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Mastering Unitron's Digital Solutions

Presenters: Courtney Smith, MA, CCC-A, Stephanie West, AuD

Hi everybody. I am Courtney Smith and I am here to present Mastering Unitron's Digital Solutions to all of you today. I really appreciate all of you taking the time to join me and I'm really excited to be here. I am the Senior Manager of Audiology and Education at Unitron, so I curate our educational content. I wear many hats in the company.

I'm joined today by my colleague Stephanie west, who's going to moderate the Q and A for me today. So if you do have a question as we go through today's presentation, feel free to just type it in that Q and A at the bottom of your screen and Stephanie will manage to answer it as best she can. If not, we'll go and answer those questions at the very end. But thank you all for taking the time to spend with us and enhance your knowledge of Unitron's digital solutions. So we'll go ahead and get started.

These are the risks and benefits of today's course. These are kind of just put out as a disclaimer at the beginning of every audiology online course. You can take a moment to read through these on your own. You can. Before we go ahead and get started.

So just want to thank you all again so much for joining our Digital solutions training today. Today we will be walking through the recent updates and enhancements that we've introduced at Unitron over the course of the past few months. 2026 has already been a significant year for us at Unitronic, with many exciting innovations coming to the industry, and what we're covering today is just one part of that story. We've launched our new Ensara SR hearing instruments in late January of 2026. And along with that launch, we brought a new software version and Remote plus App version as well.

So in this session, we will focus on our digital Solutions portfolio and help you deepen your knowledge of True Fit 5.9, the Remote plus app version 5.4 and our new Easyline Pro app, and several other key developments. So let's get to it.

Here are our learning objectives for today's course. So want to make sure that you leave today's course having learned all of these things. After today, you all will be able to identify the latest updates to Trufit that are available for clinicians to use with your patients to enhance their outcomes and performance.

You will also leave here today being able to apply our digital tools to maximize your patient support.

And finally, today's learning objective, the last one, is that we hope that you can leave today implementing Remote plus App enhancements to expand your patients benefit.

So Smile is our latest platform at Unitron and we launched Smile last year in May of 2026. So just a just shy of a year ago. And we've seen some amazing progress in our patients with the features that Smile has to offer. And we're so excited to add a new member of the family in the last couple of months with Smile, we brought to the market the ERA chip and we have that faster, stronger connectivity. We brought Find My Devices which everyone was very enthusiastic about.

We also brought Hyperfocus with dynamic noise reduction and more to Unitron patients who are looking to hear their best in every type of listening environment. We're very excited to have just added our newest member of the Smile portfolio which is the Ensara Sr and it's our first custom rechargeable device. At Unitron, we launched not only that custom product but also Ensara S10 non wireless omni which I'll show on the next slide. So this product delivers everything patients want. In a custom device we can give patients next level sound performance and in a nice small, low profile custom device.

We know that for some patients the RIC design is just a little more difficult to manage. And so we're really excited that this is an option for patients in all four of our technology levels and allowing patients to appreciate everything that our RIC hearing aids already have in a custom product.

And another warm welcome to the Ensera S10 non wireless Omni. These are also available for patients on the Smile platform. We all have those patients that customs and cosmetics are really important for these patients that want super small devices. We have this product available in all of our technology levels. It is available as a CIC and an iic.

It is fully upgradable just like all of our other hearing aids at Unitron. And it does have that nice IP68 water resistance rating so patients can wear it in spite of their level of activity, even if they're sweaty and running around and leading an active lifestyle. They can use any of our products with and have that trust.

This is a nice slide to show our entire product portfolio right now. So before I dive into our digital solutions, I want to make sure all of you know exactly what we have right now at Unitron so you can see at the top of your screen. In the Smile portfolio we have our Moxi Sr RIC device that has a charger and a charger GO for patients to charge on the go when needed. We also have that brand new Insara SR and Ensera S10 non wireless omni. And then for patients who want a 312 battery or perhaps they need that added power if they have a more severe to profound hearing loss, they need that BTE sound.

We do have a lot available in our Vivante platform and Vivante has been around for almost three years now. A very trusted platform with excellent patient performance. So just want you all to know and be familiar with what we do have and understand that we have something for everyone. So in spite of what your patients needs are, we've got you.

