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Widex Compass Cloud: Success Simplified

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Hello and welcome. Thank you so much for choosing this course today. Before we get started, please take a minute to review the audiology online FAQs.

Please review the posted risks and benefits.

After today you will be able to list the benefits of a cloud based fitting software, describe steps of a fitting with a cloud based software, and describe the new Widex intuitive interface and streamlined fitting process.

I'm Amanda Albertson, Clinical Education Specialist with Widex. I want to take a moment to acknowledge that your time is extremely valuable. Widex is grateful to have the opportunity to present to you today via Audiology Online. We appreciate any time you dedicate to learning more about our hearing health solutions.

Today's presentation is going to focus on the Widex Compass Cloud Success Simplified. If you have further questions or would like more information following today's presentation, we'd love to hear from you. I will provide the best contact information later on.

I want you all to take a moment and think of an innovation that has been truly life changing for you. You can close your eyes if that's easier. I want you to think of a moment where there is a clear before and after that innovation entered your life. It could be the Apple iPhone that you see on your screen. It could be something like ChatGPT or an older innovation like maybe wireless Internet.

Or maybe it's not related to technology at all. For me, it's Apple CarPlay. I have not always had Apple CarPlay in my car, but now that I do, I'm not sure I can go back to a car without it. I spend a lot of time in my car, whether it's just around town doing daycare, drop off or pickup, running errands, or traveling across states on a longer road trip for work or to visit friends or family. CarPlay makes it so easy for me

to see where I'm going on Google Maps, go to an Apple podcast, or my favorite playlist on Spotify.

It makes it so seamless for me to access all of those features while I'm driving.

Whatever it is for you Innovations change us. There's no doubt about that. They change our lives and sometimes they change everything. For over 65 years now, Widex has been on the cutting edge of innovations that have changed. Here in healthcare.

We have led in, the industry has followed. We have challenged the status quo and are never afraid to push the boundary.

Now let's take a look at Widex's innovations over the years. In 1990 we pioneered the method for 3D shell modeling that still remains the industry standard today. This is our Kamisha shell technology in 1995 we launched the world's first fully digital in the ear hearing aid. Anyone remember the senso? In 2008 we launched the Passion, the world's smallest RIC hearing aid.

Today we have a version of it called the RIC 10. In 2018 we released sound Sense Learn. We were the first to use real time artificial intelligence and hearing healthcare and as you know, the industry has since followed. In 2020 we launched Moment with the lowest signal processing delay by a factor of 10. That is still true to this day.

And in 2024 with the Smartric, we changed how we think about aesthetics, battery life, portability, convenience and speech. And no.

The future is so bright and it starts right now. I'm so excited to share with you. Widex Allure an all new platform from Widex With Widex Allure we are excited to introduce a new chip, new RIC and new app and new fitting software. Our new chip allows us to offer better speech and noise processing. The RIC

and app offer all new accessibility and connectivity options and the new fitting software is simple, streamlined and best of all it is always up to date with the latest features.

In another course we dive into natural clarity which is powered by the entirely new W1 chip. In today's course we are going to focus on Widex Allure being the confident choice. The new RIC and new AI driven app make Allure simply the one to choose. With an entirely new fitting software, success is simplified. It is the world's first cloud based fitting software.

It is changing the standard of fitting software and elevating it to the next level. With Widex Allure, the difference is clear. Widex has fully reimagined the hearing care solution. We're offering an industry changing innovation that is clear, intuitive and ready for the future. Our all new W1 chip is four times faster than our previous chip.

We've combined new and advanced features to achieve natural clarity using our precision hearing technology. Now Precision hearing technology? What is that? We are going to take a deeper dive, but simply it provides the perfect balance between clear speech and natural environmental awareness for wearers. The sound quality is truly unmatched like you would expect from Widex.

Precision hearing technology consists of our new Speech Enhancer Pro to improve speech and noise understanding. We have an enhanced sound classifier for seamless transitions throughout the wearer's day. Our new and unique adaptive Dynamic Feedback Controller is a new addition to the Allure platform. It allows us to have effective feedback management while maintaining our superior sound quality. Now these are features for all wearers With Widex Allure, thinking of patients that have special requirements or demands, we have additional features available.

