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Webinar FAQs

Giving Patients an Edge

Keeley Layfield, Au.D.

How to Ask a Question

Click Q & A, type your question, and Send

Where to get the handout

A PDF handout for this presentation may be accessed through your Pending Courses on Audiology Online or by clicking on the link in Chat within the classroom

How to earn CEUs

CEUs are available with a paid Audiology Online Unlimited CEU Access membership

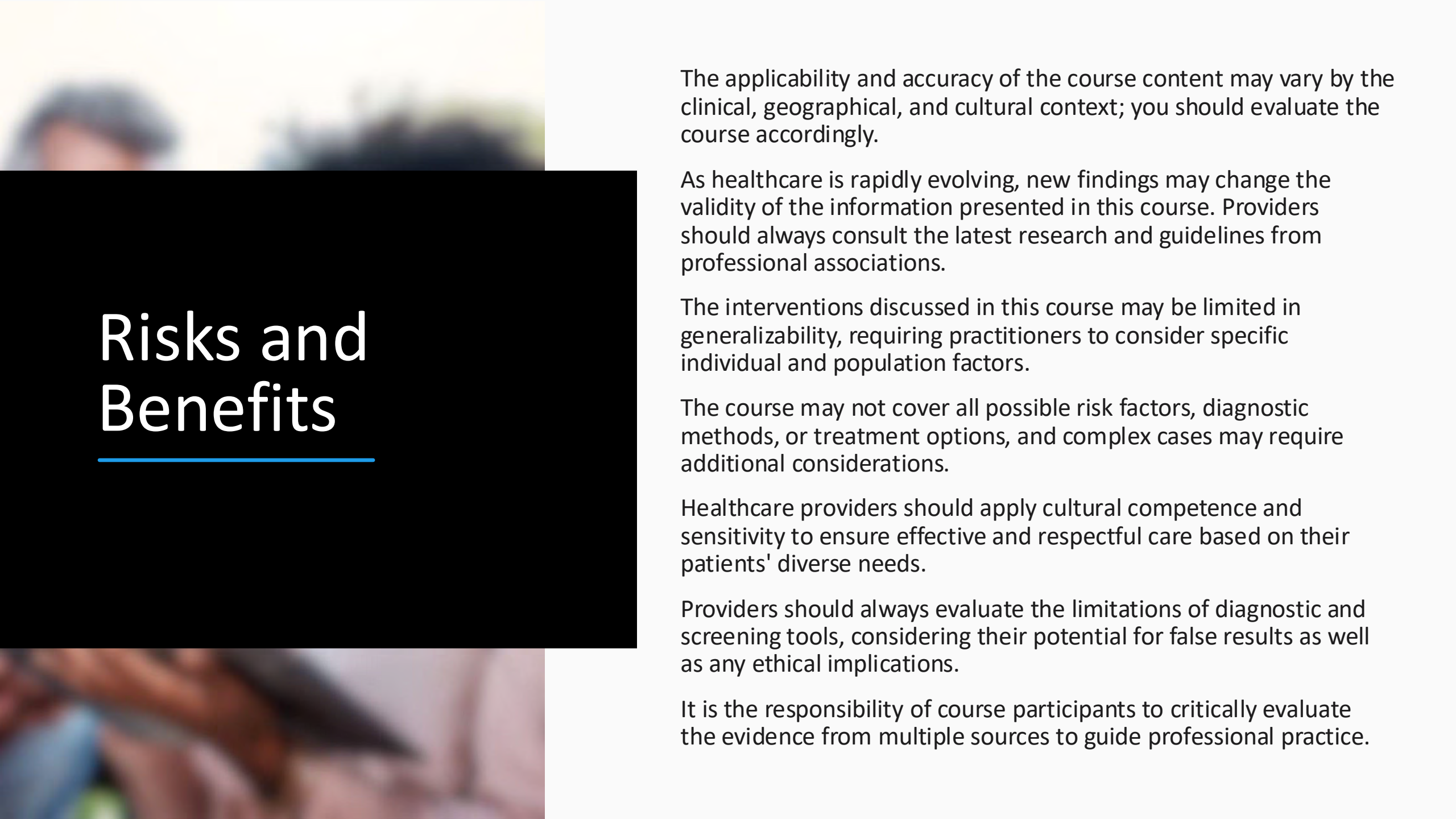
After completing the course, go to your Pending Courses on Audiology Online and pass the multiple-choice exam

Assistance or Tech Support

Call 800-753-2160

customerexperience@continued.com

Use the Q&A window

A blurred background image showing people in a clinical or educational setting. The image is out of focus, with various colors and shapes suggesting a group of people in a room.

Risks and Benefits

The applicability and accuracy of the course content may vary by the clinical, geographical, and cultural context; you should evaluate the course accordingly.

As healthcare is rapidly evolving, new findings may change the validity of the information presented in this course. Providers should always consult the latest research and guidelines from professional associations.

The interventions discussed in this course may be limited in generalizability, requiring practitioners to consider specific individual and population factors.

The course may not cover all possible risk factors, diagnostic methods, or treatment options, and complex cases may require additional considerations.

Healthcare providers should apply cultural competence and sensitivity to ensure effective and respectful care based on their patients' diverse needs.

Providers should always evaluate the limitations of diagnostic and screening tools, considering their potential for false results as well as any ethical implications.

It is the responsibility of course participants to critically evaluate the evidence from multiple sources to guide professional practice.

Learning Outcomes

1

Participants will be able to name two accessories compatible with Edge AI.

2

Participants will be able to identify the number of Edge AI hearing aids that can be paired with the Starlink Edge TV streamer.

3

Participants will be able to explain how to pair accessories in the Pro Fit software.



EDGE^{AI}

Giving Patients an Extra Edge:

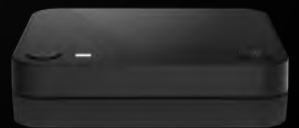
Enhance the Listening
Experience with StarLink
Edge Streaming Accessories





EDGE^{AI}

Hear there,
hear *anywhere*



What is Bluetooth Low Energy?

Bluetooth Low Energy (BTLE) was designed to use even less power than Bluetooth Classic



BTLE provides more flexibility in communication between devices



Used for data transfer and some audio streaming



Provides precise indoor location services



What is LE Audio?

Bluetooth LE Audio is a new protocol that operates on the BTLE radio as part of the Bluetooth Core Specification version 5.2



Transmitter Source

Benefits of using LE Audio



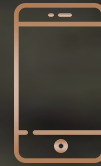
Improved audio quality

clearer sound with enhanced listening experience and better range



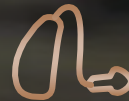
More efficient

the radio has low power consumption



Universal Connectivity

one protocol for compatible Apple and Android devices



Multiple connections

connect hearing aids to multiple devices at once



Auracast™

broadcast allows connection to audio sources in public places (gyms, theaters, airports) improving accessibility and participation