So we're going to dive in to all of the latest enhancements that we've made to our digital solutions. And by digital solutions I mean our app, our, our remote plus app, also our true fit 5.9 fitting software. We've made some important changes and I want you all to leave here today knowing how you can bring these enhancements back to your patients and back to your clinics and get, get to work using them right away.

So the first thing we're going to learn about today is something brand new. And this is our brand new easyline Pro app. It is launching one week from today. So this is brand new information that this is the first time I have taught on our easyline Pro app. So I'm excited for you all to learn about it.

I decided to put this piece into today's course because I do want all of you to know that this app is coming out and how you can jump in and start using it one week from today on March 30, 2026.

So why did we come out with this app? Like what's the point? We wanted to improve your clinical efficiency and your troubleshooting of hearing aids in the clinic. We wanted to make it easy for you to triage repaired hearing aids that might be a quick fix and quickly identify hearing aids that need to be sent in. We wanted to save you time so we all know how important our time management is these days.

We need to see more patients than ever before and we want to make life easier on you. So we also going along with that. When you have something that you can use that's readily available, that supports your patients easily when they walk in the door, it builds trust and builds respect between you and your patients. So I'm really, really excited about this and how it's going to save you time. When I was practicing audiology, I worked in a very busy private practice where we often took walk ins.

So not sure if any of you are in a situation like that, but if you do take walk inside, they do Take a lot of time out of your day and, you know, something that you thought might take five minutes could easily turn into 20 or 30 minutes, which then gets you behind when you're trying to see your patients in a timely manner. So this app was developed exactly for those situations where you have a walk in, you need to address it. You want to figure out if this hearing aid needs to be sent in or not if, and quickly understand what part of the hearing aid is causing an issue. So the Easyline Pro app can be downloaded one week from today on the App Store or the Google Play Store. And for the best experience with this app, you will want to use a tablet or an iPad.

And so once again, starting a week from today, you can hop into whatever app store you use and, and download it. It is free.

So what will happen is when you have your app ready to go, when your patient brings in a hearing aid or a pair of hearing aids that they would like checked, you can easily pair those hearing aids to the app. The app will walk you through that pairing process and you'll just kind of set the hearing aids next to the app and they will then sync up with Easyline Pro.

Next, the Easeline Pro app will perform a set of three checks on the hearing aid. This app will perform an acoustic check, a battery health check, and a circuit check. And you can see on your screen what those checks are about and how they are testing these components of the hearing aid. So what's cool about this is these tests will just take a few seconds to complete. Whereas, you know, kind of imagining myself back in the clinical environment checking a hearing aid, I would take that hearing aid in, go back to the lab, perform a listening check, you know, check all the parts, check the receiver, maybe, you know, check microphone function.

Not, not super easy to check the circuit or the rechargeable battery in a in environment like that. So this is a really nice way for the global health of the hearing aid to be checked in like a few seconds, where before it would have taken me, you know, another five to ten minutes to diagnose what was the problem. And what's also nice is once we start using this app more frequently in your clinic, you'll also find it reduces the number of repairs that you have to send in. And that's another reason why we came out with this app, is because we found at cenova, many hearing aids were being sent in that didn't really need to be, and that patient was without their hearing aid for a period of time. And we know how Tough that can be on people.

So this app, I highly encourage you to give it a try one week from today, go ahead and download it and give it a go with your Unitron patients. It also works for our private label devices. If you work with any Unitron private label devices, it also works for any hearing aid. That's our Vivante platform and forward. So any hearing aid that's, you know, any of a more recent platform you can use and you can do those diagnostic checks.

Very exciting.

So, moving on from one app to another, we are going to Talk about the Remote plus app 5.4. Our Remote plus app does a lot, and I think it does a lot more than most providers and patients realize. So I want to go over today some enhancements that we've made to the Remote plus app with our latest launch this year. So some things you can point out to your patients to make your life easier and their hearing aid journey a little bit easier too.

So here is an overview of the many options that patients have with our Remote plus app. If you're not as familiar with Unitron, I highly encourage you to download our Remote plus app on your device. It is free. And throw it into demo mode. Our app has a really nice, strong demo mode that allows you to push all the buttons and manipulate the settings without having hearing aids close by or a patient near you.

So I do highly recommend that you download it and cruise through it. Just give it a try. Our app allows patients to adjust volume and change programs. Patients can also boost speech or listening comfort in automatic programs. They can make some really nice personalized adjustments in the moment, and our patients really like that.

