

All around Infinio Sphere

Chrissy Gabler, AuD

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All around Infinio Sphere™

Chrissy Gabler, AuD
Senior Clinical Trainer



A solid green semi-circle is located on the left side of the slide.

Financial disclosure: Speaker is employed by Phonak US

Non-financial discloser: None

Risks/Benefits

- The applicability and accuracy of the course content may vary by the clinical, geographical, and cultural context; you should evaluate the course accordingly.
- As healthcare is rapidly evolving, new findings may change the validity of the information presented in this course. Providers should always consult the latest research and guidelines from professional associations.
- The interventions discussed in this course may be limited in generalizability, requiring practitioners to consider specific individual and population factors.
- The course may not cover all possible risk factors, diagnostic methods, or treatment options, and complex cases may require additional considerations.
- Healthcare providers should apply cultural competence and sensitivity to ensure effective and respectful care based on their patients' diverse needs.
- Providers should always evaluate the limitations of diagnostic and screening tools, considering their potential for false results as well as any ethical implications.
- It is the responsibility of course participants to critically evaluate the evidence from multiple sources to guide professional practice.



Learning objectives

After this course, participants will be able to

- Describe the benefits of Spheric Speech Clarity
- Identify key considerations when evaluating product testing research
- Explain the steps for an efficient first fit



AI & DNN in
hearing aids

Unlocking revolutionary
separation of speech
& noise

A walk in the PARC

Sphere in action





AI & DNN in Hearing Aids●

ARTIFICIAL INTELLIGENCE

LANGUAGE LEARNING MODELS

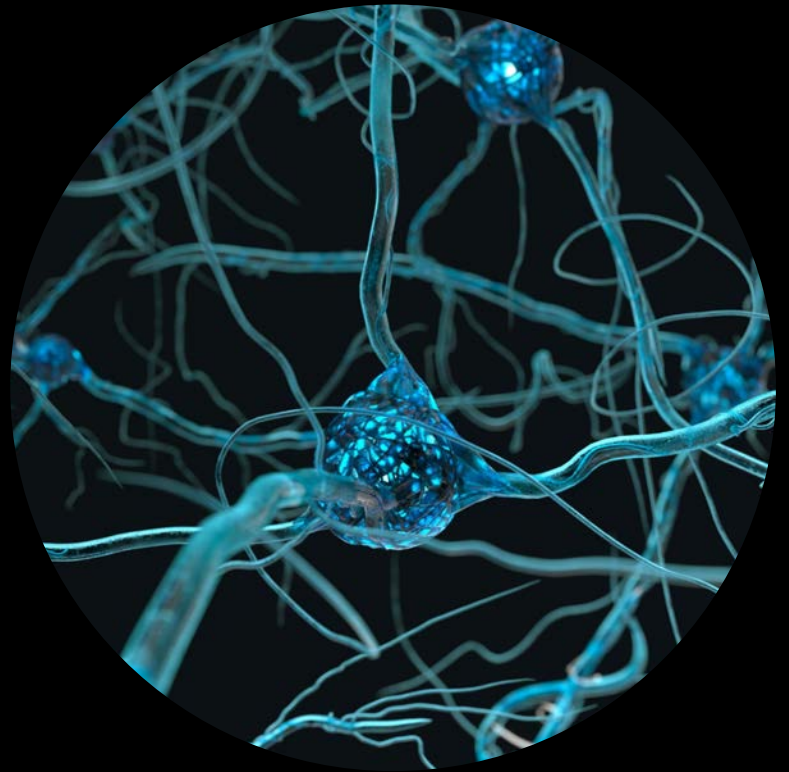
DEEP NEURAL

NETWORKS

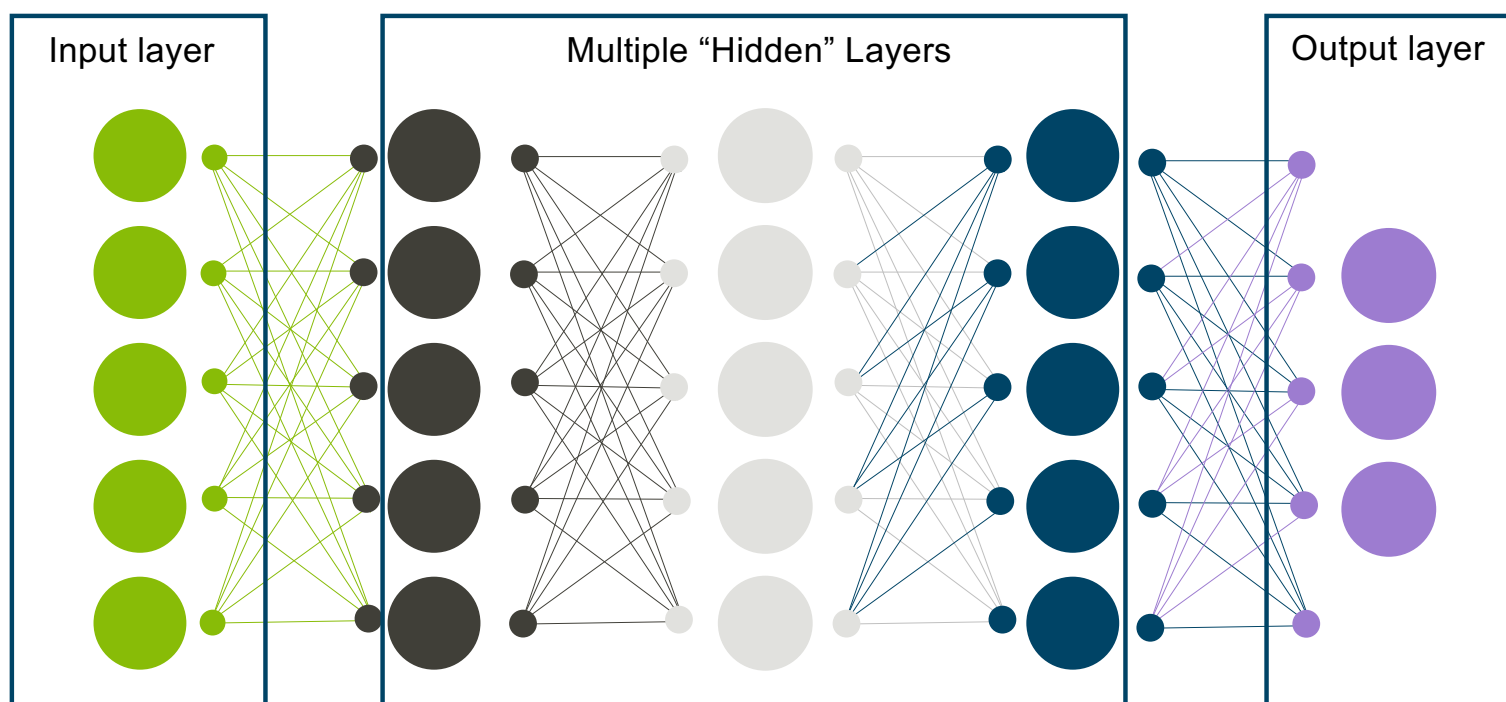
MACHINE LEARNING

What is a DNN?

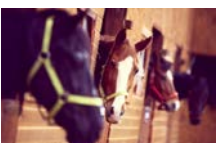
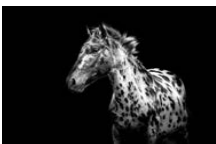
A Deep Neural Network
is a type of
Artificial Node Network (ANN)



What is a DNN?



DNN training

Input	Output	Input	Output	Input	Output
	= horse		= horse		= horse
	= horse		= horse		= horse
	= horse		= horse		= horse
	= horse		= horse		= horse



DNN training

Training

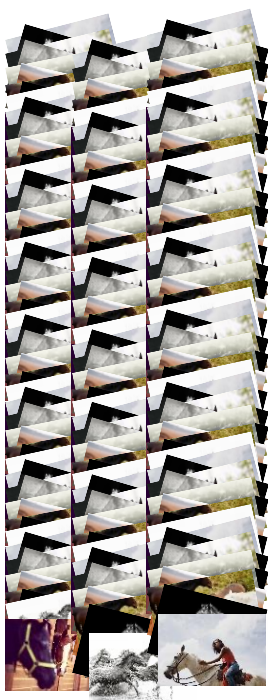
Input

Output

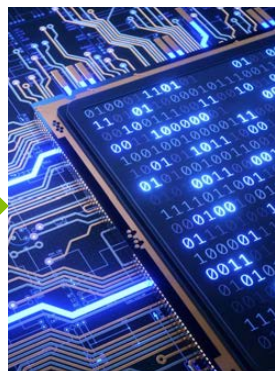


DNN training

Training



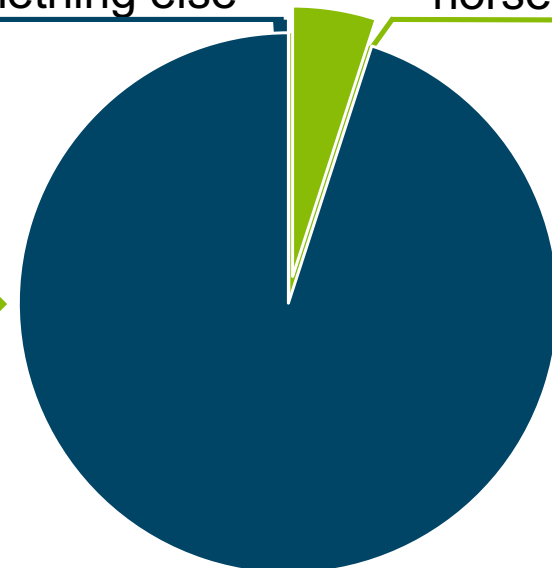
Input



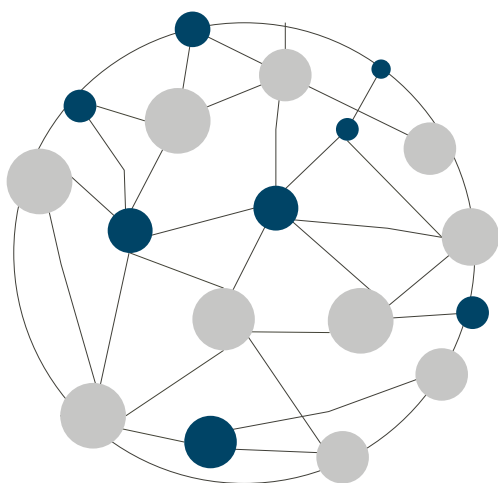
Output

= something else

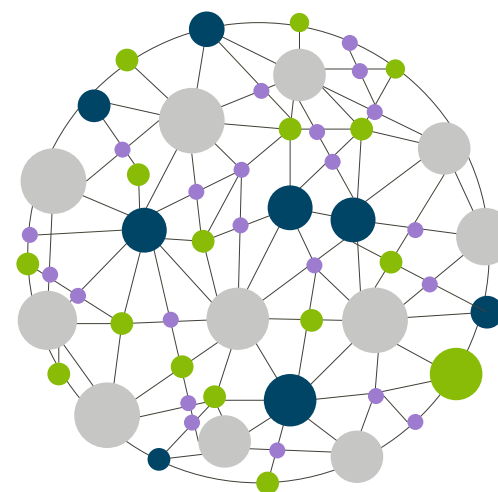
= horse



Yes, bigger IS better



More layers &
nodes per layer...



