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Elevating Patient Outcomes with Oticon's AI Solutions

Presenter: Sarah Hunkele, AuD

Hello and welcome to our one hour course today. My name is Dr. Sarah Hunkele and I am the Senior Manager of Field Training with oticon. Throughout our time together today we are going to be talking a lot about how we at OTICON position our products and technology to best support you as a hearing healthcare professional. This support is vital as you help to guide your patients along their journey to to the best possible outcomes when it comes to their hearing health. Here you will see listed the learner outcomes for today's course.

Now as mentioned, we will cover quite a bit of information throughout our hour together today and here are listed the risks and limitations inherent in today's course. Please note that this slide will be included in your course handout.

As we move through the presentation today, we have several interesting topics that will be covered. I'm going to start with a short time of reflection. This time will be to focus on what is most important to you and to your patients. Then we have some exciting updates to share about OTICON Intent, starting with a new addition to the family. Next there are some new and exciting connectivity benefits and then finally there are a few updates to Genie 2 2025.2 that we will review together.

Before we dive into talking about what's new, I just want to take a step back now for just a moment. I would like you to reflect on what shapes your approach to care and what shapes your decision making process. Consider the approach that you take and the tools that you use to help guide your patients as they embark on their journey to better hearing. Now as you reflect, I want to review the path that we at OTICON have been on since 2021 and what continues to shape our approach when we develop technology that supports both you and your patients.

Artificial Intelligence or AI is truly a buzzword these days when discussing nearly every any form of technology and or any type of technological advancement. At oticon, we chose to use the most sophisticated form of AI Deep learning with our highly trained deep neural network and OTICON intent

features our second generation dnn. Let's take a moment to look at five key takeaways of oticon's approach to AI that truly sets us apart. Now as we are reviewing these five key points points regarding oticon's AI, I want you to think about how these benefit you and your patients. First, oticon's AI is always on.

It is always actively supporting users all day long. Your patients don't need to do anything to access this support and what this means for your patient is that regardless of the environment Oticon's AI is consistently working to improve overall listening comfort and both speech understanding. All of this is being done without needing to change programs or change settings, making our devices easy and effortless for your patients as they naturally move about their day to day activities.

Oticon's AI provides support in all sound environments. Whether your patients are at home reading, whether they're enjoying dinner with friends, or walking through a busy city street, our AI is always working behind the scenes. What this means is that your patients don't have to think about where they're going or what they're doing. Oticon's technology ensures consistent, optimized support throughout your patient's day, no matter how their surroundings and environments might change.

Oticon's AI seamlessly and automatically adapts the sound environment changes, so hearing always feels smooth and intuitive to the patient, even within the same environment. If your patient's listening needs shift so for example, if they move from a quiet conversation to sudden laughter, or maybe they move into increased background noise, the system instantly adjusts the level of support that it is providing. This adaptability is further enhanced by by our 4D sensor technology which detects head and body movement, conversation activity and environment changes, each of these helping the hearing aid to anticipate the listening needs of the user. The result is a natural, effortless transition across every moment of their day.

Oticon's AI offers proven benefits across generations, so supporting how the brain makes sense of sound and helping people stay active, engaged and connected in life. From our very first deep neural network to today's second generation system. In Oticon Intent, we have built on years of clinical research showing how sound processing can truly support the brain's natural function. The result is more than just improved hearing. It's better participation, stronger communication and a meaningful difference in everyday life for your patients.

Oticon's AI is available across a variety of styles and technology levels, making this benefit accessible to each and every single one of your patients. Whether your patient prefers a Minirite, mini bte, or even a custom in the ear solution, they can all experience the same intelligent support that adapts to their daily life. This means that no matter the lifestyle, the budget or the degree of hearing loss, every user can enjoy the same brain hearing benefits that make Oticon unique. Reflecting on these five key considerations regarding Oticon's AI, with it being always on providing support in all sound environments, seamless and automatic adaptation, availability across families, and availability across performance levels and styles, take a moment to consider how Oticon's unique perspective can benefit all of your patients. Now, our goal is to provide a product portfolio and technology that supports the success of both you and your patients without compromise.

That being said, I am very excited to talk with you today about how we are expanding the Oticon Intent product family with groundbreaking new connectivity, innovations and a sleek, new, powerful style. Now, before we dive into the details, I would like to first look at a patient whose profile might present some common challenges within the clinic.