StarLink Edge Wireless Accessories

ALL
NEW

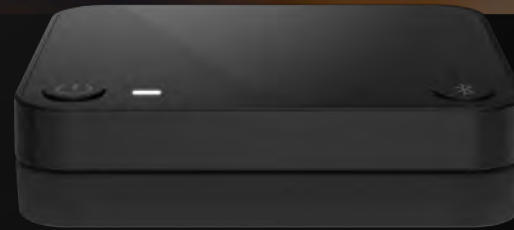


StarLink Edge
Table Microphone

ALL
NEW



StarLink Edge
Remote Microphone



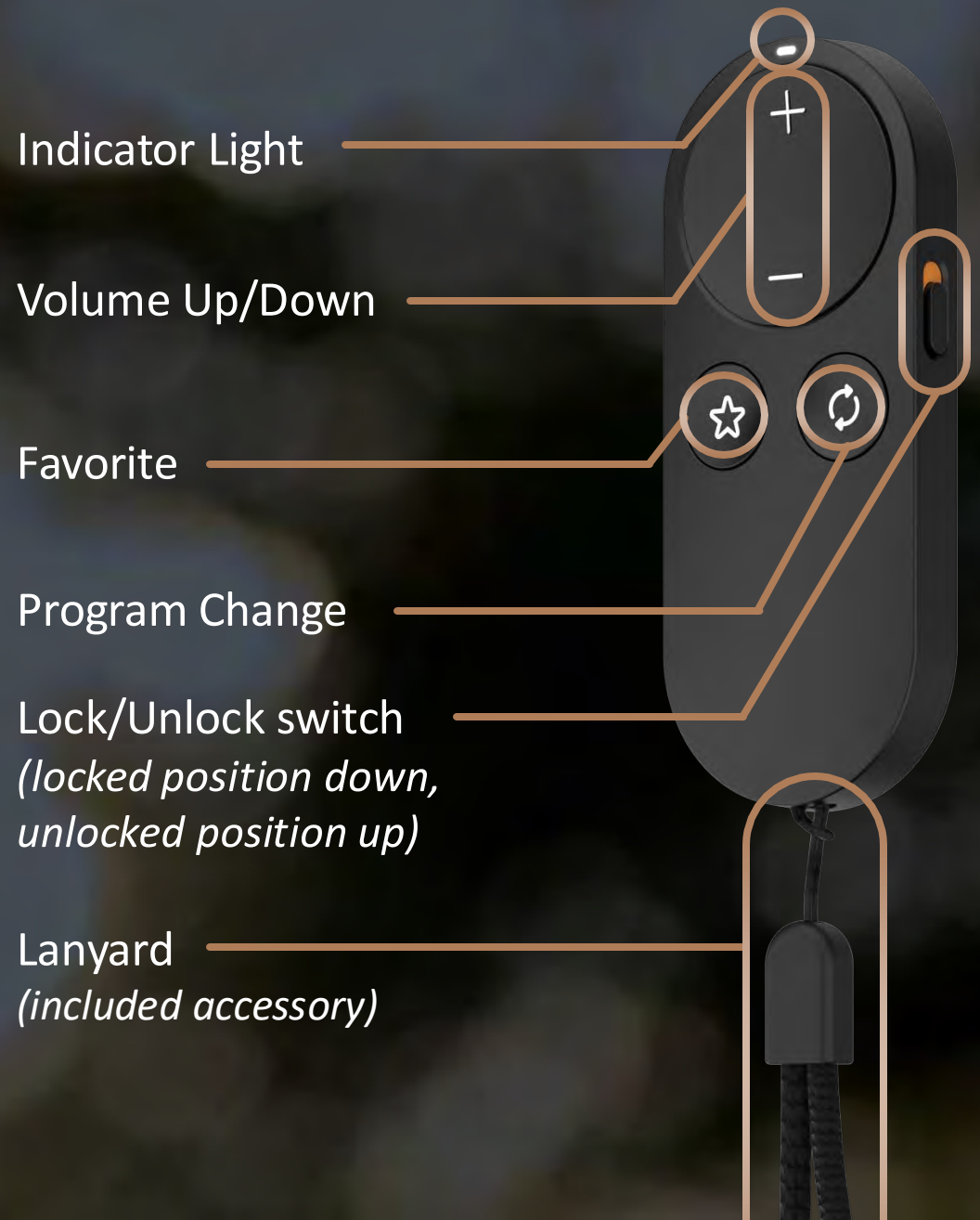
StarLink Edge
TV Streamer



StarLink
Remote Control 2.0

REMOTE ANATOMY

StarLink Remote Control 2.0



StarLink Remote Control 2.0

Favorite Button Options:



Home

NEW Stop a stream

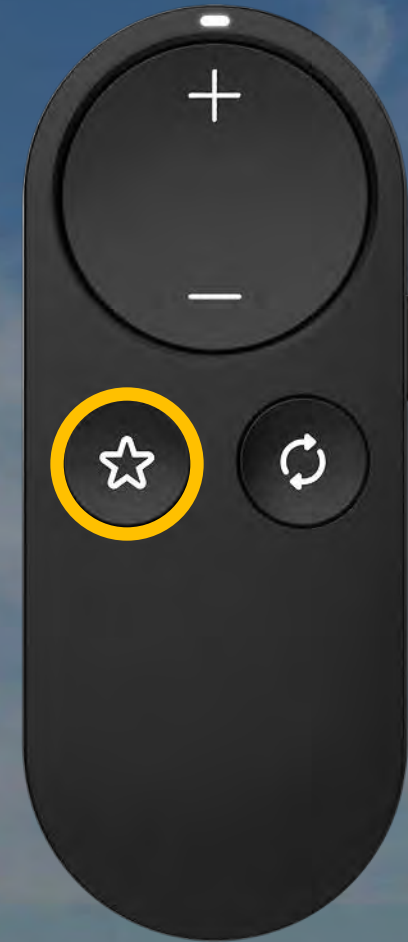
Broadcast Start/Stop

Edge Mode+

None

Jump to Program 4

Tinnitus On/Off



StarLink Remote Control 2.0



Exclusive to Edge AI

Long Press of the **Program Button** resets the hearing aids to “Home” setting the hearing aids to the Personal program