So first we have our all new Allure PureSound. This offers the same noise management we've been able to offer in Universal. Now in Puresound, this is made possible by our stronger and faster improved

processing power in the W1 chip. Lastly, but certainly not least, we now have a dedicated streaming compressor to provide a smooth streaming experience for wearers. Now taking a deeper look at our Speech Enhancer Pro.

As you may recall, historically Widex's approach has prioritized slow acting processes for noise management. This has allowed us to keep the noise at a calm, comfortable level for users. With our new Speech Enhancer Pro, we've added two new the fast acting signal extractor or FACE and the hearing threshold level optimization or HTL option. FACE uses a 52 band analysis and 15 channel processing of the input signal. This allows us to provide SNR improvements on top of our existing slow acting SII based noise reduction that we've offered in previous technology.

HDL optimization is for patients that have moderate and severe hearing losses. For these patients we want to be sure to keep the background noise constantly reduced while keeping the speech above threshold for that individual user.

Now that we've talked about the technical components of Speech Enhancer Pro, let's focus on the benefits for you and your patient. So for the patient, noise can be more accurately estimated and automatically managed. With Speech Enhancer Pro, there is a reported reduced noise annoyance and general preference in noise for Allure compared to moment. As the provider, the noise reduction strategy that we use in Allure effectively optimizes SII for that specific patient in that particular situation. This leads to an overall improved user experience, especially in noise.

Now to talk more about our Enhanced Sound Classifier. Our enhanced sound classification system has new classifiers and new controllers so we can offer a smoother, more automatic transition between Sound class Our premium hearing aids have an industry leading 11 sound classes. These are the sub programs for universal or pure sound that change as the environment changes based on the microphone input. We also have a new beat detector for an even more accurate classification of music.

So keep this in mind when you're recommending widex for your patients.

Looking at the benefits of our Enhanced Sound Classifier for the hearing aid user, the features are automatically optimized in a particular environment. There is less need for manual controls, whether this is done from onboard controls, their phone or remote control, and they will experience stable sound quality with smooth transitions as the environment around them changes for you as the provider, there is less of a need for adjustments, especially for specific environments. We have better differentiation of our soundclass technology so that we meet the wearer's needs even better than ever before. Looking at our next feature in our precision hearing technology, we have the dynamic feedback controller. Our feedback systems have been completely redesigned.

In our Allure platform, we have a unique and adaptive approach to reduce annoying whistling before it even starts. I'm sure all of you have one patient, at least one patient that comes to mind where feedback has been an issue. The feedback management in Allure is tailored per patient based on the individual's ear canal acoustics. This is measured during our acoustic calibration step and is a critical step of a first fit. Unlike other approaches in the industry that have constant frequency shifting, we only activate the frequency shifting when it is needed and within a precise frequency range.

This approach allows us to maintain our signature widex sound quality that is crystal clear and natural. In our recent research, users have referred our new dynamic feedback controller system over our previous feedback management system. So that is great news for you and your patients.

Thinking about feedback management, we need to look at the risk of feedback across the frequency spectrum. So in the lower frequencies there is a very low risk of feedback and we almost never have feedback in those low frequencies. For that reason, we never frequency shift here. Conversely, in the high frequencies we always frequency shift because we almost always are at risk for feedback here. Now, in between those, we have a medium risk area.

This medium risk area varies from fitting to fitting, patient to patient. So this is where our adaptive frequency shift takes place. Now, we have three things that are adaptive or variable. One is the size of the frequency shift, so this varies between 6 Hz and 22 Hz. Second, we have the speed of the shift, so do we frequency shift slower or faster?

Third, we have the cutoff frequency. So this is the border between the region where the frequency shift is applied and where it is not applied. And this is customized based on two rules, the vent rule and the margin rule.

