

LEARNER WORKSHEET

Starkey Bimodal Fittings: An Introduction to Pro Fit Software

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Event ID CONT-41623	ASHA CEUs 0.1 (1.0 contact hour)	Participant Name	Date Completed
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Learning Objectives

Upon completion of this course, participants will be able to:

1	Describe the User Controls screen and its functions.
2	Identify two resources to assist with addressing patient reports during follow-up appointments.
3	Identify how to find Demo Stream within Pro Fit.

MODULE 1: DualSync Technology & Supported Devices

Key Terms	
DualSync	Definition / Notes:
Bimodal streaming	Definition / Notes:
AudioKey 3 App	Definition / Notes:
AudioStream	Definition / Notes:

Guided Notes

DualSync is a partnership between:	(manufacturer names)
For DualSync to work, Apple devices must be running:	(iOS version)

Starkey hearing aids compatible with DualSync include:	<i>(list model families)</i>
MED-EL processors using AudioStream include:	<i>(list processor names)</i>

PAUSE & APPLY

A patient presents wearing a MED-EL SONNET 2 audio processor on the right and a Starkey Genesis AI 24 on the left. Their iPhone is running iOS 15. What ONE issue must you address before DualSync bimodal streaming will work? What would you tell the patient?

MODULE 2: Pro Fit Software Navigation & Smart Sessions

Key Terms	
Connection Screen	<i>Definition / Notes:</i>
Minute Fit	<i>Definition / Notes:</i>
Smart Connect	<i>Definition / Notes:</i>
Smart Sessions	<i>Definition / Notes:</i>
Fly Out Menu	<i>Definition / Notes:</i>

Guided Notes — Session Workflow

Minute Fit takes the provider from box to best fit in how many clicks?	<i>(number)</i>
The 4 steps of Minute Fit are:	<i>(list all 4)</i>

Which session type is triggered on the FIRST connection?	(session name)
Which session type is triggered on the SECOND connection?	(session name)
Follow-Up sessions begin on which connection (and beyond)?	(number)

Guided Notes — Screen Navigation

The Fly Out Menu provides access to less-frequently used screens. List at least 6 screens accessible from the Fly Out Menu:

Fly Out Menu screens I can recall:

Bluetooth Setup Note

Fill in the blanks based on the course content:

To establish the first hearing aid relationship, Bluetooth must be:	(on or off?)
For all future sessions, Bluetooth may:	(be left on or must be off?)

PAUSE & APPLY

A patient comes in for a follow-up visit (their 4th connection to Pro Fit). What session type will Smart Connect automatically load? What screens and tools will be available in this session? List at least 3.

MODULE 3: Fitting Workflow — eSTAT 2.0, Feedback Cancellor & User Controls

Key Terms	
eSTAT 2.0	Definition / Notes:

Key Terms	
Additive compressor architecture	Definition / Notes:
Feedback Cancellor Initialization (FBCi)	Definition / Notes:
Optimize Acoustic Model	Definition / Notes:
Yes / Target Match	Definition / Notes:
No / Do Not Target Match	Definition / Notes:

Guided Notes — eSTAT 2.0 & Patient Experience

eSTAT 2.0 provides approximately how many more dB of gain for soft sounds?	(range)
eSTAT 2.0 improves speech intelligibility for soft speech by:	(percentage)
Patient Experience Level 1 (Novice) = what percentage of target gain?	(%)
Patient Experience Level 2 (Familiar) = what percentage of target gain?	(%)
Patient Experience Level 3 (Experienced) = what percentage of target gain?	(%)
The 'Automatic' setting does what over time?	(describe)

Guided Notes — Feedback Canceller

Running FBCi is recommended at:	(when?)
FBCi should always be run with hearing aids:	(where?)
If devices cannot be placed in the patient's ears:	(what two steps should be taken?)
Adaptation setting for OPEN fittings:	(strong or subtle?)
Adaptation setting for VENTED fittings:	(strong or subtle?)

Guided Notes — User Controls Screen

The User Controls screen allows providers to assign physical button actions. List the available gesture types and at least 5 assignable controls:

Gesture types available:	(Short Press, ?, ?)
Assignable controls I can recall (min. 5):	
What does Demo Mode allow the provider to do?	
Can a custom program be added from the User Controls screen?	(yes/no, explain)

Exam Hint: Consider where on the User Controls screen Indicator Volume can be adjusted — and whether there is another screen that also controls this.

PAUSE & APPLY

A new hearing aid user (first fitting) reports that the startup sounds are startling. Using what you know about the User Controls and Indicators screens: (1) Which screen would you navigate to first? (2) What specific adjustment could you make? (3) What does Demo Mode help you verify before sending the patient home?

MODULE 4: Sound Manager, Audio Streaming & Pro Fit Resources

Key Terms	
Sound Manager	Definition / Notes:
Consonant Brightness	Definition / Notes:
Speech in Noise algorithm	Definition / Notes:
Demo Stream	Definition / Notes:
Starkey AI Assist	Definition / Notes:
Audiology on Demand	Definition / Notes:

Guided Notes — Sound Manager

Match each Sound Manager control category with its description:

Consonant Brightness	(what does it control?)
Sound Enhancement	(what two algorithms does it include?)
Situational Sound Management	(what three processes does it manage?)
Directionality	(what two settings does it include?)

