

Course Limitations and Risks

Please review these bullets and make any revisions/additions as applicable for your course.

- The applicability and accuracy of the course content may vary by the clinical, geographical, and cultural context; you should evaluate the course accordingly.
- As healthcare is rapidly evolving, new findings may change the validity of the information presented in this course. Providers should always consult the latest research and guidelines from professional associations.
- The interventions discussed in this course may be limited in generalizability, requiring practitioners to consider specific individual and population factors.
- The course may not cover all possible risk factors, diagnostic methods, or treatment options, and complex cases may require additional considerations.
- Healthcare providers should apply cultural competence and sensitivity to ensure effective and respectful care based on their patients' diverse needs.
- Providers should always evaluate the limitations of diagnostic and screening tools, considering their potential for false results as well as any ethical implications.
- It is the responsibility of course participants to critically evaluate the evidence from multiple sources to guide professional practice.



Introducing the Baha[®] 7 Sound Processor

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Our mission

We help people hear and be heard.

We **empower** people to connect with others and live a full life.

We **transform** the way people understand and treat hearing loss.

We **innovate** and bring to market a range of implantable hearing solutions that deliver a lifetime of hearing outcomes.

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Agenda



1. Baha® 7 Sound Processor
2. The Baha SoundBand™
3. Bluetooth® LE Audio Accessories
4. Updates to Baha Fitting Software 7.0
5. Remote Assist

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Learner outcomes



After this course participants will be able to:

1. List the features of the Baha® 7 System
2. Describe the benefits and uses of the new Baha® 7 Sound Processor and Bluetooth® LE Audio Accessories
3. Navigate the changes to Cochlear™ Baha® Fitting Software

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Today's Instructors



Jonathan Hirst, AuD
Professional Education
Manager



Ginger Grant, AuD
Senior Professional
Education Manager



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Why Bone Conduction

Cochlear™ bone conduction (BC) solutions are clinically proven medical treatment options for those with **single-sided deafness, conductive hearing loss or mixed hearing loss.**

Bone conduction might be the best solution as it bypasses the damaged areas of the middle and outer ear.



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Cochlear Bone Conduction Indications



Mixed and conductive

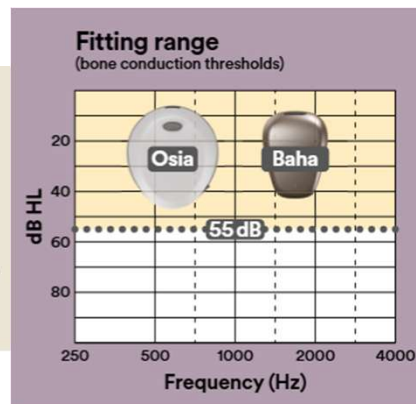
**PTA BC
threshold
≤55dB SNHL****
(0.5, 1, 2, 3 kHz)



Single-sided deafness

Poor ear
**Non-
functional
hearing**
(i.e. profound hearing loss)

Good ear
**PTA AC
threshold
≤20dB SNHL**
(0.5, 1, 2, 3 kHz)



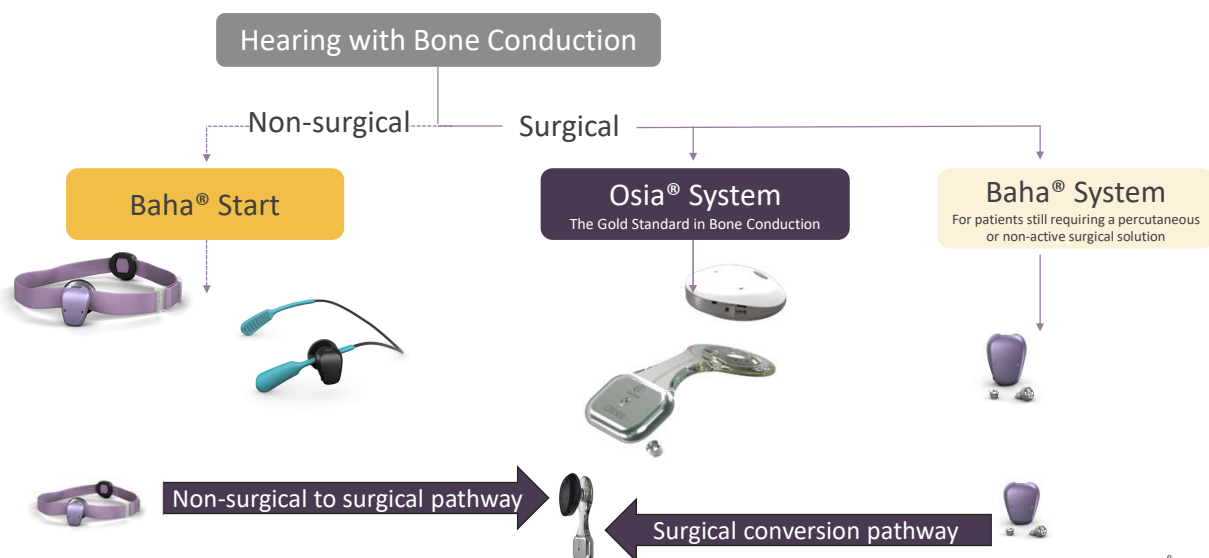
* The Baha 7 Sound Processor and the Osia System have a fitting range of up to 55 dB SNHL. In the United States and Canada, the placement of a bone-anchored implant is contraindicated in children below the age of 5. In the United States and Canada, the Osia System is indicated for children ages five and older.

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Cochlear™ Bone Conduction Solutions Portfolio



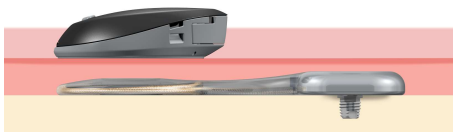
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The Cochlear™ Bone Conduction Portfolio



Cochlear™ Osia® System



Baha Connect System



Cochlear™ Baha® Start



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Cochlear™ Baha® 7 Sound Processor



Powerfully small. Better connected.

55 dB HL
in a premium-size device

Bluetooth® LE Audio
streaming with Auracast™*

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Powerfully small




Ponto 5 SuperPower
Labelled up to 65 dB HL

Ponto 5 Mini
Labelled up to 45 dB HL

Cochlear™ Baha® 7
Sound Processor

Baha® 6 Max
Sound Processor

Baha 5
45 dB SNHL

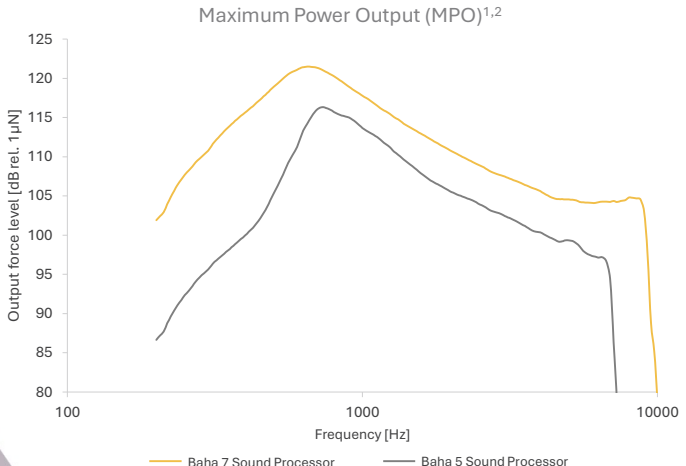
Baha 5 Power
55 dB SNHL

55 dB power in a premium-size device¹

1 Land J. Comparison tech data Baha 6 Max, legacy and competition. Cochlear Bone Anchored Solutions AB, Sweden. 2020; D1762475. *Images are to scale
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Maximum power output

Maximum Power Output (MPO)^{1,2}

Output force level [dB rel. 1 µN]

Frequency [Hz]