For the vent rule, it is based on a comparison of amplitudes between the hearing aid sound and the direct sound coming through the vent. The margin rule is considering the model of loop gain in the critical region where the hearing aid becomes unstable and adjusts where and how the frequency shifting is applied based on how narrow the margin or headroom is at any point in time.

For our adaptive dynamic feedback controller, the hearing aid user benefits include a faster and more efficient detection and therefore cancellation of feedback. The improved performance, although more effective at managing feedback, does not compromise the Widex sound quality that you and your patients expect from Widex as the provider, there is added available gain before you are at risk for feedback with a lore compared to our previous platforms, this means that you have more freedom to choose your preferred ear tip even if it is more open. All of this results in an easier way to achieve a very successful fitting from the very start.

Widex Allure is the confident choice. It gives us the flexibility to meet patients needs not only today but also in the future. For patients, as you know, making the decision to invest in hearing aids is often full of uncertainty and apprehension, especially as they are experiencing it for the first time. As the provider, you may feel the weight and the burden of guiding them through this process. That's why it is so

important for you to choose a solution that lessens that burden for you and for your patient alike.

Throughout this whole hearing journey, Widex Allure is just that. The Widex Allure Ric RD is the first addition to our newest platform. We have two charger options for you to choose from based on what works best for your patient. We have the standard charger and the Charge and clean. And don't worry, the portable charger you guys have all grown to love is expected in 2025.

Now regarding the app, you guys have asked and we have listened. We have redesigned the app to empower patients so they can feel confident, connected and in control of their hearing. Taking a deeper look at the features of the Allure Ric rd. We have the same wind and touch resistant microphone cover that we launch with the Smartric as well as the LED light indicators. We have an enhanced push button with the Allure and it is T coil ready with a firmware update in the future.

We have the same V2 receiver available in M and P powers that you guys are used to with our existing rechargeable RICS. We have new connectivity options including iPhone, two way hands free function and tap control for Android. We are still using the same ASHA protocol and now offer Le Audio streaming. We have 25 hours of battery life with 7 hours of streaming so your patient does not have to worry about running out of battery life in the middle of the day. This RIC truly checks all of the boxes.

The Widex Allure Ric RD is available in 10 colors. Rose gold has been very popular with the Smartric so we are thrilled to carry it on to the Allure platform. As I mentioned, your V2 receivers with the Allure Ric RD are the same that you're used to from the Moment platform for our Rechargeable rics and the great news is the same domes have been carried over as well. The button on the Allure Ric RD has added functionality. This can be programmed in Widex Compass Cloud under Device Settings.

For short press you can opt for volume control, program change or no function. If you choose volume control, right will raise, left will lower. For long press choose. You can choose between program change

if you haven't chosen that. For short press mute or if you choose no function, a long press will check the battery status and be shown on the LED light indicators just like you are used to with the Widex Smartric.

The Allure Ric RD does have LED light indicators. These will let you know when the hearing aid is powering on. Powering off has been successfully paired with a Bluetooth device or is low on battery. This is a great feature especially for caregivers for patients that have memory issues or rely on others to help them with the maintenance and charging of their hearing aids. Connectivity is such a hot topic these days, so let me review the options with Allure since we've expanded them so we are all on the same page.

With Widex Alur Ric RD we have two way hands free communication for our iPhone users. They also have the ability to enable tap control in their app. If the patient does this, they will be able to double tap either their Pinna or the top of their hearing aid to have call control. For Android users, we are still using the Asha protocol to stream like you're used to with the Widex Moment platform and we're adding LE Audio for a better streaming experience that is available from select Android devices as well as through our TV play which now is called the TV Play 2. With the introduction of Le Audio, the Allure Ric RD is also future ready via firmware updates for Android two way streaming as well as Auracast.

I want to highlight that call control via tap and button press is only currently available for iOS devices. If this is activated in the Widex Allure app, the patient will be able to answer or end calls one of two ways. From the hearing aids they can tap twice at the top of the hearing aid or on the pinna. They can also use a button press on the back of the hearing aid. A short press will answer and a long press will decline or end the call.

