

Phonak: Clarity You Hear, Connection You Feel

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Key Takeaways

Key Takeaway	Clinical Implication
The Phonak EON portfolio is 25% smaller and 20% lighter than the previous generation.	Smaller, lighter devices may improve comfort and increase patient acceptance of hearing aid wear.
Spheric Speech Clarity 3.0 delivers up to 50% better speech understanding and a 37% reduction in listening effort.	Patients may experience less listening fatigue and better communication in noisy environments.
AutoSense OS AI 8.0 automatically classifies the listening environment in real time.	Patients don't need to make manual adjustments as they move through different environments.
WindBlock 2.0 provides up to 50 dB of wind noise reduction and up to 30 dB SNR benefit.	Patients who spend time outdoors may experience clearer communication with less wind interference.
The Audéo E chip offers the highest Auracast™ range compared to three other hearing aids offering Auracast broadcast audio (as of July 2026).	Patients may have more reliable access to public broadcast audio in venues supporting Auracast.
Roger remote microphone technology shows a 28% improvement in low noise and 73% improvement in high noise compared to hearing aids alone.	Roger may be a valuable recommendation for patients who struggle in far-field or high-noise listening situations.

Course Content

Learner Outcomes

Learner Outcomes

- After this course, participants will be able to:
- List the new Phonak Audéo portfolio
- Describe how technology evolution benefits patients in their daily lives
- Explain the new functions within the eSolutions ecosystem

Introducing the Phonak EON Portfolio

The Phonak EON portfolio includes the following products:

- Audéo™ E-Sphere and Audéo™ E-R (mild to profound hearing loss)
- CROS E-R (aidable and unaidable unilateral hearing loss)
- Charger RIC E and ChargerGo RIC E
- Target 12.0 fitting software
- myPhonak 7.5.0 and myPhonak Junior 2.1 apps

The EON portfolio is built around three pillars: Clarity, Design, and Connectivity.

Smaller, Lighter Design

The Audéo EON Sphere is 25% smaller and 20% lighter than the previous generation. Compared to the Audéo Infinio R, the Audéo EON Sphere measures 28.7mm in length versus 28.8mm, with a width of 12.6mm and depth of 8.9mm.

Smaller Than Ever.
Powerful Beyond Belief.

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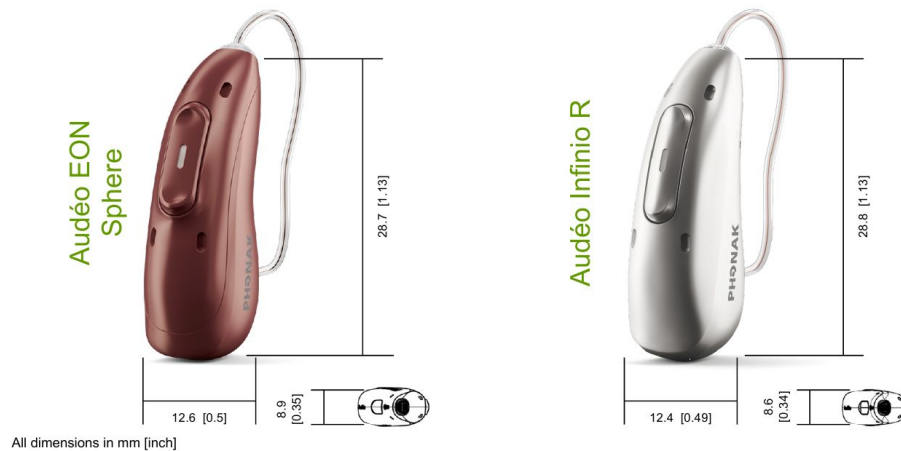


Figure 1. Size comparison of the Audéo EON Sphere and Audéo Infinio R.

Q1

Quiz Hint: The Phonak EON Portfolio design is 25% smaller and 20% lighter than the previous generation, a design change aimed at improving comfort and everyday wearability for patients.

Battery Life — Designed For All Day Wear

Battery runtimes vary by configuration:

- R/Sphere: up to 38 hours maximum
- Sphere: 22 hours, including 11 hours of everyday listening, 3 hours of SSC 3.0, and 8 hours of streaming
- Audéo E-R: up to 20 hours of CROS runtime

Designed For All Day Wear

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Figure 2. Battery life comparison across R/Sphere, Sphere, and Audéo E-R configurations.