— Baha 7 Sound Processor — Baha 5 Sound Processor

7 dB more power output compared to Baha 5 Sound Processor^{1,2}

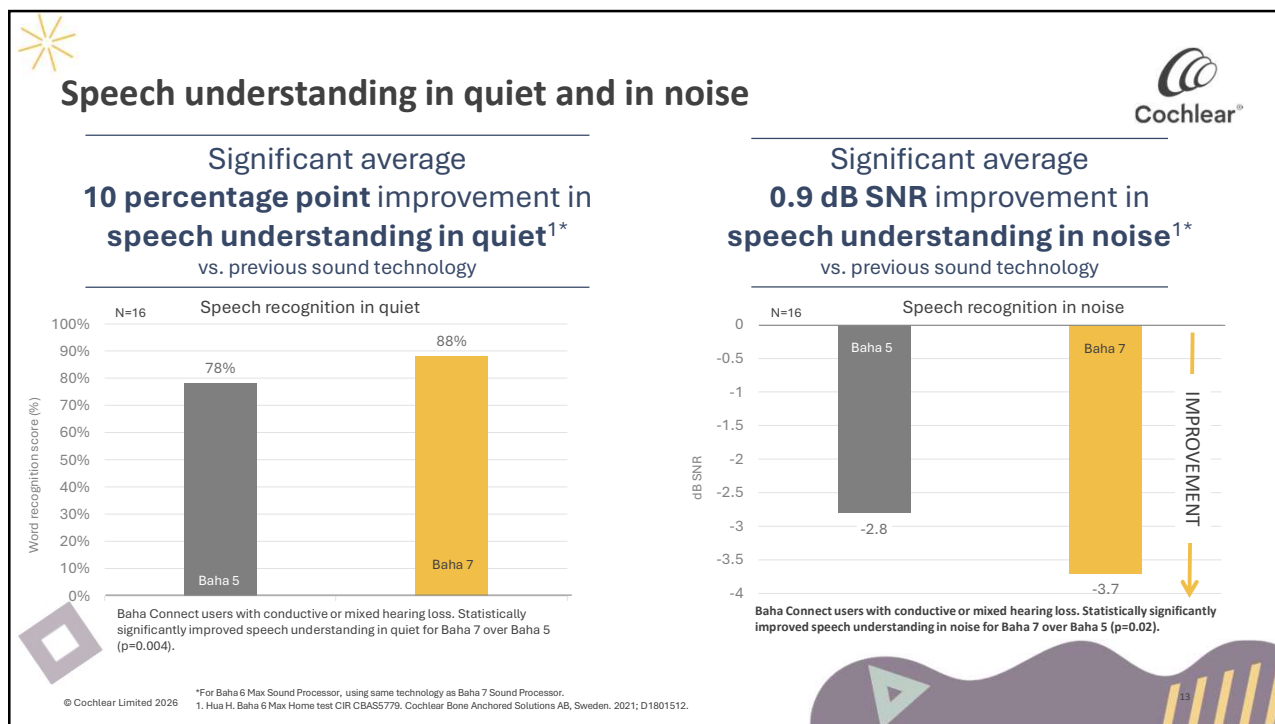
Average differences measured at 0.5, 1, 2 and 4 kHz



