

1. This document is created for accessibility and is intended to be a supplemental resource. If you would like to print a hard copy of this document, please follow the general instructions below to print multiple slides on a single page or in black and white.
2. This handout is for reference only. Non-essential images have been removed for your convenience. Any links included in the handout are current at the time of the live webinar, but are subject to change and may not be current at a later date.
3. Copyright: Images used in this course are used in compliance with copyright laws and where required, permission has been secured to use the images in this course. All use of these images outside of this course may be in violation of copyright laws and is strictly prohibited.
4. Social Workers: For additional information regarding standards and indicators for cultural competence, please review the NASW resource: Standards and Indicators for Cultural Competence in Social Work Practice
5. Need Help? Select the “Help” option in the member dashboard to access FAQs or contact us.

How to print Handouts

On a Mac

- Open PDF in Preview
- Click File
- Click Print
- Click dropdown menu on the right “preview”
- Click layout
- Choose # of pages per sheet from dropdown menu
- Checkmark Black & White if wanted.

On a PC

- Open PDF
- Click Print
- Choose # of pages per sheet from dropdown menu
- Choose Black and White from “Color” dropdown

No part of the materials available through the continued.com site may be copied, photocopied, reproduced, translated or reduced to any electronic medium or machine-readable form, in whole or in part, without prior written consent of continued.com, LLC. Any other reproduction in any form without such written permission is prohibited. All materials contained on this site are protected by United States copyright law and may not be reproduced, distributed, transmitted, displayed, published or broadcast without the prior written permission of continued.com, LLC. Users must not access or use for any commercial purposes any part of the site or any services or materials available through the site.



A woman with short blonde hair, wearing a light-colored turtleneck sweater and a black strap over her shoulder, is smiling and gesturing with her hand. She is in a hospital setting, with medical equipment and other people visible in the background. The image is slightly blurred, focusing on the woman.

Elevating patient outcomes with Oticon's AI solutions

Sarah Hunkele, Au.D.
Senior Manager, Field Training

oticon
life-changing technology

Learner outcomes

After this course, participants will be able to:

- . . . will be able to discuss the key benefits of Oticon's approach to signal processing for patients.
- . . . will be able to list three BrainHearing™ technologies available in Oticon's premium product families.
- . . . will be able to describe new connectivity benefits available for Oticon Sirius platform products.

Risks / benefits

- The applicability and accuracy of the course content may vary by the clinical, geographical, and cultural context; you should evaluate the course accordingly.
- As healthcare is rapidly evolving, new findings may change the validity of the information presented in this course. Providers should always consult the latest research and guidelines from professional associations.
- The interventions discussed in this course may be limited in generalizability, requiring practitioners to consider specific individual and population factors.
- The course may not cover all possible risk factors, diagnostic methods, or treatment options, and complex cases may require additional considerations.
- Healthcare providers should apply cultural competence and sensitivity to ensure effective and respectful care based on their patients' diverse needs.
- Providers should always evaluate the limitations of diagnostic and screening tools, considering their potential for false results as well as any ethical implications.
- It is the responsibility of course participants to critically evaluate the evidence from multiple sources to guide professional practice.

Where our journey takes us today



Focused on you and your patients



Expanding connectivity benefits

Oticon Intent™ now better than ever



Genie 2 | 2025.2



oticon

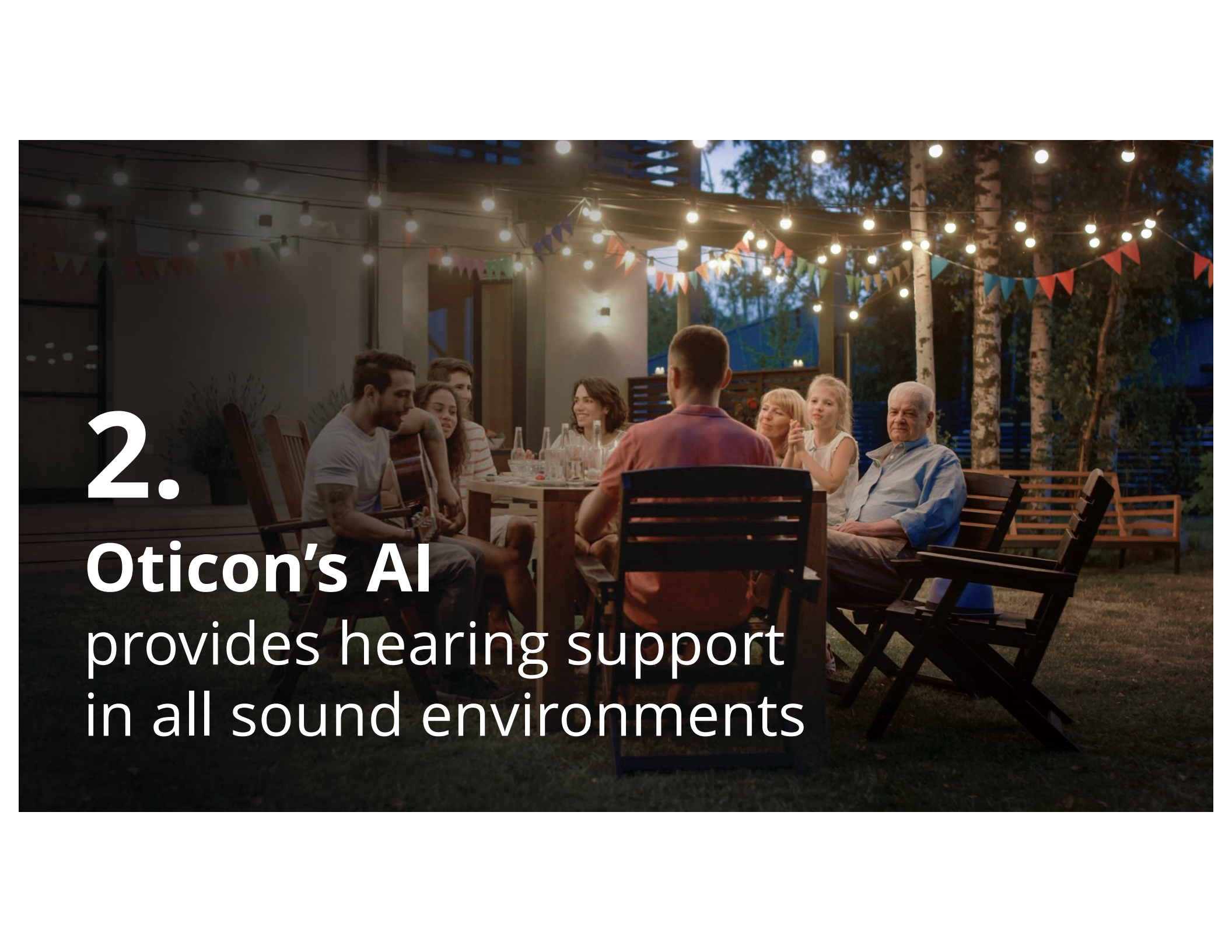


**Focused on you
and your patients**

1.

Oticon's AI is always on



A group of people, including men, women, and children, are sitting around a wooden table outdoors at night. They are illuminated by warm string lights hanging above them. In the background, there are trees and a building with more lights. The scene is festive, with colorful bunting flags strung across the area. The text is overlaid on the left side of the image.

2. Oticon's AI provides hearing support in all sound environments



3.

Oticon's AI

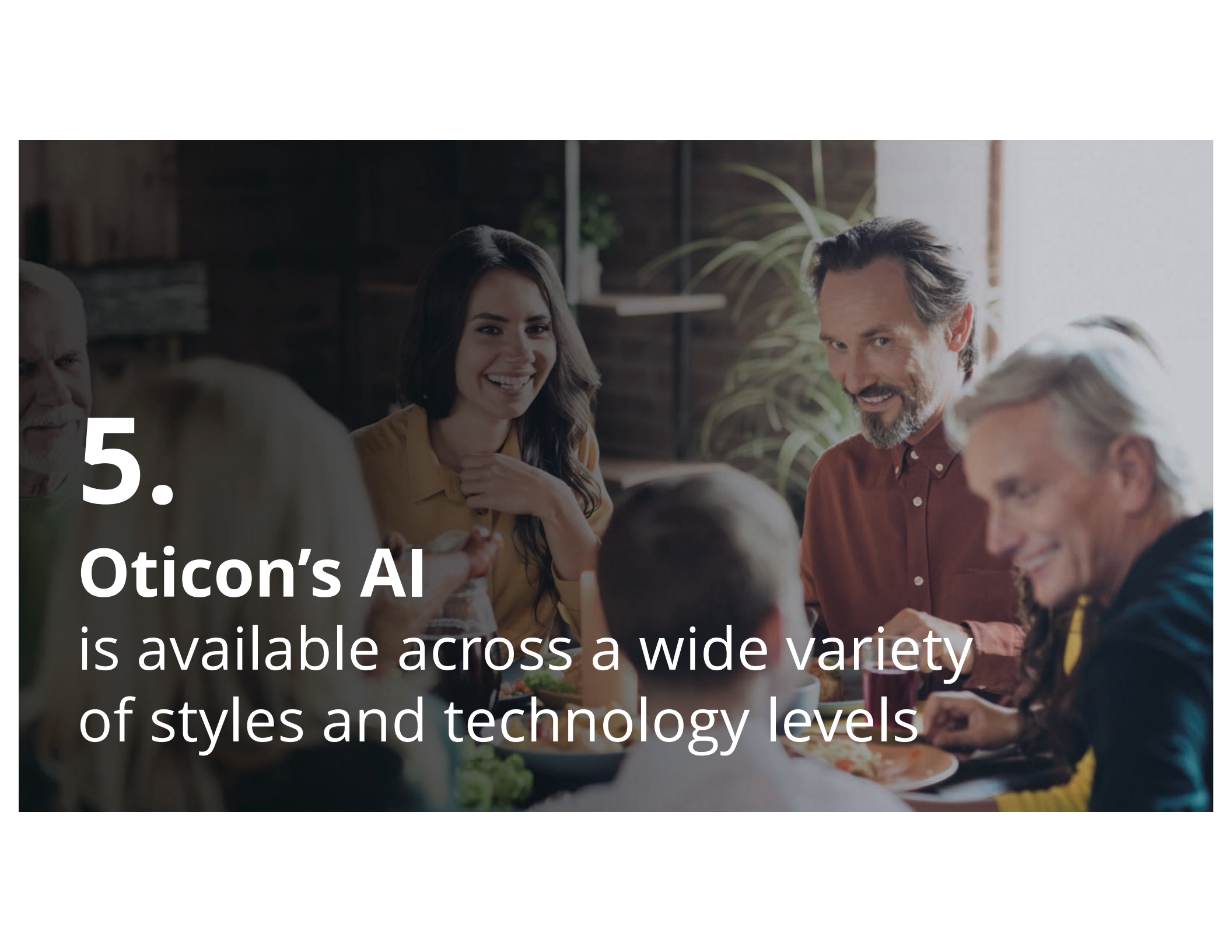
seamlessly and automatically adapts
across changing environments

A woman with curly hair, some of which is dyed blue, is shown in profile, looking out over a landscape. She is wearing a patterned sweater. The background features a body of water, distant hills, and a cloudy sky. The overall mood is contemplative and serene.