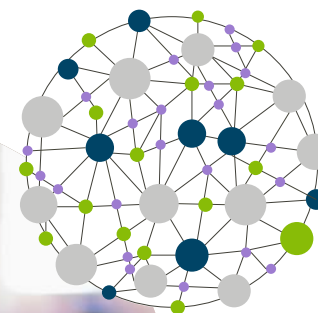
...more calculations to handle
more complex tasks

Yes, bigger IS better



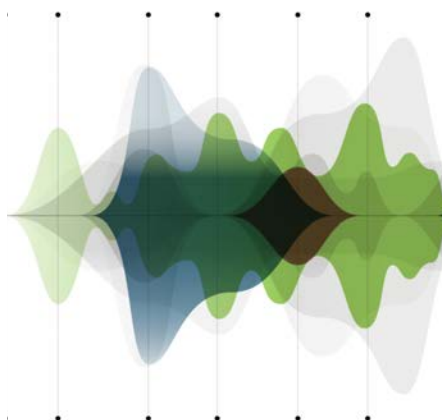
Yes, bigger IS better

- Train using large data

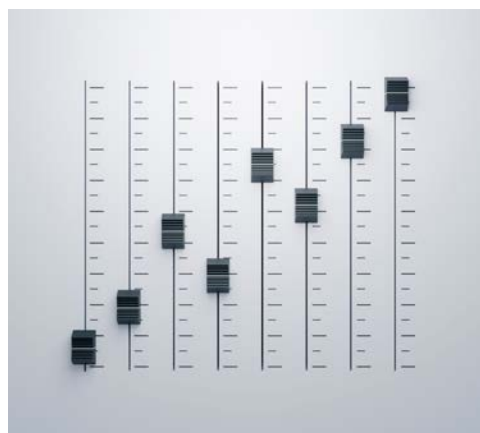


DNNs in hearing aids

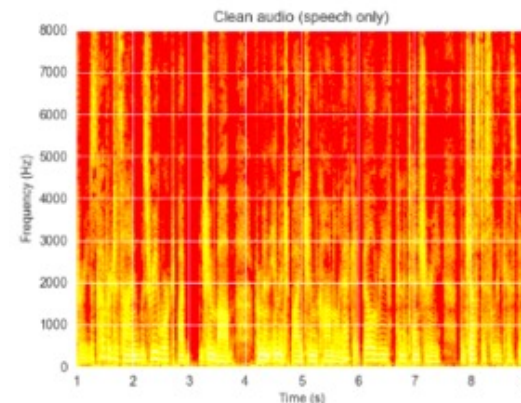
Sound scene
classification



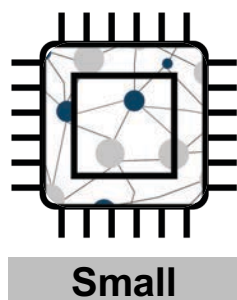
Light noise
reduction



Separate speech
from noise



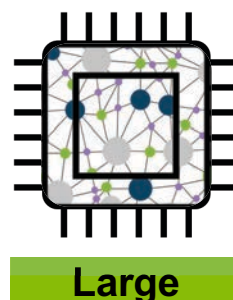
Small DNNs vs. Large DNN



Sound scene
classification

Light noise
reduction

- Need to be **always on**

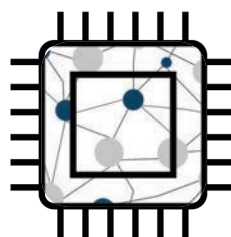
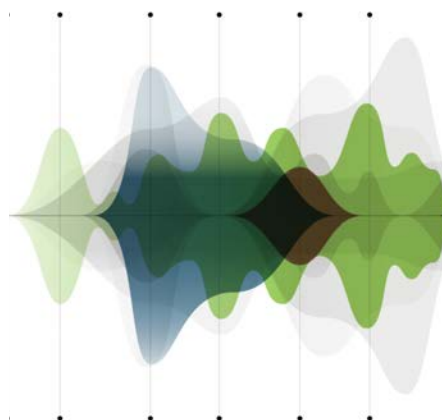


Separate speech
from noise

- Activated **as needed** for real-time sound cleaning

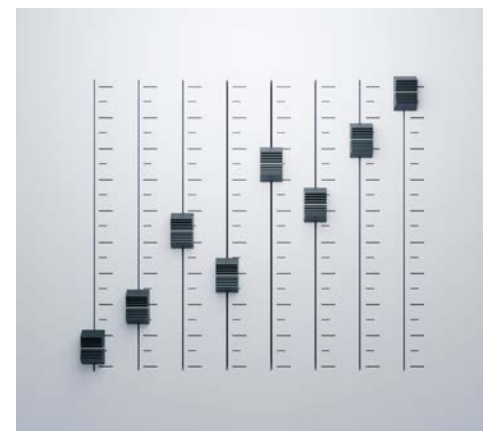
How some brands are using AI

Sound scene
classification

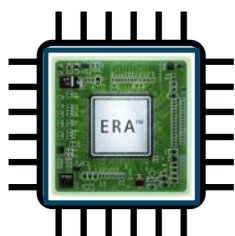


Small
DNN

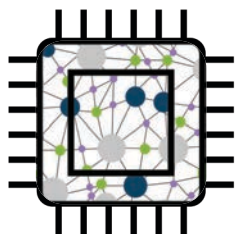
Light noise
reduction



How Phonak uses AI

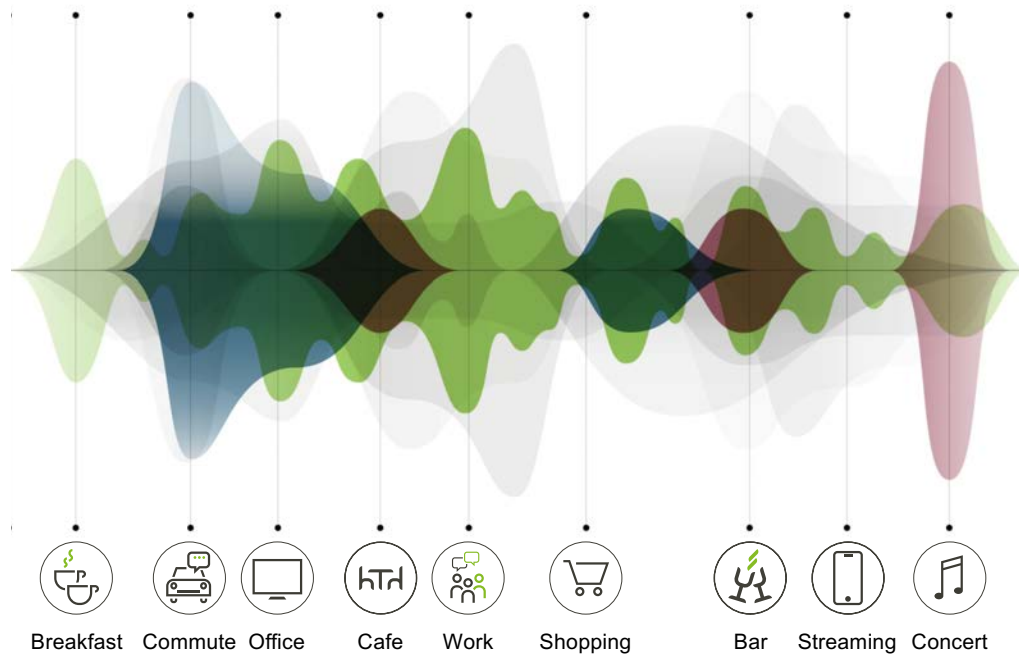


**Efficient
Machine learning**

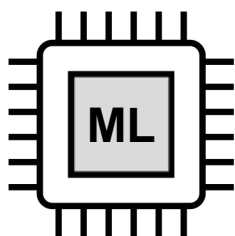


**Large
DNN**

Sound scene classification & feature steering



How Phonak uses AI



**Efficient
Machine learning**



**Large
DNN**

Instant separation of speech and noise
in all directions





Unlocking
revolutionary
separation of
speech and noise.