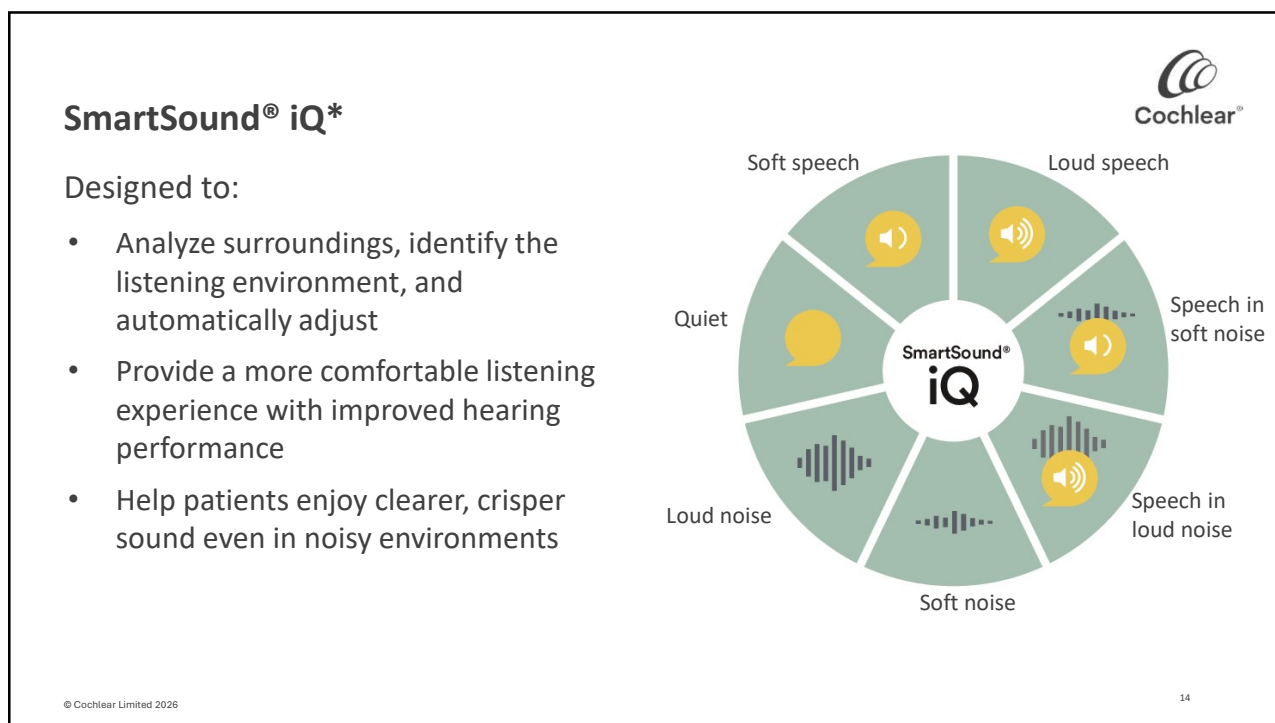
Baha® 7 vs Baha® 5

1. Baha 7 Connect Datasheet. Cochlear Bone Anchored Solutions AB, Sweden. 2024; D2149945.
2. Baha 5 Sound Processor Connect System Datasheet. Cochlear Bone Anchored Solutions AB, Sweden 2019, 630908.
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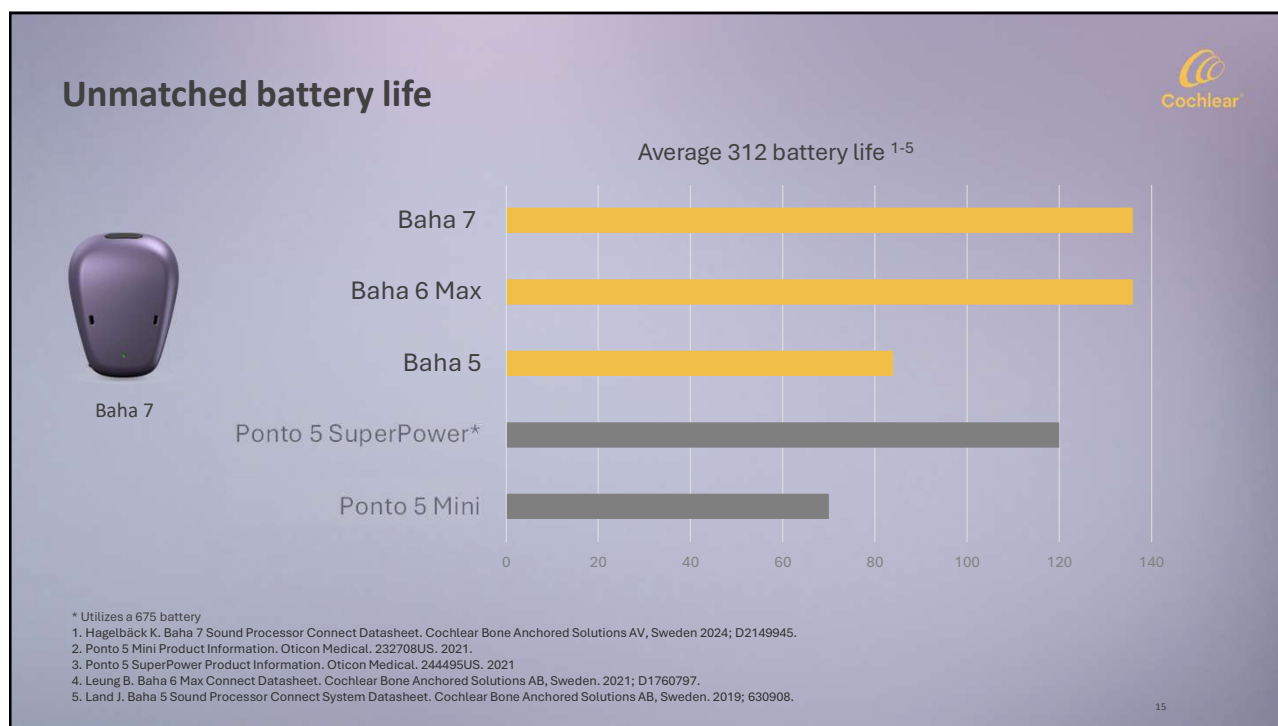
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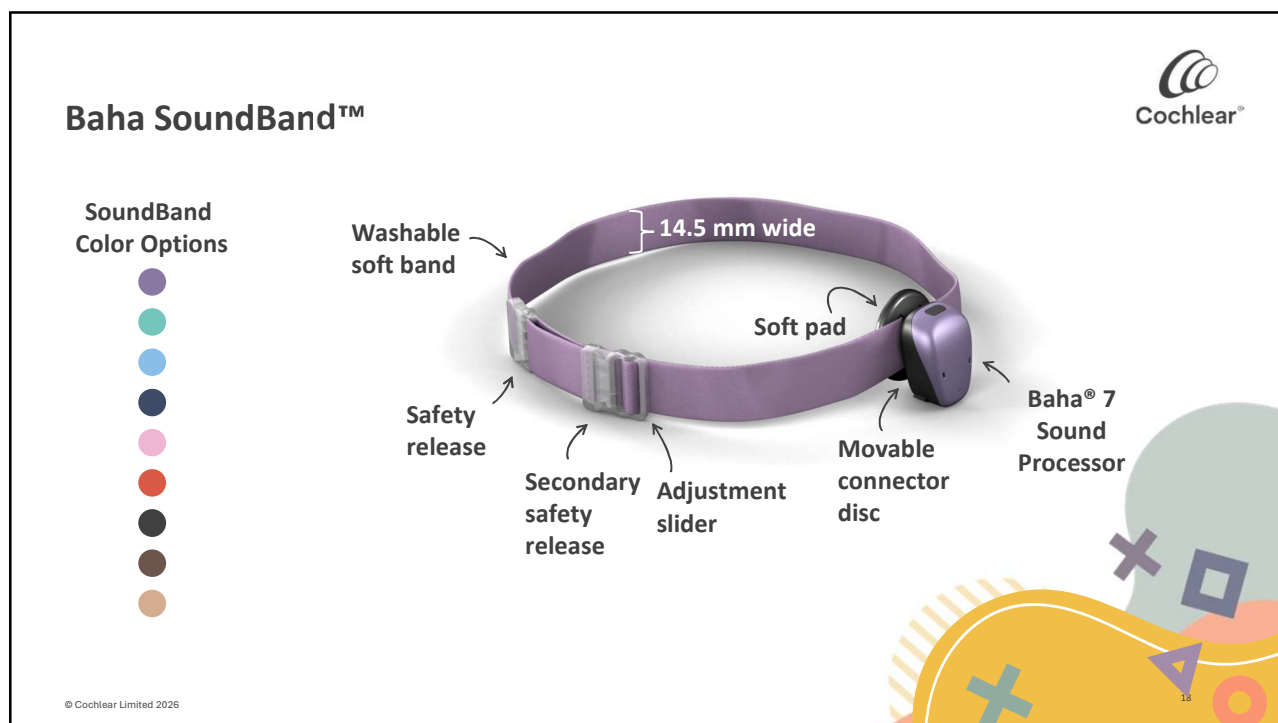
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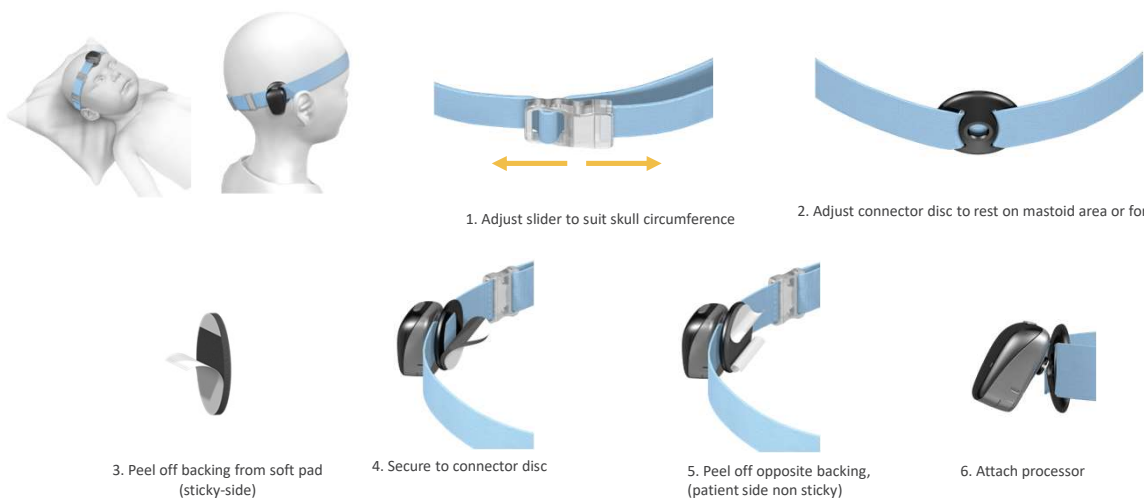


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How to fit and wear the NEW Baha® SoundBand™1



1. Adjust slider to suit skull circumference
2. Adjust connector disc to rest on mastoid area or forehead
3. Peel off backing from soft pad (sticky-side)
4. Secure to connector disc
5. Peel off opposite backing, (patient side non sticky)
6. Attach processor

1. D2135684-V2-01_MULTI_Baha_SoundBand_UM_EN-GB

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Easier connection to life



Direct streaming from Apple, Android™ & Bluetooth® LE Audio devices*

Made for



iPhone | iPad | iPod

Works with



android



Bluetooth®



AURACAST
A BLUETOOTH® TECHNOLOGY

*The Cochlear Baha 7 Sound Processor is compatible with Apple and Android devices. For compatibility information, visit www.cochlear.com/compatibility. Auracast™ broadcast audio capability is subject to third-party adoption of the Auracast protocol. The Bluetooth® and Auracast™ word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Cochlear is under license.