Speech in Noise — maximum noise reduction per level:

Level Off:	No noise reduction
Level 1:	(dB)
Level 2:	(dB)

Level 3:	(dB)
Level 4:	(dB — highest)

Guided Notes — Audio Streaming & Demo Stream

The Audio Streaming Configuration screen is found on:	(which menu?)
The Stream Target Match button does what?	
Demo Stream allows the provider to stream from:	(what two source types?)
Demo Stream enables real-time adjustments to:	(what?)
Starkey AI Assist is accessed via:	(which menu in Pro Fit?)

Exam Hint: Note the specific menu location of Starkey AI Assist — it is NOT the Fly Out Menu or Left Menu Bar.

Pro Fit Resources — QuickTips cover topics including (list at least 3):

QuickTips topics:

PAUSE & APPLY

During a follow-up appointment, a patient complains that voices sound too harsh in noisy restaurants. Using the resources discussed in this course: (1) Which Pro Fit screen would you go to first to address this? (2) What specific setting adjustment might you make? (3) If you are unsure which adjustment to try, what built-in Pro Fit tool can guide you step-by-step?

Clinical Case: Unfolding Bimodal Fitting Scenario

Work through each part as the course progresses. This case tests your ability to apply Pro Fit workflow knowledge to a real patient situation.

Part 1 — Patient Introduction

Patient: Marcus T., age 58

Chief Complaint: Difficulty streaming music from his iPhone; voices in his left (hearing aid) ear sound 'thin and tinny' compared to his right cochlear implant side.

History: Wears a MED-EL SONNET 3 (right) and a Starkey Genesis AI 24 (left). iPhone is running iOS 17. This is his THIRD visit to your clinic and his SECOND connection to Pro Fit.

What session type will Pro Fit automatically load for Marcus today? What does that tell you about which screens and tools will be available?

Part 2 — Device Setup & Streaming Configuration

You connect Marcus's devices and are ready to address his streaming concerns.

Where in Pro Fit would you navigate to configure and test his streaming experience in real time? Describe the specific screen name and its menu location.

Marcus says the audio from his iPhone sounds 'too bassy' when streaming. What Quick Fit controls on the Audio Streaming screen are available to address this?

Part 3 — Sound Quality Complaints

Marcus also mentions that voices sound thin and harsh. You open the Sound Manager.

Which Sound Manager category and specific setting would you evaluate first for the 'thin and tinny' complaint? What adjustment might you make?

Marcus mentions the sound is also harsh in noisy places like his workplace. Which Sound Manager control category and setting would you consider adjusting — and what is the maximum noise reduction available at the highest level?

Part 4 — User Controls & Session Wrap-Up

Before the appointment ends, Marcus asks whether he can use his hearing aid button to switch between streaming and his ambient program.

Describe the User Controls screen and how you would assign this function. What gesture type(s) are available? What would you do to verify the control activations without making permanent changes?

When you are ready to end the session and your next patient also uses Pro Fit, which method should you use to end Marcus's session — and why?

Clinical Reference Tool: Pro Fit Session Quick-Check

This tool is for clinical reference only. Always follow your facility's protocols.

PRE-SESSION	Action	Done?
	Confirm Bluetooth is OFF on patient's phone (first connection only)	☐
	Verify Noahlink Wireless programmer is connected	☐
	Confirm correct patient record is open in NOAH / Pro Fit	☐
PREPARATION / MINUTE FIT	Action	Done?
	Step 1: Select Devices	☐
	Step 2: Connect	☐
	Step 3: Acoustics	☐
	Step 4: Apply Best Fit	☐
FITTING SESSION	Action	Done?
	Run Feedback Canceller Initialization (FBCi) — hearing aids in ears	☐
	Select Optimize Acoustic Model response (Yes/Target Match recommended)	☐

	Set Patient Experience Level (Novice = 75%, Familiar = 85%, Experienced = 100%)	[]
	Adjust Quick Fit controls as needed (Occlusion, Low Hz, Gain, High Hz, Output)	[]
	Configure User Controls and verify with Demo Mode	[]
FOLLOW-UP SESSION	Action	Done?
	Review Data Log for hearing aid usage patterns	[]
	Use Troubleshooting tool for any patient complaints (Left Menu Bar)	[]
	Adjust Sound Manager settings (Speech in Noise, Consonant Brightness) if needed	[]
	Configure Audio Streaming — use Demo Stream to verify streaming response	[]
END SESSION	Action	Done?
	Save and End Session (if next patient uses Pro Fit) → returns to Connect screen	[]
	X button (if returning to NOAH or different software)	[]

Post-Course Reflection

Take a few minutes to reflect on what you learned today. These prompts are for your own professional development.

1. What was the most significant thing you learned today about Pro Fit or bimodal fitting workflows that surprised you or challenged your existing practice?

Your response:

2. What knowledge gaps did this course reveal in your own clinical skills or software fluency?

Your response:

3. Describe a specific patient from your own practice where you would now apply something from this course — what would you do differently with that patient?

Your response:

4. What is one thing you will do differently in your clinic starting next week as a result of this course?

Your response:

Intent-to-Change Action Plan

Identify at least 2 specific, measurable changes you plan to make to your clinical workflow as a direct result of this course. Be as specific as possible — 'I will begin using Demo Mode with all new hearing aid users before they leave the clinic' is more useful than 'I will use Pro Fit better.'

My Intent-to-Change Goal	Target Date	How I Will Measure Success

This worksheet is a supplemental learner resource. Content aligns with ASHA CEU standards and AAA learner outcome guidelines.