With our app, there's so much you can do to make yourself more comfortable when you're wearing your hearing aids out and about.

Patients can customize up to seven preset optional app programs on their own, and they can create these programs for themselves without coming into the office to see you. And I know this is not for everyone, but for the patients that really enjoy personalizing their hearing aid settings, they can completely tailor their experience to their preferences, which is amazing. We are also really strong in the area of a music program at Unitron. Most people don't know that we have an extremely strong music program for music that's playing in the in the environment and for streamed music. We're able to classify incoming music as when it's being streamed and allow it to be appreciated in a way that it's meant to.

So patients have access to these preset manual music programs that they can add in on their own and even customize for the type of music that they enjoy. We also have an easy equalizer within our app that patients can use to kind of EQ the incoming sound for their preferences. We know that every person is a little bit different and so we really give patients a lot, a lot of options with our Remote plus app and we're really proud of it.

With the launch of Ensera SR and the 5.4 version of the Remote plus app, pairing devices to the Remote plus app and for Bluetooth streaming is easier than ever. Instead of you or your patient needing to pair to the app and to Bluetooth streaming separately, patients using Ensera SR devices only need to pair one time. It is a one stop shop.

With this easier one step pairing workflow, there are fewer opportunities for error. If a patient does not want to use their devices for Bluetooth streaming at all. We know that there are some of those patients who just don't want to stream. That's completely fine. They can go to the devices tab in the app to disable streaming. So patients using the Moxie SR and earlier generation Unitron devices or will still need to pair their hearing aids twice.

But for Ensera SR patients and forward. So we're forward thinking now, thinking about the future.

These patients will use this one step easy pairing which is so nice and it streamlines this whole process for everybody.

And here you can see kind of a flow chart from for patients that have Moxi SR and older instruments.

So this is the pairing process that they will follow. They will tap to start the pairing process and they will then pair the hearing aids to the app. They will get two blue check marks that say that the pairing is successful. And then as we're used to, as we've been doing for a number of years, we will say yes to pairing the hearing aids to the app.

And then we will hop into the Bluetooth settings of the device that we are pairing those hearing aids to and follow those steps. So when it's Android, whether it's Apple, we just hop into Bluetooth settings and pair the hearing aids there as well. So those steps, those two steps completed were done. Now with the Ensera sr, after pairing to the app, they will then get a message that says that they can now stream audio and answer phone calls with the hearing aids. That's it, you're done.

So really, really nice time saver. And this is a great visual of what that will look like.

And this is a little, a little video here that shows kind of what that looks like when you do that one step pairing. So within Sara Sr. You're going to push and hold the push button for about four seconds until you see that red LED light pop up. So this is a really nice example, a really nice visual. So when you do it with your own patients, you have already seen it done. So after turning the hearing aids off, you're going to go ahead and turn them back on.

So you see that flashing green light, you'll do so for both the right and the left and that will activate a three minute pairing window. You'll then open up our Remote plus app and you'll go ahead and scroll to accept our privacy notices.

You'll scroll all the way to the end there and you'll hit Accept and you'll follow the prompts on screen for pairing rechargeable hearing aids.

So once those hearing aids are searched for and found, you will click to select them and then you'll confirm those pairing requests. You'll get two of them and then once that process completes, you'll get a notification that you can control your hearing aids with this app and you can now stream Bluetooth. I always recommend allowing notifications from our app because we have some nice ads for our app that we'll talk about in a little bit, but a really nice visual for you and your patients to see what that one step pairing flow looks like.

Also in our app, in the latest version, we have introduced some enhancements to the Lifestyle screen to make follow up conversations with your patients more impactful. When your patients visit their app and they open up that Lifestyle tab at the bottom of their screen, they can now tap on each environment to learn more about it and to get important tips and recommendations for different listening environments.

We also have Find My Devices and we launched this with Smile. There's been a very positive response from clinicians and patients alike. Now our patients can find their devices by heading to the Devices tab in the Remote plus app. It will then display on a map the last known location of the hearing aids and if they are still on and connected, the Bluetooth strength will be shown to help the patient navigate to the location of the hearing aids. Find My Devices is available for both wireless Smile devices and is backwards compatible to Vivante.

