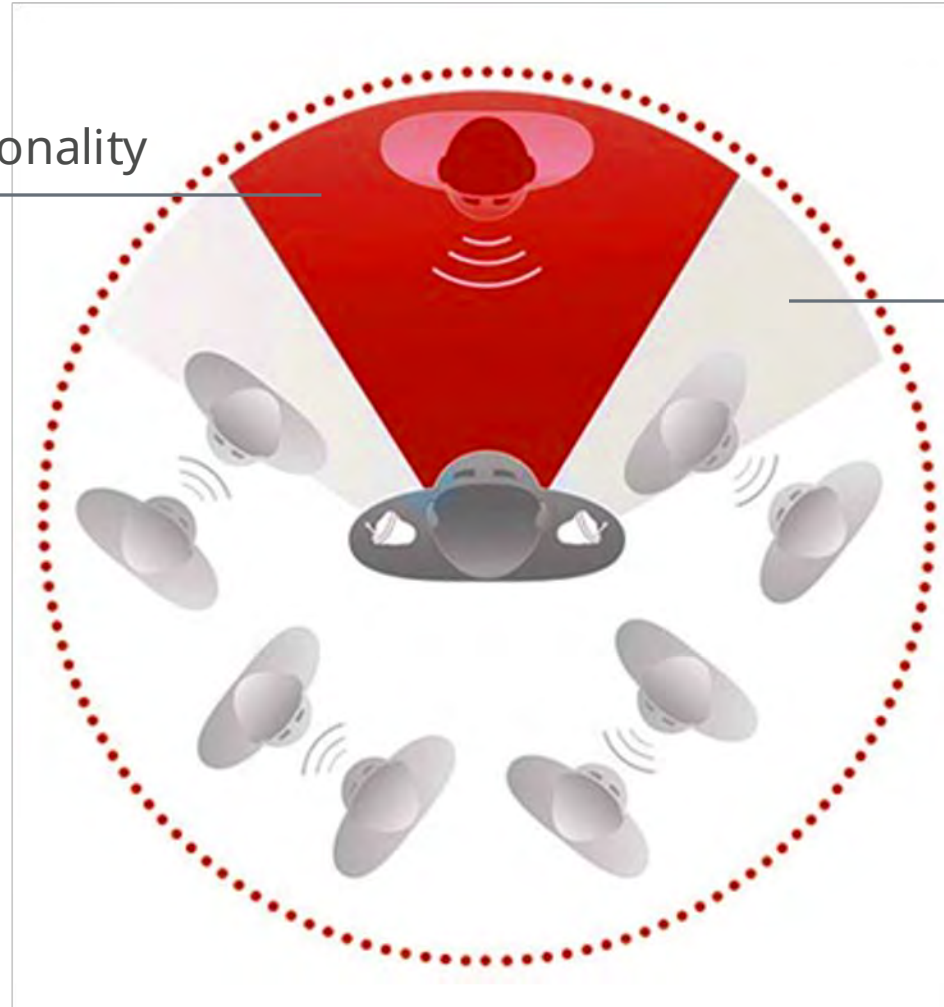
- SpeechStabilizer for clearer conversations
In dynamic environments
- Auto EchoShield for clearer sound
in echoey environments
- **with Binaural OneMic Directionality 2.0**



The only IIC/CIC with binaural OneMic directionality

Binaural OneMic Directionality

Natural pinna effect



Insio IX IIC/CIC: Engineered for Real Conversations



Insio IX IIC/CIC – Matrix Options and Battery Life



IIC

2 ccm coupler	Ear simulator
50 dB / 113 dB SPL	60 dB / 124 dB SPL



CIC

2 ccm coupler	Ear simulator
50 dB / 113 dB SPL	60 dB / 124 dB SPL
55 dB / 118 dB SPL	65 dB / 127 dB SPL
60 dB / 124 dB SPL	70 dB / 133 dB SPL



Up to 75 hours of listening

Power on/off by closing/opening
battery door

Insio IX IIC/CIC

Use Control Options

Signia App
remote control adjustments
(acoustic pairing)



miniPocket™



Insio IX IIC/CIC – Wireless Programming

Wireless programming via Connexx Air*



*Only for devices with e2e wireless capability



Intuis 4 BTEs

Built on Split Processing



Be
Brilliant™



Intuis 4 covers the full range of amplification needs

Three models to choose from: **Intuis M 4**, **Intuis P 4**, and **Intuis SP 4**

	BTE		
Model	Intuis M 4	Intuis P 4	Intuis SP 4
			
Performance			
Matrix (2 ccm)	ThinTube 3.0: 61/125 dB SPL ThinTube 3.0 P: 64/126 dB SPL Earhook: 60/133 dB SPL	ThinTube 3.0: 66/129 dB SPL ThinTube 3.0 P: 70/130 dB SPL Earhook: 77/135 dB SPL	Earhook: 82/140 dB SPL
Battery			
Size	13	13	675



Available in six attractive colors



Black



Graphite



**Dark
Champagne**



Silver Hero



Sandy Brown



Beige



Advanced technology for BTE wearers

Intuis 4 BTEs feature advanced technology that delivers brilliant sound and speech clarity, plus the convenience of enhanced connectivity and Bluetooth streaming

Suitable for all levels of hearing loss, the ergonomic design and easy-to-use controls of Intuis 4 make daily operation straightforward and comfortable