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Streaming options with Baha 7



Direct streaming

Wireless Accessories



Bluetooth® LE Audio
with Auracast™



Bluetooth® LE Audio



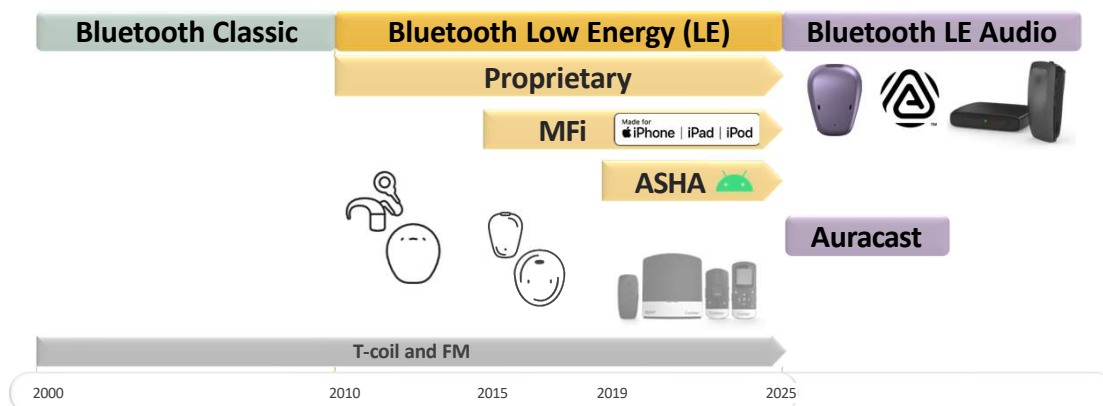
Apple and Android™
devices



Cochlear™ True Wireless™

*The Cochlear Baha 7 Sound Processor is compatible with Apple and Android devices. For compatibility information, visit www.cochlear.com/compatibility. Auracast™ broadcast audio capability is subject to third-party adoption of the Auracast protocol. The Bluetooth® and Auracast™ word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Cochlear is under license.

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Bluetooth® LE Audio and Auracast™ summary



Bluetooth® LE Audio is the collective name for the **new standard** for audio streaming using Bluetooth Low Energy.

The LE Audio protocol supports both Auracast™ broadcast audio and one-to-one streaming.

Auracast™ is a **sub feature of** Bluetooth® LE Audio.



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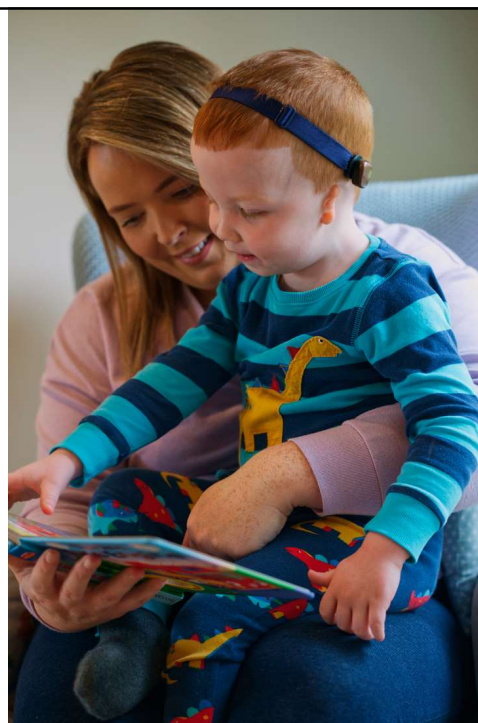
Bluetooth® LE Audio Accessories



OneTouch Pairing | AutoStreaming | Auracast™*

- **Boost hearing** in challenging environments
- **More modern, discreet** design

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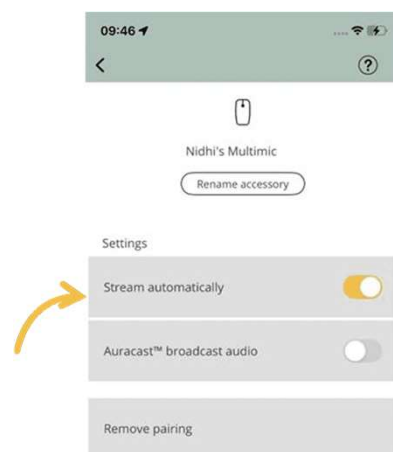
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LED patterns	Process
	Powered OFF No LED
	Powered ON Short green LED flash every 2 seconds
	Powered ON (Volume control disabled) Short green, white LED flashes every 2 seconds
	Powered ON – low battery charge Short 3 green LED flashes every 2 seconds
	Powered ON – low battery charge (Volume control disabled) Short green, white, green LED flashes every 2 seconds
	Volume control locked or unlocked Green, blue, green LED flash

- *The Baha 7 requires a battery and a closed battery door to pair



AutoStreaming is *enabled* by default for the Multi-Mic+



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Setting up the TV-Streamer+



Function	Pattern	Pattern description
Streaming		Constant ON
Not streaming (standby)		Constant OFF
Pairing mode active		Repeated flash (ON 200 ms, OFF 500 ms)
Successful pairing		Constant ON for 3 seconds
Firmware update ongoing		Repeated flash (ON 100 ms, OFF 100 ms)
Firmware update complete		Constant ON for 3 seconds
Adjustable delay mode active		Repeated flash (ON 1500 ms, OFF 1500 ms)
Error (service needed)		3 flash sequences (ON 200 ms, OFF 200 ms, ON 200 ms, OFF 1000 ms)

1. Connect the TV-Streamer+ to a power source, either use the USB-A socket on the TV, or plug adapter to wall socket.
2. Connect the audio cable to the TV.
3. Attach the hook and loop tape strips on the TV-Streamer+
4. Pair the TV-Streamer+ before positioning it on the back of the TV.
 - Place the sound processor(s) within two inches of the TV-Streamer.
 - Press the pairing button on the TV-Streamer+ and it will automatically connect to the Baha 7 Sound Processor.*
 - New OneTouch Pairing allows the sound processor(s) to pair to the TV-Streamer+ without having to reboot the processor or assign streaming channels.

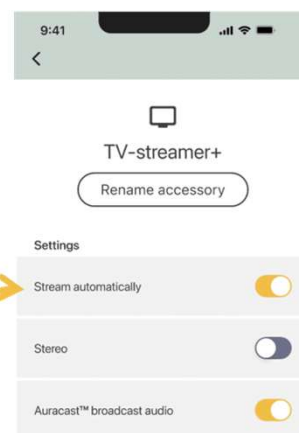
*The Baha 7 requires a battery and a closed battery door to pair

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AutoStreaming with the TV-Streamer+

If the TV-Streamer+ or Baha 7 move out of range, AutoStreaming automatically reconnects the Baha 7 to the TV-Streamer+ once in range again.

AutoStreaming is **disabled** by default for the TV-Streamer+

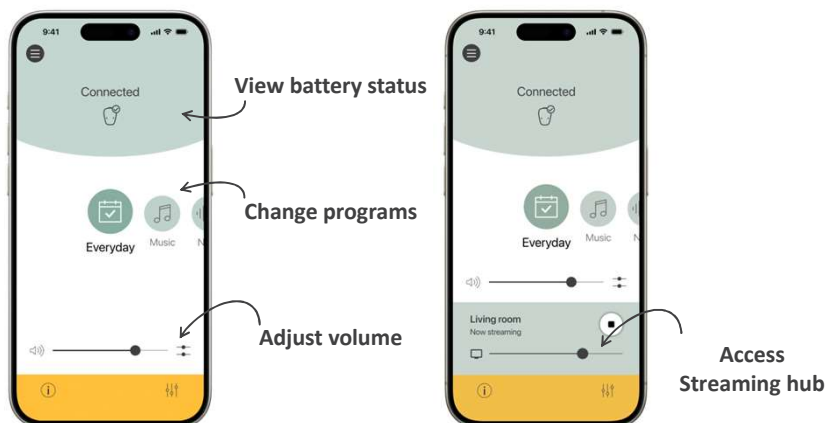


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Accessing the TV-Streamer+ and Multi-Mic+ in Smart App



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Baha wireless technology



	MFI	ASHA	LE Audio	Bluetooth LE Audio Accessories		True Wireless™ Devices			
	iPhone	Android	Bluetooth® LE Audio device (computer etc)	TV-Streamer+	Multi-Mic+	Cochlear Phone Clip	Cochlear MiniMic2+	Cochlear TV-Streamer	Cochlear Baha Remote Control 2
Baha 7 Sound Processor	✓	✓	✓	✓	✓	✓	✓	✓	✓
Baha 6 Max Sound Processor	✓	✓				✓	✓	✓	✓
Baha 5 Sound Processor	✓					✓	✓	✓	✓