So Vivante and Forward patients will have Find My Devices as an option in their Remote plus app. In its latest version. Just as an aside, our app does update automatically. So if you have a patient that is an existing user of the app, every time our app comes out with a new version, they don't have to do anything. They don't have to delete and re upload or go to the App Store or anything like that.

It will just go ahead and update on its own.

And just going to take a quick pause for any questions that anybody might have. Hey, Courtney, we have one in the chat that that is what is recommended if you run into pairing issues in the office with a patient. So what would be your process for if you run into a pairing issue? What's your go to? Yeah, I mean for me, my go to, you know, if you're running into any pairing issues to our app would be just to delete the app completely and reinstall.

Also just removing the hearing aids from the Bluetooth settings of the, the, the menu in the phone and then repairing. I mean I always just recommend kind of clearing all of those out, clearing out Bluetooth connections, clearing out the app, or even deleting and reinstalling the app if the app is the one that's causing the issue. I also, I always told my patients to turn their phone off for a couple of minutes like every other day. It just kind of maintains the health of that connection, I think. So those are a couple things I would do.

Stephanie, is there anything else that you would add to that? The only thing that I would add is that sometimes depending upon the phone type, you have to do the process backwards. So, you know, if you went to the Bluetooth menu first and then to the app, if you're using, let's say Moxies, you may have to do it backwards where you go to the app first and then pair through your Bluetooth menu. Ah, gotcha. That's a good tip.

I like that. Well, thank you for that. And that was a great question. Keep the questions coming.

Stephanie's here to support.

If anyone has a question, feel free to drop it into the Q and A.

So let's now go ahead and dive into our software. Let's cover some exciting new elements in the latest release of True Fit, which is true fit 5.9. We will dive into each of these items in detail as we move through the presentation. I do want all of you when you have a chance, when you go back to your office or dive back in with patients this afternoon to just quickly open up your Unitron software and, and just make sure that you're set to be using True Fit 5.9. Most of our providers that work with us, they are, have, they have their software set to update automatically.

So there's nothing you need to do manually speaking, but it is a Good idea. Just to take a moment to check it out when you have an opportunity.

We work really hard to make our True Fit Fitting software intuitive and easy to use, with workflows and options that make your time in our software efficient and effective. And some proprietary research that we did back in 2023 found that 87% of our providers agree that TruFit is easy to use and 86% believe that TruFit Fitting software provides helpful insights that supports a better outcome for patients.

With this latest release, our True Fit logos just got a fresh coat of paint. So one easy way to check to make sure your software has been up to date is to notice in your Noah or your standalone software that your icon has changed. That's one easy way to check and make sure it's been updated. Our bright and colorful kind of logos and marketing materials at Unitron is something that's unique and special about us. So you see a new splash of color on your desktop.

That's because you've been updated.

The latest version of the software has full support for the Ensera Smile hearing Instruments Ensera Sr. As you can see on your screen now, also the Ensera S10 non wireless omni. And you can see where those are on the screen in our software selection screen. Our latest platform is always at the top. So you can see that Moxie Smile is at the top and in Sarah Smile is just below it, followed then by Vivante

and Blue. So all of our older hearing aids are also supported by this software.

You do not have to go digging for an old version of software to program a Unitron patient that has an older hearing aid. This software gives you the full support that you need.

One exciting update to our software is that we now have faster technology level changes. So if you're new to Unitron and you've not worked with us in the past, something that's very unique about us is that all of our hearing aids are upgradable. We can upgrade technology within the same hearing aid at any time. During a patient's hearing aid journey, which is really an amazing feature that we bring to the market. We know that patients change and their lives change, their listening environments change.

So as your patient's life changes, if they need their hearing aid technology to change as well, that's completely possible. It's possible with our RIC and our custom instruments, we've added this change in the software. We wanted this process to be faster because prior to this software version you would have to upgrade one hearing aid at a time. Now they can be upgraded simultaneously, and it reduces the time that this process takes by about 37%, which is pretty significant.

We have also made some enhancements to our experience tech tools at Unitron. And if you come to AAA this year, you're going to see a lot more about these experiences. Experienced tech tools. And this does lead back to a conversation about our software. But I do just want to remind all of you that these are all the experience tech tools that we have to offer at Unitron.

These are designed to maximize the experience for your patients and you when you're fitting us. And so this suite of tools encompasses eight individual tools that come together to make working with Unitron easier. And I'm not going to go over every single one of these today, because that's kind of a training all in and of itself. Today I'm going to focus on Coach. Coach is the experienced tech tool that has your back when your patients leave the office with their hearing aids.