Q4

Quiz Hint: The Phonak EON Portfolio (including Audéo E-Sphere and Audéo E-R) is designed with EasyGuard domes as part of the updated fitting components shown alongside the portfolio lineup.

Adaptive Clarity — Spheric Speech Clarity 3.0

Spheric Speech Clarity 3.0 works together with AutoSense OS™ AI 8.0 to extract and enhance speech from surrounding noise. AutoSense OS AI handles environmental classification, directional microphones, and conventional noise reduction; this feeds into Spheric Speech Clarity, which performs speech-from-noise extraction and enhancement before final integration into the output signal.

How Spheric Speech Clarity works

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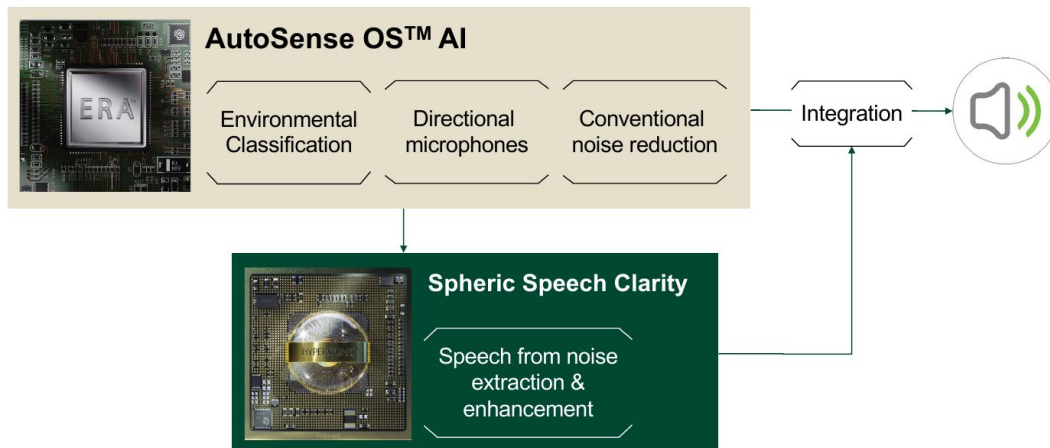


Figure 3. How Spheric Speech Clarity processes and enhances speech from noise.

Q3

Quiz Hint: Spheric Speech Clarity is built specifically to extract and enhance speech from surrounding noise, improving the patient's ability to separate speech from background sound.

Proven Audiological Performance

Compared to StereoZoom 2.0 (subjects with moderate-severe hearing loss), Spheric Speech Clarity provides:

- 50% better speech understanding performance
- 37% reduction in listening effort
- Up to 2x more likely to understand every word from any direction (with hearing aids using SSC compared to hearing aids using the same settings without SSC)



Figure 4. Proven audiological performance statistics for Spheric Speech Clarity.

AutoSense OS™ AI 8.0 — What's New

New features in AutoSense OS AI 8.0 include:

- Exit criteria for Spheric Speech in loud noise and Speech in loud noise
- Longer activation of SSPiLN / SPiLN
- Improved performance in noisy environments
- More natural listening experience

In a real-life restaurant visit scenario using the Audéo EON, AutoSense OS AI 8.0 tracked noise level over time and classified the appropriate program (entry level, exit level, and ASOS classification) throughout the visit.

AutoSense OS AI 8.0 in Real Life

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A Restaurant Visit – Audéo EON