This button function is always active automatically. It is not something that you as the provider have to enable in the app. For the Widex Allure Ricard we have two charger options, the standard and the

Charging clean. The new Widex standard Charger has a wider base to make it almost impossible to tip over for more stability and reliability. It comes with two sets of LED light indicators to show you the charging status of the device.

It also has a sensor in the charger. This may be my favorite part that adjusts the brightness of the LED lights based on the environment around them.

The Charge n Clean charger option is a great option for your patients that are just a little more rough and tough on their devices. It does have a cleaning and drying option. The cleaning will happen via UV light and eliminates up to 99.99% of bacteria, yeast and viruses. For patients that spend a lot of time outside, maybe they work outside or have an outdoor hobby, live in a warmer climate, this may be the best option for them. There are other patients that the cleaning and drying is just a benefit of having a lid on their charger.

Patients that need to keep the hearing aids away from their cat, their dog, maybe their grandkids. This would be a great option for them as well. The LED light indicators on the charger also let you know the charging and cleaning status. And then just like the standard charger, those LED lights will adjust in brightness based on the room around them. So in a darker room they would be dimmer than in a brighter room.

You can see that the LED light indicators are easy to visualize. We have a large enough space inside the charger to accommodate custom ear molds as well as the added lid for protection. And we use a USB C cable to supply power to the charge and clean, focusing on full charges and battery life. For a full hearing aid charge, it will take four hours. For a fast charge option, you can charge the hearing aids for 30 minutes to get approximately four hours of use.

As a reminder, that full hearing aid charge will last about 25 hours with 7 hours of streaming. For the Allure, we do have the updated redesigned Widex Allure app as well as an updated RC Decks and TV play that is called the TV Play 2. Now you may be wondering, well, what about the other accessories as we move towards the superior streaming quality of LE Audio that is not currently supported by our beloved Sound Assist and Sound Connect. Updates to those accessories are currently being considered and we may have them available in the future, so stay tuned. The RCDEX has been updated with a new Widex link that is compatible with Alor.

It is simple and intuitive. This is the same design you are used to, so your patient can change the volume up or down and can change the program from that middle button. They can also use this to adjust their volume while they're using the TV Play.

The TV Play 2 has LE audio available for an even better streaming experience for your patients. I do want to note that it is backwards compatible to Evoke. Now, Evoke and Moment both use 2.4 GHz streaming, so it will need to be put in that 2.4 GHz mode. If your patient has an Evoke or Moment Bluetooth hearing aid model for Allure, it will be in the LE audio mode and it cannot. Although it can do both modes, it cannot do both modes at the same time, so you will need to choose one or the other.

Now let's take a deeper look at the Widex Allure app on the top left. As you are used to, you have your battery status listed on the right. With the Hamburger menu, you can get to a program overview. Your patient is able to add shortcuts to adjust different sound features. Adding that widget on the right, you can also adjust volume.

There is a help menu for your patient to access guides and support like Troubleshooting. In the More menu, we'll have further features and settings to adjust.

To open the Program menu, you'll go to that Hamburger menu on the top right and then you will see what's pictured on the right. So their hearing aid programs, if they have several, will be listed out here. You can also notice that there's a spot for personal programs. In this case it is called My Super Program. And then they have the ability to access the new AI Sound Assistant here as well.

If the patient wants to customize the sound further, they can click Adjust Sound towards the middle of the screen and options will appear for more sound options, for example directional focus AI assistant and the sound equalizer. We have two versions of an AI assistant in the Widex Alora app. One is the AI sound assistant. If you're familiar with SoundSense Learn, this is similar to that but has been improved and updated. Secondly, we have the AI Quick Assistant.

This is similar to our previous version of Mysound. Both of these have been improved and enhanced to be even easier and better than ever for the patient. This app was built with accessibility in mind. With the new accessibility features, your patient is able to activate call control via double tap. The font size of the app will also follow the phone settings.

This is great. If your patients have enlarged the font on their phone, they will now see that reflection here.