I would like you to meet Anita. Anita is 68 years old, and she thrives on social connection. Whether it's meeting up with her friends at her local theater or hopping on the phone with her grandkids who live several states away, staying connected is truly what matters most to her. But hearing has become more

of a challenge over the years. Anita has Meniere's disease, which means her hearing fluctuates, and it's not the same in both ears.

In fact, one ear is noticeably worse than the other, and because of that, she is wearing two completely different hearing aids from another manufacturer since 2021. These hearing aids are different styles, different receivers, even two separate chargers that she has to keep track of. And it has really been frustrating for her. Now Anita's at the point where she's finding it harder to keep up in conversations and to stay connected with her loved ones and friends. She told us, I just want something better.

I want it to work for both ears. Anita has also been clear about a few things. She wants to control the volume independently in each ear, especially because her hearing changes so much day to day. She is very open to learning about new technology, especially if it's going to help her stay connected on those video calls with her grandkids or enjoy public venues when she's out with her friends. And most of all, she is ready for something that just feels simpler and feels better.

Here you see her test results. Otoscopy was normal. Axe score showed moderate difficulties for hearing and noise. And her audiogram does show that asymmetrical hearing loss, with it being worse in the right ear than in the left. So, based on the information that you have now from kind of our little bit of a case history and from the audiometric test results and thinking about what you currently fit within your product portfolio, reflect a little bit on how you would approach recommending new hearing instruments for Anita, taking into consideration both her needs and her expectations.

Through discussions, we did gather a pretty good understanding of what Anita's expectations are for her new hearing solution and from her test battery, of course, we understand her hearing needs based on her hearing loss. Pictured Here is the counseling tool that we have available. Now, I know there are numerous ways to gather patient information and numerous ways to discover hearing health care needs of your patients. But for the purposes of today's course, I'm going to review how a tool such as

the one pictured can be extremely helpful in perhaps uncovering needs and then helping you to find the best solution. On this sheet you will see a variety of situations noted.

And this really gives the patient an opportunity to choose those situations that matter most and then rate how important it is for them to improve those given situations. For Anita, we can see four situations in particular that are chosen. The restaurant situation. Obviously she is a very social person. She enjoys going out.

So we've got family dinners, large group settings, and then of course connectivity with those phone calls, keeping in touch with her family and grandkids especially.

And then when we rate them, we can see that really each of these situations is very important with reference to improvement in how she perceives her current performance versus where she wants to be. This tool also provides Anita a chance to notate her whys. And this is very important because this is something that we can easily return to down the line as she progresses along her journey.

Now here is the second page to this tool and on this page we have pictured various features and benefits that are desired. And Anita is tasked with choosing three to five of them that are most important to her. Now, it is important to know that these choices are often accompanied by conversation. And this conversation helps you to probe into the patient's mindset and, and really helps to eliminate us as providers from making any assumptions regarding what is important to our patient. Now this is the true essence of patient centered care.

Ensuring that the solution that we present to our patient is one that is tailored to the patient sitting across from us and their own personal goals. Then we can see in the notes section, you as a provider can once again notate any, any relevant information that is shared with you by the patient that is going to help shape your recommendation. Based on the information we have gathered from Anita, I would

like you to reflect again on what solution you might feel is best. And in that recommendation, are there perhaps areas of compromise or sacrifice that you might currently have to make? As we develop our technology and we introduce product families and styles, it is our goal to give providers options that don't require any of these trade offs or compromises.

Now I am very excited again to introduce you to the newest member of the Oticon Intent product family. And as we go through this, let's see if this might be an option for meeting Anita's needs and expectations for her new hearing solution. The Oticon Intent Mini BTE R is powered by the Sirius platform and fueled by the same groundbreaking 4D sensor technology as the MiniRite style. Oticon intent Mini BTER contains the same innovative industry leading sound processing and it's available in all four performance levels and of course it is CROS compatible.

It will ship with firmware version 1.3 and we are going to talk about this firmware version and the benefits of it a little bit later. Within the presentation here you see a very quick overview of the new Mini BTE R style. It offers two fitting levels in one which we will discuss in a little bit more detail. Great battery life with an encased size 13 lithium ion battery. It offers more power and it offers a telecoil all in a very small, sleek and compact design.