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Baha Fitting Software 7.0





NEW Prescriptive Method



Verification with Verifit®2



Enhanced Datalogging

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Prescription methods



Cochlear Bone Prescription (CBP)



**Desired Sensation Level-
Bone Conduction Device
(DSL-BCD)**



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Desired Sensation Level – Bone Conduction Device



Cochlear is licensed to use
DSL-BCD for the Baha 7

DSL-BCD has been validated
by the Western University
National Centre for Audiology

Western National Centre
for Audiology

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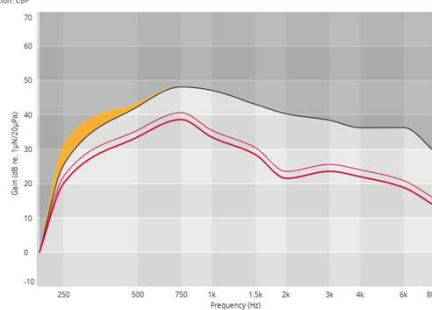
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Comparison of CBP to DSL-BCD



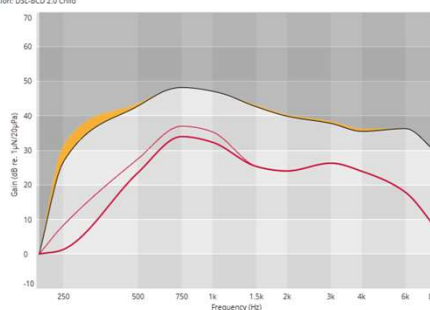
Prescription base: Right BC Direct
Prescription: CBP



Cochlear Bone Prescription

- More low frequency, less high frequency
- Designed for Cochlear™ Signal processing - to enhance speech, reduce noise, and increase comfort

Prescription base: Right BC Direct
Prescription: DSL-BCD 2.0 Child



Desired Sensation Level – BCD

- Less Low Frequency, more High Frequency

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Verification of DSL-BCD prescription



Audiocan - Verifit®2 System¹

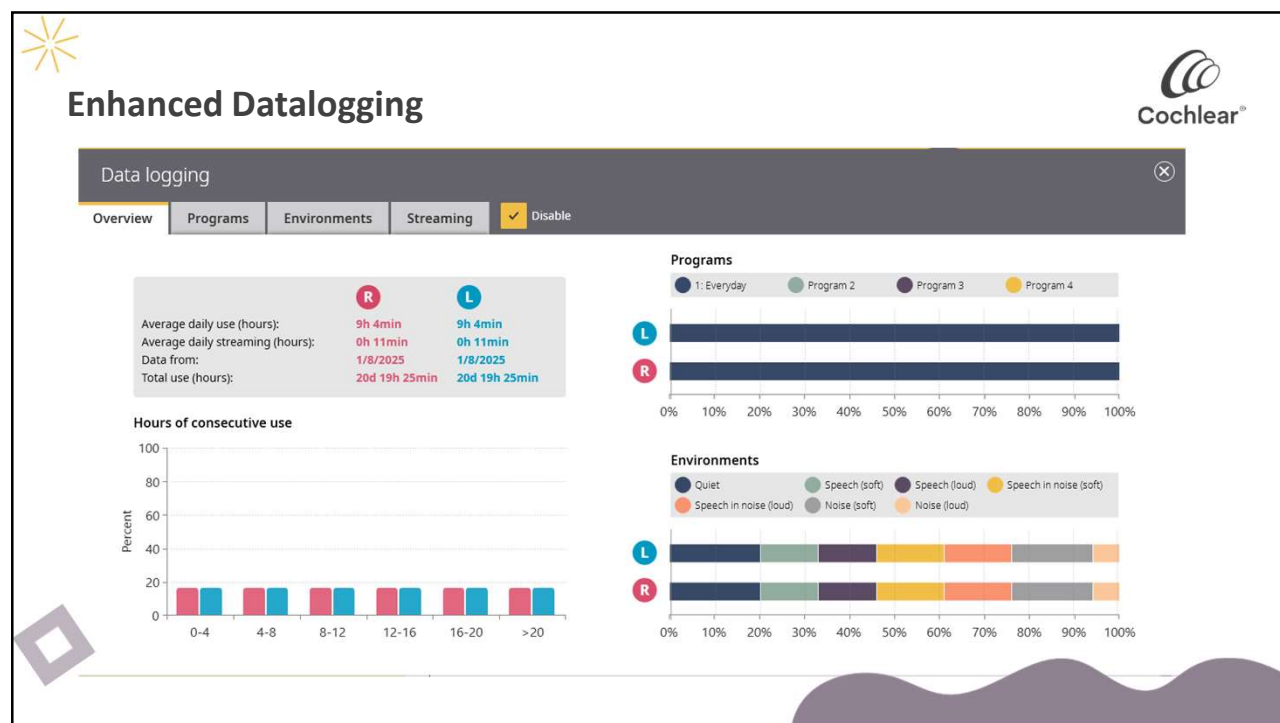


Baha 7 Sound Processor with
DSL-BCD Programs

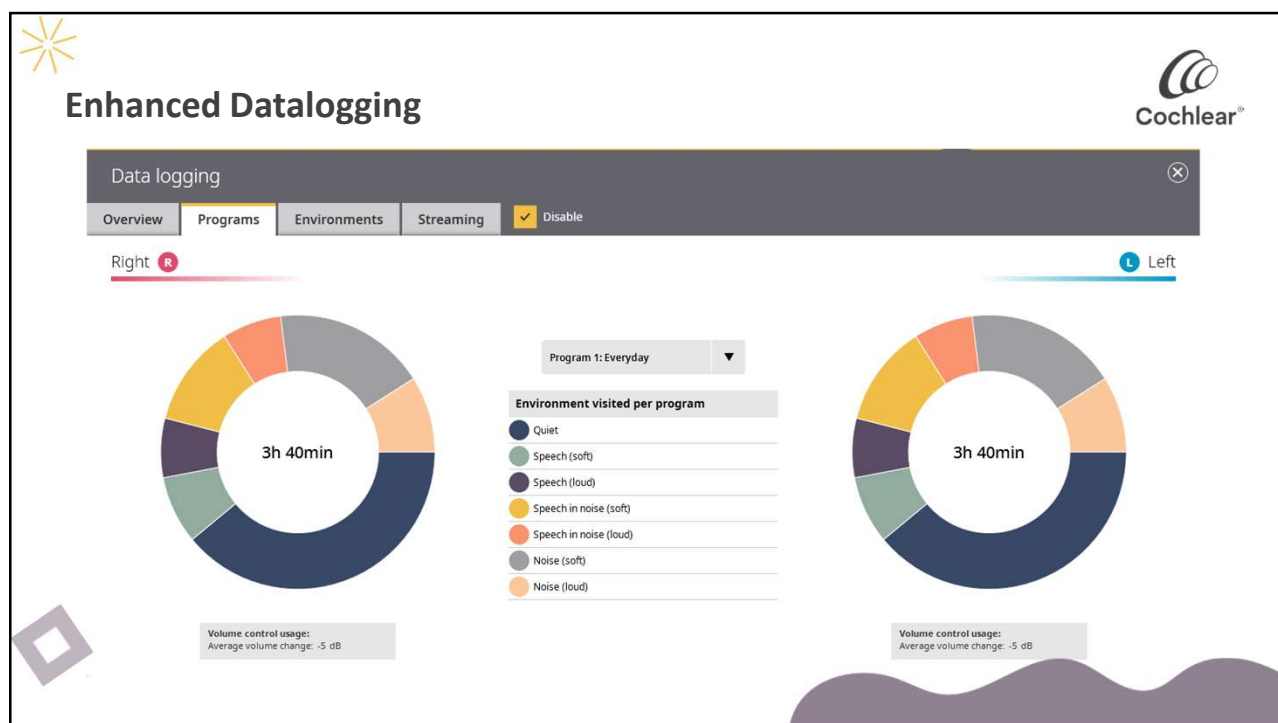
© Cochlear Limited 2026 1. Images courtesy of Audiocan Verifit®2 User's Guide 2023.2 © August 23, 2024. <https://docs.audiocan.com/userguides/vf2manual.pdf>