Environmental
Classification



Program
Steering



Wireless
connectivity



Infinio



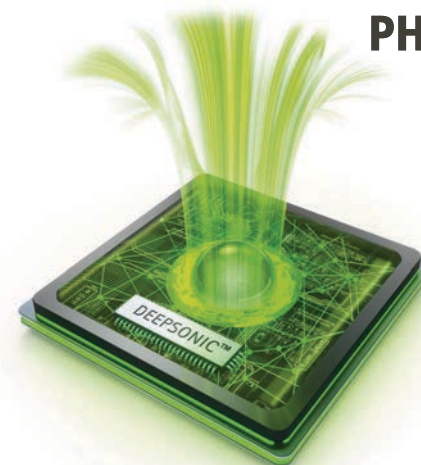
Environmental
Classification



Program
Steering



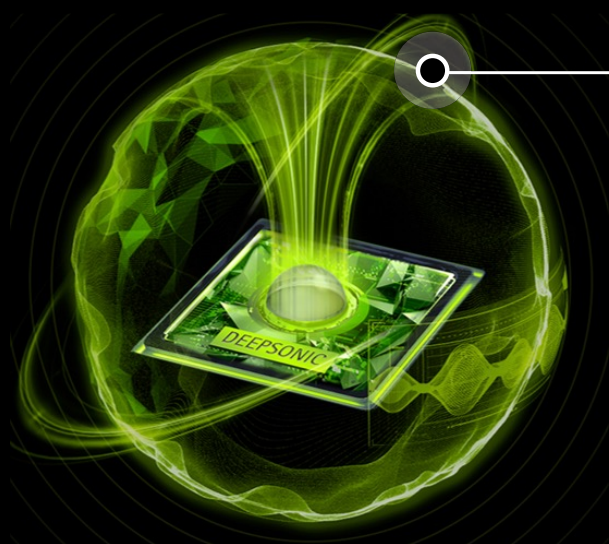
Wireless
connectivity



Advanced
Sound
Processing

PHONAK
life is on

Training of a DNN



Good at perception-like tasks

Situations not seen before
biological brains

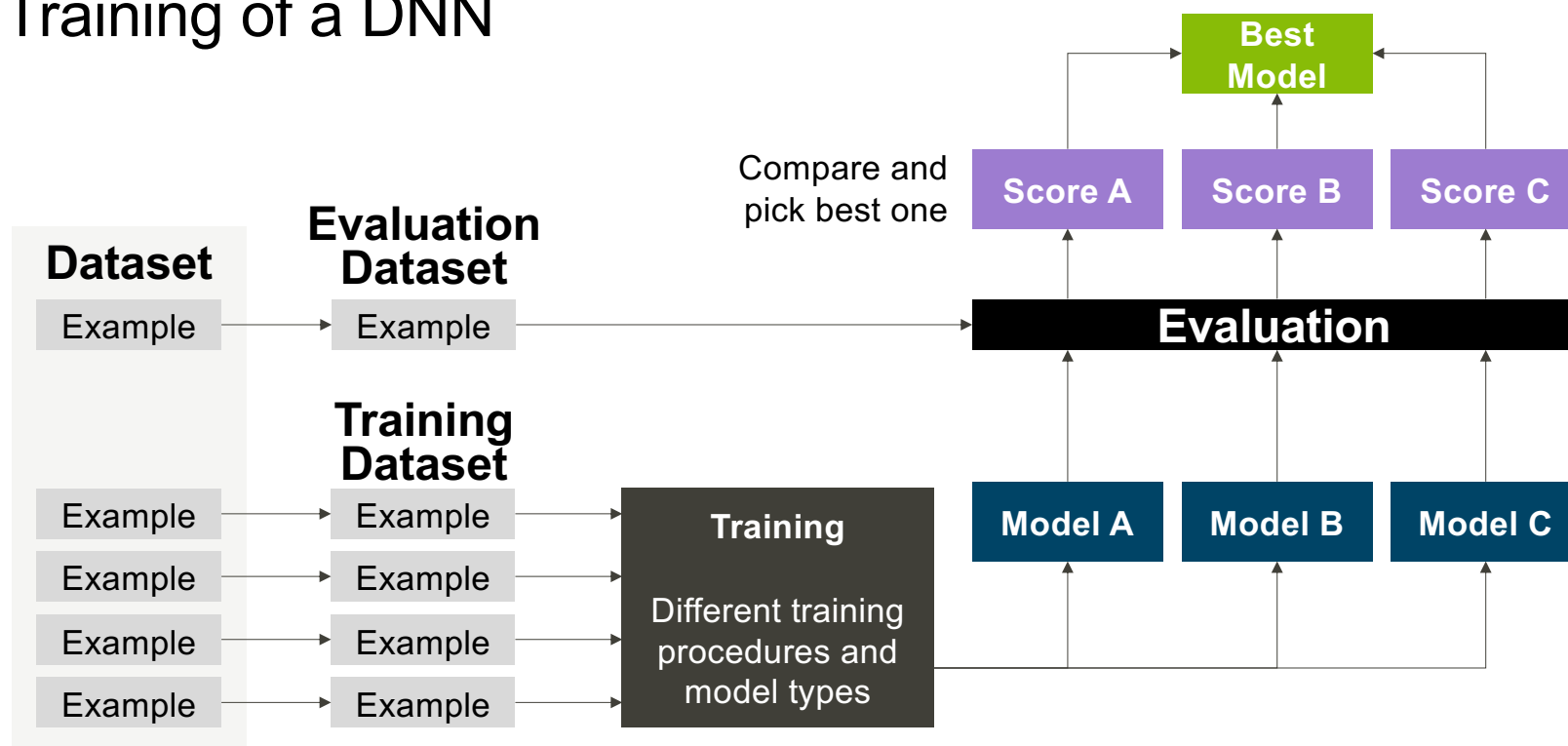
Trained with input and

Ability to model complex relationships
of inputs and outputs

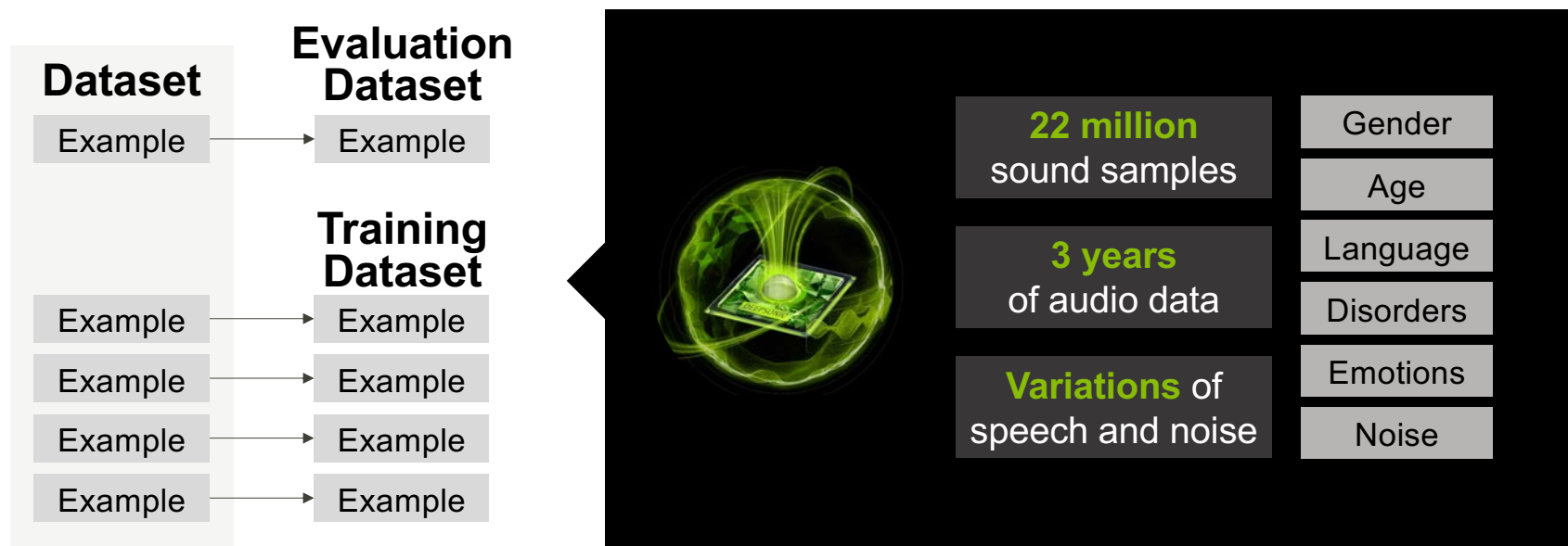
Noisy audio → clean speech

Ability to generalize

Training of a DNN



DEEPSONIC chip's training



DEEPSONIC chip's training

Training Dataset

Example

Example

Example

Example

Training

Different training procedures and model types



Separate speech
from noise

Energy
efficiency

Low latency

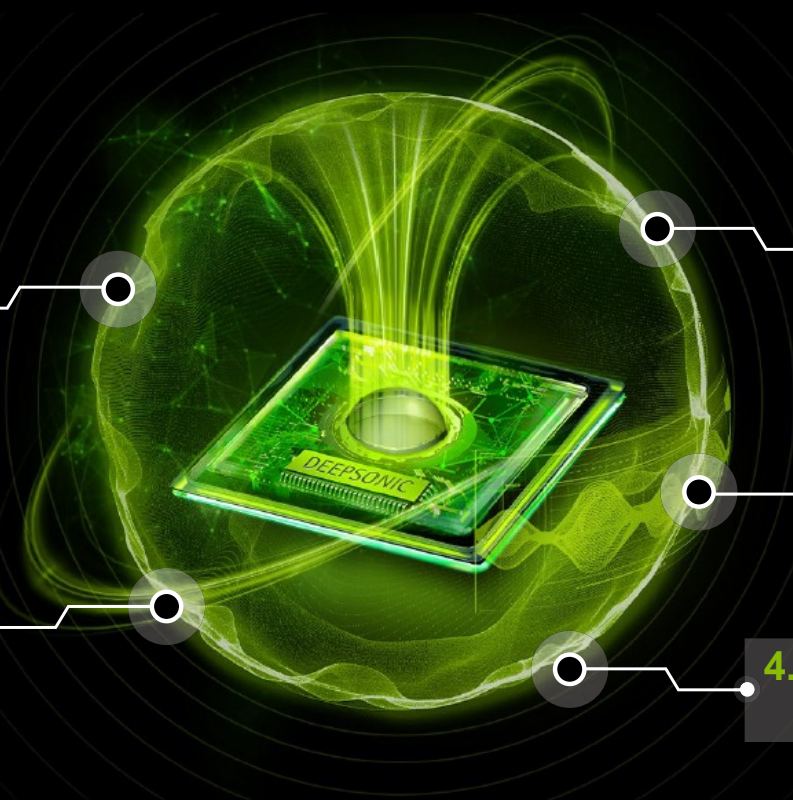
7.7 billion
operations
per second

53x more powerful
compared to
competitive