Coach sends your patients notifications through the Remote plus app. And. And Coach delivers some tips, reminders, and words of encouragement to your patient as they get to know their hearing aids better and they get closer to mastering their hearing aids. So I do want to show you today how Coach has been improved in our software for you and your patients.

A few years ago, we did a study on the actual number of things that hearing aid owners must learn or understand to use and manage their hearing aids. And we found that people that get hearing aids have to manage and remember 111 unique items, and that was in 2018. So you can imagine how that number has evolved over time. My guess is today it's more so really interesting stuff. And that's why we at Unitron feel that Coach is such an important tool.

So what Coach does is, as I showed you earlier, it's important to say yes to notifications from our Remote plus app, because this will allow your patient to get these Coach notifications. Coach will automatically provide tips and advice to your patient, which reinforces all of those things that you go over in the clinic. We know how much time we spend with our patients orienting them to their hearing aids, so this kind of backs you up when you're not there with your patient every moment of the day. We can also now enhance the personalization of Coach thanks to the customized Coach workflow that we've added to our software.

So I do want to show all of you what this looks like, because this is an ad into our first fit fitting flow, and it's something new that will pop up so I want you all to feel comfortable understanding why we put it there and what it's for.

So you can now customize Coach to further personalize your patient's experience. Right there in our first fit fitting flow. As you're fitting our hearing aids, you know that Unitron has a nice easy first fit that's about a four click process that you have to kind of advance through. And here in step four, where you

can head to, you know, tuning or the fitting summary or program manager added in, you'll see a selection for more Coach support or less coach support. What's great is that you can select more coach support for patients that are brand new to hearing aids and need those extra tips and reminders.

You can also select less coach support for patients that are very comfortable with their hearing aids and have been wearing hearing aids for many years. And this will lead to them getting less notifications and reminders because maybe they don't need as many. But for those patients who can benefit from more support, this is where you can make that selection.

And the default coach support level is also linked to a selection that we make in that first step of our first fit, which is experience with hearing aids. If first time is selected, and I do recommend selecting first time for those patients that are truly brand new to amplification and have never used hearing aids before or heard with a hearing aid, we always recommend selecting first time because that will also then allow that setting in step four to default to more coach support. If you select long term, it will also default to less coach support. So also what's great to know is that throughout your patient's hearing aid journey, we know sometimes things change. Sometimes they have a caregiver that comes into their life, or maybe a husband or wife gets involved in managing the hearing aids through the app.

So if that happens, you can also change the level of coach support at any time during their hearing aid journey. And this can be done in the Insights setup screen of our software. The Coach workflow schedule starts when Insights is enabled by the patient in their app. But if you change the level of coach support after the messages have started, they will kind of start over again. So just know that if your patient you decide they need more support somewhere during their journey, for whatever reason, if you do change it, they will start off at day one.

So really nice level reinforces your counseling, a level of support that we think is really important here at Unitron. Patients need our support even when we're not there with them as they get to know and

master their hearing Aids. This tool is extremely important and a nice, strong level of support from you and your clinic. This is an example of the Coach reminders that are delivered on their very first evening at home with their hearing aids. They will if they've selected more coach support, they'll get a notification and a link to watch a video reminding them how to charge their hearing aids.

And the next morning as they're getting started, they get another notification and a video reminding them to make sure they've got their hearing aids inserted properly. And after a few days, Coach will analyze the usage of the hearing aids from your patient and they will periodically send a notification to remind them to wear their hearing aids or sending them like a good job message if they've done well wearing their hearing aids.

In addition to those timely notifications, patients can also access their coach messages at any time via the Support section of the app. This allows patients to come back to a message at a more convenient time and revisit helpful messages at any time during their journey.

Another tool that we have made some enhancements to with the Smile launch is our logitall Performance Screen. And again, Log et AI is one of our experienced tech tools. I'm not going to go into it too much today because it is a separate training. It's one of the most amazing parts of our software. If you haven't used it, I highly recommend you reaching out to your Unitron clinical trainer to enhance your knowledge on how you can start using Log et AI with your patients.