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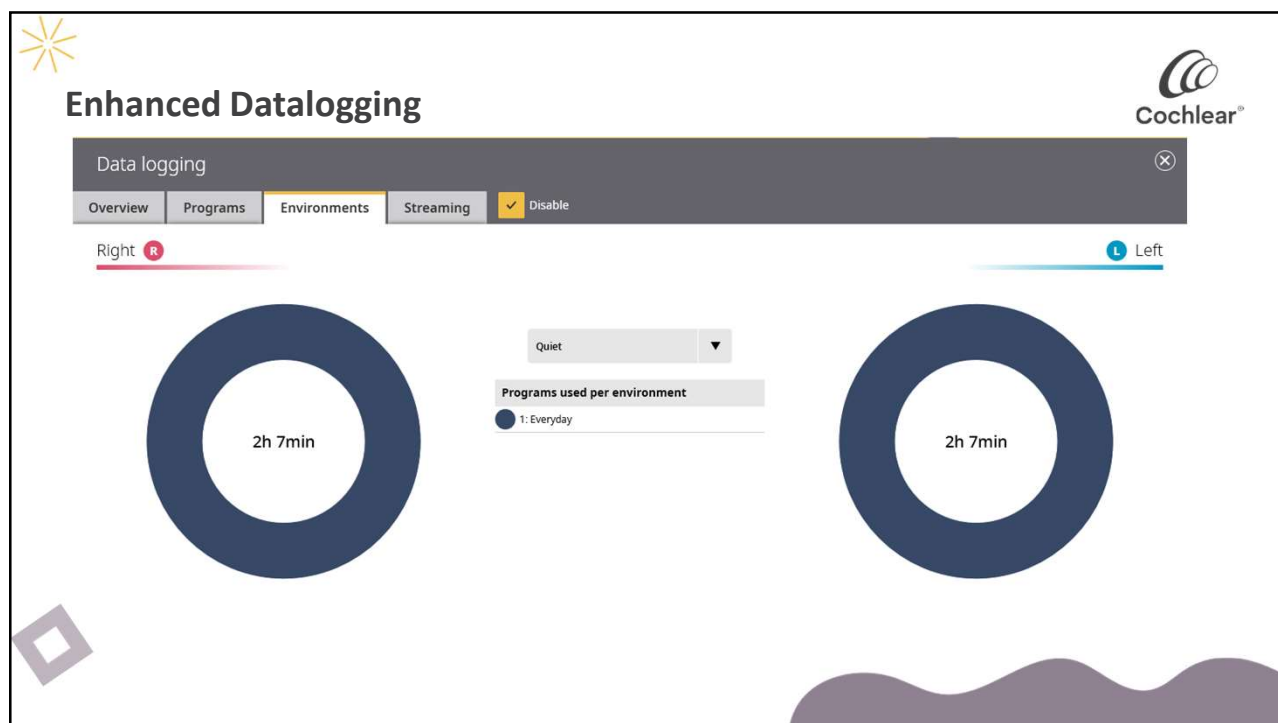
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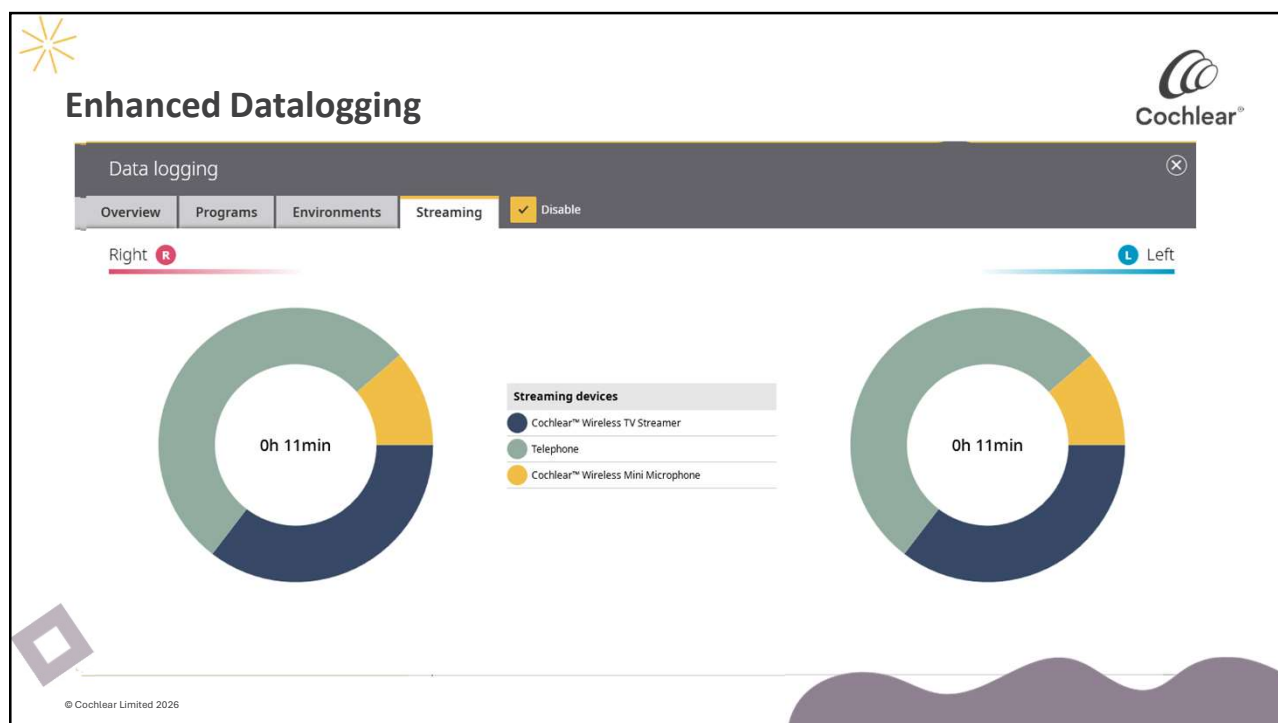
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Hear now. And always

Remote Assist with Baha Fitting Software (BFS)

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Connect to patients without in-clinic visits

Cochlear Remote Assist allows you to:

1. Communicate with your patient via live audio, video, and chat
2. Remotely connect to your patient's sound processor(s)
3. Perform both first fit and follow-up adjustments to your patient's sound process(s)*

*Remote Assist for Baha is intended for a follow-up adjustment or setup of a replacement or upgrade sound processor for suitable qualified patients based on clinical judgment. For compatibility information visit www.cochlear.com/compatibility.



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Cochlear™ Remote Assist

A hearing health service that allows for live video consultation and remote sound processor fitting and adjustments



**Video
consultation**



**BC
Direct**



**Feedback
Analyzer**



**Access to all
fitting flows
in software**



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Remote Assist for Baha for compatible Baha sound processors is intended for a follow-up adjustment or setup of a replacement or upgrade sound processor for suitable qualified patients based on clinical judgement. Only available at clinics that have enrolled in Remote Care.