StarLink Edge TV Streamer

Over
60%
smaller

Wireless
range up to
50 feet

Intuitive and
easy to use
Unlimited users
can enjoy

StarLink Edge TV Streamer

1 Power Button

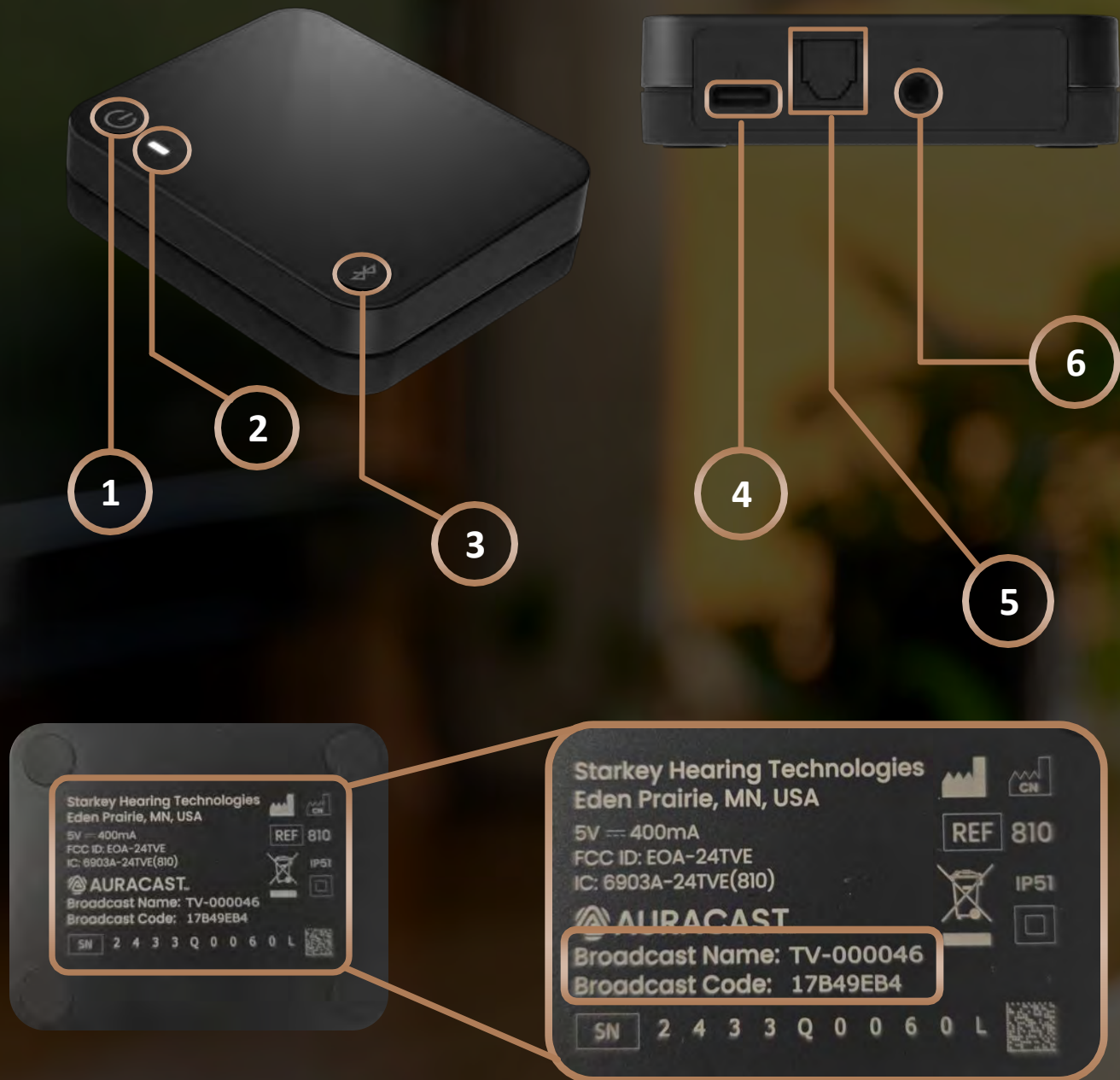
2 Indicator light

3 Pair Button

4 Power supply jack
USB-C

5 Optical TOSLINK jack

6 Analog jack



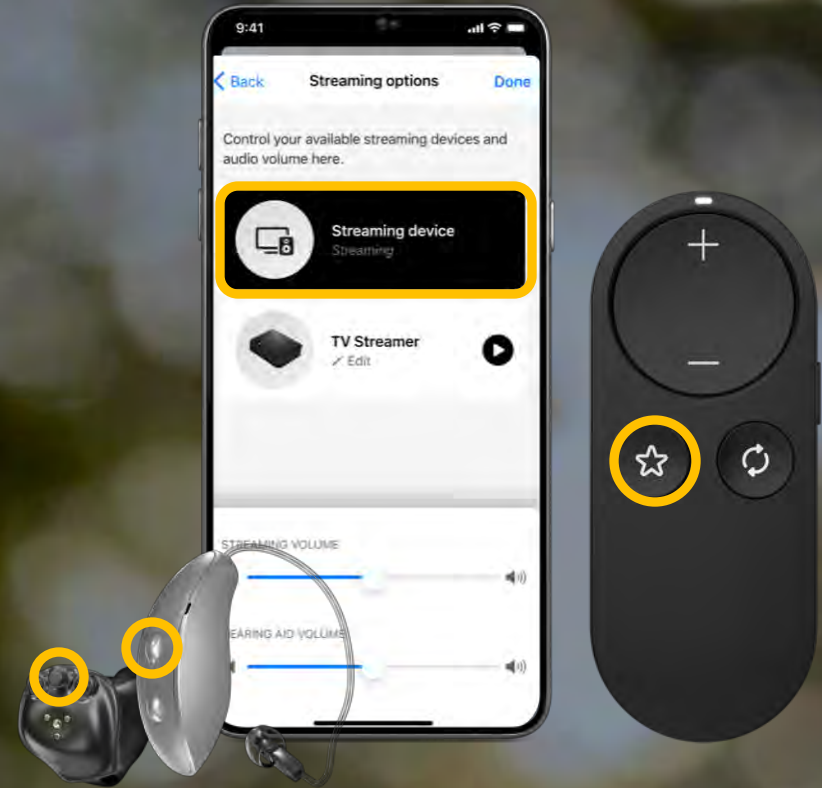
StarLink Edge TV Streamer Initiate Streaming

Manually start/stop stream via:

User Control

My Starkey

StarLink Remote Favorite Button





StarLink Edge

Table Microphone

Key Features



Battery charge time

2 hours



Streaming time up to

10 hours



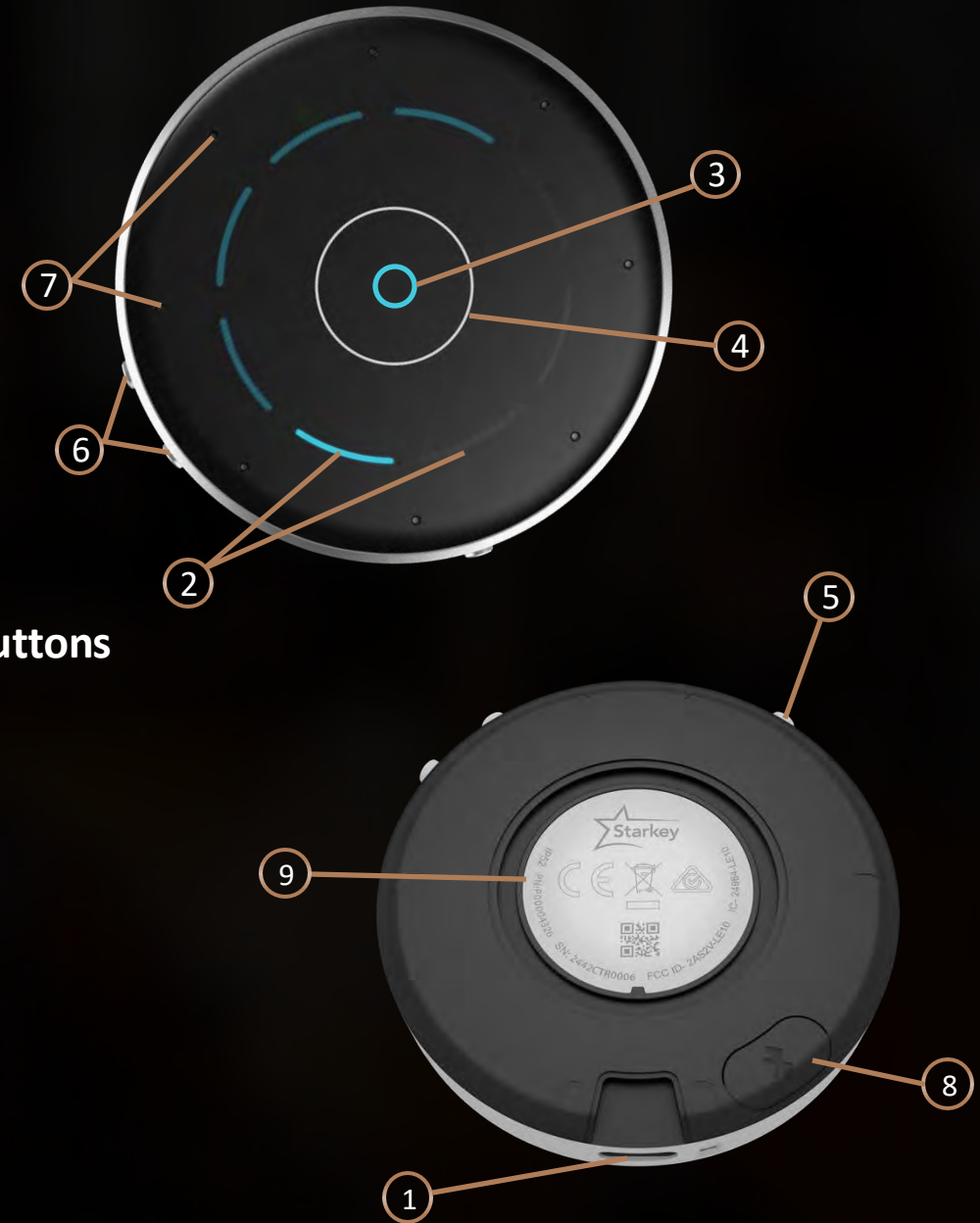
Operating range (15 meters)

up to 50 feet*

*Presumes line of sight and no interference

Overview

Meet the StarLink Edge Table Microphone



- ① USB-C jack
- ② Segments/
Directional touch keys
- ③ Mute mode
- ④ Automatic mode button
- ⑤ Power button
- ⑥ Volume up (+) and down (-) buttons
- ⑦ Microphones
- ⑧ Hearing aid pairing button
- ⑨ Magnetic interface for hanger