chip technology

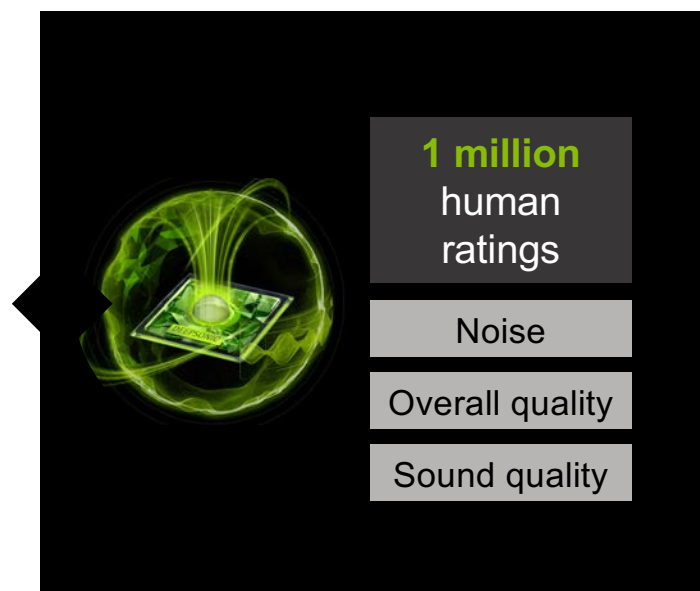
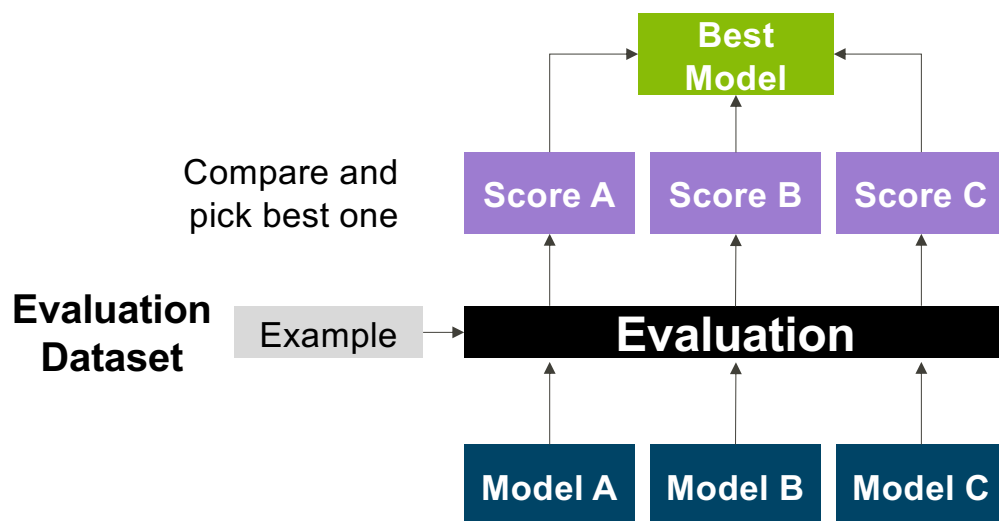
50MHz
processing speed

420 million
transistors

4.5 Million neural
connections

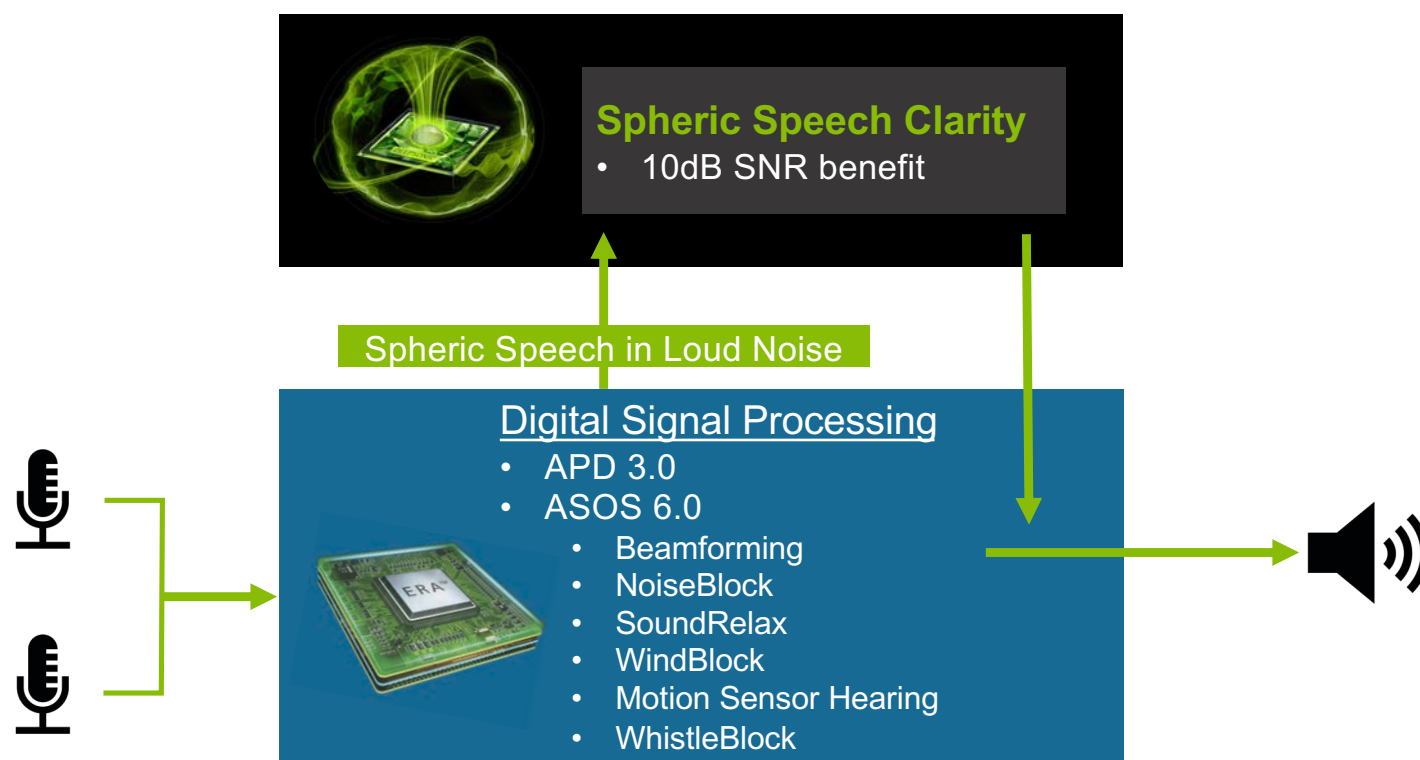


DEEPSONIC chip's training





DEEPSONIC and ERA chip interaction



Spheric Speech Clarity helps in noisy places

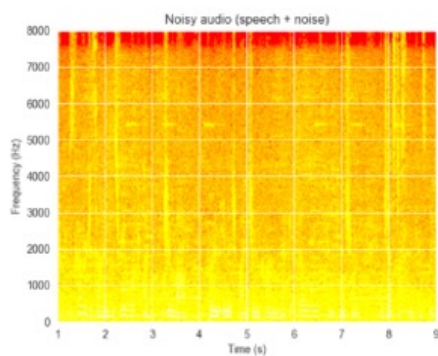
Before



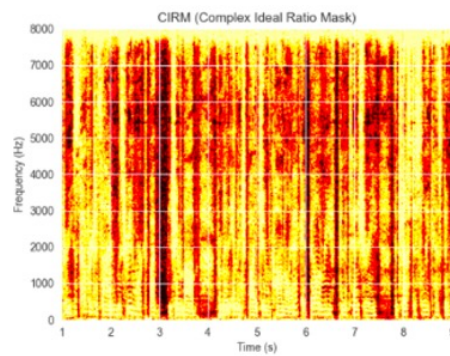
After



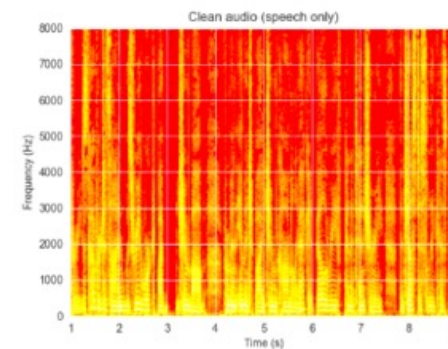
Noisy audio



Separate speech and noise



Cleaner audio





Spheric Speech Clarity OFF



Spheric Speech Clarity ON





A walk in the PARC.●

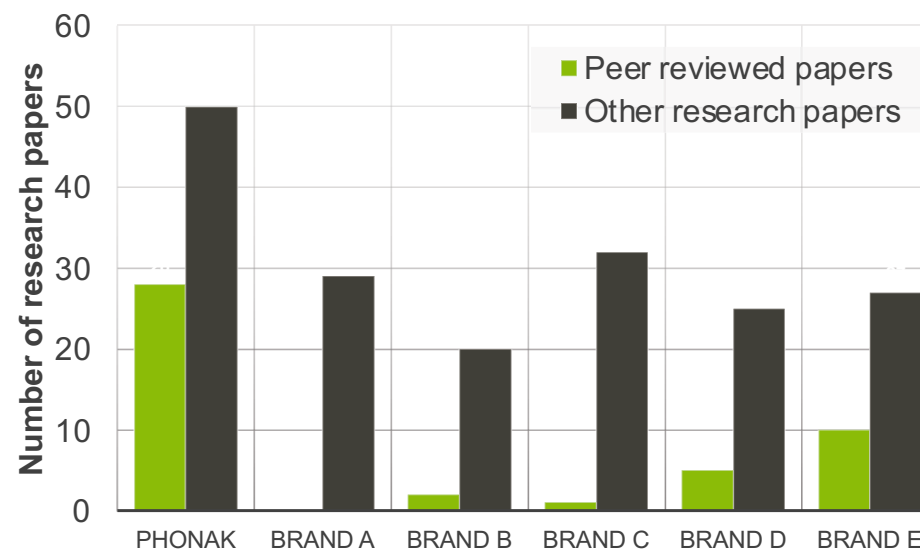
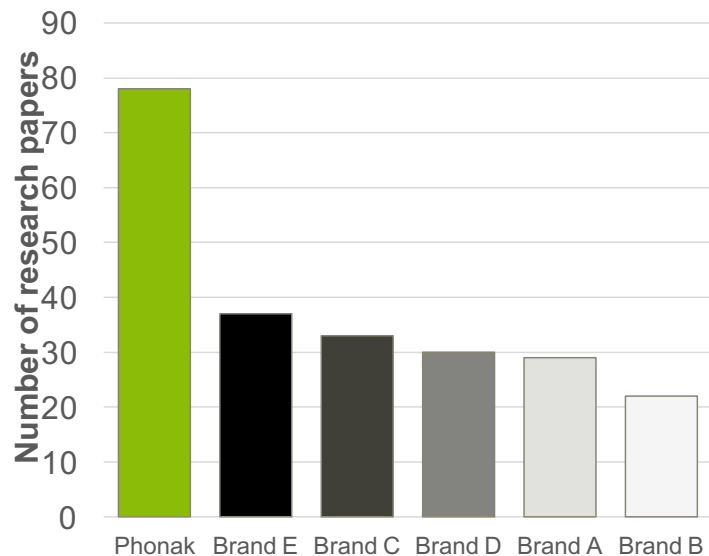


Research centers





Research-backed innovation



Period reviewed: 08/2019-10/22 inclusive.
 Appleton-Huber, Jennifer. (2022) "Phonak has more freely accessible evidence than competitors." Field Study News <https://www.phonak.com/evidence>

True or False?