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Using Remote Assist

- 1 Counseling
- 2 Troubleshooting
- 3 Upgrade Processor Fitting
- 4 Follow-up



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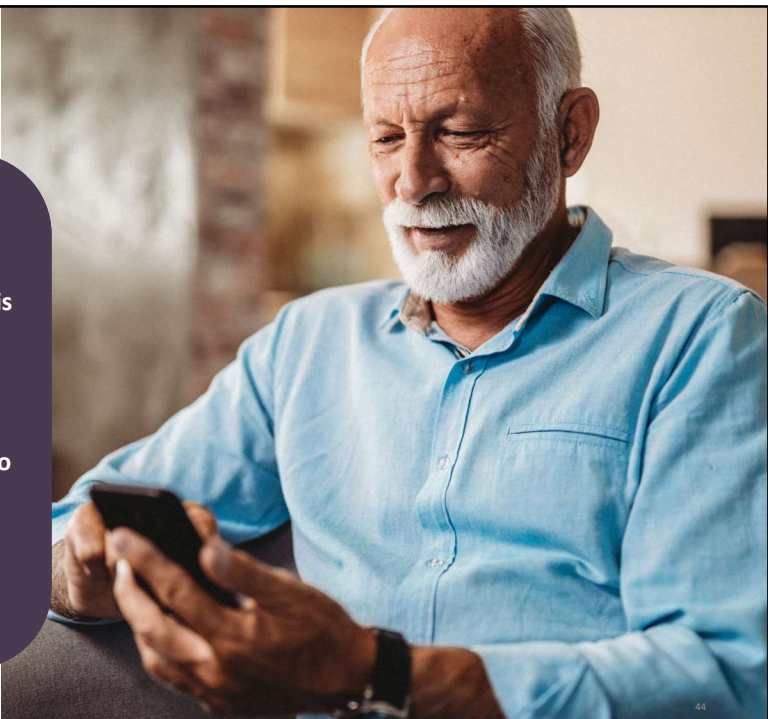
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Use Case examples

- 1 Counseling

John contacts you regarding the different programs created during his last appointment in the clinic. He is unsure of how to use the new programs and has many questions.

You set up a Remote Assist session to counsel John on the new programs, answer his questions, and offer reassurance.



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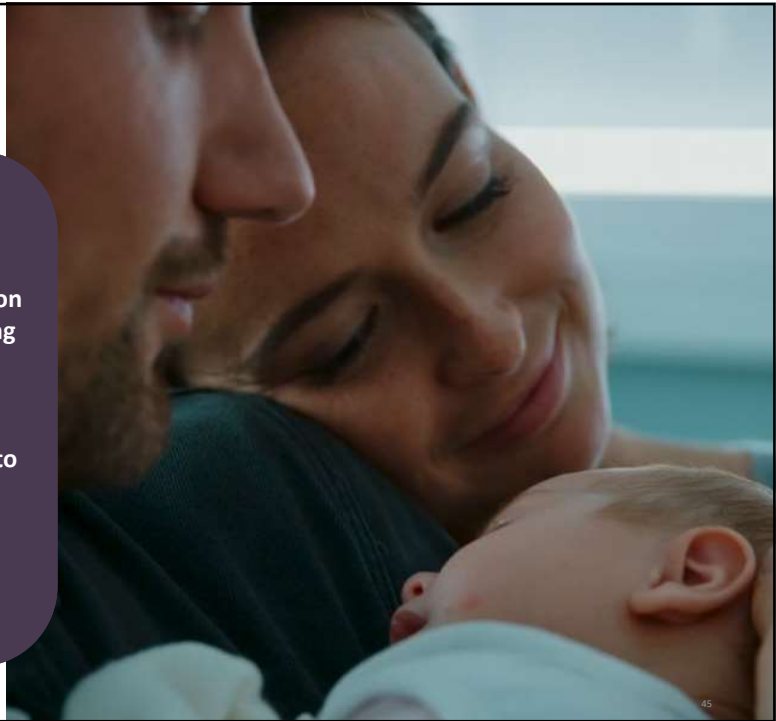
Use Case examples

1

Counseling

Jaimie's parents contact you about his softband. They have questions on appropriate placement and adjusting for different situations such as the car seat.

You set up a Remote Assist session to counsel Jaimie's parents, answer their questions, and reassure them.



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Use Case examples

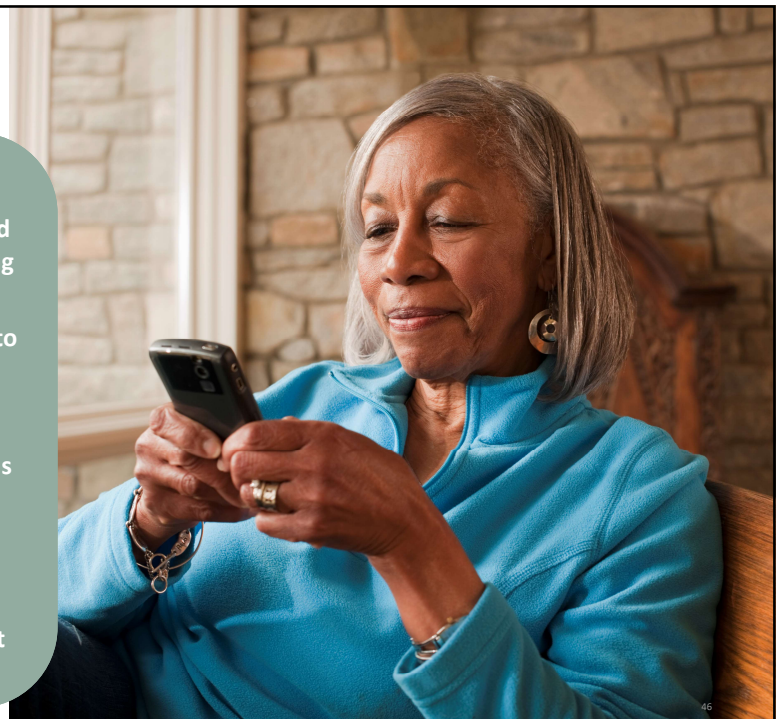
2

Troubleshooting

Sharon contacts the clinic concerned that her sound processor is sounding muffled.

You set up a Remote Assist session to troubleshoot the equipment and determine whether replacement parts are required or run BC Direct and make any fine tuning changes as needed.

You determine that the sound processor needs to be replaced and schedule another Remote Assist session to program the replacement processor once Sharon receives it.



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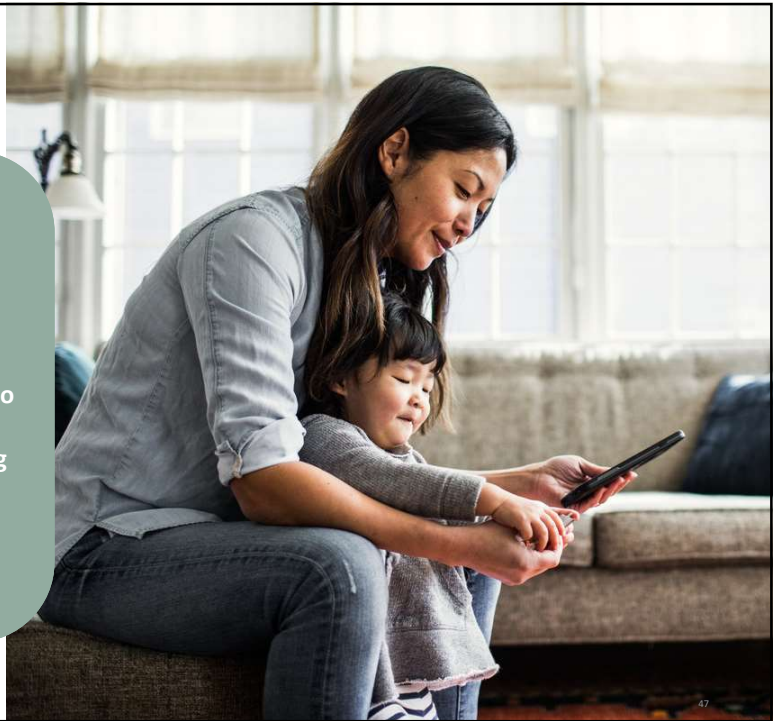
Use Case examples

2

Troubleshooting

Alex's parents contact the clinic concerned that Alex's sound processor is producing feedback.

You set up a Remote Assist session to troubleshoot the equipment, run Feedback Analyzer, make fine tuning changes as needed, reassure the parents, and determine whether replacement parts are required.



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Use Case examples

3

Upgrade Processor Fitting

Sophie has received her processor upgrade and would like to have it programmed so she can use it right away.

You set up a Remote Assist session to measure BC Direct, run the Feedback Analyzer, and program the processor, as well as provide counseling on the new features and benefits of the upgraded processor.