**3.5 mm jack and line-in capability have been removed

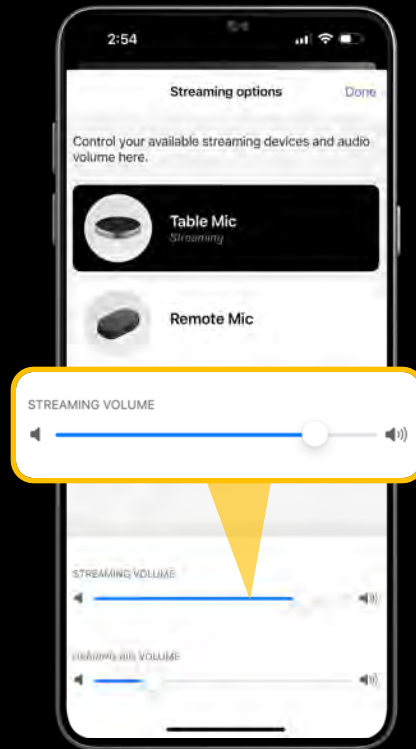
StarLink Edge Table Microphone

Start/Stop Streaming



Power On/Off Table Mic

Adjust Streaming Volume



My Starkey streaming
options screen



On board volume buttons

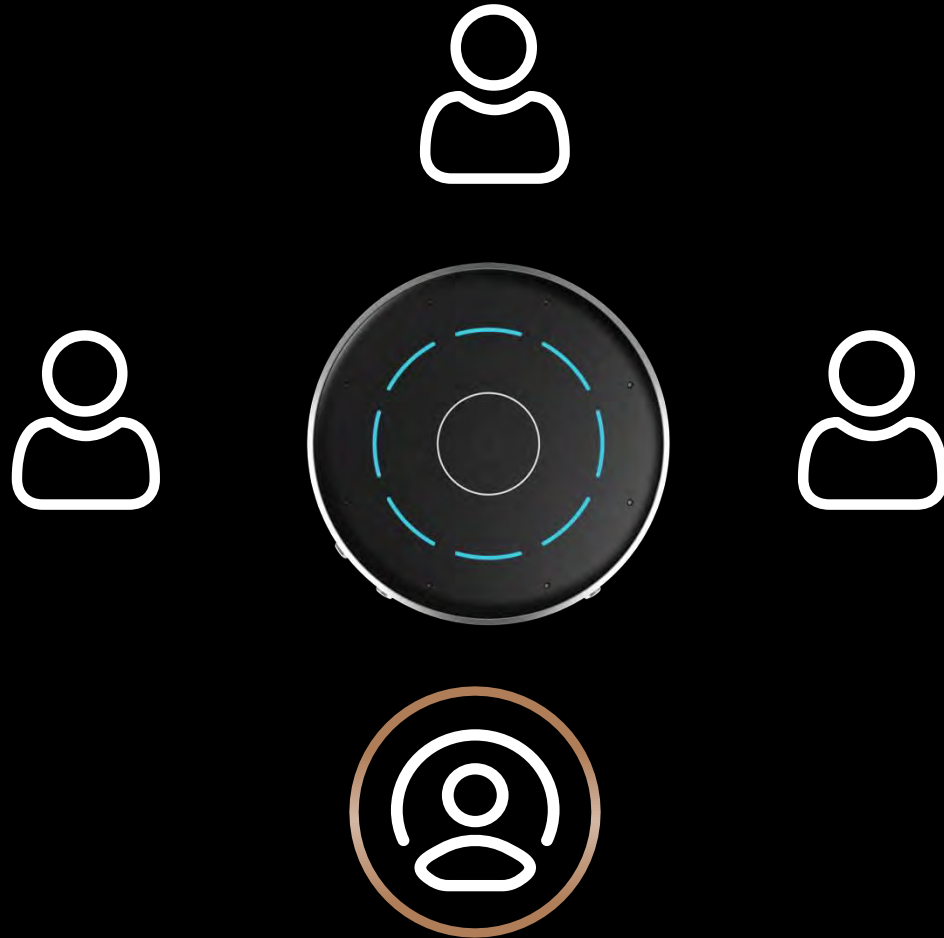


Hearing aid user control



Remote control
volume control
buttons

Listening Modes



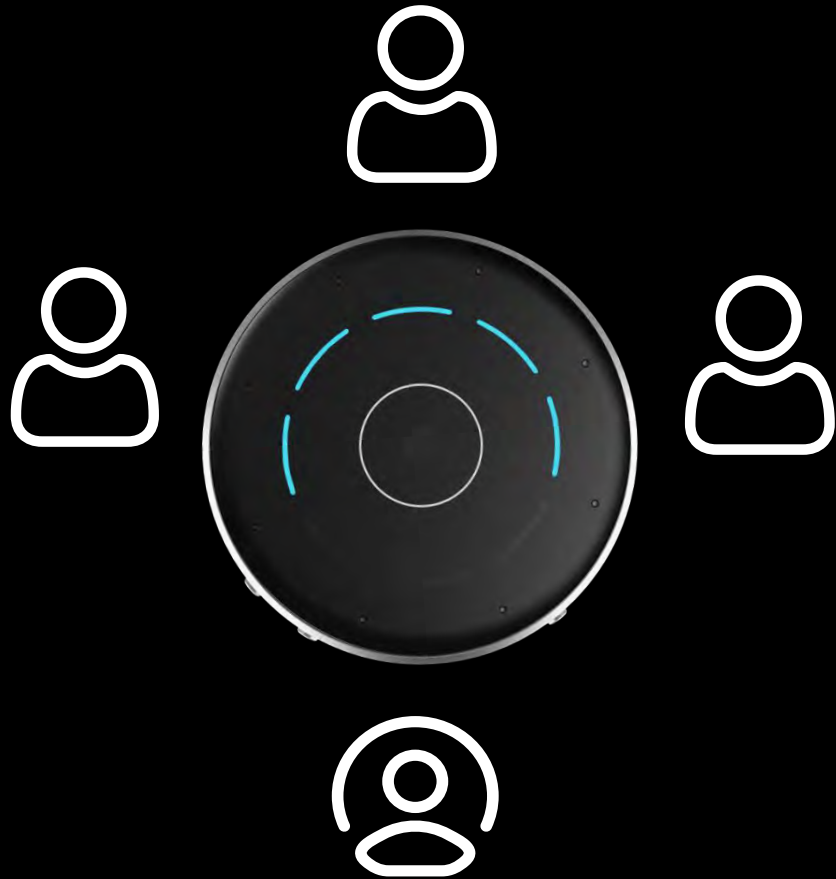
The StarLink Edge Table Mic has multiple listening modes:

Automatic, Manual, Surround, and Remote Mic

For best listening, the Table Mic should be placed as close as possible to the conversation partner(s)

Place the Table Mic with the power and volume control buttons facing toward the hearing aid user

Automatic Mode



In Automatic mode, the Table Mic follows the primary speaker automatically

Tap the center button to enter Automatic mode

Five segments light up blue, one brighter to indicate direction of focus

Tap the center button to return the device to Automatic from any other mode

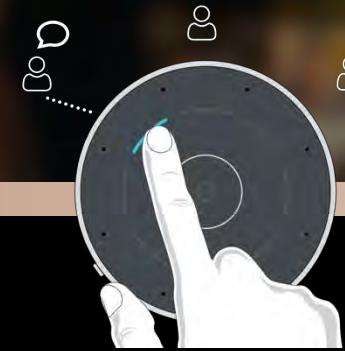
Manual Mode

In Manual mode, the user can select which microphones to activate

Tap any segment to focus on a specific speaker (the LED light will illuminate)