But Log et AI is a way that we can break down your patient's listening lifestyle for you and allow you to see the percentage of time they're spending in different listening environments. And it lays it out in a way that makes it easy for you to counsel patients when they want help understanding what kind of technology might be best for them. Log et AI is extremely useful for those situations, especially if you have a patient that's on the fence from one technology level to another. And so one enhancement we made with the newest version of the software is in the Performance tab, the Performance tab of the Log

et AI screen. What you see in front of you is our old version of this screen where patients can see where speech is coming at them.

That circle that you see in blue, the little person's head is right there in the middle and it's showing us that for this patient, that speech comes to them from the front 71% of the time. It comes from the left and the right and the back less frequently. And we used to have numbers down Below and you could kind of click through those numbers to reveal to your patient why the technology levels support them differently when speech is coming at them from different directions. So this is just like we changed this visual a little bit with our latest launch and I want you all to see it. So what we did with our newest version of the software is we got rid of those numbers down below and we were able to use the shading of the circle to demonstrate to the patient what kind of support and directional support they're getting when it comes to level 9, 7, 5 and 3.

A lot of patients want to know, why am I going up to a level nine? What are the advantages of a level nine for this person? I could use this screen to tell them that because of the features and the support of the level nine, you know that hyper focus with dynamic noise reduction built into the Automatic program, with Autofocus 360 picking up speech wherever it is around you, you are not going to miss a thing. And that's what this visual shows. And you can click through the other tech levels to show them what they might be missing or giving up.

I know a lot of our Unitron providers use this screen. If a patient's kind of going back and forth between maybe a seven and a nine, it's a good way to show people what that nine will do for them when speech is not coming from the front. Because as we know, speech does not always come from the front. So we also updated these visuals at the top just to kind of give a little bit of better understanding of the performance of the hearing aid with stars. So patients can say like, oh, this is a four star hearing aid for me, me, I'm going to get so much out of it and it's really going to help me in all those problem spots that

I'm having.

So we really just worked hard to simplify this screen so more people could use it and patients could better understand it.

We did update, update our Getting Started Guide with this launch. And so here's just an example. Our Getting Started Guide and is a really nice personalized document created by True Fit and it's tailored to your patient's devices to help them get started with their hearing aids. And it has all the information they need about controls, care and pairing. It goes into detail about your patient's specific programs that they're using.

So just a really nice visual and here are the changes. An example of the changes within Sara Sr. Just so you can kind of see what your patient sees. When I was practicing in clinic I did like to print these for patients because it was so much easier to give them something to take home and read when they get home after they have their hearing aids and they're wearing them for the first time.

Another option, this is the screen with the option to print. You can see if you just hit print down there, you're Getting Started guide will automatically get sent to whatever printer you're connected to.

This is another favorite thing of mine in our software. You can also send the Getting started guide via email by selecting the Send email button in the fitting summary screen. I'm going to go back a slide and I just want to show you where that is. I'm going to go ahead and circle it with my laser pointer. This area right here where it says send email.

If I push that button, that gets me to this screen and it populates this lovely email to your patients. You put your patient's email right there. You put your own email right there. You can even send your patient a personalized message. And then here's where you'll add that they receive that Getting Started guide

via email.

Another little knowledge nugget for you to take home is that you can send this email in any language that your patient speaks. Where there's that dropdown that says English, you can hit the dropdown and select a number of languages. I think there's about 40 of them in there that you can select from. So it's a nice inclusive part of our software for any patient that you may be working with that is not a native speaker and maybe they could use some instructional support in their native language. Also in this email, patients will get a nice video library of how to change their battery if they're a battery user, how to charge, how to insert and remove.

A lot of videos that support all the work you do in the clinic to get these patients up and running with their hearing aids. Really, really awesome.

In our software, we also, with the launch of Ensera sr, we have brought the control delay. So control delay is in our software and allows you to disable all the user control at startup for a selected amount of time, including push buttons, volume control, tap control, and the IIC remote if they have one added. You can find these startup settings in the end fitting selection in the fitting software. I did like using this especially for those patients who might, you know, be getting used to putting in a custom hearing aid and maybe they will accidentally push a button. They might accidentally, you know, push and hold something they didn't mean to.

So if you set control delay maybe to like 10 seconds. Gives your patient some time to get that hearing aids settled before it is powered up.