4.

Oticon's AI

Offers proven benefits across
generations of technology

A photograph of a diverse group of people, including young and older adults, sitting around a table and smiling. They appear to be in a casual dining or social setting. The image is overlaid with a semi-transparent dark layer to accommodate text.

5.

Oticon's AI

is available across a wide variety
of styles and technology levels



**Oticon Intent™
now better than
ever**

Anita's story

History

68 years old, likes to be socially active

Fluctuating hearing loss in both ears

Struggling with current hearing aids

Prefers a **double push-button**

Open to learning about **new technology**



Anita's story

Audiological test battery



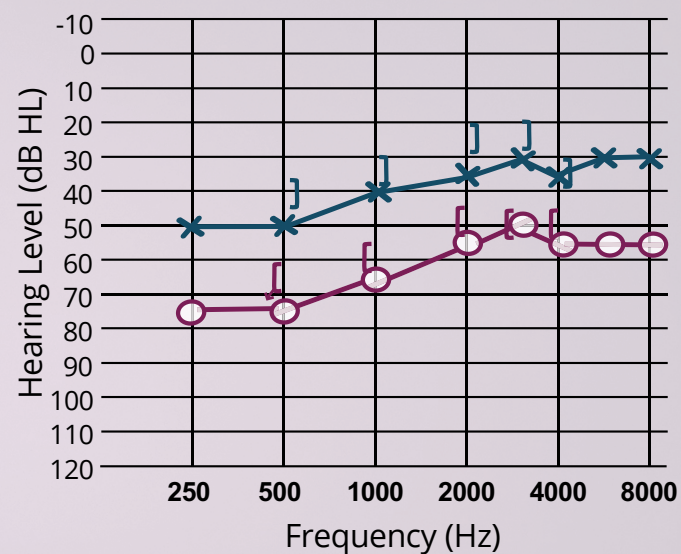
No otoscopic abnormalities



Type A tympanograms bilaterally



ACT score of 8 dB nCL



Your communication needs

Patient name: _____ Clinician name: _____ Date: _____

Choose 3-4 situations you want to hear better in.

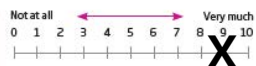
How difficult is it for you to communicate in the situation?

How important is it for you to improve your hearing in this situation?

Why did you place the mark where you did on the scale?



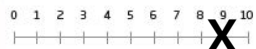
Restaurant



I enjoy eating out with friends and family



Family dinner



I have my family over once a month



Large group settings



I want to hear better when I go to the theater



Shopping malls and supermarkets



Outdoors



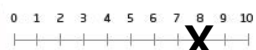
Office



1:1 conversations



Phone calls



I like to talk with my grandchildren every week



Cinema



Watching TV



Other:



Your hearing aid preferences

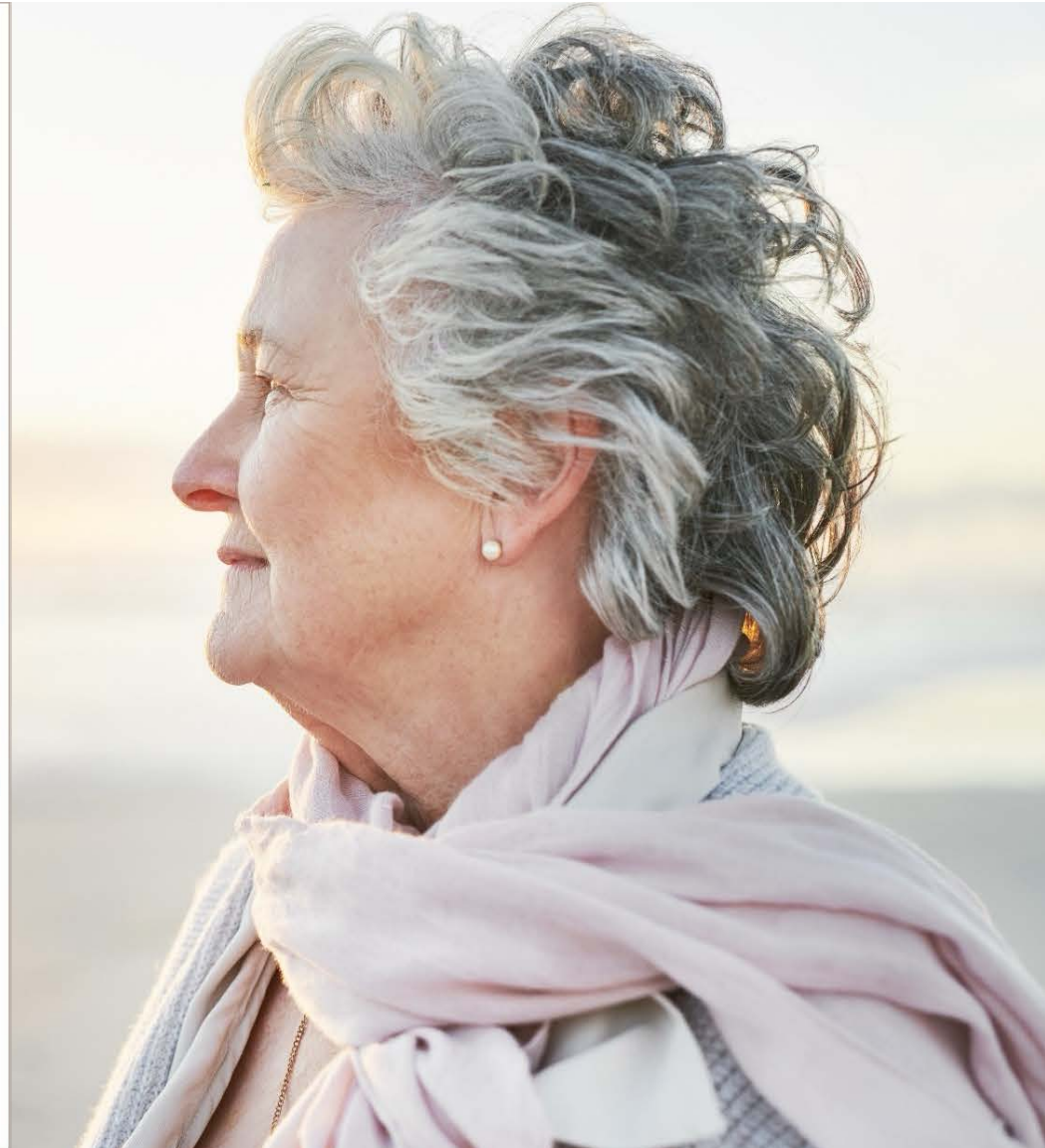
Choose the top three to five items that are most important to you when choosing a hearing aid.
Rank them from 1-5

☒		Clarity	☐		Accessories
☒		Sound quality	☐		Dexterity
☐		Reliability and durability	☒		Connectivity to your devices
☐		Appearance	☐		Budget
☐		Ability to control device with smartphone			

Notes:

Would like something easier to use. One style for both ears and one charger if possible.
 Would like VC control for each hearing aid since her hearing can fluctuate.
 Performance during her favorite activities without her having to do anything is important.

24-569894 15500-0398/02.24



Helping even more patients
engage like never before

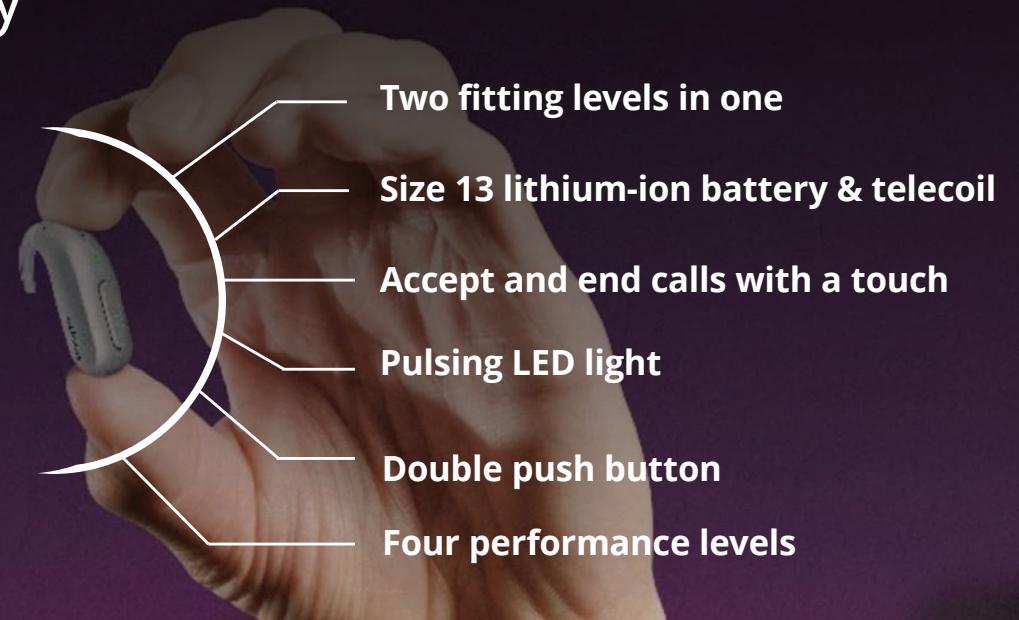
NEW
miniBTE R



OTICON | Intent



A versatile, groundbreaking miniBTE that gives you more flexibility



C044
Silver



C091
Silver
Grey



C092
Steel
Grey



C063
Diamond
Black



C093
Chestnut
Brown



C094
Terracotta



C090
Chroma
Beige



C116
Honey
Beige

Power up in minutes with two user-friendly chargers

Contact charging technology for improved efficiency and reliability

Charge time (mins)	Use time (hours)*
15	4
30	8
60	16
120 (fully charged)	20



Desktop charger



SmartCharger

*Expected use time for rechargeable battery depends on use pattern, active feature set, hearing loss, sound environment, battery age, and use of wireless accessories

4D Sensor technology

Providing seamless and personalized support



Conversation
activity

Body
movement

Head
movement

Acoustic
environment

A wealth of documented audiological benefits

15%
improvement in
**speech
comprehension**
with 4D Sensor
technology on
vs off**

Up to 10%
**better sound
quality** than
Oticon Real™**

4D Sensor
technology
provides
**adaptation of
support
spanning 5dB**
output SNR*

35% more
access to
speech cues
than Oticon
Real™*

Up to 13%
**more nuance
and details**
than Oticon
Real™**

Up to 10%
**higher listening
comfort** than
Oticon Real™**

31% reduction
**in sustained
listening effort** in
a very complex
listening
environment****

**Superior
speech clarity**
compared to top
competitors***

40% reduction
**in listening
stress**
compared to
Oticon
Real™****

*Brændgaard et al., 2024; **Bianchi et al., 2024; ***Vatti et al., 2024; ****Zapata-Rodriguez & Santurette, 2024. Oticon Whitepapers / Research briefs

