

Webinar FAQs

Optimizing Omega AI with Pro Fit

Keeley Layfield, Au.D.

How to Ask a Question

Click Q & A, type your question, and Send

Where to get the handout

A PDF handout for this presentation may be accessed through your Pending Courses on Audiology Online or by clicking on the link in Chat within the classroom

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Use the Q&A window



Risks and Benefits

The applicability and accuracy of the course content may vary by the clinical, geographical, and cultural context; you should evaluate the course accordingly.

As healthcare is rapidly evolving, new findings may change the validity of the information presented in this course. Providers should always consult the latest research and guidelines from professional associations.

The interventions discussed in this course may be limited in generalizability, requiring practitioners to consider specific individual and population factors.

The course may not cover all possible risk factors, diagnostic methods, or treatment options, and complex cases may require additional considerations.

Healthcare providers should apply cultural competence and sensitivity to ensure effective and respectful care based on their patients' diverse needs.

Providers should always evaluate the limitations of diagnostic and screening tools, considering their potential for false results as well as any ethical implications.

It is the responsibility of course participants to critically evaluate the evidence from multiple sources to guide professional practice.

Learning Outcomes

1

Participants will be able to identify one improvement made to Optimize Acoustic Model

2

Participants will be able to locate Session Notes within Pro Fit

3

Participants will be able to discuss miscellaneous improvements made to Pro Fit

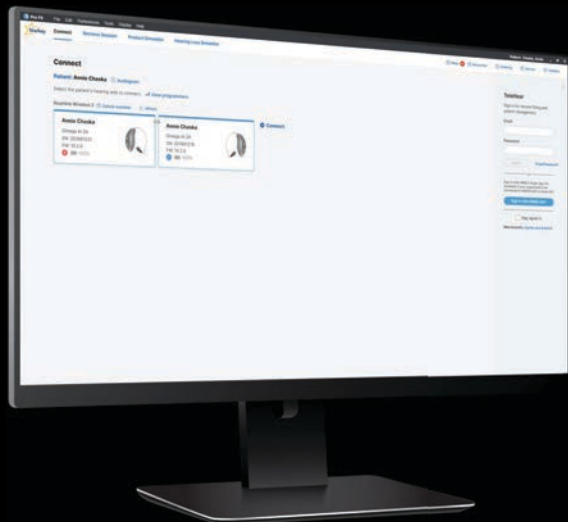


Optimizing Omega AI with Pro Fit



Keeley Layfield, Au.D.
Education and Training Audiologist





Starkey **Pro Fit**



CIC

ITC R

ITE R

mRIC R

RIC312

RIC RT

OMEGA^{AI}



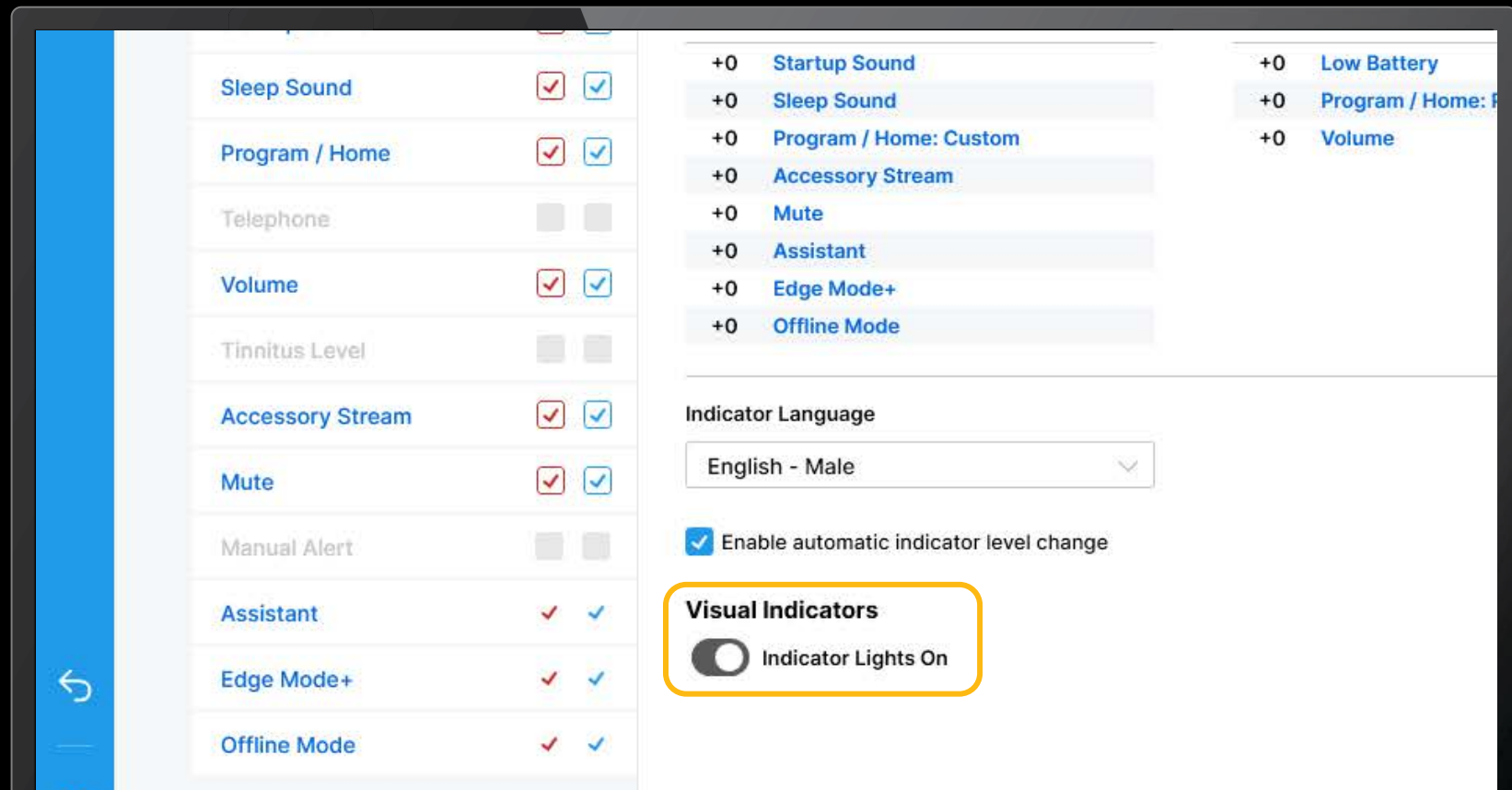
OMEGA^{AI}

Designed **to shine**



ALL-NEW
Status Indicator
LED Light

Visual Indicators



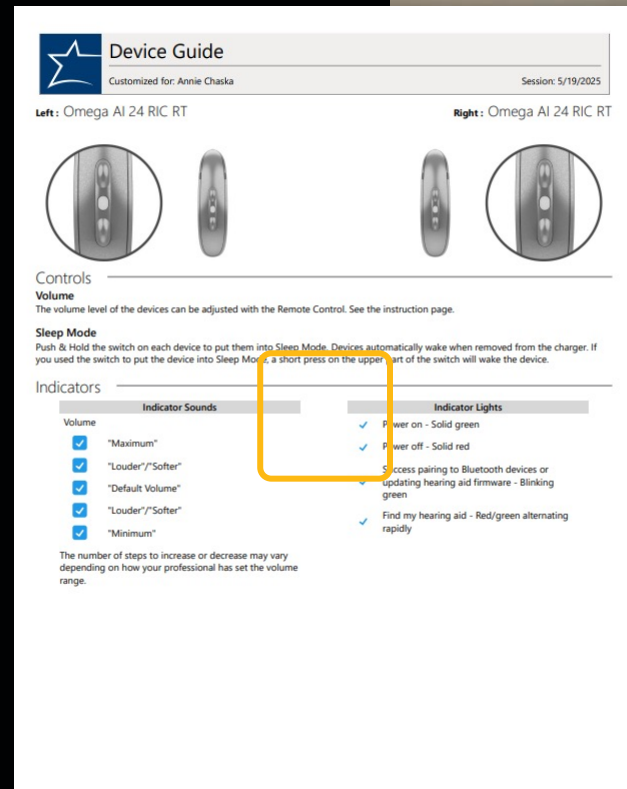
Device Guide

Includes:

Indicator lights

Smartphone Compatibility

QR Code





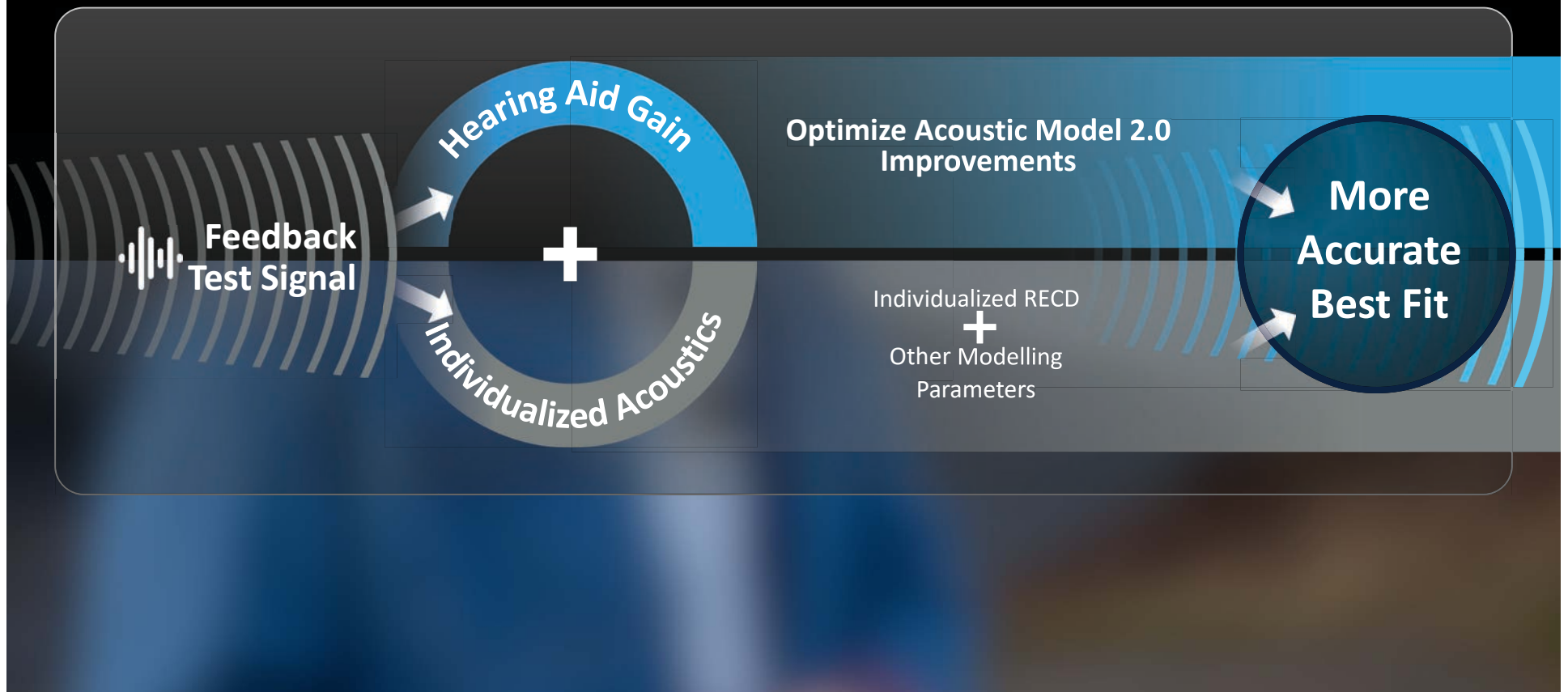
Optimize Acoustic Model 2.0

Improved target modeling to
provide a more accurate Best Fit

ENHANCED

EXCLUSIVE TO OMEGA AI

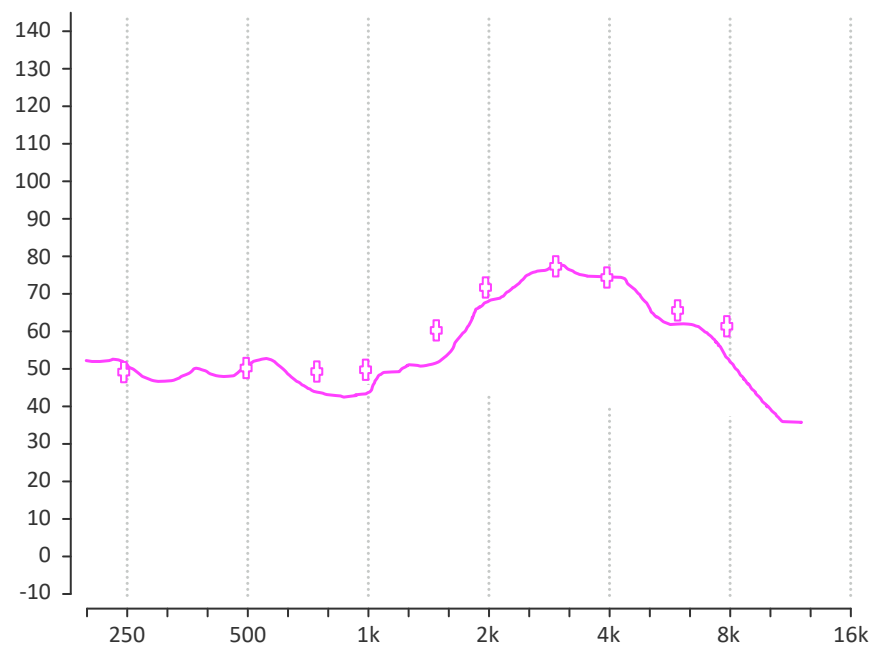
Starkey **Pro Fit** Optimize Acoustic Model 2.0