It is also designed for comfort behind the ear because of the overall style and body of the device and ease of use via tap control for hands free calling and of course the pulsing LED indicator. The Mini BTER also features a double push button, something that is very popular among patients, especially if they do want to have those independent volume controls or perhaps some dexterity concerns where that single push button might cause some difficulties. The double push button does offer quick, easy and intuitive hearing aid control. The Mini BTER is available in the eight colors that you can see here, designed to blend naturally with hair or skin or if the patient prefers it to stand out like other modern wearable technology, they do have some other color options as well.

Just like the Mini Right style. The Mini VTER style does have a desktop charger and a smart charger option and offers the same charging times as the Minirite style 15 minutes providing 4 hours of charge and a full charge is achieved in approximately two hours or less. It is also designed for clinical efficiency because it can be programmed while it's being charged if needed. Now this can be especially convenient if a patient might arrive for their appointment and they forgot to charge their hearing aids or their battery level is typically too low to connect. You can now connect and program their hearing instruments for the follow up visit or a firmware update or all while the hearing aid is in the charger charging.

Now before we dive into a bit more of the practical details of the new style, I do just want to take a few minutes to review the technology benefits of Oticon Intent for your patients. For those history buffs in the crowd, Oticon Intent was introduced in February of 2024 and we introduced Oticon Intent in the Minirite style. Oticon Intent was the industry's first hearing aid with user intent sensors that do combine four different types of sensor input to understand and act on the user's listening needs. These are conversation activity, head movement, body movement, and acoustic environment. The presence of these sensors is great, but we always need to consider why is this important to both you and your patients?

What is the benefit of the 4D sensors? Even in the same environment, people's listening needs and intentions can change. The 4D sensors allow Oticon Intent to provide seamless and personalized support based upon the user's listening intentions. So let's consider for a moment Use you and your friend are at a social gathering. While you may be both within the same acoustic environment.

So you have the same background noise level, same conversation activity occurring around you, same environment, but your conversation activity, your own personal conversation activity, your own personal body movement. So your body movements, your head movements, and even your listening intentions

may vary greatly. Therefore, if you are both wearing hearing technology, you would not want them to be performing in the exact same way. Instead, you need them to react and act based on your individual needs. And that is the premise of the 4D sensor technology and how it does provide that seamless and personalized support for your patients in any acoustic environment as their listening needs change.

And since the Mini BTER does contain the same technological advancements of the Intent family, we have already put it to the test and we've documented its benefits in two white papers and two research briefs. Pictured on the screen here are various proven benefits. And while each and every single one of these benefits is extremely important, I want to point out two of these. First, a 31% reduction in listening effort and a 40% reduction in listening stress. Consider for a moment if I told you that I could provide you with a tool that while going about your workday, it's going to decrease your required daily effort by 31% and your overall stress by 40%.

Would you use it? I know that for myself I would jump at the chance and this is what we hope to provide for your patients. Improved comfort, improved performance and a decrease in effort and stress as they go about their day to day.

The Mini BTE R style does also offer the same comprehensive package of features as the Oticon Intent Mini write. These features each do contribute to the overall performance of the Intent Mini BTE and provide you as the provider flexibility within the Genie 2 software to customize the fitting to your patient and to their own personal listening needs and or preferences.

Now that we have looked at some of the technology within the Mini BTE and the supporting research as promised, let's look at what makes the device unique and why you would be able to fit more of your patients with Oticon Intent. Oticon Intent Mini BTER is the first of its kind. It features two fitting levels in one compact device. Now this innovative technology allows you to configure the receiver that is located in the hearing aid to be either an 85 or a 105 fitting level. This provides flexibility in the clinic and with

Oticon Intent Mini BT ER a single device caters to a wide range of hearing needs.

This is particularly beneficial for patients who perhaps have that asymmetric hearing loss or even for individuals with progressive hearing loss who may have a congenital or hereditary hearing loss that does get worse over time. For these patients, the same device can be reprogrammed to meet their needs if their hearing does decline during the typical lifespan of their hearing aids. For patients with asymmetrical hearing loss, they can have the same style hearing instrument on both ears. Because the device does have the two fitting levels, this flexibility allows you to meet individual patient needs and expectations much more effectively. You may be thinking that this can also be accomplished with the intent Mini right?