Feature overview



MoreSound Intelligence™ 3.0



Wind & Handling Stabilizer



MoreSound Amplifier™ 3.0



SuddenSound Stabilizer



MoreSound Optimizer™



Virtual Outer Ear



Sound Enhancer



Spatial Sound™



Speech Rescue™



Soft Speech Booster



Clear Dynamics



Tinnitus SoundSupport™

The world's first miniBTE to combine two fitting levels

Oticon Intent miniBTE R

Providing
flexibility

Fit **more patients**
with **one device**

Suitable for **asymmetric**
or **progressive** losses

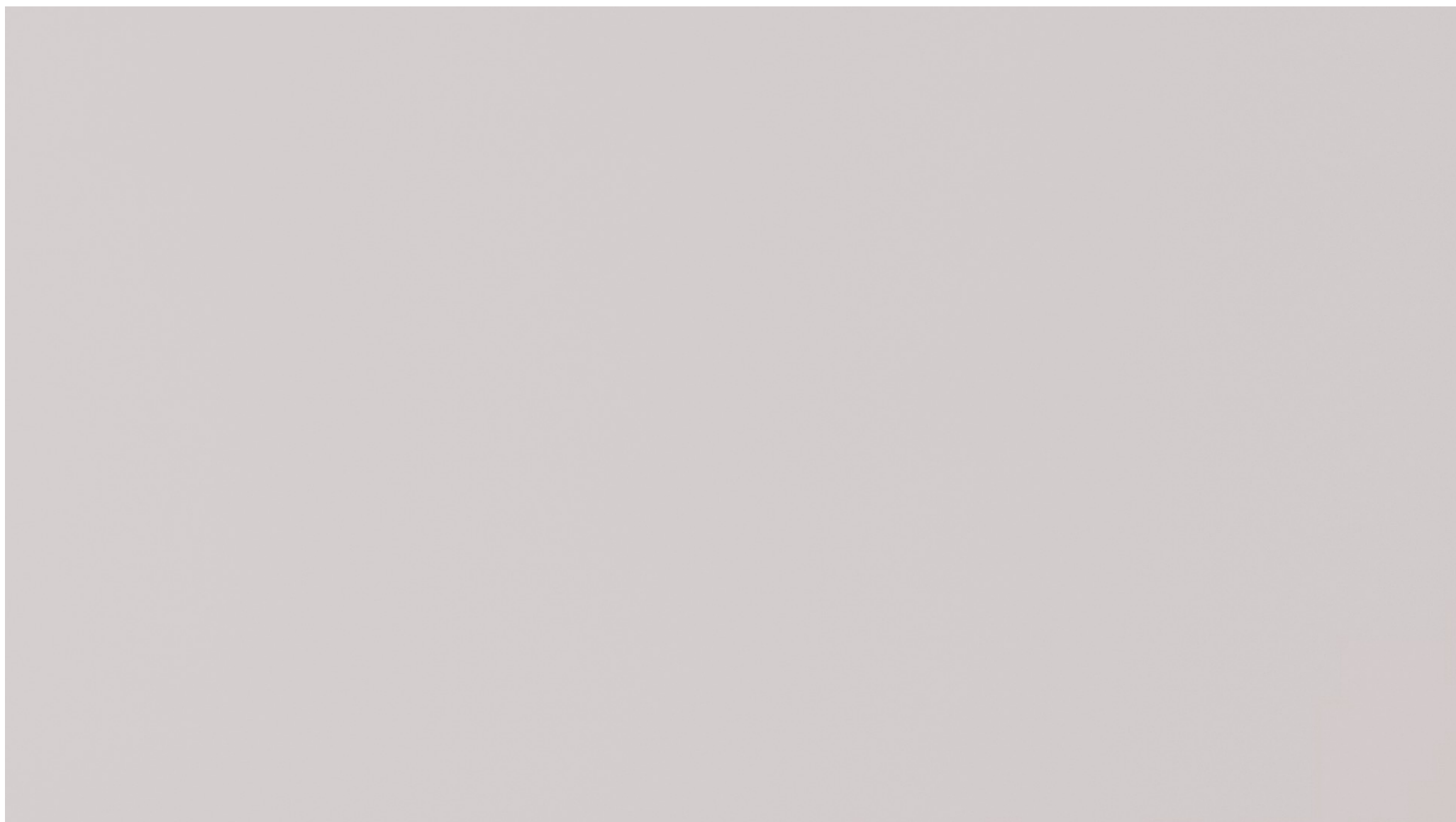
oticon

Discreet miniBTE R



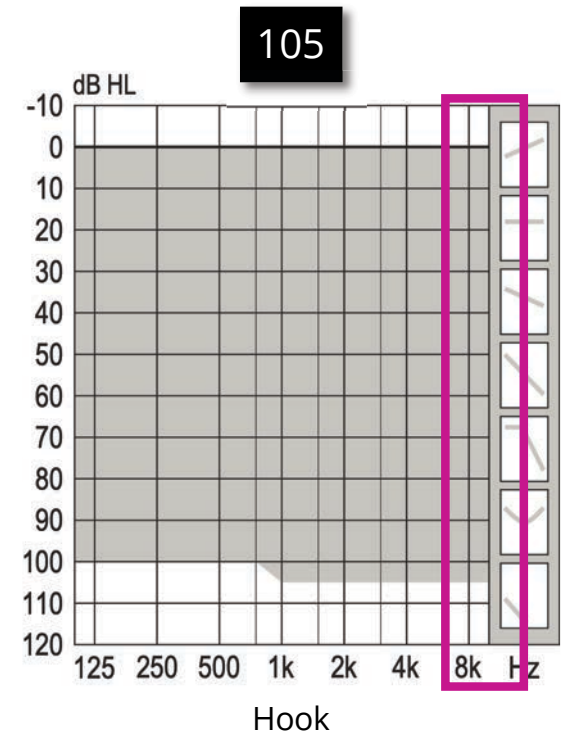
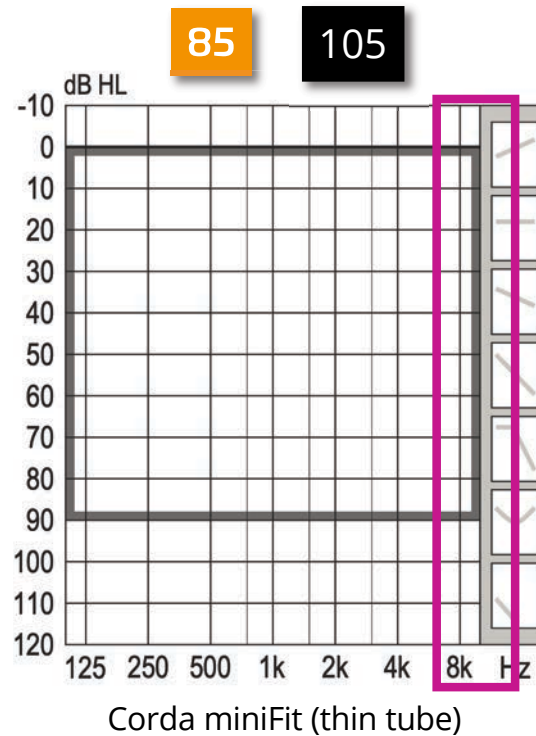
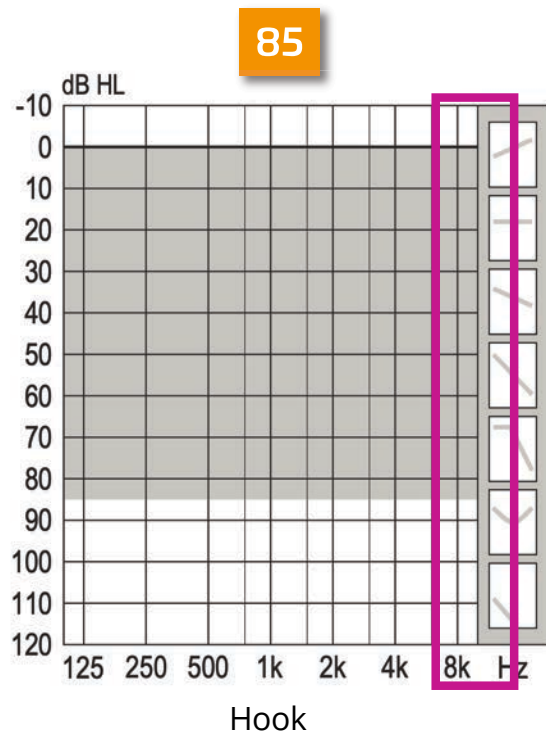
Flexible fitting with earhook or Corda miniFit





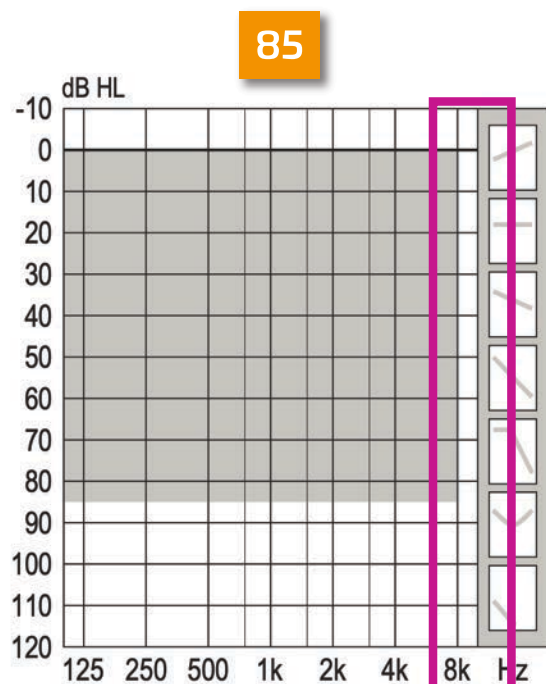
Fitting ranges

Oticon Intent 1 miniBTE R

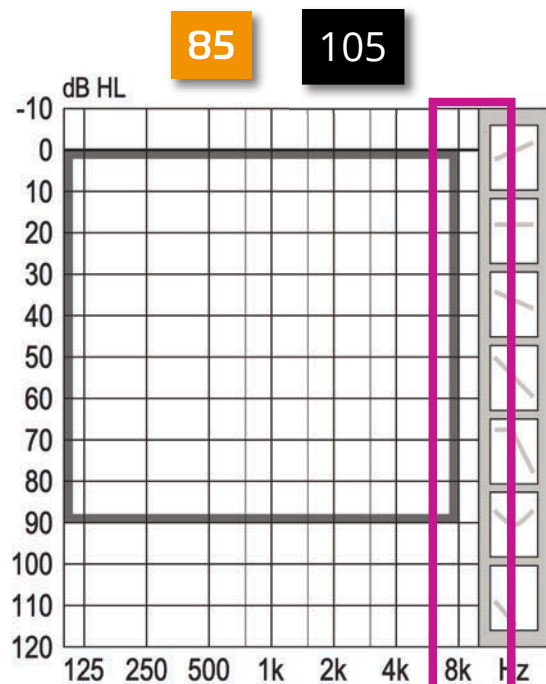


Fitting ranges

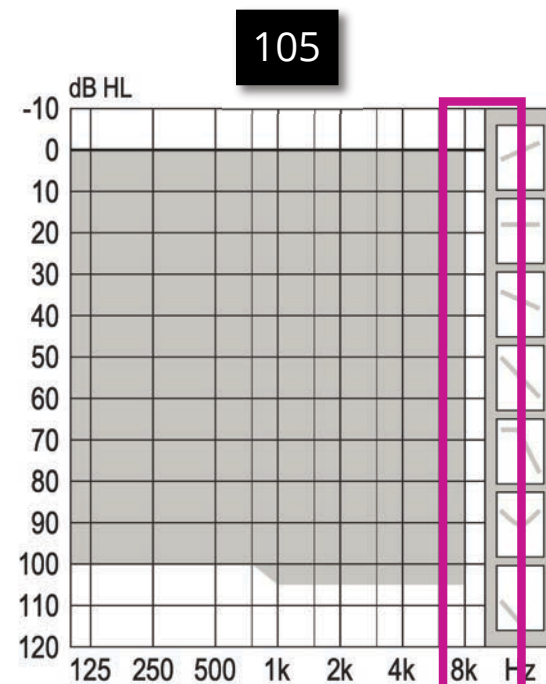
Oticon Intent 2, 3, 4 miniBTE R



Hook



Corda miniFit (thin tube)



