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4. Social Workers: For additional information regarding standards and indicators for cultural competence, please review the NASW resource: Standards and Indicators for Cultural Competence in Social Work Practice
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Grand Rounds by ReSound: A Guide to Successful Hearing Aid and Accessories Demonstrations

Mike Johnson
Regional Director – Southeast
GN ReSound

Webinar FAQs

How to ask a question:

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For assistance or tech support:

Call 800-753-2160

customerservice@audiologyonline.com

Use the Q&A window

Learning Outcomes

1. After this course, participants will be able to describe the hearing aid demonstration process.
2. After this course, participants will be able to point out appropriate ReSound Smart Fit software advanced features.
3. After this course, participants will be able to discuss best practices to demonstrate the ReSound Multi-Mic+.



Risks/Benefits

- The applicability and accuracy of the course content may vary by the clinical, geographical, and cultural context; you should evaluate the course accordingly.
- As healthcare is rapidly evolving, new findings may change the validity of the information presented in this course. Providers should always consult the latest research and guidelines from professional associations.
- The interventions discussed in this course may be limited in generalizability, requiring practitioners to consider specific individual and population factors.
- The course may not cover all possible risk factors, diagnostic methods, or treatment options, and complex cases may require additional considerations.
- Healthcare providers should apply cultural competence and sensitivity to ensure effective and respectful care based on their patients' diverse needs.
- Providers should always evaluate the limitations of diagnostic and screening tools, considering their potential for false results as well as any ethical implications.
- It is the responsibility of course participants to critically evaluate the evidence from multiple sources to guide professional practice.



For further information please contact:

ReSound Customer Care at 1-800-248-4327

Additional resources:

Territory Sales Manager

Inside Sales Manager

Field Training Audiologist

Remote Training Audiologist

ReSound Smart Fit

Demonstration using ReSound Smart Fit 2.1 software

ReSound GN



Elevate the patient experience

Multi-Mic+ Demonstration





Q&A

Thank You!