And you are correct if you place different size receivers on each of the devices. However, there are a lot of times when this might be necessary. But fitting a 105 power receiver is difficult. This could be due to canal size and or shape restrictions of the ear. Or perhaps it is possible.

But now the devices each fit and feel differently for your patient. The Mini BTE form factor solves this problem. It allows for both fitting levels to be fit with the ideal coupling option.

Here we see some of the finer details of the Mini bter. It is a robust and reliable device that has a certified rating of of course the IP68 for dust and water resistance. It does have the T coil for patients who want to connect to looped environments. The LED to indicate hearing aid status. The Oticon logo is also displayed on both sides of the shell for a nice aesthetic appeal.

The Oticon Intent Mini BT ER features that convenient double push button for easy control of the hearing aid by the user. And the double push button on the Mini BTE R does allow users to turn the hearing aids on and off to change programs or adjust the volume. And then of course it does have that encased size 13 rechargeable lithium ion battery. Now I just want to quickly mention that in addition to

tap control, the Double push button can be used for answering, rejecting and ending hands free calls. To answer a call, it's just a short press on either push button and this accepts it.

To reject a call, the user would press and hold either push button to reject the incoming call and then of course to end a call they just press and hold at the end of the call to either of the push buttons and it will hang up.

The Oticon Intent Mini BTR can also be fit using the standard ear hook and a mold or with the more discreet Quarta Mini Fit thin tubing which is available in the 0.9 or 1.3 millimeter size. If you do remove the hook to switch to the Corda Mini Fit solution, please note that the pin that holds the hook in place on the Mini BTE is a different length than than our other BTE styles. You want to use the red pin removal tool to remove the pin and then of course if you need to use a new pin, if your pin falls on the floor or you lose it, you want to ensure that the compatible pin is used for the Mini BTR style because you don't want it to be too short, which can potentially cause the hook to fall off or if it's too long, there is a potential that it would be uncomfortable for the patient.

So here I want to quickly show you a video of how you would replace the hook with the thin tube adapter for the Corda Mini Fit. So you can see picture the red pin removal tool. You'll just want to take that tool and push the pin out. It does not have to come out all the way so you can keep it in the device and remove the ear hook. Then you will use a thin tube adapter and the appropriate thin tubing and then use the opposite end of the pin removal tool to push the pin back in place.

So super simple, super easy to replace. From Ear Hook to the Mini Fit tubing Here we can see the published fitting ranges for the two power levels available in the Oticon Intent 1 mini BTER. Note that the frequency response and the Intent 1 level is 80Hz to 10,000Hz so you can see the gray boxes extend all the way to 10,000. And then here of course are the fitting ranges for the two power levels available in Oticon Intent 2, 3 and 4 mini BTER. The fitting ranges are the same.

However note that the frequency response is a little bit different. It goes from 80 to 8,000 hertz versus 10,000.

With the addition of the Mini BTE R style to the OTICON product family. Can you think of patients that you might consider for Oticon Intent now that you might have not previously offered the Oticon Intent product to just because of the need for a different style. These could be patients with moisture concerns or perhaps a draining ear. Potentially a patient with dexterity concerns who would benefit from the double push button. Or perhaps a patient much like Anita.

So let's take another look at Anita and see how the Mini BTE could offer a hearing healthcare solution that does not compromise on her needs and preferences.

Now let's look back and remember what was important to her. She was struggling in her daily listening environments. She didn't like having two different styles and she wanted independent volume control for each ear. She simply wants something that is simple and that works. She wanted something that is discreet and comfortable and of course, that independent volume control was very important.

So we're going to come back to her preferences a little bit later when we go into connectivity options. But I want to just pause here for a moment and look at how the new Intent Mini BTE fits in here. It is easy to use. She gets the benefits of the Oticon Intent signal processing in all environments without having to do anything. She can now enjoy all of those social events that are important to her without even thinking about her hearing aids and maybe changing programs or adjusting settings.

She gets the same style for both ears with a sleek, comfortable design. She'll now have one charging unit that will make it very, very easy for her to use as well, if you remember her audiogram. We could also give her an even more discreet option by switching to the Corda Mini Fit Solution. And then of

course, finally that double push button offering independent volume controls for each hearing aid. So considering all of these benefits, it is easy to see how the Mini BTE style truly complements the Oticon Intent product family.