Hearing aid
performance studies
are standardized



All sound setups are
the same



Background noise is
background noise—
no difference

Measurement setup

Fig. 1A
Phonak setup

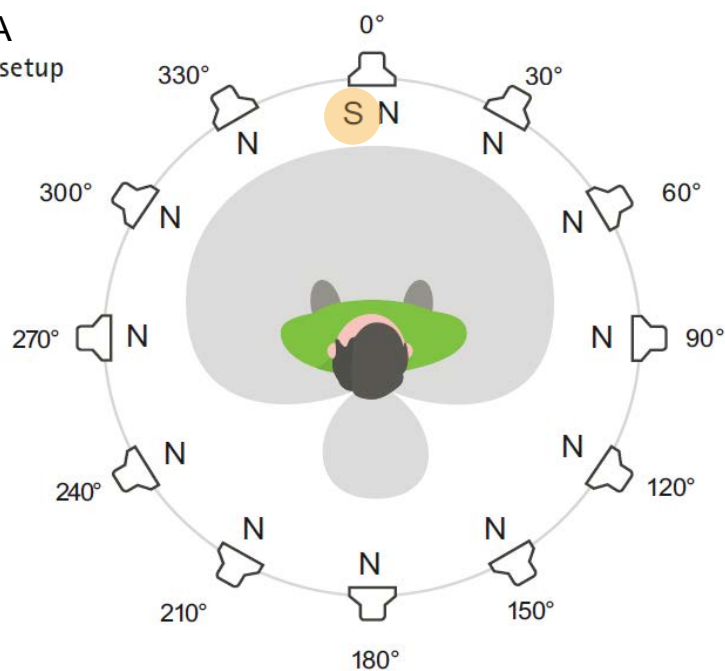
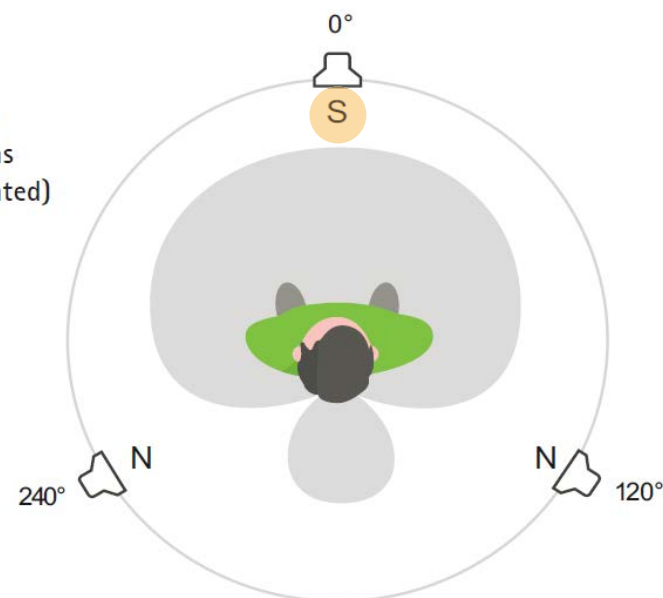


Fig. 1B
Setups
from other
publications
(approximated)



Background noise scenes

Phonak setup

Three **realistic sound scenes** from the **ARTE database** were used as background noise:

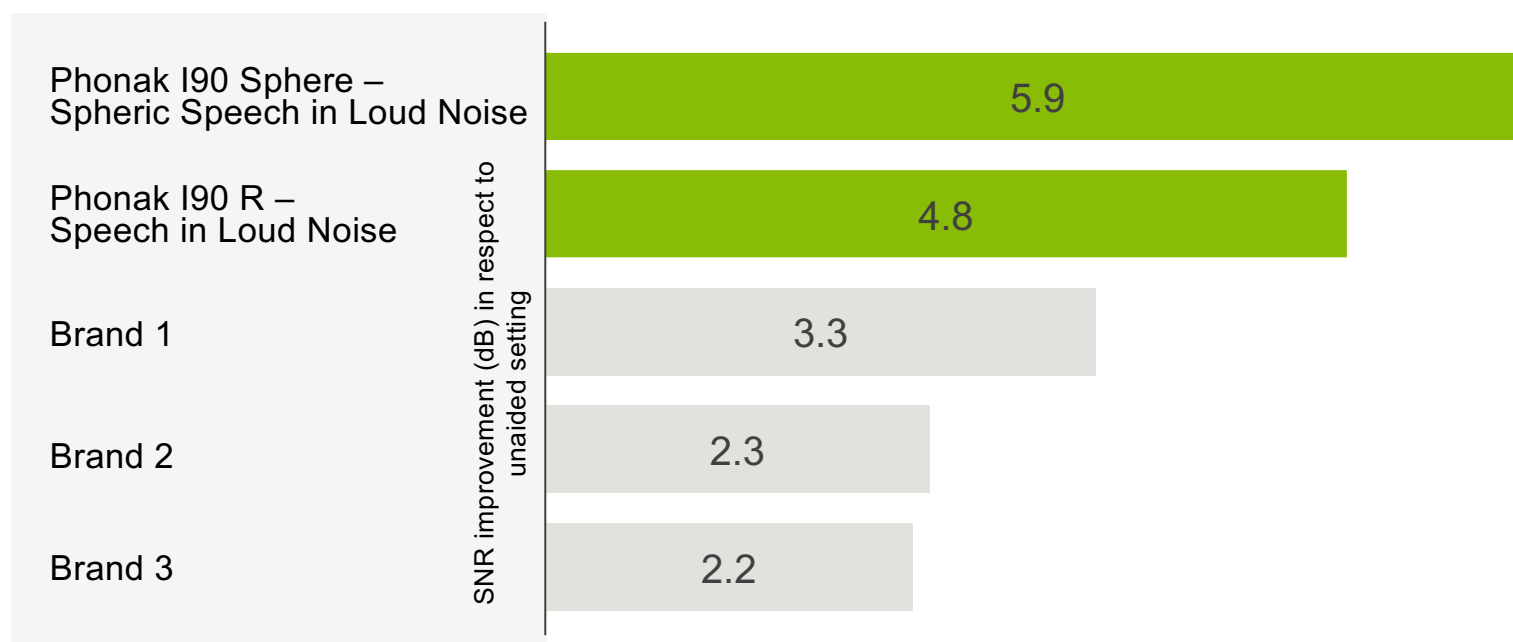
- **Café scene** at 71.7 dB SPL
- **Dinner party scene** at 72 dB SPL
- **Food court scene** at 78.2 dB SPL

Others: static noise sources

Pruess, M., et. al (2024) "What is behind the numbers? Understanding how quality, robust evidence is achieved through realistic technical assessments." Phonak Insight. <https://phonak.com/evidence>

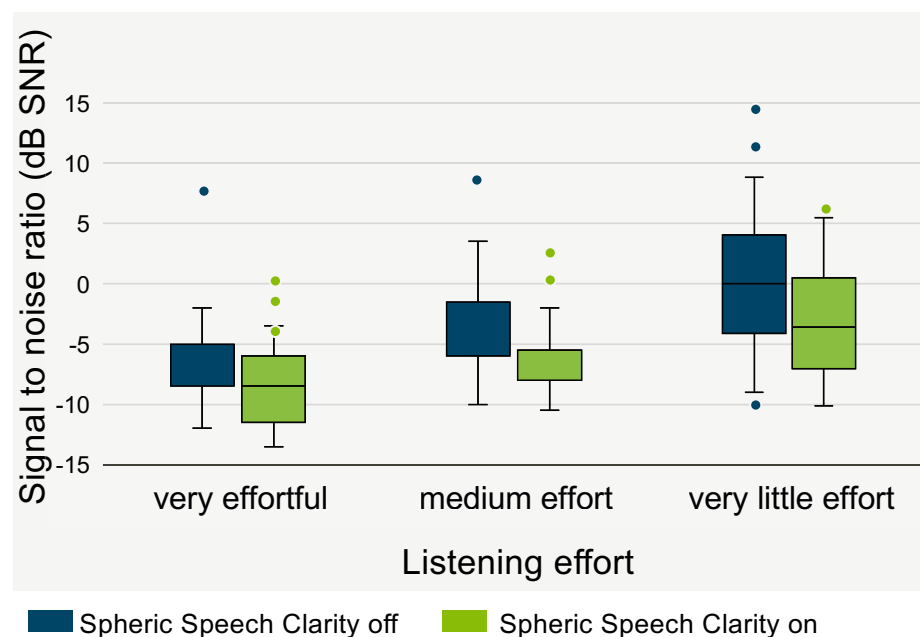


Industry leader in delivering clear speech



Competitor comparison: SII-weighted signal to noise ratio (SNR) improvements in dB with respect to unaided averaged across three realistic scenes. Results are presented for a fully occluded coupling and for the better ear. The speech signal was always presented from 0° azimuth. Phonak I90 Spheric Speech in Loud Noise program at default strength and Phonak I90 R Speech in Loud Noise program are compared to three leading competitors. Raufer, S., Kohlhauser, P., Jehle, F., Kühnel, V., Preuss, M., Hobi, S. (2024). Spheric Speech Clarity proven to outperform three key competitors for clear speech in noise. Phonak Field Study News <https://www.phonak.com/evidence>