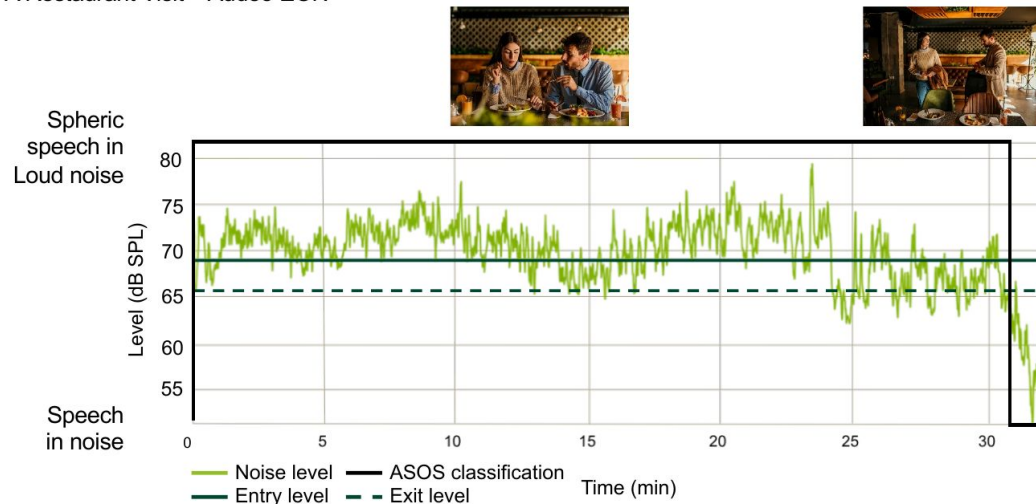


Figure 5. AutoSense OS AI 8.0 real-life noise classification during a restaurant visit with the Audéo EON.

Q2

Quiz Hint: AutoSense OS™ AI 8.0 automatically classifies the listening environment and adjusts hearing aid settings in real time, so patients move through changing environments without manual adjustments while also benefiting from features like Spheric Speech Clarity's speech-from-noise extraction and enhancement.

AutoSense OS AI 8.0 also extends benefits through:

- Tap Control — available in 50 and 30 performance level
- DuoPhone — available in 30 performance level

The History of APD

Adaptive Phonak Digital has evolved across four generations: APD (Marvel) — “Love at first sound”; APD 2.0 (Paradise) — “There's nothing like the sound of paradise”; APD 3.0 (Infinio) — “Exceptional sound quality from the first moment”; and APD 4.0 (EON) — “Clarity that speaks for itself.”

The History of APD

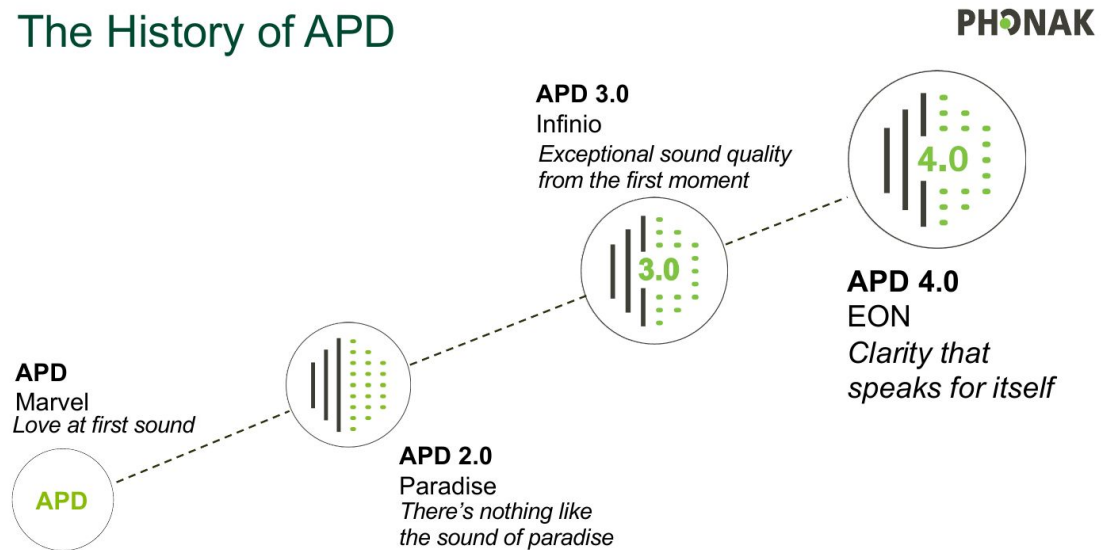


Figure 11. Evolution of Adaptive Phonak Digital (APD) technology across four generations.

Adaptive Phonak Digital 4.0 introduces environmental driven compression, higher fidelity, and improving SNR.

WindBlock 2.0

WindBlock 2.0 addresses the challenge of wind noise and microphones. Evidence for WindBlock 2.0 includes:



Figure 6. WindBlock 2.0 wind noise reduction and SNR benefit evidence.

In preference testing (versus the previous generation, subjects with mild to moderately-severe hearing loss), WindBlock 2.0 achieved:



Figure 7. WindBlock 2.0 user preference results compared to the previous generation.