We're going to take a few moments and highlight some of the differences you'll notice when selecting the fitting levels that are available with the Oticon Intent Mini BTR and also share a few quick tips about the Mini BTE ear hooks. Now, this ties directly back to Anita's case because the choices we make in the fitting software can have a meaningful impact on how effectively we meet her listening needs. So as we look at the fitting options for the Mini BTE R, keep in mind how each configuration can help you balance performance, comfort and usability, just like we would for Anita.

Now we recommend selecting the 85 fitting level. If your patient's audiogram falls within the fitting range, many people may just want to go straight for the gusto? Straight for the 105. If it's available, why not fit it? But there are key benefits for your patients if they fall within that 85 fitting level range to select the appropriate fitting level.

It helps reduce the risk of over amplification, and it also does lower the potential risk of distortion. Once selected, Genie 2 will automatically optimize the settings based on that selection. And this is a great example of how small fitting choices can make big differences in both sound quality and patient comfort.

So let's take a closer look at why we recommend the 85 fitting level whenever possible, starting with the lower risk of over amplification. The 105 fitting level is simply a more powerful speaker than the 85. And because of that, it's of course capable of achieving higher outputs. For example, when presented with a 90dB SPL input signal in an ear simulator, the 85 fitting level with a damped hook provides a peak output of about 133dB spl, whereas the 105 fitting level with a damped hook provides a peak output closer to 138 DBSPL. Oticon Genie 2 also will calculate a higher MPO when the 105 fitting level is

selected, even if the same audiogram is put in.

This extra power in the 105 level can be beneficial for patients, of course, with more significant hearing losses. But it does also increase the potential for over amplification for patients with milder losses, especially when the volume control is enabled. That's why choosing the most appropriate fitting level is so important, because it ensures a balance between power safety and performance for each patient.

In addition, selecting the 85 fitting level also slightly lowers the risk of distortion when measured in the ear simulator. The total harmonic distortion at 500 Hz is noticeably lower for the 85 with a damped tone hook compared to the 105. So it is less than 2% for the 85 versus less than 4% for the 105. Now, this difference may seem small, but in real world listening it does contribute to a cleaner, more natural sound, particularly for softer input levels and music. So taken together, the reduced risk of over amplification and lower potential for distortion, the 85 fitting level often provides the best overall balance for patients who fall within its fitting range.

Now let's shift our focus to the Mini BTE hook. The Mini BTE hook is compatible with Oticon, Sirius, Polaris R and Polaris platforms, so you'll see it across several hearing aid families. The damper is placed right at the tip of the hook and it can be replaced if needed. It is important to know that for the 85 fitting level the damper should always remain in place since removing it will negatively affect both the acoustics and the output. The 105 fitting level, on the other hand can be used with or without a damper, but it's important to select the correct option under acoustics in Genie 2, choosing either damped or undamped to ensure accurate performance.

Keeping these small details in mind does help to ensure the best sound quality and a consistent patient experience no matter which style or which fitting level that you are working with.

When replacing a hook on an Oticon Intent Mini BTE R, please ensure that you are using the compatible Mini BTE hook. A simple way to verify this is to check that the damper is located at the tip of the hook. If a non compatible ear hook is used, the hearing aids output is going to be lower than intended and this will not be visible in Genie 2. So to you as the provider, the fitting may appear to meet target in Genie 2, but in reality it is going to be about 3dB lower. For this reason, do not use the standard BTE BTE PP hook with Oticon Intent Mini BTE R. Always use the appropriate mini BTE hook that is designed for that model.

This helps to ensure accurate performance and of course patient satisfaction.

So we have covered a lot of exciting information regarding the new Mini bte. It's we are going to now turn our attention to some of the new connectivity benefits for Oticon Intent. As we go through these, I ask that you perhaps consider some of your current patients and their connectivity needs and concerns. How can we help you future Proof your device offering so that you can offer the latest in reference to Bluetooth and connectivity options.

Oticon Intent offers an all around better connectivity experience with Bluetooth LE Audio as well as wide ranging connectivity via Bluetooth Low Energy. Oticon Intent is compatible with the Android Protocol for Audio Streaming or Asha, allowing users to stream audio directly from an Android device for streaming from all devices. The Bass sound has been improved with new and more powerful settings in the Power Bass feature in Oticon Genie 2 for better sound quality. Users with smart devices that support LE Audio can directly stream audio content and make hands free calls, including with Android phones and tablets on Android 15 or newer as well as compatible PCs. In addition, connecting is even easier with Google's Fast Pair.