Any number of microphones can be selected

Tap the middle to return to Automatic mode



Manual single speaker

Tap any segment to focus on a specific speaker

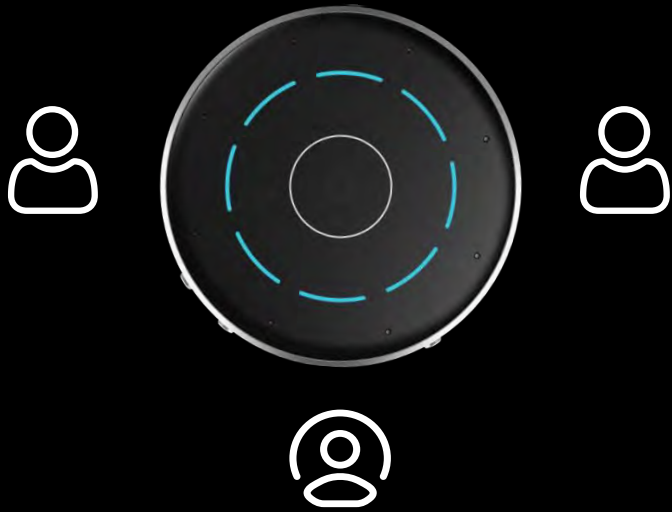


Multi-speaker

Tap any segment to focus on an additional speaker

Surround and Mute

Surround



Surround

Manually tap all segments

All LED lights will illuminate

Tap the middle to return to Automatic mode

Mute



Mute

Manually tap all segments until only the middle circle is illuminated

Tap the middle to return to Automatic mode

Remote Microphone

The Table Mic can be worn by a conversation partner via a lanyard for one-on-one conversations

The Table Mic should be within 8 inches (20 cm) of the speaker's mouth

The top segment will illuminate for 3 seconds

Tap the middle to return to Automatic mode



StarLink Edge Remote Microphone

Key Features



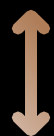
Battery charge time

3 hours



Streaming time up to

10 hours



Operating range

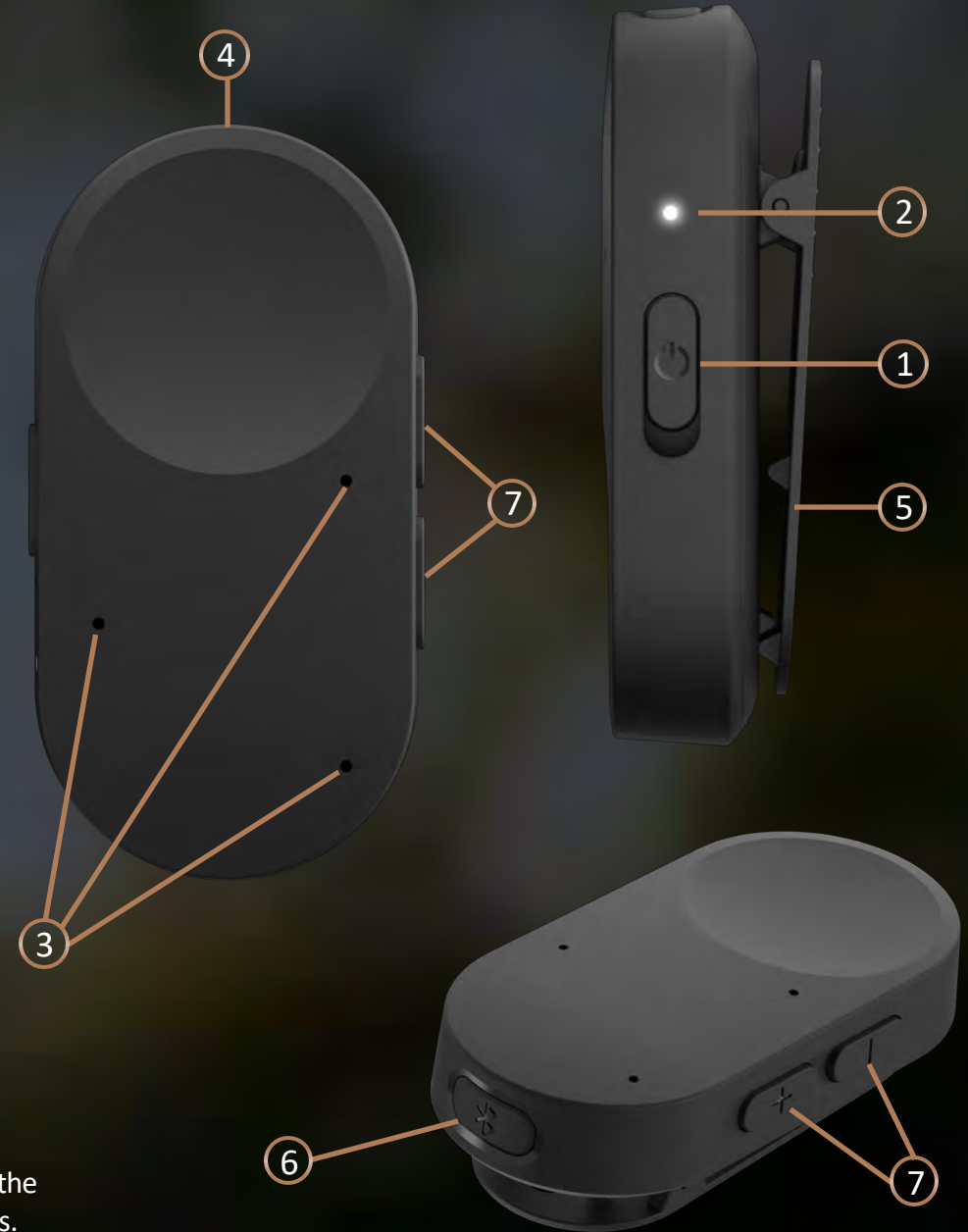
up to 50 feet



Overview

Meet the StarLink Edge Remote Microphone

- ① Power switch
- ② Indicator light
- ③ Microphones
- ④ Power supply jack (USB-C)
- ⑤ Clip
- ⑥ Pairing button
- ⑦ Volume control/Program button



*3 microphones capable of omnidirectionality, and directionality based on the placement of the Remote Mic, i.e. on a table or clipped upright on clothing. Consistent with current accessories.

Getting Started

① Turn on the Remote Mic

Audio streaming automatically starts in hearing aid

Auto Stream Recovery: streaming will pause for higher priority streams, i.e. phone calls, media stream

Stream will reconnect after priority stream concludes
– within 5 seconds

② Turn off the Remote Mic

Audio streaming stops when the Remote Mic is powered OFF



StarLink Edge Remote Microphone

Adjust Streaming Volume



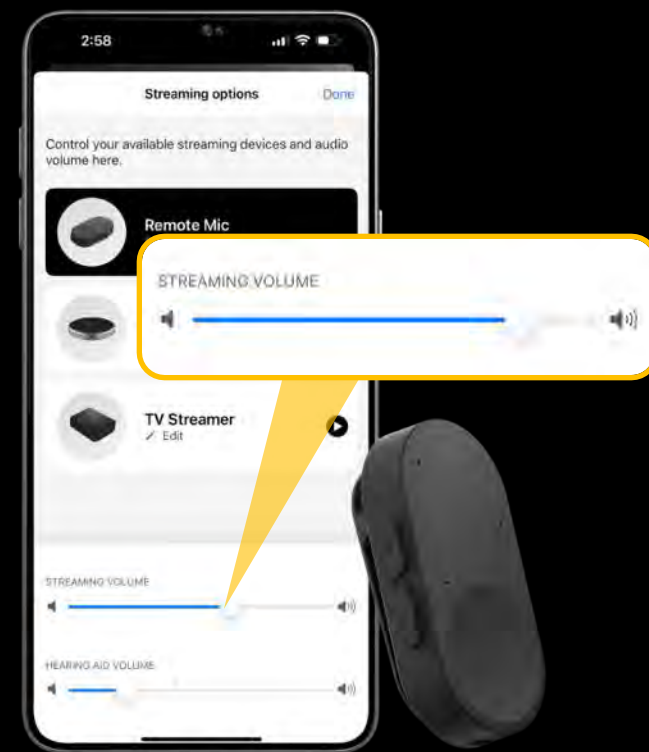
**Remote control volume
control buttons**