Hook

oticon

**Who is the ideal patient who
might be a candidate for this
new style?**

Benefits for Anita

Easy to use

Performance in **all listening environments**

Same style for **both ears**

Discreet and **comfortable**

Independent VC for each ear



Choosing fitting level and managing hook options

Benefits of the 85 fitting level

Lower risk of
overamplification

Slightly lower risk
of distortion

oticon

Benefits of the 85 fitting level

Lower risk of
overamplification

The 85 provides **up to 5 dB lower peak output SPL (OSPL90, Peak)** than the 105*

*Oticon Intent miniBTE R (2025). [Technical data]. Oticon

oticon

Benefits of the 85 fitting level

**Slightly lower risk
of distortion**

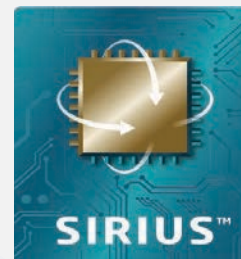
**Total harmonic
distortion at 500Hz***

- 85: <2 %
- 105: <4 %

*Oticon Intent miniBTE R (2025). [Technical data]. Oticon

oticon

miniBTE hook



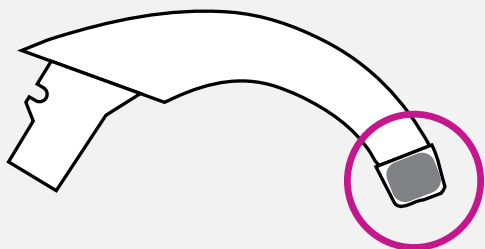
Damper

85 fitting level should not be used without a damper in the hook

Genie 2 acoustic settings must match 105 fitting level: damped or undamped

Replace with the correct hook

Different hooks for different devices



For Oticon Intent miniBTE R

Ensure the replacement hook is identical to the original hook

Non-compatible hook output will be lower than intended but not visible in Genie 2

Output will be approximately 3 dB lower

A woman with blonde hair and glasses is smiling and holding a smartphone. She is in a modern office or co-working space with various items on shelves in the background. The image is darkened to serve as a background for the text.

Expanding connectivity benefits

Engaging in the digital world like never before

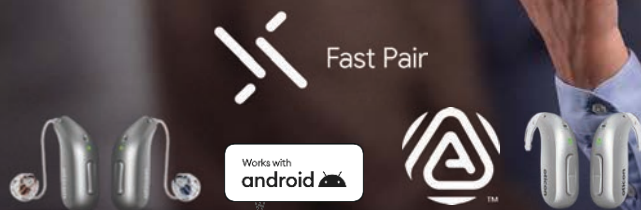
Next-generation Bluetooth® LE Audio leads the way in connectivity

Bluetooth LE Audio

Supports Auracast™ broadcast audio*

Hands-free calls with Android™

Supports Fast Pair*



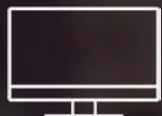
Google, Android, and related marks and logos are trademarks of Google LLC.
The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.
The Auracast™ word mark and logos are trademarks owned by the Bluetooth SIG.
Any use of such marks by Demant is under license. Other trademarks and trade names are those of their respective owners.

*Oticon Intent miniRITE R requires an update to firmware 1.3.0 or later

Connect to accessories with Oticon Intent™



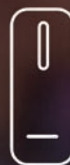
ConnectClip



TV Adapter



Remote Control

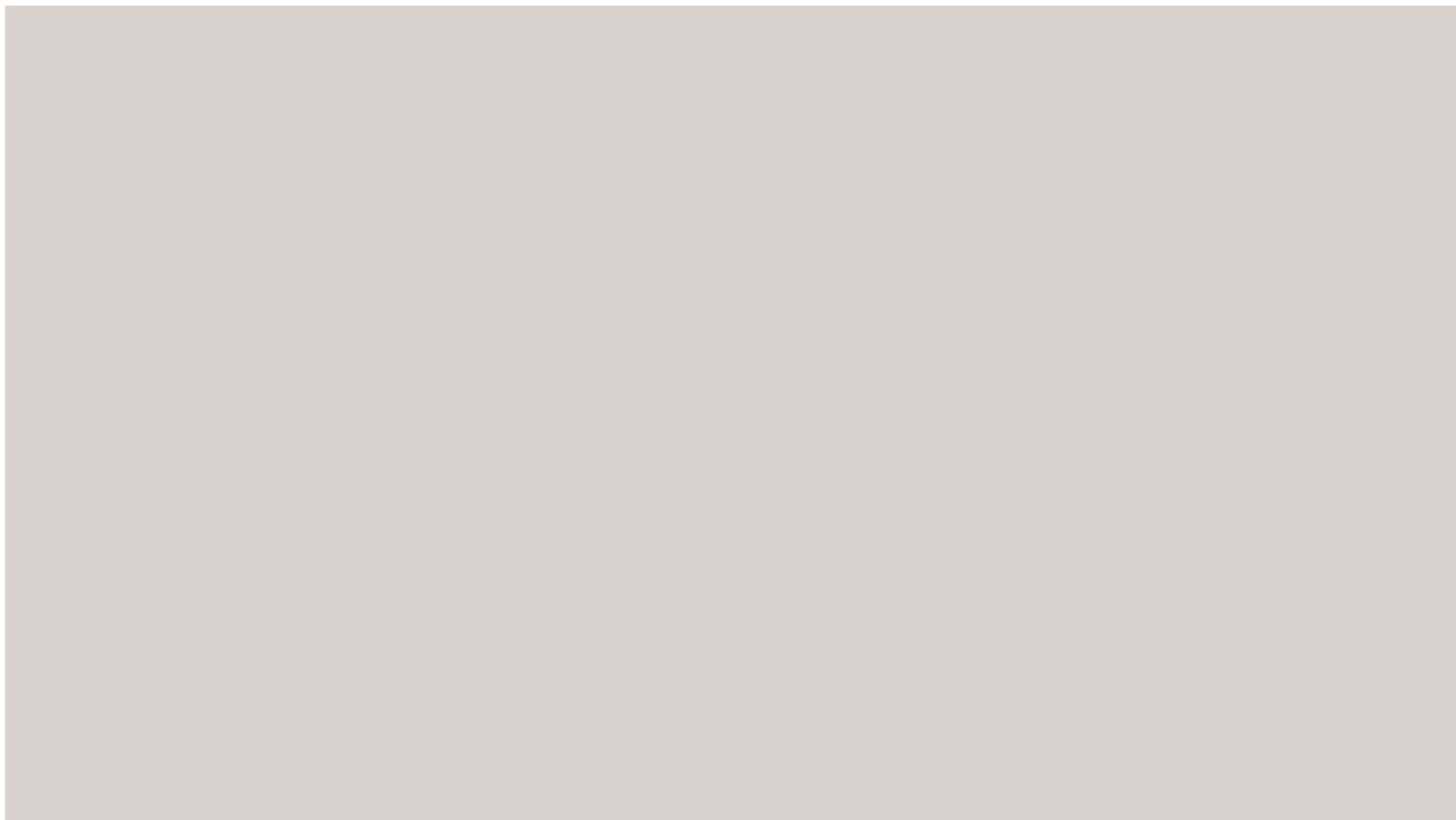


EduMic



Easy LE Adapter

*The Easy LE Adapter has been manufactured
by Minami Acoustics Limited.*



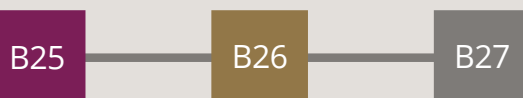
Auracast™ broadcast audio example

Auracast Broadcast

Auracast™ Transmitter



Advertisements



Auracast Assistant



Paired Bluetooth connection

Gate B25 left stereo

Gate B25 right stereo

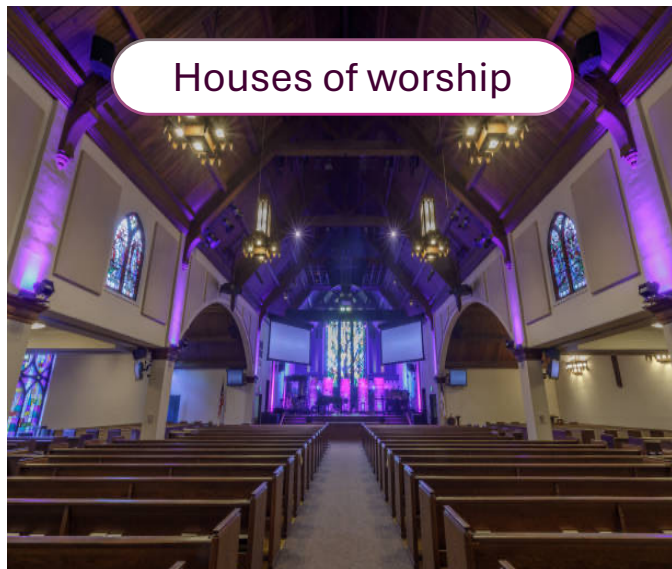
Audio Streams

Auracast Receiver*



**Oticon Intent miniRITE devices need firmware version 1.3.0.*

oticon



Houses of worship



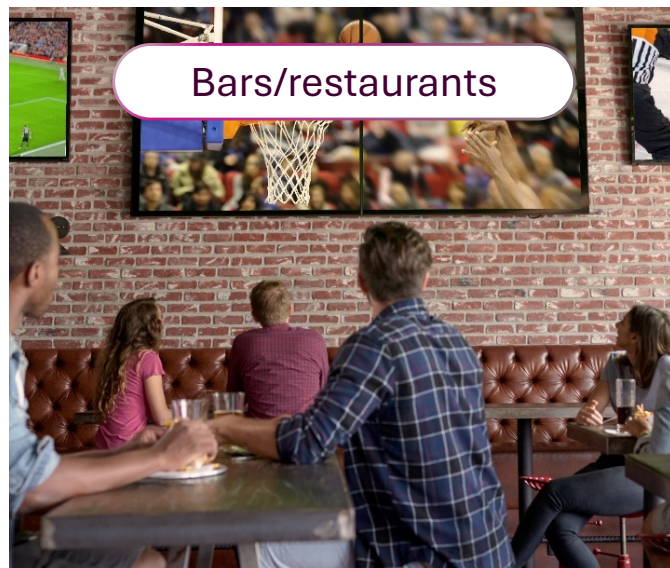
Theaters



Universities



Conference rooms



Bars/restaurants



Conference centers

Auracast™ broadcast audio

What is coming?