Connectivity

The EON portfolio addresses accessibility for all, connecting patients to smartphones and basic phones, gaming consoles, tablets, PCs, Roger, and public spaces via Bluetooth Classic, Roger, and Auracast™.

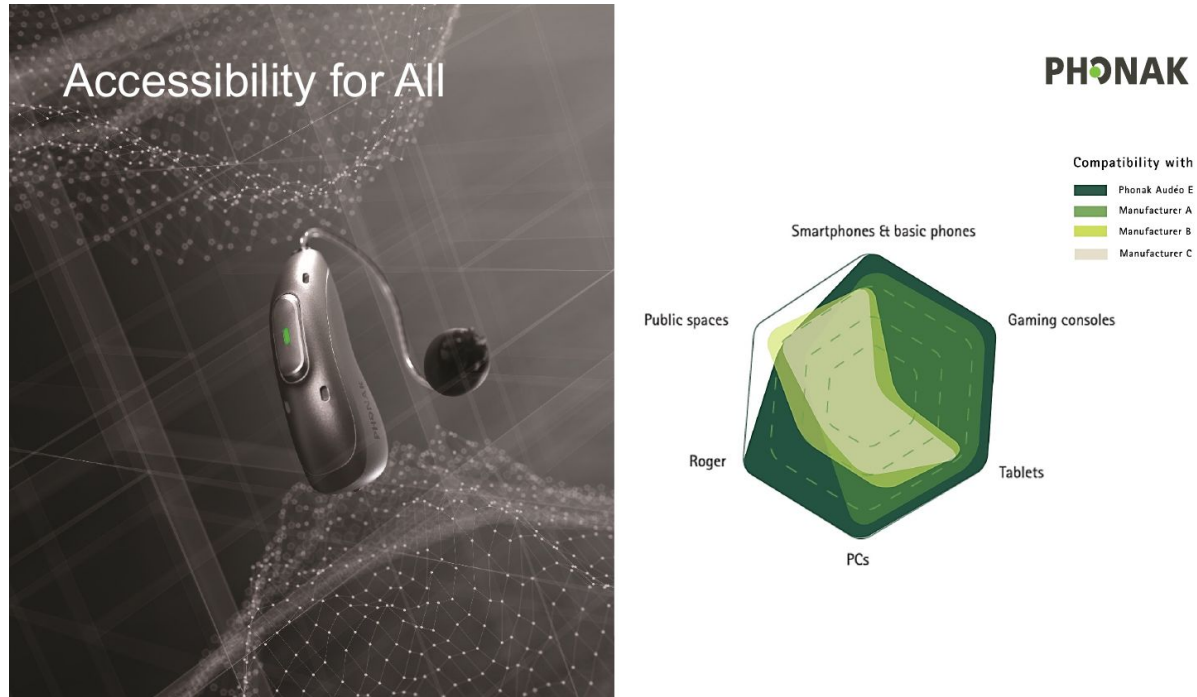


Figure 10. Device compatibility comparison across connection types and manufacturers.

Bluetooth® optimizations include multi-point connection, left-right diversity, and one-step pairing, resulting in a seamless, reliable, and effortless connection experience with multiple devices, compatibility, and stability.

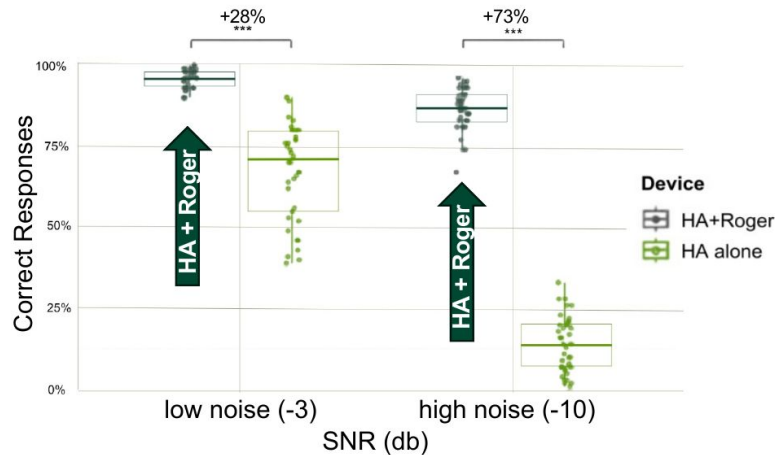
Roger for Far-Field Situations

Phonak Audéo I with Roger On provides significantly better far-field speech intelligibility in noise compared to without Roger On, and compared to two other remote microphone and hearing aid combinations.