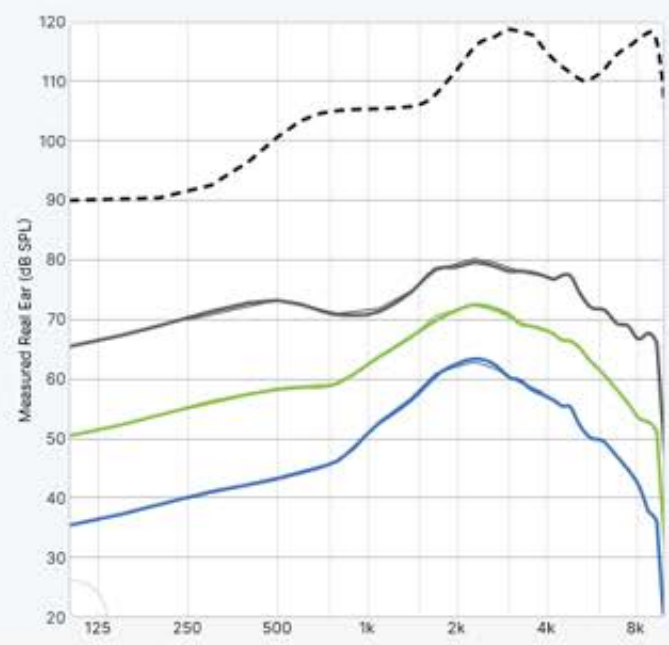
Optimize Acoustic Model 2.0

THE GOAL More accurate fittings resulting in better perceptual outcomes for patients

Real Ear Curves on REM System



Measured Real Ear View within Pro Fit



Optimize Acoustic Model 2.0

65 dB SPL Target

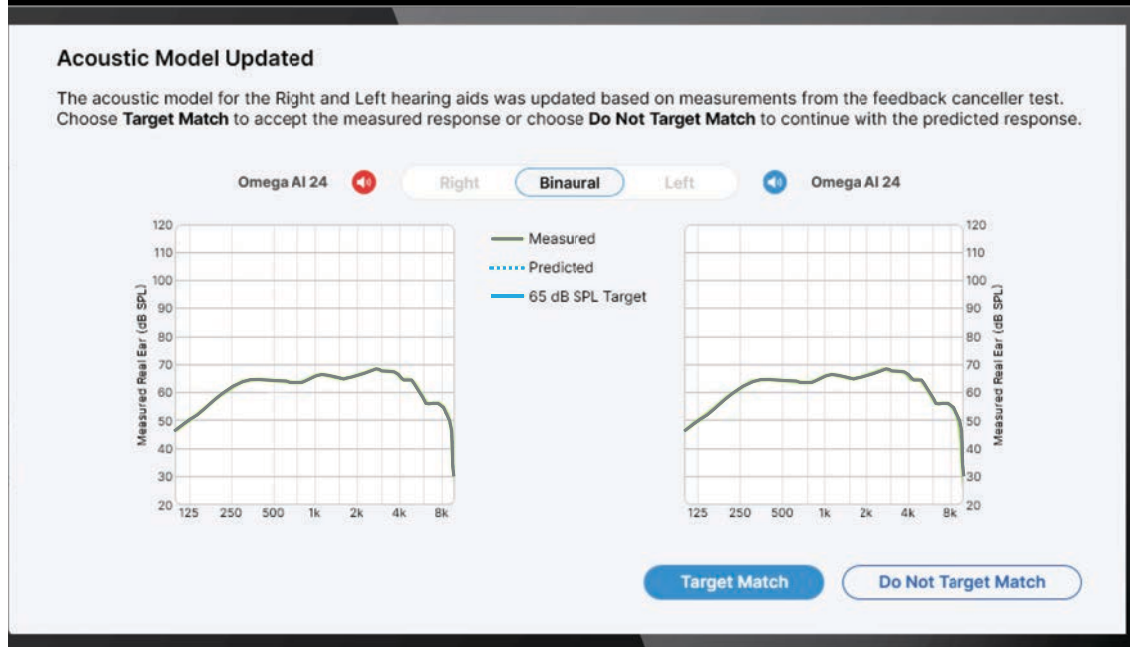
Initial Best Fit Target line based on Predicted Modeling

Predicted

The predicted real ear aided response in the given individual's ear without any gain adjustments

Measured

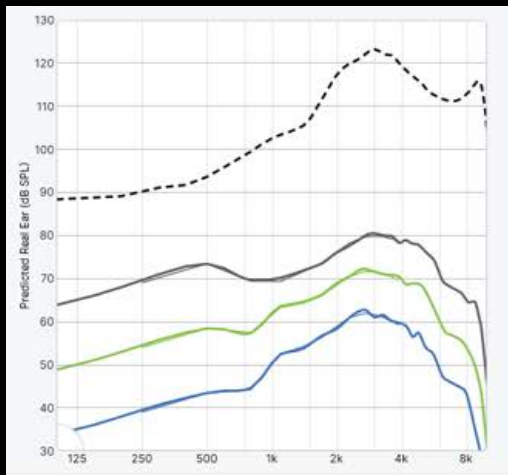
The predicted real ear aided response in the given individual's ear after gain adjustment using Optimize Acoustic Model 2.0