This technology allows Vodicon Intent hearing aids to pair effortlessly with compatible Android devices through just a tap and a connect now, please note that support for the Arcast Broadcast Audio and Fast

Pair does require an Update to firmware 1.3.0 or later. This will be true for Oticon Intent Mini right devices that are currently out there. Of course, everything from here on out will be shipped with the new firmware and we are going to again discuss that firmware update shortly.

With the addition of the Mini BTE R style, more of your patients can also get the benefits Vodicon Intent offers with our variety of accessories. We have the Connect Clip that can be used as a remote microphone, remote control or turn the hearing aids into a wireless headset. TV Adapter 3.0 is allowing the user to stream sound from the TV directly into Oticon hearing aids. We have a remote control that is just a simple remote allowing for volume program and muting adjustments. Edumic is a remote microphone and it can also transmit audio from computers, tablets and other compatible devices.

And then of course we have our Easy LE Adapter which brings the benefits of Bluetooth LE Audio to even more patients wearing Oticon Intent even if they don't have devices that are Bluetooth LE Audio compatible.

Now that we've reviewed our accessories, I'm excited to confirm that Oticon Intent will now be compatible with AuraCast broadcast audio. To further support your patients, let's take a moment and look at how Auricast broadcast technology works in a real world situation. One of the examples that we often use is an airport scenario, and this clearly illustrates how the three essential elements of Aura Cast come together in a public venue. So imagine you are waiting at the airport for your flight and each gate within the terminal has its own AuraCast transmitter. You are headed to Gate B25, but you are now going to be within range of gates B25, B26 and B27.

On your phone you're going to pull up a list of available broadcasts in range and you'll just simply select the correct gate number. Once selected, the Oticon Intent hearing aids connect directly to the transmitter, allowing you to hear real time announcements for your specific flight. This example demonstrates how rcas can simplify access to important audio information in public spaces, providing

clarity, convenience and confidence for the listener.

As AuraCast Broadcast audio does become more widely available, the number of venues that can benefit from it are truly endless. I want you to think beyond airports. Think about houses of worship, classes, conference rooms, lecture halls, fitness centers, sports bars, and so many other public spaces. Essentially, any location with a public address or sound system can use Aura Cast to enhance the visitor experience. These opportunities open the door for people with hearing loss to access shared audio just like everyone else directly through their hearing aids.

This is a major step forward in making public listening experiences more inclusive, accessible and effortless. As previously mentioned, hearing instruments on the Sirius platform will be compatible with RCAST Broadcast audio. A firmware update is needed For Oticon intent MiniRite devices, however, all new devices under the Sirius platform will be compatible when shipped. While AuraCast broadcast audio is an exciting emerging technology offering benefits to people with hearing loss, we are committed to supporting looped environments. All of our MiniRite and BTE styles across our product families have telecoils, and telecoils can be ordered as an option for some of our custom styles as well.

Now There will be two ways to connect to an AuraCast broadcast with the Sirius platform instruments users with Android 16 phones will be able to connect through the native controls. Apple has not made a decision quite yet on AuraCast broadcast audio, so for this reason, if your patient is using an iPhone or iPad to access an AuraCast broadcast, they will need to use the newest version of the Oticon companion app. We're going to cover this option in a few minutes when we talk about update sources to the Oticon companion app. First, let's go ahead and see how this works with Android 16 phones in the native controls. In our example of connecting to an AuraCast broadcast, we are using a Google Pixel 9 phone with Android 16.

Bluetooth LE Audio must be activated in the phone for this process to work. Also keep in mind that depending on the phone brand, the navigation to these settings may look different as many manufacturers create their own branded overlay on top of native Android. So please have the customer or patient refer to their phone instructions for confirmation and how to use the Bluetooth LE Audio settings. So this video here shows you how to connect to an RCAST broadcast. First you want to open your phone's Bluetooth settings by swiping down from the top of the screen and then you can see the hearing aids listed at the top.

So you'll want to tap on the name of the hearing aids and then it shows connected. You will want to select from a list of available broadcasts and you can join from the list of available broadcasts. Or of course you can scan the QR code and this will automatically open up the phone camera to capture the code.