Just like the Widex Moment app, you do have the ability to have the Widex Allure app in either light or dark mode. It can follow the system setting or you can manually change from light to dark and vice versa by going to app settings and then tapping on the desired mode.

We still have guides and support built into our app, however we have updated them. Your patient can find these under the help menu. These will help your patient adjust to hearing aids, especially if they're a new user, and it will walk them through troubleshooting as needed.

Now let's take the focus and shift it from the patient experience to the provider experience. How many of you work with multiple hearing aid brands? Working with multiple manufacturers and their different fitting softwares can be overwhelming. It can be a challenge. It can add stress and create doubt when the programming process is complex, unclear, and especially when your fittings are unsuccessful.

So what is success? Simplified Success Simplified is the promise of an intuitive software that will set you and your patient up for success more easily from the very start.

We are proud and excited to deliver that to you with our all new fitting software. Widex Compass Cloud Compass Cloud is the world's first cloud based fitting solution. Now you may be thinking, why cloud based? I'm not used to cloud based and I'll ask you to think why not. It is the natural evolution of software in so many different industries.

How many of you have a MyChart account to access your own medical records? Think about how MyChart has revolutionized medical charting and patient access to their records. If I went to the ER on vacation somewhere out of town, that doctor would have access to all of my medical records from back home. With MyChart, I also have access to my test results before my doctor has even reviewed them. True story.

I diagnosed myself with gestational diabetes from MyChart and called my OB's office and said, hey, what are my next steps? I saw my results on MyChart. How foreign was that concept years ago? Now it's almost assumed that all healthcare providers have access to all of your medical records when not all of us are on EPIC and have access to MyChart. Thinking about common pain points that we face every day as hearing care professionals.

Software Updates when is the last time I checked for an update? Software Training Am I comfortable with the latest version? Do I know how to address common patient complaints with the newest product?

A complicated interface if you can't find what you're looking for, that's going to take more time and lead to more frustration. What about an unclear process?

Do I run the feedback test when I'm initially fitting or do I only run feedback if there's audible Feedback at any point or uncertain outcomes. When is the last time I fit this manufacturer? How did my patients do? Are they a new patient? An old patient?

What can I expect from this hearing aid? We have all been there. So what if we could provide a solution to these pain points? So software that is always up to date built in interactive tour so you feel comfortable adjusting the hearing aids how you need to an intuitive interface that doesn't lead to confusion and frustration. A streamlined process that just makes sense and uncertain outcomes are no longer your setup for success.

With Compass Cloud we can provide greater security and control. We can overcome the limitations of installed software and use the power of centralized computing for better outcomes faster. Gone are the days where you have to double check that your software is up to date. You always have the latest version right at your fingertips, the latest features available right there. And then with the world's first cloud based fitting solution and the Total Allure solution, we can offer you powerful and intelligent technology for great fitness.

First fits an intuitive fitting process that streamlines your success and your patients and offer software that is future ready with continuous improvements that are available at your fingertips. The opportunities with a cloud based system are truly limitless. Success will be achieved with less complexity, less uncertainty and more of your time spent where it matters the most with your patients and not on your computer. Now let's get into more about how to use widex Compass Cloud. Most of you are familiar with our Compass GPS software.

With Compass Cloud we've transformed the fitting experience for you and your patients. It is more intuitive so you can be more successful from the very start. In Widex Compass Cloud we have updated the feedback test to be named Acoustic Calibration. This is a more accurate reflection of all of the measurements taking place. The acoustic calibration in Compass Cloud estimates ear canal volume, TM compliance, vent diameter, vent length and event effect or sound leakage.

How much sound escapes and the acoustics of the ear canal are influenced by the fit as well as the openness of the ear tip. Now the vent effect primarily affects low frequency gain, whereas the resonance fit and openness of the ear tip primarily affect the high frequency gain. True Acoustics provides information to the fitting related to the sound quality optimizations needed related to these two factors. Since vent affect and ear canal anatomy vary patient to patient, this acoustic calibration is absolutely critical to customizing the gain for each patient with Allure. These measurements and the calculations using true acoustics 2.0 are now independent of which hearing aid model, ear tip and receiver you selected in the software.