Modeling Selection

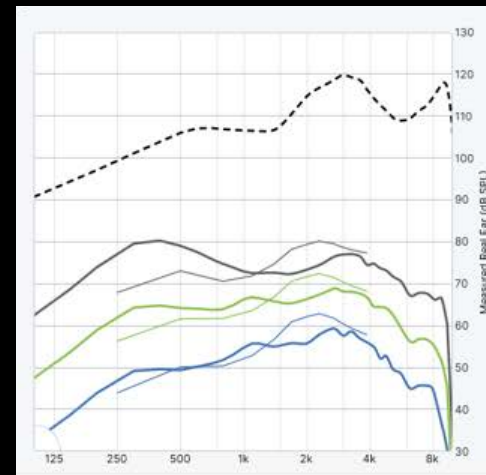
Target Match

Updates the frequency response to the newly modeled targets



Do Not Target Match

Updates the frequency response to account for Real Ear Insertion loss only



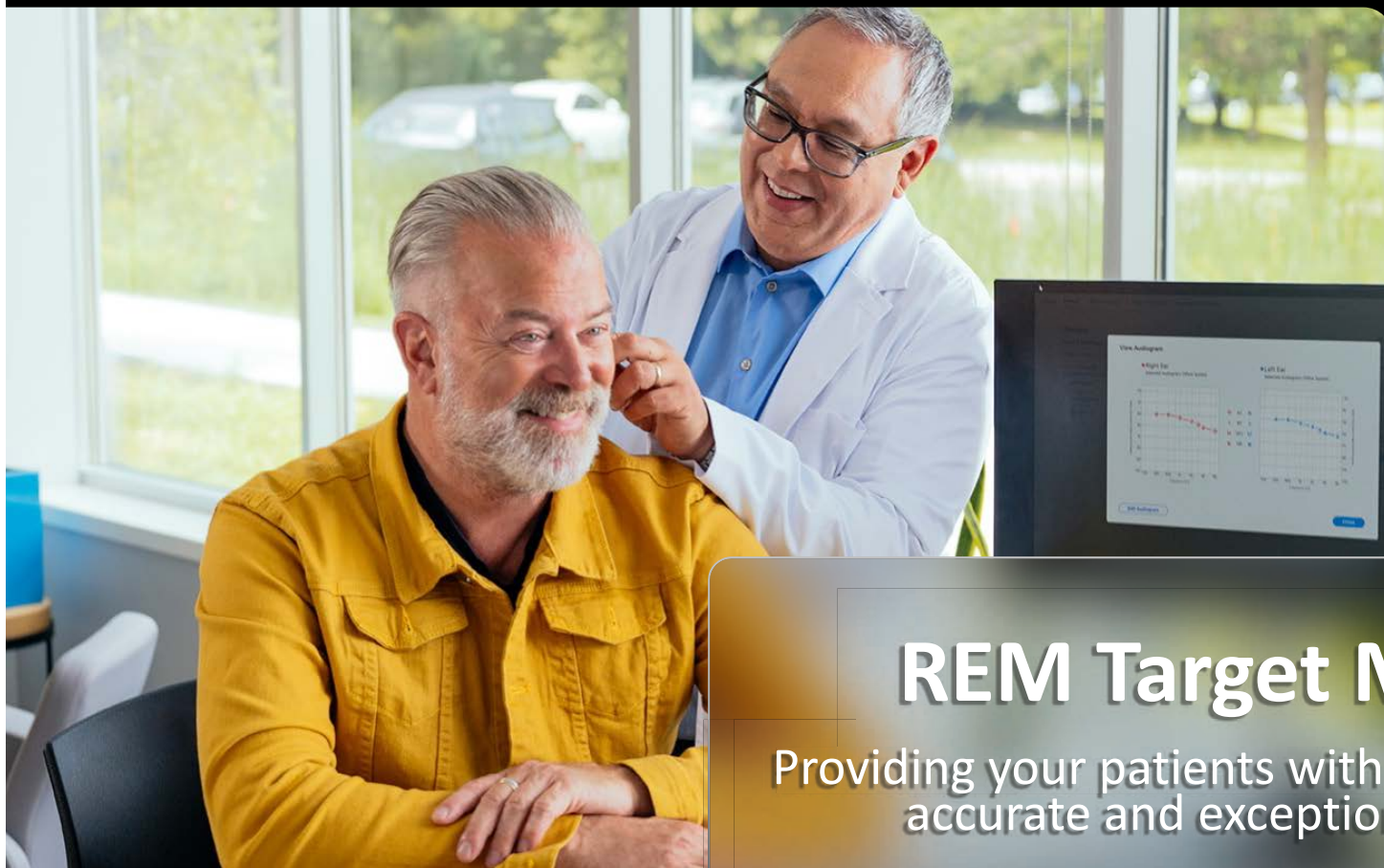


Optimize Acoustic Model 2.0

Good to Know

Highly dependent on the results of the Feedback Canceller Initialization- if not measured in the ear, the prediction will be inaccurate

REM Target Match measurements override prediction



REM Target Match

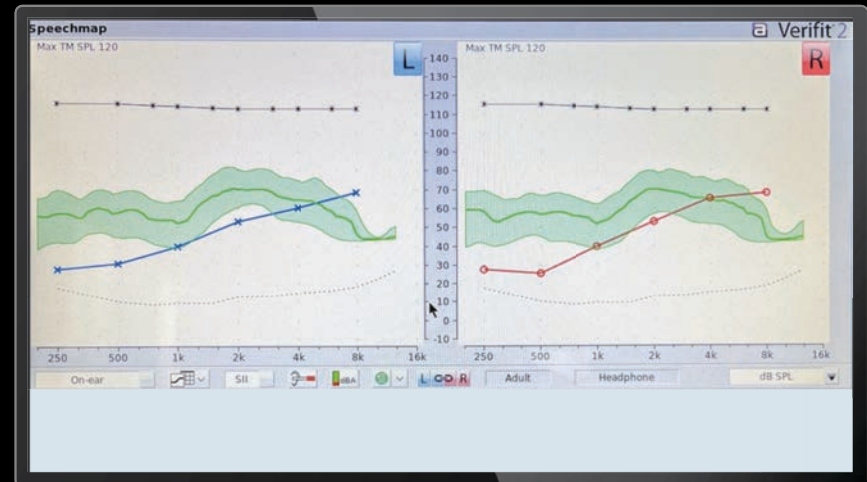
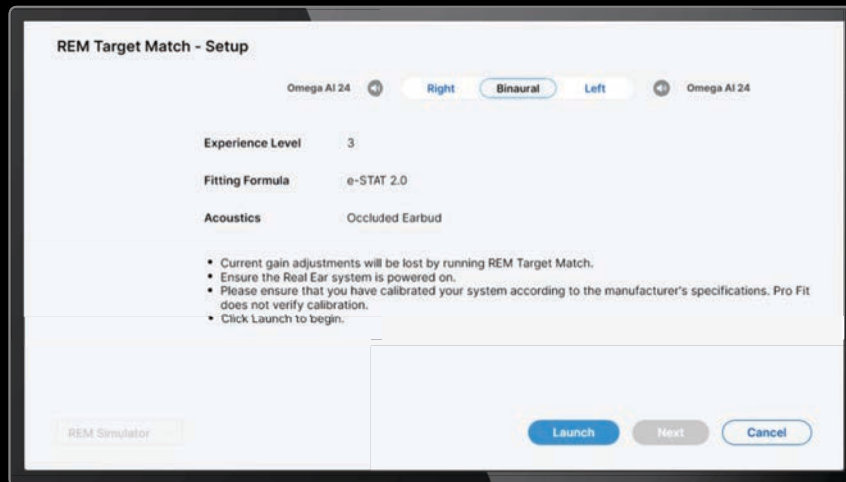
Providing your patients with a personalized, accurate and exceptional fitting

ENHANCED

REM Target Match + Verifit 2

REM Target Match
Target: e-STAT 2.0

Verifit 2



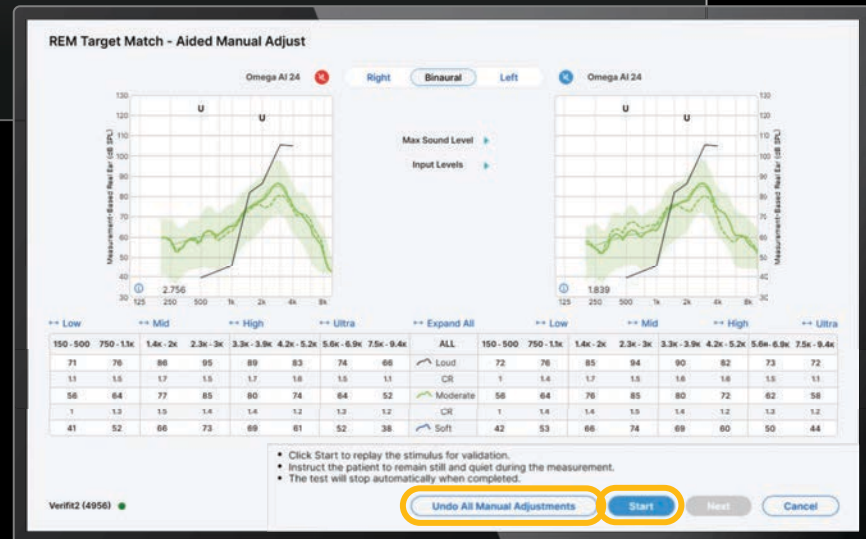
When REM Target Match is set to e-STAT 2.0: Pro Fit displays e-STAT 2.0 targets Verifit 2 does not display any targets

ENHANCED REM Target Match Manual Adjust

Available after REM Target Match Aided Auto Adjust



Select 'Skip' if manual adjustments are not needed



Select 'Undo All Manual Adjustments' to clear any manual adjustments
Select 'Start' to re-run measurement curves



Session Notes

ALL NEW

**Automatically track Pro
Fit adjustments**

**Quickly assign adjustments
to patient complaints**

**Upload into electronic
medical records**

Automatically track Pro
Fit adjustments

Quickly assign
adjustments to
patient complaints

Upload into electronic
medical records

Available for ALL Pro Fit
Supported Devices

Session Notes

Add today's topics. Topics can include complaints and issues that require fitting adjustments. Enter each topic as a separate item.