Proven Roger Performance

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Roger compared to hearing aids alone



Phonak Audéo I with Roger On provides significantly better far-field speech intelligibility in noise compared to without Roger On¹

Stewart E., Keller M., Roh M., & Galster J. (2026). Clinical benchmarking of remote microphone performance in adults with hearing loss. *Phonak Field Study News*, retrieved from www.phonak.com/evidence

Figure 9. Roger performance compared to hearing aids alone in low and high noise conditions.

With Audéo E and Roger, the connect button now activates the Audéo E for Roger, providing a simpler connection experience. Flexibility for connections that matter includes table mode, pointing mode, wide pointing mode, presenter mode, headset mode, and audio streaming mode.

Auracast™ Broadcast Audio

Auracast Broadcast Audio provides public access to audio in venues such as theaters, meeting spaces, and cafes. Using the myPhonak QR Scanner, patients can: open the Auracast Assistant in the Program drop-down menu, scan the QR code displayed by the venue, join the broadcast, and adjust settings within the Auracast program.

The Audéo E chip provides the highest Auracast™ range compared to three other hearing aids offering Auracast broadcast audio, as of July 2026 — approximately 15% farther than the nearest competitor.

Signal Stability

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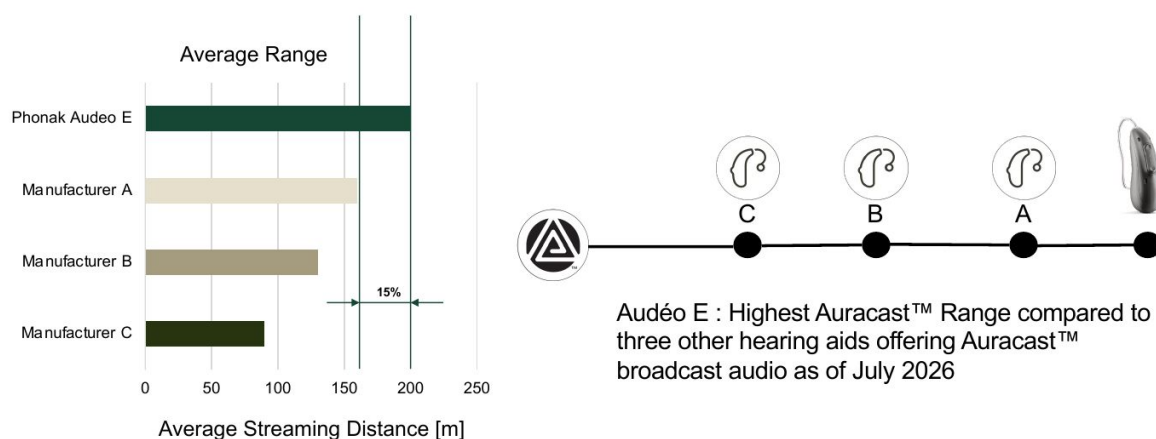


Figure 8. Average Auracast streaming range compared across four hearing aid manufacturers.

The ERA chip supports a wide range of connections: Roger, TV Connector, Media, PartnerMic, Telephone, Remote Control, App Control, Public Broadcast, Remote Support, and Voice Assistant.

Designed for You — Fitting Software

Fitting software improvements are designed so clinicians can focus on what's important:

- Feedback test 2.1 — up to 6 dB additional headroom automatically applied, while still benefiting from the same Infinio Ultra speed and intensity
- Fitting authorization — enhanced security for EON hearing aids with a one-time setup at initial fitting, completed in 8 seconds, using everyday security patients are already using
- Bluetooth visualization — a single Bluetooth name to meet Auracast™ requirements

Q5

Quiz Hint: Patients can adjust the streamed signal both through the myPhonak and myPhonak Junior apps (volume, mute, split L/R) and directly on the hearing aids using the multifunction button, which also activates features like Tap Control and DuoPhone.