Oticon Intent miniRITE devices need firmware 1.3.0

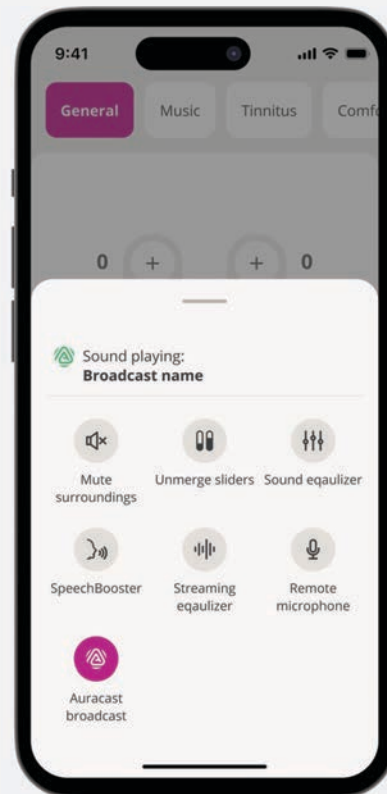
Oticon miniRITE and BTE styles support looped environments

Connecting options

Google Pixel 9 with
Android 16



Android native
controls



iPhone® 15 Plus

Oticon Companion
app

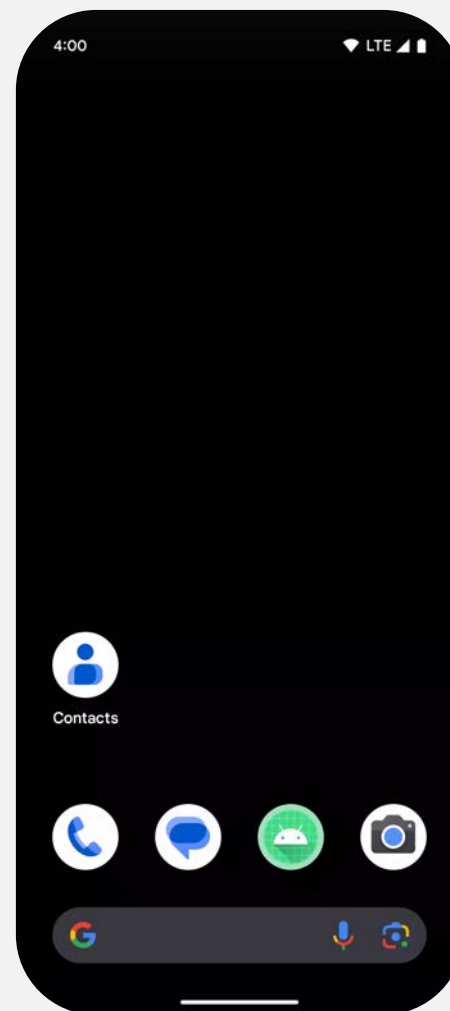
oticon

Connect to an Auracast broadcast

Google Pixel 9 with Android 16

Bluetooth LE Audio must be
activated

Navigation to this setting may
vary between phone brands

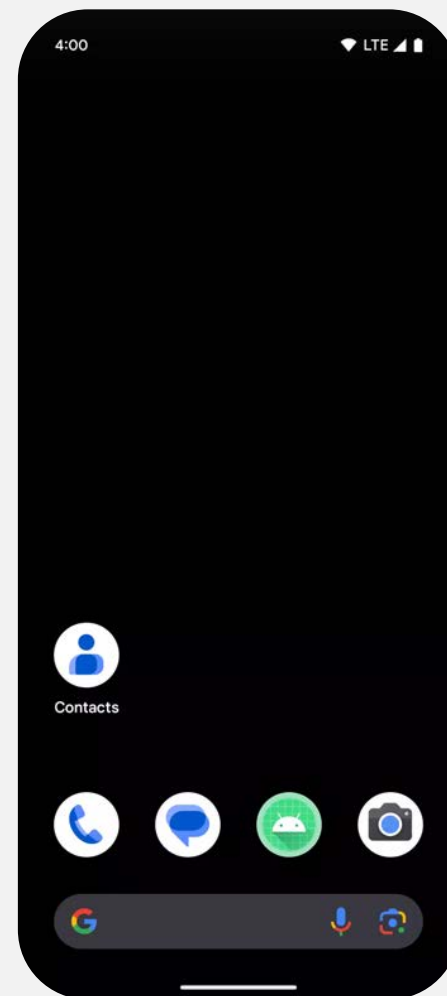


oticon

Sharing audio using Auracast

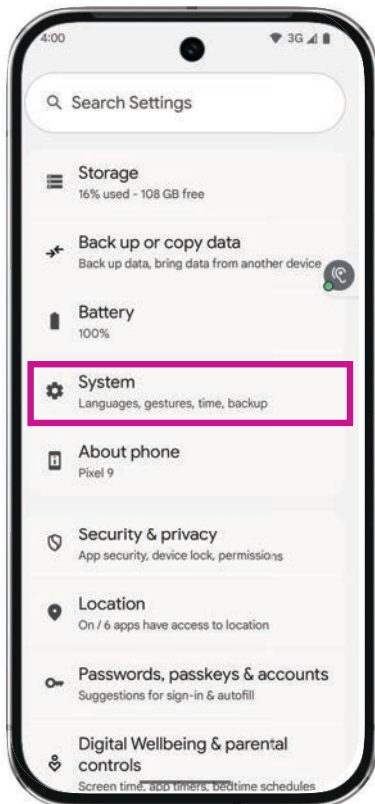
Google Pixel 9 with Android 16

1. Open Bluetooth settings.
2. Tap on name of hearing aid then tap on share audio shortcut.
3. Toggle on Share audio.

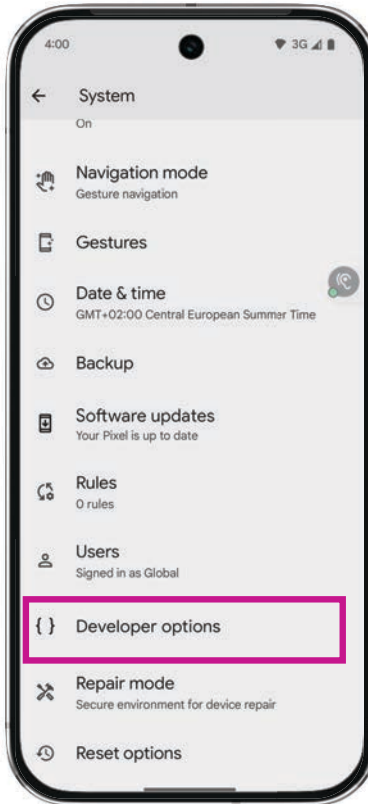


Enabling Auracast native controls

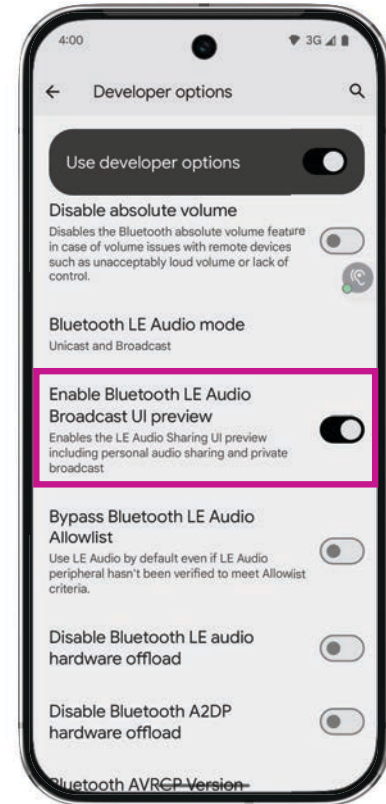
1. In Settings, select System



2. Select Developer options



3. Toggle on Enable Bluetooth LE Audio Broadcast UI preview



Fast Pair

Simplifies the pairing process



Fast Pair

Uses Bluetooth Low Energy to detect nearby accessories within 6" for quick pairing

Automatically shares pairing information to other Google devices signed into the same Google account

Google, Android, and related marks and logos are trademarks of Google LLC.

oticon

Fast Pair

Simplifies the pairing process

The Fast Pair logo consists of five white, rounded rectangular bars of varying lengths arranged in a circular, star-like pattern. The background of the entire slide is a dark blue, abstract image with light streaks and a tunnel-like perspective.

Fast Pair

Sirius™ platform devices

miniRITE firmware 1.3.0 or later

Android phones supporting Bluetooth® LE Audio and Android 15 or later

oticon

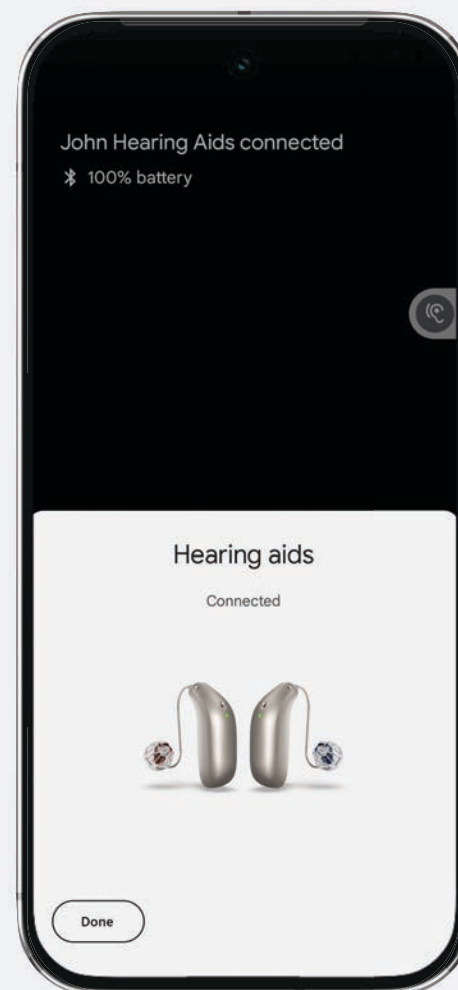
Fast Pair

Pairing process

1. Put the hearing aids in pairing mode
2. Place the hearing aids near the Android device
3. Tap "Connect" to establish a Bluetooth connection
4. Notification appears when pairing is successful