Enter today's topic Add

Assign Adjustments

Associate adjustments with today's topics. Drag adjustments below to the topics on the right.

Today's Adjustments [Select All](#)

▼ Programs

✦ Environment Change: Disabled » Music ☐ Music ☐ ☐

▼ User Controls

✦ Short Press: Program » Volume ☐ ☐

✦ Double Tap: Disabled » Edge Mode+ ☐ ☐

▼ Accessories

✦ Bluetooth Devices Hearing aid mic while streaming: Mic Reduced » Mic Off ☐ ☐

▼ Experience

✦ Patient Experience Level: 3 » 1 ☐ ☐

Additional Notes

[Export Session Notes](#)

[Copy Session Notes to Clipboard](#)

Session Notes will automatically save when Session is saved.

Session Notes

Pro Fit* File Edit Preferences Tools Display Help INVESTIGATION USE ONLY

AC Audiogram Past Sessions Noahlink Wireless 2

Preparation ▾ | Experience > Programs > User Controls > Accessories

Session Notes

Add today's topics. Topics can include complaints and issues that require fitting adjustments. Enter each topic as a separate item.

Enter today's topic Add

Assign Adjustments

Associate adjustments with today's topics. Drag adjustments below to the topics on the right.

Today's Adjustments
No adjustments yet.

Today's Topics
No topics yet.

Additional Notes

Export Session Notes
Copy Session Notes to Clipboard

Session Notes will automatically save in Noah's Journal Module when the Session is saved.

Add Topics
of Concern

Any adjustments
made are
automatically
documented

Space for
Additional Notes

Session Notes

Today's Adjustments [Select All](#)

▼ Programs

⊕ Environment Change: Disabled » Music [2] Music (R) (L)

▼ User Controls

⊕ Short Press: Program » Volume (R) (L)

⊕ Double Tap: Disabled » Edge Mode+ (R) (L)

▼ Accessories

⊕ Bluetooth Devices Hearing aid mic while streaming: Mic Reduced » Mic Off (R) (L)

▼ Experience

⊕ Patient Experience Level: 3 » 1 (R) (L)

▼ Fine Tuning

⊕ +2 dB all levels 150-9400 Hz [1] *Personal (L)

⊕ -2 dB all levels 150-9400 Hz [1] *Personal (R)

Each adjustment generates an Adjustment Pill

Pills will be categorized by Pro Fit Screen/Tool

Pills will indicate what modification was made and for which ear

Session Notes

Each topic creates a section for assigning adjustments

Select 'Check at next session' or 'Topic Resolved'

The screenshot displays a user interface titled "Today's Topics". It lists three topics, each with a dropdown arrow and a status label. Below each topic are two buttons: "Check at next session" and "Topic resolved".

- Choir Issues**: No adjustments assigned. The "Check at next session" button is highlighted with an orange circle.
- BGN Struggles**: No adjustments assigned. The "Check at next session" button is highlighted with an orange circle.
- Streaming Issues**: No adjustments assigned.

Session Notes

AC

Audiogram

Past Sessions

Noahlink Wireless 2

e-STAT 2.0

TeleHear

Preparation | Experience | Programs | User Controls | Accessories

Session Notes

Add today's topics. Topics can include complaints and issues that require fitting adjustments. Enter each topic as a separate item.

Enter today's topic

Add

Assign Adjustments

Associate adjustments with today's topics. Drag adjustments below to the topics on the right.

Today's Adjustments

Select All

Programs

Environment Change: Disabled » Music

Music

User Controls

Short Press: Program » Volume

Double Tap: Disabled » Edge Mode

Accessories

Bluetooth Devices Hearing aid mic while streaming: Mic Reduced » Mic Off

Experience

Patient Experience Level: 3 » 1

Today's Topics

Choir Issues

No adjustments assigned.

Check at next session

Topic resolved

BGN Struggles

No adjustments assigned.

Check at next session

Topic resolved

Streaming Issues

No adjustments assigned.

Check at next session

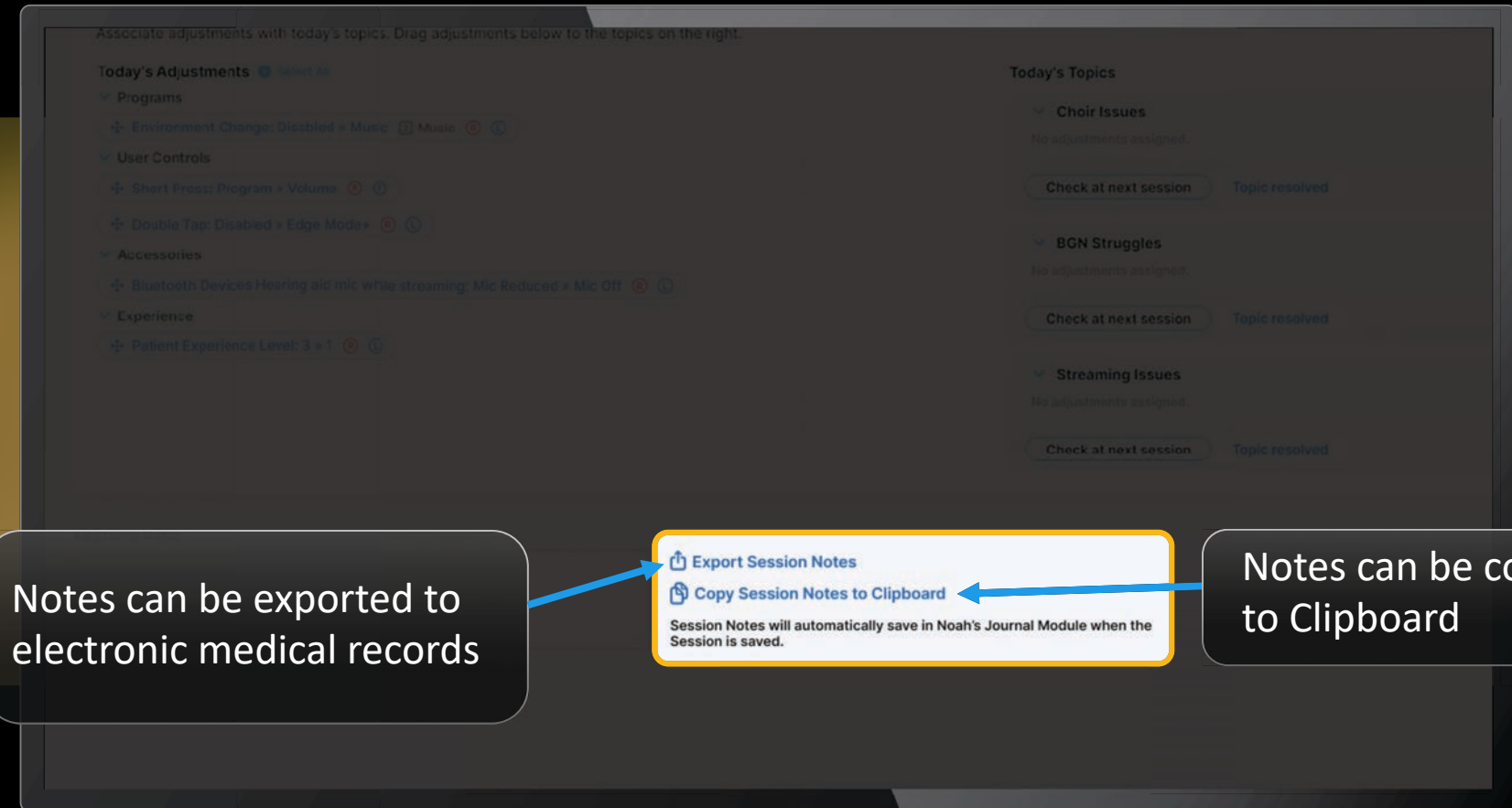
Topic resolved

Additional Notes

Export Session Notes

Copy Session Notes to Clipboard

Session Notes will automatically save in Noah's Journal Module when the Session is saved.