**On board
volume buttons**



**Hearing aid
user control**



**My Starkey streaming
options screen**



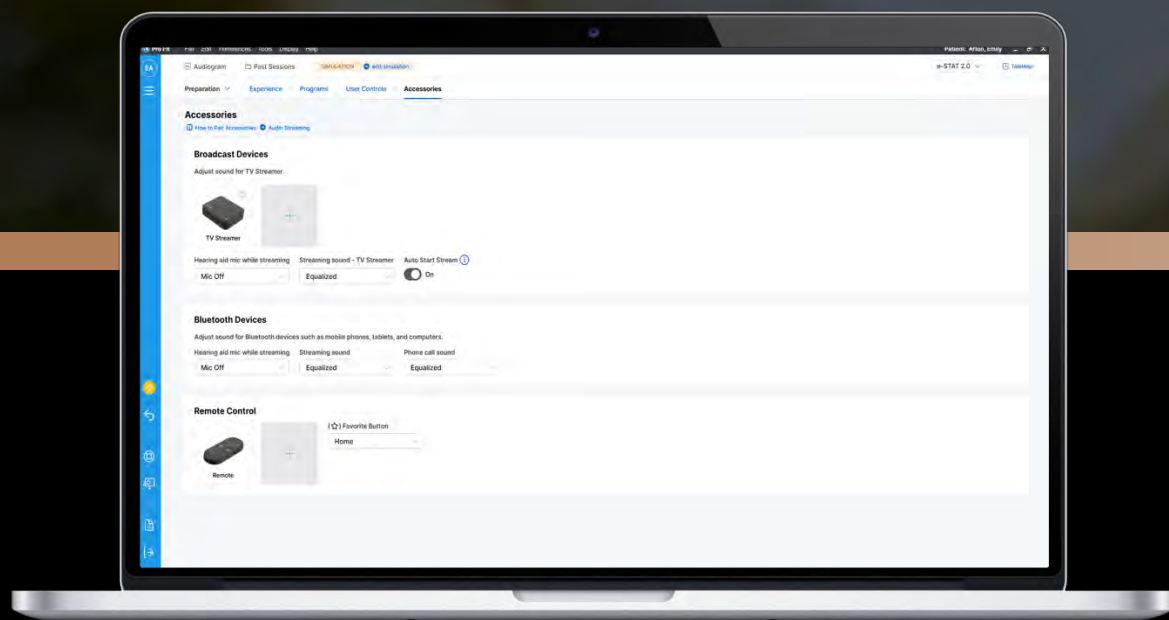
Remote Control Functions

A short press of the volume buttons up or down will adjust the hearing aid volume

A long press of the volume control will cycle through hearing aid programs

2.4 GHz Wireless Accessories

Two Ways to Pair



1

Within Pro-Fit



2

Outside of Pro-Fit







Accessories

Streaming Mic Accessories

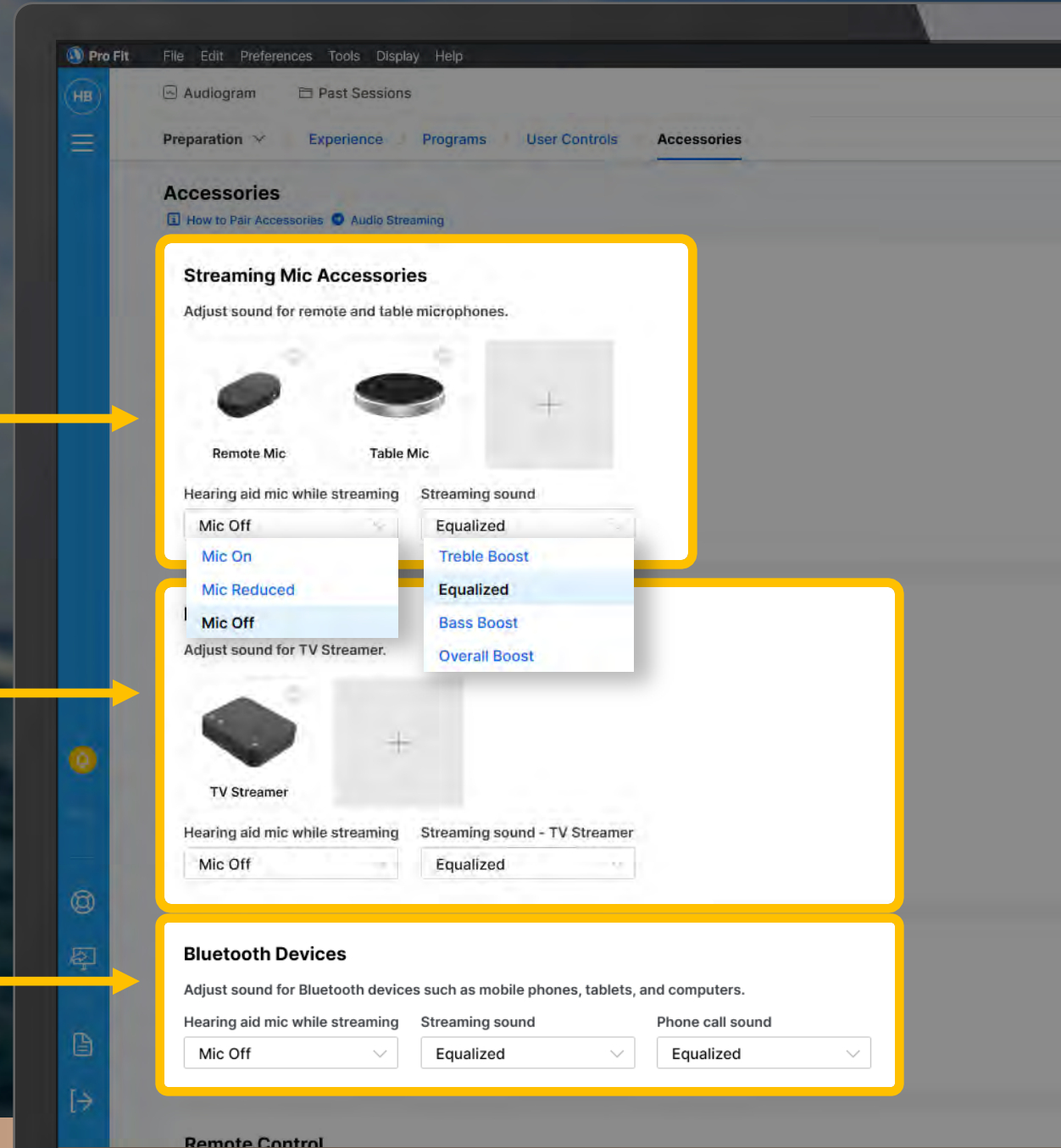
Remote Mic and Table Mic controls

Broadcast Devices

Edge AI TV Streamer controls

Bluetooth Devices

Bluetooth devices streaming controls





Accessories

How to Pair Accessories

Information on pairing all Edge AI compatible accessories

Pairing Streaming Accessories

To pair accessories from the Accessory screen:

- Place the hearing aids/CROS receiver* within 6 inches of the accessory
- Put the accessory into pairing mode based on the instructions below
- Click '+' to put the hearing aid(s) into pairing mode

The accessory is paired when the Accessory image displays in the Accessory screen.