Spheric Speech Clarity reduces listening effort

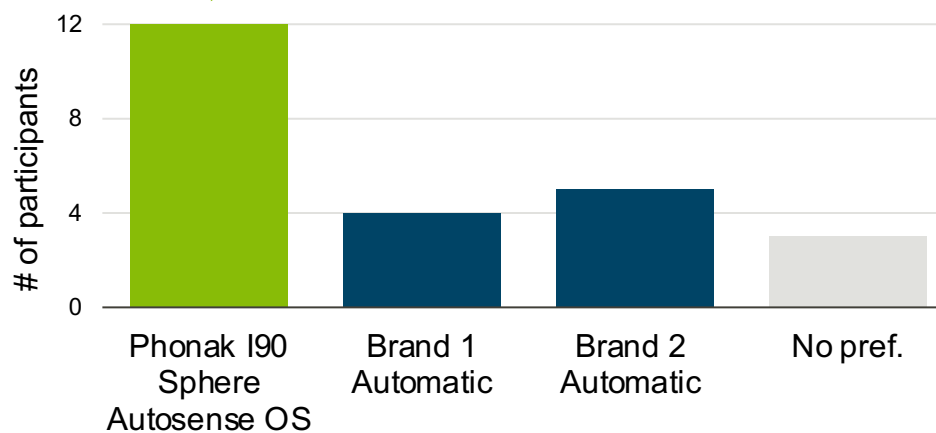


Participants
could tolerate
**2.9 dB poorer
SNR** without an
increase in
listening effort



Out of the lab and into the world

More participants
preferred Sphere™ Infinio
than two other brands combined



Cafe visit overall preference, n=24

Wright, A., et al (2024) Phonak Audéo Sphere Infinio is preferred by patients during real world use. Field Study News
<https://www.phonak.com/evidence>



Sphere in action.

Infinio offers options

90
70



Audéo I-Sphere



Phonak
ChargerGo
RIC Sphere
Infinio

90
70
50
30



Audéo I-R



CROS I-R



Phonak
Charger RIC
Infinio



Phonak
ChargerGo RIC
Infinio



Roger



TV Connector



RemoteControl &
myPhonak app

90
70



Virto I-Titanium

90
70
50
30



Virto I-10 NW O

SDS 6.0

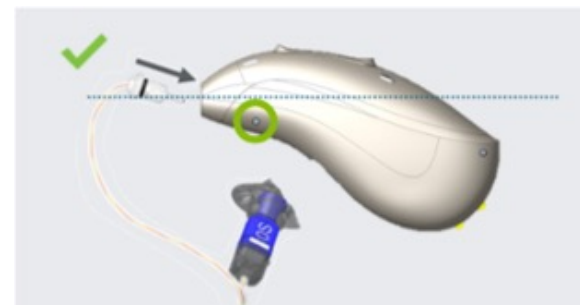
New 00 length
(00, 0, 1, 2, 3)



Same dome &
mold options



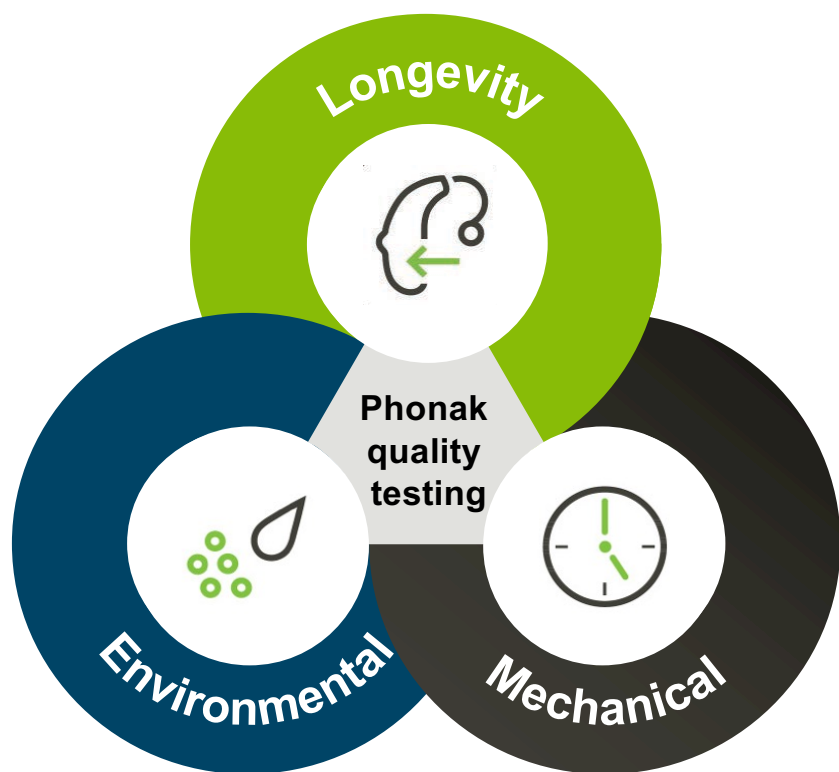
8-pin tool-free
receiver port



Cerustop wax filter



Infinio is our most tested hearing aid



Infinio hearing aids went through:

10,000
hours of rigorous tests
to ensure durability

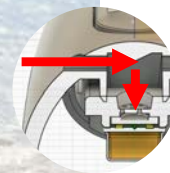
Ready for life



Parylene-coated internal circuitry



Protected housing



Improved microphone protection



Fully encapsulated battery



Phonak First Fit in 5

Setup: NoahLink wireless, Charged hearing aids with receivers attached

Fitting steps:

Connect

- Create patient
- Connect

Calibrate

- Acoustic parameters
- Feedback & real ear test

Customize

- Global tuning
- Fine tuning

Configure

- Device options
- Bluetooth

Close

- Save & close

Phonak Target
File
Fitting
eService
Help

Client
Bell, Dessie
Instruments
Audéo I90-Sphere
Fitting
Spheric speech in loud noise

Connect
90%
88%

Client view
Party noise
Save & close

Feedback & real ear test
AudiogramDirect
Global tuning
Fine tuning
DataLogging
Device options

ALL PROGRAMS
AUTOMATIC PROGRAMS 8
AutoSense OS
Calm situation
Speech in noise
Spheric speech in loud noise
Speech in car
Comfort in noise
Music
AutoSense OS (streaming)
Media speech + mic
Media music + mic
STREAMING PROGRAMS 3
ADDITIONAL PROGRAMS

Program manager

Hearing aid microphone
Spheric speech clarity
Motion sensor hearing
Battery save mode
SoundRelax
Soft noise reduction
WindBlock
WhistleBlock

12
Fixed directional
7
Strong

12
Fixed directional
6
Strong

Change here

8
Weak

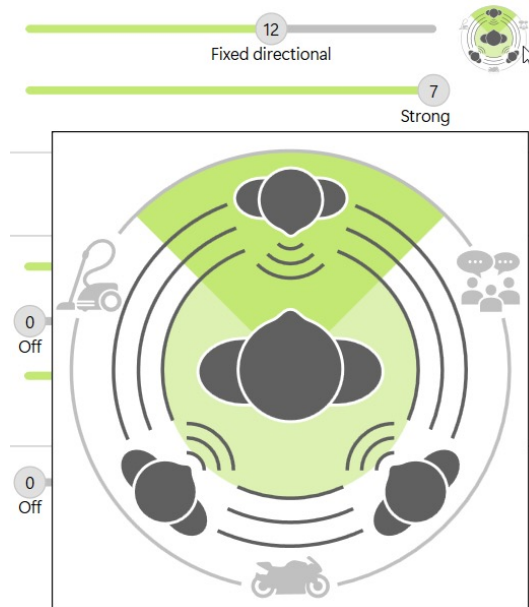
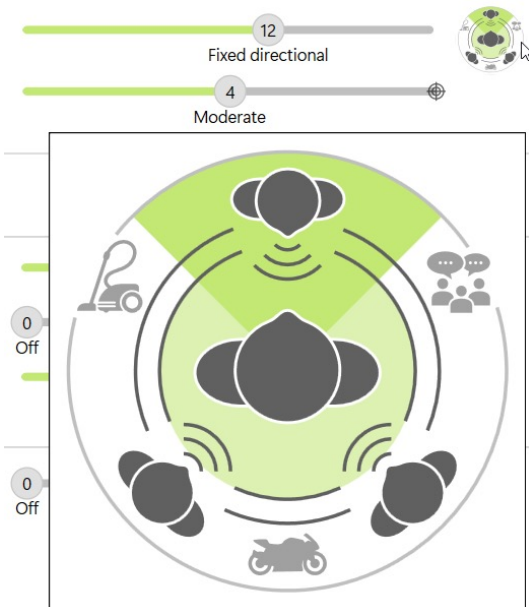
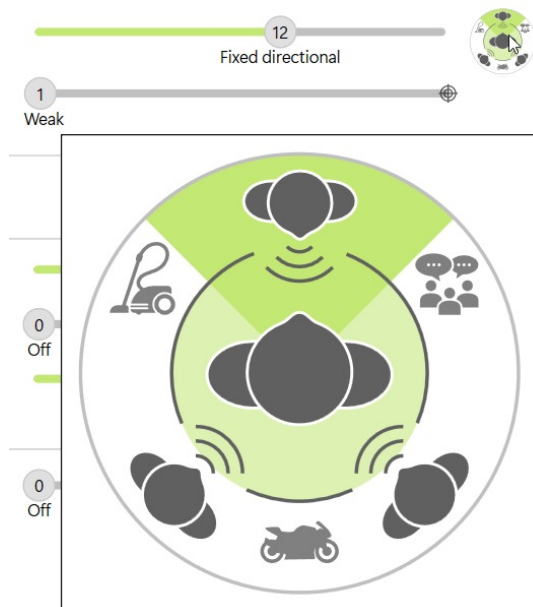
0
Off