Ongoing improvements for an intuitive myPhonak app include:

- Compatible with Audéo EON Sphere, R, and CROS
- Find my hearing aids for all compatible Phonak devices
- Remote updates for Infinio Sphere and R
- Restaurant, TV, and Music presets removed; Auracast™ broadcast pairing added

Conclusion

- The Phonak EON portfolio delivers a smaller, lighter design alongside Spheric Speech Clarity 3.0, AutoSense OS AI 8.0, APD 4.0, and WindBlock 2.0 for adaptive clarity.
- Connectivity features including Bluetooth Classic, Roger, and Auracast™ broadcast audio support accessibility across a wide range of listening situations.
- Fitting software enhancements — including Feedback Test 2.1, Fitting Authorization, and Bluetooth visualization — are designed to streamline the clinical workflow.

Interactive Worksheet

Complete this worksheet during and after the course to reinforce key concepts and plan how you'll apply them in practice.

Module 1: The Phonak EON Portfolio & Design

Key Terms

Key Term	Definition
Audéo E-Sphere	
CROS E-R	
Auracast™	
EasyGuard domes	

The Audéo EON Sphere is _____ % smaller and _____ % lighter than the previous generation. List two RIC housing/charging options in the EON portfolio:

Explain how the EON's design changes (size and weight) might influence a patient's decision to accept hearing aid use:

Pause & Apply — If-Then Planning

If a patient expresses hesitation about hearing aid visibility, then I will...

Module 2: Adaptive Clarity — AI-Driven Sound Processing

Key Terms

Key Term	Definition
AutoSense OS™ AI 8.0	
Spheric Speech Clarity 3.0	
Adaptive Phonak Digital 4.0	
WindBlock 2.0	

Spheric Speech Clarity 3.0 provides up to _____ % better speech understanding and a _____ % reduction in listening effort compared to StereoZoom 2.0. Explain how AutoSense OS AI 8.0 and Spheric Speech Clarity work together to improve the patient experience:

Pause & Apply — If-Then Planning

If a patient reports difficulty following conversation in a busy restaurant, then I will...

Module 3: Connectivity & Fitting Software

Key Terms

Key Term	Definition
Roger	
Auracast™ Broadcast Audio	
Feedback Test 2.1	

Key Term	Definition
Fitting Authorization	

Roger compared to hearing aids alone shows a _____ % improvement in low noise and a _____ % improvement in high noise. Describe how Fitting Authorization changes the initial fitting workflow:

Pause & Apply — If-Then Planning

If a patient regularly attends meetings or lectures in large rooms, then I will...

Quick Check: True or False

Check the box that best reflects whether each statement is true or false, based on the course content.

1. AutoSense OS AI 8.0 requires patients to manually switch programs when their listening environment changes.

☐ True ☐ False

2. WindBlock 2.0 provides up to 50 dB of wind noise reduction.

☐ True ☐ False

3. The Audéo E chip has the lowest Auracast™ range compared to the competitor devices shown in this course.

☐ True ☐ False

Clinical Case: Unfolding Scenario

Part 1 (Introduction): Mrs. Alvarez is a 74-year-old active patient who enjoys dining out, attending community theater, and video calls with her grandchildren. She reports “missing bits of conversation” in noisy restaurants and difficulty hearing during theater performances. What clinical information would you want to gather first, and what would you expect to notice about her current listening environment?

Part 2 (Assessment Data): Mrs. Alvarez currently wears an older-generation hearing aid without Spheric Speech Clarity or Auracast™ compatibility. Based on what you've learned in this course, what patterns in her listening complaints point toward specific EON features that could help?

Part 3 (Complicating Factor): Mrs. Alvarez mentions she often forgets to bring her phone to the theater and worries about fumbling with settings in public. How does this change your recommendation or counseling approach regarding Auracast™ and app-based controls?

Part 4 (Application): Based on the EON portfolio features discussed in this course, identify your final device and feature recommendations for Mrs. Alvarez, and note any follow-up steps you would include in her care plan.

Clinical Reference Tool: Patient Connectivity & Feature Needs

Patient-Reported Need	Recommended EON Feature
Struggles in loud restaurants or crowds	Spheric Speech Clarity 3.0 + AutoSense OS AI 8.0
Frequently outdoors / windy conditions	WindBlock 2.0
Attends meetings, lectures, or theater	Roger remote microphone
Wants access to public venue audio (theaters, airports)	Auracast™ Broadcast Audio

Patient-Reported Need	Recommended EON Feature
Concerned about visible hearing aids	Audéo EON Sphere (25% smaller, 20% lighter)
Wants simplified daily control	myPhonak / myPhonak Junior app

This tool is for clinical reference only. Always follow your facility's protocols.