CROS compatible with CROS Pure 312 AX



IP68



Equipped with Bluetooth



Signia app ready



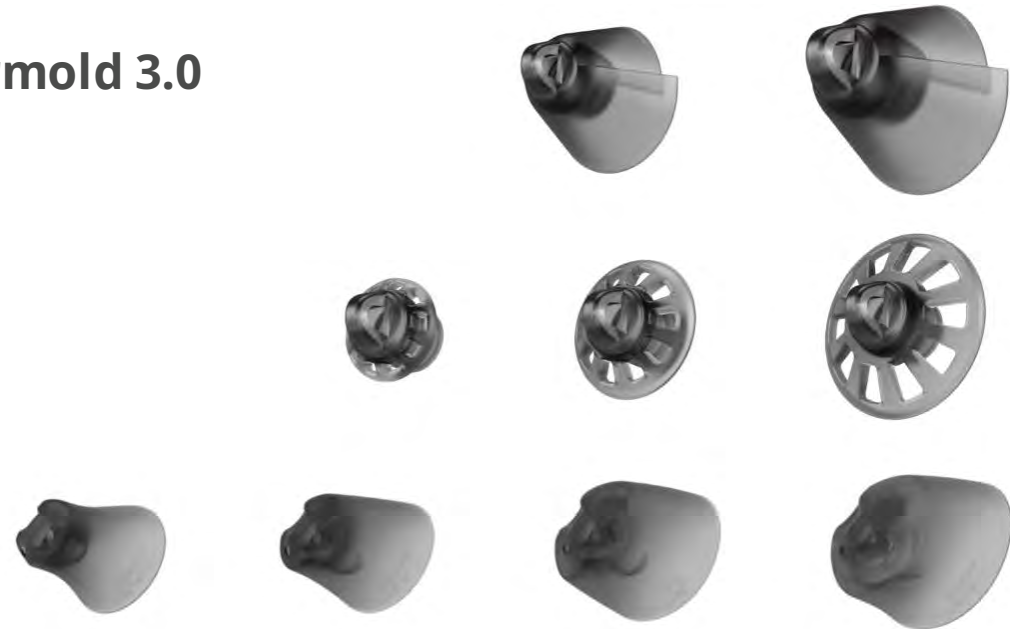
EarWear 3.0 compatibility

Intuis 4 M and Intuis 4 P are compatible with:

ThinTube 3.0

ThinTube 3.0 P

Both can be used with **Eartips 3.0, Sleeves 3.0, & Earmold 3.0**



Connectivity that empowers wearers

Signia Intuis 4 comes packed with features such as Bluetooth streaming for Android and iOS devices, and an integrated telecoil.



**Direct Bluetooth
streaming for iOS®
and Android™ (ASHA)**



Integrated telecoil



**Compatible with
StreamLine™ TV**



**Compatible with
StreamLine™ Mic**



The innovative range of Signia Intuis 4
hearing aids stands up to any
challenge and lets wearers
Be Brilliant - all day, every day.



Signia Portfolio

New



Pure Charge&Go T IX



CROS Pure Charge&Go IX



Pure 312 AX



CROS Pure 312 AX



Styletto IX



CROS Styletto IX



Intuis 4



Insignia IIC/CIC IX



Insignia Charge&Go AX



Motion Charge&Go SP X



Motion Charge&Go P X



Motion Charge&Go X

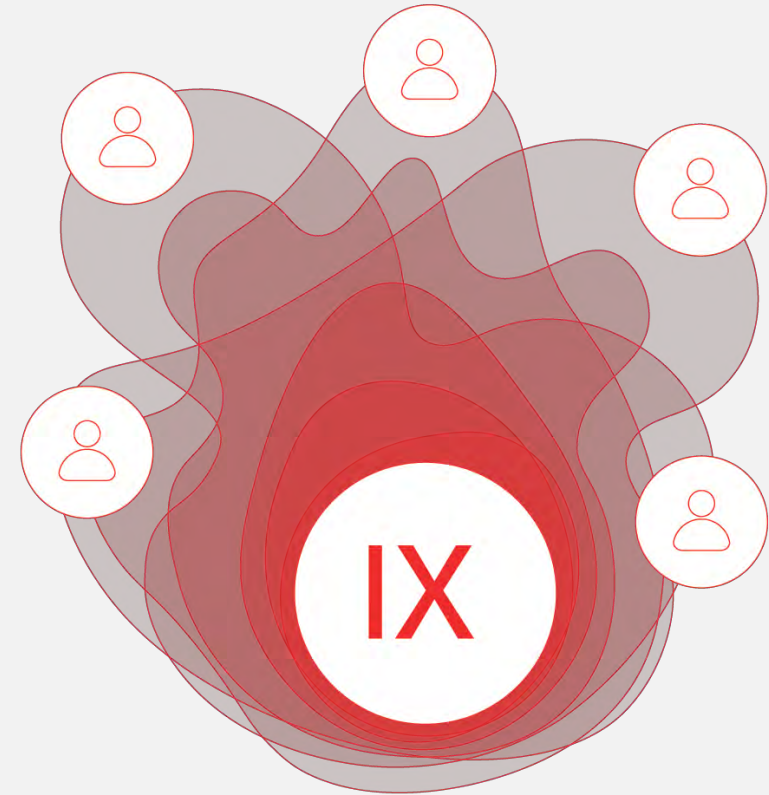


Unleash the Power of Conversation with Signia Integrated Xperience

A decade of research and breakthrough technologies come together to drive unique wearer benefits

- Hear multiple talkers even as they move with RealTime Conversation Enhancement technology
- Contribute comfortably with Own Voice Processing 2.0
- Get help when you need it, where you need it with Signia Assistant

Integrating seamlessly to unleash the power of conversation





GS

Government
Services

Thank You
veterans.signiausa.com
(800) 955-4327

Be
Brilliant™

AUDIOLOGYonline