Now AuraCast broadcast audio also does offer audio sharing and this will allow you to share audio between devices. So if one person is watching a Instagram reel and they want to share the audio, somebody can also connect into that audio broadcast and they can listen together. So here is how the process works. To start our cast audio sharing first you want to open your phone's Bluetooth settings once again by swiping down from the top of the screen and you will again find the name of the hearing aid. Tap on the name of the hearing aid and then you will click on that Share Audio option.

You will want to toggle on Share Audio and then a tab with a QR code will appear. From here you can pair another LE audio device to Share Audio or they can scan the QR code with another phone. To stop sharing, you simply swipe down to access the notification screen and click on Stop Sharing.

Now if the native RCAST controls are not displayed, users do need to follow these following steps. In settings you want to scroll to and select System. In System you will choose Developer Options. Within Developer Options you want to scroll to and toggle on Enable Bluetooth LE Audio Broadcast UI

Preview now please note if the Developer option is not enabled, the user will need to toggle on. Use Developer Options which can be seen in that last screenshot at the top.

Previously I also mentioned the introduction of Google's Fast Pair. Now Google's Fast Pair simplifies the pairing process for Bluetooth LE audio compatible hearing aids. It is an always on feature that uses the Bluetooth Low Energy radio on the phone to detect an incoming pairing signal that is coming from Bluetooth accessories in close proximity, which is about 6 inches. Fast Pair automatically also transfers the pairing information to other Google Bluetooth LE audio devices that are signed in with the same Google account.

This feature is available for serious platform devices going forward, meaning any new products will be compatible when they are shipped. Please note that Oticon Intent Minirite instruments will need to be Updated with firmware 1.3 or later, and the Android phone must support Bluetooth LE Audio and Android 15 or later.

So let's review how to connect hearing aids using Google's Fast Pair. First we want to put the hearing aids into pairing mode and then we are going to place the hearing aids near the Android device again within about six inches from here you will tap on Connect to establish that Bluetooth connection and a notification does appear when the device is successfully paired. Please note that to see the Fast Pair window notifications must be enabled. If notifications have been disabled on the phone, they can be re enabled by going to Settings, Apps and Notifications, Google Play Services and then notifications.

Android 16 also adds the capability for users of Bluetooth LE Audio compatible hearing aids and phones to switch between the built in microphones on the hearing aids and the microphone on their phone for voice calls. Doing this can be very helpful in noisy environments or other situations where it may simply be better for the person at the other end when the hearing aid user is speaking directly into the phone's microphone versus using the microphone on the hearing aids themselves. Note that this

feature is only available for LE audio compatible phones and hearing aids, and users can access this feature in the Hearing Devices shortcut or in the Device Details menu. So you'll see here in the menu you'll see default microphones for calls and then you'll be able to choose between hearing aid microphone or the phone.

In addition to all of these exciting connectivity updates and benefits, and there are plenty of them that we went through today, the Oticon Companion app version 1.6.0 will introduce new features and a smoother user experience. Our goal truly is to provide your patients with an app that is easy to use and is very intuitive in the control that it provides. So let's go ahead and take a look at each of these updates. We have improved the way that users can select programs within the Oticon Companion app. Now, selecting programs is very intuitive.

You can see at the top of the app, users simply tap on the program tile on the top of that main screen and if the user does have multiple programs they can swipe across to choose one of the additional programs.

With this version of the Oticon Companion app, users will also be able to manage Tap Control if it is available in their Oticon hearing instruments. Here are the steps to access those Tap Control settings. So first they want to tap on the hearing aids icon at the bottom and then you will tap on Hearing Aid settings and select Tap Control and this will allow you then to toggle it on and off. And note that Tap Control was previously called Answer calls faster on this menu and that is in the previous version. So it is now called Tap Control.

So once you choose that again you can toggle it on or off by by default the Handling calls feature is on and the toggle switch will of course be green or showing that it's enabled. If the HCP or if you have disabled the feature from Oticon Genie 2, it will automatically be disabled in the Oticon Companion app, but of course the user does have the ability to enable it here at a later time.

Note that Tap Control is only available for accepting and ending calls for the Oticon Intent MiniRite and Mini BTER.