Go to: Settings > Apps & notifications >
Google Play services > Notifications

Google Pixel 9 with Android 16



oticon

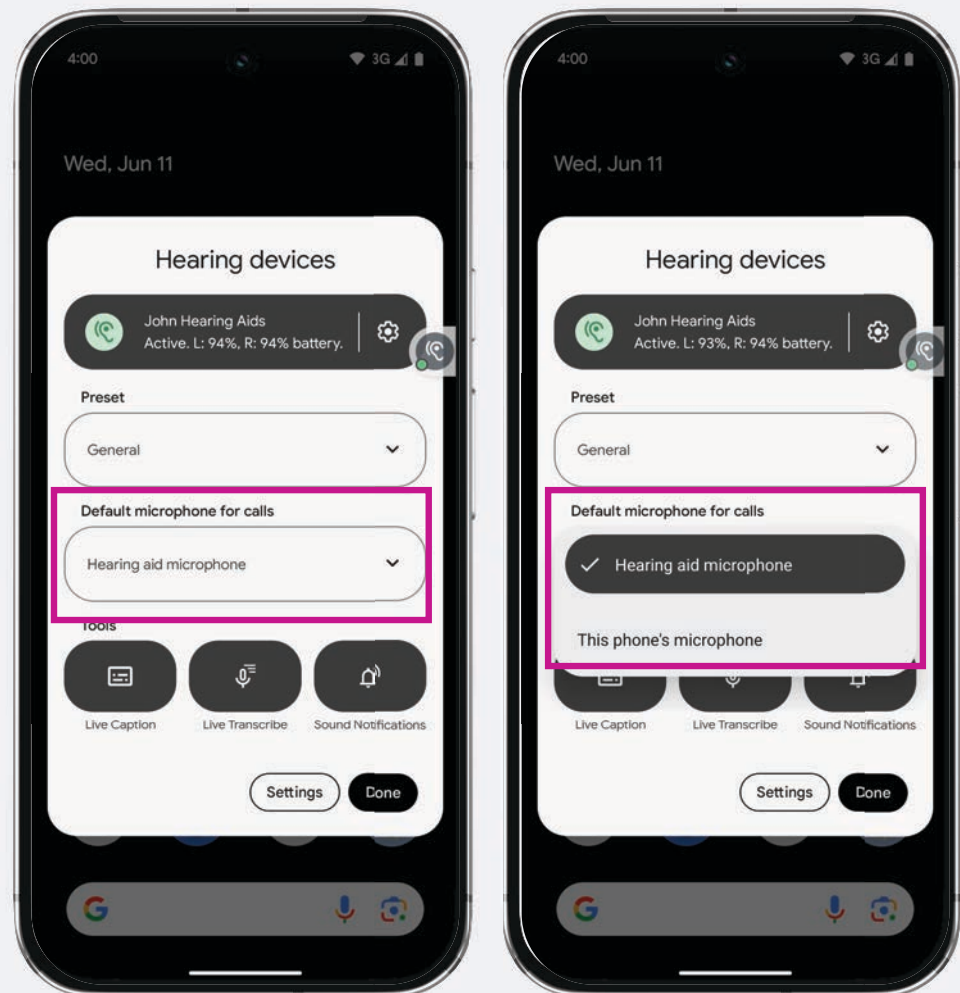
Selecting the default microphone

For phone calls

Android 16 allows users to switch between hearing aid microphone & phone microphone for calls

Only available for Bluetooth LE Audio compatible phones & hearing aids

Access available in Hearing devices shortcut or Device details menu



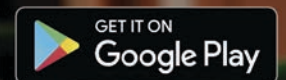
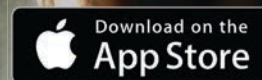
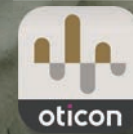
What's new in the Oticon Companion app

Version 1.6.0

Update to program selector

Tap control support for Oticon Intent™

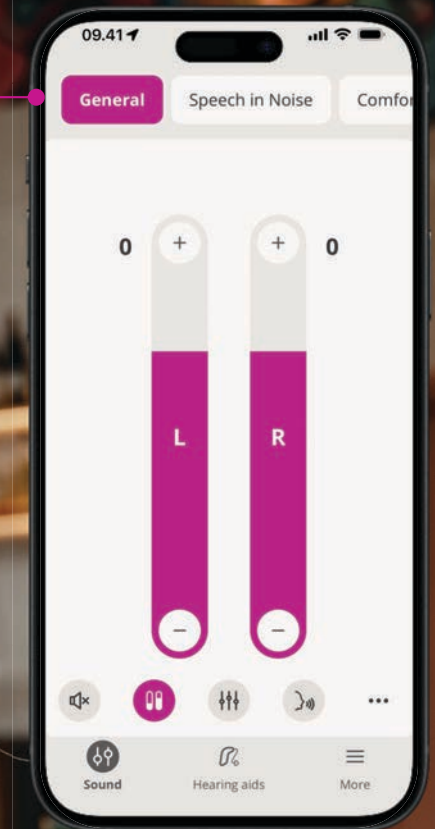
In-app Auracast™ broadcast assistant



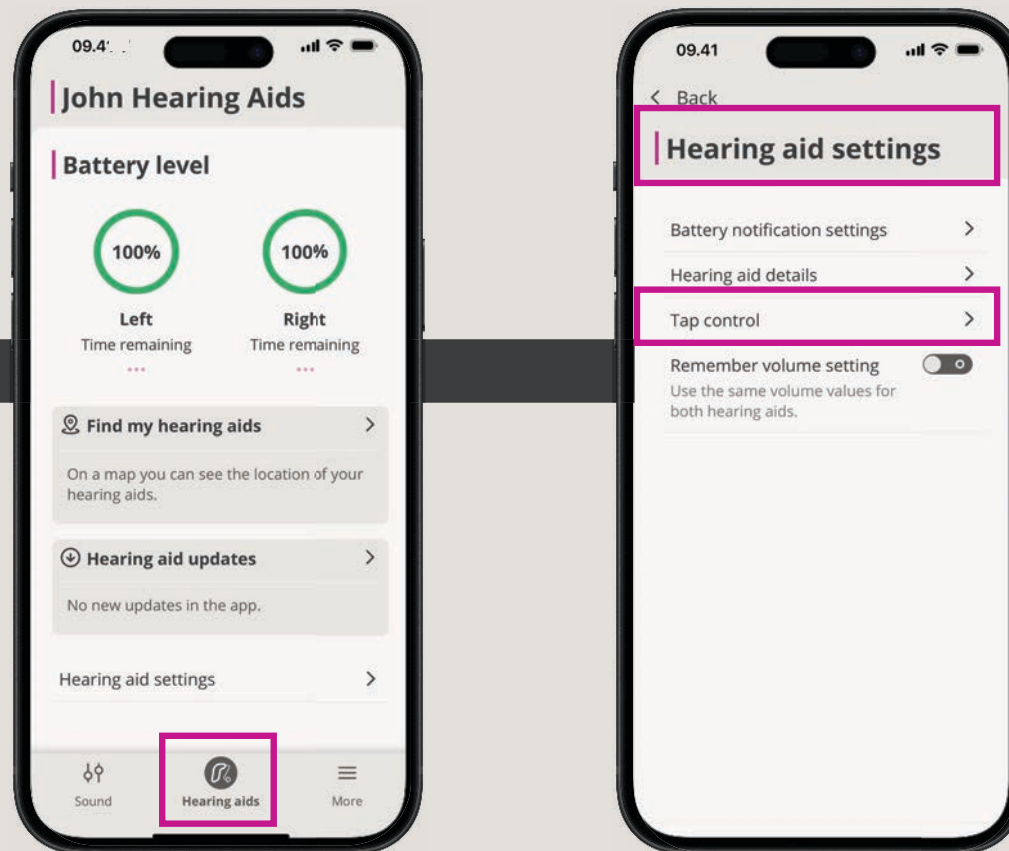
App Store is a service mark of Apple Inc. Google Play, and the Google Play logo are trademarks of Google LLC.

Update to program selector

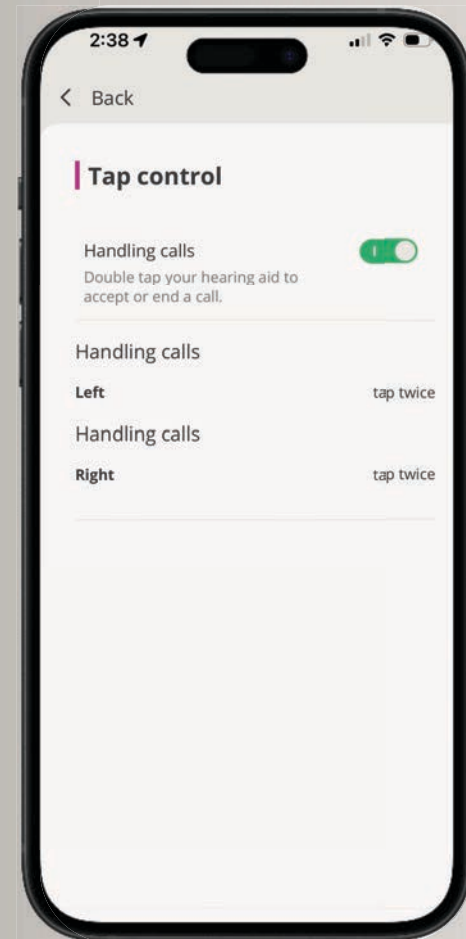
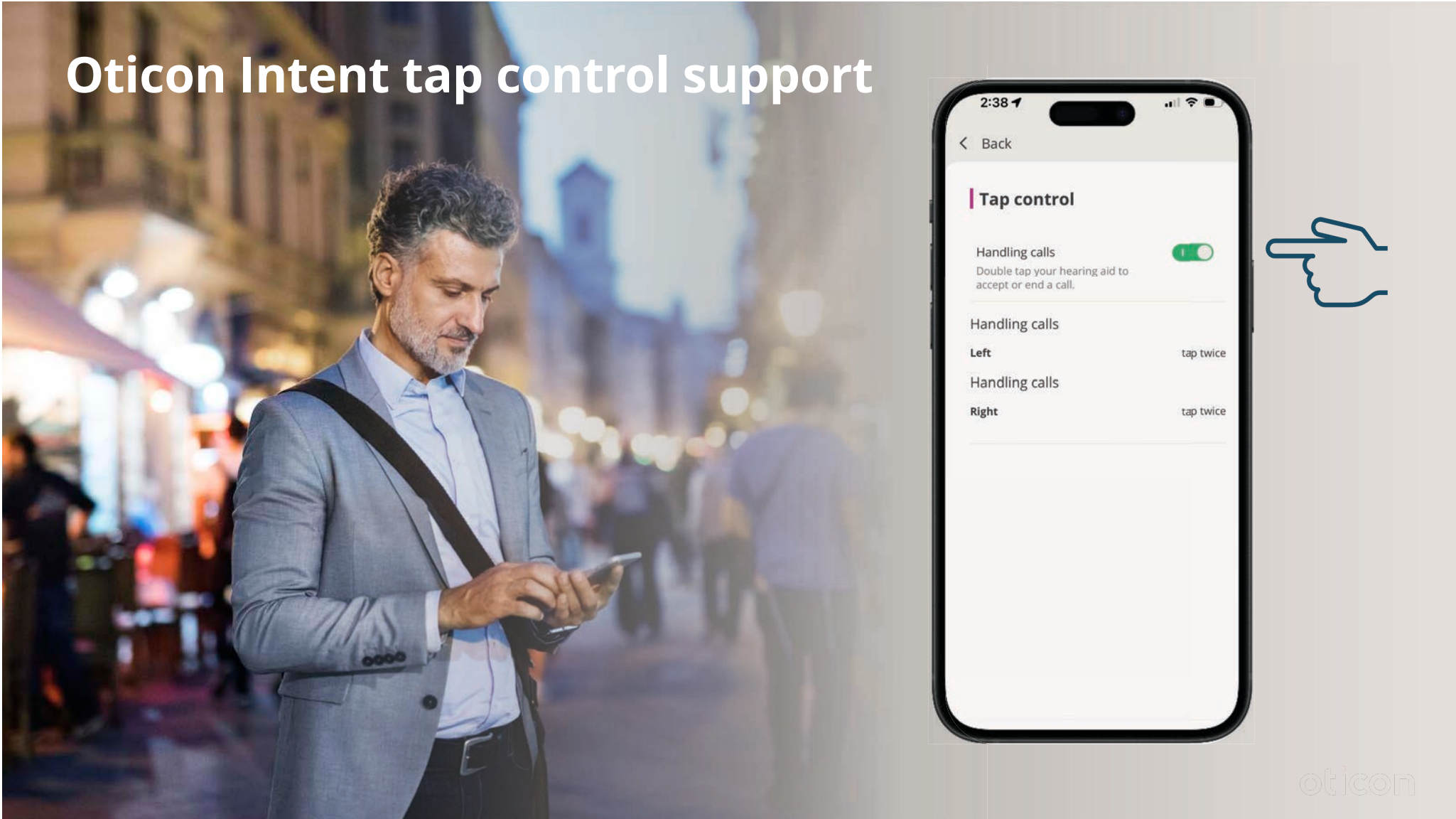
New program selector