Now, if you skip the acoustic calibration step, true acoustics will adjust the gain based on averages per our research studies rather than measuring them for that particular patient. We've also made changes to our fitting formula based on existing fitting data. We now reduce gain 1dB for males and 2dB for females. Soft gain is also further reduced by 1dB for you and your patients. This means that a successful first fit is even easier to achieve.

You can be confident from the very start and your patient is happier from that first fit. To use Widex Compass Cloud you will first need an account. This is different than your existing My Widex Pro account. If you don't already have one, make sure you talk to your office's main contact, which we call a super user. They are the ones that will control who has access as a fitter to Widex Compass Cloud for your office.

If any assistance is needed, Please contact our 1-800-number and they will be happy to assist you. Once your account is set up, you will be ready to log in and fit your first patient on Widex Compass Cloud. To launch Widex Compass Cloud you will open noaa. Go to the top where your fitting software modules are located. Double click on widex Compass Cloud.

This will then launch the software in Google Chrome.

You will then enter your login information. You will need to keep this handy so you can either save it in your browser or store it somewhere that is easy to access.

Let's take a look at the built in tools on the bottom left under the help menu in Compass Cloud. So your first tool on the right will be your online guide. This is your software user guide. It will be your best friend as you're getting to know our new software and new features. You can see that there are different topics listed in the right pane so you can browse those.

If that does not have what you're looking for, you'll want to open the online guide where you can look at the table of contents and select the topic you're interested in learning more about.

When you're finished, you can either X out of the right pane or hit the back button to go to the previous menu. So looking at the next tool. Interactive Tours we have three different tours to choose from and then what's new is like our newsletter for Widex Compass Cloud. So this is where you'll find out the latest information about the latest features available.

Going back to the tours, let's walk through that first tour together. But before we do that, the other tours are Performa Fitting and delete client data. So getting to know Widex Compass Cloud first you have the connection status. This is where you will see if the right and left are connected as well as the ability to mute and unmute the hearing aids.

Next we have End Session. As you are used to, the hearing aids will save the settings as you go.

However, to save the session in Noah you will have to press this button. If you accidentally close out of the software, it's easy to restore your session. You will just click Reopen Widex Compass Cloud.

Next you have the option to print a fitting report for you OR Device Settings I.e. the User Guide for the patient.

You can also change the language of Widex Compass Cloud by clicking Language Selection on the top right. You'll have the option to sign out. We recommend doing this if you share a workstation or it's the end of the day.

With Widex Compass Cloud you can find out more detailed information about each hearing aid model or even simulate a fitting. We'll walk through that shortly.

On the top left you have your fitting flow navigation. You will work from top to bottom through a demo or a first fit. This will set you up for success. Step by to view more hearing aid information and simulate a fitting, you will click Hearing Aid Selection. You can view the information per model including the available receiver strengths and their estimated fitting ranges.

You can see for this fitting we have the ability to fit it with an M receiver or a P receiver. If you click View Data Sheet, this is where you can see the specs for that particular model.

Clicking View Features will open the feature guide where you can view the differences per technology level.

To simulate a fitting you can choose right and or left and then you will press Simulate Fitting.

You'll then select your acoustics. So on one side you will select your receiver. It will then auto populate the recommended ear tip and venting you will see that the recommendation is indicated by the star. You will then do the same thing on the other side and apply your fitting.

Once the first fit has been applied you'll see a green box appear on the top right. Next is the acoustic calibration and then you have the programs and tuning screen. These two screens we're going to skip for now as this is a simulation Under Device Settings. This is where you control the button function. So you have the option to program for short press or long press.

Your extra long press will be the power for the devices walking through a first fit flow. The first step is going to be connecting your Lora Rics using the Noahlink wireless. You'll need to turn them on or restart them so that they're in the pairing window. You'll press Connect and then choose Make a new fitting. The NOAA link wireless will then detect the hearing aids.