Notes can be exported to electronic medical records

Export Session Notes

Copy Session Notes to Clipboard

Session Notes will automatically save in Noah's Journal Module when the Session is saved.

Notes can be copied to Clipboard

Saving Session Notes

When exiting Pro Fit, you must select 'Yes' to ensure Session Notes are saved

Save Session As

[Visit Session Notes to add and export details »](#)

Hearing aid settings and features are automatically saved to the devices.
Please disconnect the devices at your convenience.

Do you want to save your session?

Please enter a description

Yes

No

Cancel

Session Notes will automatically save in Noah's Journal Module when the Session is saved.

Saving Session Notes

Session Notes are saved within the Noah Journal Module

 Click on the eye icon to view

Saving Session Notes



Fitting Report

Customized for: Annie Chaska

Session: 6/3/2025

Topics & Adjustments | 03 Jun 2025

Changed Acoustics

Global Adjustments

Best Fit | Binaural

Earbud Type: Occluded » Power | Binaural

Feedback Canceller

Feedback Canceller Completed | Binaural

If Noah Fast Data is enabled, a more detailed report is automatically generated and can be found within the Noah Journal Module



Fitting Report

Customized for: Annie Chaska

Session: 6/3/2025

Fitting Report - Right Ear

Right Ear



S/N: 250598894
FW: 10.2.0

Model	Omega AI 24 mRIC R		
Receiver	M	Acoustic Options	Power: Measured Earbud
VC Range: Step Size	12dB / -8dB; 4dB	Experience Level	3
Feedback Canceller	✓	Fitting Formula	e-STAT 2.0
Power-On Delay	Short	Self Check Status	Active
Auto Sleep	Off	Motion Optimized	On

Audiogram

	.125k	.25k	.5k	.75k	1k	1.5k	2k	3k	4k	6k	8k
Office System Air Thresholds (dB HL)	-	30	40	-	40	-	50	-	50	-	60
Office System Bone Thresholds (dB HL)	-	-	-	-	-	-	-	-	-	-	-
Office System UCL Thresholds (dB HL)	-	-	-	-	-	-	-	-	-	-	-

Program	Hz Lowering		Tinnitus		Feedback
	Strength	Gain	Stimulus	Setting	
1 - *Personal	---	---	Off	Off	Strong Adaptation
2 - Music	N/A	N/A	Off	Off	Subtle Adaptation
3 - Disabled	---	---	N/A	---	---
4 - Disabled	---	---	N/A	---	---

Adaptive Features

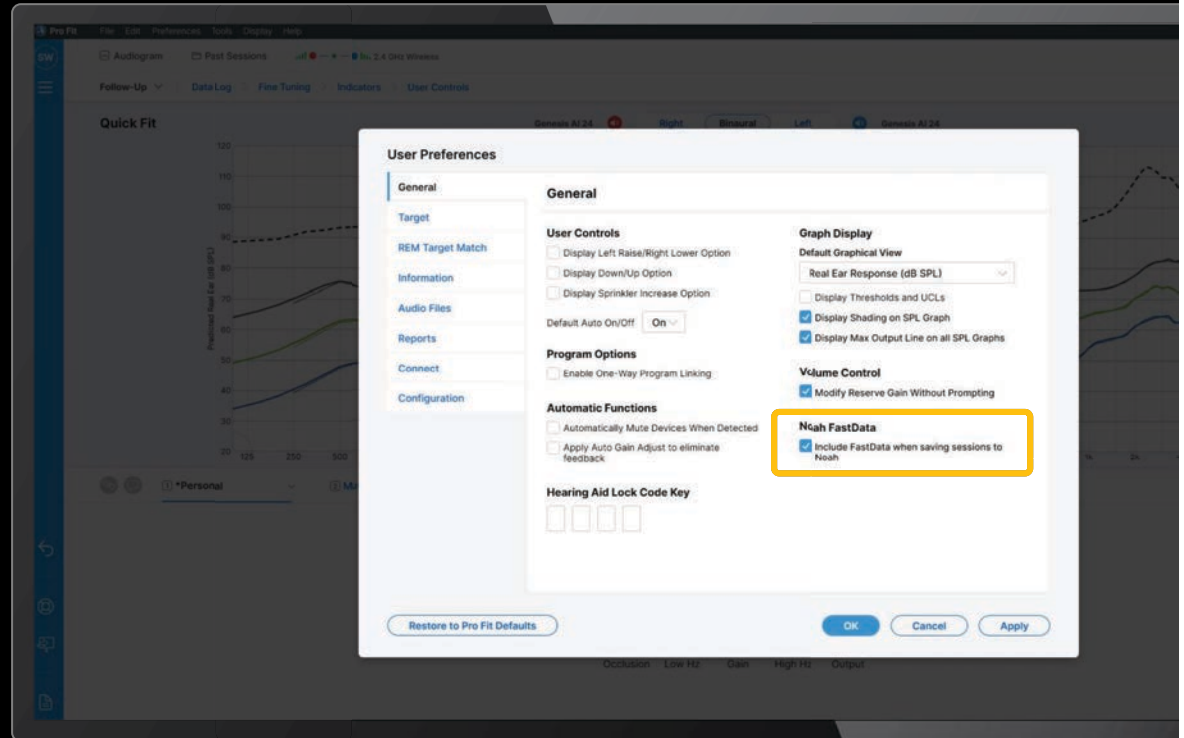
Program	Consonant Brightness	Sound Enhancement		Situational Sound Management			Directionality	
	Strength	Speech in Noise	Quiet	Transients	Binaural Wind	Binaural Machine	Binaural Mode	Binaural Spatial Adaptation
1 - *Personal	2	3	2	3	3	3	Adaptive	On
2 - Music	Off	N/A	2	N/A	Off	Off	Omni	Off
3 - Disabled	---	---	---	---	---	---	---	---
4 - Disabled	---	---	---	---	---	---	---	---

	Indicators		User Controls			Accessories
	✓	✗	Gesture	Right	Left	
Low Battery	✓	✗	Startup Sound	✓	✗	Accessories are not available for this instrument.
Sleep Sound	✓	✗	Program / Home	✓	✗	
Telephone	N/A	✗	Volume	✗	✗	
Tinnitus Level	N/A	✗	Accessory Stream	✓	✗	
Mute	✓	✗	Manual Alert	N/A	✗	
Assistant	✓	✗	Edge Mode+	✓	✗	
Offline Mode	✓	✗	Indicator Lights	✓	✗	
			Double Tap	✗	✗	

Saving Session Notes

Enabling Noah FastData

Navigate to
Preferences > General
and check the box to
'Include FastData'



Session Notes

Session Notes

Add today's topics. Topics can include complaints and issues that require fitting adjustments. Enter each topic as a separate item.