TV Streamer

Press Pairing button once



Remote Mic

Press and hold Pairing button until the light flashes



Table Mic

Press and hold Pairing button for 2 seconds



Remote

Press and hold Favorite button for 5 seconds

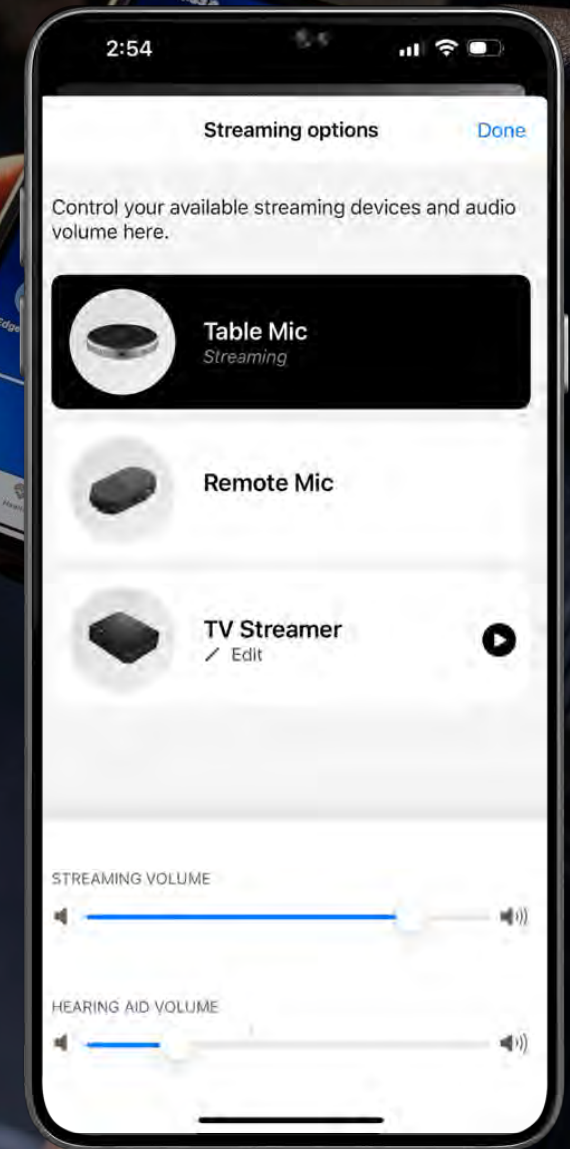
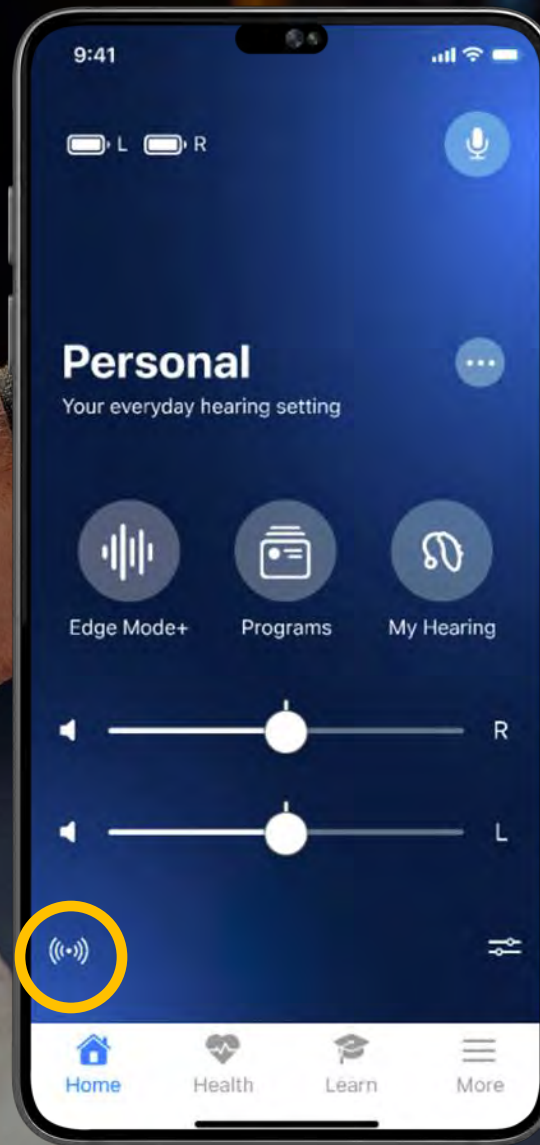


*Ensure CROS transmitter is out of pairing range or off.

Close

Accessories

Access Accessories/Streaming options from Home screen



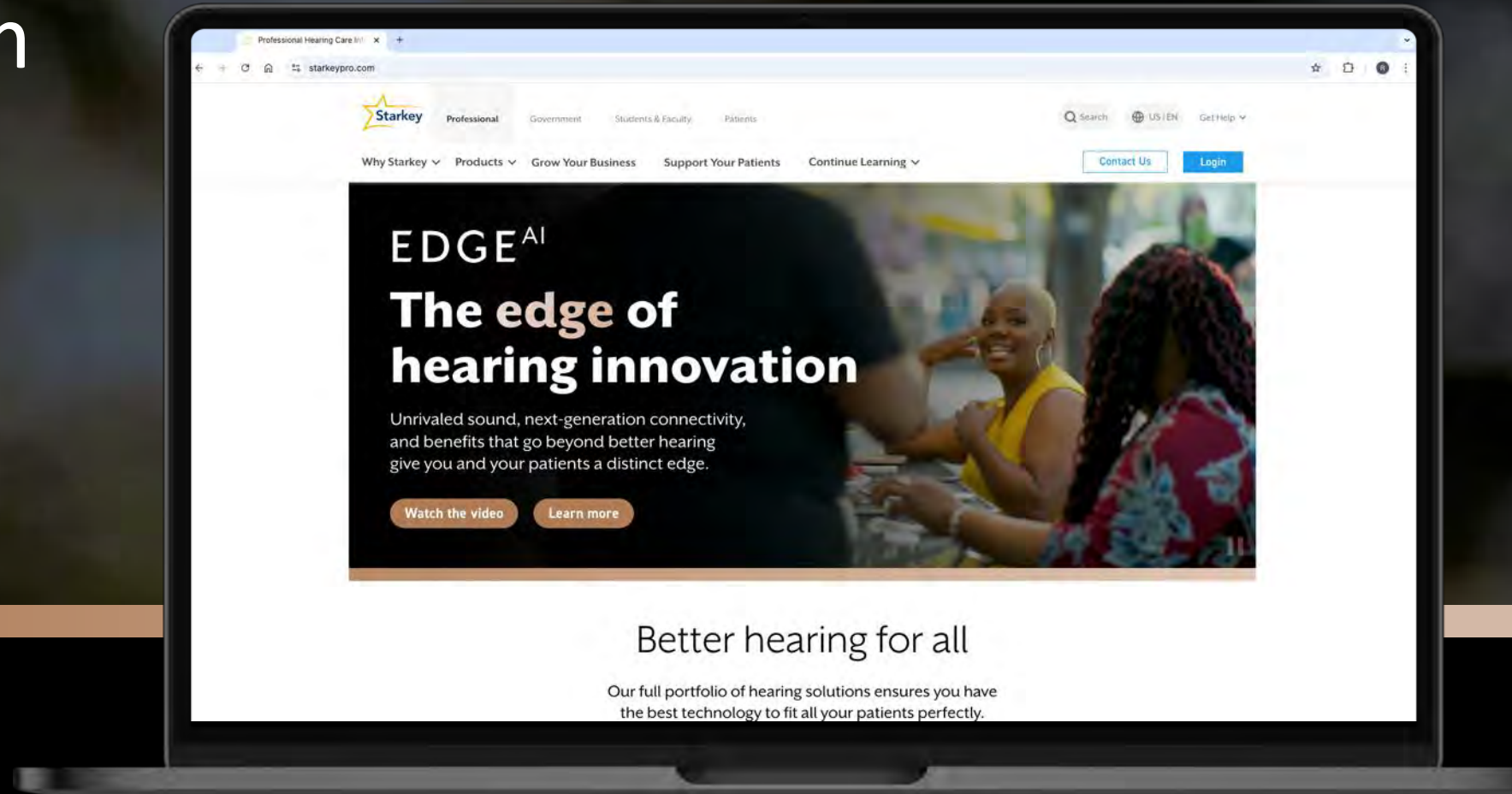
Starkeypro.com

White Papers

Quick Tips

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Training Opportunities



Accessories

RESOURCES Starkey Pro

QUICKTIP

StarLink Edge TV Streamer

Pairing

The StarLink Edge TV Streamer must be paired to interact with compatible 2.4 GHz hearing aids with the G2 Neuro Processor. Pairing occurs once, then the hearing aids and TV Streamer will automatically recognize each other. The TV Streamer can be paired within the fitting software or outside of the fitting software.