Tap control support for Oticon Intent



Oticon Intent tap control support



oticon

Auracast broadcast assistant

Oticon Intent miniBTE R and miniRITE (firmware version 1.3.0)

In-app Auracast broadcast assistant

Android devices – Android 10 or later

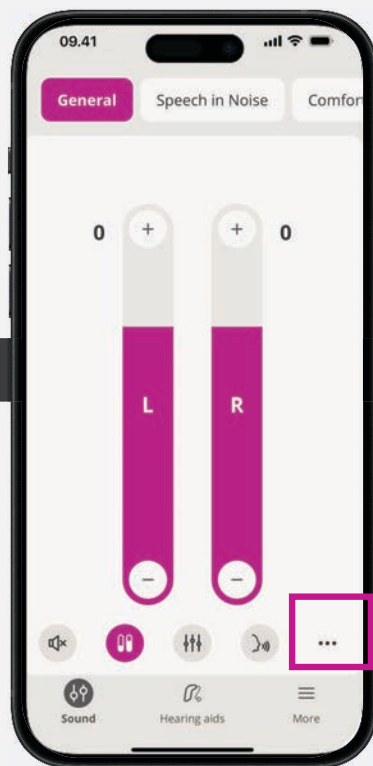
Apple® devices – iOS 15.2 or later

Auracast broadcast audio assistant will not be visible for Intent miniRITE devices that have not been updated to firmware version 1.3.0

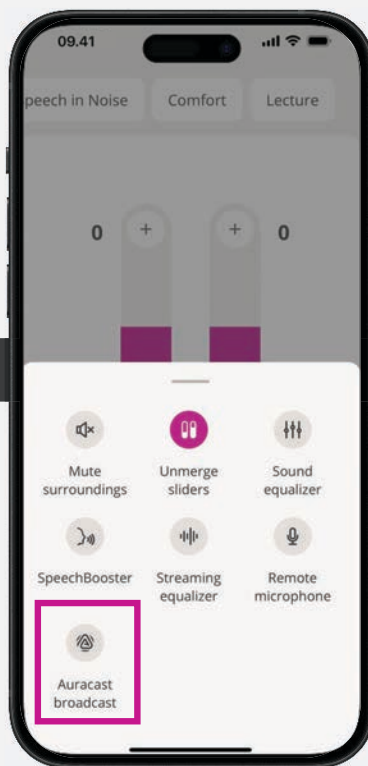


In-app Auracast broadcast assistant

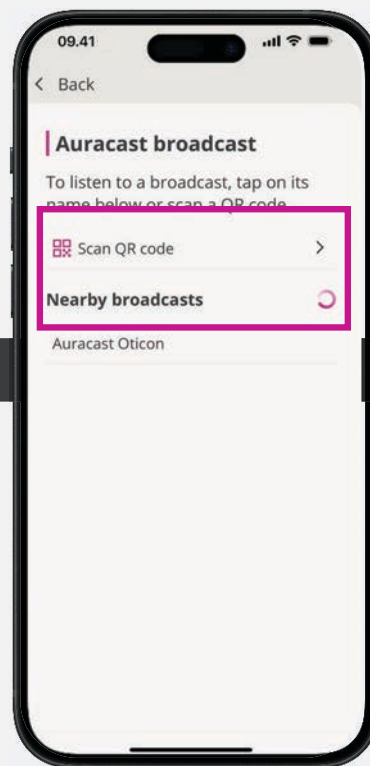
Step-by-step guide



1. Tap on the three dots



2. Select Auracast broadcast

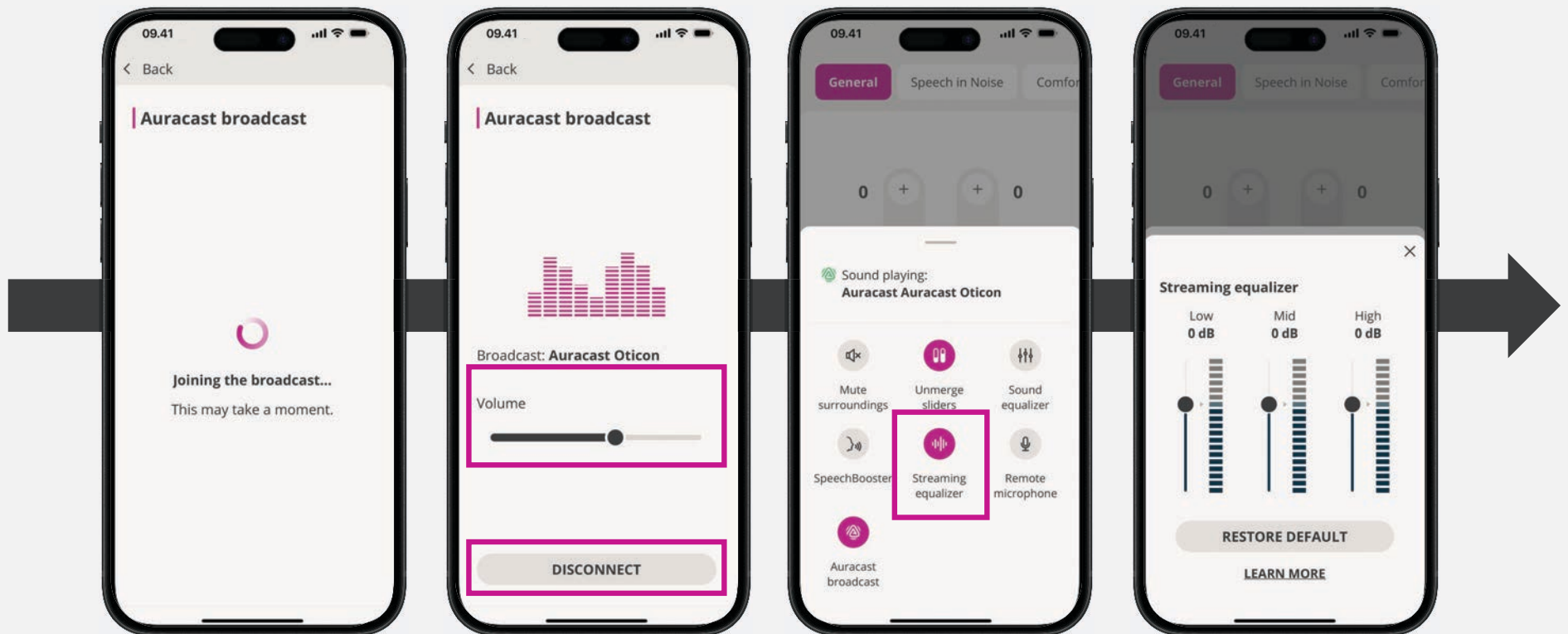


3. Select nearby broadcast or scan QR code



oticon

In-app Auracast broadcast assistant





Genie 2 | 2025.2

What's new in Genie 2 2025.2

Support for new hearing aid family

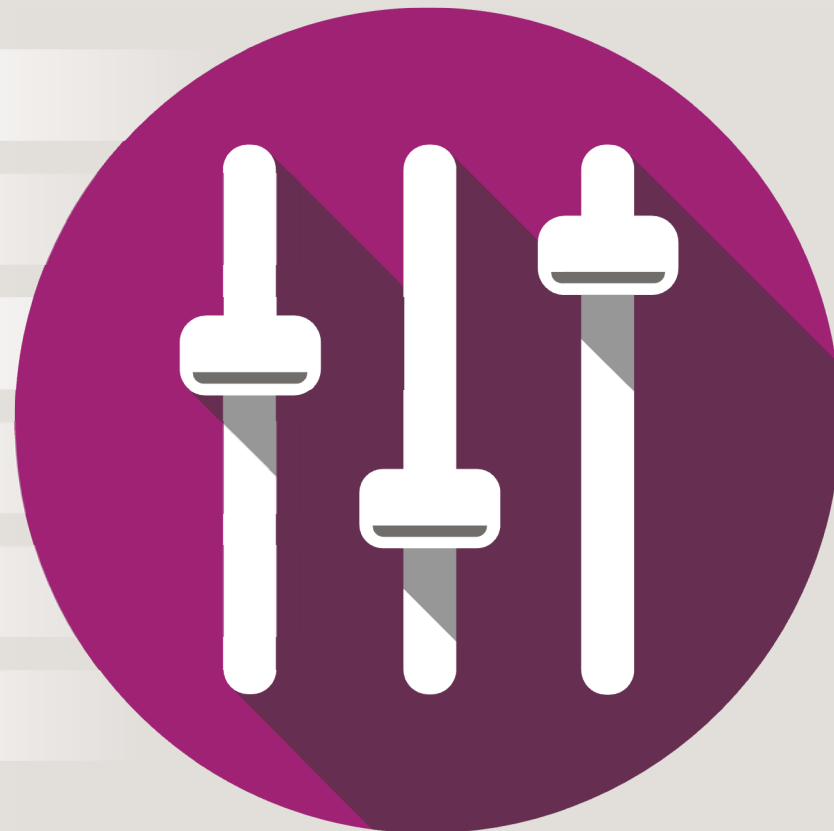
Firmware update

MyOticon integration

Disabling hands-free communication

Auracast™ broadcast audio customization

Other updates



The Auracast™ word mark and logos are trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Demant is under license. Other trademarks and trade names are those of their respective owners.