16
Moderate

20
Strong

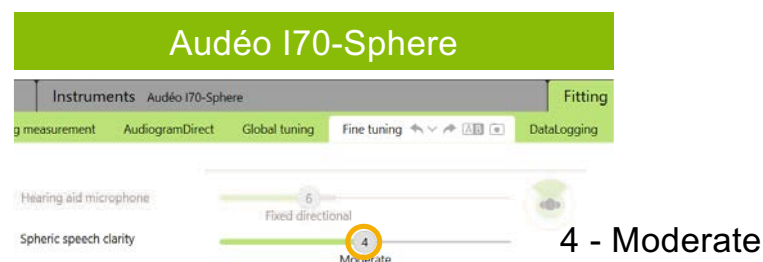
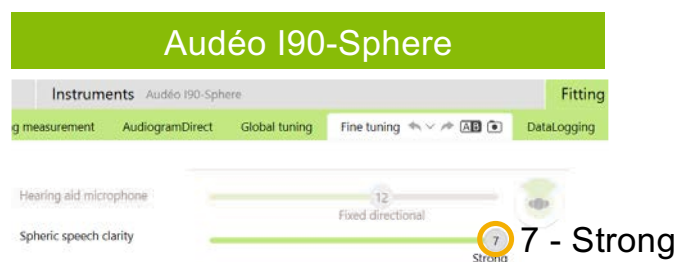
Gain & MPO
Program options
Audibility fine tuning
SoundRecover2
Automatic fine tuning
Tinnitus balance

Visualizing the effect of the Spheric Speech Clarity slider

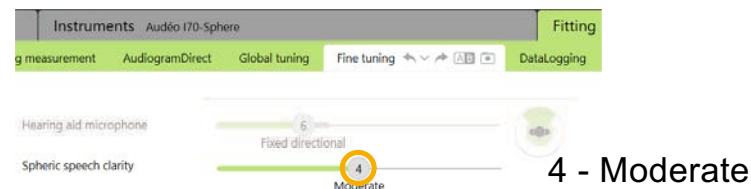


Spheric speech clarity slider per tech level & acoustic coupling

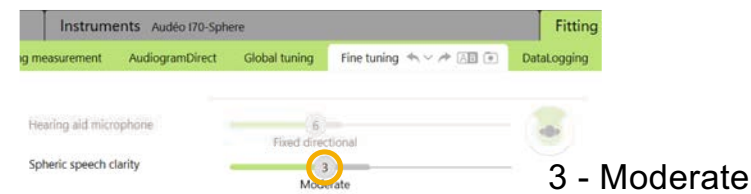
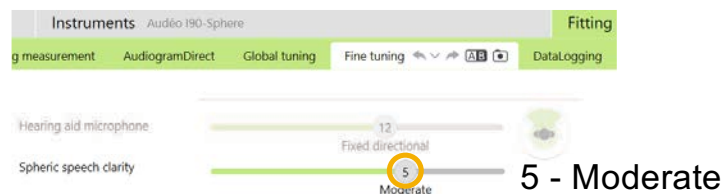
Open dome



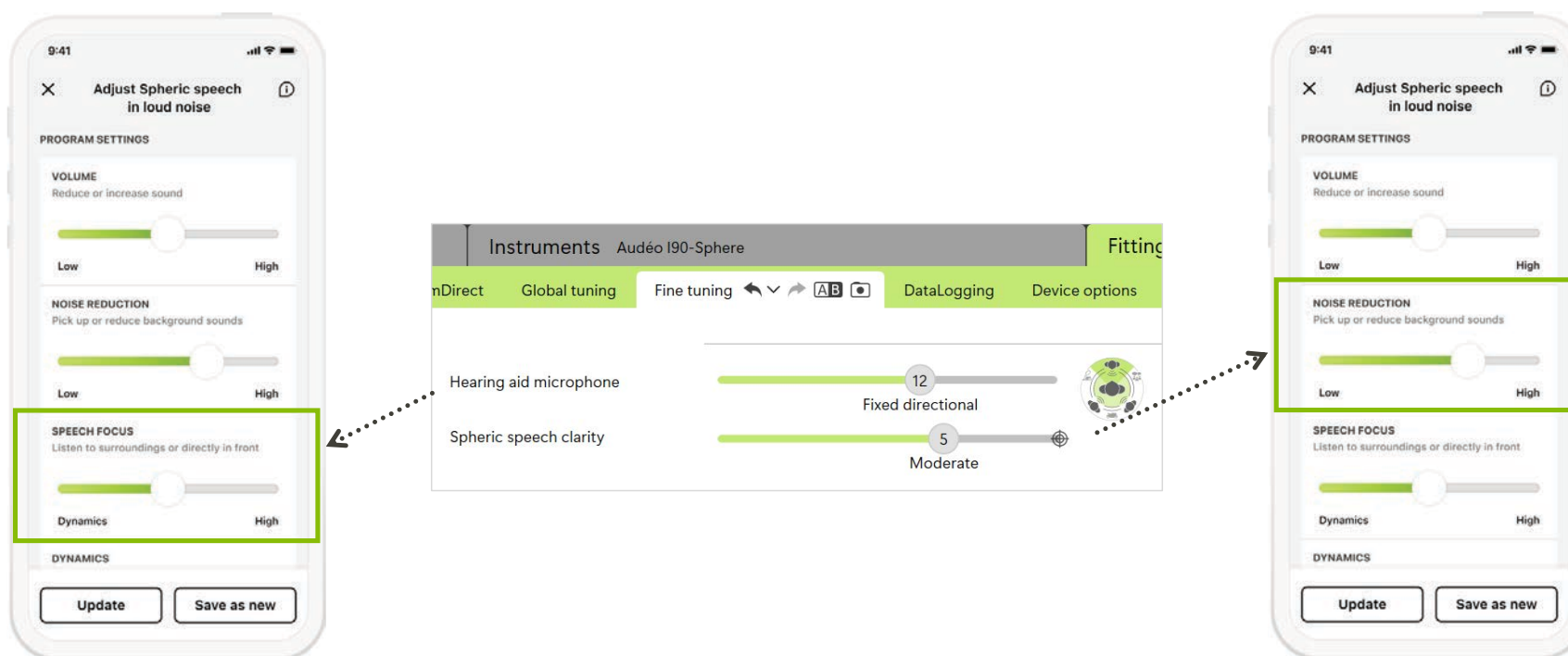
Vented dome



Power dome/
Occluded vent



Spheric speech in loud noise in myPhonak



Flexibility to adjust activation level

The screenshot displays the Phonak software interface for a client named 'Bell, Dessie'. The 'Instruments' section is set to 'Audéo I90-Sphere'. The 'Fitting' tab is active, showing 'Calm situation'. The 'Program manager' on the left lists various programs, with 'Spheric speech in loud noise' highlighted. The main panel shows settings for this program, including 'Program transition speed' (set to 2, Balanced), 'Motion sensor hearing' for speech in noise & loud noise (set to 3, Wide), and 'Spheric speech in loud noise' in automatic programs (checked). The 'Activation level' is set to 10, with a range from 'Moderate noise' to 'Very loud noise'. A checkbox 'Limit automatic program access to 3 h/d' is checked. The bottom bar includes 'Gain & MPO', 'Program options' (highlighted), 'Audibility fine tuning', 'SoundRecover2', 'Automatic fine tuning', and 'Tinnitus balance'.

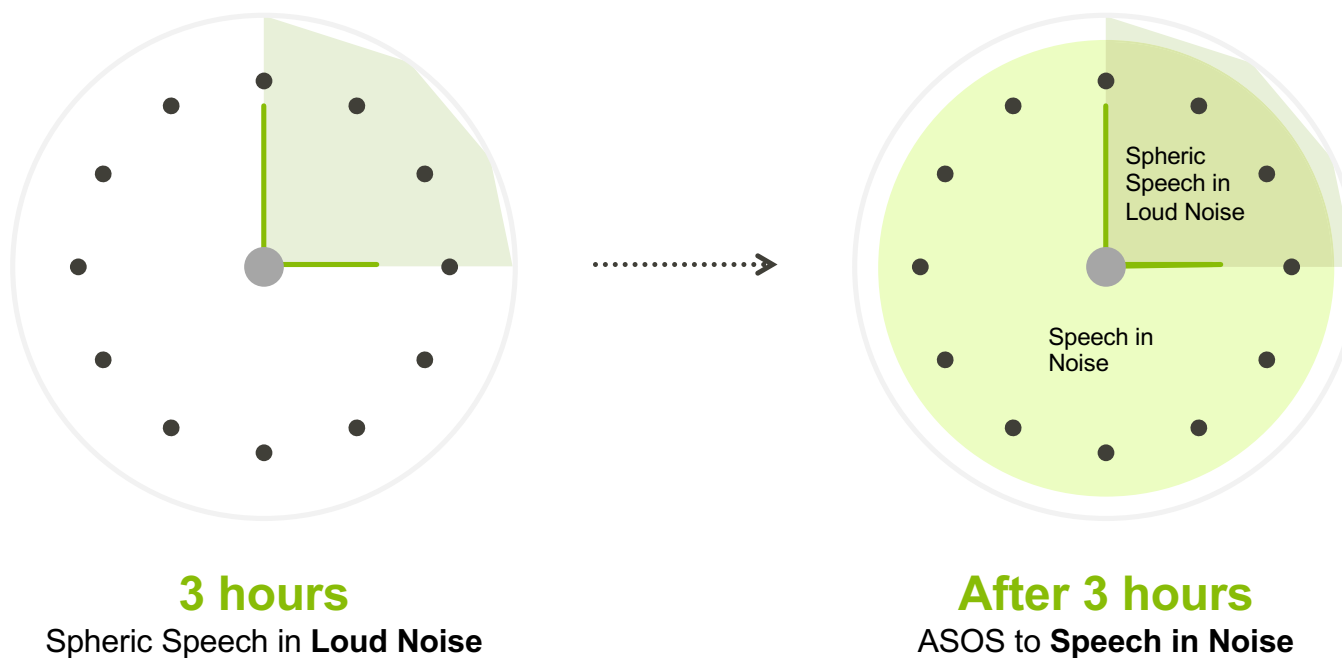
← A lower level of noise will trigger the switch to this program so it is activated **more often**

→ A higher level of noise is needed to trigger the switch so it is activated **less often**

Flexibility to determine battery management

The screenshot displays the Phonak fitting software interface. The top bar includes a 'Connect' button and battery status indicators for two devices (89% and 88%). The main menu on the left lists various program categories: ALL PROGRAMS, AUTOMATIC PROGRAMS (8), STREAMING PROGRAMS (3), and ADDITIONAL PROGRAMS (1). Under AUTOMATIC PROGRAMS, 'Spheric speech in loud noise' is highlighted with an orange box. The main panel shows settings for 'Fitting' in a 'Calm situation'. It includes sliders for 'Program transition speed' (set to 2, Balanced) and 'Motion sensor hearing' for speech in noise & loud noise (set to 3, Wide). A checkbox 'Enable as automatic program' is checked. The 'Activation level' is set to 10. A 'Battery save mode' section, also highlighted with an orange box, contains a checked option 'Limit automatic program access to 3 h/d'. The bottom bar shows navigation options: Gain & MPO, Program options (highlighted with an orange box), Audibility fine tuning, SoundRecover2, Automatic fine tuning, and Tinnitus balance.