Enter today's topic

Assign Adjustments

Associate adjustments with today's topics

Today's Adjustments

- Programs
- Environment
- User Controls
- Short Phases
- Double Tap
- Accessories
- Electronics Devices
- Experience

Session Notes

Last Visit's Topic: BGN Struggles

Was this resolved?

Session Notes

Session notes not complete.

Will add topic to Today's Visit

Check at next session

Topic resolved

Streaming Issues

Check at next session

Topic resolved

Export Session Notes

Copy Session Notes to Clipboard

Session Notes will automatically save in Neat's Journal Module when the Session is saved.

Example Session Notes

WORKFLOW 1

1

Connect hearing aids
and type in patient
complaints

Today's Topics

▼ Choir Issues
No adjustments assigned.
Check at next session Topic resolved

▼ BGN Struggles
No adjustments assigned.
Check at next session Topic resolved

▼ Streaming Issues
No adjustments assigned.
Check at next session Topic resolved

2

Make necessary
adjustments

Today's Adjustments

▼ Programs
Environment Change: Disabled » Music [2] Music [R] [L]

▼ User Controls
Short Press: Program » Volume [R] [L]
Double Tap: Disabled » Edge Mode+ [R] [L]

▼ Accessories
Bluetooth Devices Hearing aid mic while streaming: Mic Reduced » Mic Off [R] [L]

▼ Experience
Patient Experience Level: 3 » 1 [R] [L]

3

Assign adjustment
to specific patient
complaints/topics

Today's Topics

▼ Choir Issues
Environment Change: Disabled » Music [2] Music [R] [L]
Check at next session Topic resolved

▼ BGN Struggles
Short Press: Program » Volume [R] [L]
Double Tap: Disabled » Edge Mode+ [R] [L]
Check at next session Topic resolved

▼ Streaming Issues
Bluetooth Devices Hearing aid mic while streaming: Mic Reduced » Mic Off [R] [L]
Check at next session Topic resolved

Example Session Notes

WORKFLOW 2

1

Connect hearing aids and make necessary adjustments

Today's Adjustments

- Programs
 - Environment Change: Disabled » Music [2] Music [R] [L]
- User Controls
 - Short Press: Program » Volume [R] [L]
 - Double Tap: Disabled » Edge Mode+ [R] [L]
- Accessories
 - Bluetooth Devices Hearing aid mic while streaming: Mic Reduced » Mic Off [R] [L]
- Experience
 - Patient Experience Level: 3 » 1 [R] [L]

2

Type in patient complaints for all adjustments made within the fitting session

Today's Topics

- Choir Issues
 - No adjustments assigned.
 - Check at next session Topic resolved
- BGN Struggles
 - No adjustments assigned.
 - Check at next session Topic resolved
- Streaming Issues
 - No adjustments assigned.
 - Check at next session Topic resolved

3

Assign adjustments to specific patient complaints/topics

Today's Topics

- Choir Issues
 - Environment Change: Disabled » Music [2] Music [R] [L]
 - Check at next session Topic resolved
- BGN Struggles
 - Short Press: Program » Volume [R] [L]
 - Double Tap: Disabled » Edge Mode+ [R] [L]
 - Check at next session Topic resolved
- Streaming Issues
 - Bluetooth Devices Hearing aid mic while streaming: Mic Reduced » Mic Off [R] [L]
 - Check at next session Topic resolved

Session Notes

Good to Know

Session Notes does not track:

Verify Comfort Adjustments

Asynchronous TeleHear Remote
Programming

Hearing Aid Test Results

Speech Mapping Recordings

Troubleshooting





Multiflex Tinnitus Pro

Delivering personalized
relief for each individual

ENHANCED

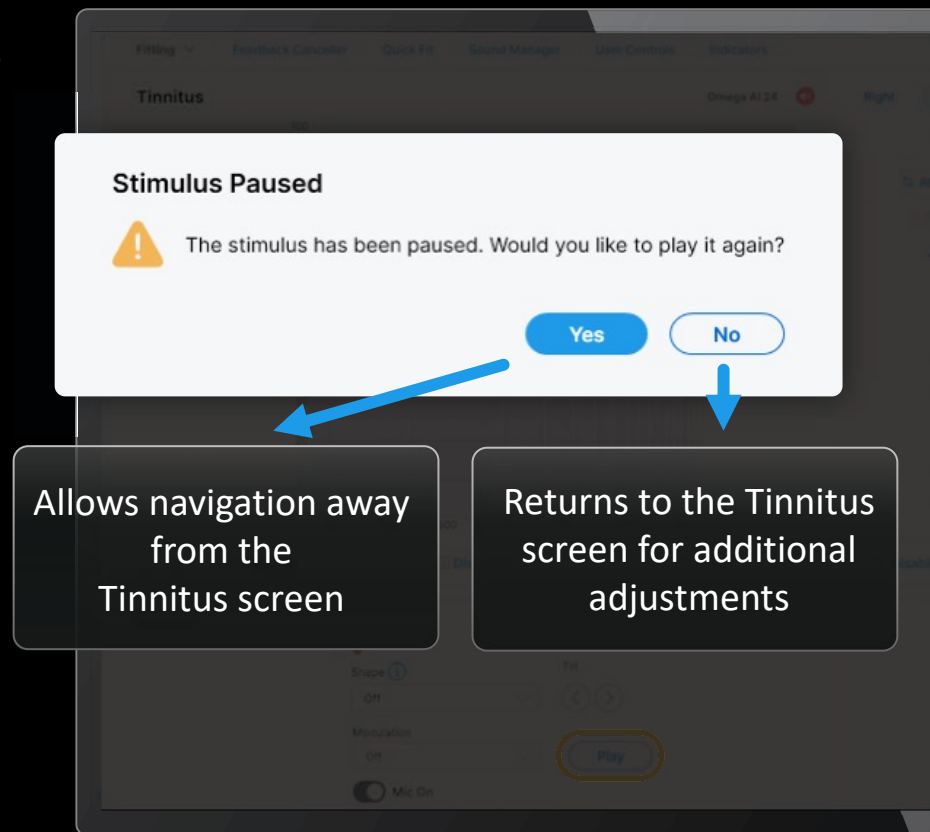
PROVIDER REQUESTED

Multiflex Tinnitus Pro

Tinnitus Play/Pause allows professionals to consider the stimulus shape and settings prior to playing the stimulus

Defaults 'Paused'