Pairing within Pro Fit

- Launch Pro Fit and connect hearing aids.
- Select **Accessories** from the Preparation Session in Pro Fit or from the **Flyout Menu**.
- Select **How to Pair Accessories** for pairing instructions if needed.
- Ensure the TV Streamer is powered on.
- Place the hearing aids within six inches of the TV Streamer.
- Place the TV Streamer in pairing mode with a short press of the pairing button. The LED will blink green.
- Select **+** to put the hearing aids into pairing mode.
- Pairing is successful when the TV Streamer image displays in the accessory screen.
- Use the dropdown menu below the TV Streamer to set "Hearing Aid Mic While Streaming".
- Use the dropdown menu below the TV Streamer to optimize streaming sound. Options are Equalized (default), Treble Boost, Bass Boost, and Overall Boost.

Pairing outside of Pro Fit

- Power off any mobile phone or other accessories that were previously paired with the hearing aids.
- Ensure the TV Streamer is powered on.
- Power off, then power on the hearing aids to place in pairing mode.
- Place the hearing aids within six inches of the TV Streamer.
- Place the TV Streamer in pairing mode with a short press of the pairing button. The LED will blink green.
- Pairing is successful when the green light is solid. The TV Streamer will recognize if the fitting is monaural or binaural and pair one or two hearing aids accordingly.

Accessories

How to Pair Accessories: Audio Streaming

Broadcast Devices

Adjust sound for TV Streamer.

1. Hearing aid on while streaming

2. Streaming sound - TV Streamer

3. Mic Off

4. Treble Boost

5. Equalized

6. Bass Boost

7. Overall Boost

Bluetooth Devices

Adjust sound for Bluetooth devices

8. Treble Boost

9. Bass Boost

10. Overall Boost

11. and computers.

Your StarLink Remote Microphone + User Manual

Accessory for:
Wireless hearing aids

Your StarLink TV Streamer User Manual

Accessory for:
Wireless hearing aids

Your StarLink Table Microphone User Manual

Accessory for:
Wireless hearing aids

QUICKTIP

2.4 GHz Remote Microphone +

Pairing

The Remote Microphone must be paired to interact with compatible 2.4 GHz hearing aids on the Neuro Processor and Thrive platform. Pairing occurs once, then the hearing aids and Remote Microphone will automatically recognize each other. The Remote Microphone can be paired within the fitting software or outside of the fitting software. The Remote Microphone can pair with up to eight Bluetooth® devices.*

Pairing within Pro Fit

- Launch Pro Fit and connect hearing aids.
- Select **Accessories** from the Preparation Session in Pro Fit or from the **Flyout Menu**.
- Ensure the Remote Microphone is powered on.
- Place the hearing aids within six inches of the Remote Microphone.
- Place the Remote Microphone in pairing mode by pressing the Input Mode and Volume Up buttons simultaneously with the LED status indicator steadily blink blue and red.
- Select **+** to put the hearing aids into pairing mode.
- Pairing is successful when the Remote Microphone image displays in the accessory screen.
- Use the dropdown menu above the Streaming Accessories box to set "Hearing Aid Mic While Streaming".
- Use the dropdown menu below the Table Mic to optimize streaming sound. Options are Equalized (default), Treble Boost and Bass Boost.
- Select pairing information for pairing instructions if needed.

QUICKTIP

2.4 GHz TV Streamer

Pairing

The 2.4 GHz TV Streamer must be paired to interact with compatible 2.4 GHz hearing aids on the Neuro Processor and Thrive Platform. Pairing occurs once, then the hearing aids and TV Streamer will automatically recognize each other. The TV Streamer can be paired within the fitting software or outside of the fitting software.

Pairing within Pro Fit

- Launch Pro Fit and connect hearing aids.
- Select **Accessories** from the Preparation Session in Pro Fit or from the **Flyout Menu**.
- Ensure the TV Streamer is powered on.
- Place the hearing aids within six inches of the TV Streamer.
- Place the TV Streamer in pairing mode with a short press of the pairing button. The LED will rapidly blink blue.
- Select **+** to put the hearing aids into pairing mode.
- Pairing is successful when the TV Streamer image displays in the accessory screen.
- Use the dropdown menu above the streaming accessories box to set "Hearing Aid Mic While Streaming".
- Use the dropdown menu below the Table Mic to optimize streaming sound. Options are Equalized (default), Treble Boost and Bass Boost.
- Select pairing information for pairing instructions if needed.

Pairing within Inspire X

- Launch Inspire X, connect and detect hearing aids.
- Select **Accessories** on the left navigation bar.
- Ensure the TV Streamer is powered on.
- Place the hearing aids within six inches of the TV Streamer.
- Place the TV Streamer in pairing mode with a short press of the pairing button. The LED will rapidly blink blue.
- Select **Pair** to put the hearing aids into pairing mode.

QUICKTIP

2.4 GHz Mini Remote Microphone

Pairing

The Mini Remote Microphone must be paired to interact with compatible 2.4 GHz hearing aids on the Neuro Processor and Thrive platform. Pairing occurs once, then the hearing aids and Mini Remote Microphone will automatically recognize each other. The Mini Remote Microphone can be paired within the fitting software or outside of the fitting software.

Pairing within Pro Fit

- Launch Pro Fit and connect hearing aids.
- Select **Accessories** from the Preparation Session in Pro Fit or from the **Flyout Menu**.
- Ensure the Mini Remote Microphone is powered on.
- Place the hearing aids within six inches of the Mini Remote Microphone.
- Place the Mini Remote Microphone in pairing mode by double clicking the power button. The LED status indicator will alternately blink blue and red.
- Select **+** to put the hearing aids into pairing mode.
- Pairing is successful when the Mini Remote Microphone image displays in the accessory screen.
- Use the dropdown menu above the Streaming Accessories box to set "Hearing Aid Mic While Streaming".
- Use the dropdown menu below the Mini Remote Mic to optimize streaming sound. Options are Equalized (default), Treble Boost and Bass Boost.
- Select pairing information for pairing instructions if needed.

QUICKTIP

StarLink Remote Control 2.0

Pairing

The Remote Control 2.0 must be paired to interact with compatible 2.4 GHz hearing aids on the Neuro Processor and Thrive platform. Pairing occurs once, then the hearing aids and Remote will automatically recognize each other. The Remote can be paired within the fitting software or outside of the fitting software. Compatible 2.4 GHz hearing aids on the Neuro Processor or Thrive platform can be paired with one Remote.

Pairing within Pro Fit

- Launch Pro Fit and connect hearing aids.
- Select **Accessories** from the Preparation Session in Pro Fit or from the **Flyout Menu**.
- Ensure the Lock switch is in the Unlock/LED position.
- Place the hearing aids within six inches of the Remote.
- Place the Remote in pairing mode by pressing the Favorite button for 5 seconds. The LED will rapidly blink.
- Select **+** to put the hearing aids into pairing mode.
- Pairing is successful when the Remote image displays in the accessory screen.
- Use the dropdown menu below the Remote image to set the Favorite button configuration.
- Select pairing information for pairing instructions if needed.

Professional Technical Support

(800) 328-8602

We're Here to Support You