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Use Case examples

3

Upgrade Processor Fitting

You recently helped the family order Emily's processor upgrade, and the family would like to have it programmed as soon as possible without missing any school.

You set up a Remote Assist session so they can attend after Emily gets home from school to program the processor and answer questions about Emily's new processor and accessories.



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Use Case examples

4

Follow-up

Sarah is due for an annual evaluation. She is a star performer and likes to check in with you at least once a year.

You set up a Remote Assist session to follow up with Sarah, measure BC Direct to look for any changes and complete fine tuning if needed. You also address any questions she has and talk through any new accessories she may be interested in adding.



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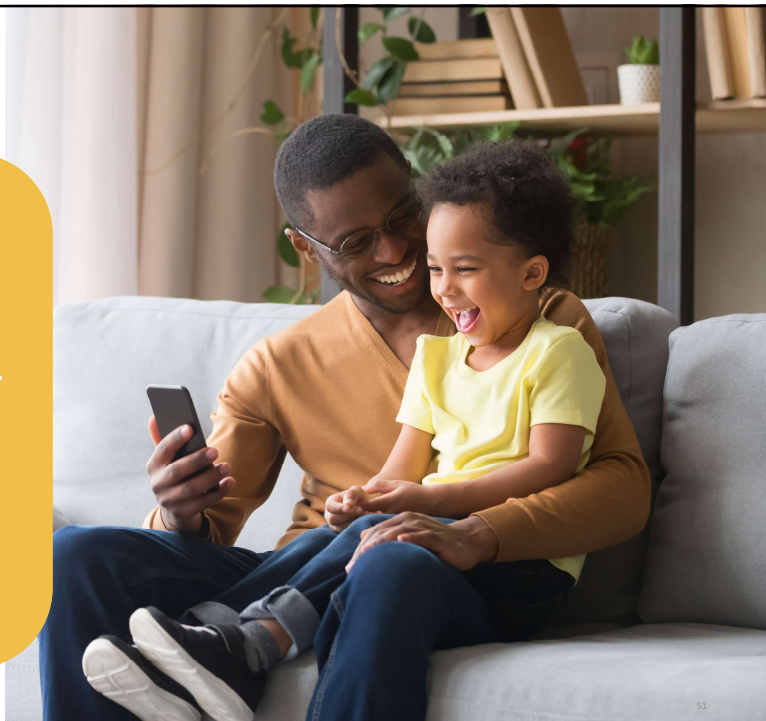
Use Case examples

4

Follow-up

A family who lives over two hours from the clinic will struggle to make the required follow up visits scheduled for Dylan after activation.

You decide to set up Remote Assist visits to replace some of the in-person visits and reduce travel needed for the family.



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Getting Patients Remote Care Ready



Counsel patients early in the process about the availability of Remote Care
Discuss how comfortable the patient is with digital technology

- ✓ Do you like using your Smartphone?
- ✓ Have you ever used video calls on your phone (e.g., Facetime, Zoom)?
- ✓ Do you use your Smart App?
- ✓ (if needed) Is there someone who might be able to assist you with Remote Care?

Confirm the patient's technology is ready

- ✓ The patient has a compatible Smartphone and Sound Processor
- ✓ The patient has a Cochlear account and has logged into the Smart App
- ✓ The patient has paired the Baha 7 to the app
- ✓ The patient has "Remote Assist" in the app menu



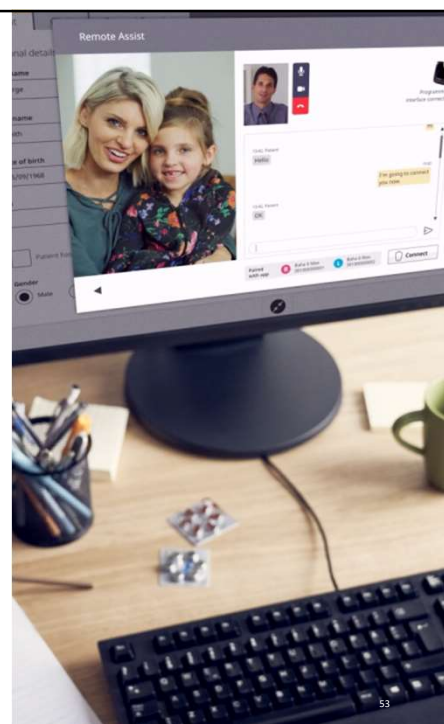
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Summary: Benefits of Remote Care

- Convenient and easy to use
- Maintains consistency in care and connection to your patients
- Supports evidence-based care
- Innovative and secure technology

**Your patient, your care,
anywhere**



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Baha 7: Powerfully small. Better connected.















55 dB HL

in a premium-size device

Bluetooth® LE Audio

streaming with Auracast™*

*As Bluetooth LE Audio compatible devices become available, a sound processor firmware update will be required to use certain features. Auracast™ broadcast audio capability is subject to third party adoption of the Auracast protocol. The Bluetooth® and Auracast™ word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Cochlear is under license.

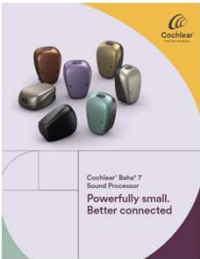


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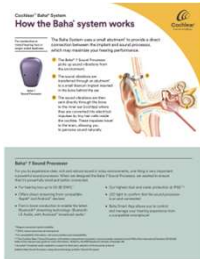
Resources



Cochlear® Baha® 7
Sound Processor

Powerfully small.
Better connected

BUN853 ISS3



Cochlear® Baha® System
How the Baha® system works

The Baha system uses a small processor to provide a direct connection between the external sound processor and the inner ear, bypassing the middle ear. This can help improve your hearing performance.

BUN310 ISS6



The Cochlear® Lend an Ear program

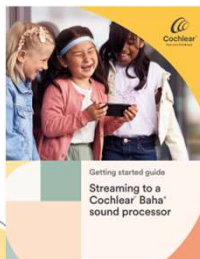
Early access to wear can make all the difference for your child.

BUN797 ISS6



Cochlear® Baha® 7
Sound Processor

BUN1096 ISS1



Getting started guide
Streaming to a Cochlear® Baha® sound processor

BUN1137 ISS1



Bone conduction solutions

Could a bone conduction solution help you?

Ask yourself the following questions. If you answer "yes" to any of them, then a bone conduction solution might be right for you.

- ☐ Are you unhappy with your hearing aids due to issues like whistling or inflated ears?
- ☐ Do you have trouble getting sufficient loudness when using hearing aids?
- ☐ Can you only hear from one ear?
- ☐ Do you suffer from chronic ear infections?
- ☐ Do you have malformed ears or ear canals?

Benefits of hearing through bone conduction

Research and decades of experience demonstrate the benefits of a bone conduction solution compared to leaving your hearing loss untreated.¹

With a bone conduction solution you may be able to:

- Hear better, even in noisy situations
- Enjoy a clear, more natural sound when you bypass the damaged part of your ear
- Hear sounds as if they are coming from both sides
- Become more aware of your surroundings, increasing your ability to hear important sounds

BUN1011.ISS3

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For more in-depth training, visit the Cochlear Learning Center



Search content in the platform

Welcome to the Cochlear Learning Center

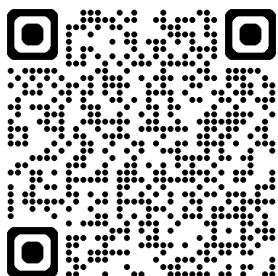
Cochlear is committed to providing ongoing training and education to professionals working with implantable hearing solutions. Join us for live virtual or on-demand courses related to both cochlear implants and bone conduction solutions. Resources will be added on an ongoing basis so we recommend that you check in regularly to see what's new.

1/3

Welcome, Jonathan Hirst

My Courses My Certificates Browse Courses My Activities My Profile Resources & Videos

<https://cochlear.docebosaa.com/learn/signin>



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Cochlear®

Hear now. And always

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