oticon

Firmware update for Oticon Intent miniRITE

Firmware version 1.3.0

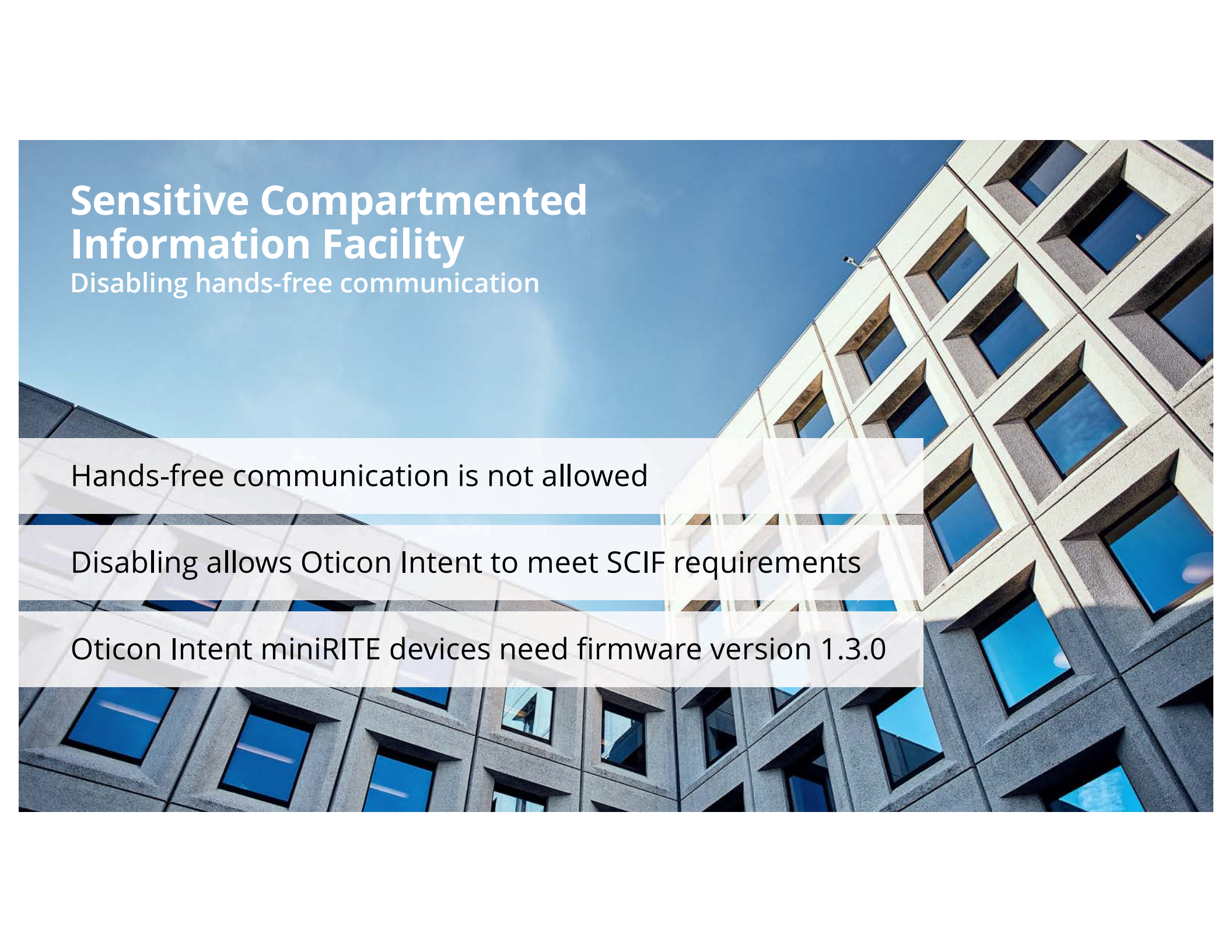
Enables connection to **Auracast** broadcasts

Fast Pair

Disable hands-free communication – **Oticon Intent only**

Tap control for Oticon Intent 4

Improvements for better **connectivity & overall performance**



Sensitive Compartmented Information Facility

Disabling hands-free communication

Hands-free communication is not allowed

Disabling allows Oticon Intent to meet SCIF requirements

Oticon Intent miniRITE devices need firmware version 1.3.0

Disabling hands-free communication

The screenshot displays the Oticon software interface. On the left sidebar, the 'Finish' tab is selected, and the 'Accessories' section is highlighted. The main area shows the 'Phone' tab selected, with a 'Toggle slider' callout pointing to the 'Disable hands-free communication' toggle. The interface includes a top bar with 'Intent 1 miniBTE R' and a 'Disconnect' button. The main content area shows four tabs: 'Phone', 'TV Adapter / EduMic', 'ConnectClip', and 'Remote control'. The 'Phone' tab is active, showing 'Auracast™ compatibility' settings. The settings include 'Phone and Auracast loudness', 'M relative to phone and Auracast', 'Sound quality', and 'Power Bass'. The 'Disable hands-free communication' toggle is currently off, and a callout points to it with the text 'Toggle slider'. Below the settings, there is a section for 'Hands-free communication' with a brief explanation.

oticon

Client: Doe John, age: 65

Finish

Controls

Batteries

Accessories

Summary

Phone

TV Adapter / EduMic

ConnectClip

Remote control

Phone | TV Adapter / EduMic | ConnectClip | Remote Control

Auracast™ compatibility: The settings below apply to phone calls, media streaming and Auracast broadcast audio. [Learn more](#)

Phone and Auracast loudness

Softer | Louder

M relative to phone and Auracast

Softer | Louder

Sound quality

Fuller | Brighter

Power Bass

High

No phones paired

☐ Disable hands-free communication

Hands-free communication

If you disable hands-free communication, the instruments cannot stream audio to other devices. However, your client can still receive audio via Bluetooth and use the microphones in the phone and ConnectClip. Be sure to restart the instruments when you end the session, so the change can take effect.

Toggle slider

Disabling hands-free communication

Instruments will no longer stream audio to other devices

Instruments can still receive audio such as a phone call

Use phone microphones and ConnectClip

Disconnecting restarts devices & change takes affect

No option to enable in Oticon Companion app

Oticon's AI ...



Is always ON

**SECOND
GENERATION**



Provides hearing
support in
all sound
environments

EASY TO USE



Seamlessly &
automatically adapts
across changing
environments

**SEAMLESS
SUPPORT**



Offers proven
benefits across
generations

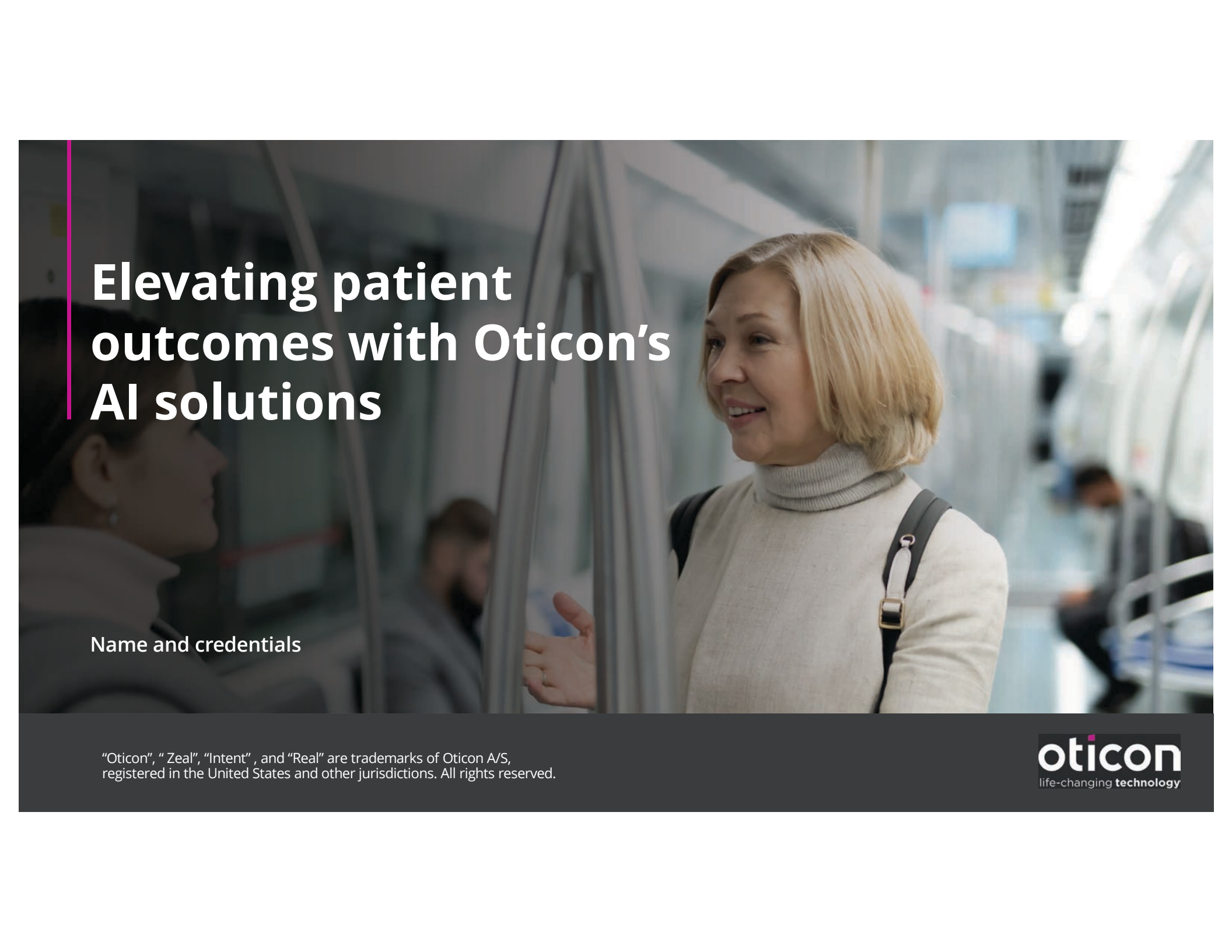
**CLINICAL
RESEARCH**



Available across a
wide variety
of styles and
technology levels

FULL PORTFOLIO

oticon

A woman with short blonde hair, wearing a light-colored turtleneck sweater and a black strap over her shoulder, is smiling and gesturing with her hand. She is in a hospital setting, with medical equipment and other people visible in the background. The image is slightly blurred, focusing on the woman.

Elevating patient outcomes with Oticon's AI solutions

Name and credentials

"Oticon", "Zeal", "Intent", and "Real" are trademarks of Oticon A/S, registered in the United States and other jurisdictions. All rights reserved.

oticon
life-changing technology