Post-Course Reflection

What was the most significant thing you learned today that surprised you or challenged your existing practice?

What knowledge gaps did this course reveal in your own skills or knowledge?

Describe a specific patient or client from your own practice where you would apply something from this course:

What is one thing you will do differently in your practice next week as a result of this course?

Action Plan

Identify at least 2 specific, measurable changes you plan to make to your clinical practice as a direct result of this course. Use the If-Then format where possible: "If I encounter [situation X], then I will [action Y]."

My Action Plan Goal	Target Date	How I Will Measure Success

Quiz Summary

The following quiz hints appeared throughout the course content. Use this section as a quick study reference.

Q1

Quiz Hint: The Phonak EON Portfolio design is 25% smaller and 20% lighter than the previous generation, a design change aimed at improving comfort and everyday wearability for patients.

Q2

Quiz Hint: AutoSense OS™ AI 8.0 automatically classifies the listening environment and adjusts hearing aid settings in real time, so patients move through changing environments without manual adjustments while also benefiting from features like Spheric Speech Clarity's speech-from-noise extraction and enhancement.

Q3

Quiz Hint: Spheric Speech Clarity is built specifically to extract and enhance speech from surrounding noise, improving the patient's ability to separate speech from background sound.

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Quiz Hint: Patients can adjust the streamed signal both through the myPhonak and myPhonak Junior apps (volume, mute, split L/R) and directly on the hearing aids using the multifunction button, which also activates features like Tap Control and DuoPhone.

References

- Latzel, M. et al. (2025). Spheric Speech Clarity improves speech understanding in multitalker communication situations, reduces listening effort and reduces fatigue at the end of the day. *Phonak Field Study News*, retrieved from <https://www.phonak.com/evidence>
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Additional Information

Presenter Bio

Christina Gabler, AuD

Christina (aka “Chrissy”) was born in California but has called Arizona home for the last 25 years. She received her bachelor’s degree in Speech and Hearing Science at The University of Arizona, with a minor in Deaf Studies. Needing a little break after college, Chrissy spent 4 years as a Speech Pathologist (limited license) at a school for special needs children in Phoenix. Ready to head back to school, she attended A.T. Still University for her doctorate in Audiology. After graduation, she jumped right into a busy ENT office and moved on to a private practice approximately 2 years later. It was at this private practice she really became an avid user of Phonak devices and fell in love with the ease of use and consistency. The decision to transition to clinical trainer for Phonak in December 2021 was an easy one. In her free time, Chrissy likes to craft, antique, snuggle with her 2 dogs, and travel as much as possible, though she has many places still to check off the bucket list. Someday, she will eat and drink her way through Italy... someday!

Peytra Gettings, AuD

Peytra Gettings is an Audiologist and Clinical Trainer with Phonak, covering Illinois, Wisconsin, Iowa, and Missouri. She is based in Chicago, Illinois. Dr. Gettings received her Bachelor of Arts from University of San Diego and her doctorate in Audiology from the Northeast Ohio Au.D. Consortium. Prior to joining Phonak, she worked as a clinical audiologist at University of Kentucky. Her clinical experience includes adult and pediatric diagnostics, hearing aid fittings, cochlear implant evaluations and mappings, vestibular testing, and tinnitus evaluation and treatment.

Presenter Disclosure

Financial disclosure: Speaker is employed by Phonak US

Non-financial disclosure: None

Additional Information (continued)

Handout Information

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- As healthcare is rapidly evolving, new findings may change the validity of the information presented in this course. Providers should always consult the latest research and guidelines from professional associations.
- The interventions discussed in this course may be limited in generalizability, requiring practitioners to consider specific individual and population factors.
- The course may not cover all possible risk factors, diagnostic methods, or treatment options, and complex cases may require additional considerations.
- Healthcare providers should apply cultural competence and sensitivity to ensure effective and respectful care based on their patients' diverse needs.
- Providers should always evaluate the limitations of diagnostic and screening tools, considering their potential for false results as well as any ethical implications.
- It is the responsibility of course participants to critically evaluate the evidence from multiple sources to guide professional practice.

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