Optimizing the Infinio Sphere battery

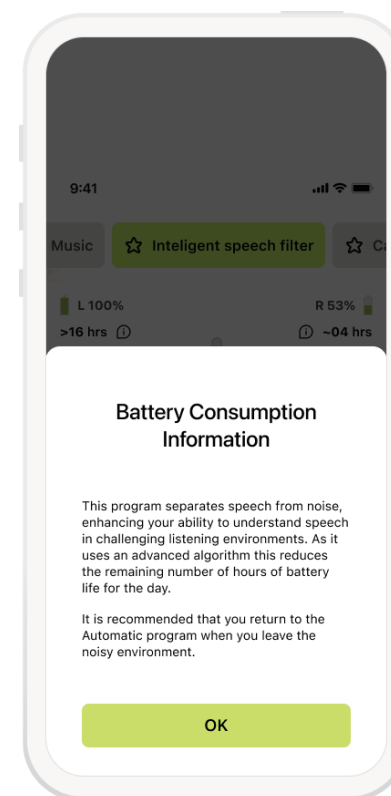
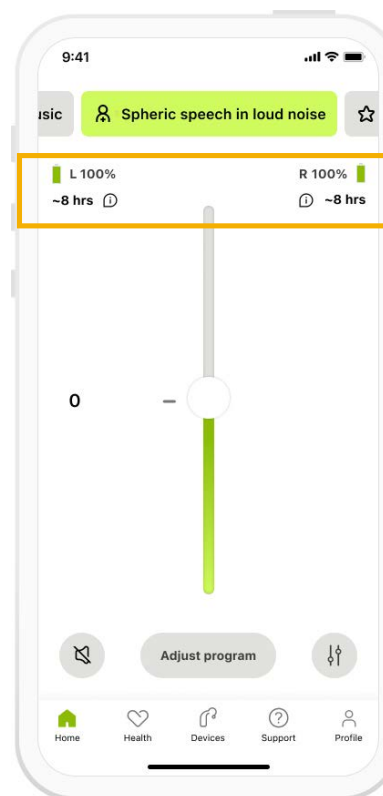


Keeping you informed about battery level

Additional information provided for **manual programs**:

- Remaining battery use
- Information icon when in Spheric speech in loud noise manual program

Notification sent when
<1 hr battery life remaining



True or False?



Technology with a dedicated DNN chip doesn't last all day



On-demand DNN is a concession to save battery life



Using the DNN in Infinio Sphere will completely drain the battery



Demoing Sphere

Room arrangement for demo

Multiple noise sources are better

- Can be **Party Noise** from Target Media Player
- Different noise and/or music to BT speakers and/or via phone

Place noise sources from different directions

HCP starts in front of the patient

Involve patient's companion in the process



Phonak Infinio
Technology Demo Guide



1. Establish a baseline

ALL PROGRAMS		
▼ AUTOMATIC PROGRAMS 8		
AutoSense OS		
Calm situation	🔊	▼
Speech in noise		
Spheric speech in loud noise		
Speech in car		
Comfort in noise		
Music		
🔊 AutoSense OS (streaming)		
Media speech + mic		
Media music + mic		
> STREAMING PROGRAMS 3		
ADDITIONAL PROGRAMS		+



I'm going to turn on some background noise like what you might experience at a restaurant. Then I will show you how these devices will help you communicate and understand conversations even in challenging environments.

Turn on background noise.

This is similar to a restaurant. How might you feel after listening to that noise over the course of a meal? Fortunately, in noisy places, these instruments will automatically adapt noise-cleaning features so you can hear more comfortably.

2. Show Spheric Speech Clarity benefit

ALL PROGRAMS	
▼ AUTOMATIC PROGRAMS 8	
AutoSense OS	
Calm situation	
Speech in noise	
Spheric speech in loud noise	🔊 × ▼
Speech in car	
Comfort in noise	
Music	
🔊 AutoSense OS (streaming)	
Media speech + mic	
Media music + mic	
> STREAMING PROGRAMS 3	
ADDITIONAL PROGRAMS	+



Change aids to [Spheric speech in loud noise]. HCP or companions speak from beside or behind the patient.

Now you're experiencing the world's first hearing aid with a dedicated chip for actively separating the speech from the noise in any direction. This is revolutionary technology beyond anything we've had before. This mode is especially helpful at restaurants, weddings, parties, sports, and anywhere else you struggle to hear because of the background noise. What difference would it make to you to have the noise reduced like that?

3. Remind and close

ALL PROGRAMS	
▼ AUTOMATIC PROGRAMS 8	
AutoSense OS	
Calm situation	🔊 ▼
Speech in noise	
Spheric speech in loud noise	
Speech in car	
Comfort in noise	
Music	
🔊 AutoSense OS (streaming)	
Media speech + mic	
Media music + mic	
> STREAMING PROGRAMS 3	
ADDITIONAL PROGRAMS	+



Change aids to [Calm situation].

Before we end, I want to bring you back to where we started, just to remind you of how noisy it is.

Turn off background noise.

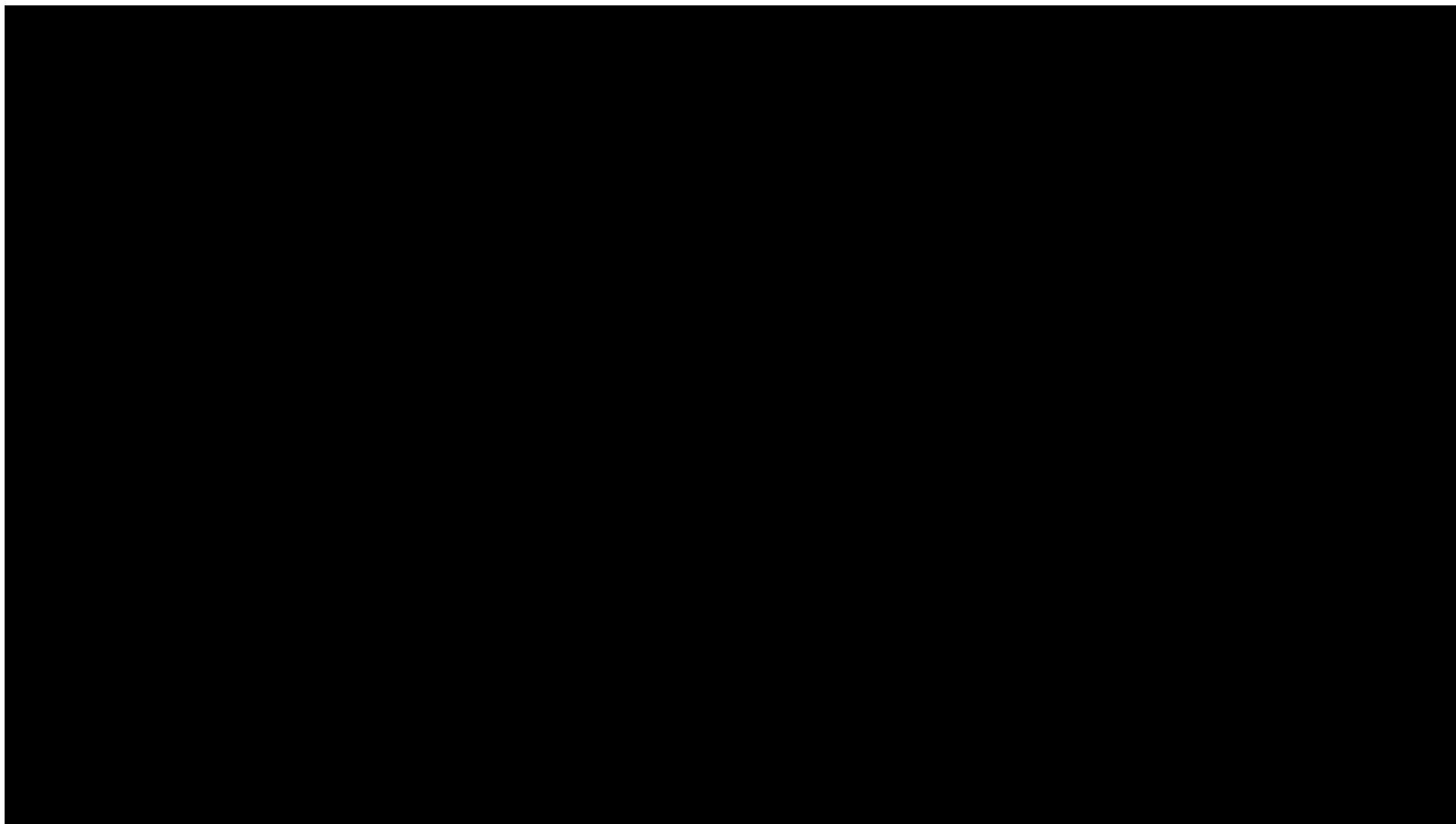
While I controlled the changes today, one great thing about these aids is how good they are at automatically identifying your environment and adjusting seamlessly so you can confidently go about your day knowing your Phonak aids are optimizing your hearing wherever life takes you!

Demoing is a win-win

Key benefits:

- Personalized experience
- Improved understanding & expectations
- Enhanced decision making
- Strengthened KPIs





Infinio

**Exceptional
sound quality
from the
first moment**



**Market
leading
connectivity
takes a giant
leap forward**



**Tested.
Reliable.
Proven. Swiss
engineering
at its best**



**Personalized
for you and
your patients**



**Clean and clear
speech far
beyond any
existing hearing
technology**





Groundbreaking
developments in AI for
hearing aids

Revolutionary separation
of speech & noise gives
real-world benefit

Research backed
innovation

Flexibility to meet patient
needs





Together,
we change lives

A solid green semi-circle is located to the left of the "References" heading.

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