With the introduction of the Companion App version 1.6.0, users of Oticon Intent Mini BTR and the Mini Right Styles with firmware version 1.3 can access AuraCast broadcasts using the In App AuraCast Broadcast Assistant Oticon Companion In App AuraCast Broadcast Assistant It's a mouthful bridges the gap for users of iPhone or other Android devices that are not using Android 16 Android devices will need Android 10 or later and Apple products will need iOS 15.2 or later. The app does manage the technical elements of the broadcast transmission and it helps to ensure that users have access to all available AuraCast broadcasts while being user friendly and easy to use. Now please note that if your patient does have an existing Oticon Intent MiniRite device that has not been updated to firmware version 1.3.0, the In App AuraCast Broadcast Assistant will not be visible.

Here I want to show you the steps to access the in app AuraCast Broadcast Assistant. So tap on the three dots in the lower right hand side of the screen to access additional features and then you'll want to select AuraCast broadcast from the pop up menu. You will select a nearby broadcast or again scan that QR code of an oracast broadcast to connect. If the broadcast is password protected, it will go ahead and prompt the entrance of a password here as well.

Now next the screen is going to show that they're joining the broadcast and during the broadcast users can adjust the volume so the overall volume of the broadcast or they can disconnect from the broadcast if needed. Note that the streaming equalizer can also be used during a broadcast. Users will select the Streaming Equalizer from the app menu and the streaming equalizer will allow adjustments of the volume for the frequency bands of the streamed AuraCast broadcast sound just like it does for other streamed sound.

Now I want to share a few Updates to the Genie 2 software.

Here you see a list of the Updates for Oticon Genie 2.2025.2, with one of the main additions of course being support for the new Intent Mini BT E R style. Let's go ahead and highlight just a few of the other most important updates for you Today with Oticon Genie 2.2025.2 there is a firmware update available for Oticon intent minirite version 1.3.0. Now we always encourage you to update the device firmware when new versions become available to provide optimal hearing aid performance for all of our product families. The following firmware updates are are designed to address the expectations of today's technology driven consumer while providing you as a hearing care professional with enhanced options that really allow you to better meet the unique needs of your patients. As you can see here, the update does allow for the following improvements, of course AuraCast technology which enables connection to AuraCast broadcast Google's fast Pair that we discussed enabling fast and easy pairing with Bluetooth LE audio devices Disabling Hands Free Communication allowing you to disable the Hands Free Communication functionality in Oticon Intent devices and Top Control is now available for Oticon Intent 4.

And lastly, of course there's always various improvements for better connectivity and overall performance, so we have discussed forecast in Google Fast Pair. Let's go ahead and look at Disabling Hands Free Communication. Another update is this ability for you as the provider to disable Hands Free communication within the Genie 2 software. This allows for the Oticon Intent devices to meet SCIF requirements. SCIF stands for Sensitive Compartmented Information Facility.

Now a SCIF is a secure enclosed facility that is designed to store, process or discuss Sensitive Compartmented information, which is a highly classified subset of national intelligence information. Because of the nature of these environments and the risk of data leaks, Hands Free communication is not allowed in these environments. Now, if you have a patient who works in this type of environment,

you will be able to disable Hands Free Communication for Oticon Intent Mini Write and Mini BTE devices, which allows them to meet the SCIF requirements. Note that existing Oticon Intent Minirite devices will need firmware version 1.3.0 to access this feature.

Disabling Hands Free communication can be done in the finish step by selecting the Accessories tab and then selecting the phone. You want to toggle the slider to disable Hands Free communication and when disabled, a notification appears regarding what is affected if this is disabled. When disabled, the hearing aids will no longer be able to stream audio to other devices. However, the user will still be able to receive audio via Bluetooth to their hearing aids, such as if they receive a phone call and they can use the microphones in the phone and in the connect clip. Note that this change will not take place until the instruments have been disconnected from the software, so disconnecting the devices restarts the instruments and the change automatically takes effect.

It is also important to note that the user will not have the option to enable Hands Free communication in the Oticon Companion app if you disable it.

We have covered a lot of ground. Today we introduced our Oticon Intent Mini bter offering all of the benefits of Oticon Intent with our always on second generation DNN technology that provides hearing support in all sound environments. By seamlessly and automatically adapting to your patient's surroundings and listening intentions technology backed by clinical research and proven benefits across product generation and our newest connectivity options and updates, OTICON Intent offers more possibilities without compromise. For more of your patients, I want to thank you for attending our course today. If you would like further details or additional training opportunities, please reach out to your OTICON account manager.