The tinnitus stimuli must be playing to navigate away from the Tinnitus screen



Hear with clarity, **connect with confidence**





StarLink Edge TV Streamer

Auto Stream

Automatically starts and stops streaming
when the hearing aids are within range

Exclusive to Omega AI

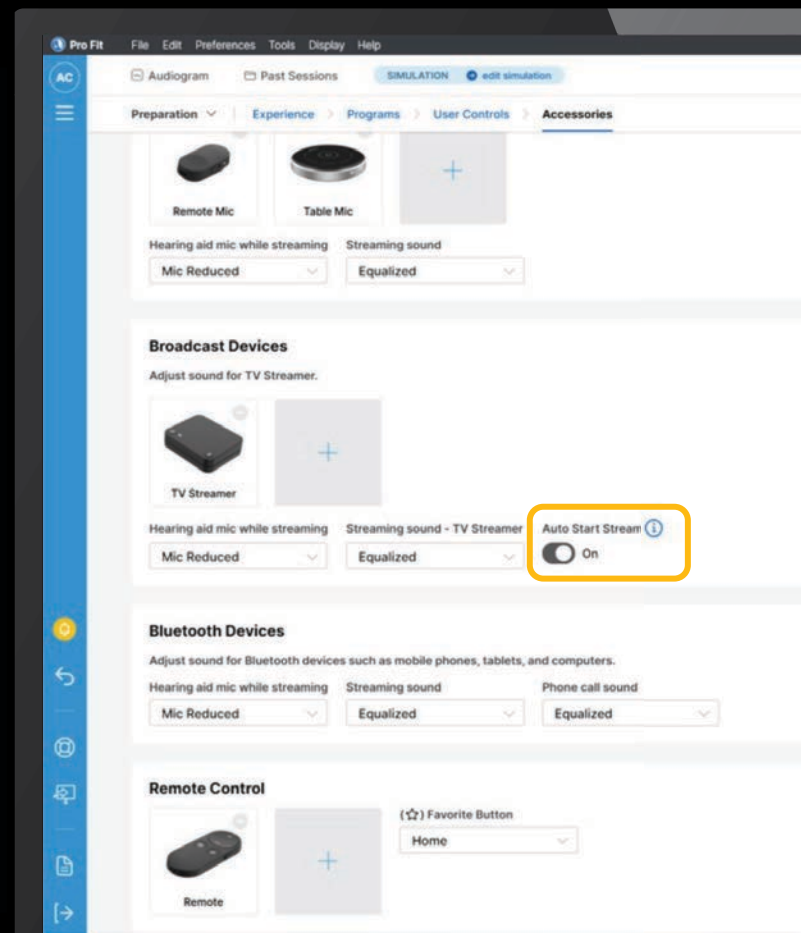
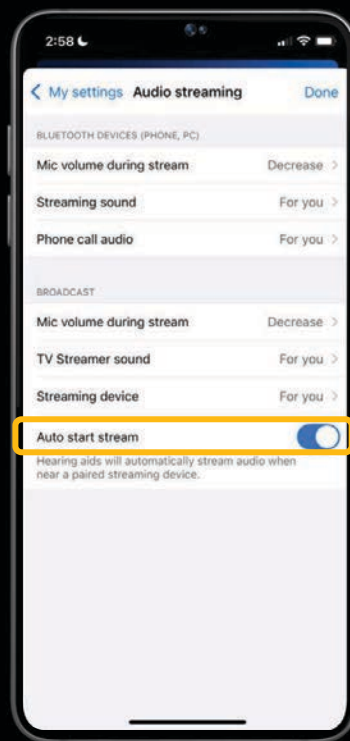
OMEGA AI EXCLUSIVE

Auto Start Stream

Configures the hearing aid to automatically scan and connect to broadcast signals from the TV Streamer

Accessible from Pro Fit or the My Starkey App

Defaults On



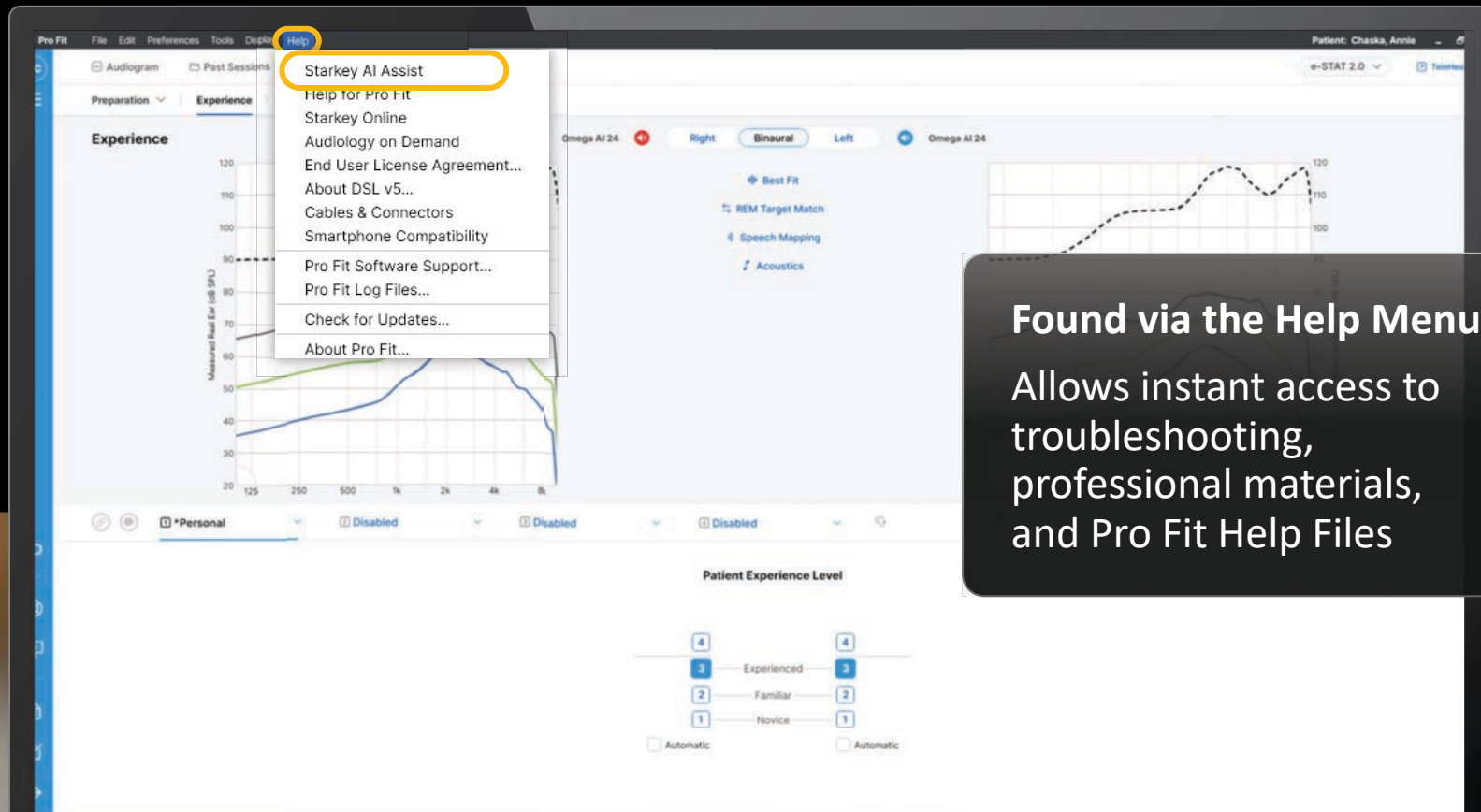


Starkey AI Assist

Answers your product-related
questions by leveraging Gen AI
and current Starkey content

ALL NEW

Starkey AI Assist



Found via the Help Menu

Allows instant access to troubleshooting, professional materials, and Pro Fit Help Files

**Faster fittings,
greater satisfaction**



Starkey Pro Fit