You'll need to identify the right hearing aid and the left hearing aid. You can do so by looking at the serial number or by pressing the button on the back of the hearing aids. If you push the button, it will illuminate in green which one you are pushing. So then you'll identify that one and do the same on the other side, and then you'll press Continue.

If you are fitting demos, you have the ability to change the performance level. For today's purposes, we're going to go with the premium 440.

Press continue.

Next up, we have the acoustic selection. So you can see that that's the first step. Along the left side of the screen, you will choose your receiver strength. You can see that we have medium and power to choose from. Medium is going to be recommended most often based on most popular hearing loss.

You can see that the star icon indicates the compass recommendation. So go ahead, click the receiver and then the ear tip and venting will populate as well.

If you need to change the dome due to physical fit or sound quality, you can select a different style to match what you're fitting. The same can be said for custom molds. Looking at the right graph, you can see the estimated fitting range. So the dark shaded area is your estimated fitting range with the dome and receiver you have chosen. And then you can see the maximum estimated fitting range with just the receiver.

So, for example, if we chose something more occluding for the ear tip, you can see that that estimated fitting range for the dome and receiver selected has expanded.

We're going to go back to the instant open that is recommended now. We're going to do the same thing on the left side and we're going to apply the fitting. As you saw in the simulation, the green box on the top right will show up once the first fit has been applied successfully.

Next step of our first fit down the list is acoustic calibration. This will run like you're used to with moment. We'll run it sequentially rather than simultaneously. You'll press start on the first ear. Looking at the graphs, you will notice that the feedback threshold range is shaded with stripes.

Once you run the calibration, then that area will be solid shaded. Once the test is complete, you will then move on to the other ear. You'll want to be sure that the room remains quiet as well as the patient throughout the duration of the test. Now, another thing you may notice is that the hearing aids will automatically mute while you run the test and then they will unmute once the test is complete. Before you start the other ear, you will then go on to start the other ear.

In looking at the left side graph you can see that that is still striped. Looking at the other aspects of the graph, you have the insertion gain as well as the audiometric target. You'll notice that these do not overlay as closely as they did with Moment, and this is because we have updated our fitting rationale. Once both tests are complete on each ear, you will notice that there are green check marks below each graph.

Next we have our programs and tuning. I'll come back to that and talk in more detail in the next section.

Looking at device settings, this is where you will choose your user controls. The default phone controls use the built in button. However, you can control what a short press and long press does. For the short press you can do program change, volume control or no function. For long press you have the option of program change.

If you didn't select it for short press, mute or no function. If you choose no function, a long press will show the battery status on the LED indicators on the back of the hearing aid.

For Widex Allure we use tone acoustic indicators. A summary of these is listed on this tab.

For example, if the battery is low, they will hear four consecutive tones that indicate the battery is low. You can print a fitting report or a device settings patient guide by going to the print on the top right. You can preview it prior to printing. It will summarize the hearing aid information programs you have in the hearing aid button functions and acoustic indicators the patient can expect to hear.

You can then go back to the session and save it by hitting end session. Now as a reminder, the hearing aid adjustments will automatically save but you are just saving this to Noah. You can enter any session notes you'd like and that is your first fit.

Going back to talk more about fine tuning under our programs and tuning screen. Looking at the right graph you will see that the default view is Insertion Gain versus Frequency. This can be changed in the middle of the screen to Output versus frequency. You can also change the display units from the default of DB HL to DB spl. Now for today's demo purposes I am going to change back to the software default of Insertion gain versus Fraction frequency.

Now looking at the graph you can see the gain limit, the measured feedback threshold as well as the insertion gain per level and the audiometric targets per level. Now keep in mind, these do not overlay exactly as we have updated our fitting formula. You can unlink the right ear from the left ear. You can increase the gain by 3dB steps or 1dB steps, and decrease the gain by 1dB steps or 3dB steps. Now, as far as selecting gain handles to adjust, you can click all you can group by different inputs, so loud, normal and soft.