If you're someone here in the audience that enjoys our Automatic REM system, we have a really strong automatic real ear system integrated into True Fit. My providers that use Auto REM absolutely love it because it assists them in not only performing the real ear measurements, but adjusting and adapting

the hearing aid prescriptive settings to target automatically. Really, really nice value add and patients enjoy seeing it as well. So now with this latest launch we are compatible with more systems. So over the course of the past year We've added the MedRx studio into this list of systems we're compatible with.

We are also compatible with now Inter Acoustics Callisto Suite so some more popular systems. In the United States we now have compatibility. So if you want to start using autorep once again, it's a great opportunity to reach out to your Unitron clinical trainer and they can help walk you through how to use it in clinic.

Just going to take a quick moment for questions before we get into the last part of our presentation.

There's nothing in the chat. Okay, great. Thanks Steph.

So I'm going to take a moment to talk to you about the Easy Guard vented domes. And some of you might think, okay, why are we talking about domes? Because this whole presentation is supposed to be about the Remote plus app and software and you are exactly right. But in our software these Easy Guard domes do appear now with our latest launch. So I do want all of you to be familiar with Easy Guard, what it is and why it now appears in our software.

Easy Guard is a little bit of a revolution in hearing aids and in domes. It ensures your patients have more protection against wax and it makes this easier for your patients to care for their hearing aids long term. The new Easy Guard dome looks similar on the outside to a vented dome, but it hides a patented innovation inside which is a sound transmitting membrane that seals and protects the receiver from earwax and moisture without changing how the hearing aid sounds. So this membrane really acts like an invisible shield and it stops earwax before it reaches the receiver. It keeps sound nice and natural, it simplifies cleaning, and most importantly, it reduces service appointments.

So I highly recommend if you have not yet tried one of the ezguard domes, if you have a patient that's particularly waxy, I'm sure all of you on the call today can think of someone that you work with right now that is a frequent flyer in your clinic because of earwax I can think about of about five of my patients that I used to work with offhand, and I'm sure Stephanie can think of some as well. So this dome is really going to keep those people from coming in as often and it just overall that time adds up and it saves you time.

The new Easy Guard vented dome is now selectable in true fit 5.9. When you reach the acoustic screen of your fitting, you will hit that dropdown and you'll see that Easy Guard Vented is an option. We always say at Unitron when you get to this part of your fitting that if you're going to use it, choose it. Feel free to steal that if you'd like to, but if you're going to use a dome, we do want you to choose it in this dropdown because it's important for the the fitting and the prescriptive targets that what you have on your patient also matches up with what is selected in the software. This dome will not be recommended by our software at this time, so you will not ever see that little target mark next to it in Trufit.

Trufit won't recommend it for you, but we recommend that if you put one on and you're going to use it with a patient, that you do take that two seconds to select it in the software. It's important want you all to know also that the Easy Guard domes are compatible with SDS 4, 5 and 6 receivers. So even our older receivers, you can pop the Easy Guard vented dome on and use it you.

So let's take a minute to summarize everything that we learned about today, which was a lot. So just as a reminder for all of you to to take with you back to your clinics this afternoon when you fit your next Unitron patient, we have a new Easyline Pro App launching on March 30, one week from today. I would love for all of you to head to the App Store, download it and use it to check a pair of hearing aids. Practice on a pair of stock hearing aids that you may have sitting in your clinic. If it's Vivante or Smile,

you can go ahead and use Easyline Pro and kind of reimagine your hearing aid check.

Give it a try.

Remember that for Ensera Sr Hearing aids we have one step pairing.

We also in our Remote plus app have Find My Devices and this is available for all Syvante and Smile patients.

We have new customized coach workflows in TruFit 5.9 and you can now adapt the Coach support for whatever your patient needs in the moment so you can support them throughout their hearing aid journey, whether they're brand new to hearing aids or they're veteran users.

We also have support for the Easy line, I'm sorry, Easy Guard Vented Dome in the TruFit 5.9 fitting software. When you fit your next Unitron patient, you will see it in that dropdown menu, and I highly recommend you go ahead and order some of these domes for your patients that do struggle with wax and repairs as a result.

Thank you all so much for attending today's course. I really appreciate all of you taking the time to spend learning about Unitron and what we have to offer. I'm just going to hang out for a few more minutes. If anybody has any remaining questions, I'm here. And Stephanie's here as well.

But from Unitron and myself and Stephanie, thank you all so much for learning with us today.