You can also group by frequency range, so high and medium, for example. And of course you can select one and adjust that as needed. Now, as you're used to moment, as you are used to with moment, we have low frequency stabilization. That low frequency stabilization, by unchecking it, it will add gain into the low frequencies. You can then adjust them all at once or select one in particular and adjust that.

Looking at the MPO screen, this is where you will adjust mpo. The default is output versus frequency. Again, you can change this if desired. And when adjusting the MPO, you can do so by selecting all at once or one frequency. We have the same 3dB and 1dB steps.

And you can also unlink the right and left ears if needed.

Looking at the next screen, we have the settings screen. This is where your advanced fine tuning and adaptive features occurs. So first we have feedback suppression. You can see that the default in this

case is medium with that star icon. However, you can move it to high to make it more aggressive or low to make it more relaxed.

You can separate the ears as you can with all the adaptive features. You will also notice that throughout the software there are these question mark icons. This will provide more information on that feature or part of the software.

The next adaptive feature is directionality or what we call microphone mode. You can see for this 440 we have HD locator with digital pinna. And you can see all of the options listed here as well as in the graphics on the screen. Looking at our speech and noise mode, this is how we optimize speech understanding even in noisy environments. So the default in this case is balanced.

You could move it towards more comfort or more clarity as needed for that patient. Next we have impulse sound mode. That is now called impulse sound reduction. So this will optimize speech understanding while maintaining comfort. So again, this default is medium.

You could move towards high or low to help with those sudden impulse sounds like dishes clinking silverware or a door slamming. Next we have wind noise reduction. This is going to optimize comfort while in those windy environments. In the 440 like you're used to at the moment we do have the Smart Wind Manager to cancel out that window. Lastly, we have Soft level noise reduction to reduce those soft level constant noises like a refrigerator running or computer fan.

Going back to the default gain screen where we started, you will notice that up until this point we have been in Universal. Unlike moment when Pure sound is recommended, it will not automatically populate. Instead you will see this note that says Pure Sound is recommended for this patient. To add it you will press the plus button and then you can see that the star is next to Pure Sound indicating again it is recommended. Click Pure Sound to add it.

You will then see that Pure sound is in P2. We can click and drag it to move it into P1.

In Universal we have gain MPO in Settings and we will see those same options in PureSound.

Now with PureSound in Allure we are able to have those adaptive features that you can change because of our new chip that is more powerful. We can give you the same features in Universal in our Allure Pure Sound.

Now to remove PureSound you would click the three dots and hit Remove.

Now Universal is back to our primary P1 program. And now let's say you want to add a manual program for this patient. You can add a second Universal program. And let's say we want to have the microphone facing forward in a fixed directionality. We can go to Settings microphone mode and change to front directionality.

Now if we compare that to our P1 universal that still has our default of HD locator with digital Pinna which is going to be the most sophisticated for a 440 level.

Now you are ready to end the session to save your settings to Noah and sign out of your account if you share your workstation or it's the end of the day. The difference with Compass Cloud is clear. We've made it more intuitive, more streamlined, making your life easier. You can spend more time where it matters with your patients, counseling your patients and not immersed in your fitting software on your computer.

In review, the first fit flow in Widex Compass Cloud is as Easy as a 1, 2, 3. You're going to connect your WideXLR hearing aids using the NOA Link wireless. You're going to select your acoustics, start with

your receiver, the others will auto populate and then you will do the second side and then the third step is your acoustic calibration. This is how we customize the fit for that exact patient. The Widex Allure is crystal clear speech noise without compromising natural sound connection and control with an audio new level of accessibility for patients and most importantly, success for you and your patients from day one.

If you have further questions or need support, please reach out to us. We have customer care, audiology and technical support that you can reach at our 1-800-221-0188 number. Consumer tech support is available for patients 1-844-497-8844 and of course ordering online and more is always available 24 7@MyWideXPro.com this is the future of hearing care. The Widex Allure solution has pushed the boundaries, has challenged the status quo. Thank you so much for joining me today.

We can't wait to see the success that follows with you and your patients.